# Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

## Service district: Mackay

Outcomes indicators: Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description. At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants. Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan

#### Participants from birth to starting school

Participant life domain	Outcomes indicator description	At Scheme entry (%)		Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live with parents	95%	0%	0%	0%	
Housing arrangement	% of children who live in a private home owned or rented from private landlord	93%	-1%	-5%	0%	
Domain 1: Daily living	% of parents/carers with concerns in 6 or more areas	58%	8%	<b>15%</b>	<b>17%</b>	
Domain 1: Daily living	% of children who use specialist services	44%	24%	33%	<b>26%</b>	
Domain 1: Daily living	% of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life	92%	4%	5%		
Domain 1: Daily living	% of parents/carers who say that specialist services support them in assisting their child	92%	1%	0%		
Domain 2: Choice and control	% of parents/carers who say their child is able to tell them what he/she wants	71%	10%	26%	<b>3</b> 9%	
Domain 3: Relationships	% of children who get along with his/her brother(s)/sister(s)	87%	2%			
Domain 3: Relationships	% of children who can make friends with people outside the family	76%	5%	8%	-14%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks at home	89%	0%	5%	9%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks outside the home	94%	0%	-5%	9%	
Domain 3: Relationships	% of parents/carers who say their child fits in with the everyday life of the family	71%			5%	
Domain 4: Social, community and civic participation	% children who have friends that he/she enjoys playing with	50%	7%		4%	
Domain 4: Social, community and civic participation	Of those who have friends, these friends are at preschool or playground	55%	<b>12%</b>			
Domain 4: Social, community and civic participation	% of children who participate in age appropriate community, cultural or religious activities	53%	4%	22%	9%	
Domain 4: Social, community and civic participation	Of those who participate, % who feel welcomed or actively included	67%	2%			
Domain 4: Social, community and civic participation	% of parents/carers who would like their child to be more involved in community activities	60%	2%		<b>14%</b>	
Domain 4: Social, community and civic participation	% of parents/carers who say their child's disability is one of the barriers to being involved in community activities	85%	2%	4%		

Participant life domain	Has the NDIS helped?	At first year At second At third At fourth review year review year review year review (%) (%) (%) (%)
Domain 1: Daily living Domain 1: Daily living Domain 2: Choice and control Domain 3: Relationships Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved their child's development % of parents/carers who say the NDIS has improved their child's access to specialist services % of parents/carers who say the NDIS has improved their child's ability to communicate what they want % of parents/carers who say the NDIS has improved how their child fits into family life % of parents/carers who say the NDIS has improved how their child fits into community life	87%    100%    100%      85%    92%    96%      77%    90%    83%      75%    87%    83%      61%    72%    74%

#### Participants from starting school to age 14

Participant life domain	Outcomes indicator description	At Scheme entry (%)	first year	Scheme entry to second year review (% change)		Scheme entry to fourth year review (% change)
Living arrangement		89%	6 0%	4%	2%	0%
Housing arrangement	% of children who live in a private home rented from public authority	91%				
Domain 1: Daily living	% of children developing functional, learning and coping skills appropriate to their ability and circumstances	30%				0%
Domain 1: Daily living	% who say their child manages their emotions well	25%			-4%	0%
Domain 1: Daily living	% who say their child is becoming more independent	46%			<b>16%</b>	
Domain 1: Daily living	% of children who spend time away from parents/carers other than at school	31%			4%	
Domain 1: Daily living	Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers	89%	<b>2%</b>	3%	3%	
Domain 1: Daily living	% of children who spend time with friends without an adult present	14%			4%	1%
Domain 1: Daily living	% of children who have a genuine say in decisions about themselves	78%	6 2%	3%	5%	8%
Domain 2: Lifelong learning	% of children who attend school (including home schooling)	93%	3%	3%	4%	10%
Domain 2: Lifelong learning	% of children attending school in a mainstream class	76%	<b>-2%</b>	-4%	-5%	7%
Domain 3: Relationships	% of children who get along with their siblings	77%	6 0%	-2%	-10%	-2%
Domain 3: Relationships	% of children who can make friends with people outside the family	72%	6 2%	1%	1%	7%
Domain 3: Relationships	% who report having enough time each week for all members of family to get their needs met	39%	6 0%	-3%	-10%	-4%
Domain 3: Relationships	% who say their child fits well into the everyday life of the family at least sometimes	93%	6 0%	4%	2%	-4%
Domain 3: Relationships	% who use informal care for their child when they need to go out	95%	-2%	3%	0%	-3%
Domain 3: Relationships	% who say they are happy with the child care arrangements	49%	6%	4%	2%	3%
Domain 3: Relationships	% of children who have friends that he/she enjoys spending time with	48%	6 5%	3%	-3%	-5%
Domain 3: Relationships	Of those who have friends that he/she enjoys spending time with, % who have friends at school	86%	6 1%	2%	5%	3%
Domain 4: Social, community and civic participation	% who use a mainstream school holiday program	<b>11%</b>	<b>6 -1%</b>	-5%	-3%	-13%
Domain 4: Social, community and civic participation	% of children who are happy with the choices of holiday care	95%	6 1%	1%	3%	-4%
Domain 4: Social, community and civic participation	% of children who spend time after school and on weekends with friends and/or in mainstream programs	43%			1%	-3%
Domain 4: Social, community and civic participation	Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included	78%	տ -1%	2%	-2%	-9%
Domain 4: Social, community and civic participation	% who say they would like their child to have more opportunity to be involved in activities with other children	67%			<b>13%</b>	
Domain 4: Social, community and civic participation	Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier	85%	<b>7%</b>	0%	<b>10%</b>	<b>10%</b>
Participant life domain	Has the NDIS helped?			At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Daily living	% of parents/carers who say the NDIS has helped their child become more independent		65%			81%

Domain 1: Daily living	% of parents/carers who say the NDIS has helped their child become more independent	65% 67% 79% 81%
Domain 2: Lifelong learning	% of parents/carers who say the NDIS has improved their child's access to education	44% 42% 38% 40%
Domain 3: Relationships	% of parents/carers who say the NDIS has improved their child's relationships with family and friends	52% 56% 66% 66%
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved their child's social and recreational life	50% 50% 55% 55% 59%

Respondent's relationship to the participant Nork Nork Nork Nork Nork	% of respondents who are the participant's parent % of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position Of those in a paid job, % who work 15 hours or more per week % of families/carers and their partners who are able to work as much as they want	95% 42% 73% 79% 55%	0% 6% 0% 4%	(% change) 0% 4% 6%	0% 9%	0
Nork Nork Nork Nork	% of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position Of those in a paid job, % who work 15 hours or more per week % of families/carers and their partners who are able to work as much as they want	42% 73% 79%	6% 0%	4%	9%	
Nork Nork Nork	Of those in a paid job, % who are employed in a permanent position Of those in a paid job, % who work 15 hours or more per week % of families/carers and their partners who are able to work as much as they want	73% 79%	0%			
Nork Nork	Of those in a paid job, % who work 15 hours or more per week % of families/carers and their partners who are able to work as much as they want	79%			6%	
Nork	% of families/carers and their partners who are able to work as much as they want			12%	5%	
			1%	3%	-1%	
	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	82%	3%	6%	7%	
Nork	of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	27%	4%	6%	-2%	
Vork	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	45%	7%	6%	2%	
Government benefits	or notice in the rest in the rest internet in the rest in the day includes in the horizon of the rest in the rest	15%	-1%	-4%	-8%	
Government benefits	% of families/carers who are receiving Carer Allowance	30%	7%	8%	<b>13%</b>	
Lifelong learning	% of families/cares who are currently studying	■ 10%	0%	-2%	-1%	
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their child and family	61%	10%	3%	0%	
Domain 1: Rights and advocacy	% of families/carers who are able to access available services and supports to meet the needs of their child and family	38%	8%	9%	2%	
Domain 1: Rights and advocacy	% of families/carers who are able to advocate for their child	75%	6%	6%	3%	
Domain 1: Rights and advocacy	% of families/carers who have experienced to boundaries to access or advocacy	36%	1%	3%	9%	
Domain 2: Families feel supported	% of families/carers who have experience the beautions to exceed a strevel like	51%	0%	-1%	-5%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	46%	1%	-5%	-10%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for childcare as often as they need	34%	1%	-1%	-3%	
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	67%	5%	10%	7%	
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their child	12%	10%	15%	15%	
Domain 4: Families help their children develop and learn	so in tamilias/carers who know what specialist services are needed to promote their child's learning and development	30%	17%	16%	15%	
Domain 4: Families help their children develop and learn	s of families/carers who know what they can do to support their child's learning and development	31%	17%	14%	18%	
Domain 4: Families help their children develop and learn	% of families/carers who get enough support in parenting their child	47%	9%	11%	7%	
Domain 4: Families help their children develop and learn	% of families/carers who feel very confident or somewhat confident in supporting their child's development,	91%	2%	4%	1%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	84%	-1%	-3%	-7%	
Domain 5: Families enjoy health and wellbeing	% of families/carers and their partners who are able to engage in social interactions and community life as much as they want	44%	0%	-4%	-8%	
Domain 5: Families enjoy health and wellbeing	Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community		1%	4%	6%	
Families/carers life domain	Has the NDIS helped?			At second year review	At third	At fourth
			(%)	(%)	(%)	(%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child				70%	
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family		68%		/ •	70
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community			78%		82
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan,		83%	00/0	0.70	
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan		69%			74
Domain 4: Families help their children develop and learn Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn % of families/carers who say the NDIS improved their health and wellbeing		78%			38

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Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

## Participants aged 15 to 24

·						
			Scheme	Scheme	Scheme	Scheme
		At Scheme		entry to	entry to	entry to
Participant life domain	Outcomes indicator description	entry	first year	second	third year	fourth year
		(%)		year review	review	review
			(% cnange)	(% change)	(% change)	(% cnange)
Domain 6: Lifelong learning	% who completed Year 12 or above	55%	8%	<b>18%</b>	20%	<b>1</b> 9%
Domain 6: Lifelong learning	% who have post-school qualification	<b>—</b> 19%			5%	
Living arrangement	% who live with parents				2%	
Housing arrangement	% who live in a private home owned or rented from private landlord	79%			3%	
Domain 7: Work	% who are not working and not looking for work	48%			-17%	
Domain 7: Work	% who are not working 15 hours or more per week	40%			-1770	-10%
Domain 6: Lifelong learning		41%			-30%	-43%
	% who are currently participating in educational activities				-30%	-43%
Domain 6: Lifelong learning	Of those who are studying, % who study full time					00/
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	1%			0%	
Domain 1: Choice and control	% who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	12%			-3%	
Domain 1: Choice and control	% who are happy with the level of independence/control they have now	40 /8			5%	
Domain 1: Choice and control	% who make more decisions in their life than they did 2 years ago	62%			10%	
Domain 1: Choice and control	Of those who started planning for their life after school years, % who independently made the decisions	27%			-8%	
Domain 1: Choice and control	% who choose who supports them	40%			-2%	
Domain 1: Choice and control	% who choose what they do each day	53%			-2%	
Domain 1: Choice and control	% who make most decisions in their life	33%			<b>10%</b>	
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	32%			-3%	
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	21%			-5%	
Domain 1: Choice and control	% who want more choice and control in their life	77%	3%	<b>16%</b>	<mark>=</mark> 13%	
Domain 3: Relationships	% who have someone outside their home to call when they need help	85%	0%	0%	9%	
Domain 3: Relationships	% who would like to see their family more often	18%			9%	
Domain 3: Relationships	% who provide care for others	4%	1%	4%	2%	0%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance					
Domain 3: Relationships	% who have no friends other than family or paid staff	31%	2%	0%	-2%	
Domain 3: Relationships	% who would like to see their friends more often	55%	0%	-2%	<b>13%</b>	
Domain 4: Home	% who are happy with the home they live in	80%	6%	-2%	-2%	-2%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	60%	-8%	-8%	-6%	0%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	39%	-11%			
Domain 4: Home	% who feel safe or very safe in their home	87%	-2%	-6%	2%	-12%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	71%	-2%	2%	-3%	-2%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	78%	4%	5%	<b>17%</b>	7%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	72%	3%	2%	2%	<b>12%</b>
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	29%	-5%	-6%	-7%	-10%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	48%	2%	-11%	2%	0%
Domain 6: Lifelong learning	% who completed secondary school	58%	3%	24%	<b>30%</b>	
Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class	42%			-7%	
Domain 6: Lifelong learning	% who get opportunities to learn new things	61%			<b>10%</b>	
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	38%			-28%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	12%			2070	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, who are in a class for students with disability	38%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, who prefer their current study arrangement	66%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a manisterian class, is who prefer their current study analogement study and angement.	82%				
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	35%		8%	<b>-10%</b>	2%
Domain 7: Work	% who are currently working in an unpaid job	■ 33 <i>%</i> ■ 11%			-10%	
Domain 7: Work	% who are currently working in a paid job	23%			-2% 17%	
Domain 7: Work Domain 8: Social, community and civic participation	% who are currently working in a paid bo				5%	
Domain 8: Social, community and civic participation	% who spend them here time doing activities that interest them % who wanted to do certain things in the last 12 months, but could not	53%			• 5% • 14%	
	% who wanted to do certain unings in the last 12 months, but could not % who are currently a volunteer	18%			7%	
Domain 8: Social, community and civic participation						
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	00/0			-2%	5%
Domain 8: Social, community and civic participation	% who know people in their community % who know people in their community	0470			8%	
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	35%	6%	2%	5%	0%
			At first vear	At second	At third	At fourth
Participant life domain	Has the NDIS helped?			year review		
			(%)	(%)	(%)	(%)

Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	67% 72% 75% 68%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	69% <b>7</b> 1% <b>7</b> 5%
Domain 3: Relationships	% who say the NDIS helped them meet more people	57% 62% 47% 57%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	<b>24% 14% 13% 20%</b>
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	46% 42% 43% 46%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	40% 42% 31% 28%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	60% 64% 58% 63%

#### Families and carers of participants aged 15 to 24

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review	Scheme entry to second year review	Scheme entry to third year review	Scheme entry to fourth year review
				(% change)		
Respondent's relationship to the participant	% of respondents who are the participant's parent	92%	0%	0%		
Work	% of families/carers who are in a paid job	56%	2%	0%		
Work	Of those in a paid job, % who are employed in a permanent position	68%	0%			
Work	Of those in a paid job, % who work 15 hours or more perweek	91%	0%			
Work	% of families/carers who provide informal care to the family member with disability and are able to work as much as they want	61%	6%	3%		
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	92%				
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	17%				
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	22%				
Government benefits	% of families/carers who are receiving Carer Payment	21%	0%	-3%		
Government benefits	% of families/carers who are receiving Carer Allowance	33%	6%	10%		
Lifelong learning	% of families/carers who are currently studying	5%	5%	-4%		
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these need	s 43%	10%	-14%		
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	70%	6%	-17%		
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they dike	45%	6%	-10%		
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	38%	4%	-7%		
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as needed	35%	2%	7%		
Domain 2: Families feel supported	% of families/carers who have people they can talk to for export normaling monotonal subject as they need	53%	10%	14%		
Domain 2: Families feel supported	s of amilies/carers who are the people area supports to the interval output to the and a they need	9%	6%	3%		
Domain 3: Access to services	s of namilies/cares who feel that the services they use for their family member with disability listen to them	65%	0%	3%		
Domain 3: Access to services	% of families/cares who feel incontrol selecting the services and supports for their family member with disability	39%	-4%	0%		
Domain 3: Access to services	s of namilies/cares who say that the services their family ember with disability and their family receive meet their needs	15%	<b>16%</b>	7%		
		45%		-7%		
Domain 4: Families help their young person become independent	% of families/carers who know what their family can do to enable their family member with disability to be as independent as possible	45% 58%	8% 4%	-1%		
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to make more decisions in their life					
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to interact and develop strong relationships with non-family members	44/0	6%	3%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	66%	-6%	7%		
			At first year		At third	At fourth
Families/carers life domain	Has the NDIS helped?		review (%)	year review (%)	year review (%)	year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member with disability		50%	40%	54%	57%
Domain 2: Families feel supported	% of animies/carers who say the NDIS improved the level of support for their family		66%			73%
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community		58%	62%		71%
Domain 4: Families help their young person become independent	% of families/carers who say the NDIS helped them to help their family member with disability to be more independent		68%	58%		74%
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing		52%	27%	35%	35%

## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

### Service district: Mackay

Outcomes indicators: Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description. At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants. Scheme entry to first review: include participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan

## Participants aged 25 and over

Participant life domain	Outcomes indicator description	At Scheme entry (%)	first year review	Scheme entry to second year review (% change)		Scheme entry to fourth year review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	36%	6 0%	-1%	0%	-1%
Domain 6: Lifelong learning	% who have post-school qualification	40%	6 0%	1%	3%	
Living arrangement	% who live with parents	18%	6 0%	1%	-1%	-6%
Housing arrangement	% who live in a private home owned or rented from private landlord	66%	6 0%	3%	-2%	-3%
Domain 7: Work	% who are not working and not looking for work	67%	6 0%	1%	0%	3%
Domain 7: Work	% who are working 15 hours or more per week	67%	6 0%	7%	4%	
Domain 6: Lifelong learning	% who are currently participating in educational activities	4%	6 -1%	0%	-3%	-6%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	29%	0			
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	7%			1%	
Domain 1: Choice and control	% who choose who supports them	67%	6 4%		2%	
Domain 1: Choice and control	% who choose what they do each day	73%			1%	
Domain 1: Choice and control	% who make most decisions in their life	67%			-2%	
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	56%			-5%	
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	25%			-2%	
Domain 1: Choice and control	% who want more choice and control in their life	78%			8%	
Domain 3: Relationships	% who have someone outside their home to call when they need help	87%			3%	
Domain 3: Relationships	% who would like to see their family more often	38%			8%	
Domain 3: Relationships	% who provide care for others	15%			0%	1%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	63%				
Domain 3: Relationships	% who have no friends other than family or paid staff	28%			1%	
Domain 3: Relationships	% who would like to see their friends more often	54%			3%	
Domain 4: Home	% who are happy with the home they live in	76%			4%	
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	85%			0%	
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	29%			-11%	
Domain 4: Home	% who feel safe or very safe in their home	72%			3%	
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	50%			-2%	
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	89%			12%	
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	67%			8%	
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	48%			-11%	
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	45%			0%	
Domain 6: Lifelong learning	% who get opportunities to learn new things	45%			7%	- / -
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	- 10/		2%	-3%	-1%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility.	24%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability Of these who surrently participate in education, training or skill development, in a maintenent education of the	42%	-			
Domain 6: Lifelong learning Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	54% 81%	•			
Domain 6: Lifelong learning		26%		0.00/	-9%	-6%
	% who wanted to do a course or training in the last 12 months, but could not	7%			-9% -1%	
Domain 7: Work Domain 7: Work	% who are currently working in an unpaid job % who are currently working in a paid job	23%			-1%	
Domain 7: Work Domain 8: Social, community and civic participation	% who are currently working in a paid poo % who spend their free time doing activities that interest them	64%			-2%	
Domain 8: Social, community and civic participation	% who spend their nee time doing advines that interest them % who wanted to do certain things in the last 12 months, but could not	58%			8%	
Domain 8: Social, community and civic participation	% who wanted to do certain trings in the last 12 months, but could not % who are currently a volunteer	149			• 8% 1%	
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	35%			2%	
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months % who know people in their community	68%			<b>2</b> % ■ 14%	
Domain 8: Social, community and civic participation	% who know people in their community % who feel they are able to have a say with their support services most of the time or all of the time	56%			14%	
		307		At second		
Participant life domain	Has the NDIS helped?		roviow	vear review	voar roview	year review

articipant life domai Has the NDIS helped? Domain 1: Choice and control % who say the NDIS helped them have more choices and more control over their life 80% 76% 83% = 85° Domain 2: Daily living Domain 3: Relationships % who say the NDIS helped them with daily living activities 79% 85% 🗖 85% 91% % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them 
 60%
 74%

 24%
 37%

 54%
 61%
56% 48% 34% == 60% == Domain 4: Home % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses Domain 5: Health and wellbeing 33% — 18% – 
 23%
 23%
 43%

 10%
 16%
 21%
Domain 6: Lifelong learning % who say the NDIS helped them find a job that's right for them Domain 7: Work Domain 8: Social, community and civic participation % who say the NDIS helped them be more involved 62% 57% 70% 77%

#### Families and carers of participants aged 25 and over

				Scheme	Scheme	Scheme	Scheme
			cheme	entry to	entry to	entry to	entry to
Families/carers life domain	Outcomes indicator description		ntry	first year	second	third year	fourth year
		('	%)	review	year review	review	review
				(% change)	(% change)	(% change)	(% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent		25%	0%			
Work	% of families/carers who are in a paid job		44%	0%			
Work	Of those in a paid job, % who are employed in a permanent position		82%				
Work	Of those in a paid job, % who work 15 hours or more per week		86%				
Work	% of families/carers who provide informal care to their family member with disability and are able to work as much as they want		66%	-5%			
Work	Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more		90%				
Work	Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more		10%				
Work	Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more		17%				
Government benefits	% of families/carers who are receiving Carer Payment		17%	0%			
Government benefits	% of families/carers who are receiving Carer Allowance		18%	0%			
Lifelong learning	% of families/carers who are currently studying	1	2%	0%			
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these ne	eds	48%	3%			
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability		66%	0%			
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like		48%	3%			
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need		41%	3%			
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as they need		29%	-5%			
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need		56%	0%			
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability		13%	8%			
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them		72%	0%			
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability		45%	-3%			
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs,		13%	11%			
Domain 4: Families have succession plans	% of families/carers who have made plans for when they are no longer able to care for their family member with disability		8%	6%			
Domain 4: Families have succession plans	Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers		63%				
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good		70%	0%			
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel their family member with disability gets the support they need		17%	8%			

Families/carers life domain	Has the NDIS helped?	At hrst year At second At third At hourth review year review year review year review (%) (%) (%) (%) (%)
Domain 1: Rights and advocacy Domain 2: Families feel supported Domain 3: Access to services Domain 4: Families have succession plans Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved the level of support for their family % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member % of families/carers who say the NDIS improved their access to services, programs and activities in the community % of families/carers who say the NDIS helped them with preparing for the future support of their family member % of families/carers who say the NDIS improved their health and wellbeing	70%    74%      67%    52%      74%    59%      44%    29%      52%    41%