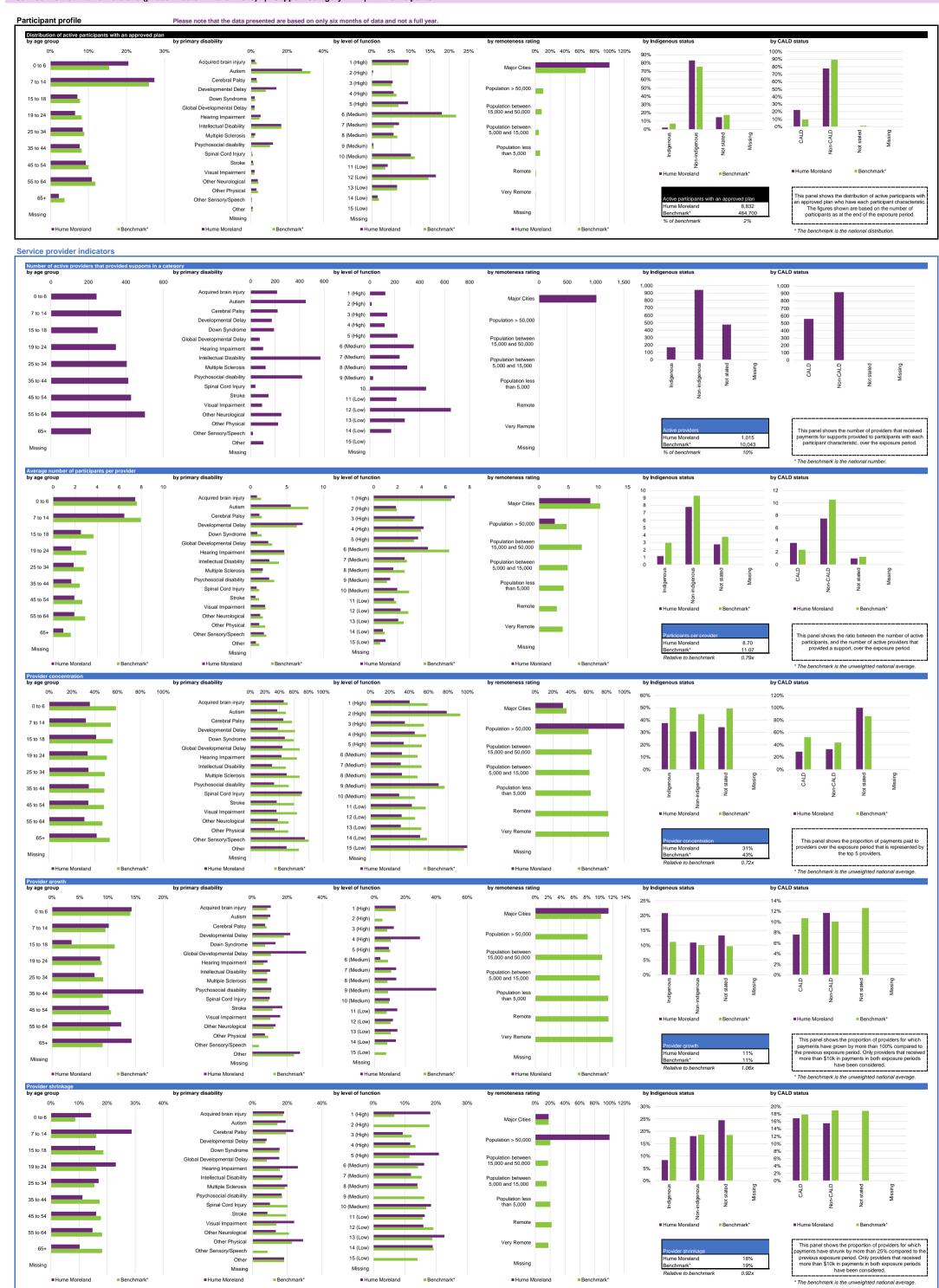
Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | All Participants



Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | All Participants





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	7,449	221	33.7	59%	4%	12%	6.9	4.6	67%	55%	73%
Daily Activities	4,323	407	10.6	47%	14%	20%	102.4	90.0	88%	54%	74%
Community	4,956	327	15.2	42%	14%	16%	55.8	32.3	58%	52%	73%
Transport	3,257	47	69.3	72%	0%	50%	7.5	8.2	110%	52%	74%
Core total	8,437	609	13.9	43%	14%	17%	172.5	135.1	78%	56%	72%
apacity Building											
Choice and Control	3,868	155	25.0	68%	4%	4%	2.6	2.7	101%	52%	72%
Daily Activities	8,720	481	18.1	49%	9%	16%	58.2	34.6	59%	56%	72%
Employment	235	30	7.8	86%	0%	46%	1.8	0.8	46%	41%	70%
Relationships	849	102	8.3	52%	0%	14%	<b>4.8</b>	2.7	56%	18%	69%
Social and Civic	650	54	12.0	58%	0%	0%	1.6	+ 0.5	29%	57%	69%
Support Coordination	3,436	320	10.7	32%	6%	11%	9.5	7.3	77%	50%	70%
Capacity Building total	8,758	701	12.5	38%	7%	16%	79.0	48.8	62%	56%	72%
apital											
Assistive Technology	1,453	142	10.2	48%	8%	36%	7.4	3.6	49%	62%	77%
Home Modifications	442	38	11.6	73%	31%	23%	2.0	1.4	70%	36%	78%
Capital total	1,612	162	10.0	42%	11%	32%	9.4	5.0	53%	55%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.832	1,015	8.7	39%	11%	18%	260.9	188.9	72%	56%	72%

Note: Only the major support categories are snown.	
Note: Capacity Building total includes Health and We	ellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the si	ix month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of suppose committed in particular plans to the explosing period.  Value of planyments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Value of all pathiests over the exposure period including payments to providers, payments of participants, and others payments and total plant exposure providers.  Ratio between payments and total plant doubtes.
Othisation	Natio between payments and total pian total
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	ance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be	good' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | Participants Receiving SIL/SDA



Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | Participants Receiving SIL/SDA



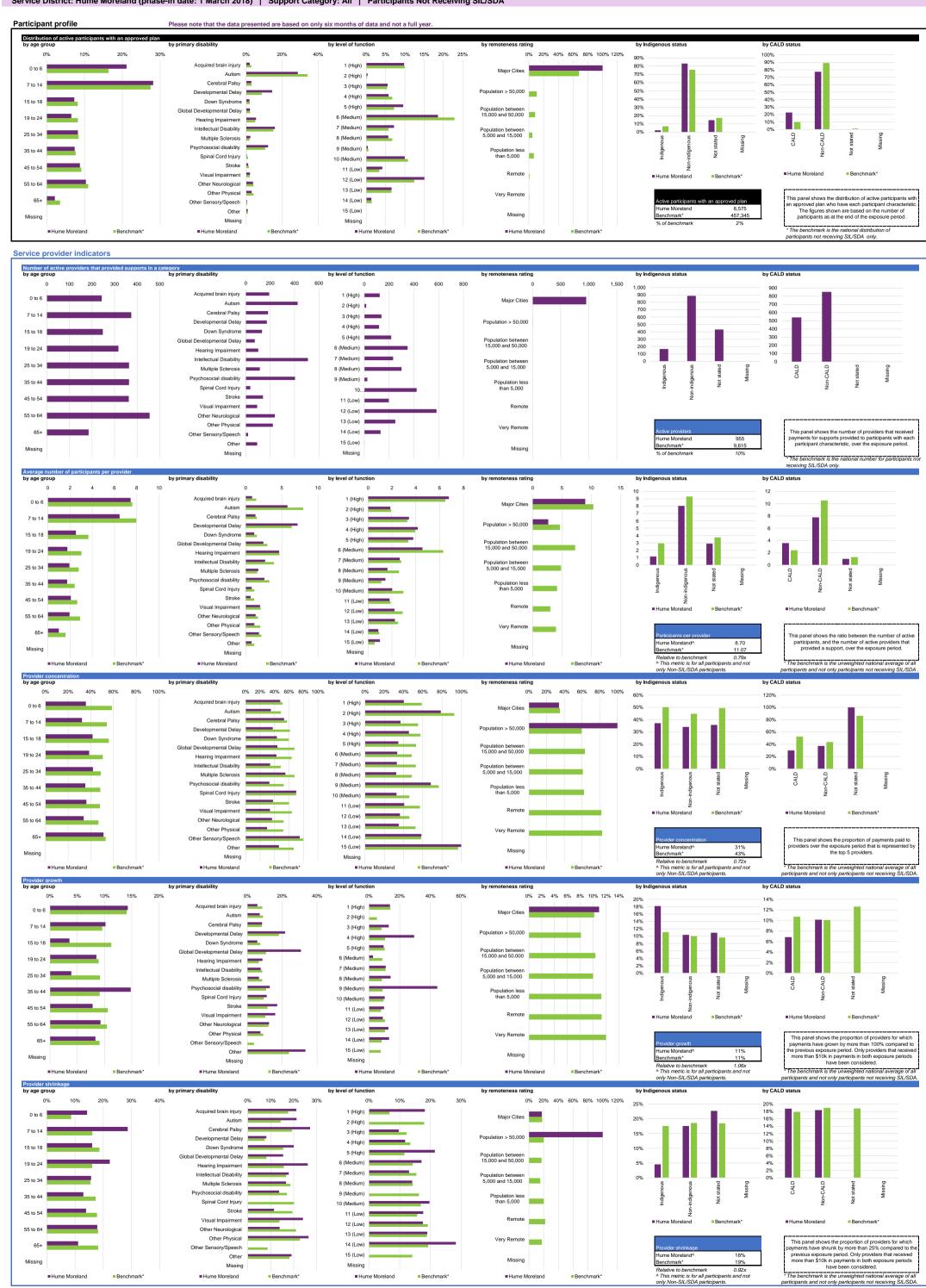


ipport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth		Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore													
Consumables	224	62	3.6	72%	0%		0%		0.4	0.3	62%	14%	77%
Daily Activities	257	102	2.5	59%	17%		15%		28.6	27.6	96%	17%	78%
Community	248	94	2.6	46%	13%	- 1	15%	1	8.3	4.3	52%	16%	77%
Transport	251	7	35.9	100%	0%		0%	•	0.4	0.3	83%	15%	78%
Core total	257	182	1.4	55%	19%		17%		37.7	32.5	86%	17%	78%
pacity Building													
Choice and Control	138	35	3.9	76%	0%		0%		+ 0.1	+ 0.1	103%	22%	79%
Daily Activities	256	115	2.2	76%	11%		32%	_	2.7	2.1	78%	16%	78%
Employment	4	2	2.0	100%	0%		100%		+ 0.0	0.0	56%	50%	75%
Relationships	139	45	3.1	62%	10%		0%		1.0	0.6	63%	4%	74%
Social and Civic	4	3	1.3	100%	0%		0%	_	0.0	0.0	31%	75%	75%
Support Coordination	257	74	3.5	53%	5%		20%	_	1.0	1.0	98%	17%	78%
Capacity Building total	257	182	1.4	54%	8%		10%		4.9	3.9	79%	17%	78%
						$\neg \uparrow$	*					1	
pital	/		,	í									
Assistive Technology	99	35	2.8	79%	0%	•	67%		0.7	0.5	70%	21%	76%
Home Modifications	224	10	22.4	100%	20%		20%		■ 1.1	0.7	66%	11%	76%
Capital total	228	45	5.1	79%	13%		38%		1.8	1.2	67%	11%	76%
Missing	0	0	0.0	0%	0%		0%		0.0	0.0	0%	0%	0%
All support categories	257	307	0.8	49%	17%	-+	14%	$\longrightarrow$	44.4	37.6	85%	17%	78%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.  Ratio between the number of active participants and the number of active providers.  Proportion of provider payments over the exposure period that were paid to the top 10 providers.  Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period.  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).  Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.  Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.  (good' performance. For example, a low provider concentration is a sign of a competitive market.

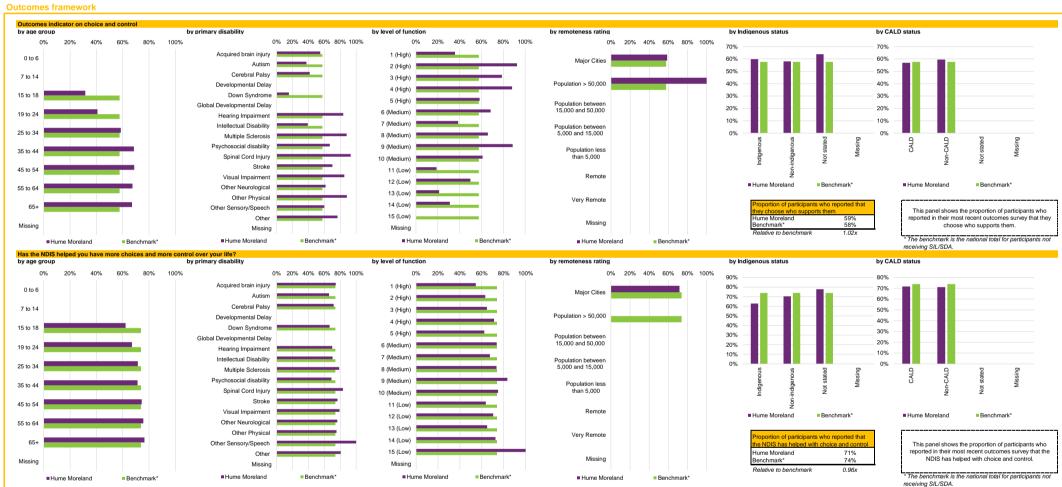
rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit with

Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | Participants Not Receiving SIL/SDA



Service District: Hume Moreland (phase-in date: 1 March 2018) | Support Category: All | Participants Not Receiving SIL/SDA





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	7,225	210	34.4	60%	5%	10%	6.4	4.4	68%	58%	73%
Daily Activities	4,066	373	10.9	53%	12%	21%	73.8	62.4	85%	57%	74%
Community	4,708	309	15.2	44%	14%	18%	47.6	28.0	59%	55%	72%
Transport	3,006	42	71.6	76%	0%	0%	7.1	7.9	111%	55%	74%
Core total	8,180	567	14.4	47%	13%	18%	134.8	102.6	76%	58%	72%
pacity Building											
Choice and Control	3,730	153	24.4	67%	0%	4%	2.5	2.6	101%	54%	71%
Daily Activities	8,464	459	18.4	50%	9%	15%	55.5	32.5	59%	58%	72%
Employment	231	29	8.0	87%	0%	46%	1.8	0.8	45%	41%	70%
Relationships	710	91	7.8	56%	5%	14%	3.8	2.0	54%	23%	67%
Social and Civic	646	51	12.7	60%	0%	0%	1.6	0.5	29%	57%	69%
Support Coordination	3,179	313	10.2	32%	8%	9%	8.5	6.4	75%	54%	69%
Capacity Building total	8,501	673	12.6	40%	8%	16%	74.1	44.9	61%	58%	72%
pital											
Assistive Technology	1,354	134	10.1	47%	9%	42%	6.7	3.1	47%	66%	78%
Home Modifications	□ 218	28	7.8	79%	38%	25%	0.9	0.7	76%	68%	81%
Capital total	1,384	146	9.5	41%	13%	38%	7.6	3.8	50%	65%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8,575	955	9.0	43%	11%	18%	216.5	151.3	70%	59%	71%

Note: Only the major support categories are snown.	
	ellbeing, Home Living and Lifelong Learning although these support categories are not shown.  is month exposure period considered, due to the uneven distribution of a partners over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
Note. A utilisation rate may be above 100% for the s	ix month exposure period considered, due to the unevert distribution of payments over the duration of a plan, in addition, the unissation rate for core supports may be above 100% due to find participants to use their furnishing nextury between university personal property and the university personal property and the university personal property and the university personal personal property and the university personal perso
Indicator definitions	
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Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
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For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.