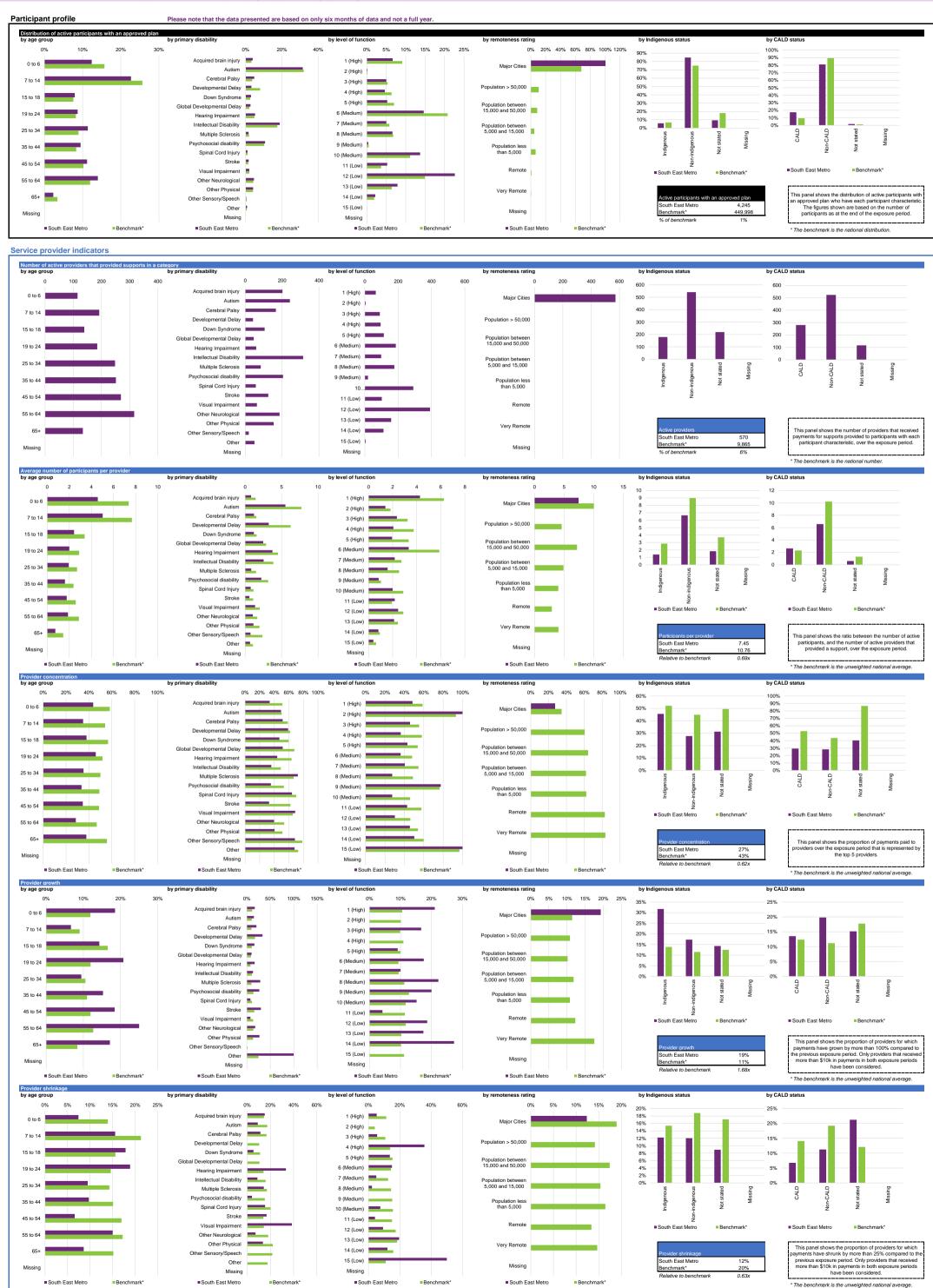
Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants



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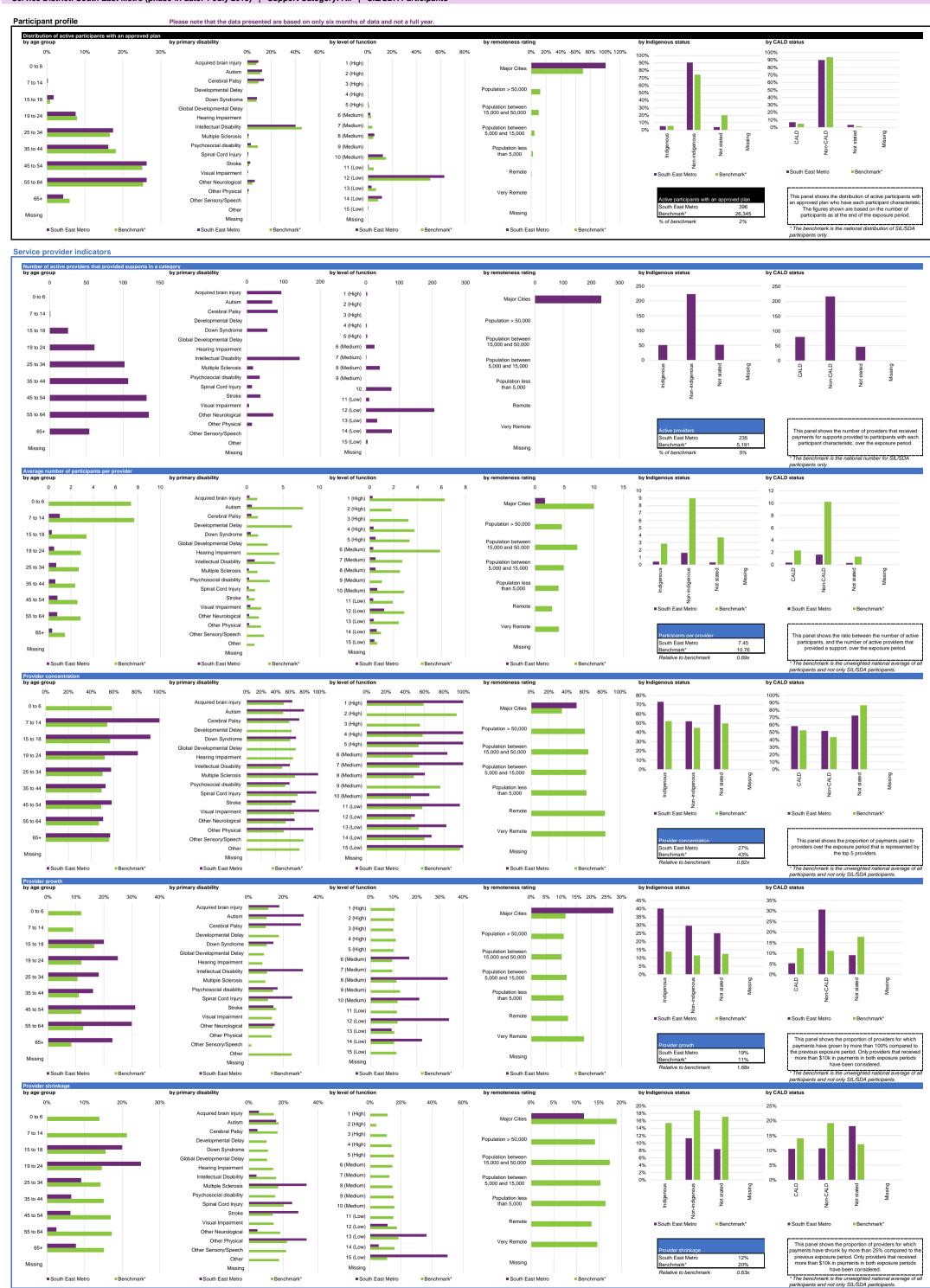




Support category summary Support category approved plans Active providers per provide shrinkage choice and control choice and control? Daily Activities 232 23% 27% 82.5 87% 2.659 32.8 122.4 Capacity Building 4,128 253 16.3 54% 15.4 59% 80% Employment 367 29 62 59 12.7 91% 0% 42% 1.5 1.4 0.9 52% 37% 79% 661 654 10.7 11.1 70% 61% 27% 15% 0% 23% 3.5 2.5 38% 35% 19% 45% 78% 76% Social and Civic 40.7 25% 40% 1,389 83% Home Modifications 91% Capital total 1,470 126 11.7 3.1 34% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 4,245 172.9 122.2 71% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the ful

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to providers, payments, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Service District: South East Metro (phase-in date: 1 July 2019) | Support Category: All | SIL/SDA Participants

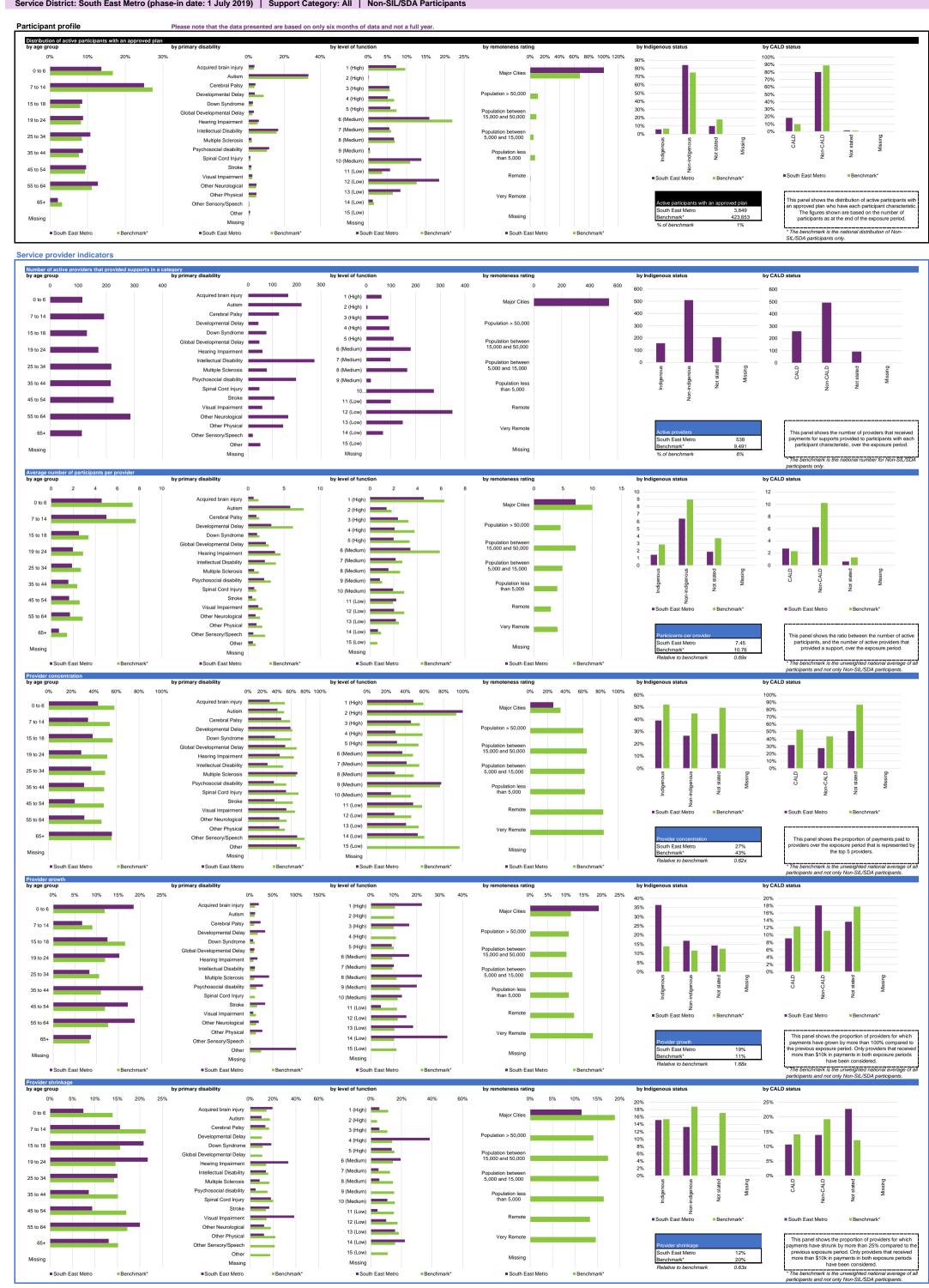






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Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped w choice and control?
Core											
Consumables	2.571	134	19.2	71%	25%	8%	3.2	1.7	53%	58%	82%
Daily Activities	1.961	220	8.9	46%	23%	9%	39.7	30.3	76%	55%	83%
Community	2.276	160	14.2	46%	23%	12%	23.3	13.9	59%	51%	81%
Transport	1,580	61	25.9	59%	0%	0%	2.5	2.2	86%	51%	83%
Core total	3,428	335	10.2	43%	22%	7%	68.7	48.0	70%	55%	80%
Capacity Building											
Daily Activities	3,735	243	15.4	59%	10%	10%	23.2	13.5	58%	54%	80%
Employment	305	28	10.9	90%	0%	50%	2.3	1.1	48%	42%	80%
Relationships	426	54	7.9	67%	13%	25%	2.0	0.7	35%	29%	79%
Social and Civic	648	59	11.0	61%	15%	23%	2.5	0.9	34%	46%	76%
Support Coordination	1,761	153	11.5	40%	22%	5%	3.4	2.2	64%	52%	78%
Capacity Building total	3,798	347	10.9	49%	10%	20%	34.6	19.3	56%	54%	80%
Capital											
Assistive Technology	1,144	110	10.4	60%	19%	30%	6.0	2.5	41%	68%	85%
Home Modifications	75	11	6.8	100%	0%	0%	+ 0.2	+ 0.1	29%	83%	91%
Capital total	1,149	114	10.1	59%	19%	30%	6.3	2.5	40%	68%	85%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	3,849	538	7.2	39%	19%	11%	110.3	70.6	64%	54%	79%

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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.