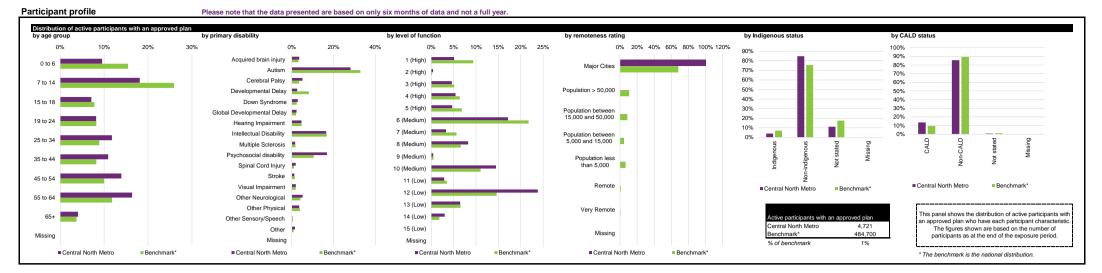
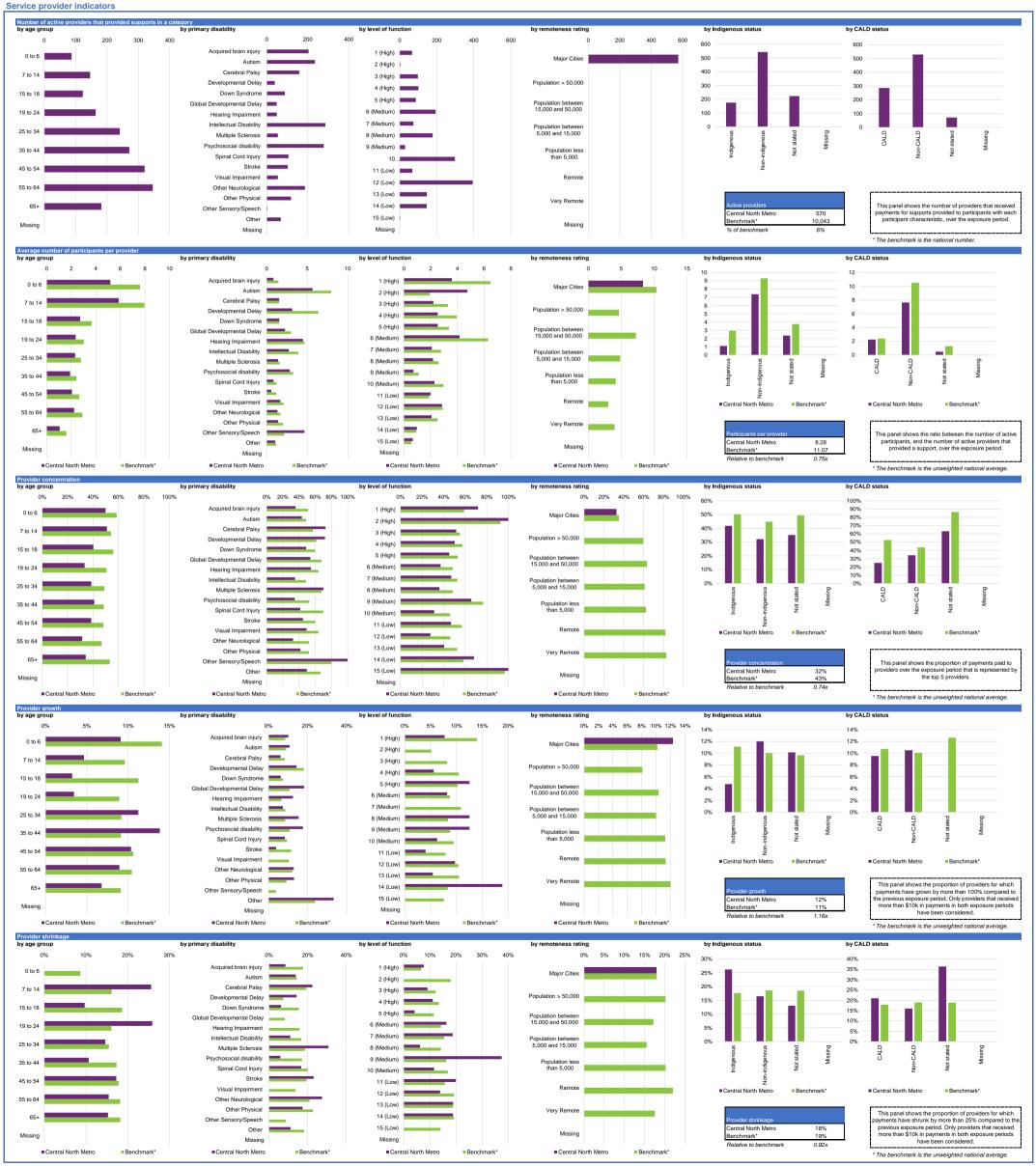
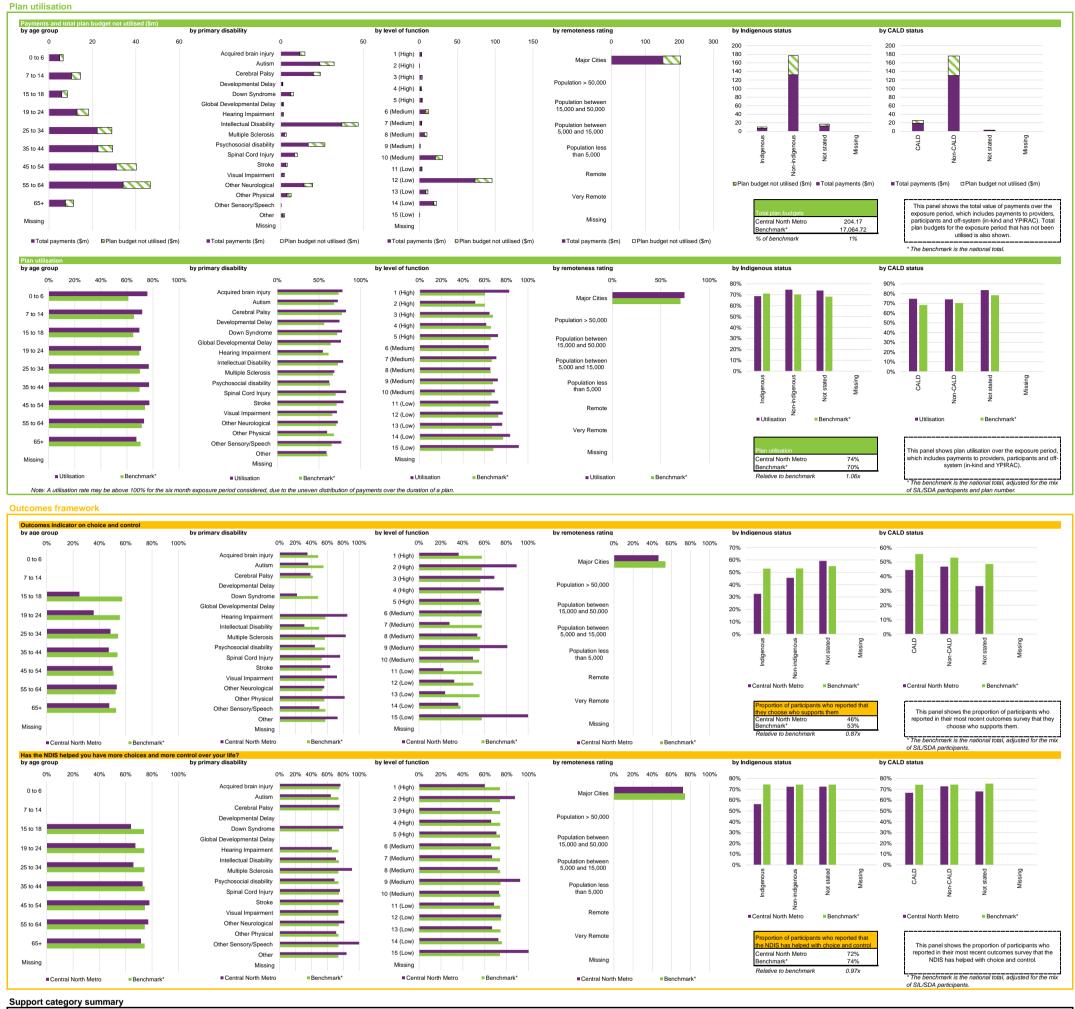
Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants





Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants

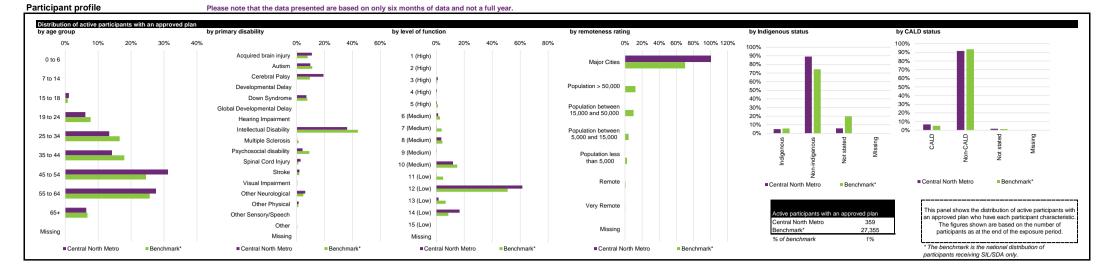


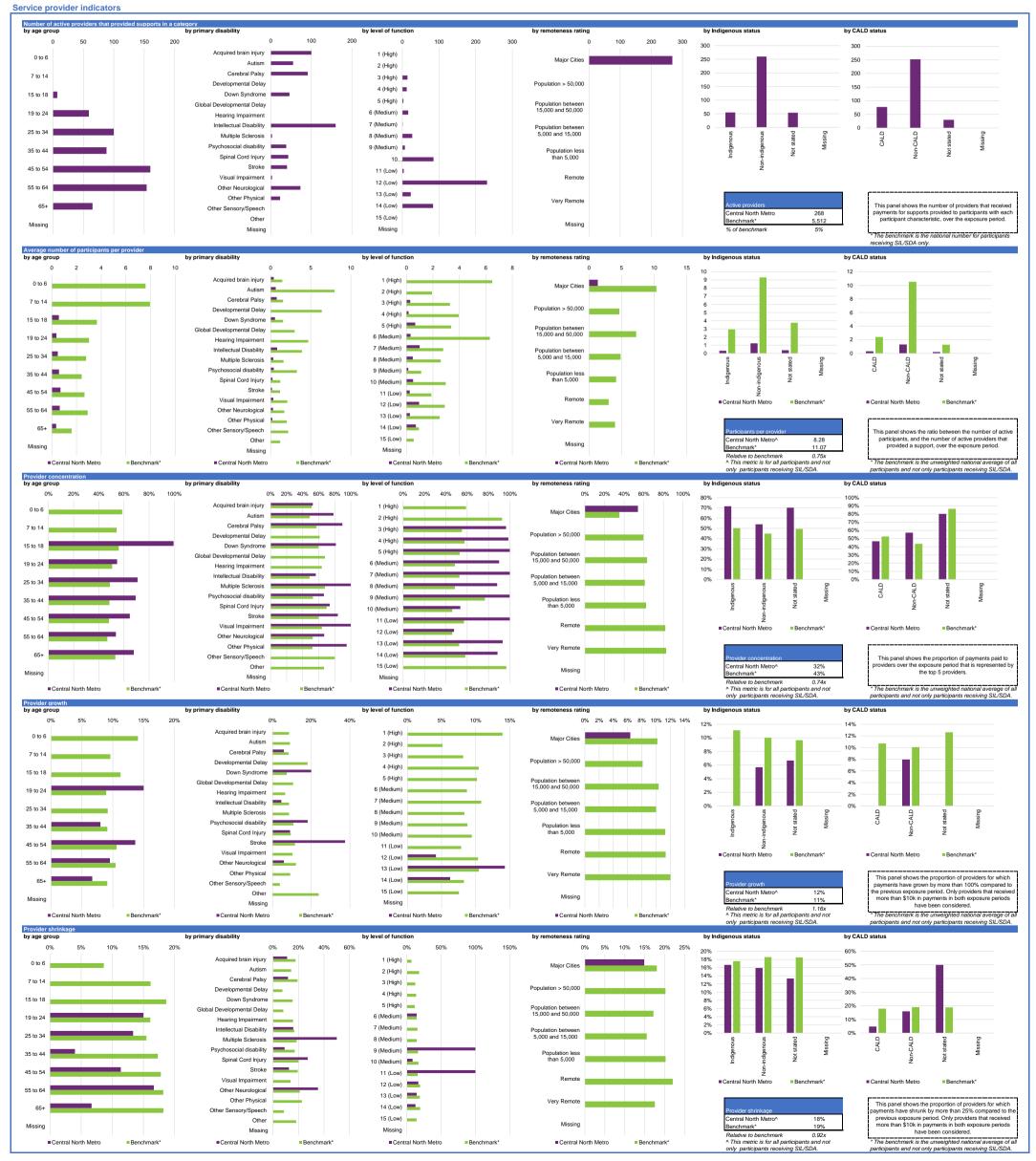
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
ouppoir outogoly	approtou plano		por providor	Concentration	growth	Shi inkuge	buugoto (¢iii)	i ajinonio (tini)	othisation		
Core											
Consumables	3,136	149	21.0	71%	20%	5%	4.5	2.9	64%	47%	74%
Daily Activities	2.834	246	11.5	52%	14%	21%	99.2	84.0	85%	45%	75%
Community	3.032	183	16.6	49%	12%	12%	40.9	27.9	68%	43%	74%
Transport	2,424	74	32.8	50%	0%	0%	3.3	2.8	84%	42%	74%
Core total	4.290	379	11.3	49%	14%	16%	147.9	117.5	79%	46%	73%
	,			1		1					1
Capacity Building											
Choice and Control	1,978	77	25.7 🔴	80%	12%	0%	1.5	1.4	95%	48%	73%
Daily Activities	4,621	250	18.5	59%	13%	4%	29.4	19.8	67%	46%	72%
Employment	380	35	10.9	83% 🔴	6% 🔴	50%	2.4	1.2	51%	36%	71%
Relationships	709	76	9.3 🔵	64%	24%	16%	3.7	1.9	52%	15% 🔴	64%
Social and Civic	610	64	9.5	60%	17%	25%	2.6	1.2	45%	37% 🔴	65%
Support Coordination	2,527	163	15.5	42%	9%	9%	6.1	4.2	70%	41%	70%
Capacity Building total	4,680	351	13.3	48%	9%	11%	45.9	29.9	65%	46%	72%
Capital											
Assistive Technology	1,368	113	12.1	50%	12%	52%	7.3	2.9	40% 🔴	52%	78%
Home Modifications	344	14	24.6	97% 🔴	50%	50%	1.9	+ 0.3	15% 🔴	27%	78%
Capital total	1,458	119	12.3	46%	17%	49%	9.2	3.2	35%	50%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4.721	570	8.3	46%	12%	18%	204.2	151.7	74%	46%	72%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

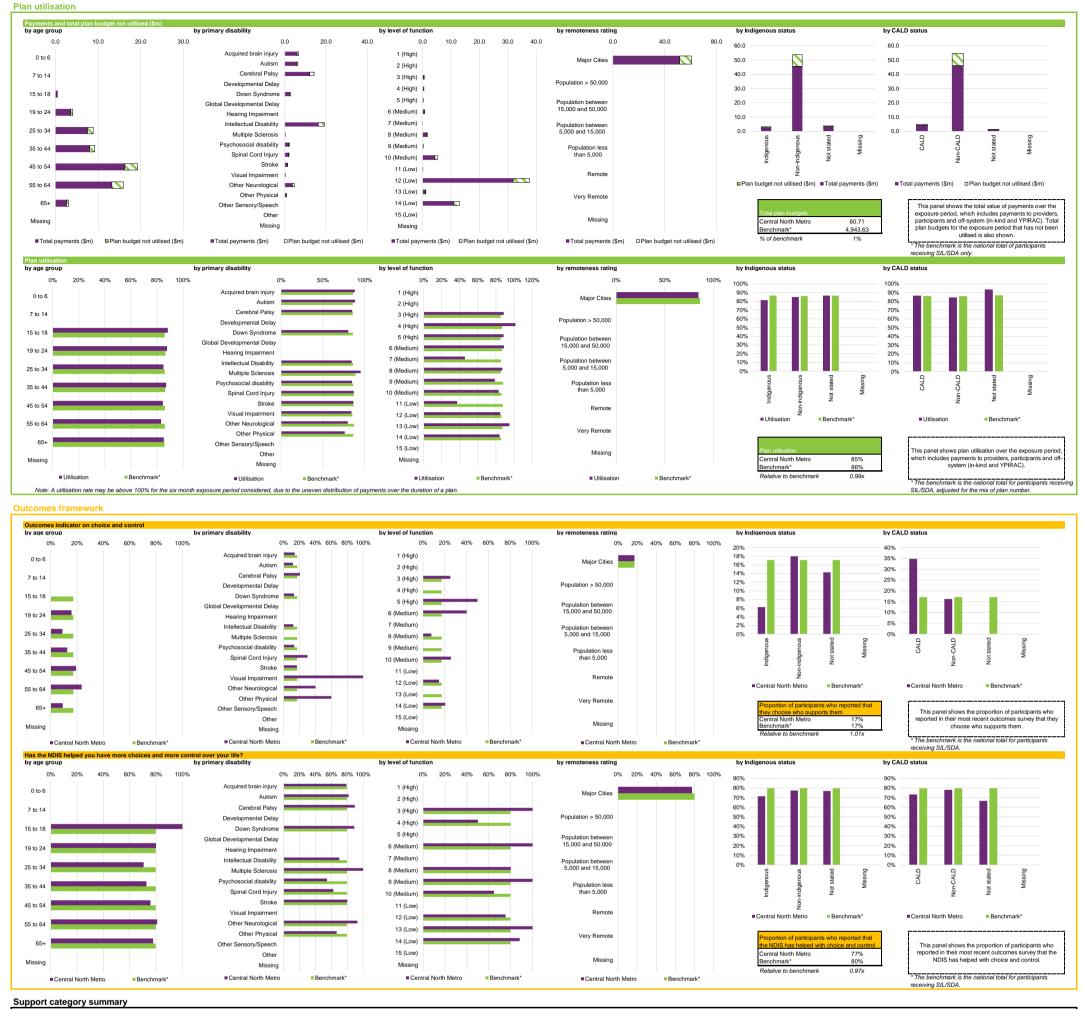
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider payments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have structs by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	ce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. good' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Receiving SIL/SDA





Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Receiving SIL/SDA

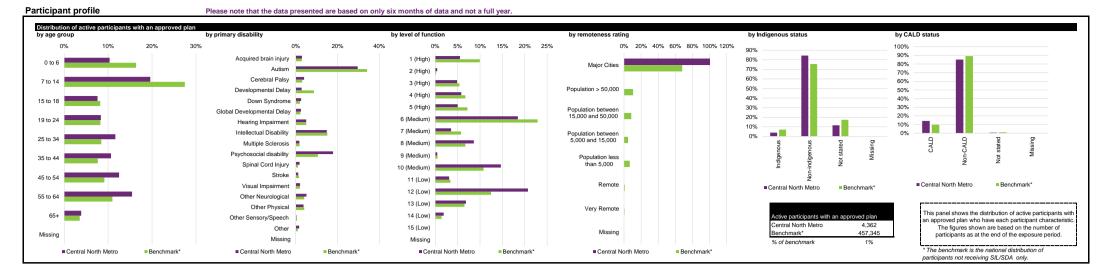


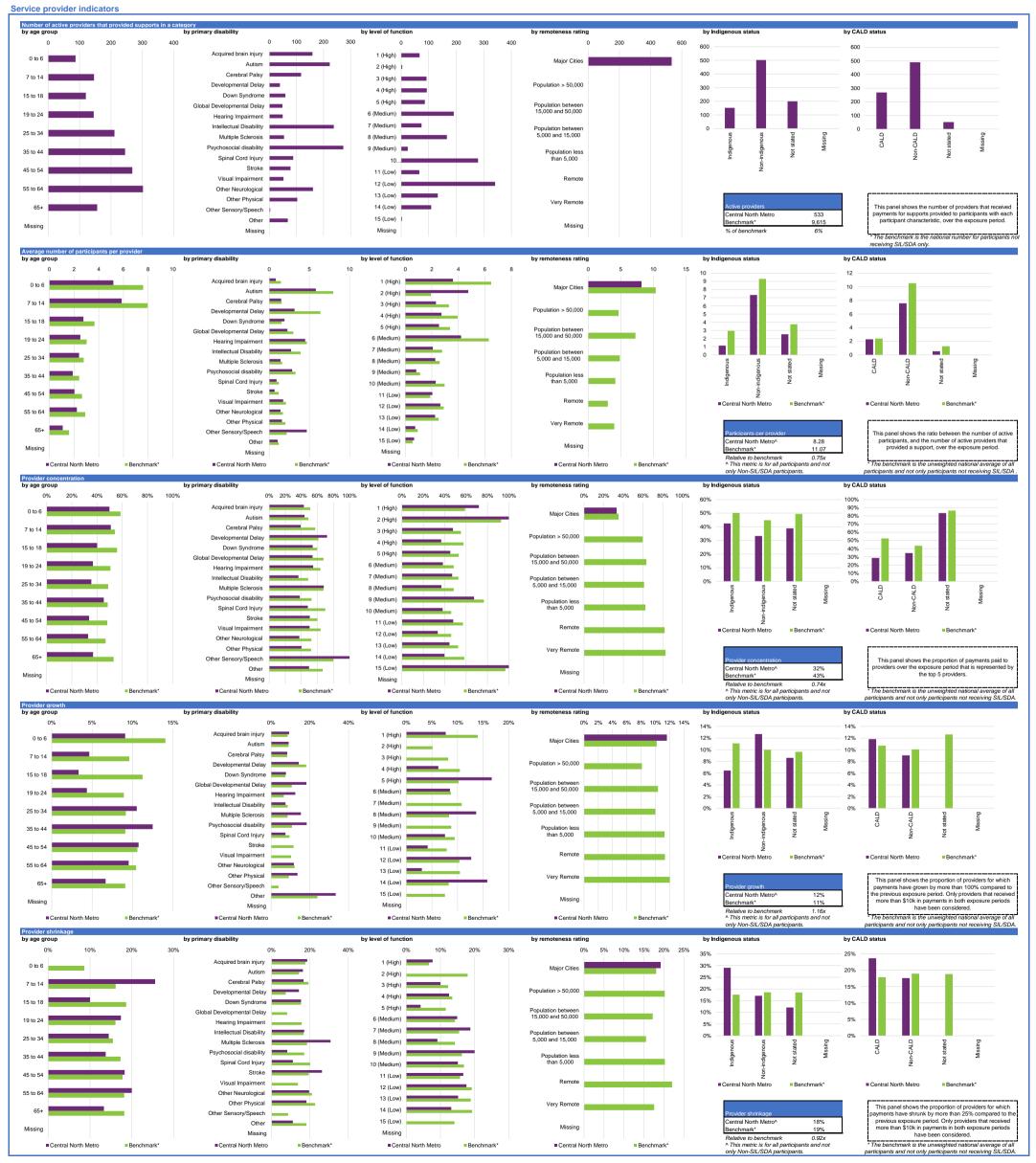
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	315	66	4.8	80%	0% 🔴	25%	0.9	0.6	64%	15%	80%
Daily Activities	356	81	4.4	75%	2%	14%	41.6	39.5	95%	17% 🔵	78%
Community	351	74	4.7	67% 🔵	0%	11%	9.0	6.4	71%	18% 🔵	79%
Transport	347	41	8.5 🔴	69%	0%	0% 🔵	0.5	+ 0.2	47%	17%	77%
Core total	359	164	2.2	72%	1%	13%	51.9	46.6	90%	17%	77%
Capacity Building											
Choice and Control	65	19	3.4	88%	0%	0%	+ 0.0	+ 0.0	95%	17%	75%
Daily Activities	358	81	3.4 4.4	77%	23%	0%	3.2	2.3	95% 72%	17%	75%
Employment	65	10	4.4	100%	0%	33%	0.5	0.5	104%	15%	86%
Relationships	177	33	6.5	85%	42%	8%	1.2	0.5	59%	12%	70%
Social and Civic		33	0.5	100%	42%	0%	0.0	0.0	119%	0%	100%
	351	70	5.0	47%	7%	13%	0.0	0.0	77%	17%	76%
Support Coordination					- -						*******
Capacity Building total	359	145	2.5	62%	20%	7%	5.8	4.3	73%	17%	77%
Capital											
Assistive Technology	216	67	3.2	70%	0% 🔴	33% 🔴	1.3	0.5	41% 🔴	17%	84%
Home Modifications	247	4	61.8 🔴	100% 🔴	50%	50% 🔴	1.6	+ 0.1	7% 🔴	15%	79%
Capital total	296	70	4.2	67%	10%	30%	3.0	0.7	23%	17%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	359	268	1.3	70%	6%	15%	60.7	51.5	85%	17%	77%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

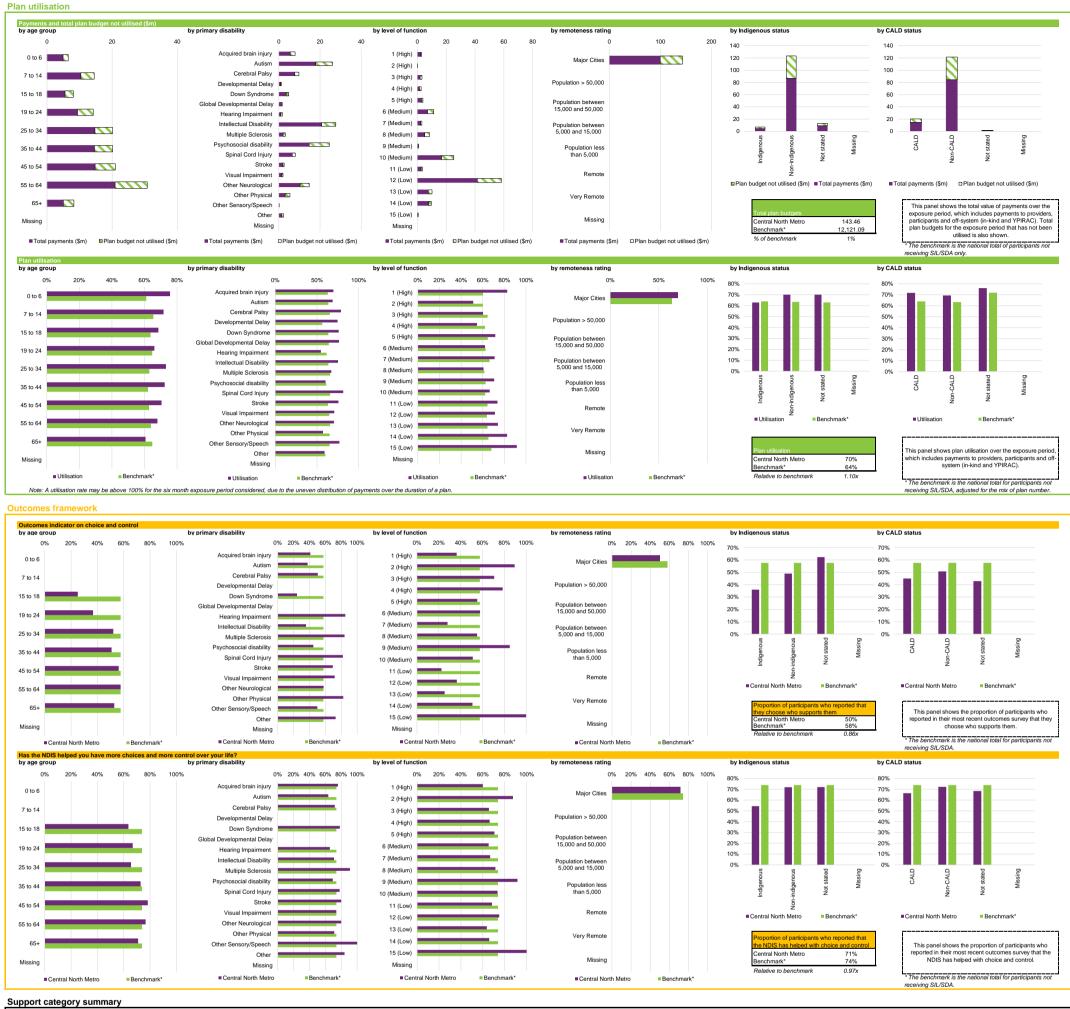
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have should ky more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. of performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,821	129	21.9	71%	13%	7%	3.6	2.3	65%	52%	74%
Daily Activities	2,478	226	11.0	52%	14%	26%	57.7	44.5	77%	49%	75%
Community	2,681	179	15.0	50%	10%	14%	31.9	21.5	67%	46%	73%
Transport	2,077	62	33.5 🔴	55%	0%	0%	2.8	2.5	91% 🔵	46%	74%
Core total	3,931	344	11.4	50%	14%	18%	96.0	70.9	74%	50%	72%
Capacity Building											
Choice and Control	1,913	77	24.8 🔴	80% 🔴	13%	6%	1.4	1.3	95%	49%	73%
Daily Activities	4,263	241	17.7	59%	10%	7%	26.2	17.5	67%	50%	72%
Employment	315	34	9.3 🔵	76%	6%	56% 🔴	1.9	0.7	38% 🔴	40%	70%
Relationships	532	72	7.4 🔵	59%	25%	13%	2.6	1.3	49%	16% 🔴	62%
Social and Civic	609	64	9.5	60%	17% 🔵	25%	2.5	1.1	45%	37% 🔴	65% 🔴
Support Coordination	2,176	162	13.4	45%	8%	6%	5.2	3.5	68%	45%	69%
Capacity Building total	4,321	343	12.6	50%	7%	11%	40.1	25.6	64%	49%	72%
Capital											
Assistive Technology	1,152	87	13.2	54%	16%	48%	5.9	2.4	40%	61%	77%
Home Modifications	97	10	9.7	100%	0%	48%	+ 0.3	+ 0.2	59%	61%	76%
Capital total	1.162	90	12.9	50%	19%	46%	6.2	2.5	41%	61%	70%
	1,102									2.70	
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,362	533	8.2	47%	12%	19%	143.5	100.2	70%	50%	71%

Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. d' performance. For example, a low provider concentration is a sign of a competitive market.