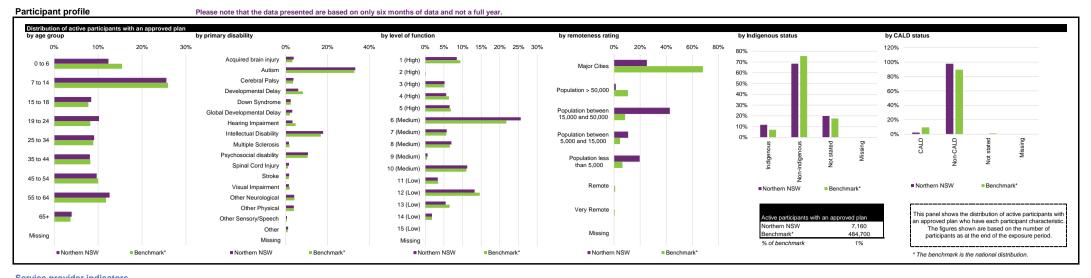
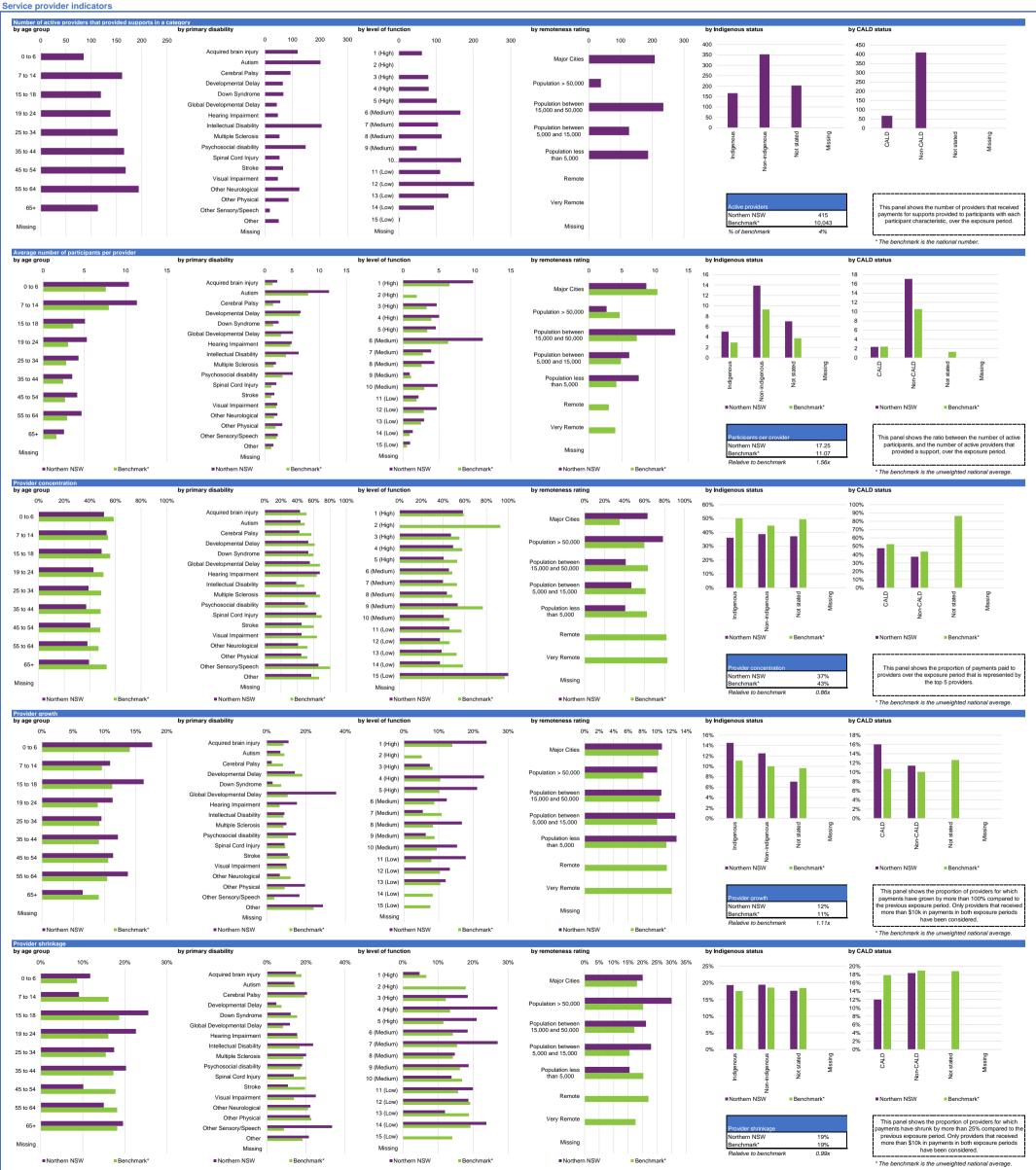
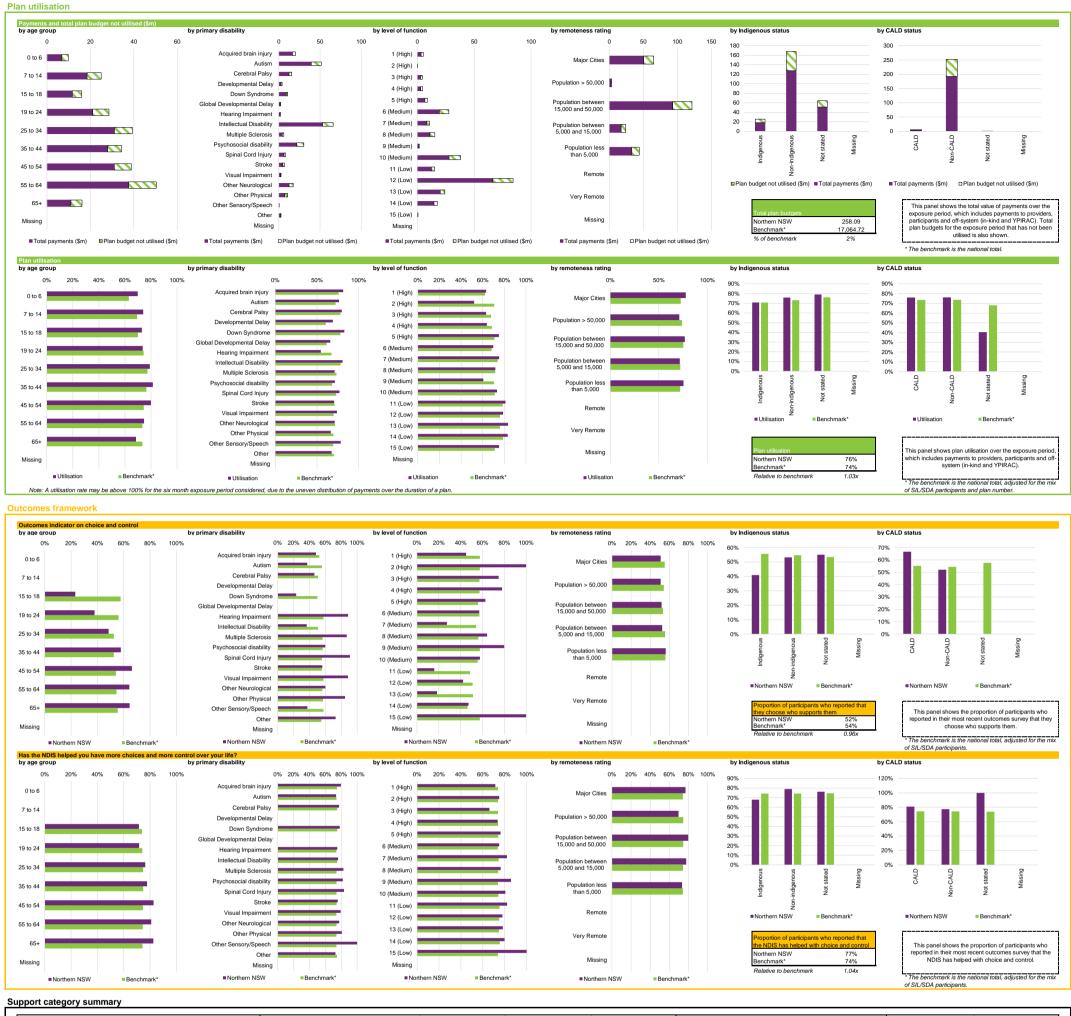
Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | All Participants





Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | All Participants

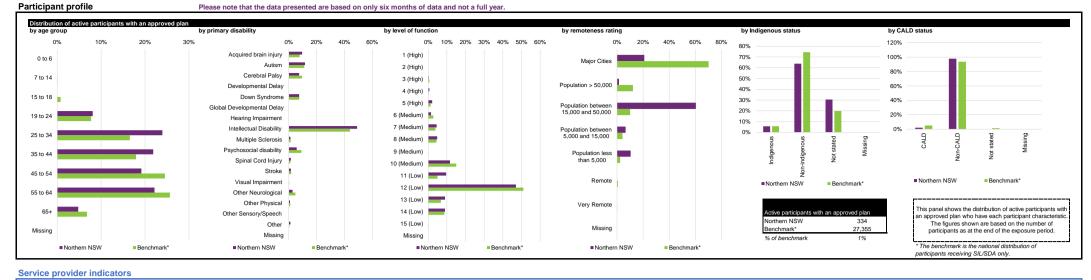


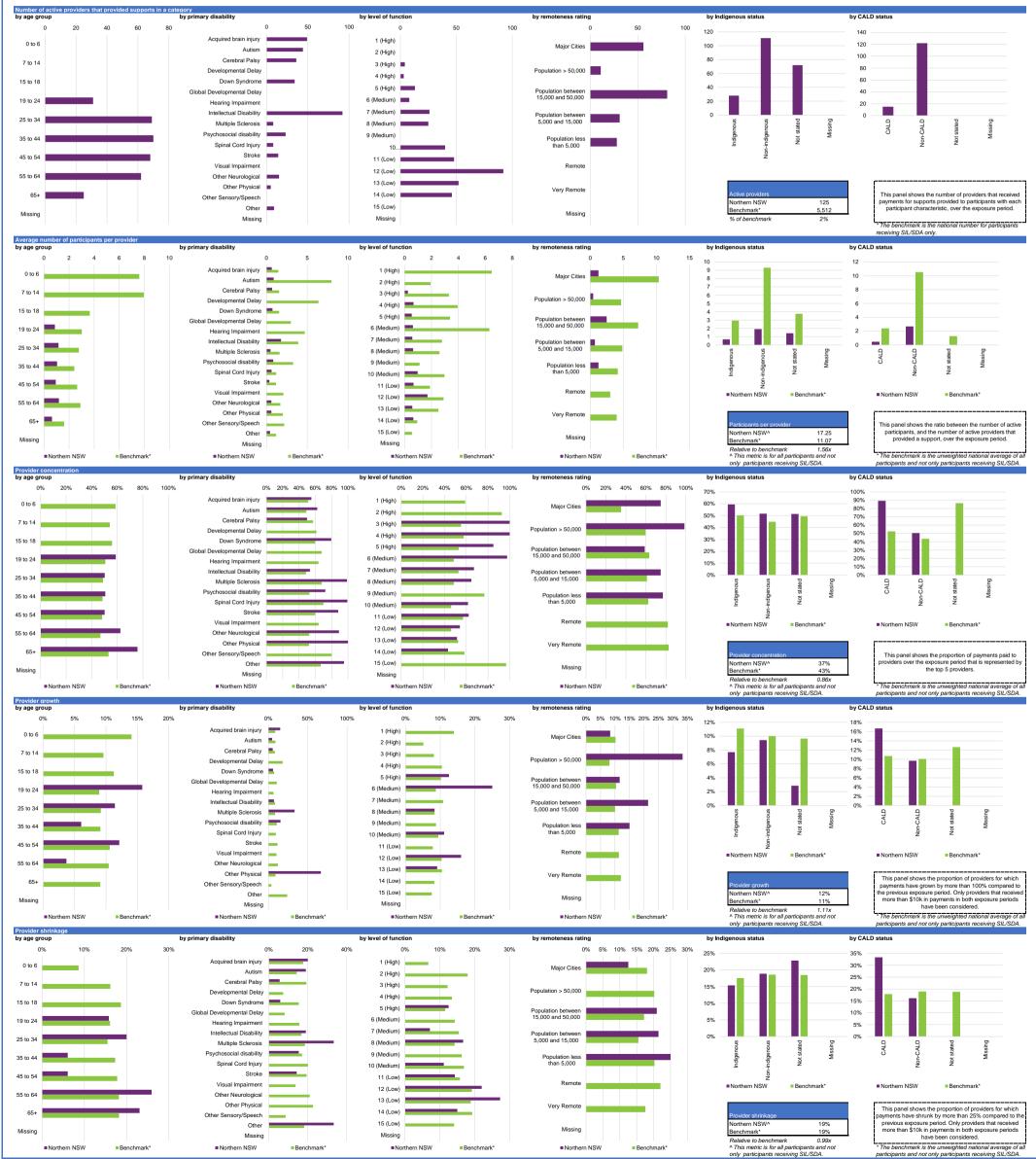
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,321	114	46.7 🔴	66%	9%	17%	5.4	4.1	75%	52%	78%
Daily Activities	4,250	154	27.6	58%	14%	19%	117.9	97.2	82%	52%	79%
Community	4,602	129	35.7	68%	13%	25%	63.1	49.2	78%	50%	78%
Transport	3,050	46	66.3 🔴	76%	11%	11%	4.6	4.3	93%	48%	79%
Core total	6,668	204	32.7	59%	14%	19%	190.9	154.8	81%	52%	78%
Capacity Building											
Choice and Control	5,311	127	41.8	64%	8%	8%	3.9	3.8	98%	50%	76%
Daily Activities	7.053	183	38.5	67%	6%	8%	37.3	23.2	62%	52%	78%
Employment	415	33	12.6	79%	6% 🔴	56%	2.5	1.1	46%	44%	76%
Relationships	831	71	11.7 🛛 🔵	69%	14%	23%	4.0	2.2	56%	21%	72%
Social and Civic	807	47	17.2	77%	33%	44%	2.0	• 1.0	48%	45%	76%
Support Coordination	3,255	163	20.0	49%	8%	8%	7.0	5.5	80%	48%	75%
Capacity Building total	7,115	313	22.7	56%	6%	14%	57.4	37.3	65%	52%	77%
Capital											
Assistive Technology	1,499	104	14.4	62%	19%	35%	7.4	3.3	44%	61%	81%
Home Modifications	476	37	12.9	69%	14%	27%	2.3	1.4	58%	48%	83%
Capital total	1,644	119	13.8	50%	15%	39%	9.8	4.6	47%	58%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	7.160	415	17.3	57%	12%	19%	258.1	196.6	76%	52%	77%

Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

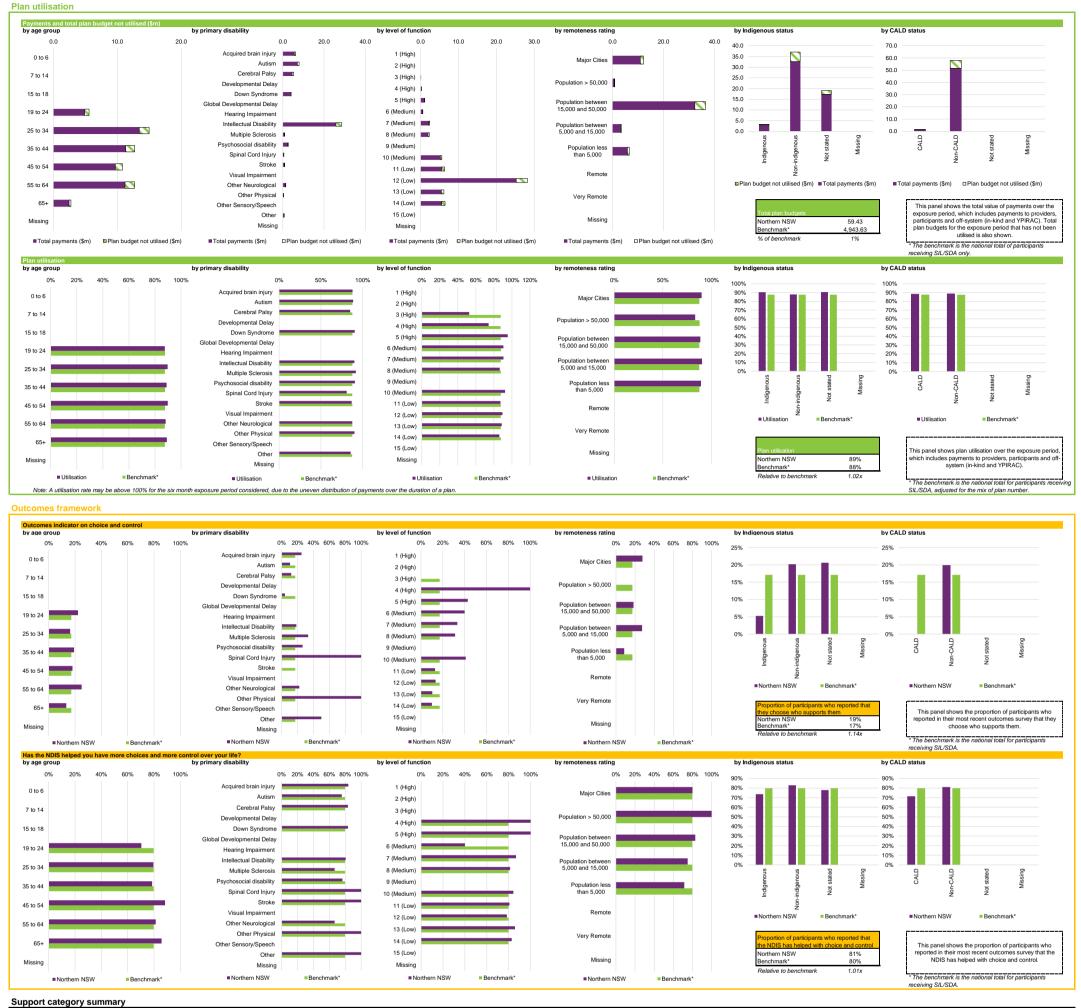
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. d' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | Participants Receiving SIL/SDA





## Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | Participants Receiving SIL/SDA

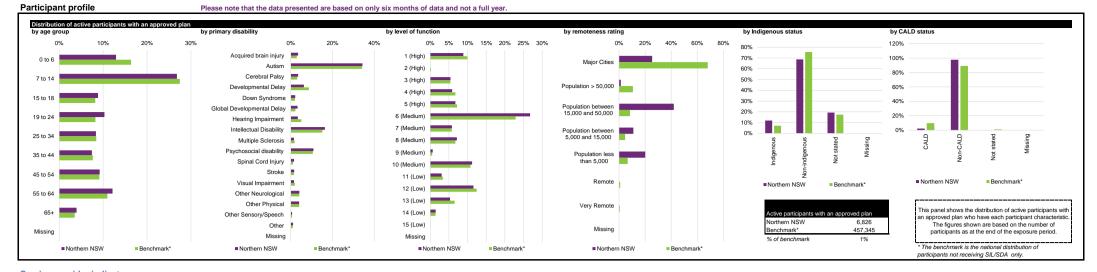


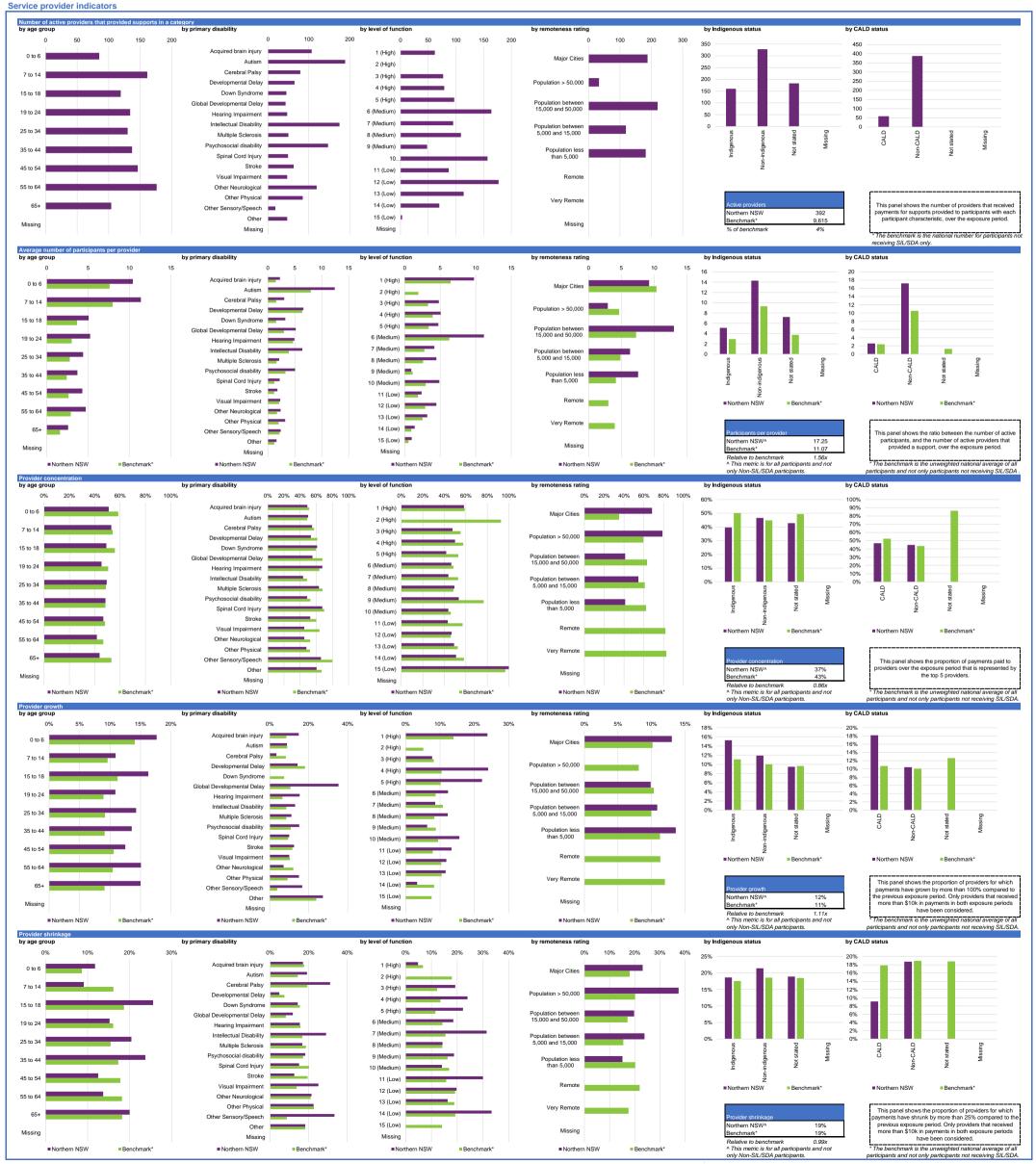
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	291	33	8.8	83%	11%	22%	0.6	0.5	80%	18%	81%
Daily Activities	332	48	6.9	78%	13%	10%	41.0	38.7	94%	19%	81%
Community	329	46	7.2	79%	9%	18%	10.8	9.3	86%	19%	81%
Transport	330	18	18.3	90%	0%	100%	0.4	0.3	62%	19%	81%
Core total	333	65	5.1	72%	11%	14%	52.9	48.8	92%	20%	81%
0010 10101	555			/0	/0	1470		-10.0	02/0	2070	0.70
Capacity Building											
Choice and Control	300	31	9.7	81%	13%	25%	0.2	0.2	96%	18%	80%
Daily Activities	333	50	6.7	79%	21%	29%	1.8	1.2	63%	20%	81%
Employment	+ 4	5	0.8	100%	0%	0%	0.0	0.0	55%	0%	75%
Relationships	194	27	7.2	81%	8%	25%	1.2	0.7	61%	15%	78%
Social and Civic	6	3	2.0	100%	0%	0%	+ 0.1	0.0	25%	0%	80%
Support Coordination	331	50	6.6	74%	0% 🔴	8%	0.9	0.8	87%	20%	81%
Capacity Building total	333	91	3.7	59%	3%	28%	4.3	3.0	69%	20%	81%
· · · · ·											
Capital											
Assistive Technology	168	32	5.3	88%	0% 🔴	20%	0.8	• 0.3	40% 🔴	21%	81%
Home Modifications	230	16	14.4 🔴	93%	0%	18%	1.4	0.8	57%	18%	80%
Capital total	270	43	6.3	76%	0%	19%	2.2	1.1	51%	18%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	334	125	2.7	70%	10%	16%	59.4	52.9	89%	19%	81%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

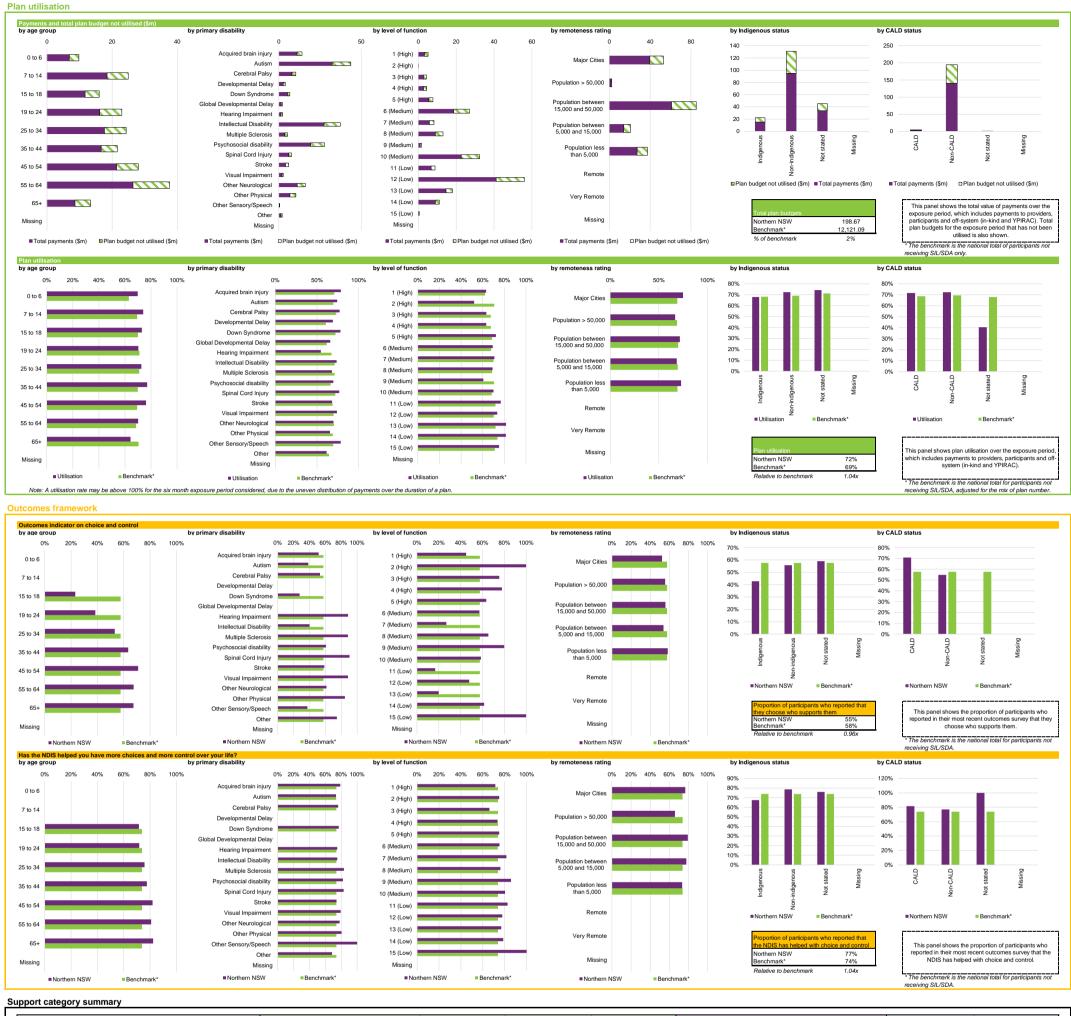
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. d' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: Northern NSW (phase-in date: 1 July 2017) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
-											
Core											
Consumables	5,030	109	46.1 🔴	68%	7%	17%	4.8	3.6	75%	56%	78%
Daily Activities	3,918	143	27.4	62%	11%	23%	76.9	58.4	76%	55%	78%
Community	4,273	123	34.7	67%	13%	22%	52.2	39.9	76%	53%	78%
Transport	2,720	43	63.3 🔴	77%	0%	0%	4.2	4.0	96% 🔵	51%	78%
Core total	6,335	189	33.5	62%	14%	19%	138.1	106.0	77%	55%	78%
Capacity Building											
Choice and Control	5.011	127	39.5	64%	8%	6%	3.6	3.6	98%	54%	76%
Daily Activities	6.720	177	38.0	67%	7%	7%	35.5	22.1	62%	55%	77%
Employment	411	32	12.8	80% 🔴	6% 🔴	56% 🔴	2.5	1.1	45% 🔴	44% 🔴	76%
Relationships	637	67	9.5	67%	12%	24%	2.8	1.5	54%	25%	69%
Social and Civic	801	47	17.0	76%	33%	44%	1.9	0.9	49%	46%	76%
Support Coordination	2,924	158	18.5	48%	8%	6%	6.1	4.7	78%	52%	74% 🔴
Capacity Building total	6,782	304	22.3	57%	6%	13%	53.0	34.3	65%	55%	77%
Capital											
Assistive Technology	1,331	99	13.4	61%	18%	39%	6.6	2.9	44%	67%	81%
Home Modifications	246	25	9.8	81%	20%	50%	0.9	0.6	60%	78%	86%
Capital total	1,374	104	13.2	58%	21%	52%	7.6	3.5	46%	67%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,826	392	17.4	60%	10%	20%	198.7	143.8	72%	55%	77%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

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Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider payments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have structs by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	ce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. good' performance. For example, a low provider concentration is a sign of a competitive market.