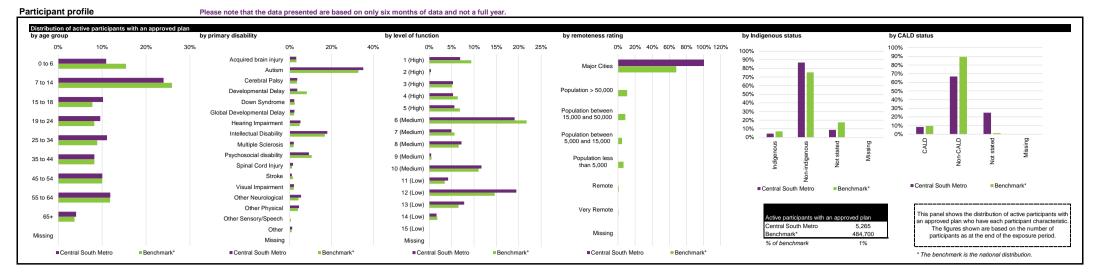
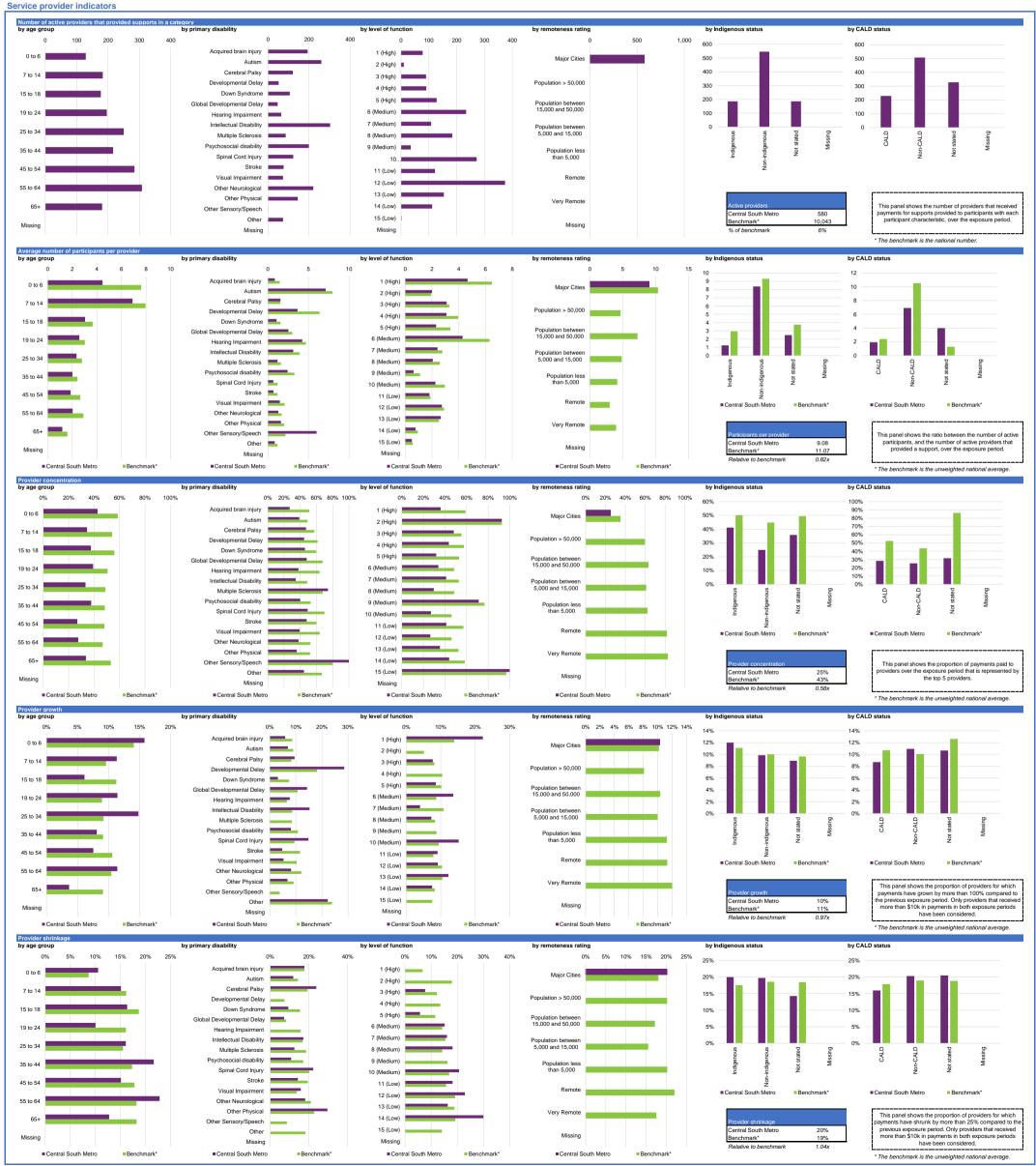
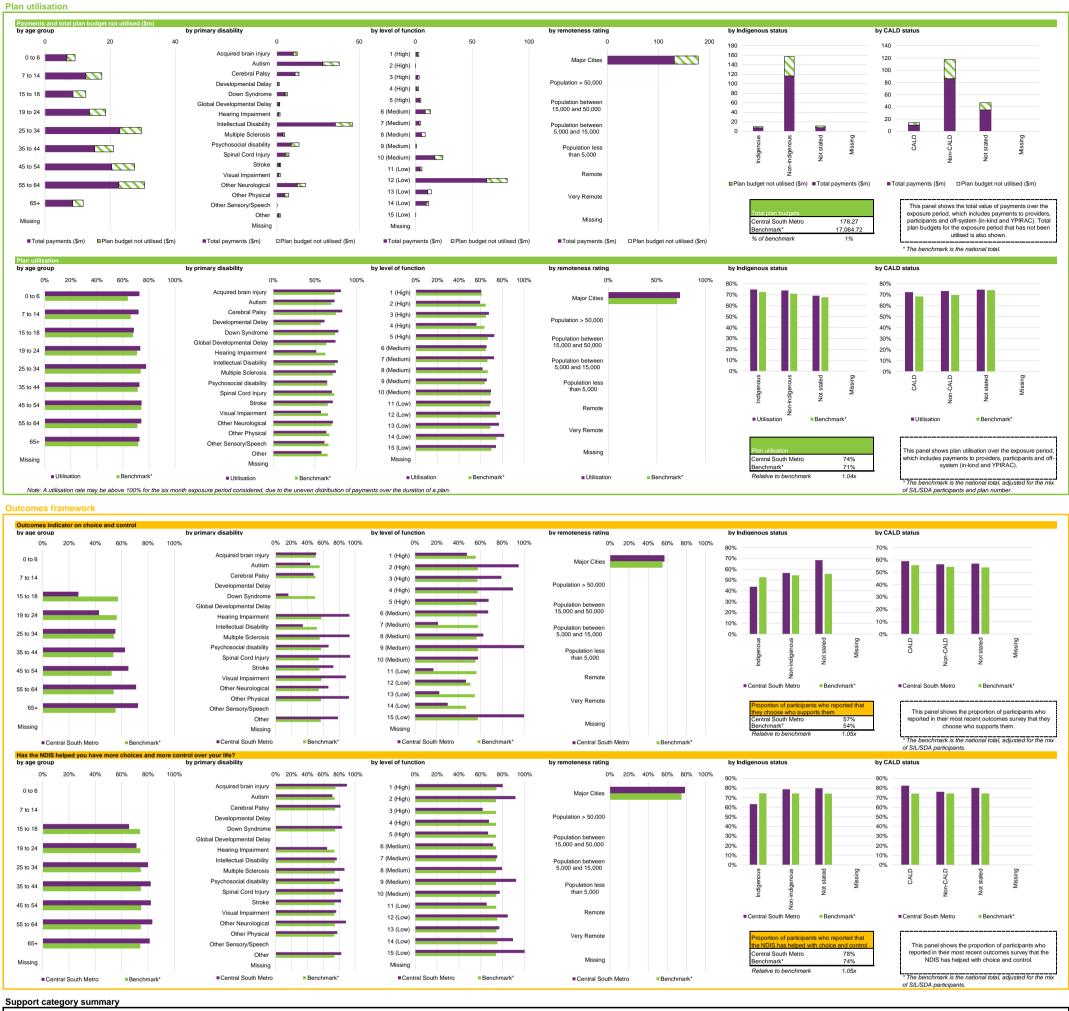
Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | All Participants





Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | All Participants

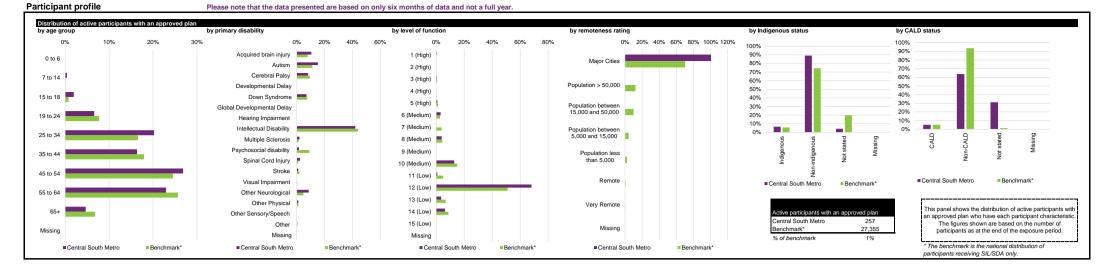


Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3.445	152	22.7	61%	17%	6%	4.5	2.7	60%	60%	80%
Daily Activities	2,793	210	13.3	47%	12%	25%	80.4	67.4	84%	56%	82%
Community	2.924	180	16.2	49%	20%	11%	36.0	26.0	72%	52%	81%
Transport	2,096	72	29.1	61%	0%	0%	3.1	2.9	94%	50%	82%
Core total	4,611	363	12.7	45%	12%	17%	124.0	99.0	80%	57%	79%
Capacity Building											1
Choice and Control	1,774	74	24.0	75%	0%	0%	1.2	1.2	95%	62%	78%
Daily Activities	5,049	267	18.9	53%	8%	19%	31.1	20.4	65%	56%	79%
Employment	416	40	10.4	80% 🔴	14%	29%	2.5	1.1	46%	40% 🔴	77%
Relationships	621	79	7.9 🔵	57%	15%	10%	3.2	1.6	50%	17% 🔴	74% 🔴
Social and Civic	739	80	9.2	48%	21%	17%	3.4	1.7	49%	50%	73% 🔴
Support Coordination	2,145	149	14.4	40%	4%	11%	4.3	3.1	71%	52%	79%
Capacity Building total	5,136	378	13.6	44%	6%	18%	45.9	29.1	63%	56%	79%
Capital											
Assistive Technology	1.457	103	14.1	53%	10%	48%	7.3	3.0	41%	64%	83%
Home Modifications	223	14	15.9	98%	50%	50%	1.0	+ 0.3	28%	48%	82%
Capital total	1,503	110	13.7	49%	13%	50%	8.3	3.3	40%	62%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5.265	580	9.1	41%	10%	20%	178.3	131.4	74%	57%	78%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. d' performance. For example, a low provider concentration is a sign of a competitive market.

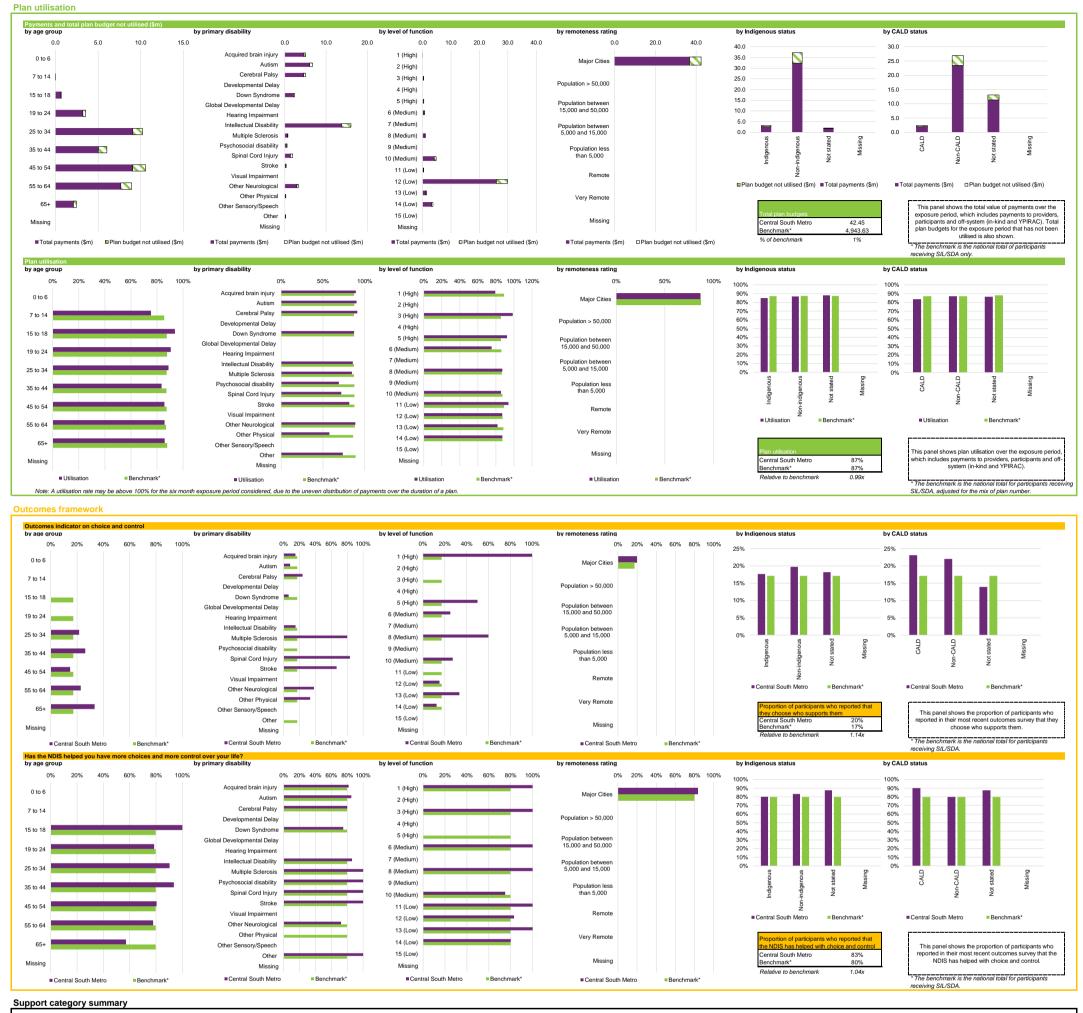
Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | Participants Receiving SIL/SDA







Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | Participants Receiving SIL/SDA

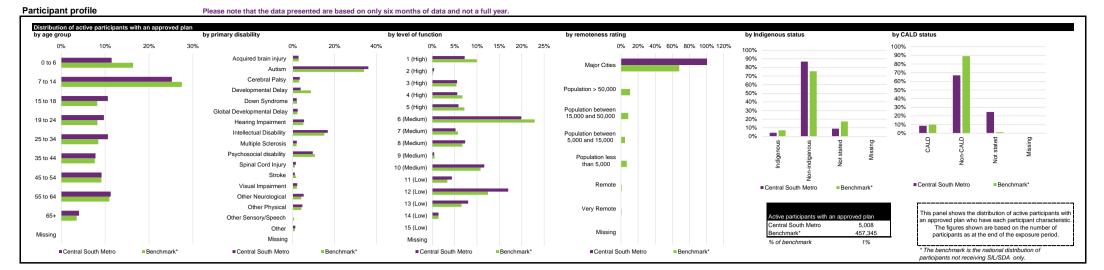


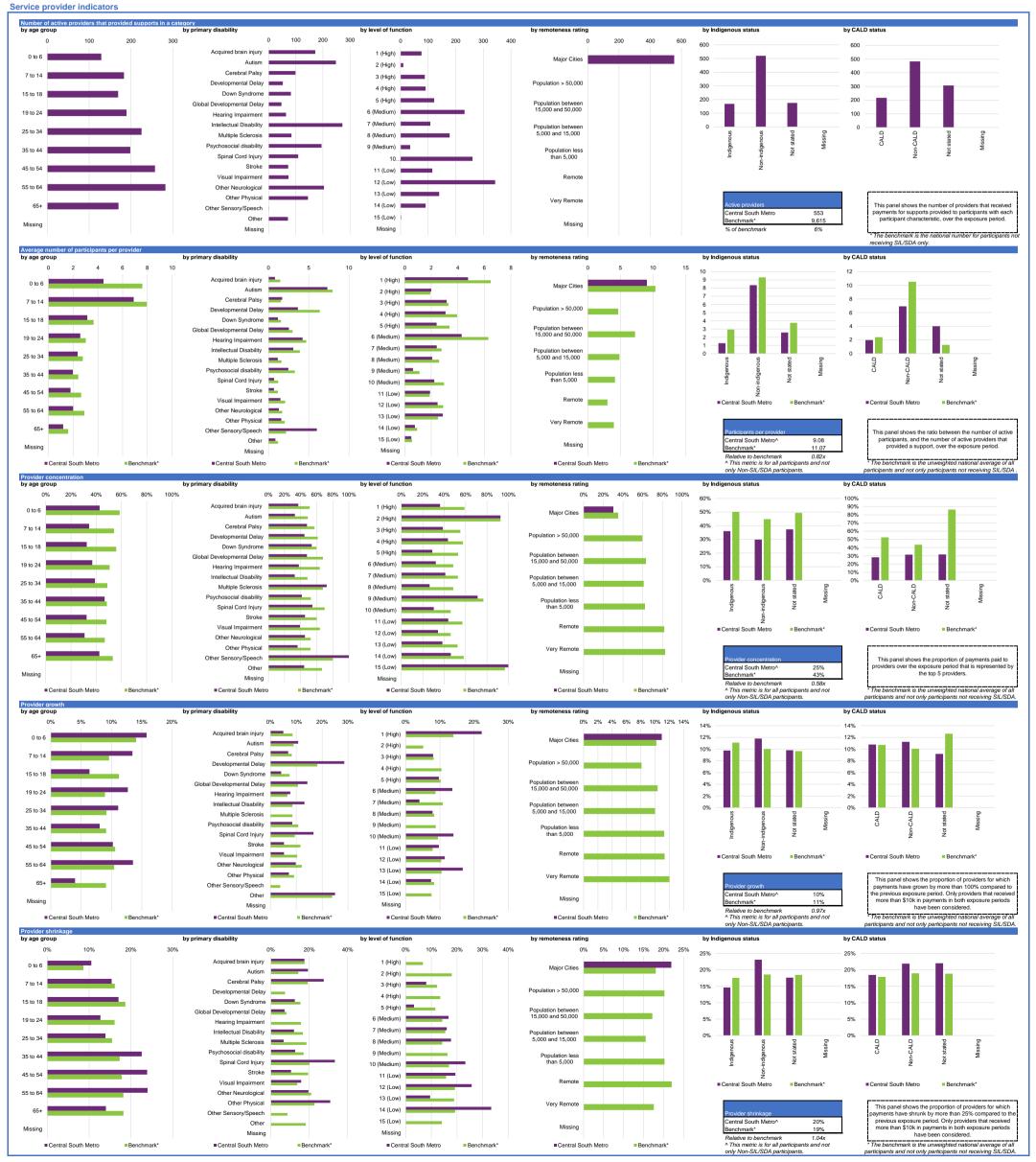
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
-											
Core											
Consumables	209	47	4.4	86%	0% 🔴	33% 🔴	0.4	0.3	71%	20%	83%
Daily Activities	253	67	3.8	65%	8%	24%	30.1	28.7	95%	19%	84%
Community	241	65	3.7	65%	8%	11%	6.4	4.7	74%	20%	83%
Transport	244	33	7.4 🔴	79%	0%	0% 🔵	+ 0.3	0.2	66%	19%	83%
Core total	255	132	1.9	61%	7%	22%	37.2	33.9	91%	20%	84%
Capacity Building											
Choice and Control	50	19	2.6	80%	0%	0%	0.0	+ 0.0	89%	31%	88%
Daily Activities	251	68	3.7	61%	5%	9%	1.9	1.3	69%	20%	83%
Employment	18	6	3.0	100% 🔴	0%	0%	+ 0.1	+ 0.1	78%	17% 🔴	89%
Relationships	134	32	4.2	77%	18% 🔵	0%	1.0	0.5	54%	8%	79% 🔴
Social and Civic	6	2	3.0	100% 🔴	0%	0%	0.0	0.0	111%	20%	100%
Support Coordination	245	63	3.9	52%	0%	11%	0.6	0.4	79%	18%	83%
Capacity Building total	257	130	2.0	47%	5%	15%	3.6	2.4	67%	20%	83%
Capital											
Assistive Technology	142	43	3.3	75%	0%	33%	0.9	0.3	37% 🔴	22%	81%
Home Modifications	100	6	16.7	100%	50%	50%	0.7	0.2	24%	17%	79%
Capital total	180	49	3.7	74%	13%	38%	1.6	0.5	31%	21%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	257	223	1.2	59%	8%	18%	42.4	36.8	87%	20%	83%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

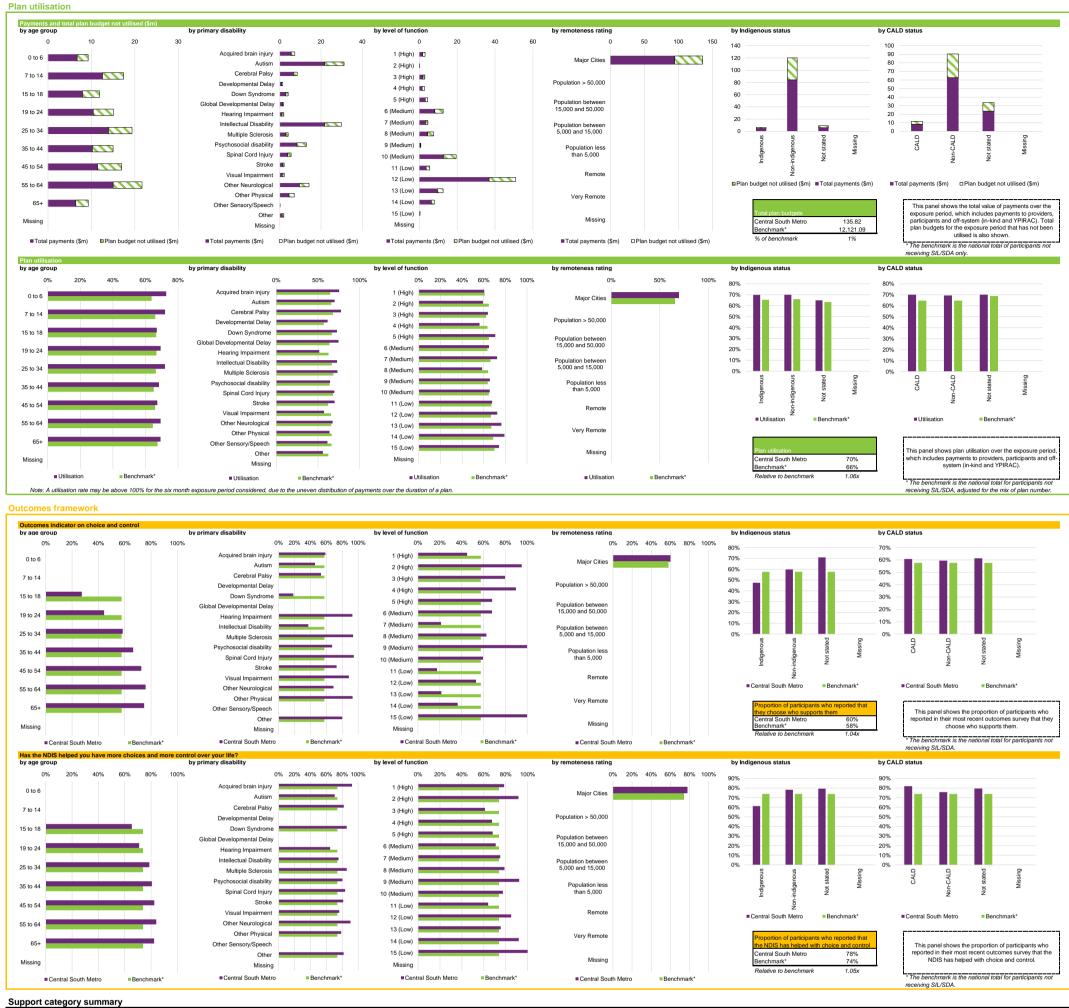
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have should ky more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: Central South Metro (phase-in date: 1 July 2018) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth		Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core													
Consumables	3.236	142	22.8	59%	20%		0%		4.1	2.4	59%	64%	80%
Daily Activities	2,540	200	12.7	53%	12%	-	32%	- ē i	50.3	38.7	77%	60%	82%
Community	2,683	176	15.2	48%	19%		9%		29.6	21.3	72%	56%	81%
Transport	1.852	64	28.9	62%	0%		0%		2.8	2.7	97%	55%	82%
Core total	4.356	344	12.7	49%	12%	·····†	17%		86.8	65.2	75%	61%	79%
	,					İ							
Capacity Building						1							
Choice and Control	1,724	73	23.6	75%	0%		0%		1.2	1.1	96%	63%	77%
Daily Activities	4,798	260	18.5	54%	11%		19%		29.3	19.1	65%	59%	78%
Employment	398	39	10.2	79% 🔴	15%		23%		2.3	1.0	44%	41% 🔴	77%
Relationships	487	73	6.7 🔵	57%	20%		10%		2.2	1.0	47%	21%	72%
Social and Civic	733	79	9.3 🔵	48%	21%		17%		3.3	1.6	49%	50%	73%
Support Coordination	1,900	141	13.5	41%	7%		12%		3.8	2.6	69%	57%	79%
Capacity Building total	4,879	366	13.3	46%	8%		20%		42.3	26.6	63%	59%	78%
Capital													
Assistive Technology	1,315	96	13.7	57%	15%		50%		6.4	2.7	42%	70%	84%
Home Modifications	123	9	13.7	100%	0%		0%	- ē -	0.3	+ 0.1	38%	77%	84%
Capital total	1,323	100	13.2	54%	15%	·····	52%	1	6.7	2.8	42%	70%	84%
Missing	0	0	0.0	0%	0%		0%		0.0	0.0	0%	0%	0%
All support categories	5.008	553	9.1	44%	11%		22%		135.8	94.6	70%	60%	78%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

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