### Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

#### Service district: Illawarra Shoalhaven

Jutcomes indicators:
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.

Cheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Cheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Cheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants. Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan Participants from birth to starting school Participant life domain **Outcomes indicator description** entry (%) iving arrangement 1% 7% 20% Housing arrangement % of children who live in a private home owned or rented from private landlord 84% 1% Domain 1: Daily living % of parents/carers with concerns in 6 or more areas 68% 0% **21**% Domain 1: Daily living % of children who use specialist services 65% 7% 5% 15% 3% 5% Domain 1: Daily living % of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life 92% % of parents/carers who say that specialist services support them in assisting their child omain 1: Daily living Domain 2: Choice and control % of parents/carers who say their child is able to tell them what he/she wants 67% 31% % of children who get along with his/her brother(s)/sister(s)
% of children who can make friends with people outside the family 3% 16% Domain 3: Relationships 1% 8% 7% 3% 6% Domain 3: Relationships **62%** % of parents/carers who say their child joins them when they complete tasks at home % of parents/carers who say their child joins them when they complete tasks outside the home Domain 3: Relationships 67% **19%** Domain 3: Relationships 7% 5% Domain 3: Relationships % of parents/carers who say their child fits in with the everyday life of the family 68% 11% 9% 2% 5% 5% % children who have friends that he/she enjoys playing with Of those who have friends, these friends are at preschool or playground Domain 4: Social, community and civic participation 52% 16% Domain 4: Social, community and civic participation **16**% 76% % of children who participate in age appropriate community, cultural or religious activities Of those who participate, % who feel welcomed or actively included Domain 4: Social, community and civic participation 41% 12% 59% Oomain 4: Social, community and civic participation -11% Domain 4: Social, community and civic participation % of parents/carers who would like their child to be more involved in community activities 77% 7% 6% omain 4: Social, community and civic participation % of parents/carers who say their child's disability is one of the barriers to being involved in community activities Has the NDIS helped? omain 1: Daily living % of parents/carers who say the NDIS has improved their child's development Domain 1: Daily living % of parents/carers who say the NDIS has improved their child's access to specialist services 89% 89% Oomain 2: Choice and control % of parents/carers who say the NDIS has improved their child's ability to communicate what they want % of parents/carers who say the NDIS has improved how their child fits into family life Domain 3: Relationships 72% **78**% Domain 4: Social, community and civic participation % of parents/carers who say the NDIS has improved how their child fits into community life 52% Participants from starting school to age 14 At Scheme entry to third year entry to fourth year Participant life domain **Outcomes indicator description** entry (%) year review review iving arrangement 87% % of children who live in a private home rented from public authority -1% 0% -5% -3% 3% 0% -1% 1% 7% 2% -3% 6% lousing arrangemen 85% 31% 0% 1% % of children developing functional, learning and coping skills appropriate to their ability and circumstances % who say their child manages their emotions well % who say their child is becoming more independent 0% -4% 6% 2% -3% 0% 0% Domain 1: Daily living 22% 41% 12% -3% -3% Domain 1: Daily living -3% 4% 2% 1% 2% 3% 3% Domain 1: Daily living Domain 1: Daily living % of children who spend time away from parents/carers other than at school
Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers 33% 84% 10% Domain 1: Daily living % of children who spend time with friends without an adult present. -3% Domain 1: Daily living % of children who have a genuine say in decisions about themselves % of children who attend school (including home schooling) Domain 1: Daily living 68% 6% 6% Domain 2: Lifelong learning 96% -8% -4% -5% -3% 0% -8% -6% -2% -2% -1% % of children attending school in a mainstream class % of children who get along with their siblings 53% 72% Domain 2: Lifelong learning -4% -1% 3% -1% 1% 4% 7% 0% 3% 0% Oomain 3: Relationships % of children who can make friends with people outside the family % who report having enough time each week for all members of family to get their needs met % who say their child fits well into the everyday life of the family at least sometimes Domain 3: Relationships **64%** Oomain 3: Relationships 26% Domain 3: Relationships 87% -2% 0% 5% 0% 1% 0% -3% 2% 5% -1% -5% -6% -1% 4% -3% % who use informal care for their child when they need to go out % who say they are happy with the child care arrangements Domain 3: Relationships 92% 48% Oomain 3: Relationships 0% 3% Domain 3: Relationships % of children who have friends that he/she enjoys spending time with **51%** Oomain 3: Relationships Of those who have friends that he/she enjoys spending time with, % who have friends at school 87% 10% Domain 4: Social, community and civic participation 0% % who use a mainstream school holiday program -1% -3% 2% 4% 5% Domain 4: Social, community and civic participation
Domain 4: Social, community and civic participation % of children who are happy with the choices of holiday care % of children who spend time after school and on weekends with friends and/or in mainstream programs 0% 0% 1% 0% 1% -4% 3% 6% 38% Domain 4: Social, community and civic participation Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included 74% % who say they would like their child to have more opportunity to be involved in activities with other children. Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier 0% 10% Domain 4: Social, community and civic participation 5% 3% 3% 7% Domain 4: Social, community and civic participation Participant life domain Has the NDIS helped? % of parents/carers who say the NDIS has helped their child become more independent Domain 2: Lifelong learning Domain 3: Relationships % of parents/carers who say the NDIS has improved their child's access to education % of parents/carers who say the NDIS has improved their child's relationships with family and friends 37% 35% 49% 52% 32% **44**% 32% 42% 44% Domain 4: Social, community and civic participation % of parents/carers who say the NDIS has improved their child's social and recreational life Families and carers of participants from birth to age 14 entry to second Outcomes indicator description first year fourth yea Families/carers life domain entry (%) Respondent's relationship to the participant % of respondents who are the participant's parent 4% 3% 5% 4% 5% 6% % of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position 49% 2% 0% 3% 1% 3% 1% 3% 1% Nork 76% Work Of those in a paid job, % who work 15 hours or more per week 79% 5% 5% 5% 7% 2% Nork % of families/carers and their partners who are able to work as much as they want 1% 6% Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more Work 84% 17% 33% 10% 7% 1% Work Vork Government benefits % of families/carers who are receiving Carer Payment 22% 11% 1% Sovernment benefits % of families/carers who are receiving Carer Allowance 10% 1% 1% 3% 4% % of families/carers who are currently studying -2% ifelong learning 12% % of families/carers who are able to identify the needs of their child and family
% of families/carers who are able to access available services and supports to meet the needs of their child and family 2% 3% 0% 3% -1% 2% Domain 1: Rights and advocacy 70% 45% Domain 1: Rights and advocacy Domain 1: Rights and advocacy % of families/carers who are able to advocate for their child 83% families/carers who have experienced no boundaries to access Domain 2: Families feel supported % of families/carers who have friends they can see as often as they'd like 47% 0% -1% -1% Domain 2: Families feel supported % of families/carers who have people they can ask for practical help as often as they need % of families/carers who have people they can ask for childcare as often as they need 43% 30% -1% 0% 2% 7% -3% -2% 0% -6% -1% 4% Domain 2: Families feel supported Domain 2: Families feel supported % of families/carers who have people they can talk to for emotional support as often as they need 65% 9% 14% omain 2: Families feel supported % of families/carers who get the services and supports they need to care for their child Domain 4: Families help their children develop and learn % of families/carers who know what specialist services are needed to promote their child's learning and development 38% 10% 13% 11% 8% 1% 14% 7% -3% Domain 4: Families help their children develop and learn % of families/carers who know what they can do to support their child's learning and develop 9% 6% 2% 41% 47% Oomain 4: Families help their children develop and learn % of families/carers who get enough support in parenting their child % of families/carers who feel very confident or somewhat confident in supporting their child's development Domain 4: Families help their children develop and learn 88% % of families/carers who rate their health as excellent, very good or good -9% 0% omain 5: Families enjoy health and wellbeing % of families/carers and their partners who are able to engage in social interactions and community life as much as they want Domain 5: Families enjoy health and wellbeing 28% 0% 0% 1% omain 5: Families enjoy health and wellbein Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community 5% Has the NDIS helped? Domain 1: Rights and advocacy % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child 58% 59% 62% % of families/carers who say the NDIS improved the level of support for their family omain 2: Families feel supported 63% 65% Domain 3: Access to services % of families/carers who say the NDIS improved their access to services, programs and activities in the community 66% 66% 66% 43% % of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan, % of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan 77% 61% Domain 3: Access to services 74% 74% 52% Oomain 3: Access to services 65% 67% Domain 4: Families help their children develop and learn % of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn 70% 68% **7**2% = **65**% omain 5: Families enjoy health and wellbeing % of families/carers who say the NDIS improved their health and wellbeing

# Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

## Service district: Illawarra Shoalhaven

Outcomes indicators:

Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to dirst review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

Participants aged 15 to 24						
		A. O. I	Scheme	Scheme	Scheme	Scheme
Participant life domain	Outcomes indicator description	At Scheme entry	first year	entry to second		entry to fourth year
		(%)	review (% change)	year review (% change)	review (% change)	review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	51%	9%	6 <b>■</b> 12%	<b>=</b> 26%	<b>=</b> 35%
Domain 6: Lifelong learning	% who have post-school qualification	27% 75%		6 2%	2%	4% ■ -20%
Living arrangement Housing arrangement	% who live with parents % who live in a private home owned or rented from private landlord	75%				-20% -12%
Domain 7: Work	% who are not working and not looking for work	49%				-13%
Domain 7: Work Domain 6: Lifelong learning	% who are working 15 hours or more per week % who are currently participating in educational activities	48% 46%				-42%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	72%	0%	6 <b>□ -8</b> %	<b>-</b> 19%	
Injury/disability compensation  Domain 1: Choice and control	% who are seeking or have previously sought compensation related to their injury/disability % who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	□ 2% ■ 9%				0% 0%
Domain 1: Choice and control	% who are happy with the level of independence/control they have now	36%	-1%	5%	-1%	4%
Domain 1: Choice and control Domain 1: Choice and control	% who make more decisions in their life than they did 2 years ago Of those who started planning for their life after school years, % who independently made the decisions	61%				8%
Domain 1: Choice and control	of utoes with stanted planning for their line after scribot years, 76 who independently finade the decisions  who choose who supports them	44%		- 1		<b>15</b> %
Domain 1: Choice and control	% who choose what they do each day	51% 35%				<b>19%</b>
Domain 1: Choice and control Domain 1: Choice and control	% who make most decisions in their life % who feel able to advocate (stand up) for themselves	33%		- 1		■32% ■ -12%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	21%				4%
Domain 1: Choice and control Domain 3: Relationships	% who want more choice and control in their life % who have someone outside their home to call when they need help	81% 84%				<b>■</b> 31% -8%
Domain 3: Relationships	% who would like to see their family more often	25%	1%	6 1%	-1%	<b>12</b> %
Domain 3: Relationships Domain 3: Relationships	% who provide care for others Of those who provide care for others and need help to continue, % who do not receive enough assistance	68%		<b>6</b> -1%	-1%	0%
Domain 3: Relationships	who have no friends other than family or paid staff	28%		6 -1%	3%	0%
Domain 3: Relationships	% who would like to see their friends more often	63%				16%
Domain 4: Home Domain 4: Home	% who are happy with the home they live in Of those who are happy with their current home, % who would like to live there in 5 years time	81% 65%				-15%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	37%	2%	6% · -6%	2%	
Domain 4: Home Domain 5: Health and wellbeing	% who feel safe or very safe in their home % who rate their health as excellent, very good or good	86% 67%				-4% -4%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	82%	7%	6 8%	5%	<b>=</b> 19%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	70% 28%				■ 8% ■ 8%
Domain 5: Health and wellbeing Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months % who feel safe getting out and about in their community	39%				8% 0%
Domain 6: Lifelong learning	% who completed secondary school	58%	8%	6 <b>=</b> 14%	<b>=</b> 25%	42%
Domain 6: Lifelong learning Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class % who get opportunities to learn new things	28% 59%				-4%
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	41%	3%	6% <b>-</b> 6%	<b>-14%</b>	-31%
Domain 6: Lifelong learning Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility Of those who currently participate in education, training or skill development, % who are in a class for students with disability	22% 61%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	64%			0%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	81%				
Domain 6: Lifelong learning Domain 7: Work	% who wanted to do a course or training in the last 12 months, but could not % who are currently working in an unpaid job	40% 7%				0% 0%
Domain 7: Work	% who are currently working in a paid job	20%	2%	6%	■ 8%	<b>13</b> %
Domain 8: Social, community and civic participation Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them % who wanted to do certain things in the last 12 months, but could not	76% 59%				4% ■ 15%
Domain 8: Social, community and civic participation	% who are currently a volunteer	11%				0%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	31% 51%				<b>17%</b>
Domain 8: Social, community and civic participation Domain 8: Social, community and civic participation	% who know people in their community % who feel they are able to have a say with their support services most of the time or all of the time	51% 42%				■19% ■ 8%
					*****	
Participant life domain	Has the NDIS helped?			r At second	At third year review	At fourth year review
Participant life domain	Has the NDIS helped?			r At second		
Participant life domain  Domain 1: Choice and control	Has the NDIS helped?  % who say the NDIS helped them have more choices and more control over their life		review (%)	r At second year review (%)	year review	year review (%)
Domain 1: Choice and control Domain 2: Daily living	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities		review (%) 62%	r At second year review (%) 73%	year review (%) 68% 70%	year review (%) 73% 69%
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life		review (%) 62% 61% 54%	r At second year review (%) 73%	year review (%) 68% 70% 60%	year review (%) 73% 69% 62%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing		review (%) 62% 61% 54% 24% 47%	7 At second year review (%) 6 73% 6 711% 6 63% 6 24% 6 48%	year review (%)	year review (%)  73% 69% 62% 16% 49%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses		review (%) 62% 61% 54% 24% 47% 31%	7 At second year review (%) 6 73% 6 711% 6 63% 6 24% 6 48%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing		review (%) 62% 61% 54% 24% 47% 31% 20%	7 At second year review (%) 6 73% 6 71% 6 63% 6 24% 6 48% 6 41%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them		review (%) 62% 61% 54% 24% 47% 31% 20%	7 At second year review (%) 6 73% 6 71% 6 63% 6 24% 6 48% 6 41%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved		review (%) 62% 61% 54% 24% 47% 31% 20%	7 At second year review (%) 6 73% 6 71% 6 63% 6 24% 6 48% 6 41%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved		review (%)  62% 61% 54% 24% 47% 31% 20% 54%	At second year review (%)  73% 73% 74% 75% 75% 76% 74% 75% 76% 74% 76% 76% 76% 76% 76% 76% 76% 76% 76% 76	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10% 62% Scheme
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved	At Scheme entry	review (%)  62% 61% 54% 47% 31% 20% 54%	At second year review (%)  73% 6 73% 6 63% 6 24% 6 41% 6 26% 6 33%  Scheme entry to	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 62%
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved	At Scheme entry (%)	review (%)  62% 61% 54% 47% 31% 54% 54% Scheme entry to first year review	At second year review (%)  73% 74% 75% 75% 76% 76% 76% 76% 76% 76% 76% 76% 76% 76	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10% 62%  Scheme entry to fourth year review
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2 Families/carers life domain	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved  4  Outcomes indicator description	entry (%)	review (%)  62% 61% 54% 24% 47% 31% 54%  Scheme entry to first year review (% change)	At second year review (%)  73% 73% 71% 6 63% 6 24% 6 41% 6 26% 6 63%  Scheme entry to second year review (% change)	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10% 62%  Scheme entry to fourth year review
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2  Families/carers life domain  Respondent's relationship to the participant	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved  4  Outcomes indicator description % of respondents who are the participant's parent	entry	review (%)  62% 61% 54% 24% 47% 31% 50% 54% Scheme entry to first year review (% change)	At second year review (%)  73% 71% 76, 63% 76, 24% 76, 48% 76, 44% 76, 63% 8cheme entry to second year review (% change) 76, 0%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10% 62%  Scheme entry to fourth year review
Domain 1: Choice and control Domain 2: Daily living Domain 3: Relationships Domain 4: Home Domain 5: Health and wellbeing Domain 6: Lifelong learning Domain 7: Work Domain 8: Social, community and civic participation  Families and carers of participants aged 15 to 2  Families/carers life domain  Respondent's relationship to the participant Work Work	% who say the NDIS helped them have more choices and more control over their life % who say the NDIS helped them with daily living activities % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses % who say the NDIS helped them find a job that's right for them % who say the NDIS helped them be more involved  4  Outcomes indicator description  % of respondents who are the participant's parent % of families/carers who are in a paid job Of those in a paid job, % who are employed in a permanent position	entry (%) 91% 52% 76%	Company   Comp	At second year review (%)  73% 6 73% 6 63% 6 24% 6 48% 6 26% 6 33%  Scheme entry to second year review (% change) (% change) (% change) 6 5% 6 5% 6 5%	year review (%)	year review (%)  73% 69% 62% 16% 49% 38% 10% 62%  Scheme entry to fourth year review
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#### Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

#### Service district: Illawarra Shoalhaven

Domain 4: Families have succession plans

Domain 5: Families enjoy health and wellbeing

<u>outcomes indicators:</u>

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.

At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.

At the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

At the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan

Participants aged 25 and over At Sche entry to Participant life domain **Outcomes indicator description** entry (%) year review review review (% change) (% change) (% change 41% Domain 6: Lifelong learning % who completed Year 12 or above -1% -2% 0% -2% Oomain 6: Lifelong learning 0% 0% 0% -7% % who have post-school qualification \_iving arrangement % who live with parents 21% -1% 0% -1% -1% -0% % who live in a private home owned or rented from private landlord % who are not working and not looking for work -2% 1% 2% 0% -11% -4% 4% -1% Housing arrangement 60% -5% 0% Domain 7: Work 67% 69% 5% Domain 7: Work % who are working 15 hours or more per week Oomain 6: Lifelong learning who are currently participating in educational activities -2% 24% Domain 6: Lifelong learning Of those who are studying, % who study full time 0% 0% -1% -2% -2% 6% 66% % who are seeking or have previously sought compensation related to their injury/disability 0% 0% -1% 0% 0% 1% 4% 0% 2% -1% njury/disability compensation 0% -1% 0% 5% 5% 12% -5% Domain 1: Choice and control % who choose who supports them Domain 1: Choice and control % who choose what they do each day 70% -1% -2% -3% Oomain 1: Choice and control % who make most decisions in their life % who feel able to advocate (stand up) for themselves Domain 1: Choice and control 46% Domain 1: Choice and control
Domain 1: Choice and control % who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event % who want more choice and control in their life 1% 4% -1% 1% 0% 0% 7% -1% 4% -1% 2% 7% -5% 27% 81% Domain 3: Relationships % who have someone outside their home to call when they need help 83% 20% 5% omain 3: Relationships % who would like to see their family more often Domain 3: Relationships % who provide care for others 15% Domain 3: Relationships Domain 3: Relationships Of those who provide care for others and need help to continue, % who do not receive enough assistance % who have no friends other than family or paid staff 74% 0% 0% 0% 1% 0% 1% 2% 3% 4% -1% -6% 4% -3% -3% 6% 2% 2% 3% 4% 3% -2% 0% -1% 6% 7% -3% 0% 4% -1% 0% 2% -5% -6% 5% 4% -7% -4% 6% 3% -2% -5% 30% Domain 3: Relationships % who would like to see their friends more often 62% 14% who are happy with the home they live in -2% 0% Domain 4: Home Of those who are happy with their current home, % who would like to live there in 5 years time 84% -1% -1% -1% -1% -3% 0% Domain 4: Home Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support 31% -10% -5% 7% 5% Domain 4: Home % who feel safe or very safe in their home 69% Domain 5: Health and wellbeing % who rate their health as excellent, very good or good 39% Oomain 5: Health and wellbeing % who have a doctor they see on a regular basis Domain 5: Health and wellbeing % who did not have any difficulties accessing health services 65% Domain 5: Health and wellbeing Domain 5: Health and wellbeing % who have been to the hospital in the last 12 months 44% 37% -6% 0% 4% 1% -2% 0% 7% 2% % who feel safe getting out and about in their community % who get opportunities to learn new things % who currently participate in education, training or skill development 35% 8% Domain 6: Lifelong learning Oomain 6: Lifelong learning Of those who currently participate in education, training or skill development, % who do so in a disability education facility Domain 6: Lifelong learning 17% 0% Of those who currently participate in education, training or skill development, % who are in a class for students with disability
Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement Domain 6: Lifelong learning 41% 0% 3% -2% Domain 6: Lifelong learning 52% 9% Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement % who wanted to do a course or training in the last 12 months, but could not Domain 6: Lifelong learning 84% Oomain 6: Lifelong learning 35% -5% 0% Domain 7: Work % who are currently working in an unpaid job 6% 0% -2% 0% -2% 5% 2% 0% Domain 7: Work Domain 7: Work Domain 8: Social, community and civic participation -2% 10% 0% 6% 3% -1% % who are currently working in a paid job 23% % who spend their free time doing activities that interest them 59% Domain 8: Social, community and civic participation Domain 8: Social, community and civic participation % who wanted to do certain things in the last 12 months, but could not 65% 5% 1% 10% % who are currently a volunteer % who have been actively involved in a community, cultural or religious group in the last 12 months Domain 8: Social, community and civic participation 33% 4% 11% 14% 26% % who know people in their community
% who know people in their community
% who feel they are able to have a say with their support services most of the time or all of the time Domain 8: Social, community and civic participation 57% 4% 3% 3% 2% 5% 4% 5% 14% Oomain 8: Social, community and civic participation 50% Has the NDIS helped? Oomain 1: Choice and control % who say the NDIS helped them have more choices and more control over their life Domain 2: Daily living % who say the NDIS helped them with daily living activities 74% 83% 83% % who say the NDIS helped them meet more people % who say the NDIS helped them choose a home that's right for them 44% 28% Domain 3: Relationships 55% 67% 66% 29% 27% 30% omain 4: Home % who say the NDIS improved their health and wellbeing % who say the NDIS helped them learn things they want to learn or to take courses Domain 5: Health and wellbeing 53% 58% 57% 42% Domain 6: Lifelong learning 30% 32% 28% 27% 18% 23% ■ Domain 7: Work % who say the NDIS helped them find a job that's right for them 16% 12% Domain 8: Social, community and civic participation % who say the NDIS helped them be more involved 70% Families and carers of participants aged 25 and over entry to second entry to At Scheme Families/carers life domain **Outcomes indicator description** entry (%) year review % of respondents who are the participant's parent Respondent's relationship to the participant 34% -2% -5% 0% -8% % of families/carers who are in a paid job Work Of those in a paid job. % who are employed in a permanent position 76% -14% Work Work 5% 5% Of those in a paid job, % who work 15 hours or more per week 2% 3% % of families/carers who provide informal care to their family member with disability and are able to work as much as they want 0% **62%** Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more Work 87% 16% 0% 0% 2% 3% 4% Vork Work Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more 21% 24% 34% % of families/carers who are receiving Carer Payment 5% 6% Sovernment benefits 8% Government benefits % of families/carers who are receiving Carer Allowance 1% -8% -1% 1% 0% 0% 3% 4% 4% 0% % of families/carers who are currently studying
% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs ifelong learning 4% -2% 2% 7% 0% 5% Domain 1: Rights and advocacy 44% Domain 1: Rights and advocacy % of families/carers who are able to advocate (stand up) for their family member with disability **64%** % of families/carers who have friends they can see as often as they'd like
% of families/carers who have people they can ask for practical help as often as they need 46% 35% omain 2: Families feel supported Domain 2: Families feel supported -4% -4% 6% 8% -6% Domain 2: Families feel supported % of families/carers who have people they can ask to support their family member with disability as often as they need % of families/carers who have people they can talk to for emotional support as often as they need 5% 2% 10% 28% -1% -1% 3% 5% -2% Domain 2: Families feel supported 48% Domain 2: Families feel supported % of families/carers who get the services and supports they need to care for their family member with disability 9% 5% 5% Oomain 3: Access to services % of families/carers who feel that the services they use for their family member with disability listen to them % of families/carers who feel in control selecting the services and supports for their family member with disability Domain 3: Access to services 37% % of families/carers who say that the services their family member with disability and their family receive meet their needs, % of families/carers who have made plans for when they are no longer able to care for their family member with disability 18% 10% 9% 3% -5% 4% 2% 4% Domain 3: Access to services 17% Oomain 4: Families have succession plans 5% Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers % of families/carers who rate their health as excellent, very good or good Domain 4: Families have succession plans 60% Domain 5: Families enjoy health and wellbeing -3% -13% -7% **57%** % of families/carers who feel their family member with disability gets the support they need Domain 5: Families enjoy health and wellbeing 19% **21%** 10% amilies/carers life domain Domain 1: Rights and advocacy % of families/carers who say the NDIS improved the level of support for their family 61% omain 2: Families feel supported % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member Domain 3: Access to services % of families/carers who say the NDIS improved their access to services, programs and activities in the community 61% **7**6% 73%

45% 40%

47%

36%

39%

% of families/carers who say the NDIS helped them with preparing for the future support of their family member

% of families/carers who say the NDIS improved their health and wellbeing