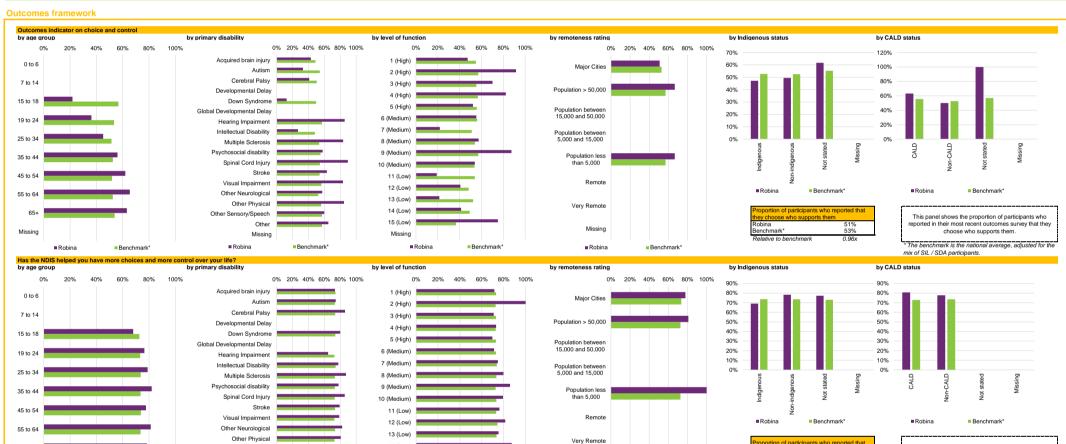


65+

■ Robina

Benchmark





Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
Core											
Consumables	8,387	208	40.3	53%	4%	15%	7.4	5.7	77%	51%	78%
Daily Activities	5,417	307	17.6	42%	13%	18%	153.3	127.2	83%	50%	79%
Community	6,068	218	27.8	51%	14%	10%	68.6	48.2	70%	49%	79%
Transport	3,506	78	44.9	53%	0%	0%	5.3	5.0	93%	46%	80%
Core total	8,878	425	20.9	42%	11%	17%	234.7	186.2	79%	51%	78%
apacity Building											
Daily Activities	8,894	326	27.3	55%	7%	23%	49.8	32.0	64%	51%	78%
Employment	343	45	7.6	77%	0%	12%	4 2.5	1.4	57%	32%	77%
Relationships	377	71	5.3	59%	7%	50%	2.5	1.2	46%	17%	78%
Social and Civic	373	29	12.9	80%	0%	0%	+ 0.7	+ 0.3	38%	50%	74%
Support Coordination	3,013	246	12.2	38%	2%	22%	6.9	4.8	70%	48%	78%
Capacity Building total	8,971	490	18.3	46%	7%	20%	66.4	43.3	65%	51%	78%
apital											
Assistive Technology	1,985	160	12.4	40%	20%	38%	10.7	6.1	57%	62%	83%
Home Modifications	464	46	10.1	73%	26%	21%	2.8	2.0	72%	59%	85%
Capital total	2,085	185	11.3	36%	23%	34%	13.5	8.1	60%	61%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,009	732	12.3	40%	12%	22%	314.5	237.5	76%	51%	78%

Missing

NDIS has helped with choice and control.

* The benchmark is the national average, adjusted for th

mix of SIL / SDA pa

14 (Low)

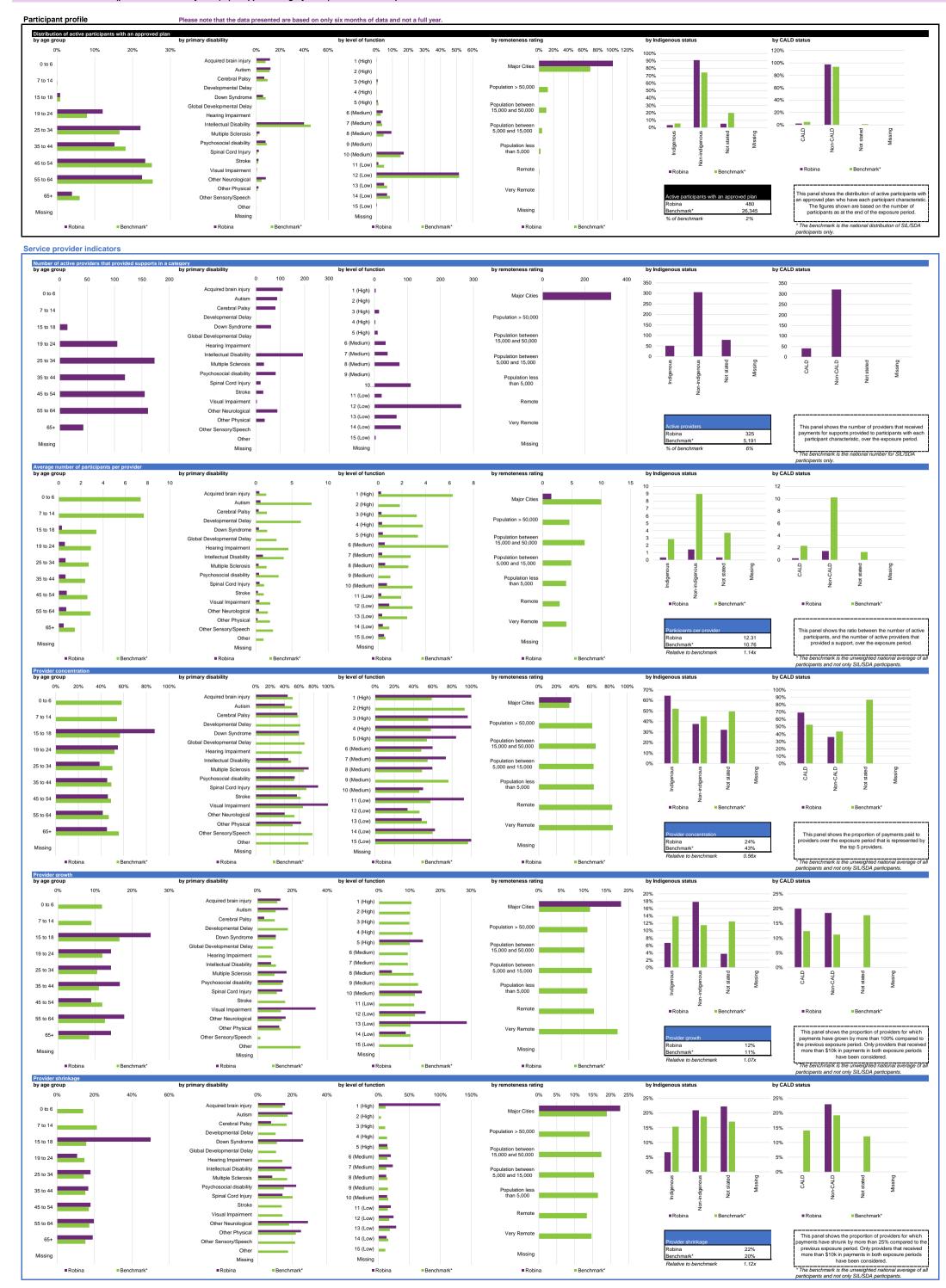
15 (Low)

Missing

Other Sensory/Speech

Missing

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric — in other words — performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric — in other words — performing relatively well under the metric under consideration.
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.



Spinal Cord Injury

Stroke

Missing

■ Robina

Benchmark

10 (Medium)

11 (Low)

15 (Low)

Missing



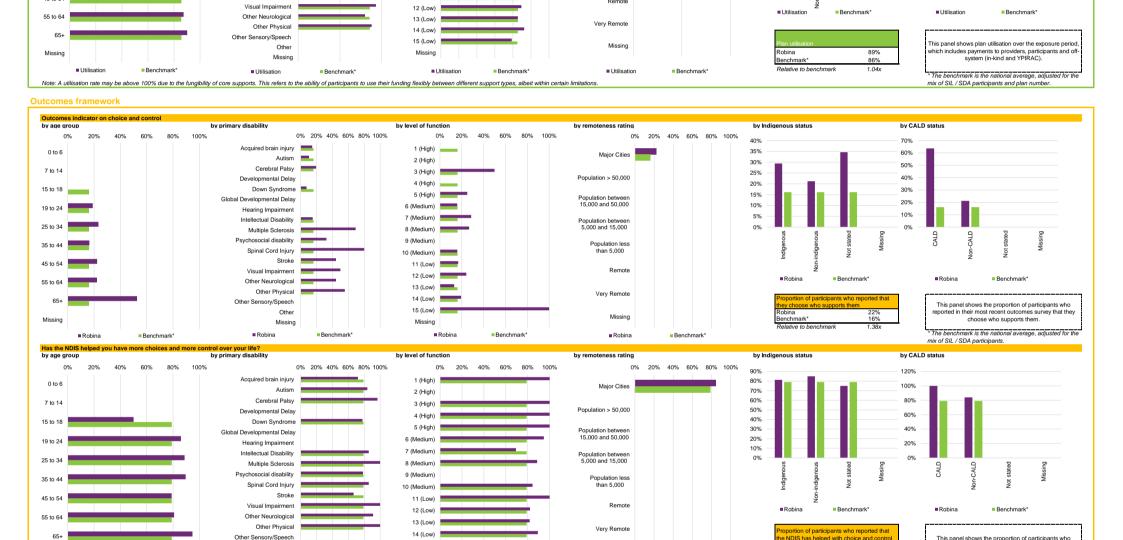
Remote

Not

NDIS has helped with choice and control.

* The benchmark is the national average, adju

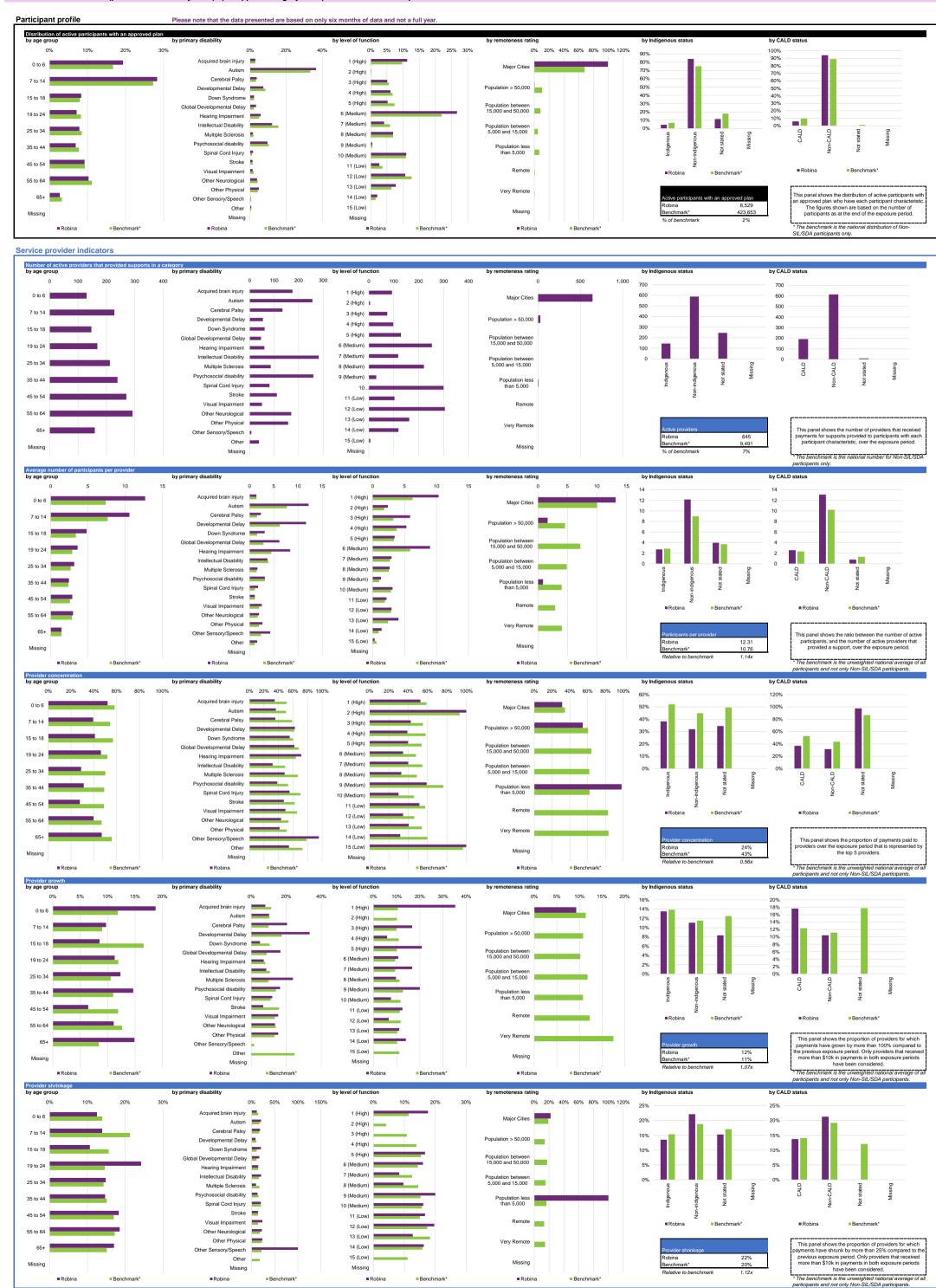
mix of SIL / SDA pa



upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped w
ore											
Consumables	413	92	4.5	56%	8%	15%	0.8	0.6	76%	23%	85%
Daily Activities	480	136	3.5	57%	18%	18%	64.1	60.7	95%	22%	84%
Community	473	102	4.6	50%	10%	16%	14.1	10.7	76%	22%	84%
Transport	466	46	10.1	68%	0%	0%	0.7	0.4	65%	21%	84%
Core total	480	202	2.4	53%	17%	19%	79.6	72.4	91%	22%	84%
apacity Building											
Daily Activities	474	138	3.4	47%	10%	21%	2.6	1.8	70%	22%	85%
Employment	16	11	1.5	99%	0%	100%	+ 0.1	+ 0.1	67%	31%	81%
Relationships	131	42	3.1	71%	10%	40%	1.1	0.5	47%	15%	81%
Social and Civic	0	1	0.0	100%	0%	0%	0.0	0.0	64%	0%	0%
Support Coordination	478	107	4.5	51%	0%	24%	1.4	1.1	79%	22%	85%
Capacity Building total	480	217	2.2	37%	6%	29%	5.6	3.9	69%	22%	84%
apital											
Assistive Technology	197	65	3.0	58%	9%	64%	1.3	0.7	55%	29%	85%
Home Modifications	129	21	6.1	89%	40%	20%	1.7	1.3	79%	38%	82%
Capital total	237	83	2.9	64%	25%	40%	3.0	2.1	68%	29%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	480	325	1.5	50%	18%	23%	88.3	78.4	89%	22%	84%

Missing

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.







upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	7,974	181	44.1	56%	5%	15%	6.7	5.1	77%	54%	77%
Daily Activities	4,937	263	18.8	51%	12%	22%	89.3	66.5	75%	53%	79%
Community	5,595	197	28.4	56%	16%	10%	54.5	37.6	69%	52%	78%
Transport	3,040	53	57.4	51%	0%	0%	4.7	4.6	97%	49%	80%
Core total	8,398	361	23.3	51%	9%	16%	155.1	113.8	73%	54%	77%
apacity Building											
Daily Activities	8,420	298	28.3	56%	8%	25%	47.2	30.1	64%	54%	77%
Employment	327	43	7.6	77%	6%	12%	2.4	1.3	56%	32%	77%
Relationships	246	51	4.8	53%	0%	38%	1.4	0.6	45%	20%	72%
Social and Civic	373	28	13.3	82%	0%	0%	+ 0.7	+ 0.3	38%	50%	74%
Support Coordination	2,535	223	11.4	39%	4%	17%	5.5	3.7	68%	54%	76%
Capacity Building total	8,491	439	19.3	48%	9%	20%	60.7	39.4	65%	54%	77%
pital											
Assistive Technology	1,788	147	12.2	39%	19%	42%	9.4	5.3	57%	67%	83%
Home Modifications	335	29	11.6	77%	11%	33%	÷ 1.1	0.7	61%	69%	87%
Capital total	1,848	157	11.8	37%	15%	36%	10.4	6.0	57%	67%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.529	645	13.2	48%	10%	21%	226.3	159.2	70%	54%	77%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
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