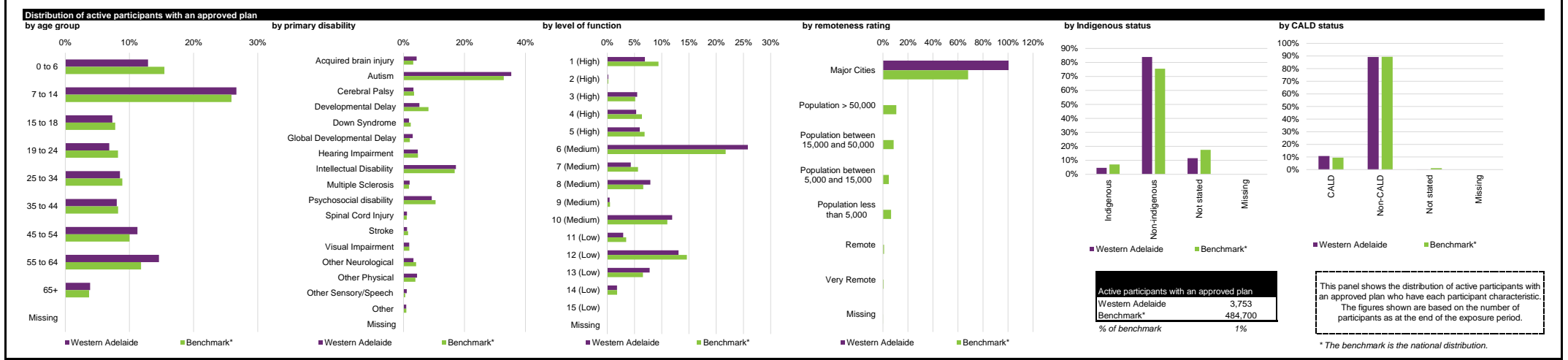
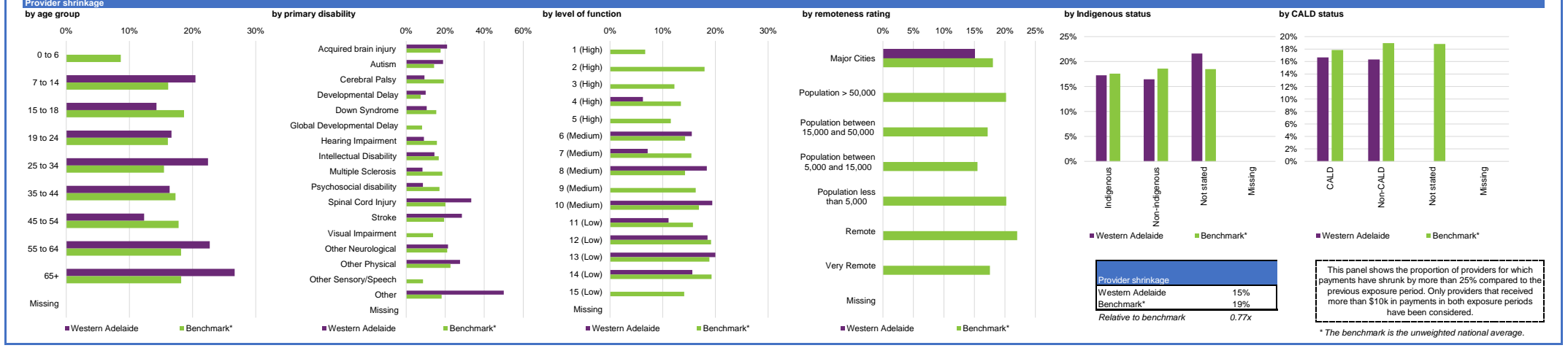
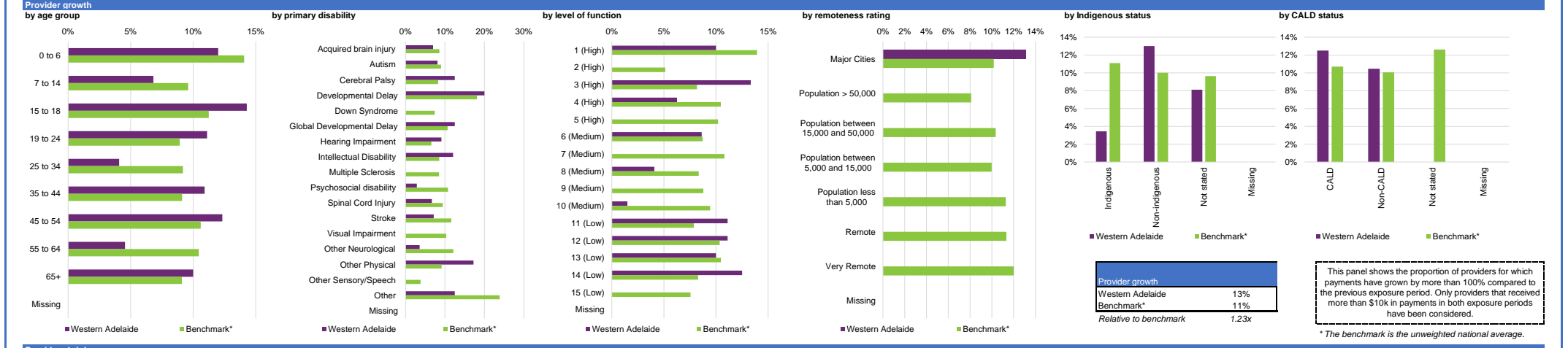
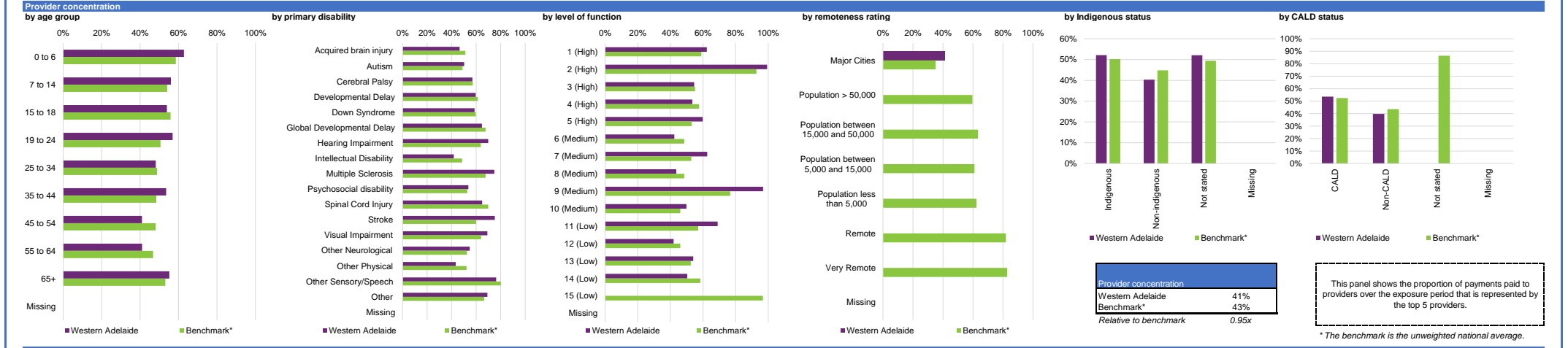
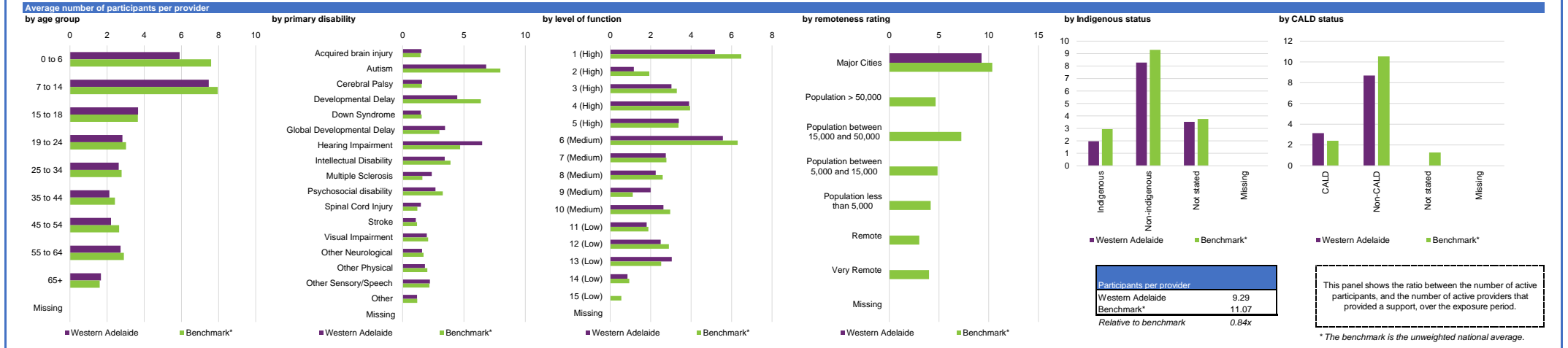
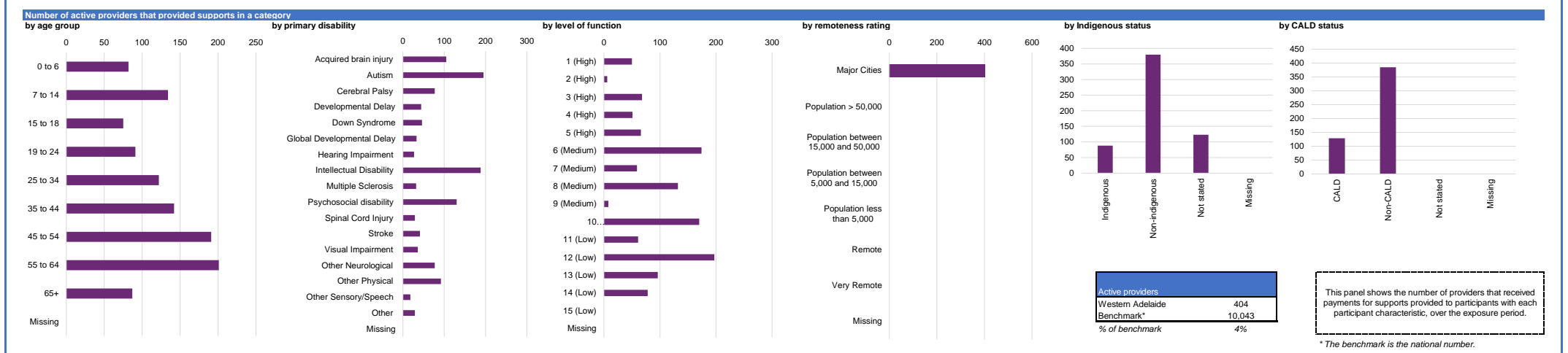


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	2,542	96	26.5	71%	0%	11%	2.9	1.8	62%	61%	73%
Daily Activities	2,323	165	14.1	61%	13%	19%	74.3	62.1	84%	58%	73%
Community	2,671	130	20.5	59%	8%	15%	22.2	13.3	60%	56%	73%
Transport	1,531	30	51.0	75%	0%	100%	2.0	1.7	89%	54%	75%
<b>Core total</b>	<b>3,525</b>	<b>237</b>	<b>14.9</b>	<b>67%</b>	<b>9%</b>	<b>13%</b>	<b>101.3</b>	<b>78.9</b>	<b>78%</b>	<b>59%</b>	<b>73%</b>
<b>Capacity Building</b>											
Choice and Control	2,336	82	28.5	80%	0%	0%	1.7	1.7	99%	57%	72%
Daily Activities	3,688	192	19.2	71%	2%	2%	20.3	13.9	68%	58%	72%
Employment	144	26	5.5	88%	0%	73%	1.2	0.7	64%	56%	76%
Relationships	342	53	6.5	56%	35%	12%	2.3	0.9	38%	20%	66%
Social and Civic	170	19	8.9	91%	0%	75%	0.5	0.2	34%	51%	79%
Support Coordination	1,637	137	11.9	48%	9%	15%	3.6	2.6	71%	53%	71%
<b>Capacity Building total</b>	<b>3,726</b>	<b>276</b>	<b>13.5</b>	<b>62%</b>	<b>8%</b>	<b>14%</b>	<b>29.9</b>	<b>20.1</b>	<b>67%</b>	<b>59%</b>	<b>72%</b>
<b>Capital</b>											
Assistive Technology	780	66	11.8	67%	16%	26%	4.0	2.0	51%	68%	73%
Home Modifications	211	24	8.8	86%	40%	40%	1.3	0.6	46%	40%	76%
<b>Capital total</b>	<b>865</b>	<b>80</b>	<b>10.8</b>	<b>63%</b>	<b>17%</b>	<b>26%</b>	<b>5.3</b>	<b>2.6</b>	<b>50%</b>	<b>64%</b>	<b>74%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>3,753</b>	<b>404</b>	<b>9.3</b>	<b>56%</b>	<b>13%</b>	<b>15%</b>	<b>136.5</b>	<b>101.6</b>	<b>74%</b>	<b>59%</b>	<b>72%</b>

*Note: Only the major support categories are shown.*

*Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.*

*Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.*

**Indicator definitions**

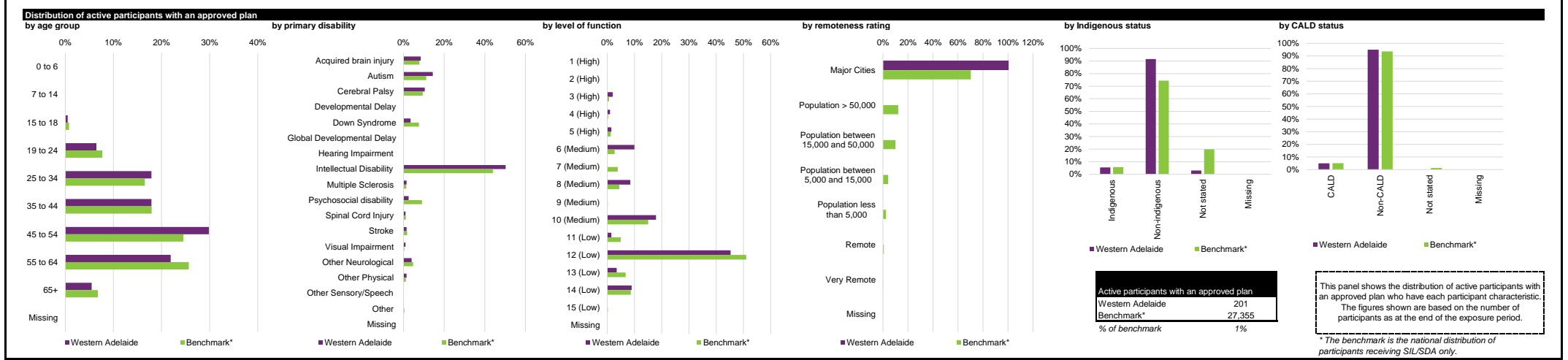
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider:** Ratio between the number of active participants and the number of active providers.
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets:** Value of supports committed in participant plans for the exposure period.
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation:** Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

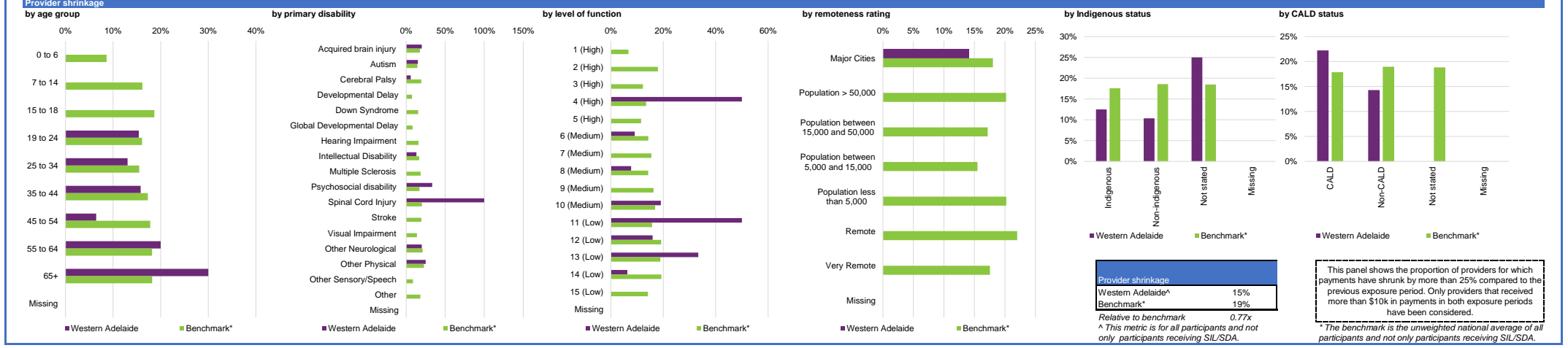
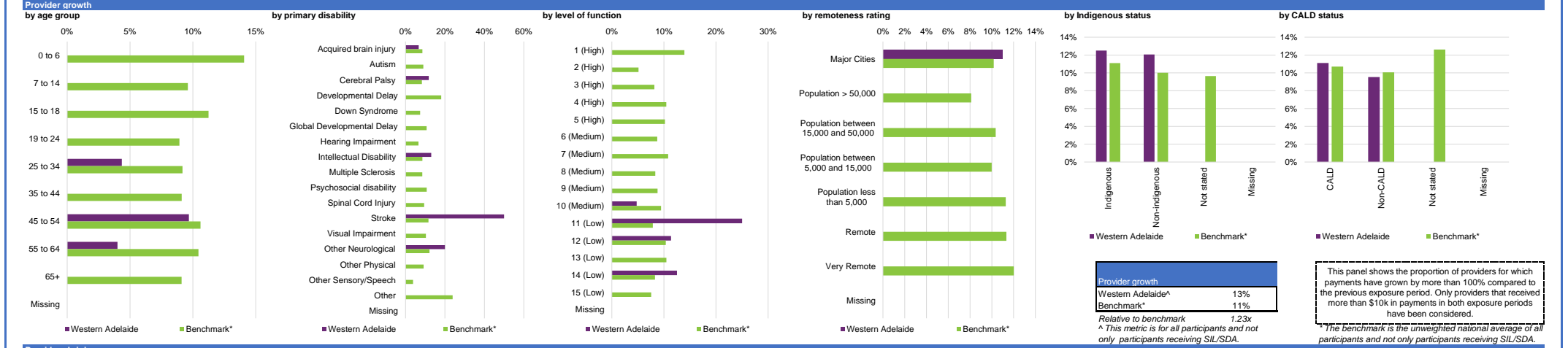
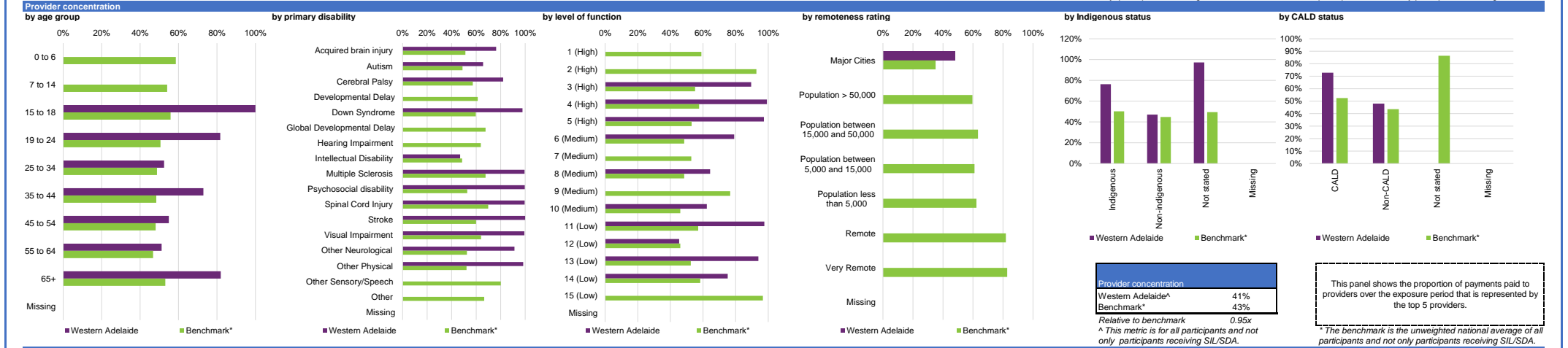
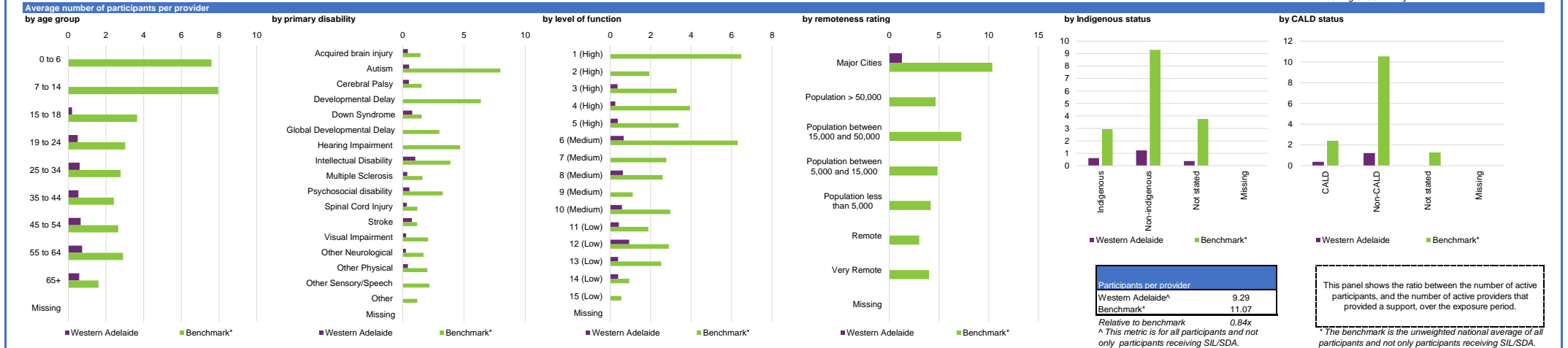
*Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.*

Participant profile

Please note that the data presented are based on only six months of data and not a full year.

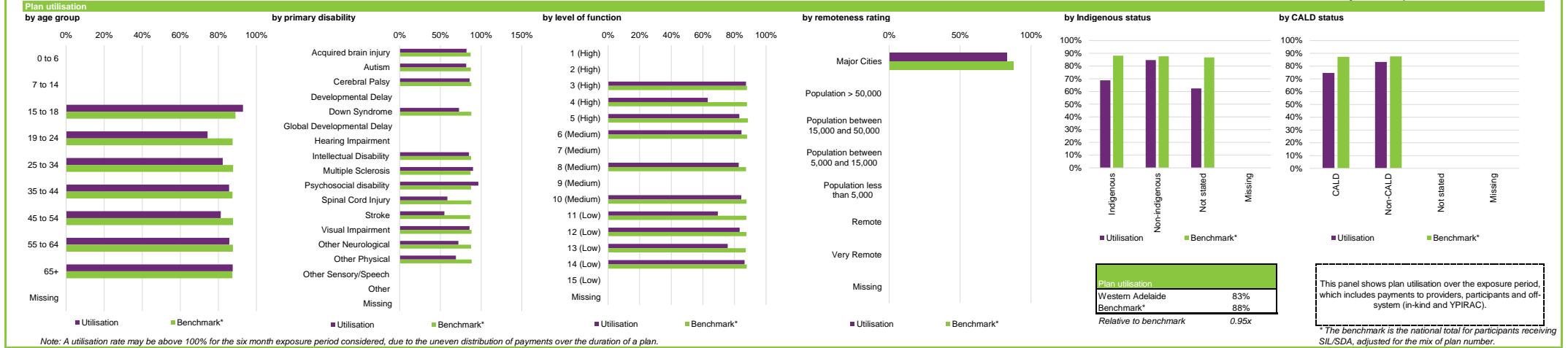
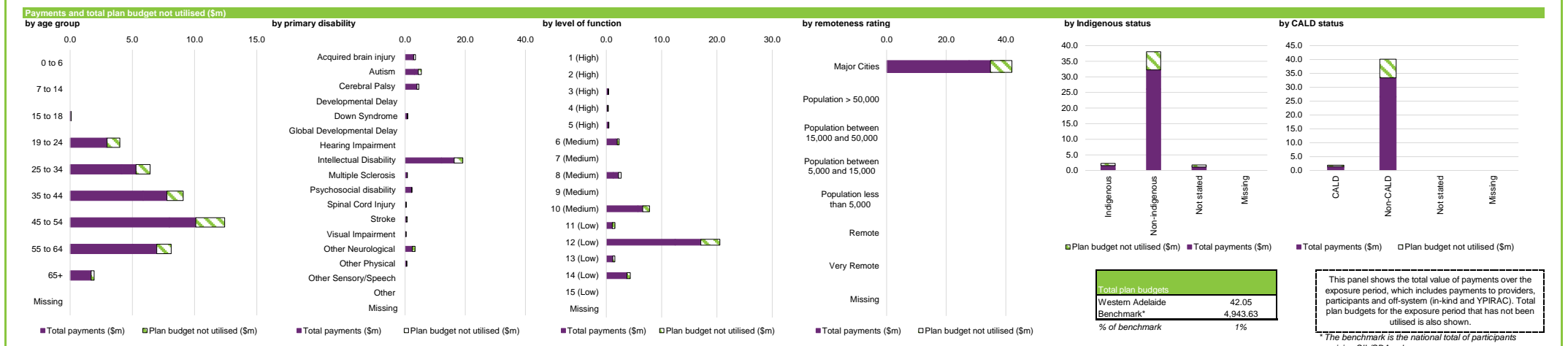


Service provider indicators

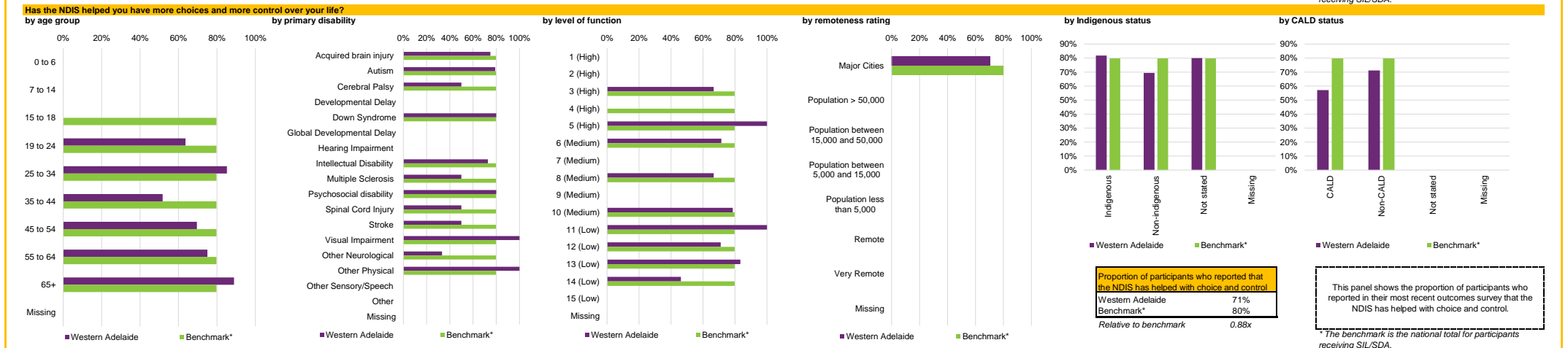
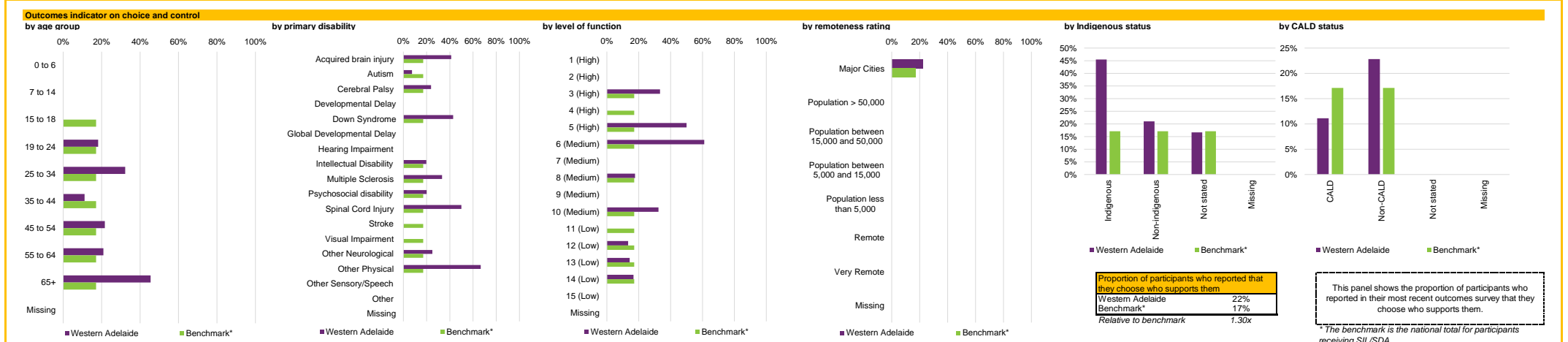




Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>	169	37	4.6	78%	0%	0%	0.4	0.2	56%	20%	71%
Consumables	169	37	4.6	78%	0%	0%	0.4	0.2	56%	20%	71%
Daily Activities	201	56	3.6	73%	9%	21%	32.9	29.8	91%	22%	71%
Community	177	52	3.4	68%	4%	7%	4.1	2.4	58%	24%	73%
Transport	190	17	11.2	93%	0%	0%	0.2	0.2	65%	21%	70%
<b>Core total</b>	<b>201</b>	<b>97</b>	<b>2.1</b>	<b>67%</b>	<b>13%</b>	<b>13%</b>	<b>37.5</b>	<b>32.5</b>	<b>87%</b>	<b>22%</b>	<b>71%</b>
<b>Capacity Building</b>	152	28	5.4	87%	0%	0%	0.1	0.1	100%	25%	72%
Choice and Control	152	28	5.4	87%	0%	0%	0.1	0.1	100%	25%	72%
Daily Activities	197	56	3.5	75%	0%	0%	1.2	0.7	63%	22%	71%
Employment	10	7	1.4	100%	0%	100%	0.1	0.1	62%	11%	60%
Relationships	110	29	3.8	77%	17%	0%	0.9	0.3	35%	15%	68%
Social and Civic	5	1	5.0	100%	0%	0%	0.0	0.0	7%	40%	100%
Support Coordination	199	59	3.4	54%	11%	0%	0.6	0.4	73%	22%	71%
<b>Capacity Building total</b>	<b>201</b>	<b>103</b>	<b>2.0</b>	<b>56%</b>	<b>4%</b>	<b>16%</b>	<b>2.9</b>	<b>1.7</b>	<b>57%</b>	<b>22%</b>	<b>71%</b>
<b>Capital</b>	89	23	3.9	93%	25%	50%	0.6	0.3	47%	19%	66%
Assistive Technology	89	23	3.9	93%	25%	50%	0.6	0.3	47%	19%	66%
Home Modifications	142	11	12.9	100%	33%	33%	1.0	0.4	36%	22%	71%
<b>Capital total</b>	<b>162</b>	<b>32</b>	<b>5.1</b>	<b>88%</b>	<b>29%</b>	<b>43%</b>	<b>1.6</b>	<b>0.7</b>	<b>40%</b>	<b>23%</b>	<b>71%</b>
<b>Missing</b>	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>201</b>	<b>159</b>	<b>1.3</b>	<b>64%</b>	<b>11%</b>	<b>14%</b>	<b>42.0</b>	<b>34.9</b>	<b>83%</b>	<b>22%</b>	<b>71%</b>

**Indicator definitions**

**Active participants with approved plans** - Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

**Active providers** - Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

**Participants per provider** - Ratio between the number of active participants and the number of active providers.

**Provider concentration** - Proportion of provider payments over the exposure period that were paid to the top 10 providers.

**Provider growth** - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Provider shrinkage** - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Total plan budgets** - Value of supports committed in participant plans for the exposure period.

**Payments** - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

**Utilisation** - Ratio between payments and total plan budgets.

**Outcomes indicator on choice and control** - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

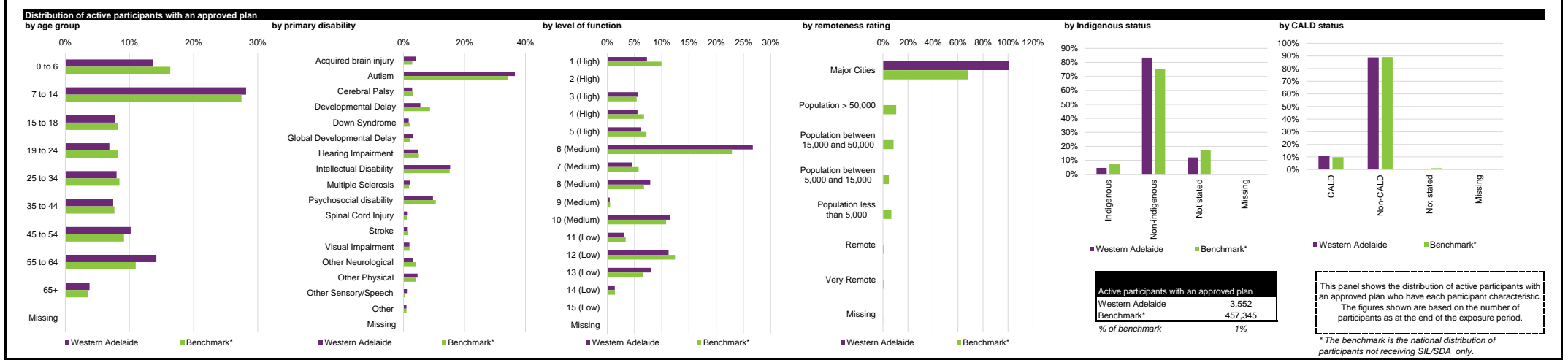
**Has the NDIS helped with choice and control?** - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

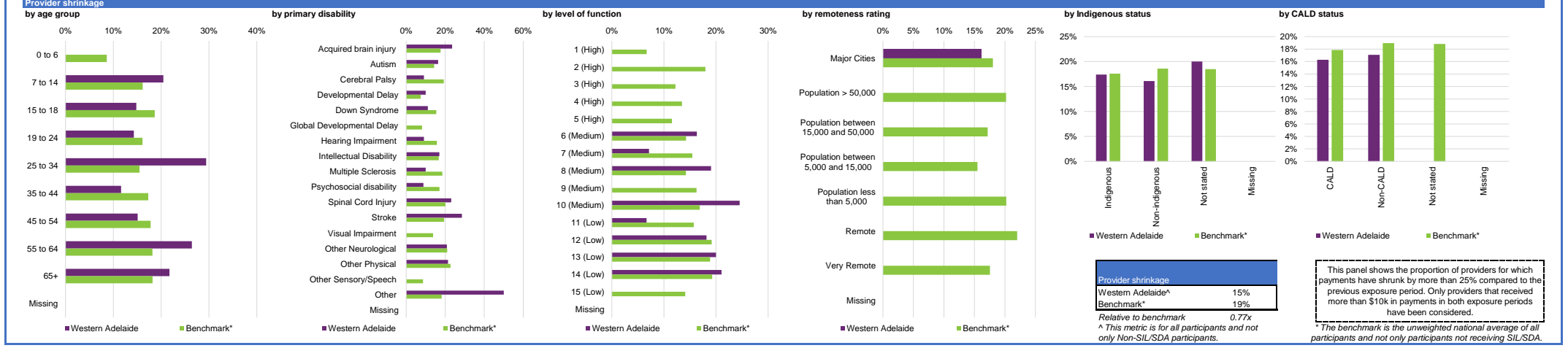
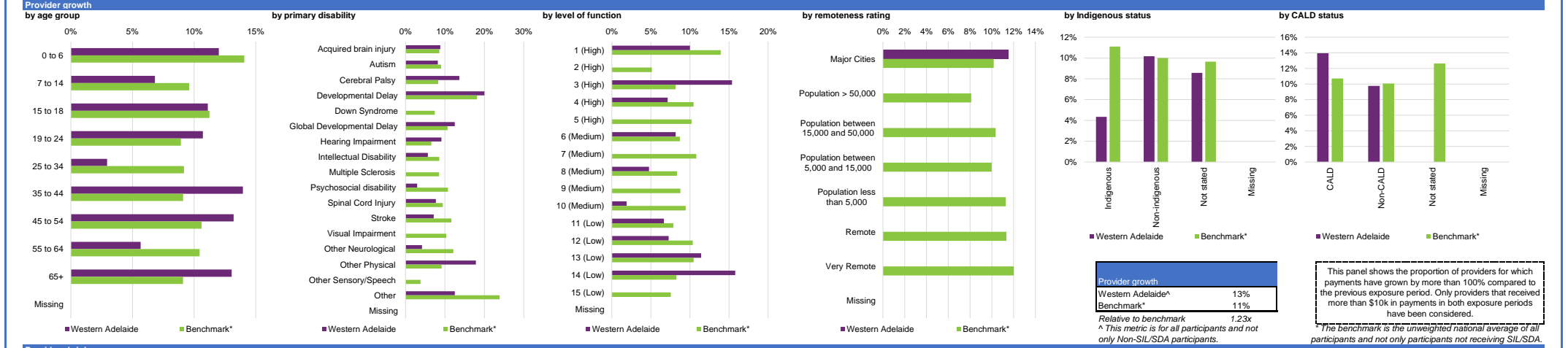
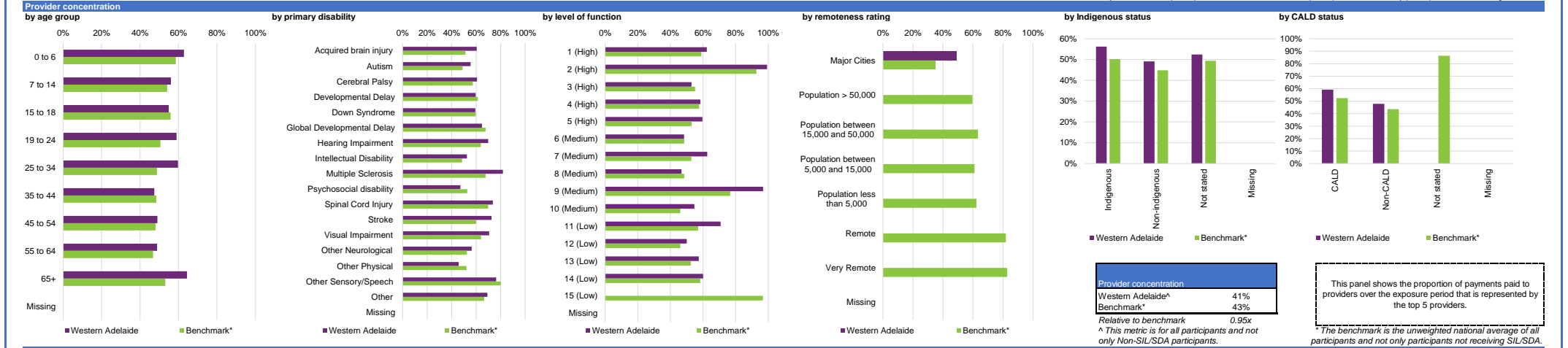
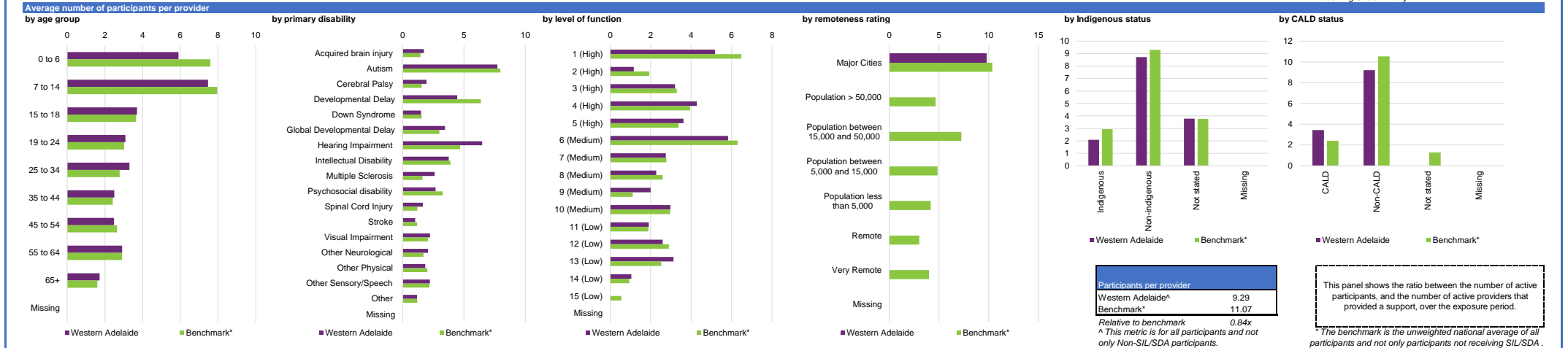
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	2,373	86	27.6	73%	0%	19%	2.5	1.6	62%	66%	73%
Daily Activities	2,122	143	14.8	71%	11%	22%	41.4	32.3	78%	62%	73%
Community	2,494	118	21.1	61%	12%	12%	18.1	10.9	60%	60%	73%
Transport	1,341	24	55.9	85%	0%	0%	1.7	1.6	92%	58%	75%
<b>Core total</b>	<b>3,324</b>	<b>206</b>	<b>15.1</b>	<b>65%</b>	<b>6%</b>	<b>16%</b>	<b>63.8</b>	<b>46.3</b>	<b>73%</b>	<b>62%</b>	<b>73%</b>
<b>Capacity Building</b>											
Choice and Control	2,184	79	27.6	79%	0%	0%	1.6	1.6	99%	61%	72%
Daily Activities	3,491	178	19.6	71%	2%	2%	19.2	13.2	69%	62%	73%
Employment	134	23	5.8	91%	0%	80%	1.1	0.7	65%	60%	77%
Relationships	232	47	4.9	58%	22%	11%	1.4	0.6	41%	24%	63%
Social and Civic	165	18	9.2	92%	0%	75%	0.5	0.2	35%	52%	78%
Support Coordination	1,438	130	11.1	50%	17%	14%	3.0	2.1	71%	59%	71%
<b>Capacity Building total</b>	<b>3,525</b>	<b>259</b>	<b>13.6</b>	<b>64%</b>	<b>7%</b>	<b>14%</b>	<b>27.0</b>	<b>18.4</b>	<b>68%</b>	<b>62%</b>	<b>73%</b>
<b>Capital</b>											
Assistive Technology	691	59	11.7	66%	18%	24%	3.4	1.8	52%	77%	74%
Home Modifications	69	14	4.9	96%	50%	50%	0.3	0.2	79%	80%	86%
<b>Capital total</b>	<b>703</b>	<b>64</b>	<b>11.0</b>	<b>64%</b>	<b>22%</b>	<b>22%</b>	<b>3.7</b>	<b>2.0</b>	<b>54%</b>	<b>77%</b>	<b>74%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>3,552</b>	<b>364</b>	<b>9.8</b>	<b>64%</b>	<b>12%</b>	<b>16%</b>	<b>94.5</b>	<b>66.8</b>	<b>71%</b>	<b>62%</b>	<b>73%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.