My life has changed a lot with the supports from the NDIS, I am more confident in what I’m doing.’

NDIS participant, Priscilla

In the year ending 30 June 2023:

- 89% of access decisions for applicants with an intellectual disability aged 18 years and under resulted in the applicant joining the Scheme, compared to 77% for those aged over 18 years.
- $8.54 billion of paid supports were provided to participants with an intellectual disability, compared to $7.17bn in the previous year, an increase of 19%.
- $98,100 was the average payment for a participant with an intellectual disability, an increase of 13% compared to the previous year.

As at 30 June 2023:

- 15% of the 610,502 active participants in the NDIS have a primary disability of an intellectual disability, making it the second most common disability for NDIS participants.
- 47% of participants with an intellectual disability are aged under 25 years.
- 57% of participants with an intellectual disability are male.
- 57% (50,519) of participants with an intellectual disability are aged under 25 years.
- 47% (41,709) of participants with an intellectual disability are male.
- 15% (89,075) of the 610,502 active participants in the NDIS have a primary disability of an intellectual disability, making it the second most common disability for NDIS participants.

In the year ending 30 June 2023:

- 49% of participants aged 15 and over with an intellectual disability indicated they have engagement in social and community activities, an increase of 10 percentage points compared to 39% at baseline.
- 70% was the weighted average satisfaction rate for participants with an intellectual disability over the 4 stages of the pathway.
- 45% of family/carers of participants with an intellectual disability reported being employed at the participant’s latest plan reassessment, a three percentage point increase compared to 43% at baseline.

* This summary does not include participants with a primary disability of Down syndrome.
Active participant trend

The number of participants with an intellectual disability has increased by 6% and 5% in the last two years.

Access

In the year ending 30 June 2023:

- **84%** (4,619) of access decisions for applicants with an intellectual disability resulted in the applicant joining the Scheme, compared to 76% of access decisions for all applicants.
- Access decisions have been made for applicants with an intellectual disability (4,619 participants met access and are still active).
- Of the 4,619 participants with an intellectual disability who joined the Scheme in the year ending 30 June 2023, 2,657 (58%) were aged 18 years and under.

Gender

Distribution of active participants by gender

The majority of participants with an intellectual disability are male (57%).

State/Territory

Distribution of active participants by State/Territory

Age band

Distribution of active participants by age band

The majority of participants with an intellectual disability are aged under 35 years (64%).

Reported level of function

Distribution of active participants by reported level of function

Almost half of participants with an intellectual disability have a medium reported level of function (46%).
First Nations

In the year ending 30 June 2023:

- The number of participants with an intellectual disability who identify as First Nations people has increased from 8,436 to 9,511, an increase of 13%.

At 30 June 2023:

- 13% of participants with an intellectual disability identified themselves as First Nations people, compared to 8% (46,694) for all participants.

Culturally and Linguistically Diverse (CALD)

In the year ending 30 June 2023:

- The number of participants with an intellectual disability who identify as CALD has increased from 5,977 to 6,427, an increase of 8%.

At 30 June 2023:

- 8% of participants with an intellectual disability identified as CALD, compared to 9% (55,751) for all participants.

- There is a greater proportion of participants with an intellectual disability who reside in areas with a lower socioeconomic score.
Section 2: Payments

Total payments

In the year ending 30 June 2023: the NDIS provided

$8.54 billion

of paid supports to participants with an intellectual disability.

In the previous year:

the NDIS provided

$7.17 billion

of paid supports to participants with an intellectual disability.

↑ 19%

Total payments by support category (\(\text{\$m}\))

<table>
<thead>
<tr>
<th>Support Category</th>
<th>Year ending 30 June 2023</th>
<th>Year ending 30 June 2022</th>
<th>% increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core – daily activities</td>
<td>4,881.3</td>
<td>4,307.3</td>
<td>13%</td>
</tr>
<tr>
<td>Core – community</td>
<td>2,207.1</td>
<td>1,583.9</td>
<td>39%</td>
</tr>
<tr>
<td>Core – consumables &amp; transport</td>
<td>277.9</td>
<td>266.1</td>
<td>4%</td>
</tr>
<tr>
<td>Capacity building – daily activities</td>
<td>530.3</td>
<td>446.3</td>
<td>19%</td>
</tr>
<tr>
<td>Capacity building – other</td>
<td>496.4</td>
<td>433.4</td>
<td>15%</td>
</tr>
<tr>
<td>Capital</td>
<td>145.0</td>
<td>125.0</td>
<td>16%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>8,538.0</strong></td>
<td><strong>7,167.4</strong></td>
<td><strong>19%</strong></td>
</tr>
</tbody>
</table>

Average payments

The average payment\(^1\) per participant with an intellectual disability was

$98,100

for the year ending 30 June 2023.

The average payment per participant with an intellectual disability was

$87,000

for the year ending 30 June 2022.

↑ 13%

Comparing average payments\(^1\) for the same group of participants with an intellectual disability between this year and last year:

<table>
<thead>
<tr>
<th></th>
<th>Year ending 30 June 2023</th>
<th>Year ending 30 June 2022</th>
<th>% increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aged under 18 years</td>
<td>$39,300</td>
<td>$35,000</td>
<td>12%</td>
</tr>
<tr>
<td>Aged 18 years and over not in SIL</td>
<td>$68,300</td>
<td>$58,900</td>
<td>16%</td>
</tr>
<tr>
<td>Aged 18 years and over in SIL</td>
<td>$350,700</td>
<td>$316,900</td>
<td>11%</td>
</tr>
<tr>
<td><strong>All</strong></td>
<td><strong>$100,100</strong></td>
<td><strong>$87,000</strong></td>
<td><strong>15%</strong></td>
</tr>
</tbody>
</table>

Participants in Supported Independent Living (SIL)

Total payments by support category for the year ending 30 June 2023 (\(\text{\$m}\))

<table>
<thead>
<tr>
<th>Support Category</th>
<th>Participants in SIL</th>
<th>Participants not in SIL</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core – daily activities</td>
<td>3,284.8</td>
<td>1,596.5</td>
<td>4,881.3</td>
</tr>
<tr>
<td>Core – community</td>
<td>673.0</td>
<td>1,594.1</td>
<td>2,207.1</td>
</tr>
<tr>
<td>Core – consumables &amp; transport</td>
<td>49.0</td>
<td>228.9</td>
<td>277.9</td>
</tr>
<tr>
<td>Capacity building – daily activities</td>
<td>79.6</td>
<td>450.7</td>
<td>530.3</td>
</tr>
<tr>
<td>Capacity building – other</td>
<td>150.8</td>
<td>345.6</td>
<td>496.4</td>
</tr>
<tr>
<td>Capital</td>
<td>82.0</td>
<td>63.0</td>
<td>145.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>4,319.3</strong></td>
<td><strong>4,218.7</strong></td>
<td><strong>8,538.0</strong></td>
</tr>
</tbody>
</table>

For participants aged 18 years and over with an intellectual disability

<table>
<thead>
<tr>
<th></th>
<th>In the year ending 30 June 2023:</th>
<th>A year ago:</th>
</tr>
</thead>
<tbody>
<tr>
<td>low to 6</td>
<td>20% of payments were to participants in SIL</td>
<td>20% of payments were to participants in SIL</td>
</tr>
<tr>
<td>7 to 14</td>
<td>57% of payments were to participants in SIL</td>
<td>57% of payments were to participants in SIL</td>
</tr>
<tr>
<td>15 to 18</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19 to 24</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25 to 34</td>
<td></td>
<td></td>
</tr>
<tr>
<td>45 to 54</td>
<td></td>
<td></td>
</tr>
<tr>
<td>65 and over</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

\(^1\) The average payment is calculated by dividing total payments by the number of participants.
Section 3: Participant outcomes and satisfaction

Outcomes

The outcome results at 30 June 2023 compare baseline results to the latest results for participants with an intellectual disability who have been in the Scheme for at least two years.\(^5\)

Social and community participation

For participants aged 15 years and over with an intellectual disability, 49% said at their latest reassessment that they were actively involved in a community, cultural or religious group in the last 12 months. This compares to 42% for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry (or baseline), there has been a:

- 10 percentage point increase from 39% to 49% for participants aged 15 years and over
- 11 percentage point increase from 41% to 52% for participants aged 25 years and over

The chart below shows outcomes for different age groups.

Participant employment

For participants aged 15 to 64 years with an intellectual disability, 27% reported that they had a paid job at their latest reassessment. This compares to 23% for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry, there has been a:

- 1 percentage point increase from 26% to 27% for participants aged 15–64 years
- 3 percentage point decrease from 32% to 29% for participants aged 25–64 years

The chart below shows outcomes for different age groups.

Family and carer employment

Family/carers of participants with an intellectual disability reported an employment rate of 45%, which is lower than the Scheme average family/carer employment rate of 50%.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry, there has been a:

- 5 percentage point increase from 40% to 45% for participants aged 0–14 years
- 1 percentage point increase from 44% to 45% for participants aged 15 years and over
- 3 percentage point increase from 43% to 45% for participants across all ages
Choice and control
At 30 June 2023, 76% of participants aged 15 years and over with an intellectual disability said the NDIS has helped them have more choice and control over their life. This is lower than the Scheme average rate of 77%.
Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at their first plan reassessment, there has been a:
• 11 percentage point increase from 66% to 76% for participants aged 15 years and over
• 11 percentage point increase from 69% to 79% for participants aged 25 years and over.
The chart below shows outcomes for different age groups.

For children aged 0 to before starting school
• 95% of parents and carers for children with an intellectual disability thought the NDIS improved their child’s development at their most recent plan reassessment, compared to 92% at their first reassessment. This is a 4 percentage point increase from the first reassessment.
• 96% of parents and carers for children with an intellectual disability thought the NDIS improved their child’s access to specialist services at their latest plan reassessment, compared to 90% at their first reassessment. This is a 6 percentage point increase from the first reassessment.

For children starting school to 14 years
• 68% of parents and carers for children with an intellectual disability felt their child had become more independent as a result of the NDIS at their most recent plan reassessment, compared to 55% at their first reassessment. This is a 13 percentage point increase from the first reassessment.
• 55% of parents and carers for children with an intellectual disability felt the NDIS has improved their child’s relationship with family and friends at their most recent plan reassessment, compared with 44% at their first reassessment. This is an 11 percentage point increase from the first reassessment.

Education outcomes

<table>
<thead>
<tr>
<th>% of children attending school in a mainstream class</th>
<th>% who have a post-school qualification</th>
</tr>
</thead>
<tbody>
<tr>
<td>% who get opportunities to learn new things</td>
<td>% who are working in an Australian Disability Enterprise (of those participants who are working in a paid job)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Baseline</th>
<th>Latest reassessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 to 24</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25 and over</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
‘I didn’t know I had this passion and talent to do art until Andrea, my support worker, helped me.’
NDIS participant, Travis

Satisfaction

In the year ending 30 June 2023:
the percentage of participants with an intellectual disability who rated their experience with the NDIS\(^6\) as **good or very good** was:

- Access: 80% for the access process (compared to 81% for all participants).
- Pre-planning: 80% for the pre-planning process (compared to 81% for all participants).
- Planning: 82% for the planning process (compared to 86% for all participants).
- Reassessment: 67% for the reassessment process (compared to 68% for all participants).

The weighted average satisfaction result for participants with an intellectual disability who rated their experience as **good or very good** over the 4 stages of the pathway was **70%**.

- This rate was **72%** in the previous year.
- This compares to a satisfaction rate of **75%** for all participants.

Complaints

There were **4,884** complaints raised by participants with an intellectual disability in the year ending 30 June 2023 (a complaint rate of **6%**\(^7\)):

- The complaint rate 12 months ago for participants with an intellectual disability was **6%**, **the same as** the current year.
- This compares to a complaint rate of **6%** for all participants.
Section 4: Providers

In the year ending 30 June 2023:

For providers supporting participants with an intellectual disability:

- **71,758** providers received a payment.
- **11%** of payments were received by the top 10 providers.
- **41%** of these providers were companies or organisations and **59%** were individuals or sole traders.

For providers supporting participants with an intellectual disability who used a plan manager:

- **70,699** providers received a payment.
- **16%** of providers were registered and **84%** were unregistered.
- **$3.44bn** was paid in the year ending 30 June 2023 (40% of payments to participants with an intellectual disability).

For providers supporting agency-managed participants with an intellectual disability:

- **7,902** providers received a payment.
- **100%** of providers were registered.
- **$4.47bn** was paid in the year ending 30 June 2023 (52% of payments to participants with an intellectual disability).

For providers supporting self-managed participants with an intellectual disability, **$625m** was paid in the year ending 30 June 2023 (which is **7%** of all payments to participants with an intellectual disability). At this time, for self-managed payments, the total number of providers and the registration status of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.
Key definitions

Definitions of terms used in this dashboard are consistent with those in Appendix A of the Quarterly Report to disability ministers published on the NDIS website. However, note that the QRDM groups participants with Down syndrome recorded as their primary disability together with those with intellectual disability and this summary for participants with intellectual disability does not include participants with a primary disability of Down syndrome.

SEIFA

1. The Australian Bureau of Statistics SEIFA Index of Education and Occupation (IEO) is used by NDIA to classify participants into socio-economic deciles, with decile one representing participants in the lowest socio-economic decile, and decile ten representing participants in the highest socio-economic decile. SEIFA deciles are allocated based on the Statistical Area 1 (SA1) that a participant lives in.

Payments

2. The sum of the payments by support category may not equal the total payments shown in the table since the total may include payments with a “missing” support category. Daily activity supports include therapies.

3. Average payments per participant are calculated using a 12 month period prior to the reporting date.

4. The average payment for the same group of participants is compared across two different time periods (12 months ending 30 June 2023 vs 12 months ending 30 June 2022). Payments for participants who had an initial plan approved after 30 June 2022 are not included.

Outcomes

5. The Participant Outcome section compares baseline results when participants entered the Scheme or at their first plan reassessment, with results measured at the most recent participant plan reassessment for each respondent. Results are for participants who have been in the Scheme for at least two years and NDIS trial participants are excluded. All outcome results are rounded to the nearest percentage but the percentage point increases or decreases are calculated based on the unrounded results.

Satisfaction

6. The NDIA gathers responses at the four primary stages of the participant pathway – access, pre-planning, planning and plan reassessment.

Complaints

7. The complaint rate is calculated as the number of complaints in the year divided by the active participant exposure in the year.

Providers

8. The count of providers is by ABN and includes registered and unregistered providers supporting agency-managed participants and participants who use a plan manager. Note that for self-managed payments, the total number of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.

9. For each plan management type, a single provider is counted if they received a payment in the year for that plan management type. Note that a single provider can receive payments across more than one plan management type so may be included in more than one count.

10. A registered provider is an approved person or provider of supports who is registered with the NDIS Quality and Safeguard Commission. While a registered provider can provide supports to all participants, an unregistered provider can only provide supports to participants who use a plan manager or who are self-managed.