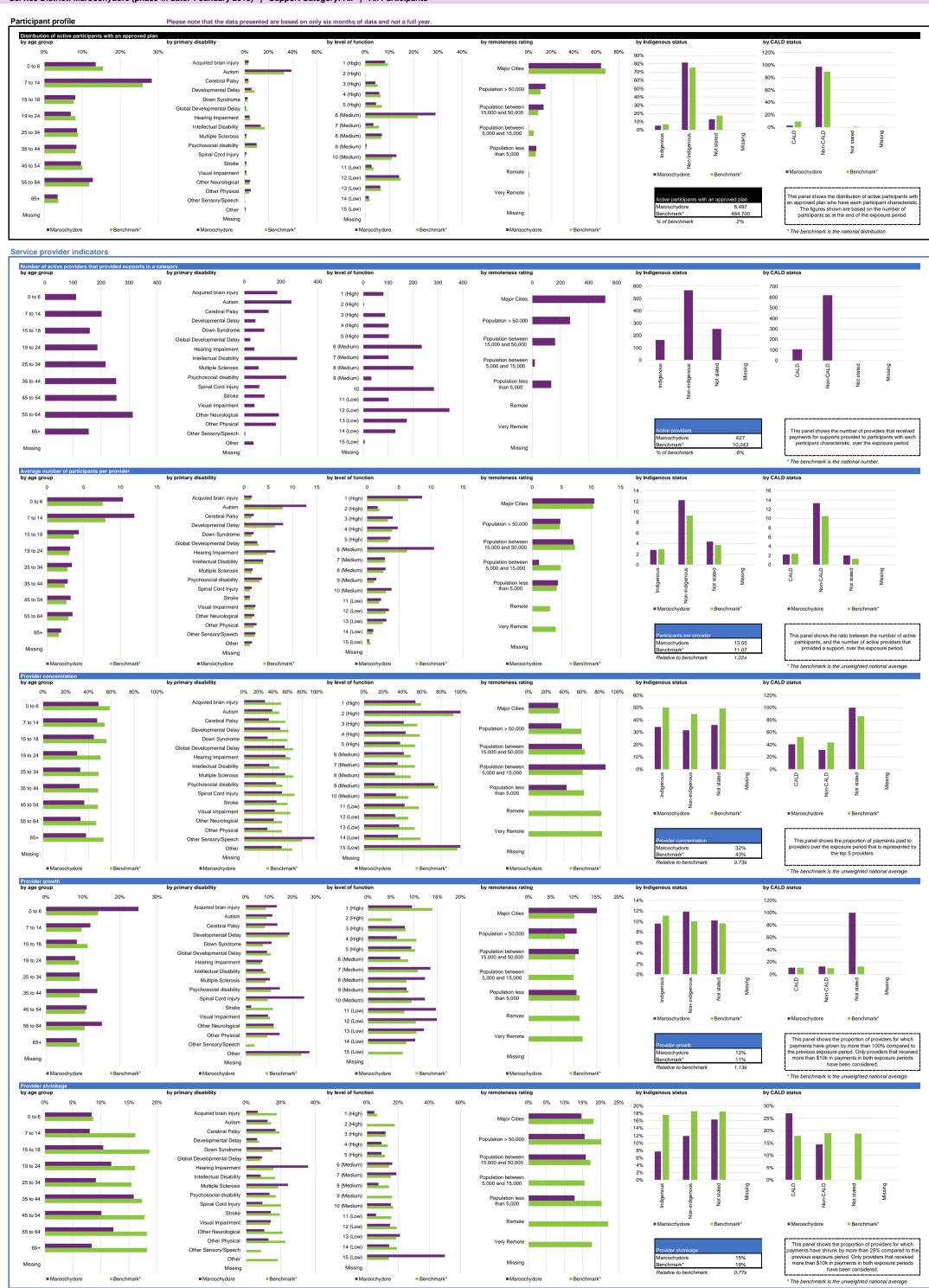
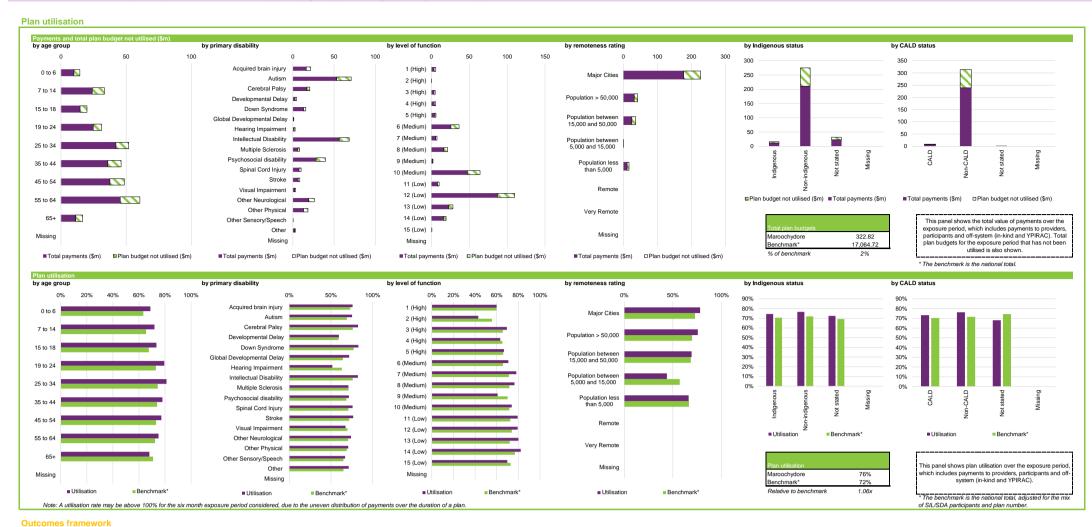
Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | All Participants



Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | All Participants

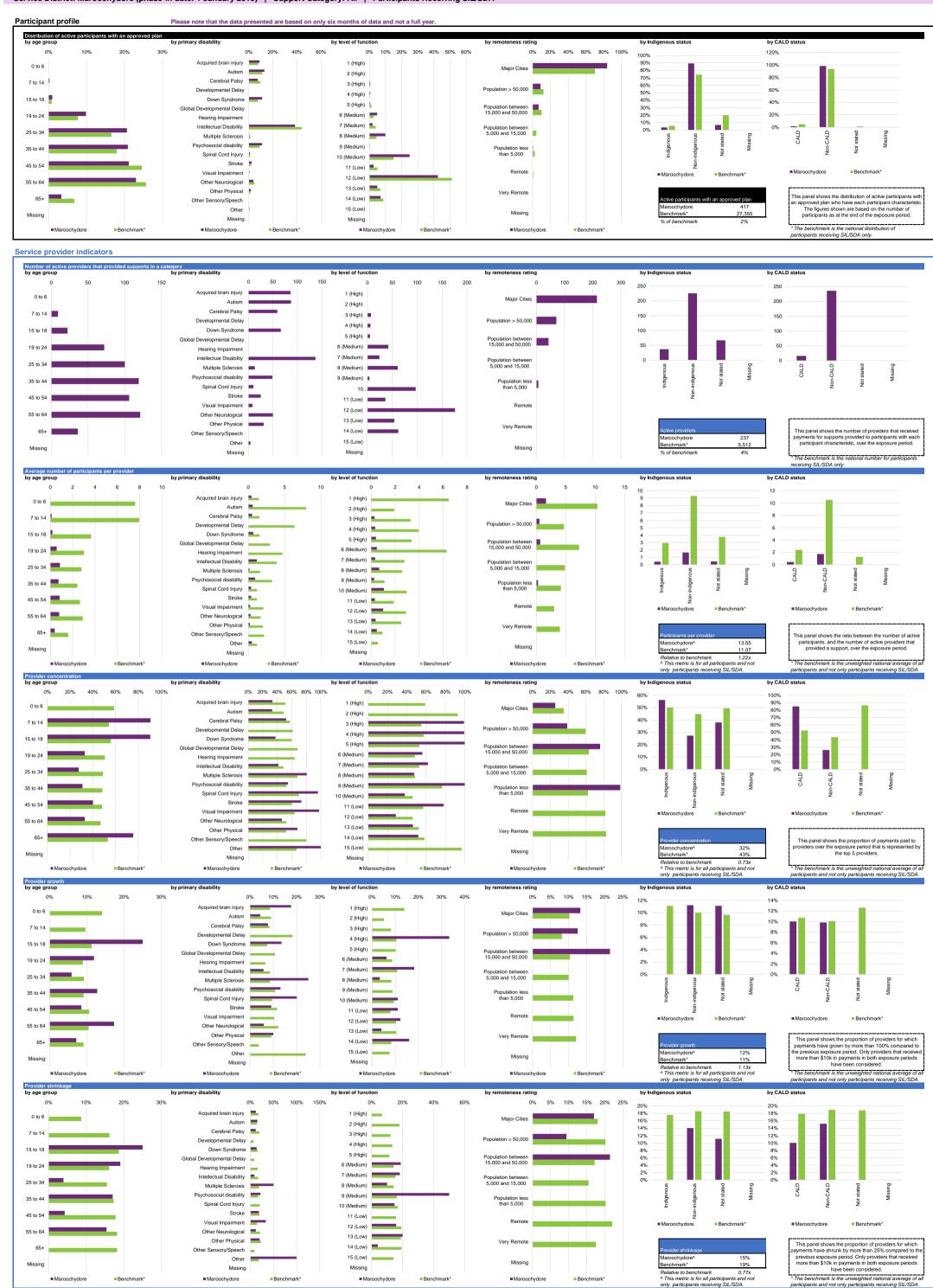




upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped w choice and control?
ore											
Consumables	7,783	198	39.3	63%	6%	19%	7.8	5.4	69%	54%	86%
Daily Activities	5,290	245	21.6	43%	9%	16%	145.4	120.2	83%	53%	87%
Community	5,440	200	27.2	62%	13%	11%	73.3	55.2	75%	52%	87%
Transport	3,407	82	41.5	59%	0%	25%	5.0	4.8	97%	49%	87%
Core total	8,350	348	24.0	48%	9%	16%	231.5	185.6	80%	54%	86%
apacity Building											
Choice and Control	5.410	164	33.0	66%	3%	3%	3.9	3.9	99%	52%	86%
Daily Activities	8.442	278	30.4	64%	9%	9%	56.3	36.2	64%	54%	86%
Employment	247	29	8.5	72%	8%	46%	÷ 1.6	0.8	52%	41%	81%
Relationships	463	62	7.5	70%	27%	7%	3.1	1.6	51%	16%	80%
Social and Civic	1,338	68	19.7	72%	16%	16%	4.1	2.1	50%	49%	84%
Support Coordination	3,316	221	15.0	43%	13%	8%	8.0	6.1	76%	48%	85%
Capacity Building total	8,482	433	19.6	55%	13%	8%	78.4	51.5	66%	54%	86%
pital											
Assistive Technology	1,978	148	13.4	47%	19%	26%	10.3	6.7	65%	63%	89%
Home Modifications	503	43	11.7	75%	24%	29%	2.7	2.0	75%	52%	91%
Capital total	2,124	165	12.9	39%	21%	24%	13.0	8.7	67%	60%	89%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.497	627	13.6	47%	12%	15%	322.8	245.8	76%	54%	86%

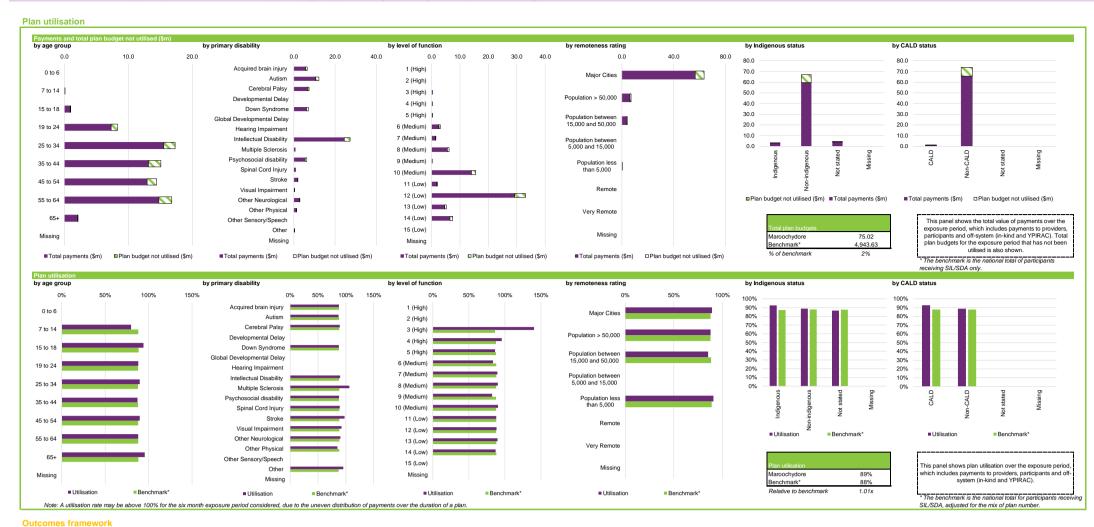
Note: Only the major support categories are snown.	
	lbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six	rmonth exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
Indicator definitions	
indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments Utilisation	Value of all payments over the exposure period, including payments to providers, payments to practicipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Othisadon	Natio Detween payments and usia plan Dudyets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
•	The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.  'ood' performance. For example, a low provider concentration is a sign of a competitive market where.
rui utilei illetiics, a lower score is considered to be	good periormance. For example, a low provider concentration is a sign of a compensive market.

Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | Participants Receiving SIL/SDA



Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | Participants Receiving SIL/SDA

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the unc





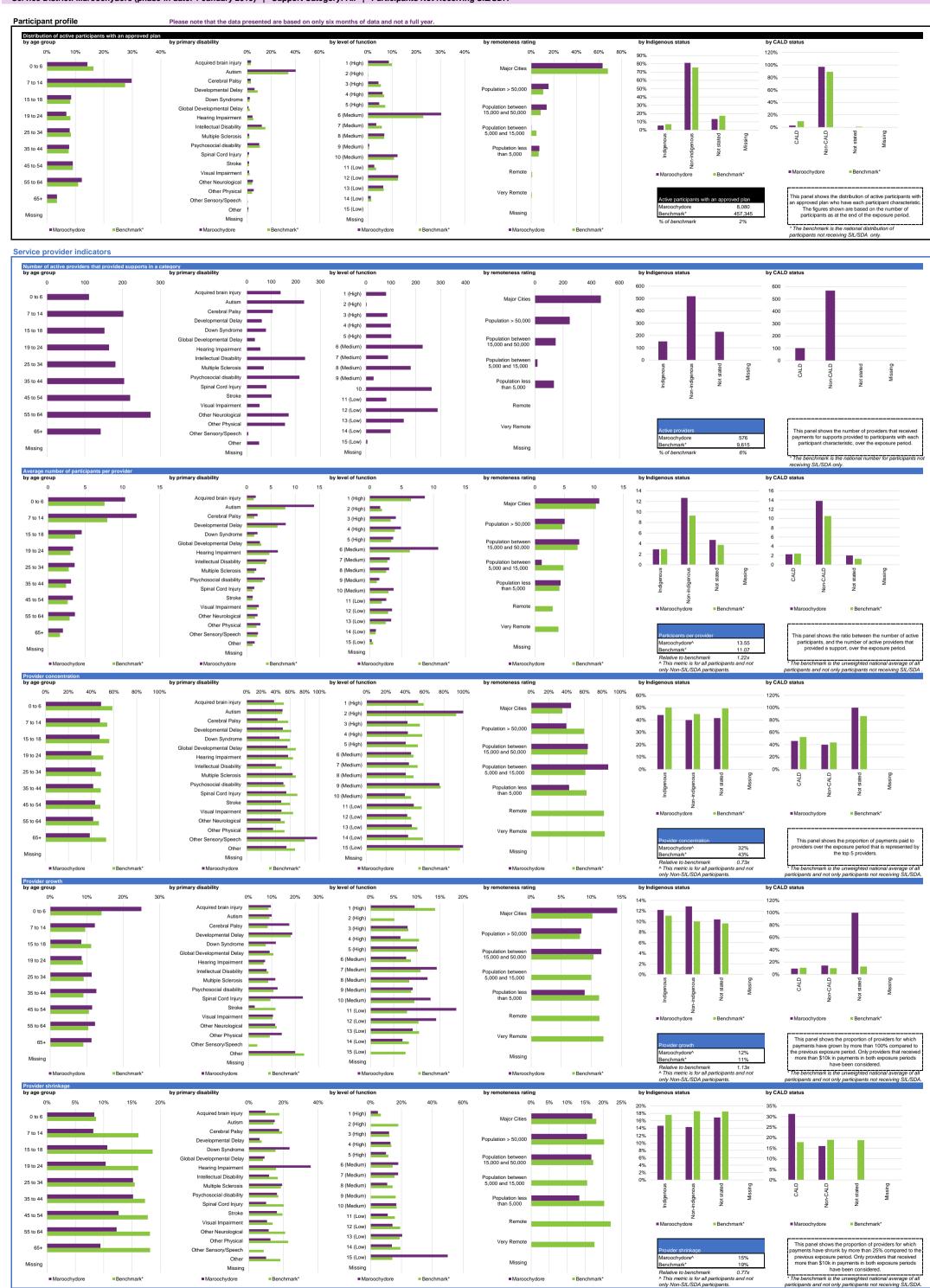
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wi choice and control?
Core											
Consumables	389	61	6.4	72%	0%	0%	0.7	0.5	69%	15%	90%
Daily Activities	417	103	4.0	48%	14%	24%	52.1	49.4	95%	16%	91%
Community	407	89	4.6	63%	5%	16%	13.5	10.7	79%	17%	91%
Transport	404	41	9.9	68%	0%	33%	+ 0.5	0.4	70%	15%	91%
Core total	417	144	2.9	43%	7%	15%	67.0	61.0	91%	16%	91%
Capacity Building											
Choice and Control	368	55	6.7	73%	0%	0%	+ 0.3	+ 0.3	100%	18%	91%
Daily Activities	414	82	5.0	65%	0%	31%	2.8	1.9	68%	17%	91%
Employment	13	9	1.4	100%	0%	0%	+ 0.1	+ 0.1	66%	15%	83%
Relationships	145	29	5.0	81%	25%	0%	1.3	0.8	62%	11%	86%
Social and Civic	13	11	1.2	99%	0%	0%	+ 0.1	+ 0.1	79%	23%	91%
Support Coordination	414	85	4.9	56%	0%	14%	1.3	1.2	91%	17%	91%
Capacity Building total	417	159	2.6	48%	6%	15%	6.0	4.4	74%	16%	91%
apital											
Assistive Technology	150	38	3.9	80%	17%	50%	0.9	0.5	53%	17%	96%
Home Modifications	134	14	9.6	98%	33%	17%	1.2	0.8	68%	20%	94%
Capital total	215	51	4.2	77%	25%	33%	2.1	1.3	61%	16%	95%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	417	237	1.8	42%	10%	15%	75.0	66.7	89%	16%	91%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.  Ratio between the number of active participants and the number of active providers.  Proportion of provider payments over the exposure period that were paid to the top 10 providers.  Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period.  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).  Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.  Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.  'good performance. For example, a low provider concentration is a sign of a competitive market.

gh these support categories are not shown.

neven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitate.

Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | Participants Not Receiving SIL/SDA



Service District: Maroochydore (phase-in date: 1 January 2019) | Support Category: All | Participants Not Receiving SIL/SDA





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	7,394	188	39.3	64%	6%	17%	7.0	4.9	69%	58%	85%
Daily Activities	4,873	218	22.4	62%	13%	15%	93.3	70.8	76%	57%	86%
Community	5,033	179	28.1	63%	15%	12%	59.7	44.5	74%	56%	86%
Transport	3,003	65	46.2	63%	0%	40%	4.5	4.5	100%	53%	86%
Core total	7,933	309	25.7	60%	9%	16%	164.5	124.6	76%	58%	85%
apacity Building											
Choice and Control	5,042	157	32.1	67%	3%	3%	3.6	3.6	99%	56%	85%
Daily Activities	8,028	265	30.3	65%	10%	9%	53.5	34.3	64%	57%	85%
Employment	234	27	8.7	74%	8%	31%	1.5	• 0.8	51%	42%	81%
Relationships	318	51	6.2	67%	25%	38%	1.9	• 0.8	43%	19%	75%
Social and Civic	1,325	64	20.7	73%	18%	18%	4.0	2.0	50%	49%	84%
Support Coordination	2,902	209	13.9	42%	18%	2%	6.7	4.9	73%	53%	83%
Capacity Building total	8,065	407	19.8	58%	15%	11%	72.4	47.1	65%	57%	85%
pital											
Assistive Technology	1,828	143	12.8	45%	23%	27%	9.4	6.2	66%	68%	88%
Home Modifications	369	31	11.9	84%	20%	30%	1.5	1.2	81%	65%	88%
Capital total	1,909	149	12.8	42%	20%	25%	10.9	7.4	68%	67%	88%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.080	576	14.0	57%	14%	16%	247.8	179.1	72%	57%	85%

ndicator definitions	
active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
active providers varticipants per provider rovider concentration rovider growth rovider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.  Ratio between the number of active participants and the number of active providers.  Proportion of provider symments over the exposure period that were paid to the top 10 providers.  Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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Outcomes indicator on choice and control las the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.  Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.