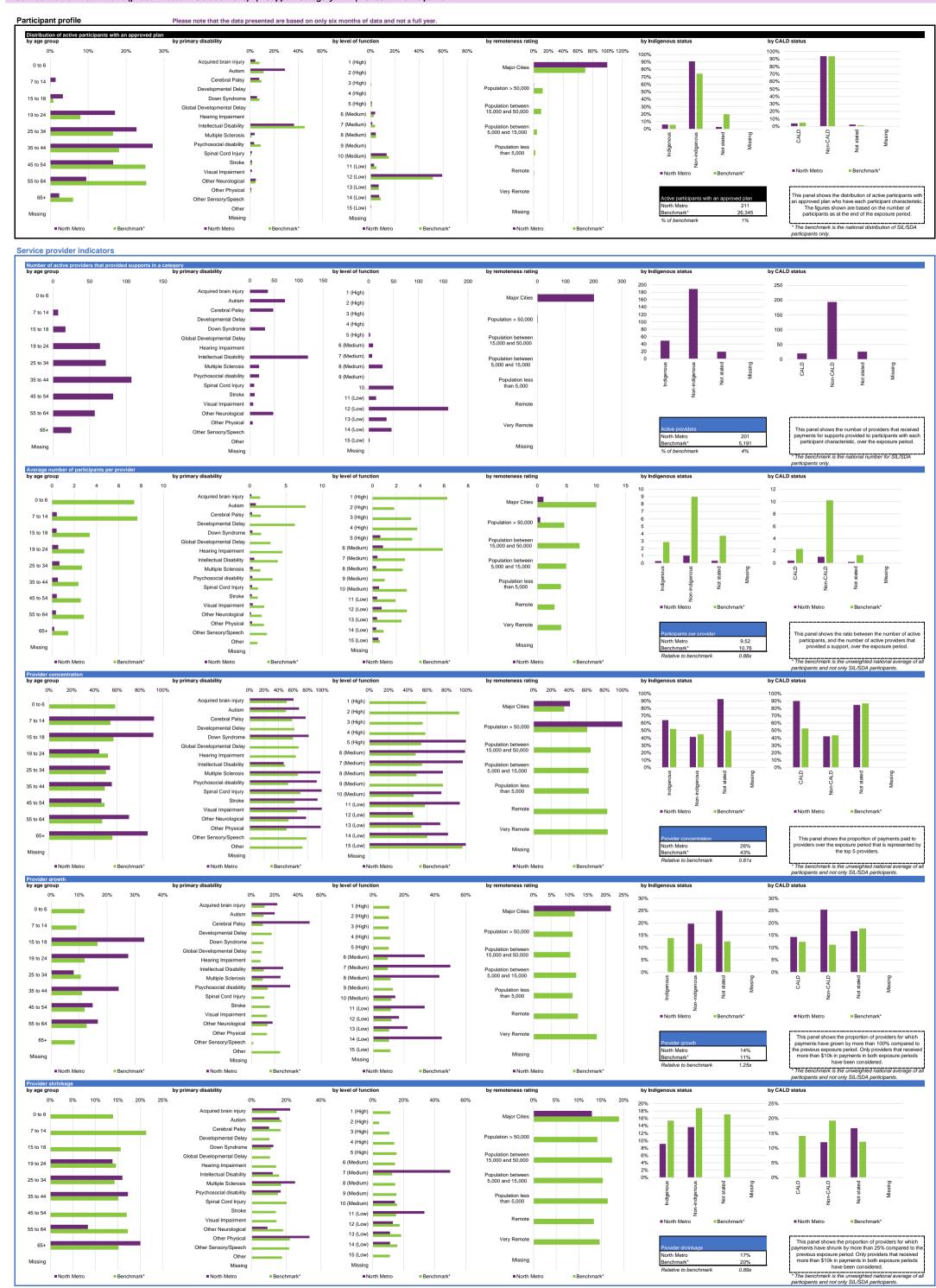






support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	3,595	138	26.1	70%	27%	7%	4.6	2.5	55%	50%	72%
Daily Activities	2.373	183	13.0	47%	18%	16%	67.7	54.4	80%	48%	73%
Community	2,546	144	17.7	50%	21%	11%	30.6	19.3	63%	45%	72%
Transport	1,859	52	35.8	60%	0%	0%	3.0	2.8	91%	43%	72%
Core total	4,391	313	14.0	45%	19%	14%	106.0	79.1	75%	49%	71%
apacity Building											
Daily Activities	4.917	244	20.2	62%	9%	10%	32.9	18.3	56%	49%	71%
Employment	459	39	11.8	79%	0%	20%	3.2	1.3	39%	31%	70%
Relationships	683	62	11.0	64%	19%	19%	3.2	1.4	44%	15%	64%
Social and Civic	965	56	17.2	57%	16%	11%	3.9	1.4	37%	38%	65%
Support Coordination	1,891	136	13.9	35%	11%	11%	3.7	2.3	61%	43%	68%
Capacity Building total	4,966	337	14.7	52%	13%	12%	48.6	26.1	54%	49%	70%
apital											
Assistive Technology	1,655	109	15.2	54%	11%	40%	8.4	3.6	42%	55%	76%
Home Modifications	272	16	17.0	94%	33%	33%	1.1	+ 0.3	22%	41%	76%
Capital total	1,716	119	14.4	50%	8%	44%	9.6	3.8	40%	53%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5.008	526	9.5	42%	14%	17%	164.2	109.0	66%	49%	70%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all perments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric — in other words — performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric — in other words — performing relatively well under the metric under consideration.
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.









Support	category	summary
Cupport	outogo.,	ounniu,

pport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped v
re											
Consumables	177	47	3.8	85%	25%	0%	0.4	0.2	52%	10%	62%
Daily Activities	204	67	3.0	62%	27%	22%	22.8	21.5	94%	12%	65%
Community	206	65	3.2	59%	22%	11%	5.4	3.4	64%	11%	64%
Transport	200	31	6.5	73%	0%	0%	0.3	0.2	67%	11%	64%
Core total	210	122	1.7	59%	26%	11%	28.8	25.4	88%	12%	65%
pacity Building											
Daily Activities	207	72	2.9	65%	18%	18%	1.7	1.0	62%	11%	65%
Employment	32	9	3.6	100%	0%	0%	0.2	0.1	66%	13%	85%
Relationships	113	24	4.7	81%	67%	0%	0.7	0.3	48%	5%	61%
Social and Civic	9	5	1.8	100%	0%	0%	+ 0.1 +	0.1	96%	25%	57%
Support Coordination	200	56	3.6	46%	0%	40%	0.5	0.3	61%	11%	63%
Capacity Building total	211	120	1.8	50%	8%	19%	3.2	1.9	60%	12%	65%
pital											
Assistive Technology	116	30	3.9	94%	29%	43%	0.8	0.3	39%	13%	61%
Home Modifications	120	7	17.1	100%	100%	0%	■ 0.8 +	0.1	14%	10%	61%
Capital total	162	36	4.5	85%	25%	38%	1.6	0.4	27%	12%	62%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%

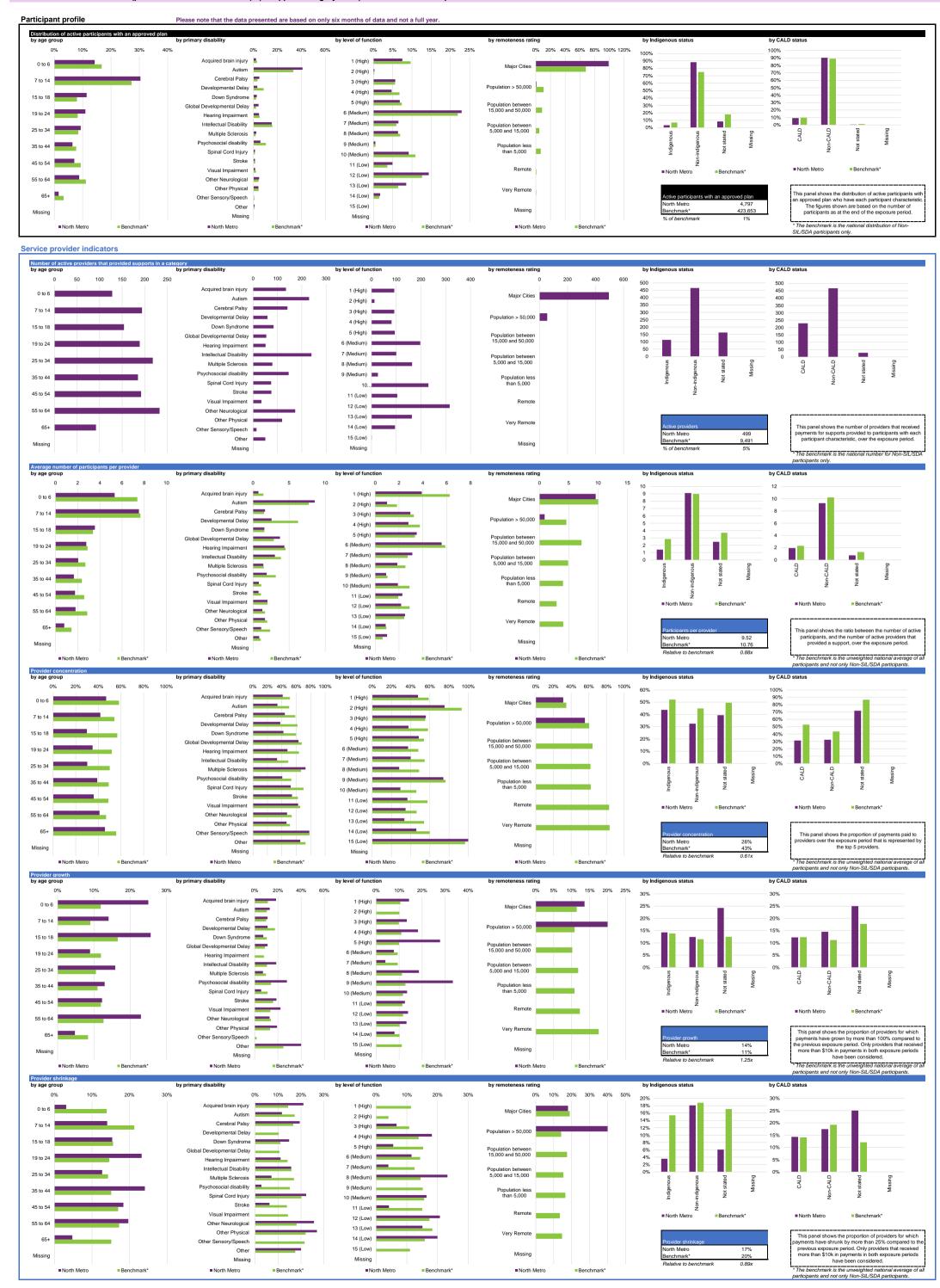
mix of SIL / SDA pa

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active providers active providers and the number of active providers active providers and the number of active providers active providers active providers or provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Service District: North Metro (phase-in date: 1 October 2018) | Support Category: All | Non-SIL/SDA Participants







upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	3,418	129	26.5	71%	21%	14%	4.2	2.3	55%	54%	73%
Daily Activities	2,169	169	12.8	55%	21%	14%	44.9	32.9	73%	52%	73%
Community	2,340	134	17.5	52%	19%	16%	25.3	15.9	63%	48%	72%
Transport	1,659	41	40.5	68%	0%	0%	2.8	2.6	93%	47%	72%
Core total	4,181	286	14.6	51%	18%	14%	77.2	53.7	70%	52%	72%
apacity Building											
Daily Activities	4,710	232	20.3	63%	8%	10%	31.2	17.3	55%	52%	71%
Employment	427	39	10.9	78%	0%	38%	3.0	1.1	37%	33%	69%
Relationships	570	56	10.2	64%	15%	15%	2.6	1.1	43%	20%	65%
Social and Civic	956	55	17.4	56%	17%	11%	3.8	1.4	36%	39%	66%
Support Coordination	1,691	135	12.5	37%	14%	14%	3.2	2.0	61%	47%	68%
Capacity Building total	4,755	328	14.5	54%	13%	13%	45.4	24.2	53%	52%	71%
pital											
Assistive Technology	1,539	108	14.3	51%	15%	41%	7.6	3.2	42%	60%	78%
Home Modifications	152	10	15.2	100%	0%	50%	0.4	+ 0.1	40%	70%	83%
Capital total	1,554	113	13.8	49%	11%	46%	8.0	3.4	42%	60%	78%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,797	499	9.6	45%	14%	18%	130.5	81.2	62%	52%	70%

Indicator definitions	
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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.