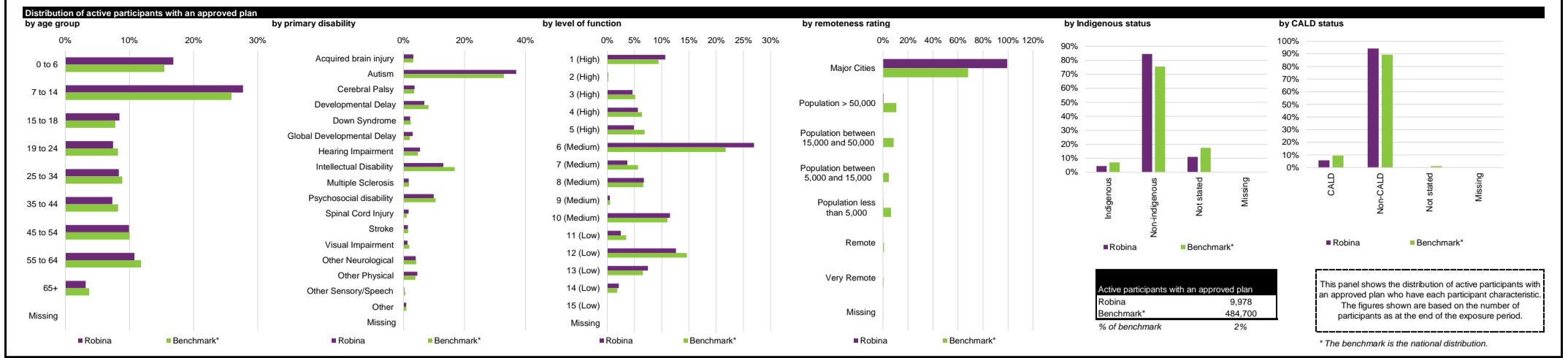
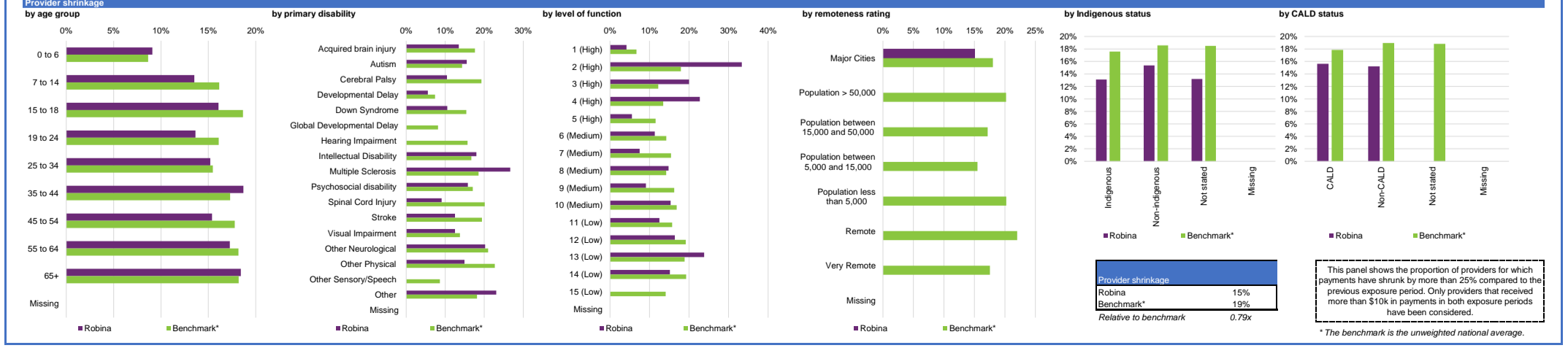
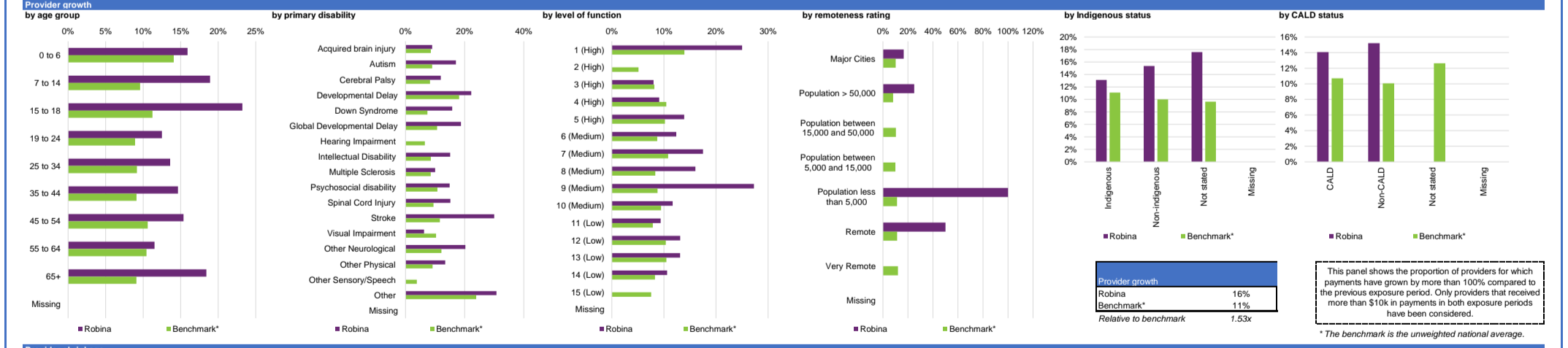
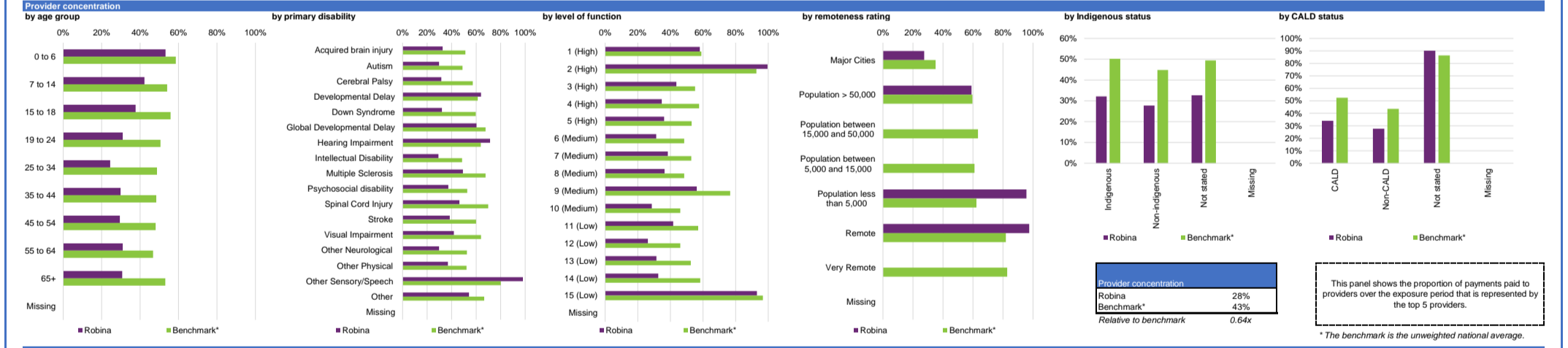
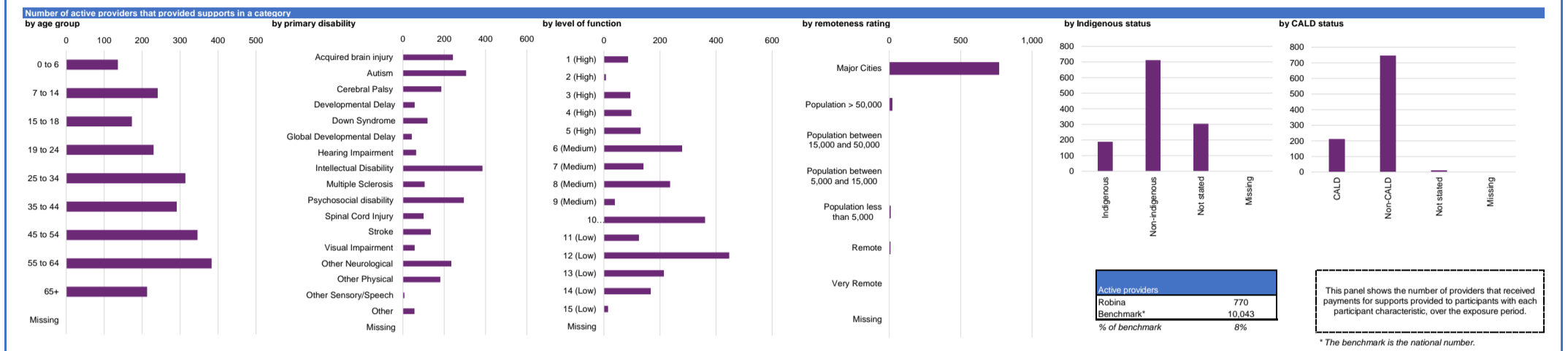


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	9,028	231	39.1	53%	4%	13%	8.2	6.7	81%	53%	80%
Daily Activities	5,549	323	17.2	39%	15%	16%	166.7	141.9	85%	52%	81%
Community	6,330	246	25.7	50%	13%	12%	77.8	59.4	76%	50%	80%
Transport	3,793	81	46.8	51%	0%	33%	5.6	5.4	95%	47%	82%
Core total	9,809	453	21.7	41%	15%	13%	258.3	213.4	83%	53%	78%
Capacity Building											
Choice and Control	5,590	189	29.6	59%	4%	7%	4.0	4.2	103%	53%	79%
Daily Activities	9,880	330	29.9	57%	8%	17%	56.7	40.8	72%	53%	79%
Employment	304	42	7.2	73%	6%	24%	2.1	1.4	66%	29%	76%
Relationships	505	88	5.7	51%	33%	10%	3.3	1.9	58%	17%	76%
Social and Civic	420	34	12.4	85%	0%	0%	0.8	0.4	50%	46%	73%
Support Coordination	3,559	291	12.2	36%	12%	12%	8.1	6.6	81%	50%	80%
Capacity Building total	9,337	522	19.0	48%	10%	14%	75.6	55.6	74%	53%	79%
Capital											
Assistive Technology	1,996	165	12.1	44%	22%	17%	9.5	6.8	71%	64%	84%
Home Modifications	532	52	10.2	71%	37%	21%	3.8	2.9	78%	60%	85%
Capital total	2,118	192	11.0	39%	27%	15%	13.3	9.7	73%	64%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,978	770	13.0	40%	16%	15%	347.2	278.7	80%	53%	79%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

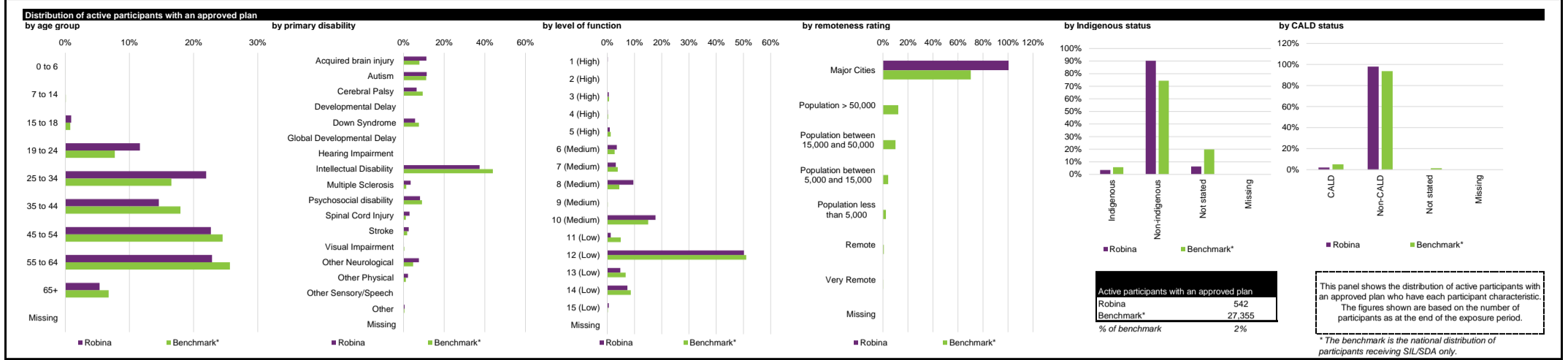
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

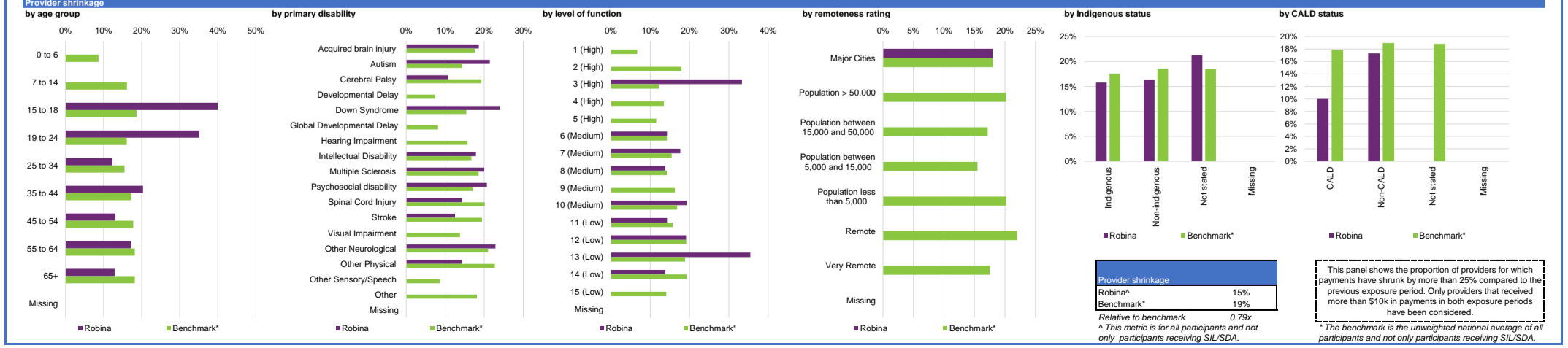
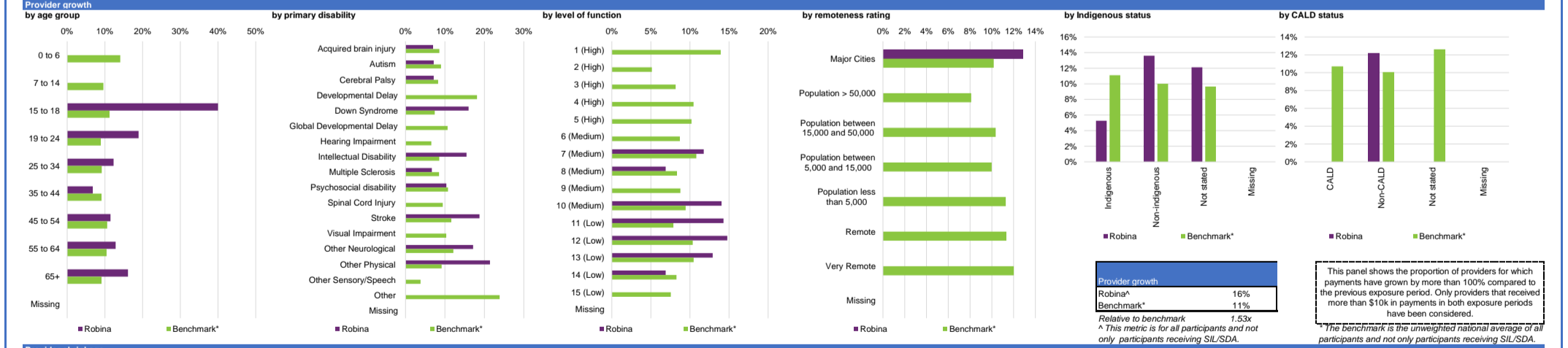
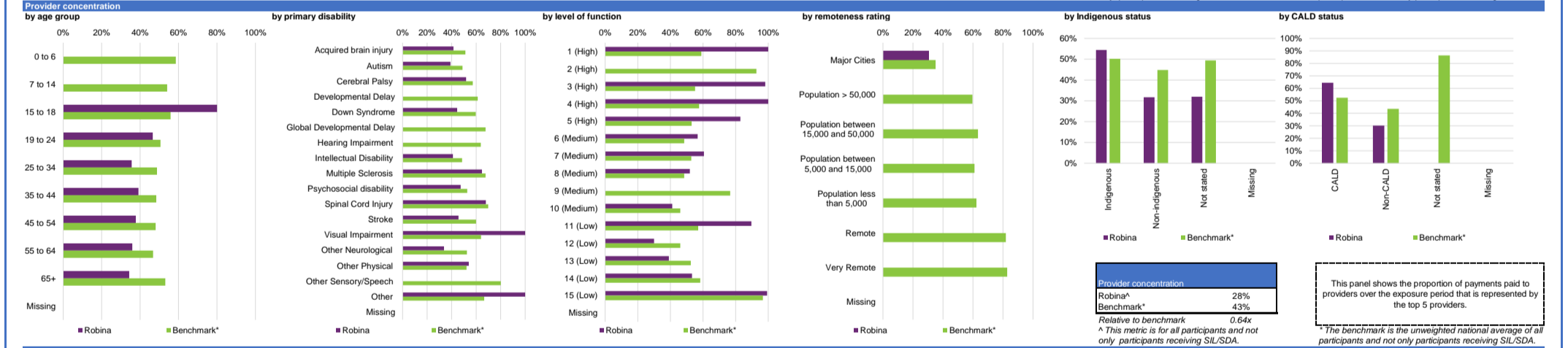
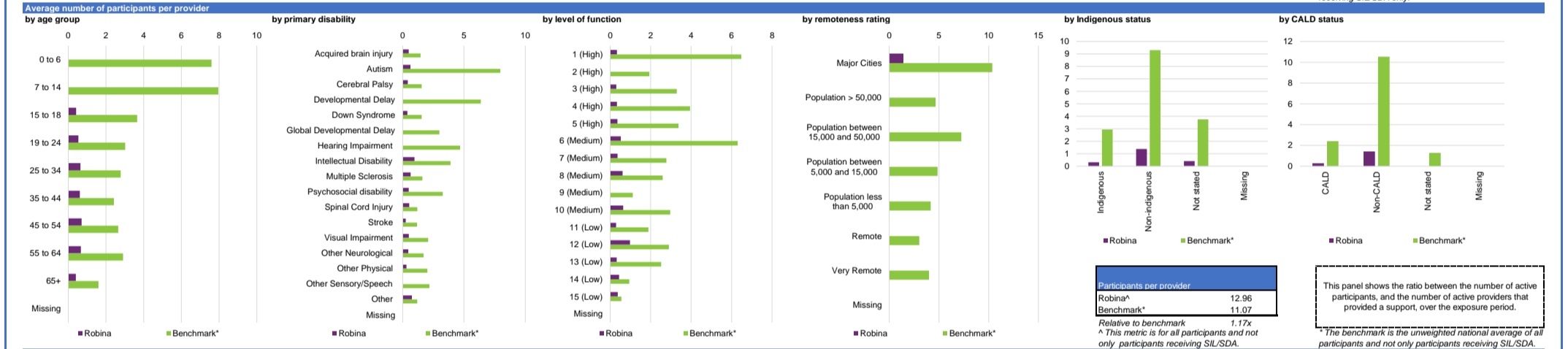
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

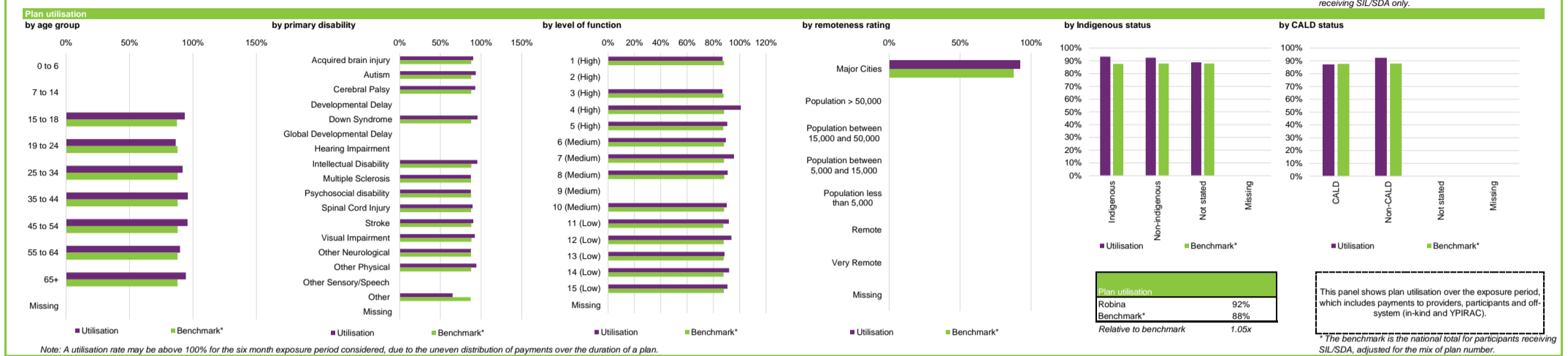
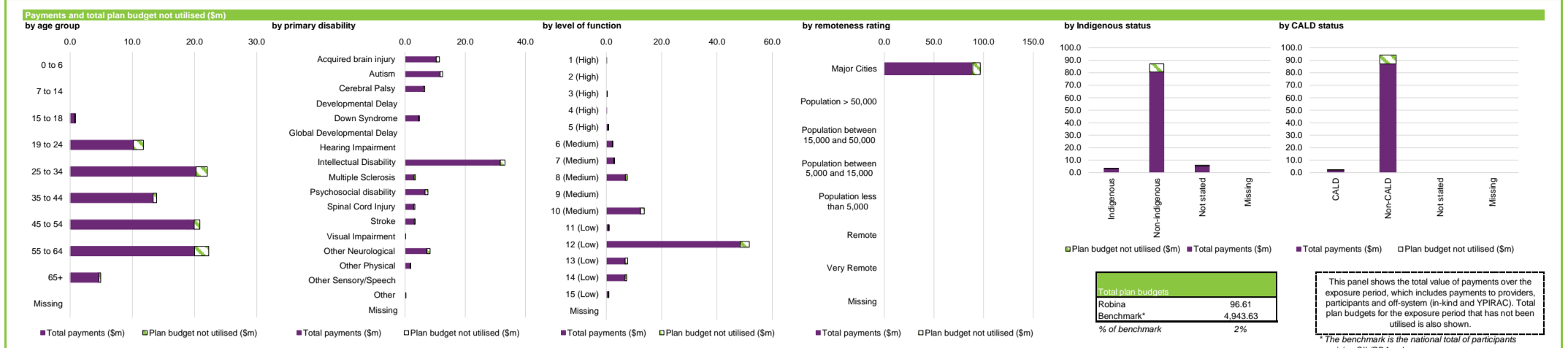
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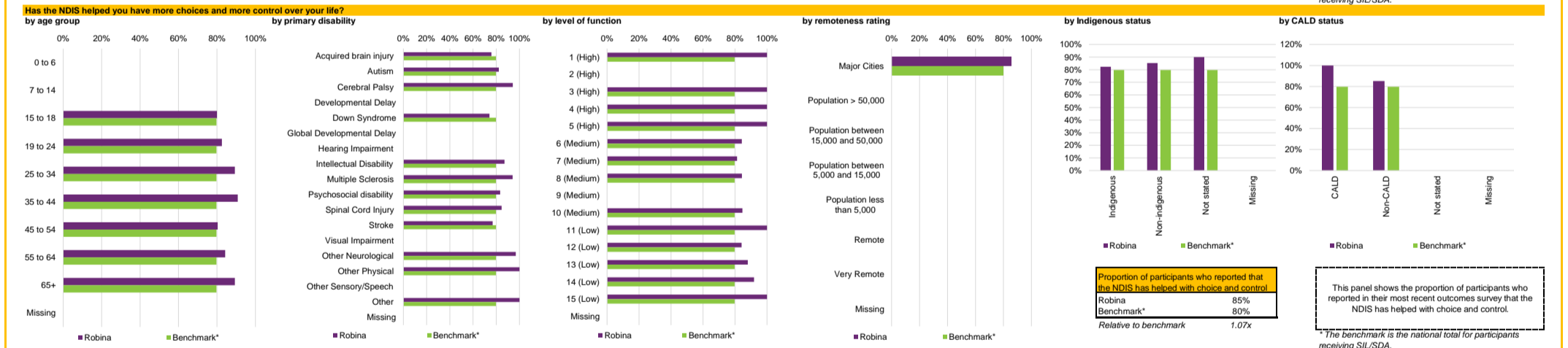
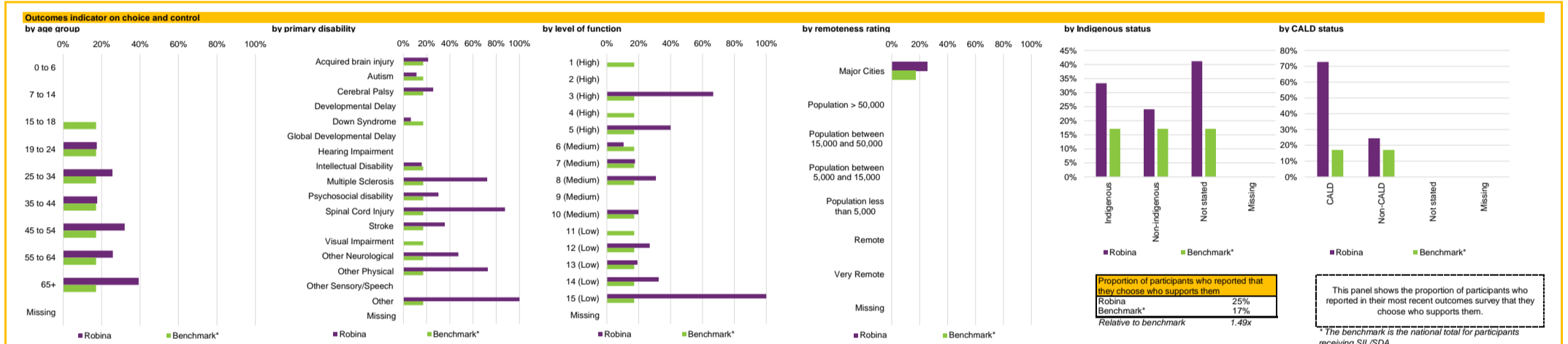
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	457	98	4.7	49%	6%	6%	0.9	0.8	88%	28%	86%
Daily Activities	539	167	3.2	50%	14%	22%	68.3	67.3	99%	25%	86%
Community	531	122	4.4	50%	8%	15%	16.1	12.4	77%	25%	86%
Transport	523	44	11.9	65%	0%	0%	0.7	0.5	67%	25%	86%
Core total	541	227	2.4	47%	14%	22%	86.1	81.0	94%	26%	86%
Capacity Building											
Choice and Control	339	76	4.5	57%	0%	14%	0.3	0.3	101%	29%	86%
Daily Activities	538	140	3.8	57%	9%	18%	3.2	2.6	81%	25%	86%
Employment	12	7	1.7	100%	0%	0%	0.1	0.0	54%	33%	75%
Relationships	152	51	3.0	65%	18%	9%	1.3	0.8	65%	16%	84%
Social and Civic	1	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
Support Coordination	539	141	3.8	41%	8%	16%	1.6	1.5	91%	25%	86%
Capacity Building total	542	254	2.1	40%	10%	14%	6.5	5.3	81%	25%	85%
Capital											
Assistive Technology	223	68	3.3	50%	21%	21%	1.4	1.1	78%	37%	87%
Home Modifications	163	22	7.4	89%	23%	8%	2.6	1.8	69%	45%	85%
Capital total	268	88	3.0	58%	23%	15%	4.0	2.9	72%	36%	86%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	542	375	1.4	44%	13%	18%	96.6	89.1	92%	25%	85%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

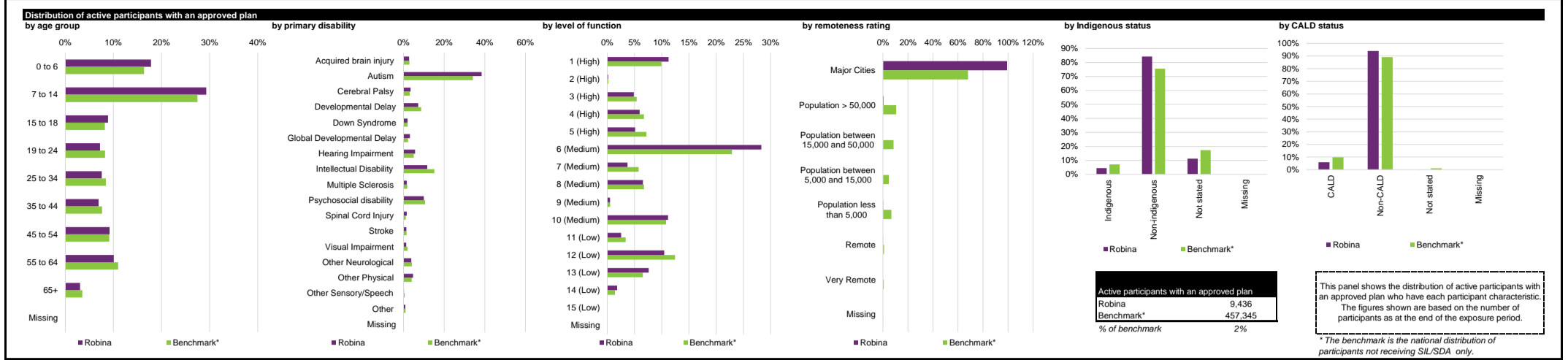
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- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

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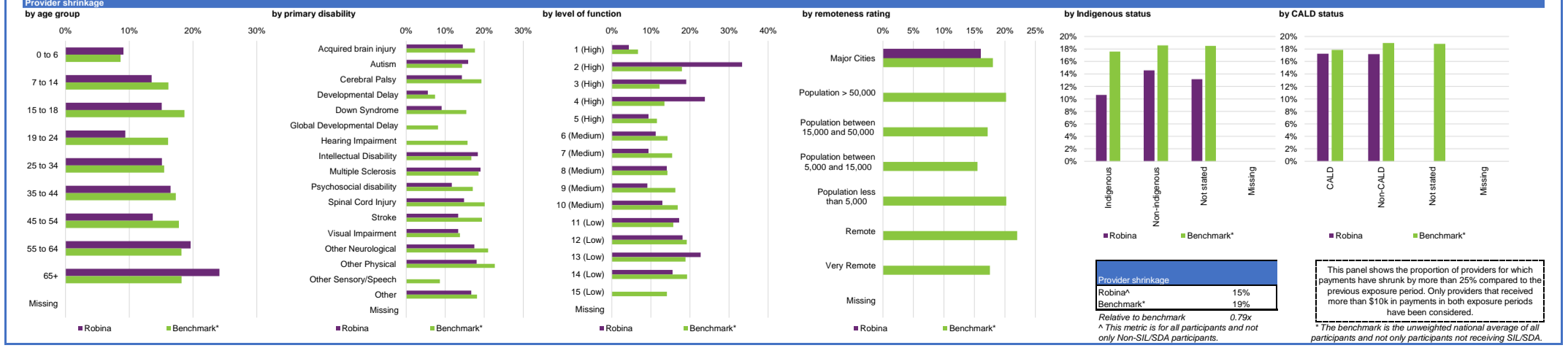
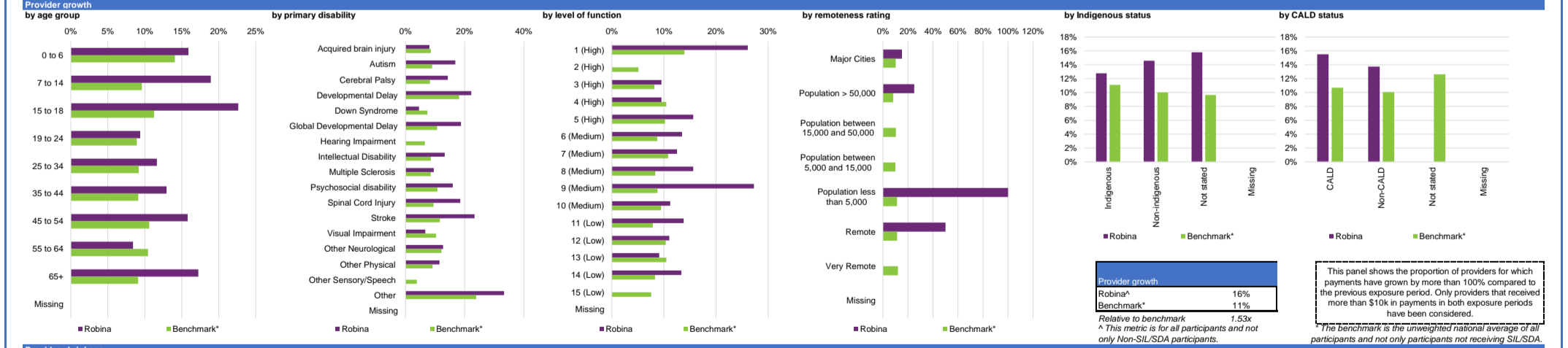
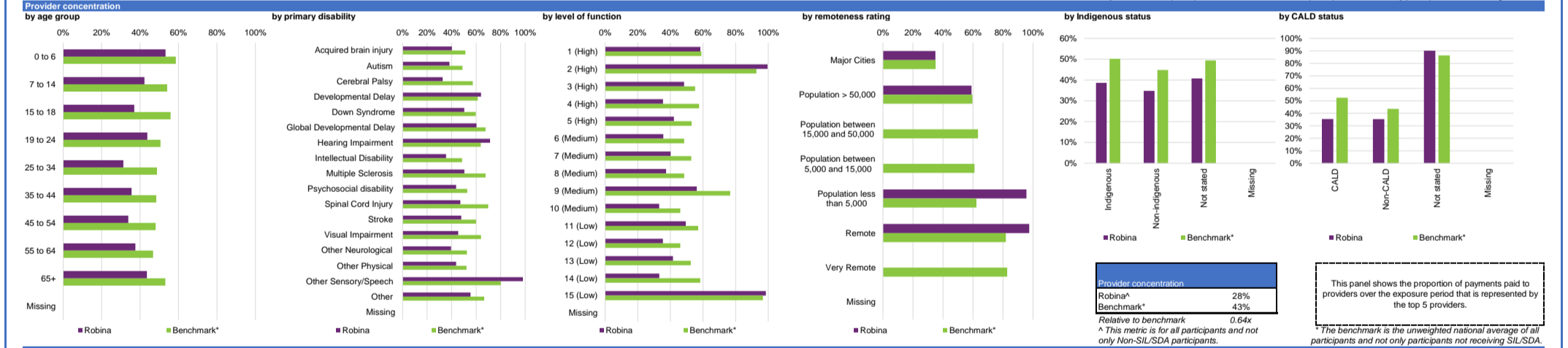
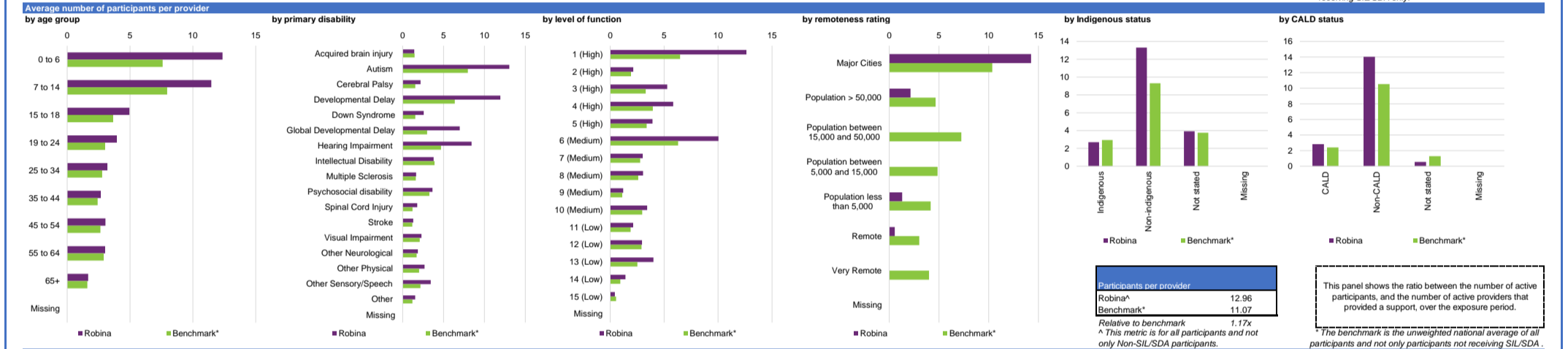
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Participant profile

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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,571	204	42.0	56%	7%	14%	7.3	5.9	81%	56%	79%
Daily Activities	5,010	267	18.8	50%	18%	21%	98.3	74.6	76%	55%	80%
Community	5,799	220	26.4	54%	14%	9%	61.7	47.0	76%	53%	79%
Transport	3,270	62	52.7	54%	0%	0%	4.9	4.9	99%	51%	81%
Core total	9,268	373	24.8	50%	15%	14%	172.2	132.4	77%	56%	78%
Capacity Building											
Choice and Control	5,251	187	28.1	60%	5%	5%	3.7	3.9	103%	56%	78%
Daily Activities	9,342	300	31.1	58%	10%	13%	53.5	38.2	71%	56%	78%
Employment	292	42	7.0	72%	18%	18%	2.1	1.4	67%	29%	76%
Relationships	353	67	5.3	48%	14%	14%	2.0	1.1	54%	17%	69%
Social and Civic	419	34	12.3	85%	0%	0%	0.8	0.4	51%	46%	74%
Support Coordination	3,020	262	11.5	38%	14%	10%	6.5	5.1	79%	56%	78%
Capacity Building total	9,395	462	20.3	50%	8%	13%	69.1	50.3	73%	56%	78%
Capital											
Assistive Technology	1,773	149	11.9	47%	31%	19%	8.1	5.7	70%	69%	84%
Home Modifications	369	33	11.2	81%	67%	17%	1.2	1.2	96%	67%	86%
Capital total	1,850	158	11.7	43%	31%	19%	9.3	6.8	74%	69%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,436	657	14.4	48%	15%	16%	250.6	189.6	76%	56%	78%

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Total plan budgets Value of supports committed in participant plans for the exposure period.

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation Ratio between payments and total plan budgets.

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

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