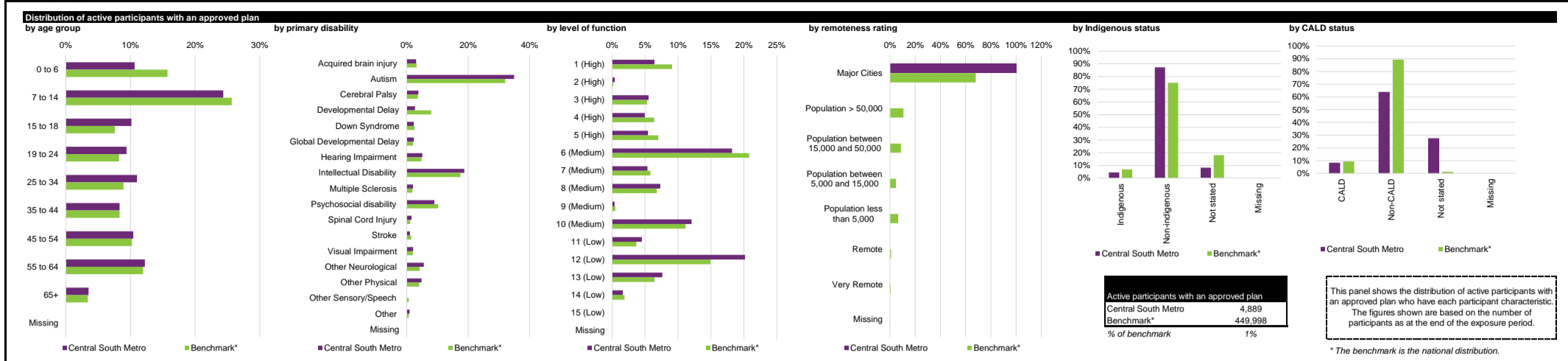
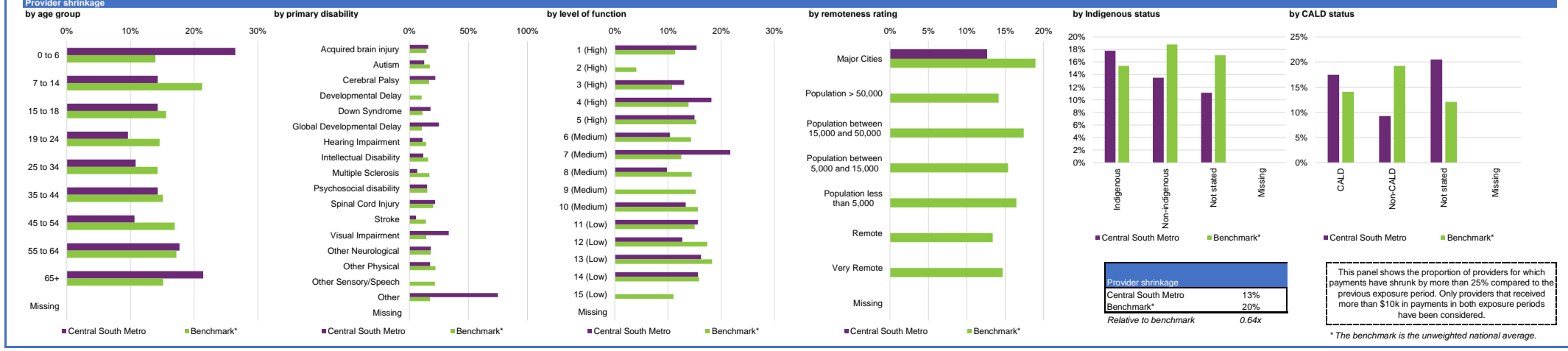
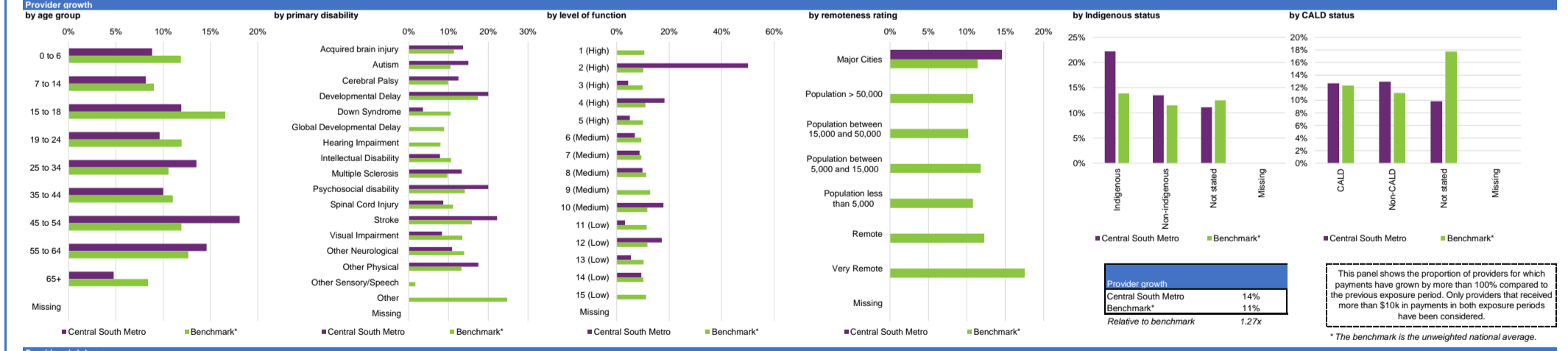
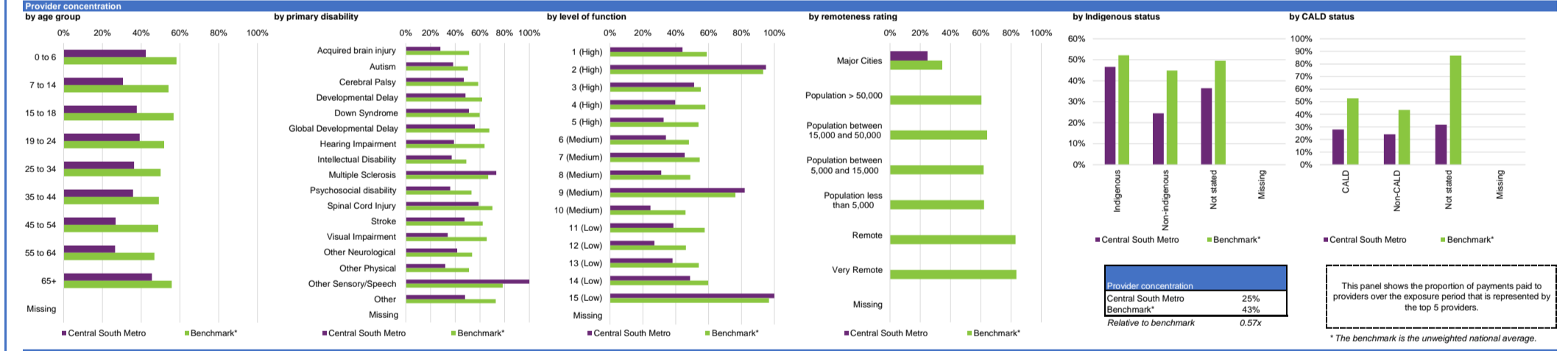
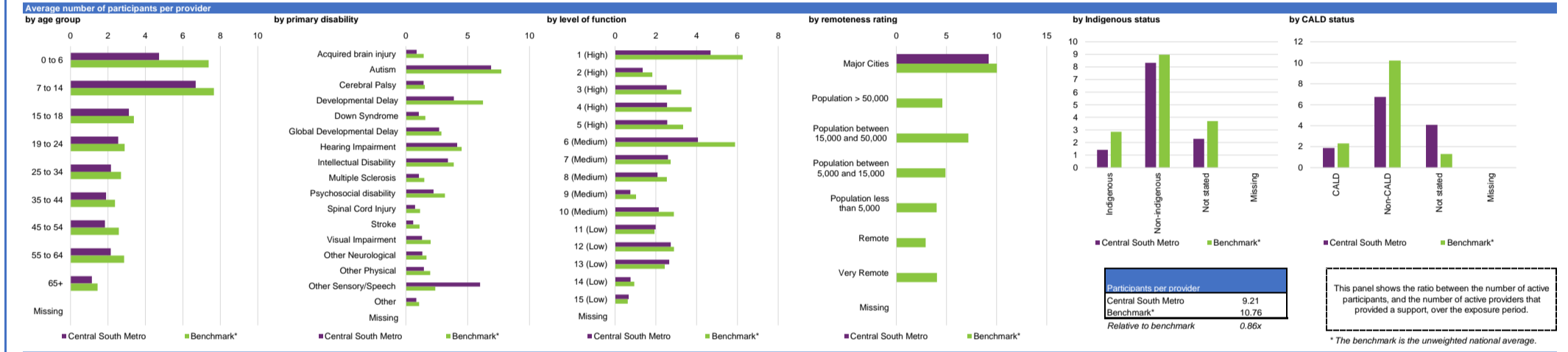
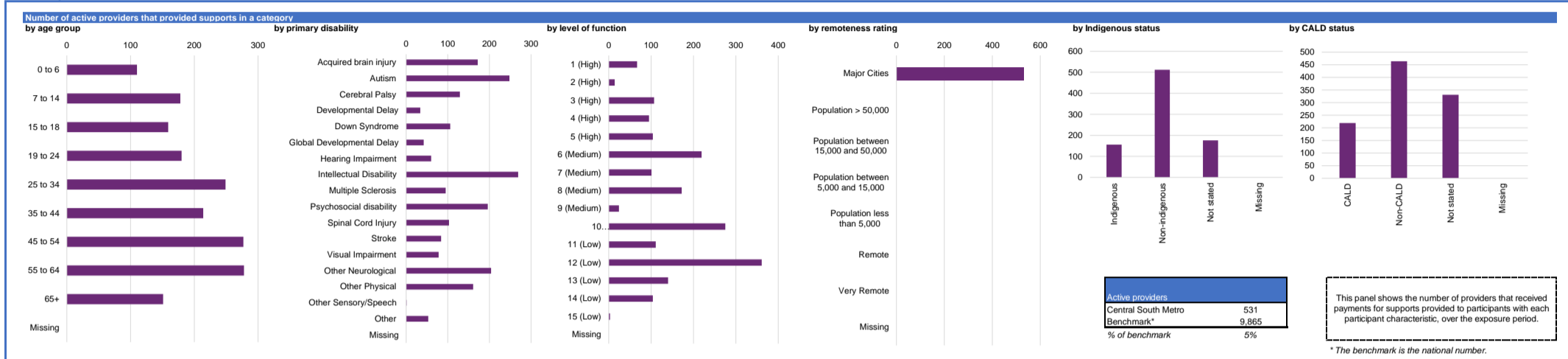


Participant profile

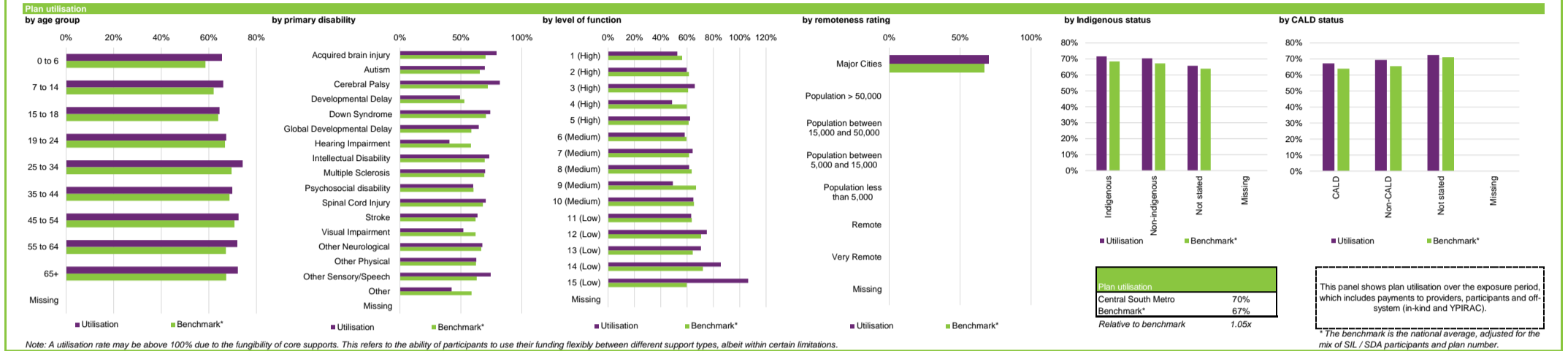
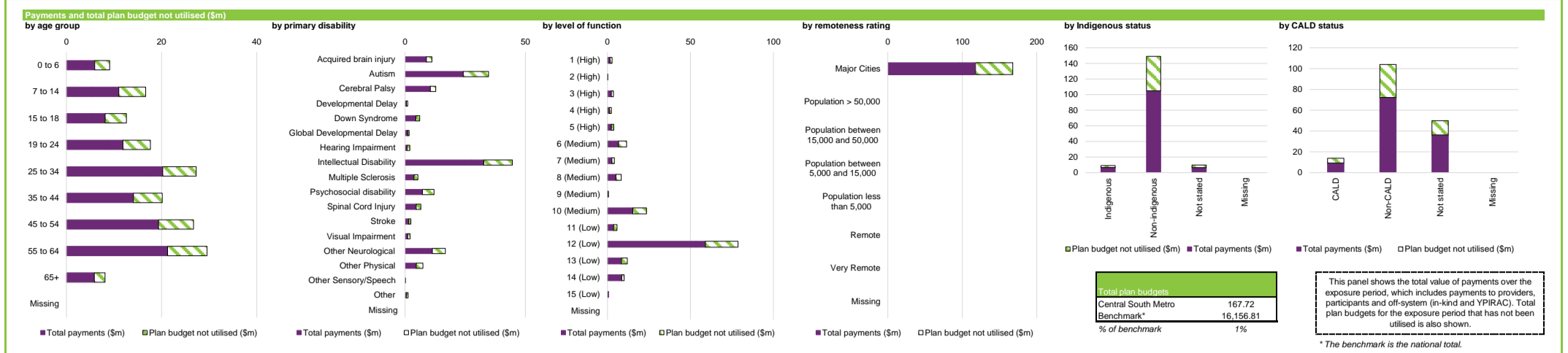
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

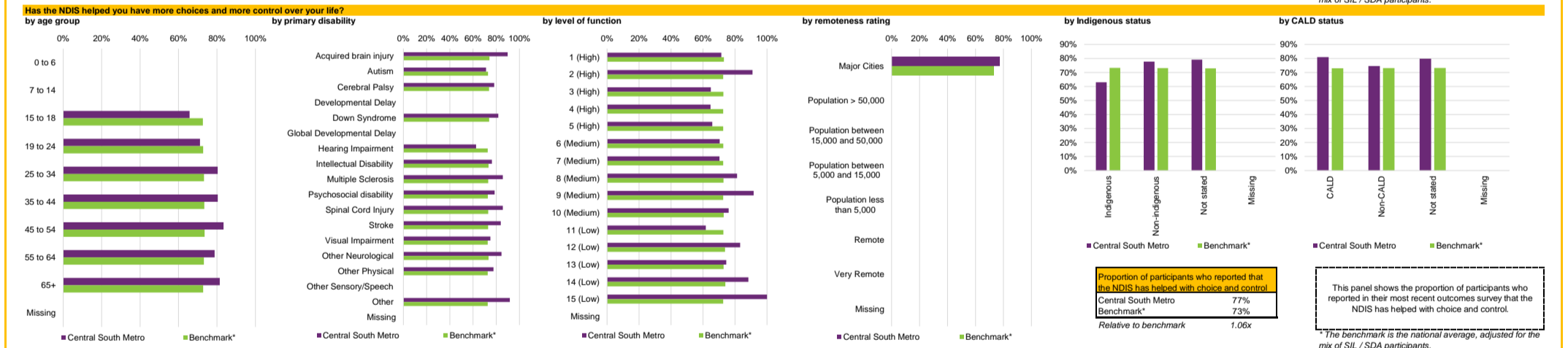
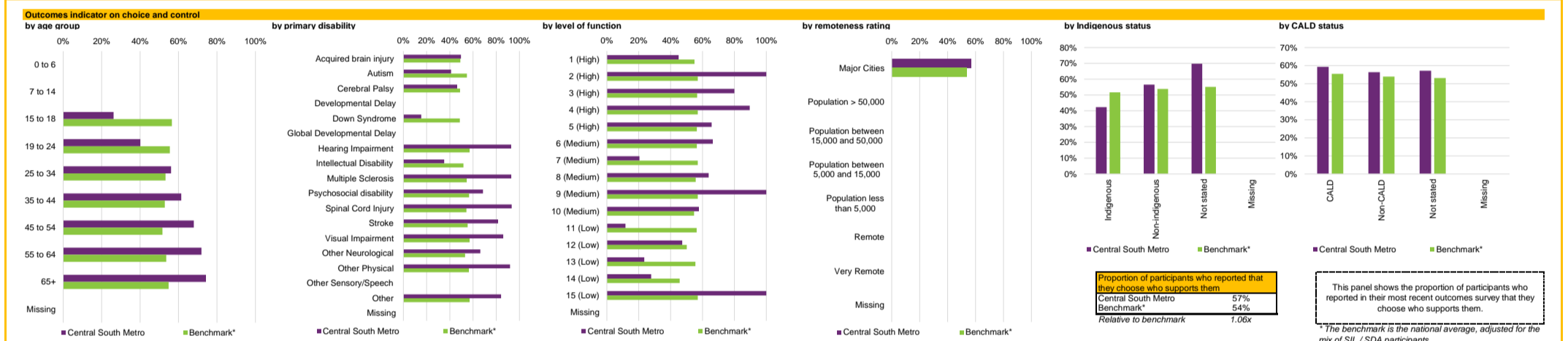


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,214	138	23.3	65%	36%	0%	4.4	2.4	54%	60%	79%
Daily Activities	2,684	206	13.0	49%	17%	16%	76.0	63.1	83%	56%	80%
Community	2,826	161	17.6	51%	15%	13%	32.9	22.0	67%	53%	80%
Transport	1,984	68	29.2	60%	0%	0%	3.0	2.7	89%	51%	80%
Core total	4,242	332	12.8	46%	18%	11%	116.3	90.2	78%	57%	78%
Capacity Building											
Daily Activities	4,661	244	19.1	55%	3%	15%	29.3	16.9	58%	56%	78%
Employment	440	34	12.9	90%	0%	45%	2.9	1.2	43%	39%	81%
Relationships	514	66	7.8	52%	7%	27%	2.5	1.1	44%	17%	74%
Social and Civic	723	78	9.3	46%	19%	6%	3.1	1.2	38%	48%	71%
Support Coordination	1,947	134	14.5	42%	13%	16%	3.8	2.4	64%	52%	79%
Capacity Building total	4,764	342	13.9	43%	7%	17%	42.7	23.7	55%	56%	78%
Capital											
Assistive Technology	1,446	118	12.3	56%	7%	33%	7.8	3.7	47%	64%	82%
Home Modifications	211	12	17.6	98%	0%	0%	0.8	0.1	15%	47%	84%
Capital total	1,489	125	11.9	54%	6%	32%	8.6	3.8	44%	62%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,889	531	9.2	42%	14%	13%	167.7	117.7	70%	57%	77%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

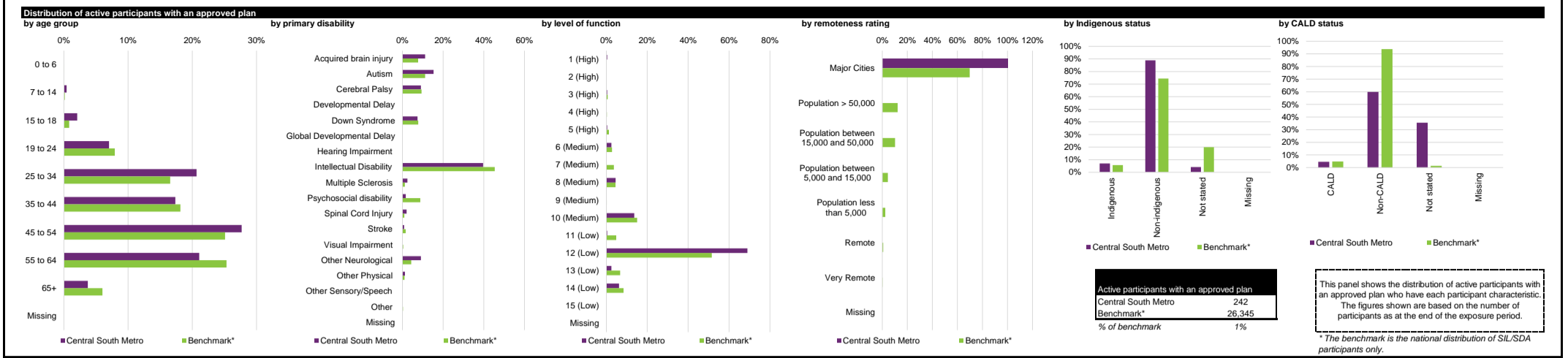
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

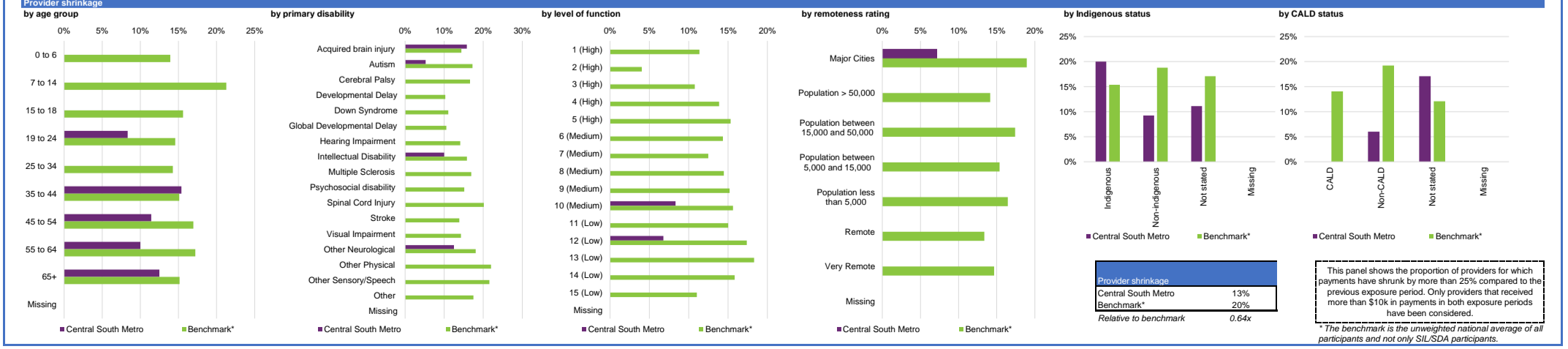
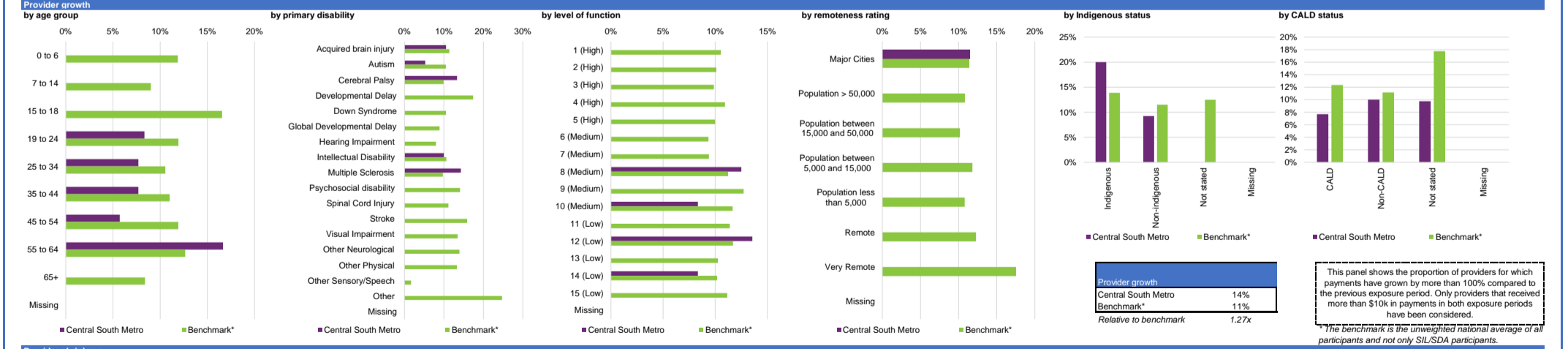
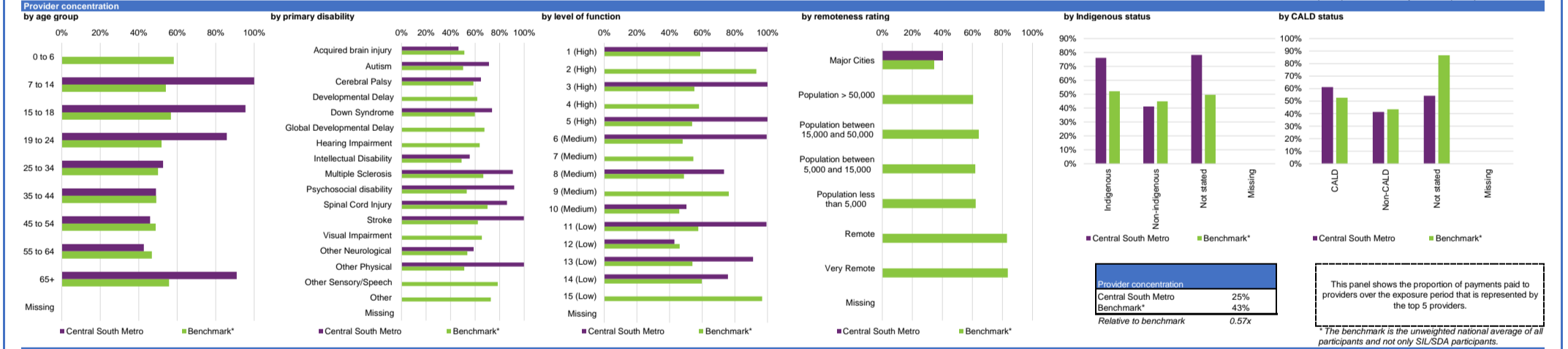
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

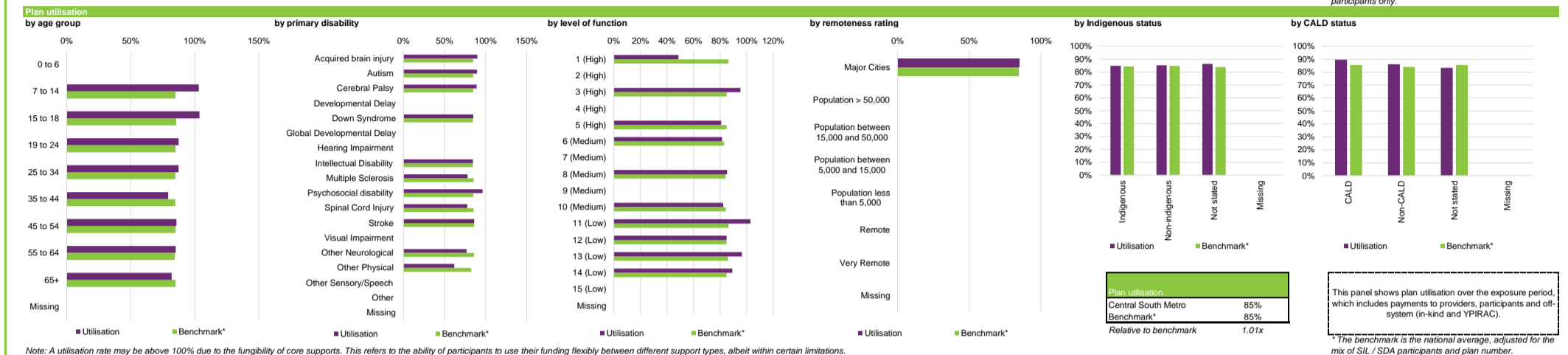
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

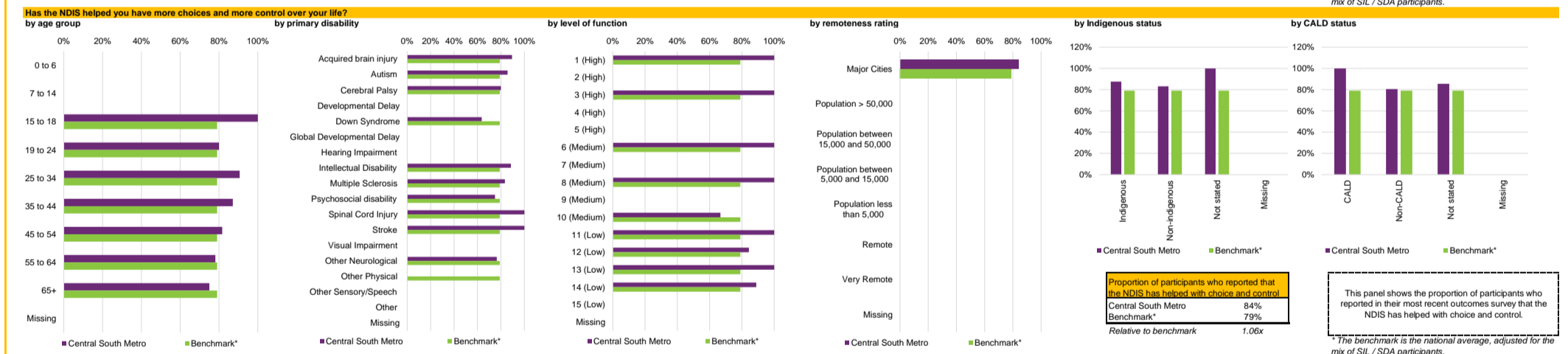
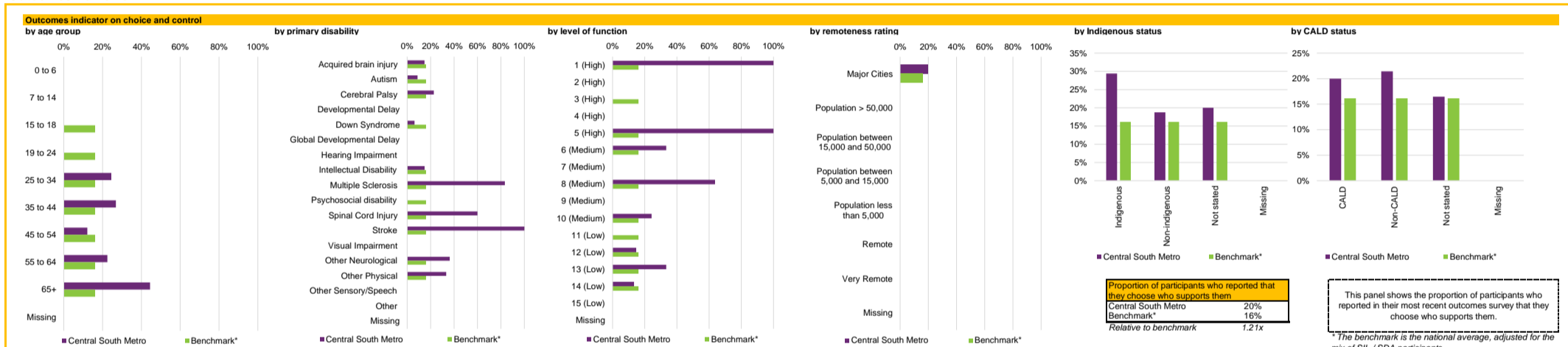


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	196	49	4.0	86%	0%	0%	0.5	0.3	56%	21%	84%
Daily Activities	238	75	3.2	66%	12%	6%	28.7	27.3	95%	19%	84%
Community	228	62	3.7	70%	7%	7%	5.7	4.0	71%	21%	84%
Transport	229	36	6.4	83%	0%	0%	0.3	0.2	67%	19%	84%
Core total	240	131	1.8	63%	14%	4%	35.2	31.8	81%	20%	84%
Capacity Building											
Daily Activities	235	76	3.1	59%	6%	18%	1.9	1.1	59%	19%	83%
Employment	20	6	3.3	100%	0%	25%	0.2	0.2	71%	20%	100%
Relationships	114	26	4.4	82%	25%	25%	0.7	0.3	43%	9%	77%
Social and Civic	4	2	2.0	100%	0%	0%	0.0	0.0	63%	33%	100%
Support Coordination	228	58	3.9	56%	20%	20%	0.6	0.4	66%	18%	83%
Capacity Building total	242	128	1.9	46%	6%	13%	3.4	2.0	58%	20%	84%
Capital											
Assistive Technology	138	42	3.3	78%	17%	17%	1.0	0.4	40%	22%	84%
Home Modifications	91	4	22.8	100%	0%	0%	0.6	0.1	10%	14%	83%
Capital total	174	46	3.8	73%	17%	17%	1.6	0.4	28%	20%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	242	211	1.1	61%	11%	7%	40.1	34.2	85%	20%	84%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

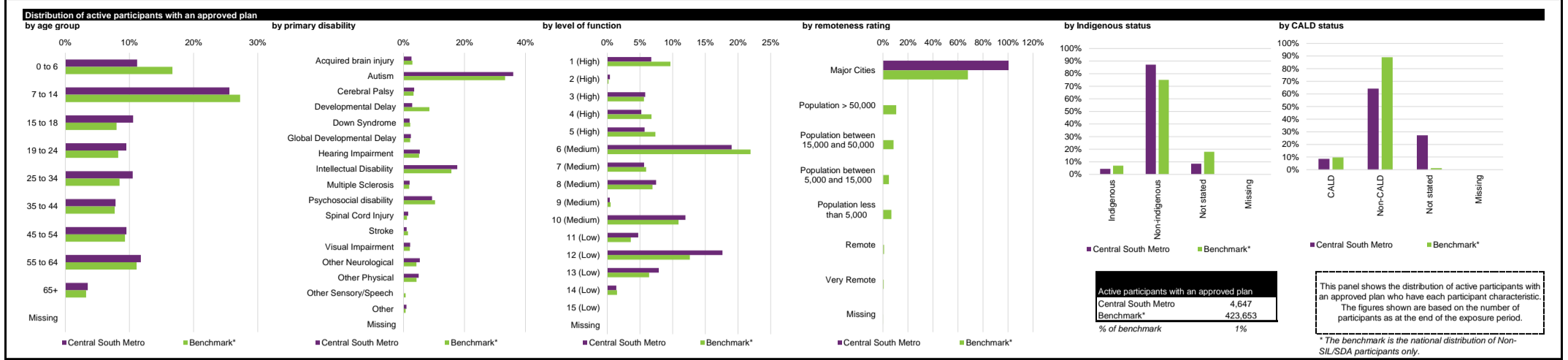
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

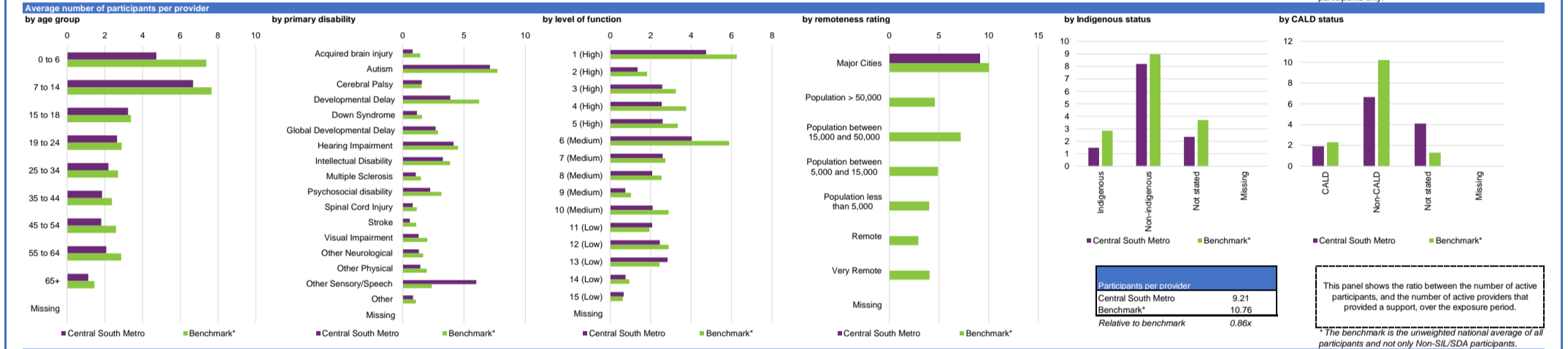
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

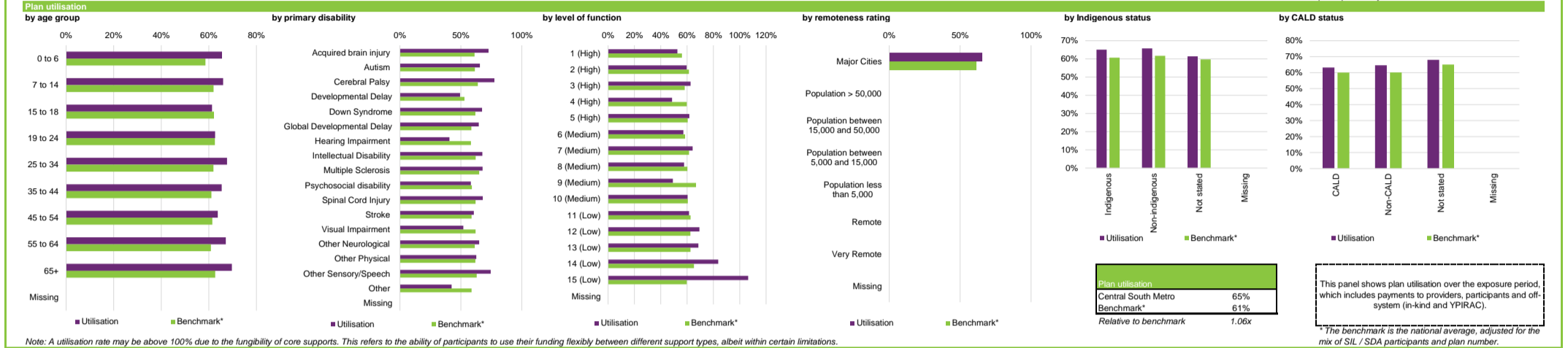
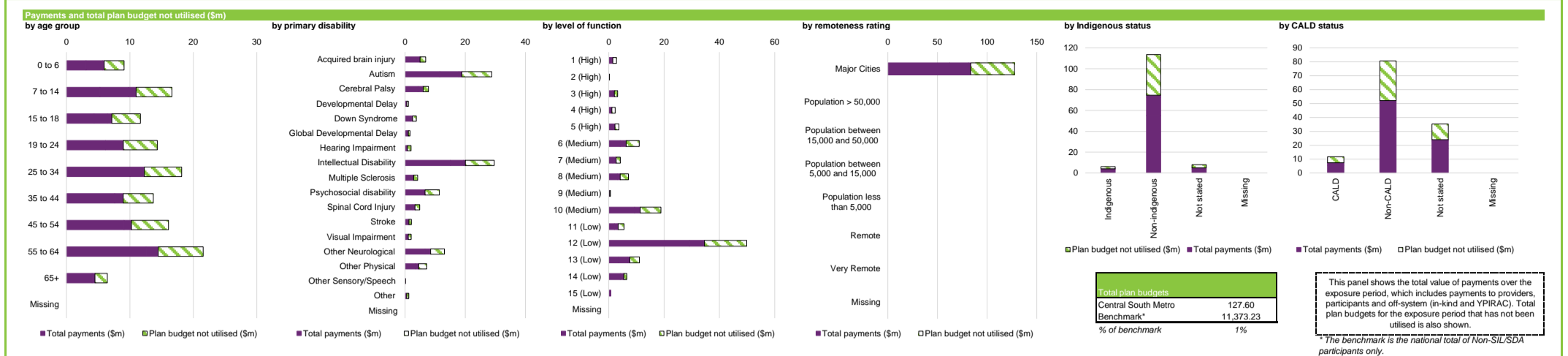
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

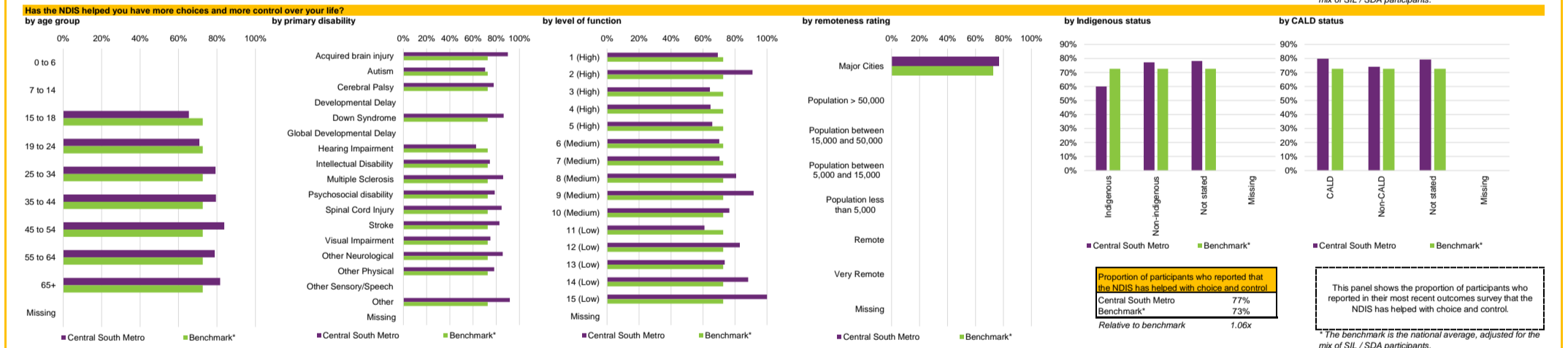
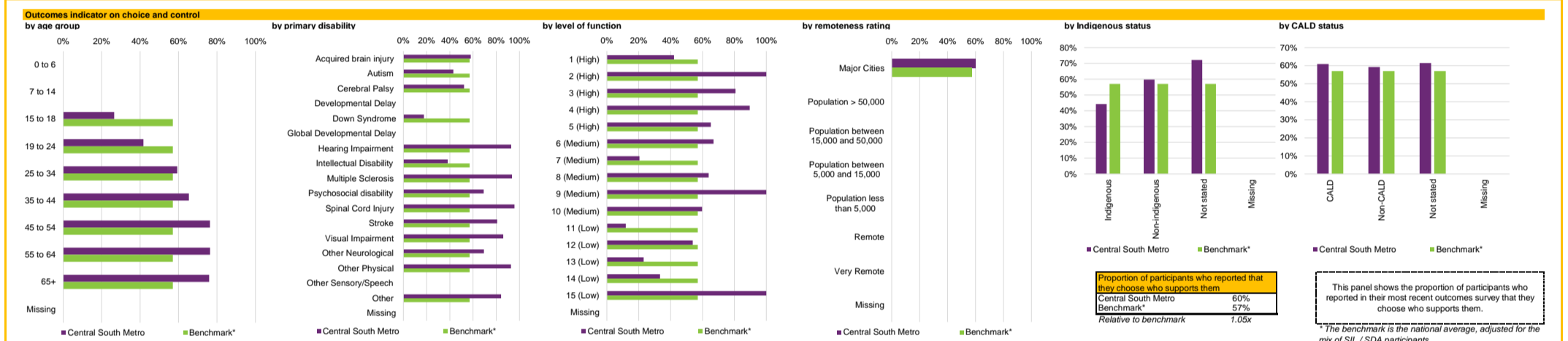


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,018	131	23.0	64%	27%	9%	3.9	2.1	53%	64%	79%
Daily Activities	2,446	195	12.5	56%	19%	22%	47.3	35.8	76%	61%	80%
Community	2,598	157	16.5	48%	17%	17%	27.2	18.0	66%	56%	79%
Transport	1,755	60	29.3	61%	0%	0%	2.7	2.5	91%	55%	80%
Core total	4,002	316	12.7	48%	19%	16%	81.2	58.4	72%	61%	78%
Capacity Building											
Daily Activities	4,426	233	19.0	56%	3%	14%	27.4	15.8	57%	59%	77%
Employment	420	34	12.4	89%	9%	55%	2.6	1.1	41%	40%	80%
Relationships	400	59	6.8	52%	9%	27%	1.8	0.8	44%	21%	73%
Social and Civic	719	78	9.2	46%	19%	6%	3.1	1.2	38%	48%	70%
Support Coordination	1,719	133	12.9	42%	12%	12%	3.3	2.1	63%	57%	78%
Capacity Building total	4,522	335	13.5	45%	7%	18%	39.3	21.7	55%	59%	77%
Capital											
Assistive Technology	1,308	108	12.1	57%	11%	39%	6.8	3.3	48%	70%	82%
Home Modifications	120	8	15.0	100%	0%	0%	0.2	0.1	27%	77%	85%
Capital total	1,315	111	11.8	56%	14%	38%	7.1	3.3	47%	70%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,647	510	9.1	42%	15%	15%	127.6	83.5	65%	60%	77%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – ‘good’ performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a ‘good’ performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.