

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

■ Utilisation

Benchmark



■ Utilisation

Benchmark*

* The benchmark is the national average, adjusted for the

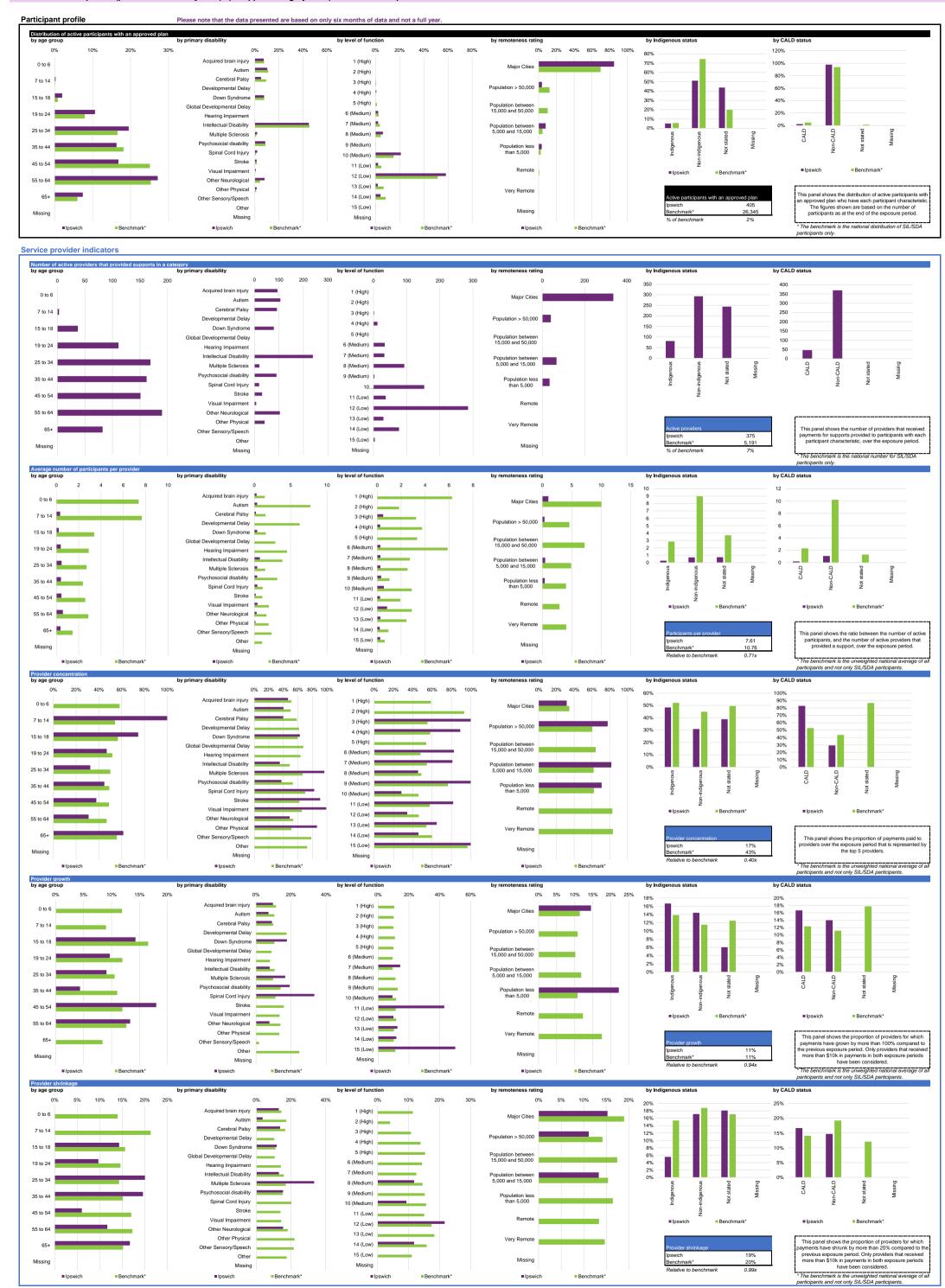
mix of SIL / SDA participants and plan number

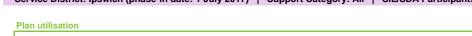
■ Utilisation



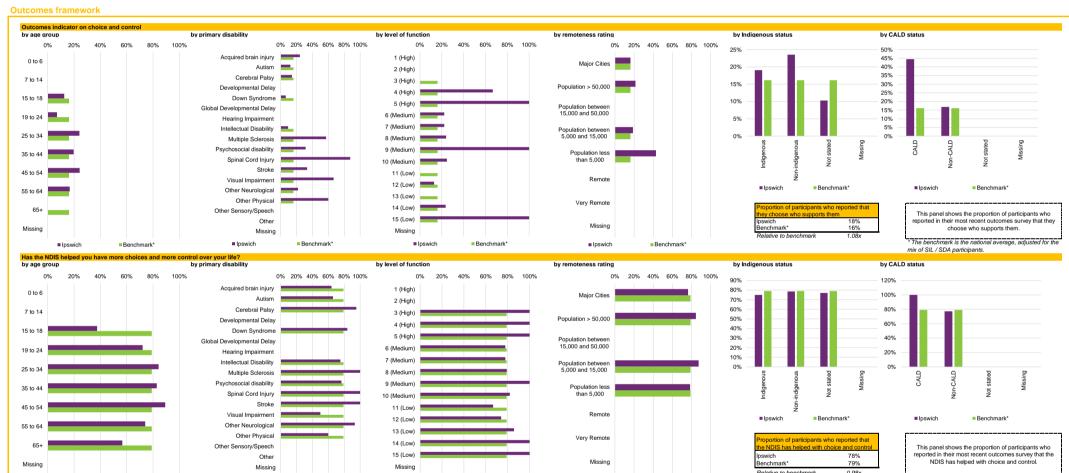
upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	5,492	260	21.1	54%	2%	21%	6.4	4.1	65%	57%	77%
Daily Activities	4,035	368	11.0	33%	12%	17%	124.3	107.5	86%	54%	77%
Community	4,186	247	16.9	41%	13%	13%	53.7	34.1	63%	53%	76%
Transport	2,388	79	30.2	57%	14%	14%	4.2	3.9	93%	51%	78%
Core total	6,590	548	12.0	33%	12%	15%	188.6	149.6	79%	56%	75%
apacity Building											
Daily Activities	7.228	471	15.3	40%	6%	19%	41.3	21.5	52%	56%	75%
Employment	220	30	7.3	88%	0%	13%	÷ 1.8	1.1	60%	48%	74%
Relationships	486	71	6.8	61%	13%	25%	3.5	1.7	50%	16%	72%
Social and Civic	529	48	11.0	66%	50%	25%	÷ 1.2	+ 0.4	37%	44%	77%
Support Coordination	2,691	234	11.5	42%	6%	20%	6.3	4.3	68%	47%	75%
Capacity Building total	7,267	640	11.4	33%	8%	16%	56.8	31.4	55%	56%	75%
pital											
Assistive Technology	1,524	163	9.3	46%	16%	22%	9.1	5.3	59%	66%	81%
Home Modifications	483	46	10.5	75%	20%	27%	3.3	1.8	53%	43%	78%
Capital total	1,690	193	8.8	42%	16%	22%	12.4	7.1	57%	61%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	7.302	960	7.6	31%	11%	19%	257.8	188.1	73%	56%	75%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to praticipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
Note: For some metrics – 'good' performance is consider	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.









Support	category	summary

■ Ipswich

pport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
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re											
Consumables	338	85	4.0	73%	11%	11%	0.8	0.5	60%	17%	77%
Daily Activities	403	148	2.7	45%	20%	8%	56.6	61.1	108%	17%	78%
Community	390	105	3.7	43%	10%	18%	12.7	7.5	59%	18%	78%
Transport	338	38	8.9	78%	0%	0%	+ 0.4	0.3	56%	17%	76%
Core total	405	236	1.7	43%	15%	8%	70.6	69.3	98%	18%	78%
pacity Building											İ
Daily Activities	403	149	2.7	41%	3%	24%	■ 2.7	1.4	53%	18%	78%
Employment	- 6	3	2.0	100%	0%	50%	0.1	0.0	77%	17%	83%
Relationships	179	38	4.7	67%	13%	19%	1.6	0.8	49%	10%	74%
Social and Civic	+ 3	1	3.0	100%	0%	0%	0.0	0.0	34%	33%	33%
Support Coordination	397	88	4.5	48%	0%	31%	1.3	1.0	75%	16%	78%
Capacity Building total	405	230	1.8	28%	5%	27%	5.8	3.4	58%	18%	78%
pital											
Assistive Technology	164	41	4.0	76%	50%	17%	1.1	0.5	48%	21%	80%
Home Modifications	225	11	20.5	100%	20%	20%	1.9	0.7	38%	11%	77%
Capital total	286	51	5.6	79%	33%	25%	3.0	1.2	41%	15%	78%
	200				,0			- 12			1070
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	405	375	1.1	42%	16%	16%	79.4	73.9	93%	18%	78%

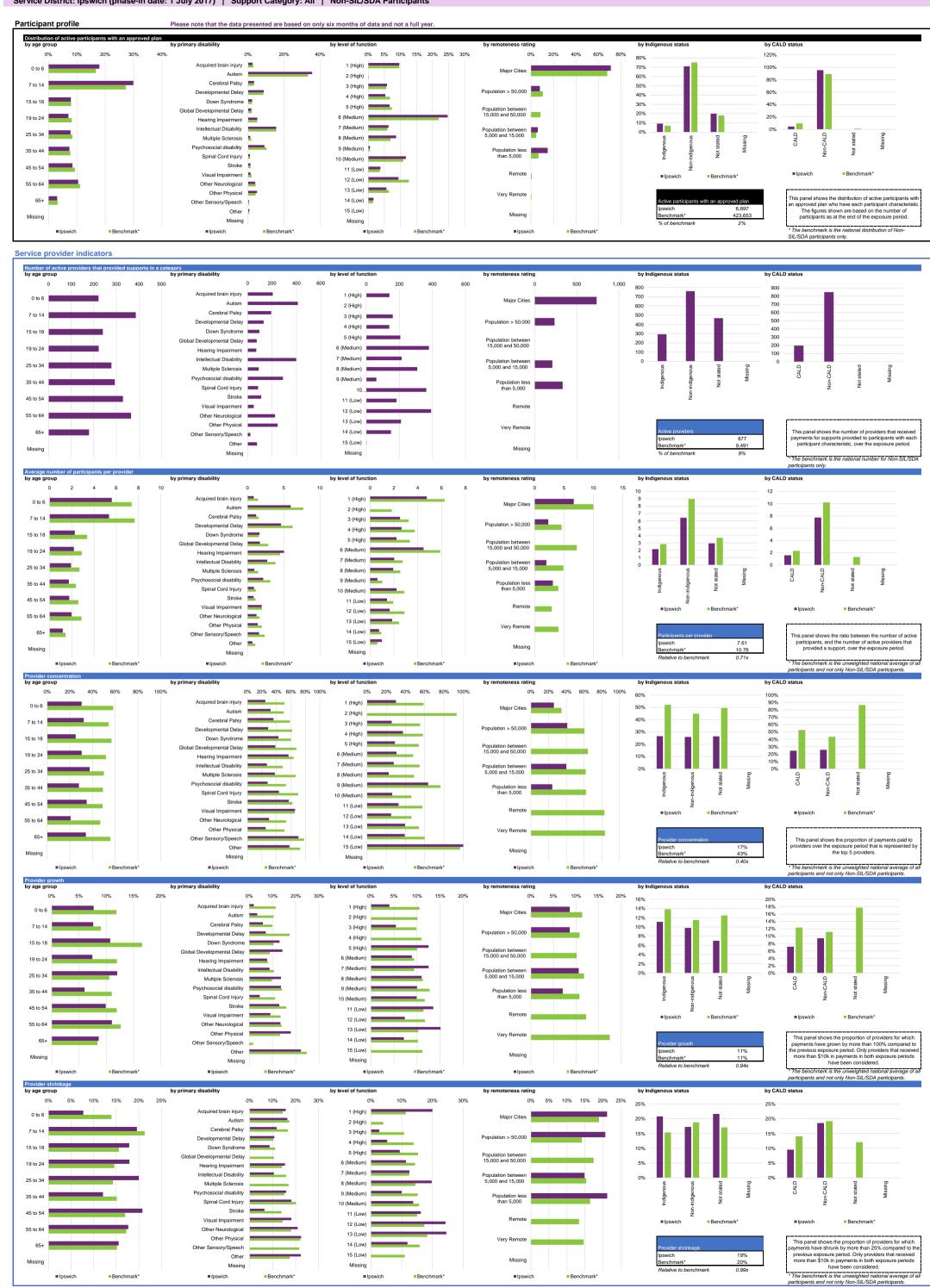
■ Ipswich

* The benchmark is the national average, adii.

mix of SIL / SDA pa

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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

Service District: Ipswich (phase-in date: 1 July 2017) | Support Category: All | Non-SIL/SDA Participants







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ore			į								
Consumables	5,154	238	21.7	54%	3%	11%	5.6	3.7	65%	63%	77%
Daily Activities	3,632	322	11.3	47%	8%	21%	67.7	46.3	68%	59%	77%
Community	3,796	217	17.5	47%	16%	12%	41.0	26.6	65%	58%	76%
Transport	2,050	68	30.1	55%	0%	0%	3.8	3.7	97%	57%	79%
Core total	6,185	478	12.9	44%	10%	14%	118.0	80.3	68%	60%	75%
apacity Building			į								
Daily Activities	6,825	446	15.3	42%	6%	20%	38.7	20.1	52%	60%	75%
Employment	214	30	7.1	88%	0%	13%	■ 1.7	1.0	60%	49%	74%
Relationships	307	59	5.2	62%	6%	18%	1.9	0.9	50%	25%	71%
Social and Civic	526	47	11.2	68%	50%	25%	1.1	0.4	37%	44%	78%
Support Coordination	2,294	221	10.4	43%	5%	10%	5.0	3.3	67%	54%	74%
Capacity Building total	6,862	603	11.4	36%	7%	13%	50.9	28.0	55%	60%	75%
pital			İ								
Assistive Technology	1,360	156	8.7	46%	17%	27%	8.0	4.8	60%	74%	81%
Home Modifications	258	36	7.2	74%	20%	30%	1.4	1.1	75%	73%	80%
Capital total	1,404	176	8.0	40%	18%	28%	9.4	5.9	62%	73%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6.897	877	7.9	39%	9%	18%	178.4	114.1	64%	60%	75%

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