As at 30 September 2022:

- 16% (86,120) of the 554,917 active participants in the NDIS have a primary disability of an intellectual disability, making it the second most common disability for NDIS participants.

- 47% (40,840) of participants with an intellectual disability, are aged under 25 years.

- 57% (48,838) of participants with an intellectual disability are male.

- 20% (17,224) of participants with an intellectual disability aged 18 and over are in supported independent living (SIL), compared to 10% for all participants aged 18 and over.

- 85% of access decisions for applicants with an intellectual disability resulted in the applicant joining the Scheme in the September 2022 quarter, compared to 77% of access decisions for all applicants.

- $2.01 billion of paid supports were provided to participants with an intellectual disability in the September 2022 quarter, compared to $1.72bn in the September 2021 quarter, an increase of 17%.

- 68% of family/carers of school children with an intellectual disability (up to 14 years of age) felt their child had become more independent as a result of the NDIS at their most recent plan reassessment, a 13 percentage point increase from the first reassessment.

- 50% of participants aged 15 years and over with an intellectual disability said they were actively involved in a community, cultural or religious group in the last 12 months, an increase of 10 percentage points compared to 39% at baseline.

- $89,100 was the average payment for the 12 months to 30 September 2022 for a participant with an intellectual disability, an increase of 5% compared to the previous year.

- 71% was the weighted average satisfaction rate for participants with an intellectual disability over the four stages of the pathway.

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“I do three shifts a week and I just love working.”

Amanda, 24

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* This summary does not include participants with a primary disability of Down syndrome.
Section 1: Participants

Overview

Of the 86,120 active participants with primary disability of intellectual disability at 30 September 2022:

- 57% (48,838) were male, compared to 61% (or 341,220) for all participants
- 10% (8,717) identified themselves as First Nations people, compared to 7% (or 40,842) for all participants
- 7% (6,102) identified as Culturally and Linguistically Diverse (CALD), compared to 9% (or 50,968) for all participants

In the twelve months to 30 September 2022:

- The number of active participants with an intellectual disability has increased from 81,323 to 86,120, an increase of 6%
- The number of participants with an intellectual disability who identify as First Nations people has increased from 7,545 to 8,717, an increase of 16%
- The number of participants with an intellectual disability who identify as CALD has increased from 5,649 to 6,102, an increase of 8%

Access

In the quarter to 30 September 2022:

- 85% (1,172) of access decisions for applicants with an intellectual disability resulted in the applicant joining the Scheme, compared to 77% of access decisions for all applicants
- 1,380 access decisions have been made for applicants with an intellectual disability (1,172 participants met access and are still active)

“When she’s an adult she’ll have every possibility to reach her full potential.”

Kristine mother of Evee, 9
"I am so grateful for my NDIS plan and all the supports provided.”

Courtney, 20
Overview

In the September 2022 quarter:

- the NDIS provided $2.01 billion of paid supports to participants with an intellectual disability.
- The average payment per participant with an intellectual disability was $89,100 for the 12 months ending September 2022.

In the same quarter last year:

- the NDIS provided $1.72 billion of paid supports to participants with an intellectual disability.
- The average payment per participant with an intellectual disability was $85,100 for the 12 months ending September 2021.

For participants aged 18 years and over with an intellectual disability

In the September 2022 quarter:

- 20% were participants in SIL2.
- 56% of supports were paid to participants in SIL.

A year ago:

- 20% were participants in SIL.
- 58% of supports were paid to participants in SIL.

Comparing average payments3 for the same group of participants with an intellectual disability between this year and last year4:

<table>
<thead>
<tr>
<th></th>
<th>Sep 22</th>
<th>Sep 21</th>
<th>Change (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aged under 18 years</td>
<td>$36,300</td>
<td>$34,700</td>
<td>5% ↑</td>
</tr>
<tr>
<td>Aged 18 years and over not in SIL</td>
<td>$62,200</td>
<td>$55,900</td>
<td>11% ↑</td>
</tr>
<tr>
<td>Aged 18 years and over in SIL</td>
<td>$321,700</td>
<td>$305,900</td>
<td>5% ↑</td>
</tr>
<tr>
<td>All</td>
<td>$91,300</td>
<td>$85,100</td>
<td>7% ↑</td>
</tr>
</tbody>
</table>
Section 3: Participant outcomes and satisfaction

Outcomes

The outcome results as at 30 September 2022 compare baseline results to the latest results for participants with an intellectual disability who have been in the Scheme for at least two years.1

Social and community participation

For participants aged 0 to before starting school

Choice and control

At 30 September 2022, 76% of participants aged 15 years and over with an intellectual disability said the NDIS has helped them have more choice and control over their life, aligning with the Scheme average rate at 76%.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry (or baseline), there has been a:

• 1 percentage point increase from 26% to 27% for participants aged 15–64 years
• 3 percentage point decrease from 33% to 30% for participants aged 25–64 years

The chart below shows outcomes for different age groups.

Participant employment

For participants aged 15 to 64 years with an intellectual disability, 27% reported that they had a paid job at their latest reassessment. This compares to 23% for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry, there has been a:

• 1 percentage point increase from 26% to 27% for participants aged 15–64 years

The chart below shows outcomes for different age groups.

Family and carer employment

Family/carers of participants with an intellectual disability reported an employment rate of 45%, which is lower than the Scheme average family/carer employment rate of 50%.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry, there has been a:

• 5 percentage point increase from 41% to 46% for participants aged 0–14 years
• 1 percentage point increase from 44% to 45% for participants aged 15 years and over
• 2 percentage point increase from 43% to 45% for participants across all ages.

The chart below shows outcomes for different age groups.

Choice and control

At 30 September 2022, 27% of parents and carers for children with an intellectual disability thought the NDIS improved their child’s development at their most recent plan reassessment, compared to 91% at their first reassessment. This is a 6 percentage point increase from the first reassessment.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at their first plan reassessment, there has been a:

• 11 percentage point increase from 65% to 76% for participants aged 15 years and over
• 11 percentage point increase from 68% to 79% for participants aged 25 years and over

The chart below shows outcomes for different age groups.

For children aged 0 to before starting school

• 96% of parents and carers for children with an intellectual disability thought the NDIS improved their child’s access to specialist services at their latest plan reassessment, compared to 90% at their first reassessment. This is a 6 percentage point increase from the first reassessment.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at their child’s access to specialist services at their latest reassessment, there has been a:

• 6 percentage point increase from 39% to 50% for participants aged 15 years and over
• 11 percentage point increase from 41% to 53% for participants aged 25 years and over

The chart below shows outcomes for different age groups.
For children starting school to 14 years

- 68% of parents and carers for children with an intellectual disability felt their child had become more independent as a result of the NDIS at their most recent plan reassessment, compared to 55% at their first reassessment. This is a 13 percentage point increase from first reassessment.
- 55% of parents and carers for children with an intellectual disability felt the NDIS has improved their child’s relationship with family and friends at their most recent plan reassessment, compared with 44% at their first reassessment. This is an 11 percentage point increase from first reassessment.

There were 1,516 complaints raised by participants with an intellectual disability in the September 2022 quarter (an annualised complaint rate of 7%).

- The annualised complaint rate 12 months ago for participants with an intellectual disability was 7%, which is unchanged from the current quarter.
- This compares to an annualised complaint rate of 7% for all participants.

- "The NDIS has changed everything for him and he’s feeling so good about himself.”
  Julie-Ann, mother of Alberto, 28

<table>
<thead>
<tr>
<th>Education outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of children attending school in a mainstream class</td>
</tr>
<tr>
<td>% who have a post-school qualification</td>
</tr>
<tr>
<td>% who get opportunities to learn new things</td>
</tr>
<tr>
<td>% who are working in an Australian Disability Enterprise (of those participants who are working in a paid job)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>In the September 2022 quarter:</td>
</tr>
<tr>
<td>the percentage of participants with an intellectual disability who rated their experience with the NDIS as good or very good was:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Access</th>
<th>Pre-planning</th>
<th>Planning</th>
<th>Reassessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>78% for the access process (compared to 81% for all participants)</td>
<td>78% for the pre-planning process (compared to 80% for all participants)</td>
<td>82% for the planning process (compared to 85% for all participants)</td>
<td>68% for the reassessment process (compared to 69% for all participants)</td>
</tr>
</tbody>
</table>

- The weighted average satisfaction result for participants with an intellectual disability who rated their experience as good or very good over the four stages of the pathway was 71%.
  - This was 72% in the September 2021 quarter.
  - The overall Scheme weighted average satisfaction rate was 75% in the September 2022 quarter.

Complaints

- There were 1,516 complaints raised by participants with an intellectual disability in the September 2022 quarter (an annualised complaint rate of 7%): 
  - The annualised complaint rate 12 months ago for participants with an intellectual disability was 7%, which is unchanged from the current quarter.
  - This compares to an annualised complaint rate of 7% for all participants.
For providers supporting participants with an intellectual disability:

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providers received a payment</td>
<td>46,866</td>
</tr>
<tr>
<td>Of payments were received by the top 10 providers</td>
<td>11%</td>
</tr>
<tr>
<td>Of these providers were companies or organisations and 57% were individuals or sole traders</td>
<td>43%</td>
</tr>
</tbody>
</table>

For providers supporting participants with an intellectual disability who used a plan manager:

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providers received a payment</td>
<td>44,354</td>
</tr>
<tr>
<td>Of providers were registered and 79% were unregistered</td>
<td>21%</td>
</tr>
<tr>
<td>Was paid in the September 2022 quarter (39% of payments to participants with an intellectual disability)</td>
<td>$778m</td>
</tr>
</tbody>
</table>

For providers supporting agency-managed participants with an intellectual disability:

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providers received a payment</td>
<td>6,435</td>
</tr>
<tr>
<td>Of providers were registered</td>
<td>100%</td>
</tr>
<tr>
<td>Was paid in the September 2022 quarter (54% of payments to participants with an intellectual disability)</td>
<td>$1.08bn</td>
</tr>
</tbody>
</table>

For providers supporting self-managed participants with an intellectual disability, $152m was paid in the September 2022 quarter (which is 8% of all payments to participants with an intellectual disability). At this time, for self-managed payments, the total number of providers and the registration status of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.
Key definitions

Definitions of terms used in this dashboard are consistent with those in Appendix A of the Quarterly Report to disability ministers (QRDM) published on the NDIS website. However, note that the QRDM groups participants with Down syndrome recorded as their primary disability together with those with intellectual disability. This summary does not include participants with a primary disability of Down syndrome.

SEIFA

1. The Australian Bureau of Statistics SEIFA Index of Education and Occupation (IEO) is used by NDIA to classify participants into socio-economic deciles, with decile one representing participants in the lowest socio-economic decile, and decile ten representing participants in the highest socio-economic decile. SEIFA deciles are allocated based on the Statistical Area 1 (SA1) that a participant lives in.

Payments

2. Supported Independent Living (SIL) is help with and/or supervision of daily tasks to develop the skills of an individual to live as independently as possible.

3. Average payments per participant are calculated using a 12 month period prior to the reporting date.

4. The average payment for the same group of participants is compared across two different time periods (12 months ending September 2022 vs 12 months ending September 2021). Payments for participants who had an initial plan approved after 30 September 2021 are not included.

Outcomes

5. The Participant Outcome section compares baseline results when participants entered the Scheme or at their first plan reassessment, with results measured at the most recent participant plan reassessment for each respondent. Results are for participants who have been in the Scheme for at least two years and NDIS trial participants are excluded. All outcome results are rounded to the nearest percentage but the percentage point increases or decreases are calculated based on the unrounded results.

Satisfaction

6. The NDIA gathers responses at the four primary stages of the participant pathway – access, pre-planning, planning and plan reassessment.

Complaints

7. The complaint rate is an annualised rate calculated as the number of complaints in the quarter divided by the active participant exposure in the quarter.

Providers

8. The count of providers is by ABN and includes providers supporting agency-managed participants, participants who use a plan manager and self-managed participants. Note that for self managed payments, the total number of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.

9. For each plan management type, a single provider is counted if they received a payment in the quarter for that plan management type. Note that a single provider can receive payments across more than one plan management type so may be included in more than one count.

10. A registered provider is an approved person or provider of supports who is registered with the NDIS Quality and Safeguard Commission. While a registered provider can provide supports to all participants, an unregistered provider can only provide supports to participants who use a plan manager or who are self-managed.