

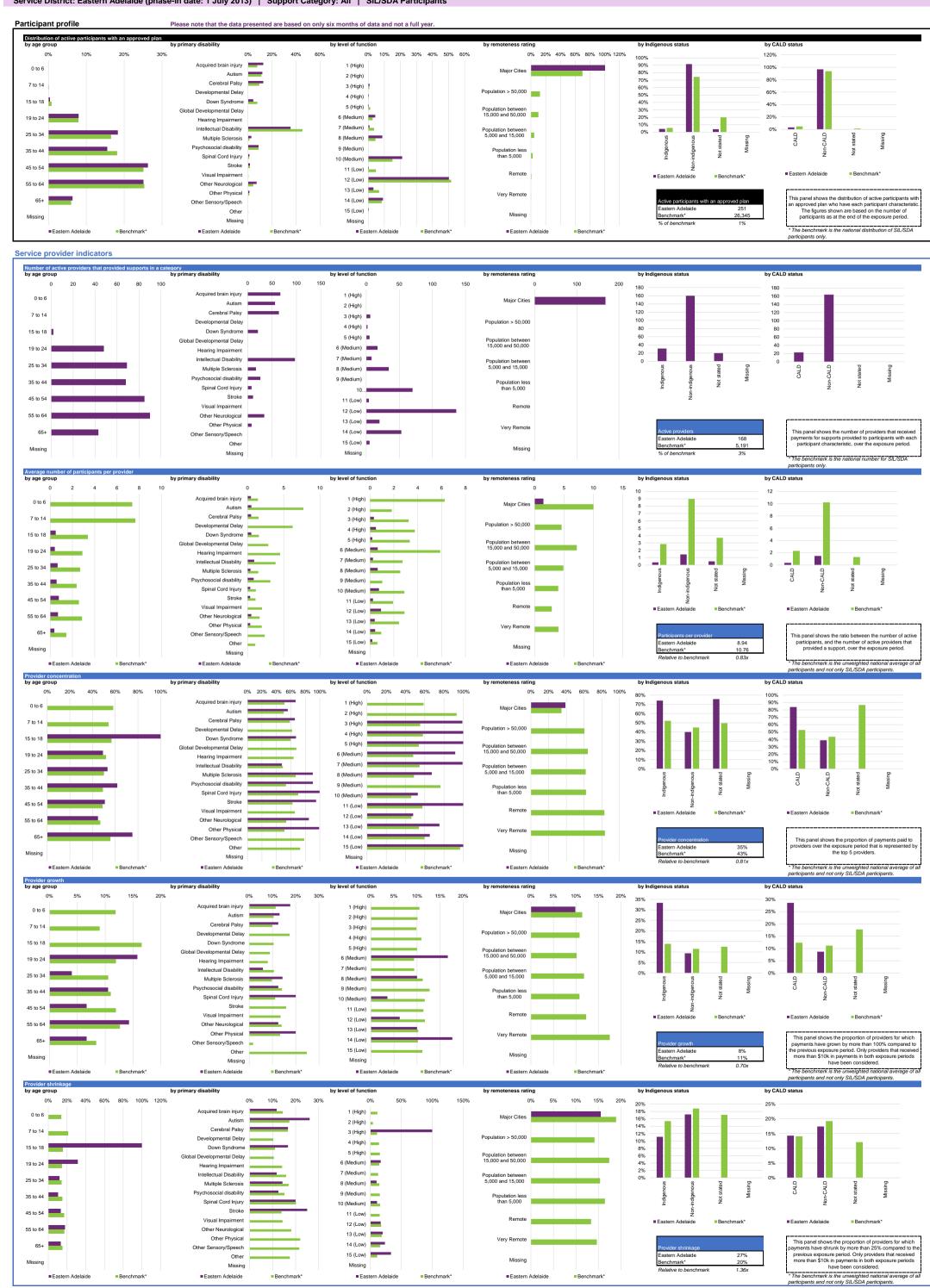




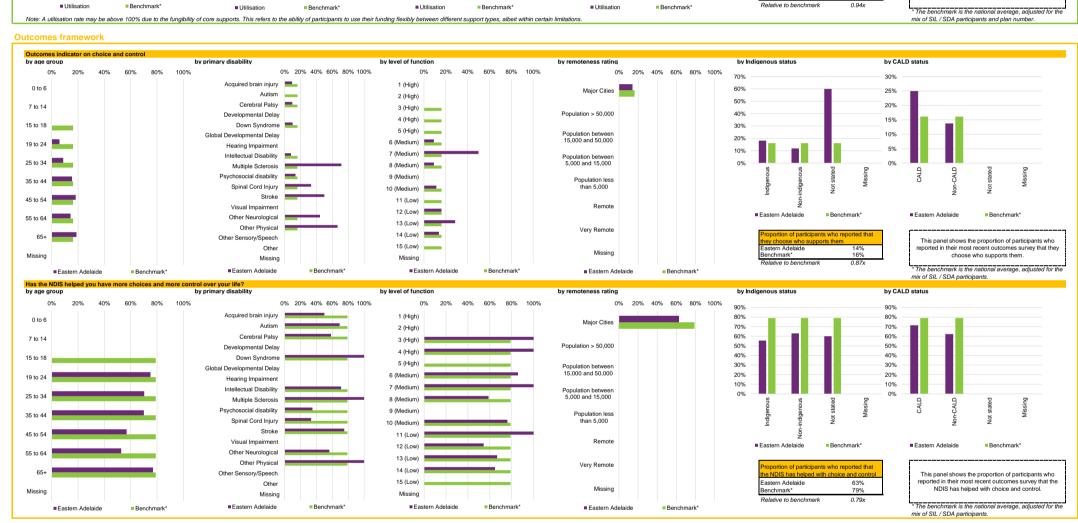
Support category summary Support category approved plans Active providers per provide choice and control choice and control? Daily Activities 16.3 82.3 2,564 112 19.3 106.3 Capacity Building 3,353 18.0 72% 32% 10.8 59% 59% 73% Employment 169 29 38 20 87% 0% 7% 0% 54% 1.5 1.8 0.6 0.9 0.6 0.1 61% 43% 71% 14% 0% 14% 28% 286 212 7.5 10.6 65% 86% 35% 22% 14% 48% 60% 77% • Social and Civic 27.5 71% 45% Home Modifications 13% 52% Capital total 833 11.1 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 3,390 8.9 140.4 98.2 70% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fu

| Indicator definitions  |   |
|--|---|
| Active participants with approved plans  | Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan   |
| Active providers Participants per provider Provider concentration Provider growth Provider shrinkage | Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of providers payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Total plan budgets<br>Payments<br>Utilisation  | Value of supports committed in participant plans for the exposure period Value of all perments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets  |
| Outcomes indicator on choice and control<br>Has the NDIS helped with choice and control?             | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control   |
| •  | The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration  |
|  | red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  |

Service District: Eastern Adelaide (phase-in date: 1 July 2013) | Support Category: All | SIL/SDA Participants



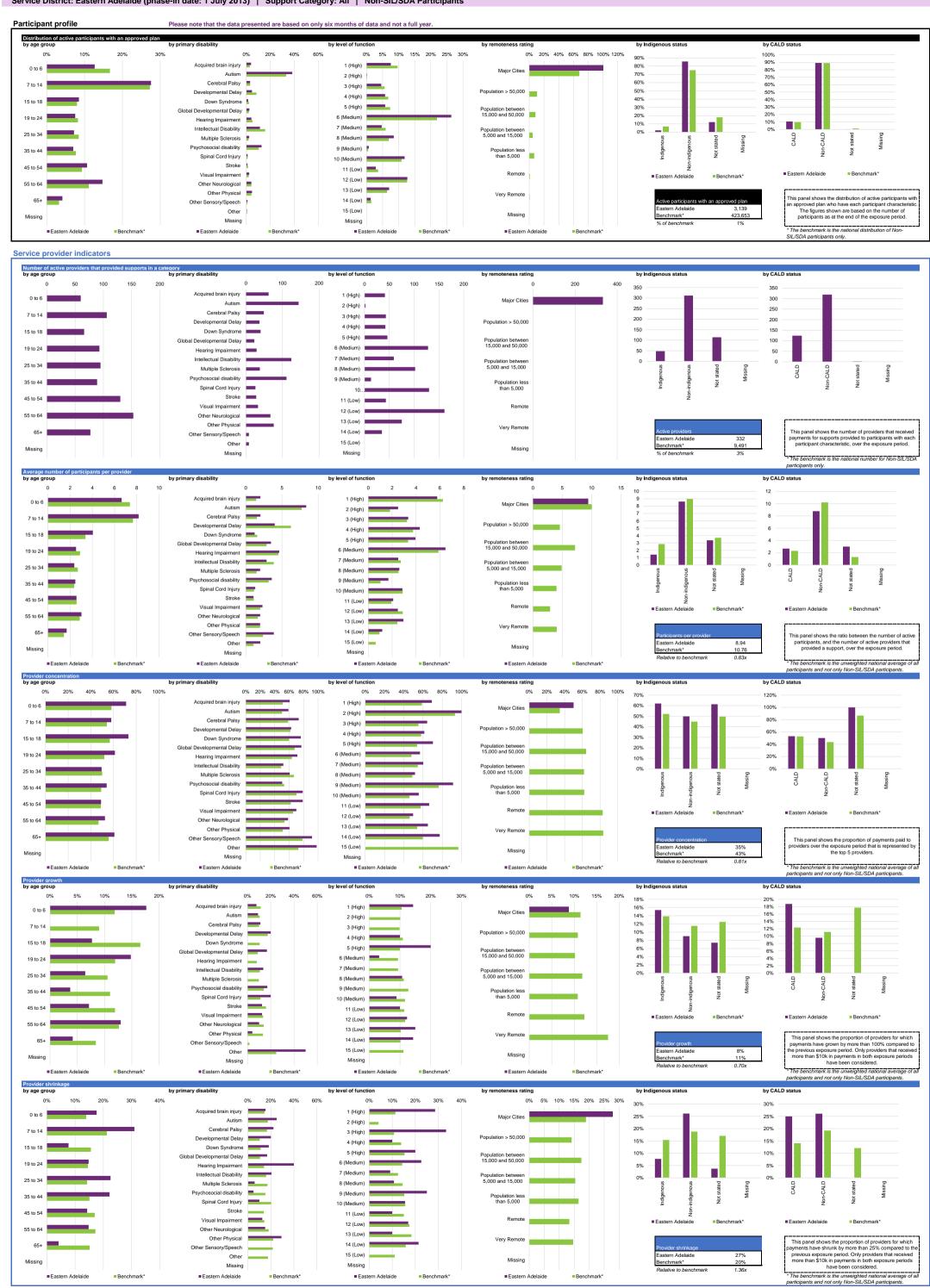




| upport category         | Active participants with approved plans | Active providers | Participants<br>per provider | Provider<br>concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has the NDIS helped choice and control |
|-------------------------|---|------------------|------------------------------|---------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| ore                     |   |                  |                              |                           |                    |                       |                             |                |             |   |  |
| Consumables             | 235                                     | 39               | 6.0                          | 82%                       | 14%                | 0%                    | 0.6                         | 0.4            | 66%         | 14%   | 62%                                    |
| Daily Activities        | 250                                     | 60               | 4.2                          | 65%                       | 7%                 | 20%                   | 42.1                        | 37.3           | 89%         | 14%   | 63%                                    |
| Community               | 228                                     | 51               | 4.5                          | 63%                       | 8%                 | 24%                   | 4.2                         | 1.9            | 44%         | 13%   | 62%                                    |
| Transport               | 247                                     | 19               | 13.0                         | 90%                       | 0%                 | 0%                    | 0.3                         | + 0.2          | 54%         | 14%   | 62%                                    |
| Core total              | 251                                     | 102              | 2.5                          | 62%                       | 8%                 | 14%                   | 47.3                        | 39.7           | 84%         | 14%   | 63%                                    |
| pacity Building         |   |                  |                              |                           |                    |                       |                             |                |             |   |  |
| Daily Activities        | 250                                     | 65               | 3.8                          | 70%                       | 8%                 | 15%                   | 1.6                         | 0.9            | 59%         | 14%   | 62%                                    |
| Employment              | 30                                      | 12               | 2.5                          | 98%                       | 0%                 | 40%                   | + 0.3                       | + 0.2          | 70%         | 10%   | 77%                                    |
| Relationships           | 117                                     | 25               | 4.7                          | 80%                       | 20%                |                       | 0.8                         | 0.3            | 42%         | 3%  | 65%                                    |
| Social and Civic        | 18                                      | 4                | 4.5                          | 100%                      | 0%                 | 0%                    | + 0.1                       | 0.0            | 11%         | 22%   | 53%                                    |
| Support Coordination    | 249                                     | 50               | 5.0                          | 56%                       | 0%                 | 22%                   | 0.8                         | 0.4            | 55%         | 14%   | 62%                                    |
| Capacity Building total | 251                                     | 104              | 2.4                          | 49%                       | 9%                 | 9%                    | 3.7                         | 2.0            | 56%         | 14%   | 63%                                    |
| pital                   |   |                  |                              |                           |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 127                                     | 30               | 4.2                          | 89%                       | 29%                | 29%                   | 1.3                         | 0.6            | 48%         | 19%   | 58%                                    |
| Home Modifications      | 159                                     | 9                | 17.7                         | 100%                      | 17%                | 17%                   | 1.4                         | 0.8            | 55%         | 12%   | 67%                                    |
| Capital total           | 193                                     | 38               | 5.1                          | 86%                       | 23%                | 31%                   | 2.8                         | 1.4            | 51%         | 14%   | 63%                                    |
| Missing                 | 0                                       | 0                | 0.0                          | 0%                        | 0%                 | 0%                    | 0.0                         | 0.0            | 0%          | 0%  | 0%                                     |
| All support categories  | 251                                     | 168              | 1.5                          | 58%                       | 10%                | 15%                   | 53.8                        | 43.2           | 80%         | 14%   | 63%                                    |

| proved plan and reside in the service district / have supports relating to the support category in their plan  for supports provided to participants within the service district / support category, over the exposure period  rits and the number of active providers  osure period that were paid to the top 10 providers  nosure period that were paid to the top 10 providers  nave grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered  nave shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered  lans for the exposure period |
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Service District: Eastern Adelaide (phase-in date: 1 July 2013) | Support Category: All | Non-SIL/SDA Participants







| Support category        | Active participants with<br>approved plans | Active providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has the NDIS helped win<br>choice and control? |
|-------------------------|--|------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| Core                    |  |                  |                              |                        |                    |                       |                             |                |             |   |  |
| Consumables             | 2,196                                      | 79               | 27.8                         | 75%                    | 0%                 | 0%                    | 2.2                         | 1.1            | 50%         | 67%   | 75%  |
| Daily Activities        | 2.123                                      | 127              | 16.7                         | 68%                    | 12%                | 12%                   | 40.2                        | 29.3           | 73%         | 65%   | 75%  |
| Community               | 2,336                                      | 96               | 24.3                         | 64%                    | 11%                | 11%                   | 15.1                        | 7.5            | 50%         | 64%   | 75%  |
| Transport               | 1,223                                      | 23               | 53.2                         | 84%                    | 0%                 | 0%                    | 1.6                         | 1.2            | 80%         | 62%   | 76%  |
| Core total              | 2,902                                      | 181              | 16.0                         | 65%                    | 11%                | 11%                   | 59.0                        | 39.1           | 66%         | 65%   | 75%  |
| Capacity Building       |  |                  |                              |                        |                    |                       |                             |                |             |   |  |
| Daily Activities        | 3.103                                      | 166              | 18.7                         | 73%                    | 5%                 | 29%                   | 16.8                        | 9.9            | 59%         | 65%   | 75%  |
| Employment              | 139  | 27               | 5.1                          | 86%                    | 0%                 | 50%                   | 1.2                         | 0.7            | 59%         | 52%   | 69%  |
| Relationships           | 169  | 31               | 5.5                          | 72%                    | 20%                | 20%                   | 1.0                         | 0.3            | 29%         | 27%   | 54%  |
| Social and Civic        | 194  | 18               | 10.8                         | 91%                    | 0%                 | 0%                    | 0.5                         | + 0.1          | 23%         | 51%   | 82%  |
| Support Coordination    | 1,217                                      | 107              | 11.4                         | 46%                    | 9%                 | 12%                   | 2.7                         | 1.7            | 64%         | 60%   | 72%  |
| Capacity Building total | 3,126                                      | 237              | 13.2                         | 64%                    | 3%                 | 29%                   | 23.8                        | 14.2           | 59%         | 65%   | 75%  |
| Capital                 |  |                  |                              |                        |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 634  | 55               | 11.5                         | 71%                    | 12%                | 41%                   | 3.6                         | 1.6            | 44%         | 76%   | 79%  |
| Home Modifications      | 56   | 8                | 7.0                          | 100%                   | 0%                 | 100%                  | + 0.3                       | + 0.1          | 41%         | 85%   | 77%  |
| Capital total           | 640  | 57               | 11.2                         | 71%                    | 16%                | 42%                   | 3.9                         | 1.7            | 44%         | 76%   | 79%  |
| Missing                 | 0  | 0                | 0.0                          | 0%                     | 0%                 | 0%                    | 0.0                         | 0.0            | 0%          | 0%  | 0%   |
| All support categories  | 3,139                                      | 332              | 9.5                          | 64%                    | 9%                 | 28%                   | 86.7                        | 55.0           | 63%         | 65%   | 75%  |

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