



Support category summary

| Support category | Active participants with approved plans | Active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (Sm) | Utilisation | Outcomes indicator on choice and control | Has the NDIS helped with choice and control? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core |  |  |  |  |  |  |  |  |  |  |  |
| Consumables |  | ${ }^{78}$ | ${ }^{29.0}$ - | ${ }^{76 \%}$ | ${ }^{8 \%}$ | ${ }^{15 \%}$ | 2.4 | 1.2 | 51\% | ${ }_{51 \%}$ | ${ }^{80 \%}$ |
| Daily Activies Communty |  | [ $\begin{aligned} & 93 \\ & 71\end{aligned}$ | ${ }^{15.5}$ | 60\% | 7\% 12\% | 19\% | 47.7 <br> 19.4 | 38.9 <br> 13.1 | 82\% | 55\%\% | 81\% |
| Transoort | $\begin{array}{r}\text { 1,924 } \\ \hline \quad 999\end{array}$ | - 32 | 31.20 | 78\% | \%\% | 0\% | -1.4 | $\begin{array}{r}19.1 \\ \hline\end{array}$ | 89\% - | 51\% | 80\% |
| Core total | 2,572 | 145 | 17.7 | 59\% | 9\% | 12\% | 70.9 | 54.5 | 77\% | 59\% | 79\% |
| Capacity Building |  |  |  |  |  |  |  |  |  |  |  |
| Daily Activies | 2,952 | 119 | 24.8 | 71\% | 18\% | 24\% | 16.1 | - 8.2 | 51\% | 58\% | 79\% |
| Employment | ${ }^{80}$ | - $\begin{array}{r}10 \\ \hline 15\end{array}$ | 8.0 | ${ }_{\text {100\% }}$ | ${ }^{0 \%}$ | 0\% | 0.8 0.8 | ${ }^{0.4}$ | 52\% | ${ }^{42 \%}$ \% | ${ }_{8}^{68 \%}$ - |
| Relationships Social and Civic | 130 159 | $\begin{array}{r}15 \\ \hline \quad 16 \\ \hline\end{array}$ | 8.7 9.9 | ${ }_{94 \%}^{98 \%}$ | 25\% ${ }^{25 \%}$ | 50\% | 0.8 0.4 | 0.5 0.1 | 62\% ${ }_{\text {30\% }}^{62 \%}$ | +17\% | 88\% ${ }_{\text {70\% }}$ |
| Supoort Coordination | 990 | 58 | 17.1 |  |  | 20\% | 2.1 | 1.4 | 66\% | 50\% | 78\% |
| Capacity Builiing total | 2,962 | 156 | 19.0 | 63\% | 15\% | 21\% | 21.6 | 11.7 | 54\% | 58\% | 79\% |
| Capital |  |  |  |  |  |  |  |  |  |  |  |
| Assistive Technology | 728 |  | 11.9 | 76\% | 12\% | 29\% | 3.9 | 1.9 | 48\% | 69\% - | 82\% |
| Home Modifications | 92 | 10 | 9.2 | 100\% - | 25\% - | 0\% | 0.6 | 0.3 | 50\% | 54\% | 85\% - |
| Capital Ital | 756 | 63 | 12.0 | 72\% | 20\% | 25\% | 4.5 | 2.2 | 49\% | 68\% | 82\% |
| Missing | 0 | 0 | 0.0 | 0\% | 0\% | 0\% | 0.0 | 0.0 | 0\% | 0\% | 0\% |
| All support categories | 2,995 | 242 | 12.4 | 57\% | 7\% | 25\% | 97.0 | 68.4 | 70\% | 59\% | 78\% |

Note: A utilisation rate mavy be above 100\%\% due to to the tungibility of core supports. This refers to the ability of participants to use their tunding flexibly between difterent support types, albeit within certain linitiations.


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| Support category | Active participants with approved plans | Active providers | Participants per provider | $\begin{gathered} \text { Provider } \\ \text { concentration } \end{gathered}$ | $\begin{gathered} \text { Provider } \\ \text { growth } \end{gathered}$ | $\begin{aligned} & \text { Provider } \end{aligned}$ shrinkag | Total plan budgets (\$m) | Payments (sm) | Utilisation | Outcomes indicator on choice and control | Has the NDIS helped with choice and control? |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Core |  |  |  |  |  |  |  |  |  |  |  |
| Consumables Daliy Activies | 107 123 | ${ }_{43}^{26}$ | 4.1 2.9 | 93\% | 0\% | \%\% 19\% | 0.2 17.2 | 0.1 16.0 | 59\%\% | $17 \%$ $18 \%$ | ${ }_{84 \%}^{86 \%}$ |
| Community | - ${ }^{120}$ | ${ }_{34}$ | ${ }_{3.5}^{2.9}$ | 71\% | 10\% | 24\% | - 4.3 | - $\quad 3.0$ | 71\% | 18\% | 84\% |
| Transport | 122 | 20 | 6.1 | 91\% | 0\% | 0\% | 0.2 | 0.1 | 57\% | 17\% | 85\% |
| Core total | 123 | 65 | 1.9 | 70\% | 3\% | 23\% | 21.8 | 19.3 | 88\% | 18\% | 84\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Employment | - ${ }^{3}$ | 2 | 1.5 | 100\% | 0\% | 100\% | 0.1 | 0.1 | 66\% | ${ }^{33 \%}$ | 100\% - |
| Realionships | - ${ }^{33}$ | ${ }^{6}$ | ${ }^{5.5}$ |  |  | ${ }^{67 \%}$ | 0.3 0 | 0.2 | 69\% | ${ }_{0 \%}^{9 \%}$ |  |
| Social and Civic | ${ }_{1}^{121}$ | ${ }_{18}$ | 1.0 6.7 | -100\% | 0\% | - | 0.0 0.4 | 0.0 0.3 | 165\% ${ }_{\text {74\% }}^{16}$ | - | ${ }_{84 \%}^{100 \%}$ |
| Capacily Builiding lotal | ${ }_{123}$ | 44 | 2.8 | 64\% | 25\% | 30\% | 1.4 | 1.0 | 71\% | 18\% | 84\% |
| Capital |  |  |  |  |  |  |  |  |  |  |  |
| Assistive Technology | - 47 |  | 2.4 |  | 0\% | 50\% | 0.3 | 0.1 | 37\% | 15\% | 85\% |
| Home Modifications | - 30 | 3 |  | 100\% | 100\% | 0\% | 0.2 | 0.1 | 49\% - | 17\% | 80\% |
| Capita lotal | 64 | 22 | 2.9 | 93\% | 33\% | 33\% | 0.5 | 0.2 | 41\% | 16\% | 86\% |
| Missing | 0 | 0 | 0.0 | \% | \% | 0\% | 0.0 | 0.0 | \% | 0\% | 0\% |
| All support categories | 123 | 88 | 1.4 | 67\% | 11\% | 26\% | 23.7 | 20.5 | 86\% | 18\% | 84\% |

Note: A A tilisation rate may be above $100 \%$ due to the tungibility of core supports. This sefers to the ability of paticiopants to use their funding fiexibly between difiererent support types, albeit within certain linitations.

| Active participants with approved plans | Number of active particicants who have an approved plan and reside in the sevice district /have supports relating to the support categorv in their plan |
| :---: | :---: |
| Active providers | Number of providers that reecieded payments for supports provided to participants within the sevice district/support categor, over the expossur period |
| Particicants per provider Provider concentration | Ratio beiween the number of ative participants and the number of ative provideris |
| Provider growth | Proporition of rovoviders for which payments have grown by more than $100 \%$ compared to the previous exposure perioc. Only providers that reecived more than $\$ 10 \mathrm{k}$ in payments in both exposur periods have been considerad |
| Provider shrinkage |  |
| Total plan budgets Payments | Value of supports committed in participant plans for the exposure period <br> Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) |
|  |  |
| Outcomes indicator on choice and control <br> Has the NDIS helped with choice and control? | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them <br> he NDIS has helped with choice |
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Service provider indicators


Plan utilisation










| Proporion of participants who reported that |
| :--- |
| the Nolis has helped with choice and contor | Mackay

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Note: A utilisation rate may be above 100\%\% due to to the tungibility of core supports. This refers to the ability of participants to use their tunding flexibly between dititerent support types, albeit within certain linitiations.

| Indicator def |  |
| :---: | :---: |
| Active participants with approved plans | Number of active particionits who have an approved plan and reside in the senvice district/ have supports reating to the support category in their plan |
| Active providers | Number of providers that received payments for supports provided to paricipants witin the service district/support categor, vver the exposure period |
| Participants per provider | Ratio beimeen the number of active participants and the number of active providers |
| Provider concentration | Proootion of provider payments over the exxosure eferio that were paid to the to 10 provi |
| Provider shrinkage |  |
| Total plan budgets | Value of supoots commited in paricioant plans for the exposure eeriod |
| Payments Utilisation | Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets |
|  |  |
| Has the NoIS helped with choice and control? | Proporion of participants who reported it their most recent outcomes surve that the NoIS has helped with choice and control |
| 8 |  The red dots indicate the bottom $10 \%$ of service districts/support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consin |

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