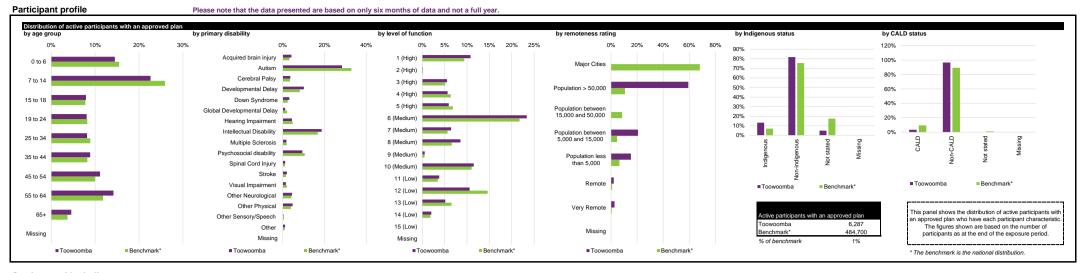
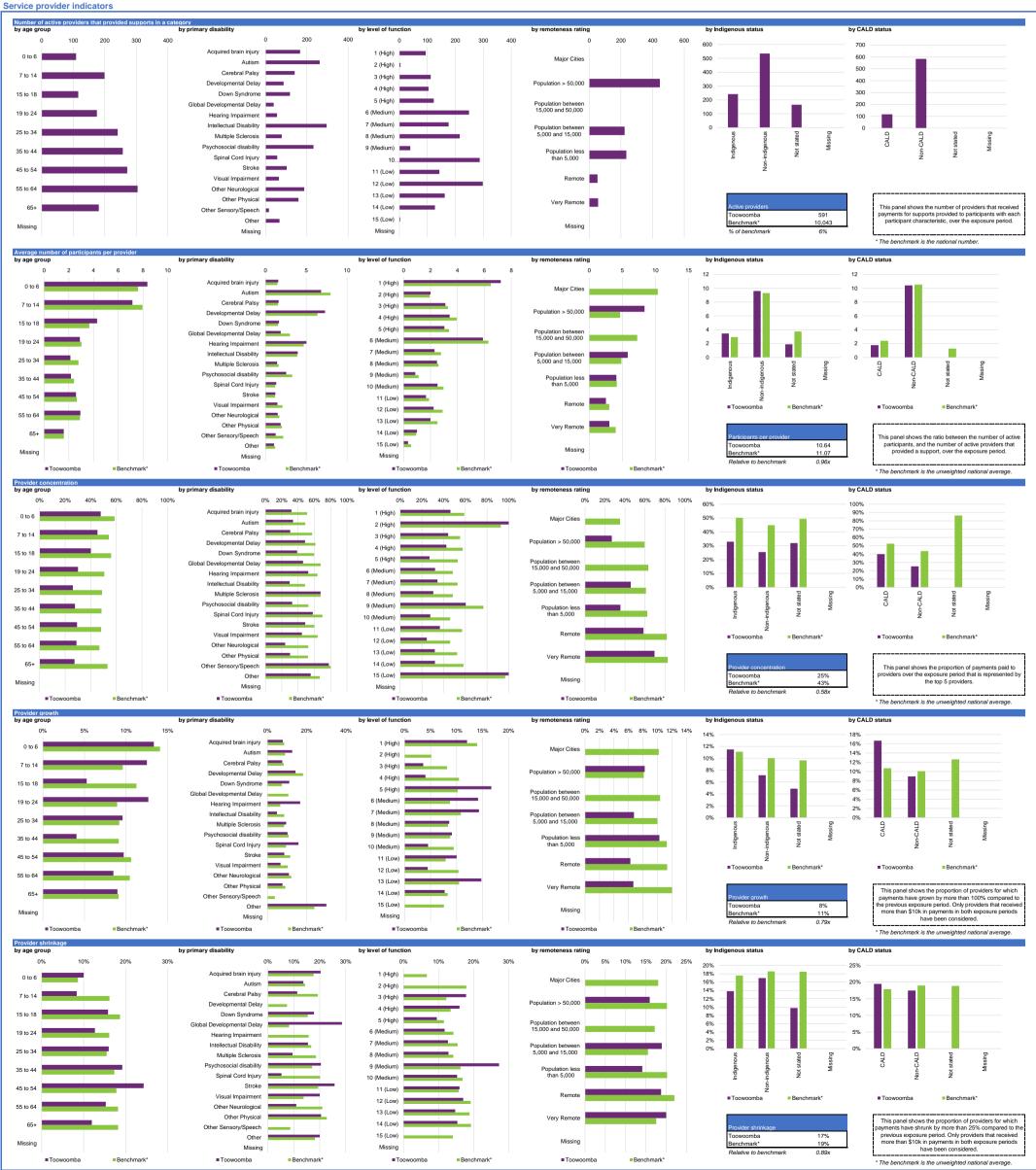
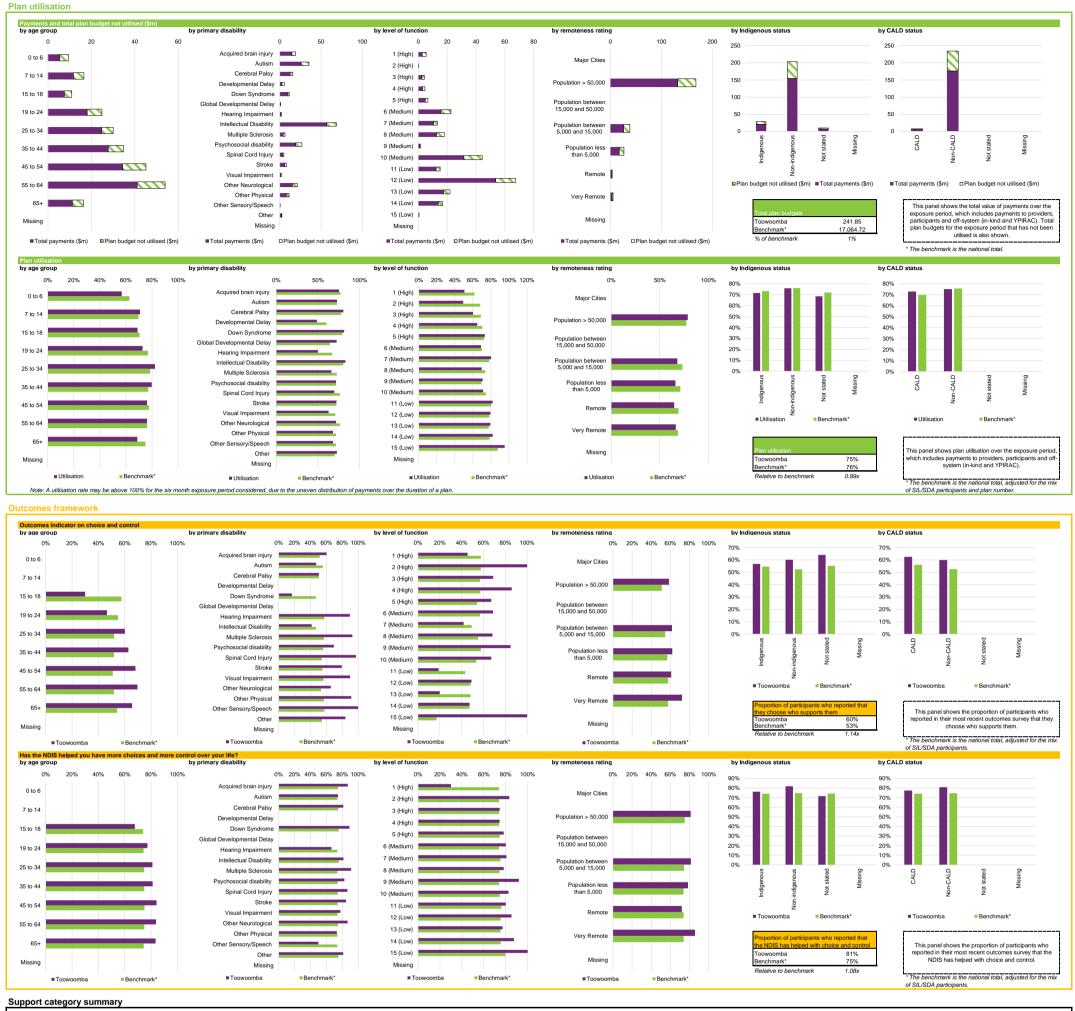
Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | All Participants





Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | All Participants

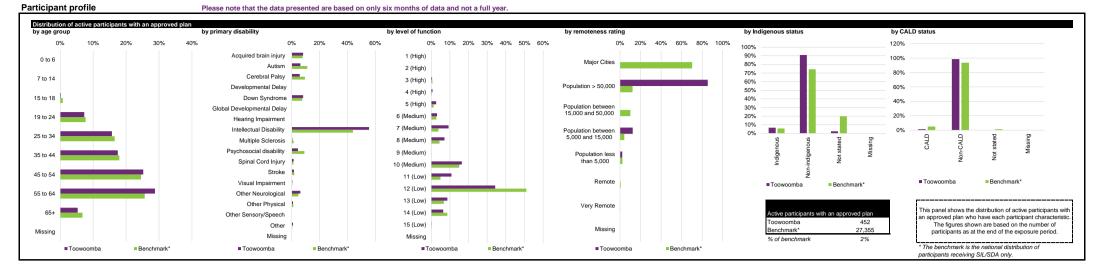


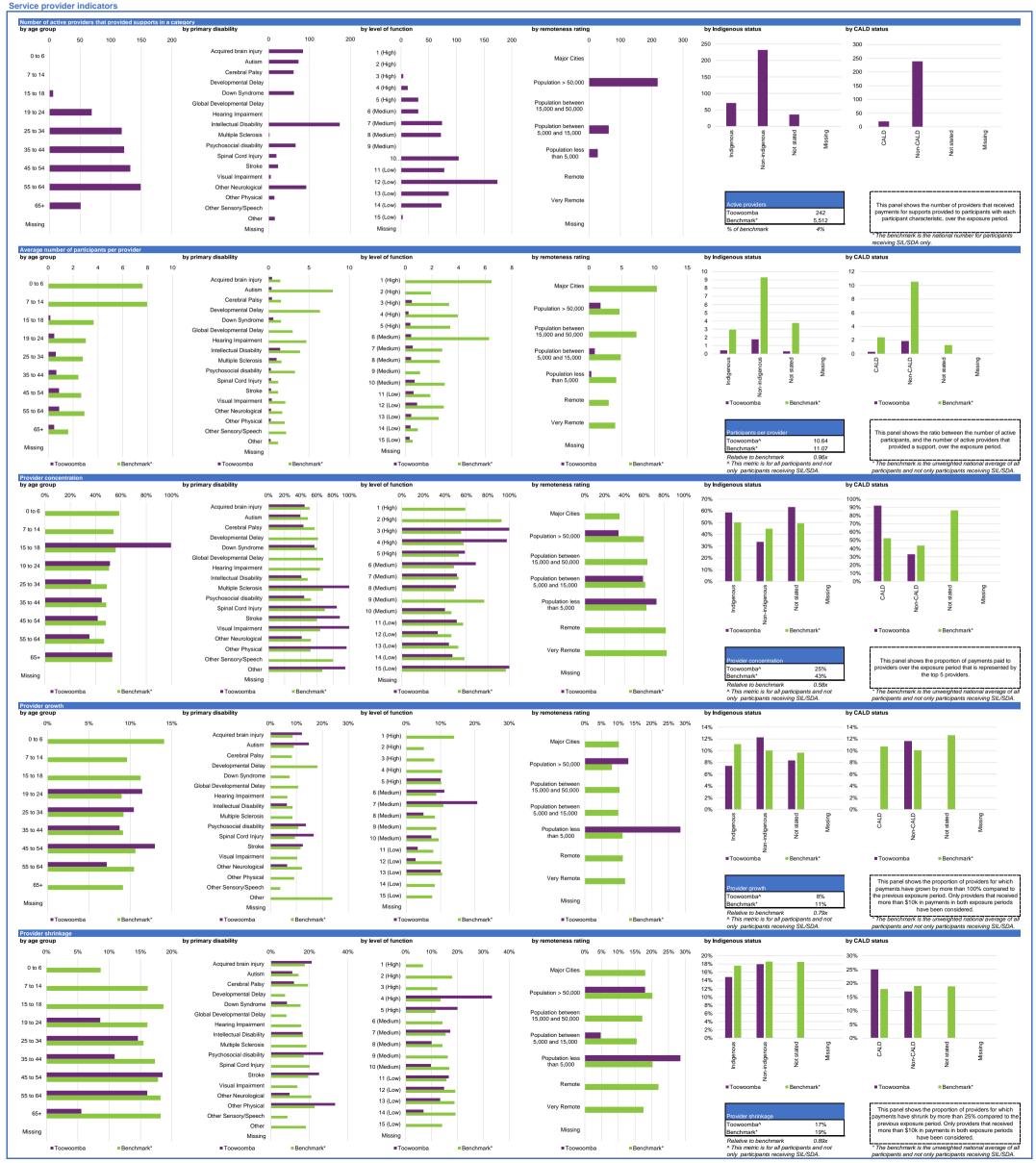
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,996	163	30.7 🔴	65%	8%	17%	5.5	3.4	61%	61%	81%
Daily Activities	4,029	247	16.3	42%	9%	16%	129.6	104.8	81%	60%	82%
Community	4,308	187	23.0	50%	11%	18%	49.8	38.1	77%	58%	82%
Transport	2,780	75	37.1 🔴	62%	0% 🔴	22%	3.8	3.4	91% 🔍	55%	83%
Core total	6,017	349	17.2	41%	6%	16%	188.7	149.7	79%	60%	81%
Capacity Building											
Choice and Control	3,779	140	27.0	69%	0%	8%	2.7	2.6	96%	63%	81%
Daily Activities	6.252	280	22.3	59%	8%	13%	30.1	17.0	57%	60%	81%
Employment	190	18	10.6	95% 🔴	0%	40% 🔴	1.3	+ 0.6	43% 🔴	44% 🔴	77%
Relationships	459	43	10.7 🔵	85% 🔴	25%	0%	3.1	1.5	49%	20%	79%
Social and Civic	375	34	11.0	80%	0%	67%	+ 0.7	+ 0.3	40%	51%	81%
Support Coordination	2.780	177	15.7	46%	7%	7%	5.9	4.6	79%	54%	82%
Capacity Building total	6,267	401	15.6	48%	7%	12%	44.5	27.0	61%	60%	81%
Capital											
Assistive Technology	1,439	121	11.9	58%	27%	23%	6.4	3.8	59%	69%	84%
Home Modifications	434	30	14.5	68%	17%	25%	2.3	1.4	59%	51%	82%
Capital total	1,612	138	11.7	48%	27%	32%	8.7	5.1	59%	64%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6.287	591	10.6	40%	8%	17%	241.9	181.8	75%	60%	81%

Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

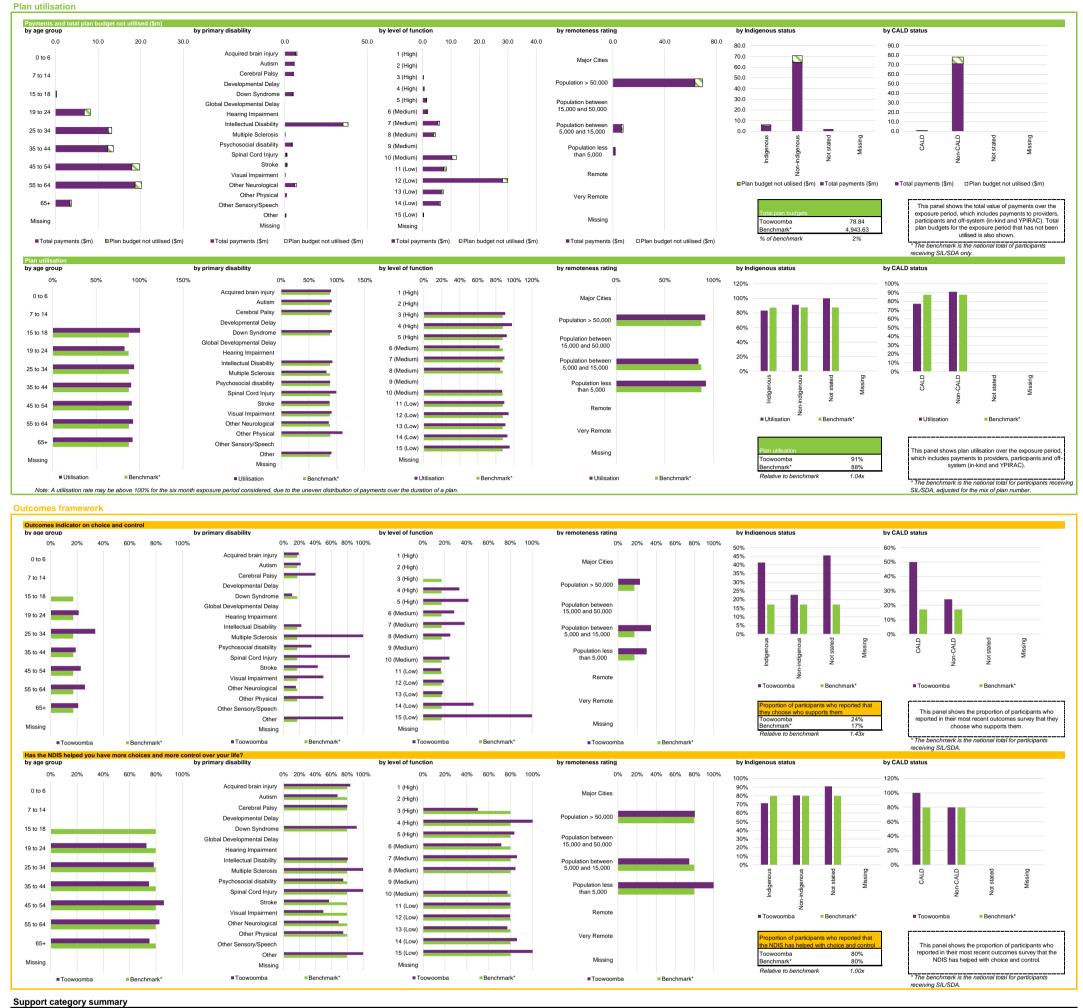
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider sprowth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have should by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. od' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | Participants Receiving SIL/SDA





Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | Participants Receiving SIL/SDA



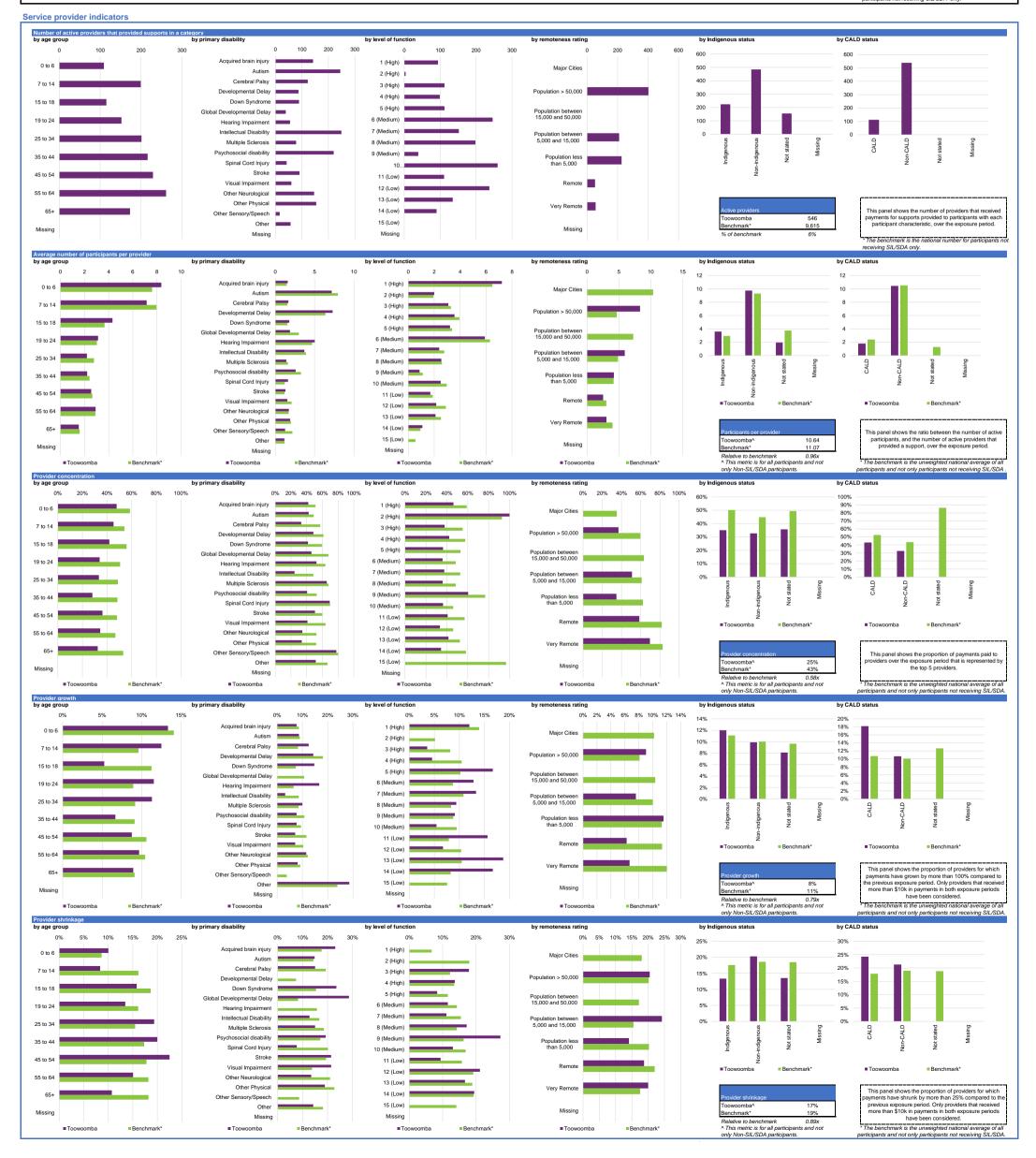
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	346	39	8.9	86%	0%	14%	0.8	• 0.6	74%	24%	80%
Daily Activities	451	104	4.3	52%	9%	25%	58.7	56.9	97%	25%	80%
Community	444	80	5.6	54%	11%	14%	12.6	9.9	78%	24%	80%
Transport	439	37	11.9	81%	0%	20%	0.6	0.5	80%	24%	80%
Core total	452	138	3.3	51%	10%	18%	72.7	67.8	93%	24%	80%
Capacity Building											
Choice and Control	183	30	6.1	81%	33%	0%	+ 0.1	+ 0.1	98%	23%	81%
Daily Activities	450	109	4.1	46%	13%	17%	1.6	1.0	60%	24%	80%
Employment	9	3	3.0	100% 🔴	0%	100%	+ 0.1	0.0	56%	44% 🔵	78%
Relationships	170	22	7.7	95%	17%	0%	1.4	0.8	55%	20%	75% 🔴
Social and Civic	+ 5	0	0.0	0% 🔵	0%	0%	0.0	0.0	24% 🔴	40%	20%
Support Coordination	444	70	6.3	58%	5%	15%	L 1.1	1.0	96%	24%	80%
Capacity Building total	452	160	2.8	47%	10%	18%	4.3	3.0	68%	24%	80%
Capital											
Assistive Technology	144	33	4.4	91%	0%	0%	0.7	• 0.5	67%	31%	79%
Home Modifications	208	10	20.8 🔴	100% 🔴	33%	0%	1.1	+ 0.4	36% 🔴	21%	79%
Capital total	275	41	6.7	84%	30%	0%	1.8	0.9	48%	24%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	452	242	1.9	49%	12%	17%	78.8	71.7	91%	24%	80%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

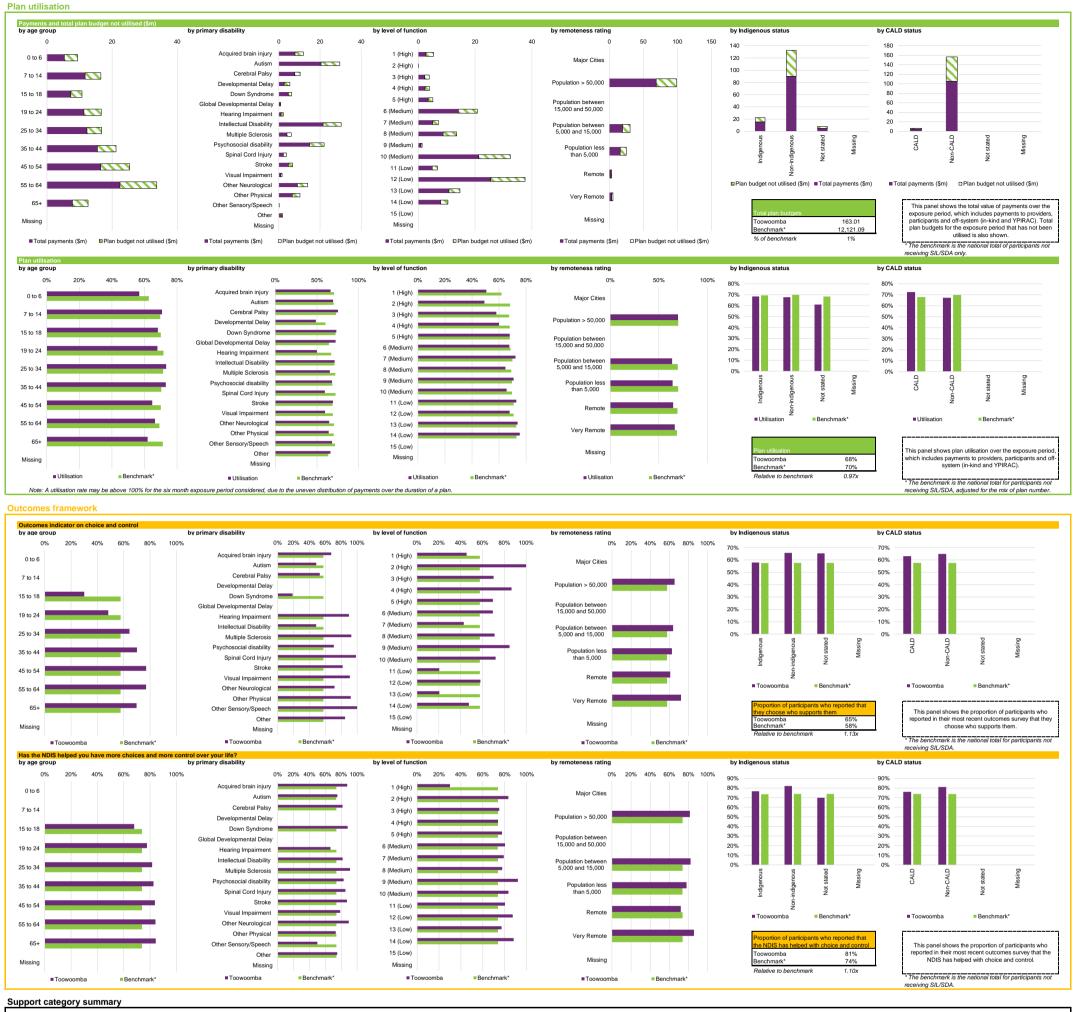
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
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## Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | Participants Not Receiving SIL/SDA

Participant profile Please note that the data presented are based on only six months of data and not a full year. Distribution of a nts with an approved plan by CALD status by primary dis by Indige by re 0% 5% 10% 15% 20% 25% 30% 20% 40% 0% 20% 0% 0% 60% 80% 120% 90% Acquired brain injury 1 (High) 80% 100% 0 to 6 Maior Cities Autism 70% 2 (High) 80% 60% Cerebral Palsy 7 to 14 3 (High) velopmental Delay Population > 50.000 50% De 60% 4 (High) 40% 15 to 18 Down Syndrome 40% 5 (High) 30% Population between 15,000 and 50,000 Global Developmental Delay 20% 20% 6 (Medium) 19 to 24 Hearing Impairment \_ 10% \_ 7 (Medium) Intellectual Disability Population between 5,000 and 15,000 0% 0% 25 to 34 CALD CALD Missing Multiple Sclerosis 8 (Medium) Missing Psychosocial disability 9 (Medium) 🚦 35 to 44 Population less than 5,000 ndige 20 Į Spinal Cord Injury 10 (Medium) Stroke 45 to 54 11 (Low) 💻 Visual Impairment Remote Toowoomba Benchmark Toowoomba Benchmark\* 12 (Low) 55 to 64 Other Neurological Other Physical 13 (Low) Very Remote This panel shows the distribution of active participants with an approved plan who have each participant characteristic. 65+ Other Sensory/Speech 14 (Low) 📕 Other 15 (Low) The figures shown are based on the number of participants as at the end of the exposure period. Missing 457,345 Missing Missing Missing The benchmark is the national dis articipants not receiving SIL/SDA Toowoomba Toowoomba Benchmark\* Benchmark\* Toowoomba Benchmark Toowoomba Benchmark



Service District: Toowoomba (phase-in date: 1 January 2017) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
-											
Core							1.0				
Consumables	4,650	157	29.6 🔴	63%	14%	24%	4.8	2.8	58%	66%	82%
Daily Activities	3,578	225	15.9	55%	9%	19%	70.8	47.9	68%	65%	82%
Community	3,864	173	22.3	53% 🔍	8%	21%	37.2	28.3	76%	63%	82%
Transport	2,341	67	34.9 🔴	65%	0%	0%	3.2	3.0	92%	61%	84%
Core total	5,565	320	17.4	50%	8%	22%	115.9	81.9	71%	65%	81%
Capacity Building											
Choice and Control	3,596	139	25.9	69%	0% 🔴	9%	2.6	2.5	96%	67%	81%
Daily Activities	5.802	266	21.8	60%	7%	14%	28.5	16.1	56%	65%	81%
Employment	181	18	10.1 🔵	94% 🔴	0% 🔴	20%	1.3	• 0.5	42%	44% 🔴	77%
Relationships	289	37	7.8	83% 🔴	14%	0%	1.8	0.8	44%	19% 🔴	83%
Social and Civic	370	34	10.9	80%	0% 🔴	67%	0.7	0.3	40%	51%	83%
Support Coordination	2,336	167	14.0	45%	7%	5%	4.8	3.6	75%	62%	82%
Capacity Building total	5,815	380	15.3	52%	7%	13%	40.2	24.0	60%	65%	81%
Capital											
Assistive Technology	1.295	114	11.4	56%	38%	28%	5.7	3.3	58%	74%	84%
Home Modifications	226	22	10.3	82%	17%	67%	1.2	1.0	78%	82%	85%
Capital total	1,337	124	10.8	50%	35%	41%	6.9	4.3	62%	74%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5.835	546	10.7	49%	10%	21%	163.0	110.1	68%	65%	81%

Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

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