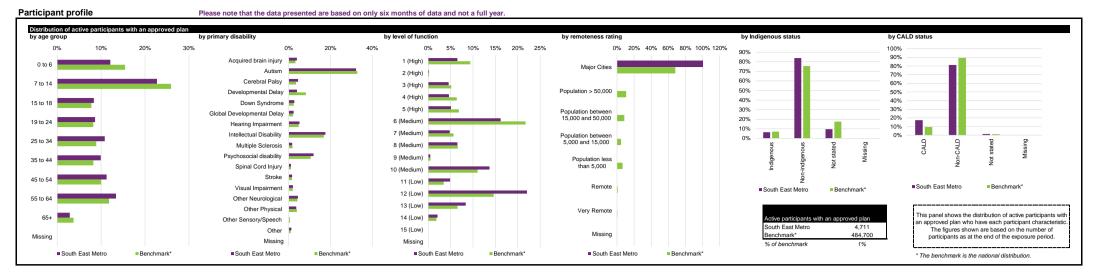
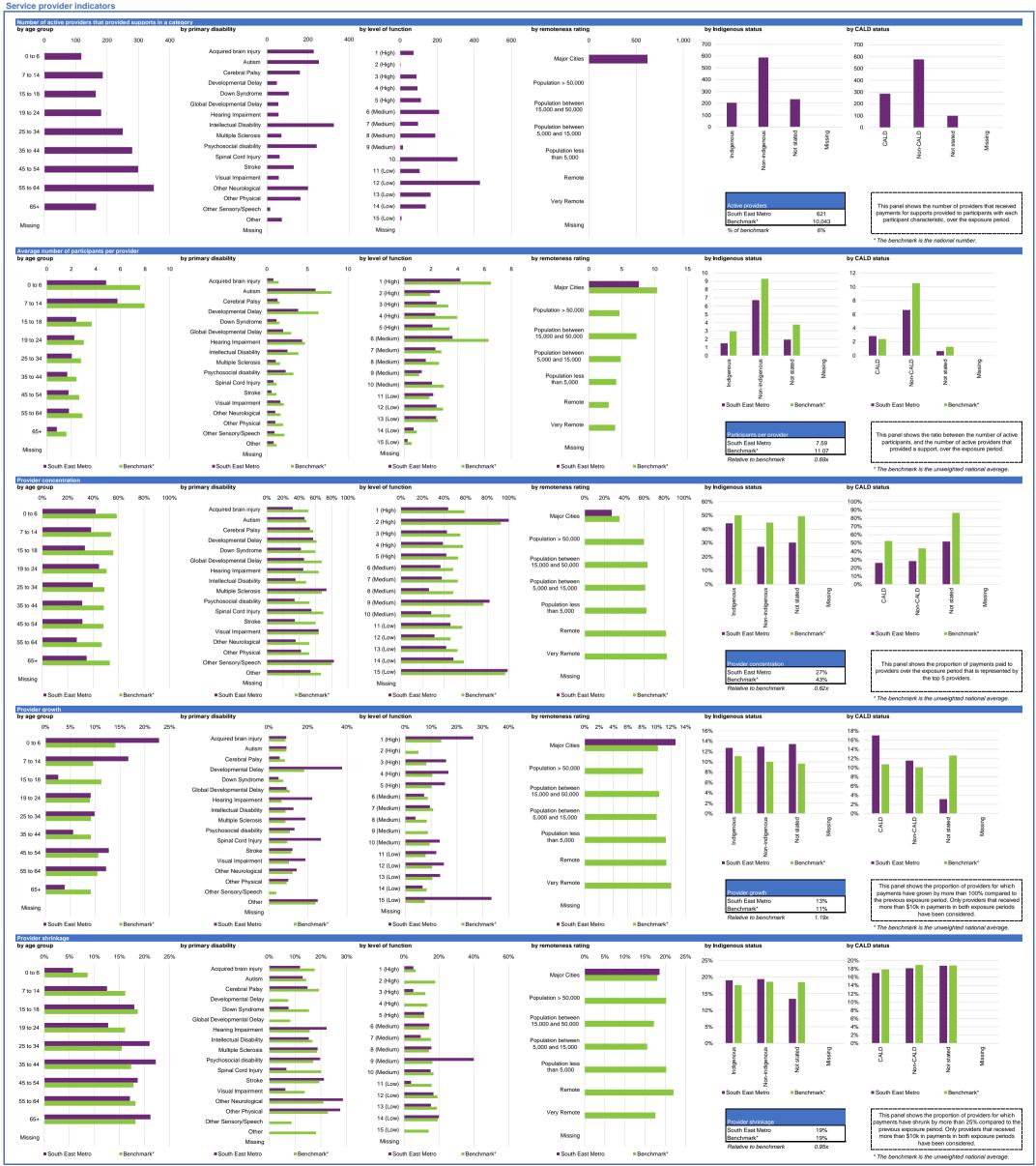
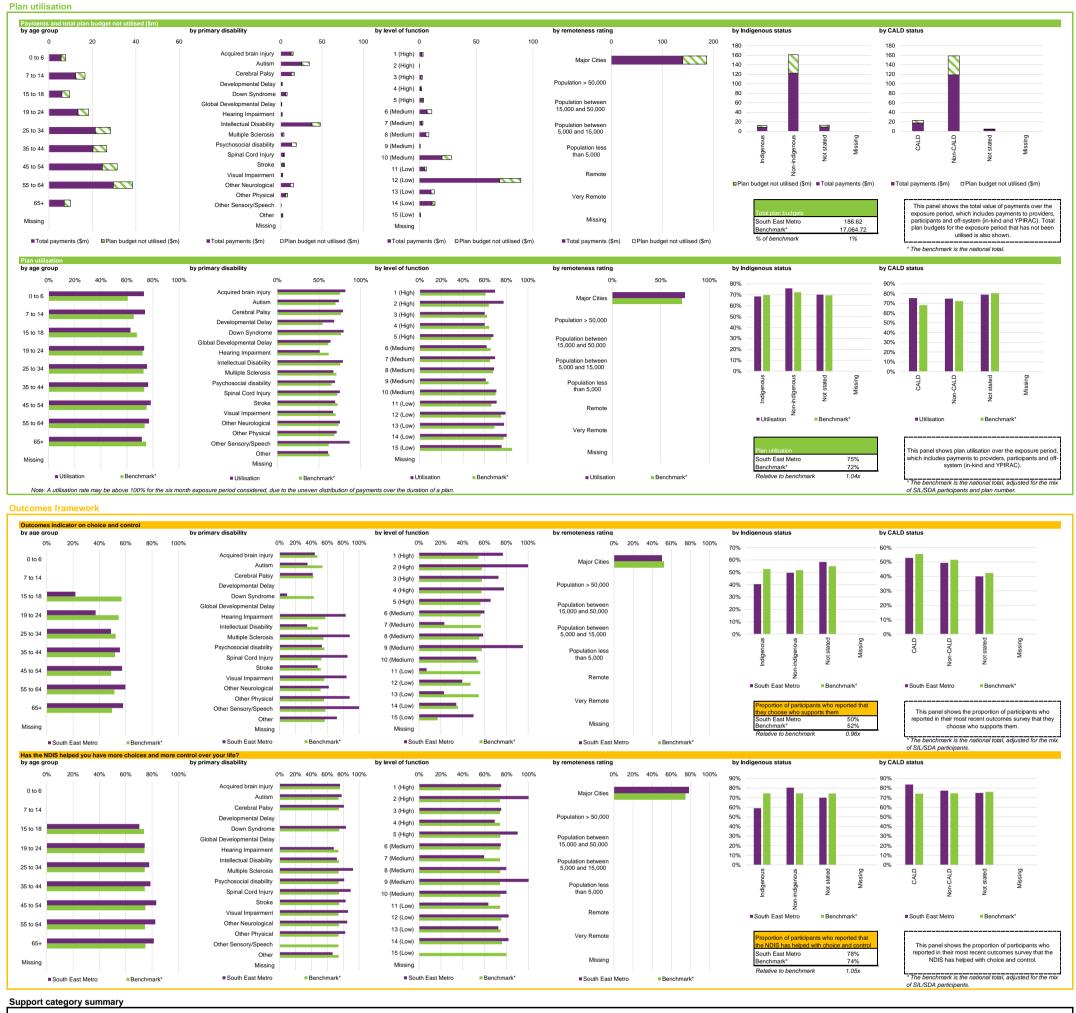
Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants





Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants

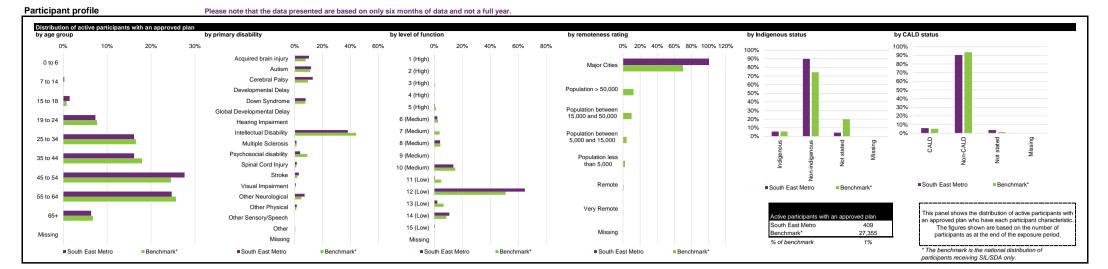


Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,185	170	18.7	69%	11%	6%	4.3	2.6	61%	51%	81%
Daily Activities	2,483	249	10.0	49%	12%	17%	88.6	76.6	87%	49%	81%
Community	2,846	189	15.1	39% 🔵	15%	7%	37.1	24.7	67%	46%	80%
Transport	2,132	79	27.0 🔴	51%	0% 🔴	29%	3.0	2.7	88%	45%	81%
Core total	4,259	404	10.5	44%	13%	13%	133.0	106.7	80%	50%	79%
Capacity Building											
Choice and Control	2,038	81	25.2 🔴	79%	6%	13%	1.4	1.4	97%	56%	80%
Daily Activities	4,596	286	16.1	55%	16%	20%	28.5	19.7	69%	49%	79%
Employment	314	32	9.8	84% 🔴	8%	69% 🔴	2.0	1.0	53%	38% 🔴	77%
Relationships	757	85	8.9 🔵	66%	39% 🔵	0%	4.4	2.4	55%	18% 🔴	76%
Social and Civic	632	70	9.0	53%	8%	46% 🔴	2.6	1.0	40%	43%	75%
Support Coordination	2,429	169	14.4	35% 🔵	13%	10%	5.1	3.7	72%	46%	77%
Capacity Building total	4,660	396	11.8	46%	15%	20%	44.2	29.4	66%	49%	78%
Capital											
Assistive Technology	1,419	127	11.2	53%	17%	42%	6.9	3.0	43%	57%	82%
Home Modifications	319	15	21.3	97%	100%	0%	1.7	+ 0.3	20%	31%	85%
Capital total	1,490	133	11.2	51%	18%	42%	8.7	3.3	39%	54%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4.711	621	7.6	42%	13%	19%	186.6	140.1	75%	50%	78%

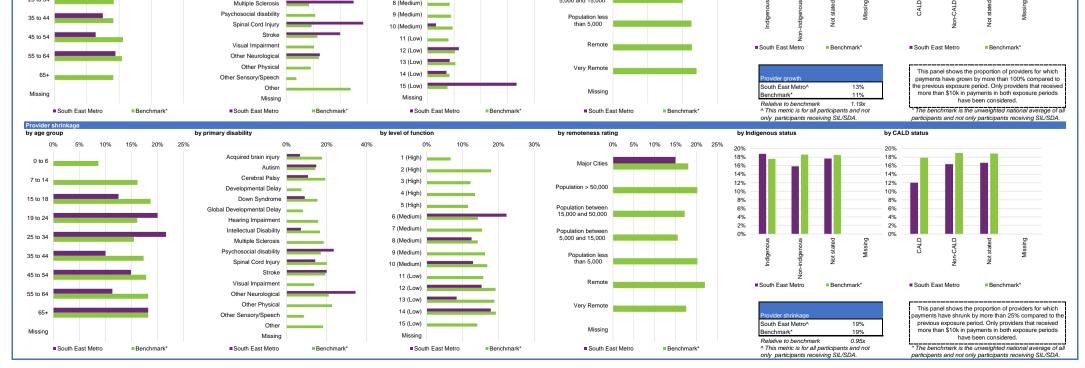
Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
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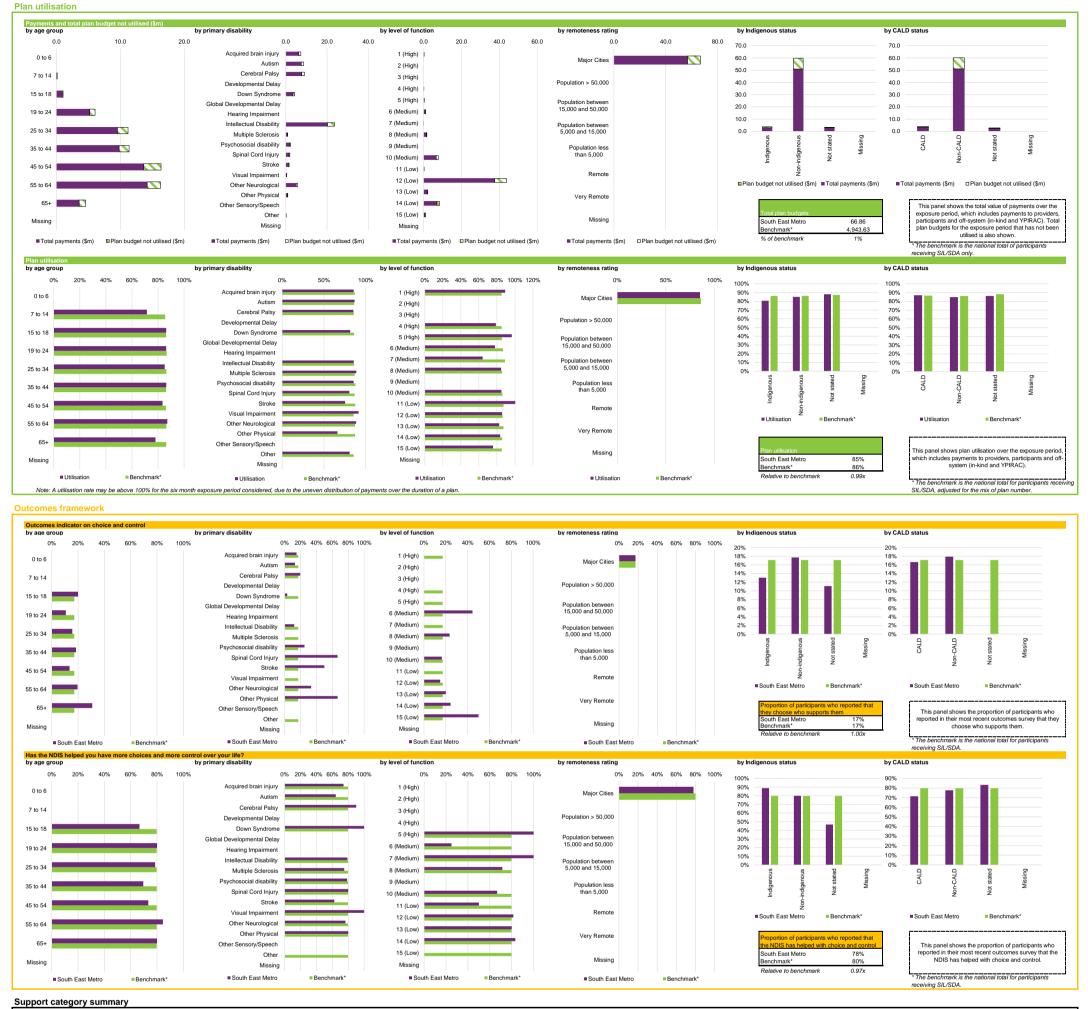
Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Receiving SIL/SDA







Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Receiving SIL/SDA

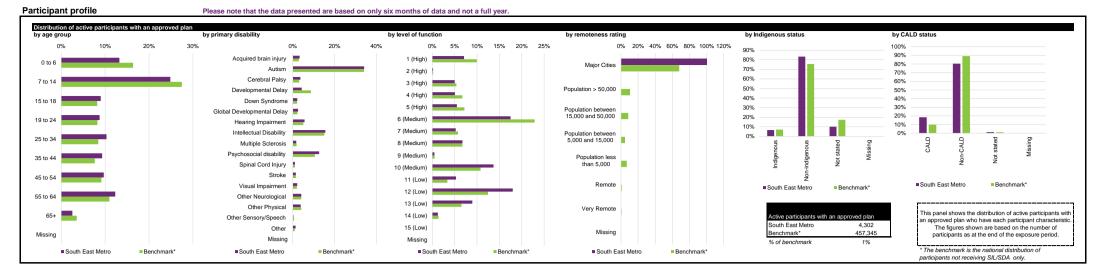


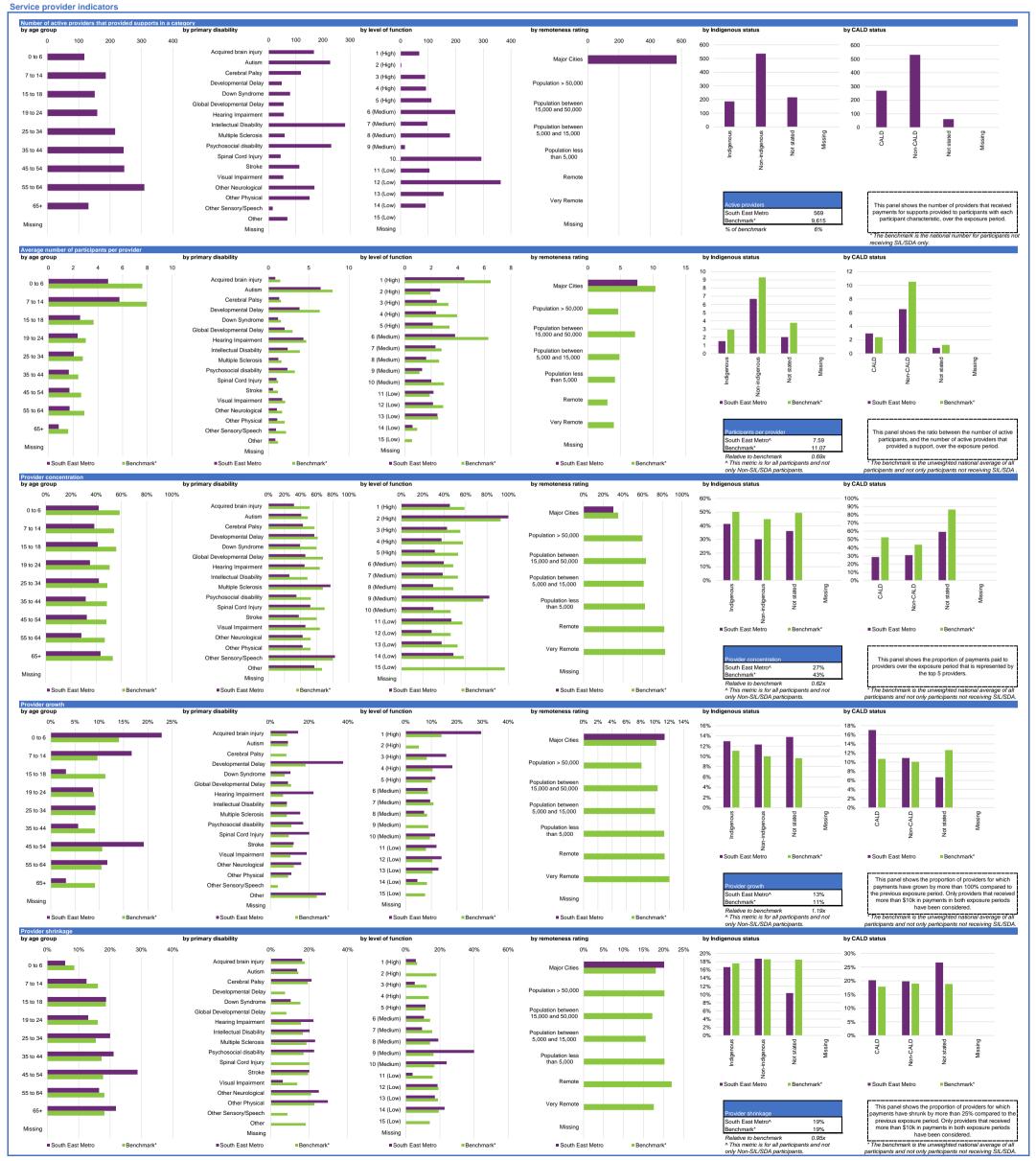
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkaqe	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Support category	approved plans	Active providers	per provider	concentration	growth	shrinkage	buugets (\$m)	Fayments (am)	Utilisation	choice and control	choice and control?
Core											
Consumables	368	72	5.1	86%	17%	0%	1.0	0.6	63%	16%	79%
Daily Activities	408	72	5.2	69%	16%	16%	45.5	43.3	95%	17%	78%
Community	396	87	4.6	50%	10%	6%	10.3	7.0	95% 68%	17%	78%
	395	07	8.6	69%	0%	33%	0.5	0.3	59%	16%	78%
Transport		46		*			57.3				78%
Core total	409	1/1	2.4	64%	15%	12%	57.5	51.3	89%	17%	10%
Capacity Building											
Choice and Control	96	24	4.0	80%	0%	0%	0.1	+ 0.1	98%	24%	79%
Daily Activities	407	106	3.8	63%	12%	12%	3.2	2.4	76%	17%	78%
Employment	42	9	4.7	100%	0%	50%	0.3	0.3	96%	15%	33%
Relationships	256	39	6.6	84%	42%	0%	1.9	1.3	66%	11%	78%
Social and Civic	5	1	5.0	100%	0%	0%	0.0	0.0	40%	0%	50%
Support Coordination	399	77	5.0	53%	6%	6%	0.0	0.8	40%	16%	79%
Capacity Building total	409	173	2.4	53%	9%	11%	6.5	4.9	75%	17%	75%
	409	175	2.4	52 /8	576	1176	0.5	4.5	13/6	1776	10%
Capital											
Assistive Technology	255	53	4.8	68%	0%	42%	1.6	0.5	33%	19%	77%
Home Modifications	236	4	59.0	100%	0%	0%	1.5	+ 0.2	12%	15%	80%
Capital total	323	56	5.8	67%	0%	42%	3.0	0.7	23%	18%	79%
	020	23						011			
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
	Ũ	-						0.0	2.5		
All support categories	409	288	1.4	62%	14%	15%	66.9	56.9	85%	17%	78%

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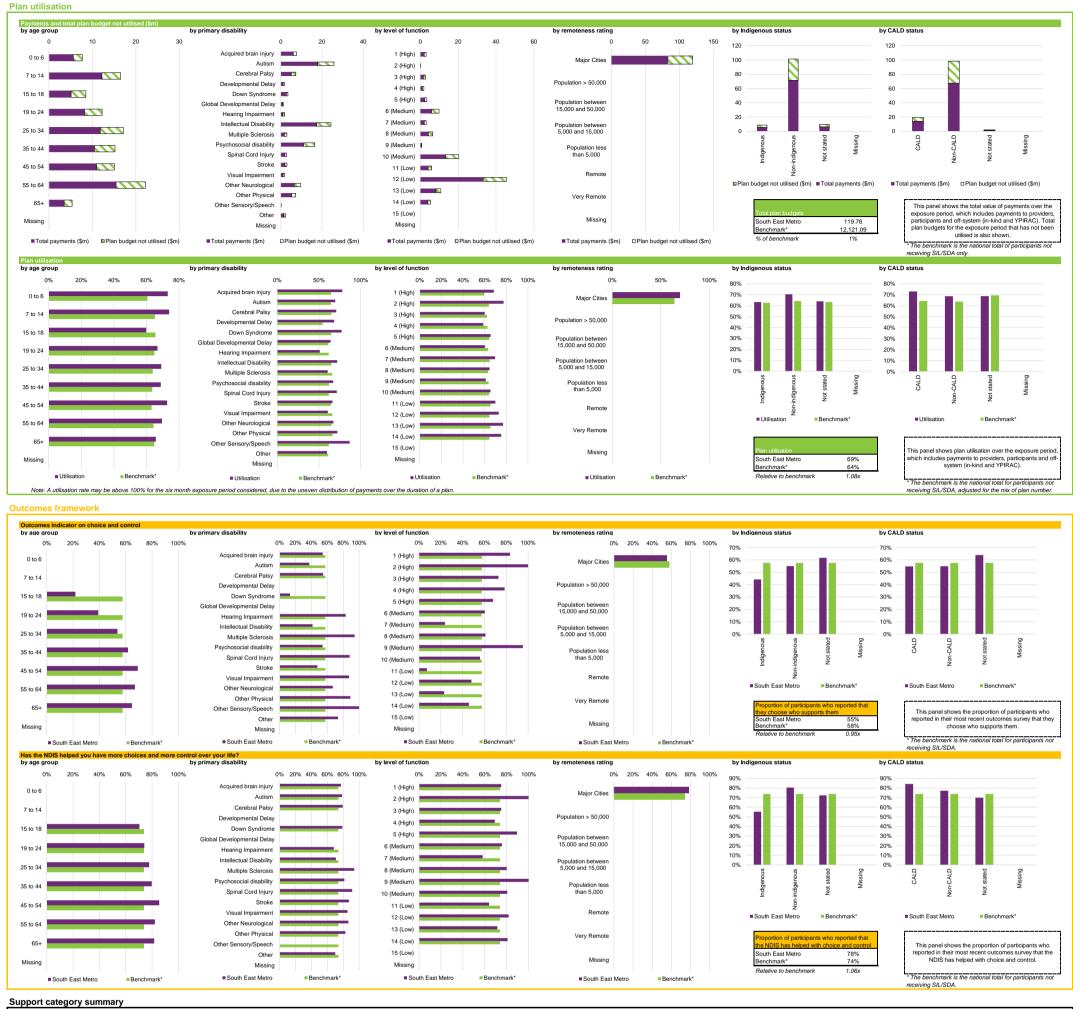
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Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2.817	148	19.0	66%	6%	6%	3.3	2.0	60%	59%	82%
Daily Activities	2,017	236	8.8	46%	12%	19%	43.1	33.3	77%	57%	82%
Community	2,450	178	13.8	40%	13%	15%	26.8	17.7	66%	52%	80%
Transport	1,737	63	27.6	59%	0%	0%	2.5	2.4	95%	51%	81%
Core total	3.850	372	10.3	45%	12%	18%	75.7	55.4	73%	55%	79%
Cole lotal	3,850	512	10.5	45 %	12 /6	10 /8		55.4	1376	55 %	13/8
Capacity Building											
Choice and Control	1.942	80	24.3	79%	6%	13%	1.4	1.3	97%	59%	80%
Daily Activities	4.189	266	15.7	59%	14%	25%	25.3	17.3	68%	55%	79%
Employment	272	30	9.1	83%	9%	64%	1.6	0.7	45%	42%	78%
Relationships	501	77	6.5	61%	27%	9%	2.5	1.2	47%	24%	75%
Social and Civic	627	70	9.0	54%	8%	42%	2.5	1.0	40% 🔴	44%	75%
Support Coordination	2,030	166	12.2	37%	8%	3%	4.2	2.9	69%	53%	77%
Capacity Building total	4,251	371	11.5	51%	13%	21%	37.7	24.4	65%	55%	79%
Capital											
Assistive Technology	1,164	111	10.5	55%	11%	37%	5.4	2.5	46%	69%	83%
Home Modifications	83	11	7.5	100%	100%	0%	+ 0.3	+ 0.2	60%	82%	91%
Capital total	1,167	114	10.2	54%	14%	36%	5.6	2.6	47%	69%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4.302	569	7.6	43%	11%	20%	119.8	83.2	69%	55%	78%

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