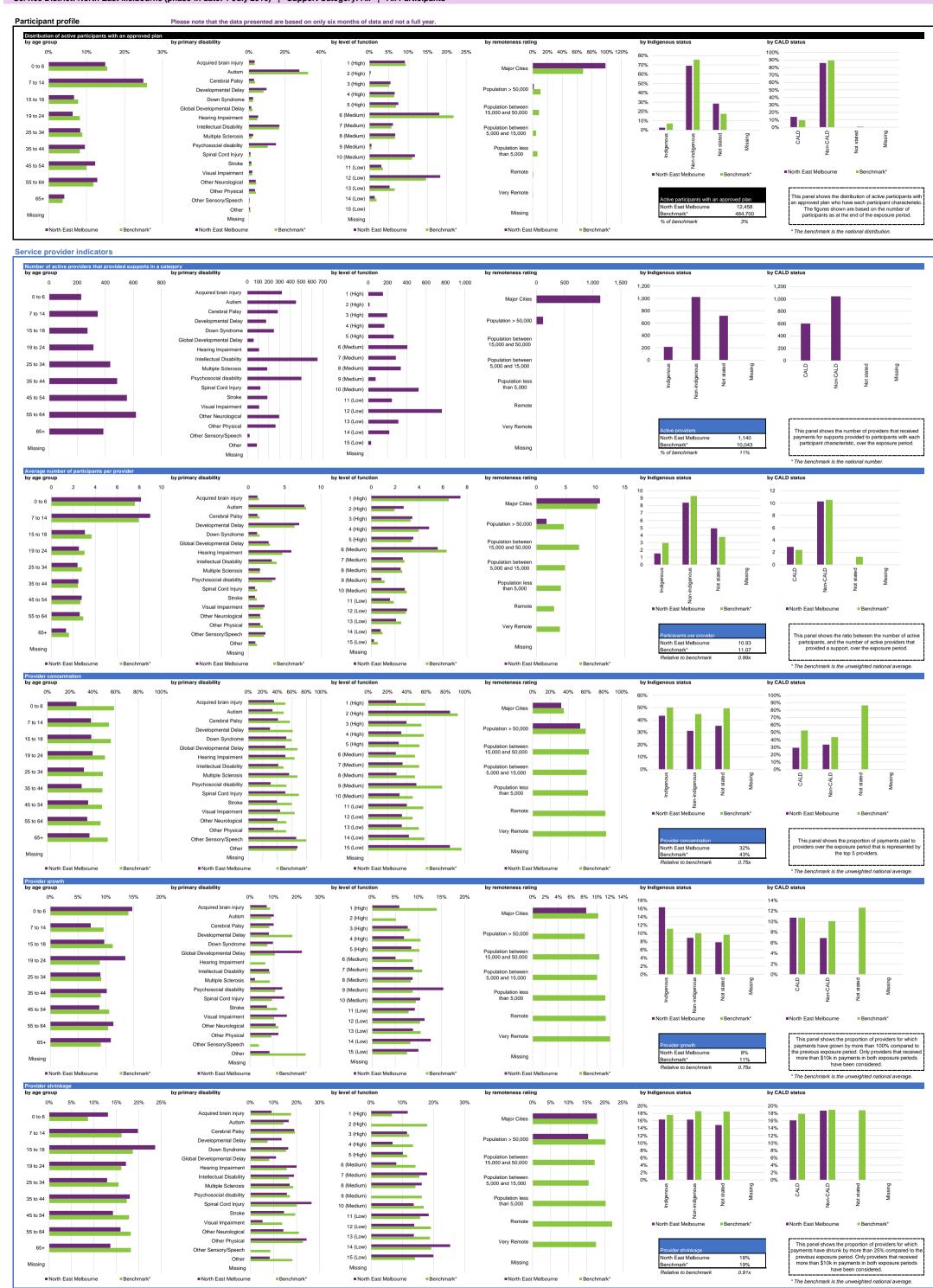
Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | All Participants



Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | All Participants





ipport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	8,940	268	33.4	62%	9%	6%	8.9	6.0	68%	54%	75%
Daily Activities	6,179	455	13.6	57%	9%	21%	188.6	166.5	88%	52%	75%
Community	7,321	336	21.8	41%	11%	12%	92.9	54.8	59%	49%	74%
Transport	5,202	57	91.3	67%	0%	0%	9.8	10.2	104%	49%	75%
Core total	11,201	685	16.4	50%	9%	16%	300.2	237.5	79%	54%	73%
pacity Building											
Choice and Control	5,027	165	30.5	65%	0%	0%	3.5	3.6	102%	54%	72%
Daily Activities	12,116	555	21.8	46%	5%	14%	76.4	44.1	58%	53%	73%
Employment	443	41	10.8	75%	0%	47%	2.7	+ 1.3	47%	41%	73%
Relationships	1,377	118	11.7	51%	13%	13%	8.0	4.9	61%	15%	69%
Social and Civic	1,653	116	14.3	47%	4%	29%	4.7	1.8	37%	56%	69%
Support Coordination	5,322	337	15.8	37%	10%	4%	15.6	12.5	80%	47%	72%
Capacity Building total	12,235	786	15.6	36%	6%	13%	111.8	68.4	61%	53%	73%
apital											
Assistive Technology	2,213	172	12.9	42%	15%	26%	10.3	5.2	51%	61%	78%
Home Modifications	1,004	55	18.3	83%	19%	24%	□ 5.9	4.7	79%	29%	81%
Capital total	2,688	198	13.6	51%	20%	27%	16.2	9.9	61%	52%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	12,458	1,140	10.9	45%	8%	18%	428.1	315.8	74%	54%	72%

Note: Only the major support categories are shown.	
Note: Capacity Building total includes Health and We	ellbeing, Home Living and Lifelong Learning although these support categories are not shown.
	ix month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
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Indicator definitions	
indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to practicipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
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Note: A higher score is considered to be 'good' performa	ance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
	groups groups groups a low provider concentration is a sign of a competitive market.

Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Participants Receiving SIL/SDA



Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Participants Receiving SIL/SDA

Support category summary

All support categories





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth		Provider hrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore													
Consumables	649	104	6.2	71%	0%		0%		1.3	0.8	64%	16%	82%
Daily Activities	767	141	5.4	69%	14%		19%	_	90,7	87.9	97%	17%	81%
Community	750	155	4.8	55%	12%		9%		26.0	15.5	60%	17%	82%
Transport	758	17	44.6	90%	0%		0%		1.2	1.0	89%	17%	82%
Core total	772	284	2.7	64%	13%		11%		119.1	105.3	88%	17%	81%
apacity Building													į.
Choice and Control	302	45	6.7	80%	0%		0%		0.2	+ 0.2	102%	25%	80%
Daily Activities	766	181	4.2	66%	6%		18%	l l	6.5	4.1	63%	17%	81%
Employment	32	10	3.2	100%	0%	• ;	67%	•	0.2	0.1	61%	28%	94%
Relationships	388	65	6.0	55%	8%	1	24%	l l	2.6	1.8	68%	7%	77%
Social and Civic	30	5	6.0	100%	0%		0%	•	0.1	0.0	17%	27%	82%
Support Coordination	771	107	7.2	57%	0%		8%	l l	2.8	2.5	89%	17%	81%
Capacity Building total	772	289	2.7	46%	5%		16%		12.5	8.7	70%	17%	81%
apital						. 1							į.
Assistive Technology	306	55	5.6	75%	14%		29%	•	1.7	0.9	52%	22%	81%
Home Modifications	721	18	40.1	97%	15%		15%		4.7	3.7	79%	15%	81%
Capital total	729	71	10.3	83%	15%	- I	23%		6.5	4.6	72%	15%	81%

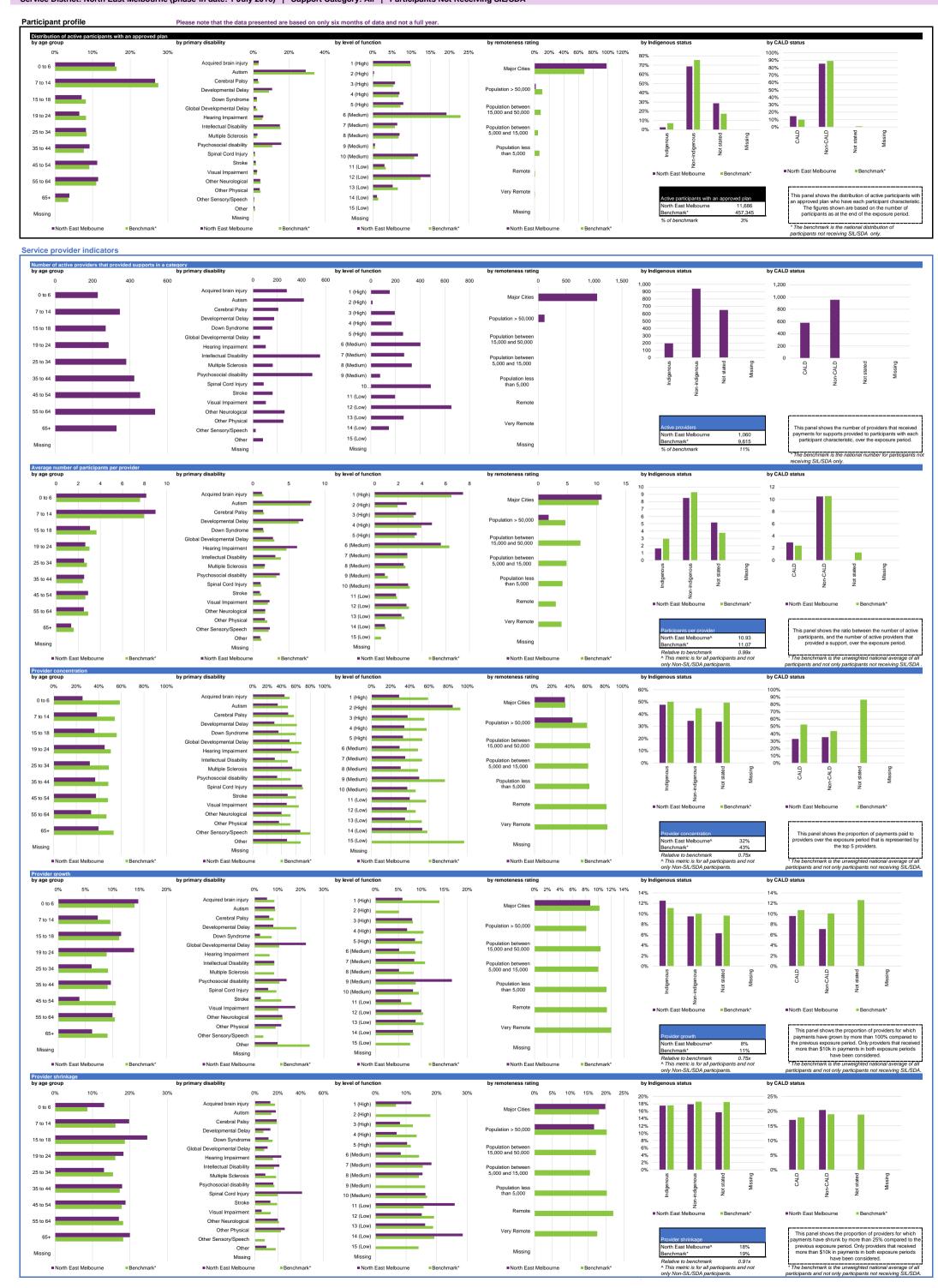
Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions	
mateator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.  Ratio between the number of active participants and the number of active providers.  Proportion of provider payments to over the exposure period that were paid to the top 10 providers.  Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period.  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).  Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.  Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Participants Not Receiving SIL/SDA



Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Participants Not Receiving SIL/SDA





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore			į								
Consumables	8,291	248	33.4	64%	15%	7%	7.6	5.2	68%	59%	74%
Daily Activities	5,412	418	12.9	57%	10%	22%	97.9	78.6	80%	57%	73%
Community	6,571	309	21.3	40%	11%	13%	66.9	39.3	59%	53%	73%
Transport	4,444	51	87.1	66%	0%	0%	8.6	9.1	106%	54%	74%
Core total	10,429	625	16.7	49%	9%	20%	181.0	132.2	73%	58%	72%
apacity Building			į								
Choice and Control	4,725	162	29.2	64%	0%	0%	3.3	3.3	102%	56%	71%
Daily Activities	11.350	517	22.0	46%	5%	16%	69.9	40.0	57%	58%	72%
Employment	411	41	10.0	74%	0%	47%	2.5	1.2	46%	42%	72%
Relationships	989	106	9.3	54%	9%	11%	5.4	3.1	57%	21%	64%
Social and Civic	1,623	113	14.4	48%	4%	29%	4.6	1.7	38%	57%	68%
Support Coordination	4,551	326	14.0	35%	13%	7%	12.8	10.1	79%	53%	70%
Capacity Building total	11,463	739	15.5	37%	4%	14%	99.3	59.7	60%	58%	71%
apital			į								
Assistive Technology	1,907	162	11.8	37%	20%	27%	8.5	4.3	50%	70%	78%
Home Modifications	283	40	7.1	67%	22%	33%	1.2	0.9	78%	69%	79%
Capital total	1,959	175	11.2	34%	22%	29%	9.7	5.2	54%	69%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	11.686	1.060	11.0	44%	8%	19%	290.0	197.1	68%	58%	71%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
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Note: A higher score is considered to be 'good' performa	ance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.

For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.