## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

#### Service district: Western Sydney

<u>outcomes indicators:</u>

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants. Incheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Incheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan Participants from birth to starting school Participant life domain **Outcomes indicator description** entry (%) iving arrangement 0% 5% 15% Housing arrangement % of children who live in a private home owned or rented from private landlord 91% 0% 0% 11% 20% 18% 15% Domain 1: Daily living % of parents/carers with concerns in 6 or more areas 68% Domain 1: Daily living % of children who use specialist services **60%** 3% 3% 35% 4% 3% **=**25% Domain 1: Daily living % of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life 89% 4% % of parents/carers who say that specialist services support them in assisting their child omain 1: Daily living Domain 2: Choice and control 62% 12% % of parents/carers who say their child is able to tell them what he/she wants 0% 3% 8% 8% Domain 3: Relationships % of children who get along with his/her brother(s)/sister(s)
% of children who can make friends with people outside the family -12% -12% 78% 5% 4% 2% 8% 4% 6% 2% 3% 3% **51%** Domain 3: Relationships % of parents/carers who say their child joins them when they complete tasks at home % of parents/carers who say their child joins them when they complete tasks outside the home 8% 4% Domain 3: Relationships 64% Domain 3: Relationships 74% Domain 3: Relationships % of parents/carers who say their child fits in with the everyday life of the family 66% 16% % children who have friends that he/she enjoys playing with Of those who have friends, these friends are at preschool or playground 34% = 60% 6% 23% Domain 4: Social, community and civic participation 6% Domain 4: Social, community and civic participation % of children who participate in age appropriate community, cultural or religious activities Of those who participate, % who feel welcomed or actively included -4% 2% 2% 4% **12%** Domain 4: Social, community and civic participation 43% 55% Oomain 4: Social, community and civic participation Domain 4: Social, community and civic participation % of parents/carers who would like their child to be more involved in community activities 71% 2% Oomain 4: Social, community and civic participation % of parents/carers who say their child's disability is one of the barriers to being involved in community activities 8% Has the NDIS helped? omain 1: Daily living % of parents/carers who say the NDIS has improved their child's development Domain 1: Daily living % of parents/carers who say the NDIS has improved their child's access to specialist services Oomain 2: Choice and control % of parents/carers who say the NDIS has improved their child's ability to communicate what they want % of parents/carers who say the NDIS has improved how their child fits into family life Domain 3: Relationships Domain 4: Social, community and civic participation % of parents/carers who say the NDIS has improved how their child fits into community life Participants from starting school to age 14 At Scheme entry to fourth year Participant life domain **Outcomes indicator description** entry (%) year review review iving arrangement 0% 3% 2% 13% 0%
-3%
-6%
6%
3%
0%
-6%
-8%
-5%
-4%
1%
-6%
1%
-6%
-3%
1%
-3%
-3% % of children who live in a private home rented from public authority 87% 26% 0% 2% -3% 6% 3% 3% 0% 2% 4% lousing arrangemen 0% 3% % of children developing functional, learning and coping skills appropriate to their ability and circumstances % who say their child manages their emotions well % who say their child is becoming more independent Domain 1: Daily living -1% 7% 0% -1% 24% 33% Domain 1: Daily living = Domain 1: Daily living Domain 1: Daily living % of children who spend time away from parents/carers other than at school
Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers 3% 0% -2% 1% 4% 17% 82% 10% Domain 1: Daily living % of children who spend time with friends without an adult present. Domain 1: Daily living % of children who have a genuine say in decisions about themselves % of children who attend school (including home schooling) Domain 1: Daily living ■ 59% 2% 3% Domain 2: Lifelong learning 94% -6% 1% -2% -1% -7% -1% 0% 0% 2% -9% -6% -5% -7% 0% % of children attending school in a mainstream class % of children who get along with their siblings Domain 2: Lifelong learning 56% Oomain 3: Relationships % of children who can make friends with people outside the family % who report having enough time each week for all members of family to get their needs met % who say their child fits well into the everyday life of the family at least sometimes Domain 3: Relationships **57%** Domain 3: Relationships 32% Domain 3: Relationships 91% -2% 1% 1% 5% 0% -1% -1% 1% 1% -1% % who use informal care for their child when they need to go out % who say they are happy with the child care arrangements Domain 3: Relationships 93% -1% 1% 0% 2% 0% 48% 37% Oomain 3: Relationships Domain 3: Relationships % of children who have friends that he/she enjoys spending time with % of those who have friends that he/she enjoys spending time with, % who have friends at school who use a mainstream school holiday program Oomain 3: Relationships 85% 8% Domain 4: Social, community and civic participation 1% 1% -5% Domain 4: Social, community and civic participation
Domain 4: Social, community and civic participation % of children who are happy with the choices of holiday care % of children who spend time after school and on weekends with friends and/or in mainstream programs 0% -1% -1% 0% -3% -2% 92% 31% Domain 4: Social, community and civic participation Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included 72% % who say they would like their child to have more opportunity to be involved in activities with other children.

Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier Domain 4: Social, community and civic participation 73% 5% 2% 7% 3% 10% 13% 9% Domain 4: Social, community and civic participation 7% Participant life domain Has the NDIS helped? % of parents/carers who say the NDIS has helped their child become more independent Domain 2: Lifelong learning Domain 3: Relationships % of parents/carers who say the NDIS has improved their child's access to education % of parents/carers who say the NDIS has improved their child's relationships with family and friends 54% 55% 54% 46% 59% 57% 51% 49% Domain 4: Social, community and civic participation % of parents/carers who say the NDIS has improved their child's social and recreational life 53% 51% Families and carers of participants from birth to age 14 entry to third year entry to second Outcomes indicator description first year fourth yea Families/carers life domain entry (%) Respondent's relationship to the participant % of respondents who are the participant's parent 2% 0% 0% 3% -1% 5% 14% 7% % of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position 47% 5% 2% 9% 0% 4% 5% 4% 1% 11% Nork 82% Work Of those in a paid job, % who work 15 hours or more per week 84% -4% 4% 7% 10% -1% Nork % of families/carers and their partners who are able to work as much as they want 45% 0% 2% 1% 3% 2% 7% 0% 5% 8% 4% 0% 4% 0% 1% 0% Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more Work 86% 16% 31% Work Vork Government benefits % of families/carers who are receiving Carer Payment 15% 12% 4% Sovernment benefits % of families/carers who are receiving Carer Allowance 13% -1% % of families/carers who are currently studying ifelong learning 9% % of families/carers who are able to identify the needs of their child and family
% of families/carers who are able to access available services and supports to meet the needs of their child and family 4% 3% 4% 0% 1% 4% Domain 1: Rights and advocacy 66% 6% 10% Domain 1: Rights and advocacy 48% Domain 1: Rights and advocacy % of families/carers who are able to advocate for their child 77% 6% families/carers who have experienced no boundaries to acces 54% Domain 2: Families feel supported % of families/carers who have friends they can see as often as they'd like 2% 1% -2% Domain 2: Families feel supported 1% 1% 6% % of families/carers who have people they can ask for practical help as often as they need % of families/carers who have people they can ask for childcare as often as they need 44% 31% -5% -4% 4% -6% -5% 1% 2% 2% 4% 7% Domain 2: Families feel supported Domain 2: Families feel supported % of families/carers who have people they can talk to for emotional support as often as they need **63%** 2% 16% omain 2: Families feel supported % of families/carers who get the services and supports they need to care for their child 10% 10% Domain 4: Families help their children develop and learn % of families/carers who know what specialist services are needed to promote their child's learning and development 39% 12% 18% 14% 40% 46% 11% 7% 3% 16% 11% 11% 6% 5% 16% 7% 9% Domain 4: Families help their children develop and learn % of families/carers who know what they can do to support their child's learning and develop Oomain 4: Families help their children develop and learn % of families/carers who get enough support in parenting their child Domain 4: Families help their children develop and learn % of families/carers who feel very confident or somewhat confident in supporting their child's development 86% 6% -9% 0% % of families/carers who rate their health as excellent, very good or good -2% -3% -11% omain 5: Families enjoy health and wellbeing Domain 5: Families enjoy health and wellbeing % of families/carers and their partners who are able to engage in social interactions and community life as much as they want 34% 0% 0% -7% 6% omain 5: Families enjoy health and wellbein Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community Has the NDIS helped? Domain 1: Rights and advocacy % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child 77% omain 2: Families feel supported % of families/carers who say the NDIS improved the level of support for their family Domain 3: Access to services % of families/carers who say the NDIS improved their access to services, programs and activities in the community 81% **79**% 73% 72% % of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan, % of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan Domain 3: Access to services 76% **7**2% **=** 71% 74% Oomain 3: Access to services 70% 64% Domain 4: Families help their children develop and learn % of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn 84% 81% 77% 74% % of families/carers who say the NDIS improved their health and wellbeing omain 5: Families enjoy health and wellbeing

# Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

## Service district: Western Sydney

Outcomes indicators:

Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.

Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

Participants aged 15 to 24						
Participant life domain	Outcomes indicator description	At Scheme entry (%)		Scheme entry to second year review (% change)	entry to third year fo	Scheme entry to ourth year review % change)
Domain 6: Lifelong learning	% who completed Year 12 or above	54%	9%	<b>=</b> 19%	<b>=</b> 25%	<del>-3</del> 3%
Domain 6: Lifelong learning Living arrangement	% who have post-school qualification % who live with parents	19% 77%	0% -1%	4% 3%	3% 1%	7% 1%
Housing arrangement	% who live in a private home owned or rented from private landlord	79%	0%	0%	-2%	-5%
Domain 7: Work Domain 7: Work	% who are not working and not looking for work % who are working 15 hours or more per week	54% 44%	-4% 3%	-10% 10%	-9% <b>-</b> 20%	-14% -35%
Domain 6: Lifelong learning	% who are currently participating in educational activities	50%	-5%	<b>-17%</b>	-26%	-37%
Domain 6: Lifelong learning Injury/disability compensation	Of those who are studying, % who study full time % who are seeking or have previously sought compensation related to their injury/disability	83%	-6% 0%	-23% -1%	-36% 0%	-41% 0%
Domain 1: Choice and control	% who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	<b>11%</b>	1%	-3%	-2%	1%
Domain 1: Choice and control Domain 1: Choice and control	% who are happy with the level of independence/control they have now % who make more decisions in their life than they did 2 years ago	31% 53%	0% 3%	4% 3%	0% 5%	1% 6%
Domain 1: Choice and control	Of those who started planning for their life after school years, % who independently made the decisions	21%	-2%	0%	-1%	3%
Domain 1: Choice and control Domain 1: Choice and control	% who choose who supports them % who choose what they do each day	34% 45%	2% 0%	-2% 1%	-4% 1%	2% -1%
Domain 1: Choice and control	% who make most decisions in their life	28%	1%	2%	0%	1%
Domain 1: Choice and control Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves % who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	27% 20%	1% 0%	-1% -1%	-6% -5%	-2% 0%
Domain 1: Choice and control	% who want more choice and control in their life	74%	7%	<b>11%</b>	<b>=</b> 16%	<b>16%</b>
Domain 3: Relationships Domain 3: Relationships	% who have someone outside their home to call when they need help % who would like to see their family more often	79% 17%	0% 1%	-1% 0%	0% 1%	0% 6%
Domain 3: Relationships  Domain 3: Relationships	% who provide care for others	3%	0%	1%	0%	2%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	84% 35%	40/	00/	404	
Domain 3: Relationships Domain 3: Relationships	% who have no friends other than family or paid staff % who would like to see their friends more often	35% 57%	1% 1%	0% 5%	1% ■ 10%	0% • 15%
Domain 4: Home	% who are happy with the home they live in	82%	-1%	-2%	-4%	-3%
Domain 4: Home Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time  Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	78% 32%	-1% -3%	-4% 0%	1% -1%	-4% 4%
Domain 4: Home	% who feel safe or very safe in their home	86%	-2%	-3%	-3%	-5%
Domain 5: Health and wellbeing Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good % who have a doctor they see on a regular basis	71% 77%	-3% 6%	1% 10%	-6% ■ 14%	-1% <b>=</b> 18%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	73%	0%	3%	8%	4%
Domain 5: Health and wellbeing Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months % who feel safe getting out and about in their community	24% 37%	-2% -1%	-5% 1%	-4% -3%	-7% -2%
Domain 6: Lifelong learning	% who completed secondary school	52%	8%	<b>=</b> 21%	<b>25</b> %	<del>3</del> 4%
Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class	31% 53%	-1% 2%	-3% 2%	-2% -1%	-2% 0%
Domain 6: Lifelong learning Domain 6: Lifelong learning	% who get opportunities to learn new things % who currently participate in education, training or skill development	37%	2% 4%	-6%	-1% -4%	-8%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	22%	1%	2%	-1%	0%
Domain 6: Lifelong learning Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	55% 66%	1% 5%	-6% ■ 14%	-4% ■ 9%	-19%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	79%	0%	8%	3%	-4%
Domain 6: Lifelong learning Domain 7: Work	% who wanted to do a course or training in the last 12 months, but could not % who are currently working in an unpaid job	37% 6%	0% 1%	0% -2%	2% 0%	0% 0%
Domain 7: Work	% who are currently working in a paid job	17%	2%	3%	9%	<b>18%</b>
Domain 8: Social, community and civic participation Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them % who wanted to do certain things in the last 12 months, but could not	69% 54%	6% 4%	6% 8%	9% 7%	■ 12% ■ 9%
Domain 8: Social, community and civic participation	% who are currently a volunteer	8%	0%	-2%	0%	0%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	28% 38%	5% 3%	13% 8%	■ 16% ■ 7%	■24% ■ 11%
Domain 8: Social, community and civic participation Domain 8: Social, community and civic participation	% who know people in their community % who feel they are able to have a say with their support services most of the time or all of the time	30%	0%	-1%	1%	2%
Participant life domain	Has the NDIS helped?  % who say the NDIS helped them have more choices and more control over their life.		review (%)	(%)	year review ye (%)	(%)
Participant life domain  Domain 1: Choice and control Domain 2: Daily living	**Who say the NDIS helped them have more choices and more control over their life who say the NDIS helped them with daily living activities		review (%)	year review (%)	year review ye (%)	ear review (%)
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people		review (%) 54% 54% 45%	year review (%) 62% 59% 52%	year review ye (%) 65% 68% 55%	64% 71%
Domain 1: Choice and control Domain 2: Daily living	% who say the NDIS helped them have more choices and more control over their life who say the NDIS helped them with daily living activities		review (%)  54% 54% 45% 24%	year review (%) 62% 59% 52%	year review ye (%) 65% 68% 55%	ear review (%)  64% 71% 55% 20%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses		review (%) 54% 54% 45% 24% 41% 36%	year review (%)  62% 59% 52% 22% 43% 40%	year review ye (%)  65% 68% 55% 23% 45% 36%	ear review (%) 64% 71% 55% 20% 47% 38%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS helped their health and wellbeing		review (%)  54% 54% 45% 45% 44% 36% 23%	year review (%)  62% 59% 52% 22% 43% 40% 24%	year review ye (%)  65% 68% 55% 23% 45% 36%	ear review (%) 64% 71% 55% 20% 47% 38% 17%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved		review (%)  54% 54% 45% 45% 44% 36% 23%	year review (%)  62% 59% 52% 22% 43% 40% 24%	year review ye (%)  65% 68% 55% 55% 45% 45% 36% 19% 56%	ear review (%) 64% 71% 55% 20% 47% 38% 17%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved	At Scheme entry (%)	review (%)  54% 54% 45% 44% 36% 50%  Scheme entry to first year review	year review (%)	year review ye (%)  65% 68% 55% 23% 45% 36% 19% 56%  Scheme entry to third year for	ear review (%)  64% 71% 55% 20% 47% 38% 17% 58%  Scheme entry to ourth year review
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved	entry	review (%)  54% 54% 45% 44% 36% 50%  Scheme entry to first year review	year review (%)	year review ye (%)  65% 68% 55% 23% 45% 36% 19% 56%  Scheme entry to third year for review	ear review (%)  64% 71% 55% 20% 47% 38% 17% 58%  Scheme entry to ourth year review
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2  Families/carers life domain  Respondent's relationship to the participant Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved  4  Outcomes indicator description  % of respondents who are the participant's parent % of families/carers who are in a paid job	entry (%) 91%	scheme entry to first year review (% change)	year review (%)	year review ye (%)  65% 68% 55% 23% 45% 36% 19% 56%  Scheme entry to third year for review (% channel (%) 4%	ear review (%) 64% 71% 55% 20% 47% 38% 17% 58%  Scheme entry to ourth year review % change) 0% 3%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2  Families/carers life domain	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved  4  Outcomes indicator description % of respondents who are the participant's parent	entry (%)	review (%)  54% 54% 45% 24% 41% 36% 50%  Scheme entry to first year review (% change)	year review (%)	year review ye (%)  65% 68% 55% 45% 36% 19% 56%  Scheme entry to third year for review (% change) (%	ear review (%) 64% 71% 55% 47% 38% 17% 58% Scheme entry to ourth year review % change) 0%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2  Families/carers life domain  Respondent's relationship to the participant Work Work Work Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them be more involved  4  Outcomes indicator description  % of respondents who are the participant's parent % of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position Of those in a paid job, % who work 15 hours or more perweek % of families/carers who provide informal care to the family member with disability and are able to work as much as they want	entry (%)  91% 51% 79% 88% 50%	Scheme entry to first year review (% change)   2%   2%   2%   2%   2%   2%   2%   2	year review (%)  62% 59% 52% 224% 43% 40% 56%  Scheme entry to second year review (% change)  0% 5% 6% 3% 4% 40% 56%	year review ye (%)  65% 68% 55% 23% 45% 36% 19% 56%  Scheme entry to third year for review (% channel) (% 4% 43% 45% 36% 36% 36% 36% 36% 36% 36% 36% 36% 36	ear review (%) 64% 71% 55% 20% 47% 38% 17% 58%  Scheme entry to ourth year review % change) 0% 3%
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# Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

#### Service district: Western Sydney

Outcomes indicators:

Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to dirst review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

Participants aged 25 and over						
Participant life domain	Outcomes indicator description	At Scheme entry	Scheme entry to first year	Scheme entry to second	entry to	Scheme entry to ourth year
r arnospant me domain	Outcomes maleared description	(%)	review	year review	review	review % change)
Domain 6: Lifelong learning	% who completed Year 12 or above	46%			-2%	-1%
Domain 6: Lifelong learning Living arrangement	% who have post-school qualification % who live with parents	42% 21%		2% 0%	0% -2%	-1% -4%
Housing arrangement	% who live in a private home owned or rented from private landlord	55%		-2%	-3%	-4%
Domain 7: Work Domain 7: Work	% who are not working and not looking for work % who are working 15 hours or more per week	63% 74%		2% 1%	4% 5%	6% 2%
Domain 6: Lifelong learning	% who are currently participating in educational activities	6%		-1%	-1%	-1%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	26%			5%	00/
Injury/disability compensation Domain 1: Choice and control	% who are seeking or have previously sought compensation related to their injury/disability % who choose who supports them	57%		0% -1%	0% -1%	0% -1%
Domain 1: Choice and control	% who choose what they do each day	64%	6 0%	-1%	0%	-5%
Domain 1: Choice and control  Domain 1: Choice and control	% who make most decisions in their life % who feel able to advocate (stand up) for themselves	58% 42%		-1% -3%	-2% -2%	-3% -6%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	24%		-1%	-1%	-1%
Domain 1: Choice and control	% who want more choice and control in their life	72%		8%	<b>12</b> %	<b>19</b> %
Domain 3: Relationships Domain 3: Relationships	% who have someone outside their home to call when they need help % who would like to see their family more often	82% 39%		0% 2%	0% 5%	-1% • 9%
Domain 3: Relationships	% who provide care for others	14%		1%	1%	1%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	81% 36%		-6%	-2%	0%
Domain 3: Relationships Domain 3: Relationships	% who have no friends other than family or paid staff % who would like to see their friends more often	36% 56%		-1% 5%	0% ■ 8%	-1% • 11%
Domain 4: Home	% who are happy with the home they live in	70%	6 3%		0%	-2%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	84% 33%		3% 5%	4% 2%	5% 6%
Domain 4: Home Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support % who feel safe or very safe in their home	70%		-1%	-4%	-7%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	45%	6 -1%	-5%	-4%	-9%
Domain 5: Health and wellbeing Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis % who did not have any difficulties accessing health services	85% 69%		5% 3%	■ 8% ■ 4%	■ 10% ■ 3%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	44%	6% l	-8%	-6%	-5%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	37%		-2%	-5%	-8%
Domain 6: Lifelong learning Domain 6: Lifelong learning	% who get opportunities to learn new things % who currently participate in education, training or skill development	34%		3% 1%	0% -1%	1% -1%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	21%	6 -1%	2%	0%	-7%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	36%		4% 7%	0%	2%
Domain 6: Lifelong learning Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement  Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	54% 87%		7%	9% 0%	
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	32%	6 -1%	-1%	-1%	0%
Domain 7: Work Domain 7: Work	% who are currently working in an unpaid job	26%		-1% -1%	-1% -2%	-1% -3%
Domain 8: Social, community and civic participation	% who are currently working in a paid job % who spend their free time doing activities that interest them	57%		6%	-2% 7%	-3% 6%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	56%		4%	6%	<b>13%</b>
Domain 8: Social, community and civic participation  Domain 8: Social, community and civic participation	% who are currently a volunteer % who have been actively involved in a community, cultural or religious group in the last 12 months	7% 31%		-1% 7%	0% ■ 13%	-1% ■ 16%
Domain 8: Social, community and civic participation	% who know people in their community	45%		4%	4%	6%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	42%	<b>3</b> %	0%	-2%	-2%
Participant life domain	Has the NDIS helped?			At second year review (%)	At third year review ye (%)	At fourth ear review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life		73%		77%	
Domain 2: Daily living	% who say the NDIS helped them with daily living activities		73%	<b>7</b> 5%	79%	82%
Domain 3: Relationships	% who say the NDIS helped them meet more people		57%		66% = 36% =	69% 37%
Domain 4: Home Domain 5: Health and wellbeing	% who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing		53%		36% = 56% = 56%	0.70
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses		0070	33%		
Domain 7: Work Domain 8: Social, community and civic participation	% who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved		24% 58%	26% 63%		28% <b>7</b> 1%
Families and carers of participants aged 29	5 and over		Scheme	Scheme	Scheme	Scheme
Families/carers life domain	Outcomes indicator description	At Scheme entry	first year	entry to second	third year fo	entry to ourth year
		(%)		year review (% change)	review (% change) (%	review % change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	30%			0%	
Work Work	% of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position	42% 84%		1% 0%	0%	
Work	Of those in a paid job, % who work 15 hours or more per week	89%	6 3%	0%		
Work Work	% of families/carers who provide informal care to their family member with disability and are able to work as much as they want Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more	51% 91%		-4% 3%	-3%	
Work	Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more	11%		0%		
Work	Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more	19%		3%		
Government benefits Government benefits	% of families/carers who are receiving Carer Payment % of families/carers who are receiving Carer Allowance	17% 21%		6% 7%	3% ■18%	
Lifelong learning	% of families/carers who are currently studying	5%	6 0%	0%	0%	
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these nee			-1%	-3%	
Domain 1: Rights and advocacy Domain 2: Families feel supported	% of families/carers who are able to advocate (stand up) for their family member with disability % of families/carers who have friends they can see as often as they'd like	57% 50%		-2% 3%	-5% ■ 13%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	34%	6 -1%	-4%	-5%	
Domain 2: Families feel supported Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as they need % of families/carers who have people they can talk to for emotional support as often as they need	24% 45%		-4% 7%	-3% ■ 13%	
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	10%	6 2%	0%	5%	
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	61%		9%	11% 5%	
Domain 3: Access to services  Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability % of families/carers who say that the services their family member with disability and their family receive meet their needs,	33% 15%		-1% 7%	□ 5% ■ 8%	
Domain 4: Families have succession plans	% of families/carers who have made plans for when they are no longer able to care for their family member with disability	11%	6 2%	5%	3%	
Domain 4: Families have succession plans Domain 5: Families enjoy health and wellbeing	Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers % of families/carers who rate their health as excellent, very good or good	55% 63%		<b>-11%</b>	<b>-11%</b>	
		24%		7%	3%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel their family member with disability gets the support they need					
Domain 5. Families enjoy nearth and wellbeing			At first year	At second	At third	At fourth
Families/carers life domain	% of families/carers who feel their family member with disability gets the support they need  Has the NDIS helped?				At third year review ye (%)	
			review (%)	year review (%)	year review ye (%) 72%	ear review
Families/carers life domain  Domain 1: Rights and advocacy Domain 2: Families feel supported Domain 3: Access to services	Has the NDIS helped?  % of families/carers who say the NDIS improved the level of support for their family % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member % of families/carers who say the NDIS improved their access to services, programs and activities in the community		review (%) 67% 60% 64%	year review (%)  73% 68% 70%	year review ye (%)  72%  71%  67%	ear review
Families/carers life domain  Domain 1: Rights and advocacy Domain 2: Families feel supported	Has the NDIS helped?  % of families/carers who say the NDIS improved the level of support for their family % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member		review (%) 67% 60% 64% 41%	year review (%)  73% 68%	year review ye (%)  72%  71%  67%  43%	ear review