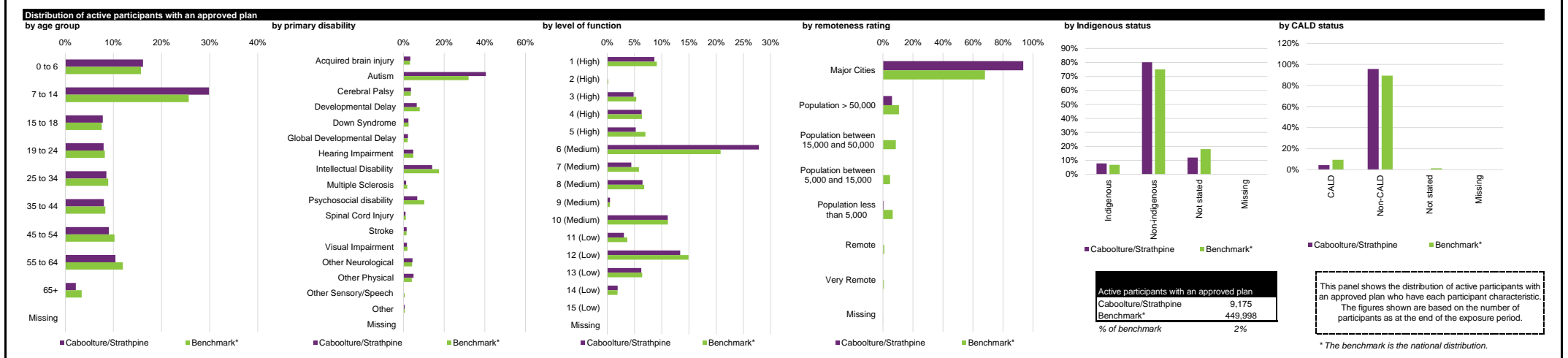
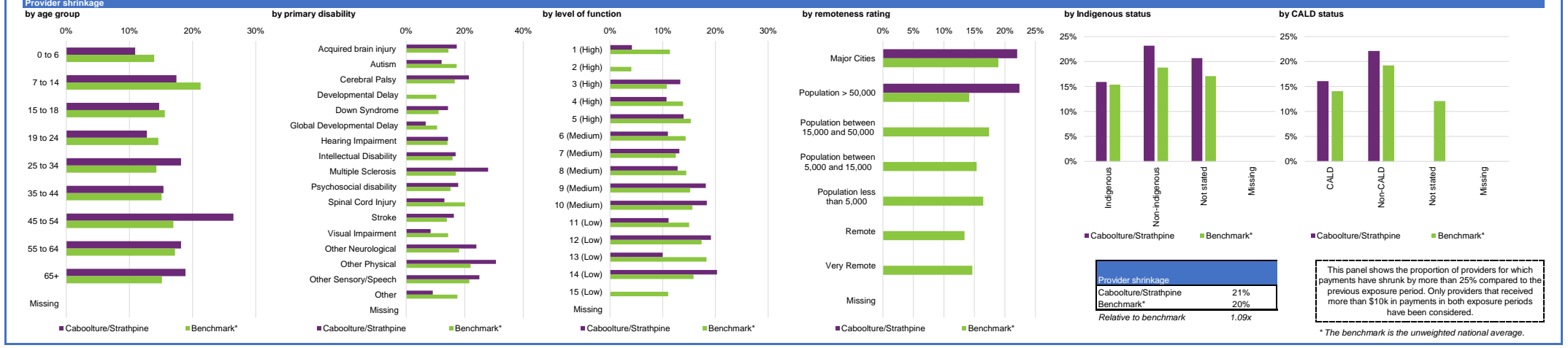
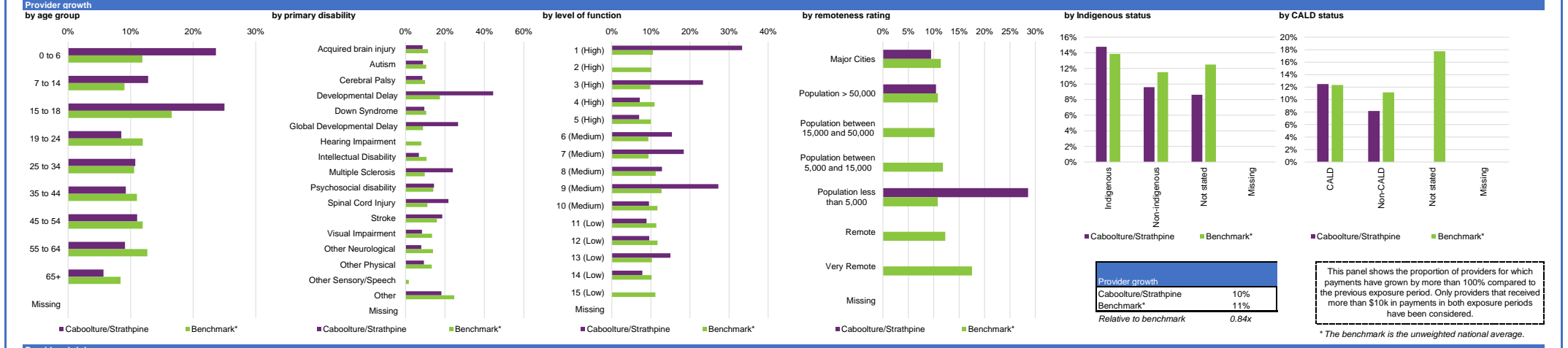
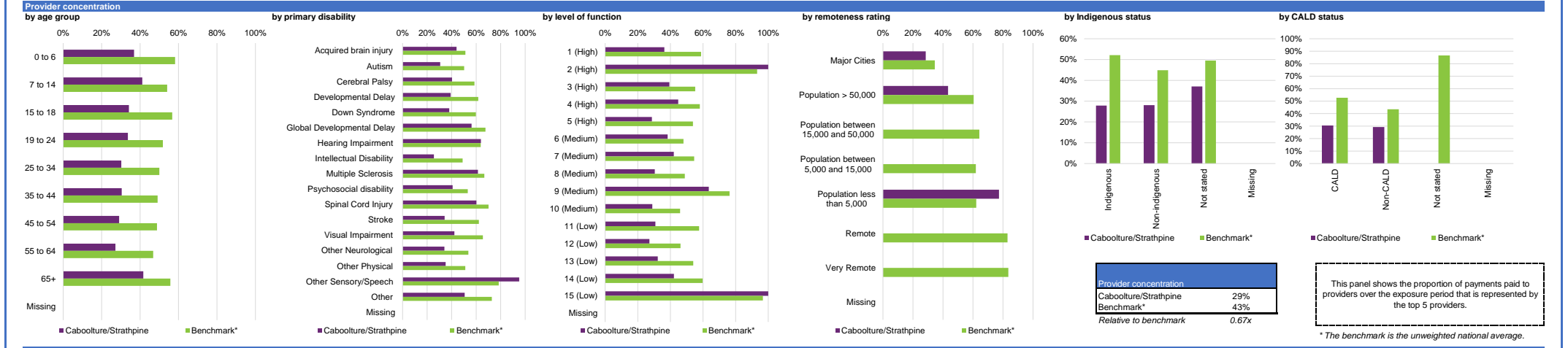


Participant profile

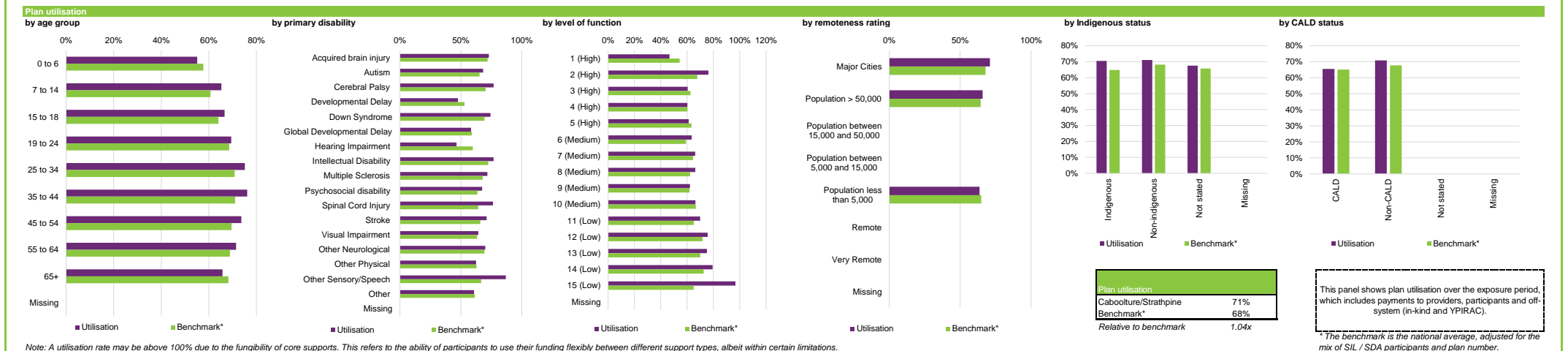
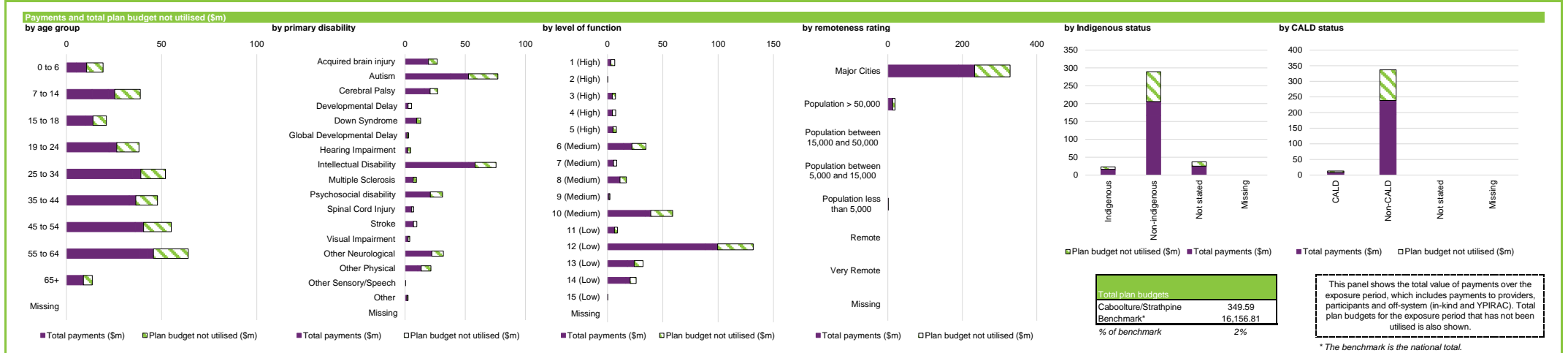
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Service provider indicators

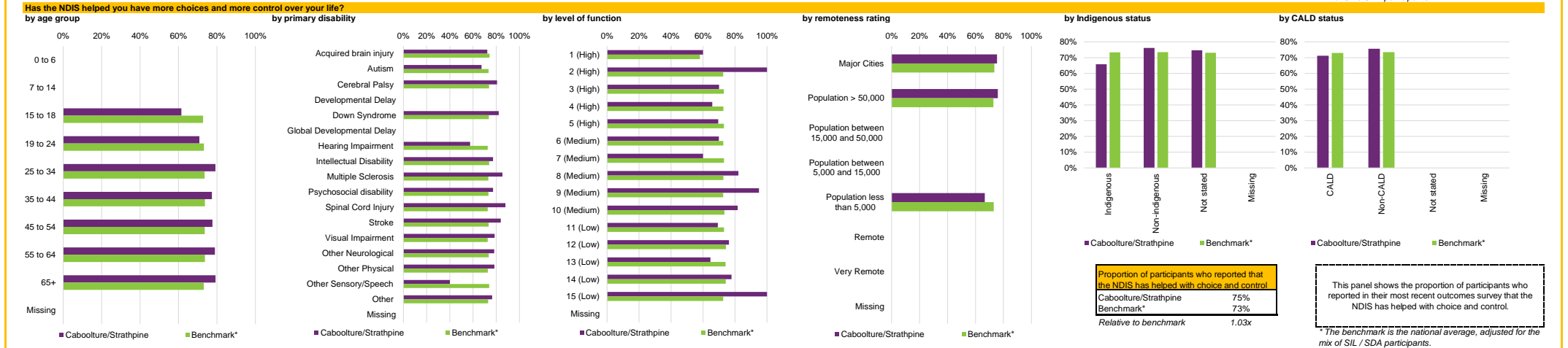
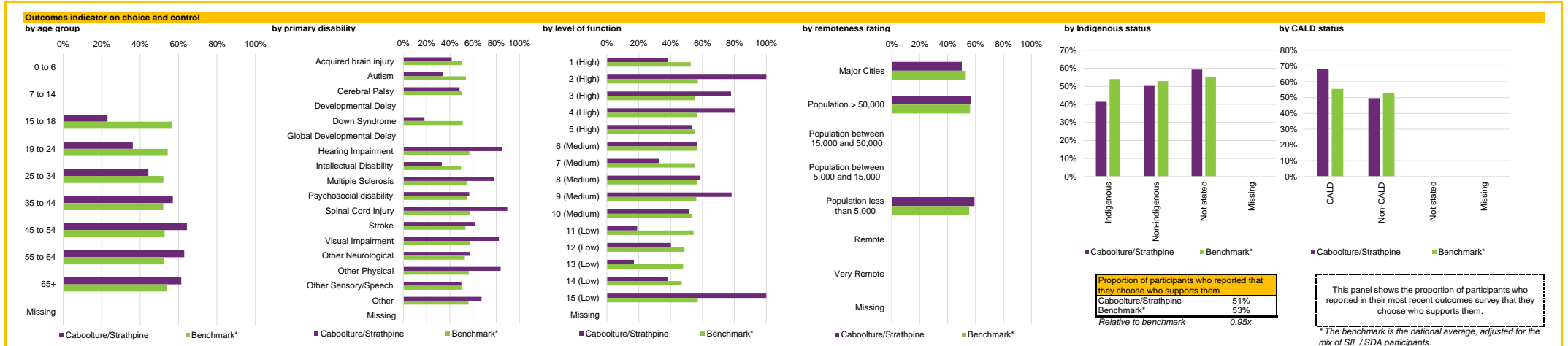


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,560	237	36.1	57%	6%	16%	10.2	6.4	62%	51%	75%
Daily Activities	5,634	322	17.5	43%	12%	18%	157.1	130.4	83%	50%	77%
Community	5,738	244	23.5	47%	14%	11%	74.3	48.0	65%	49%	76%
Transport	3,615	88	41.1	63%	0%	0%	6.2	6.0	96%	47%	78%
Core total	8,979	465	19.3	42%	10%	12%	248.0	190.8	77%	51%	76%
Capacity Building											
Daily Activities	9,133	393	23.2	51%	8%	19%	62.3	34.4	55%	51%	75%
Employment	398	41	9.7	81%	11%	0%	2.9	1.4	49%	35%	76%
Relationships	351	67	5.2	54%	29%	12%	2.7	1.1	43%	12%	72%
Social and Civic	1,220	70	17.4	61%	20%	0%	2.6	0.8	31%	37%	67%
Support Coordination	3,323	264	12.6	35%	8%	19%	8.4	5.4	64%	44%	74%
Capacity Building total	9,160	568	16.1	44%	9%	19%	84.0	47.2	56%	51%	75%
Capital											
Assistive Technology	2,356	177	13.3	42%	7%	49%	14.6	6.9	48%	59%	79%
Home Modifications	632	55	11.5	61%	20%	35%	3.0	2.2	73%	58%	76%
Capital total	2,473	206	12.0	33%	8%	44%	17.6	9.1	52%	58%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,175	842	10.9	41%	10%	21%	349.6	247.1	71%	51%	75%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

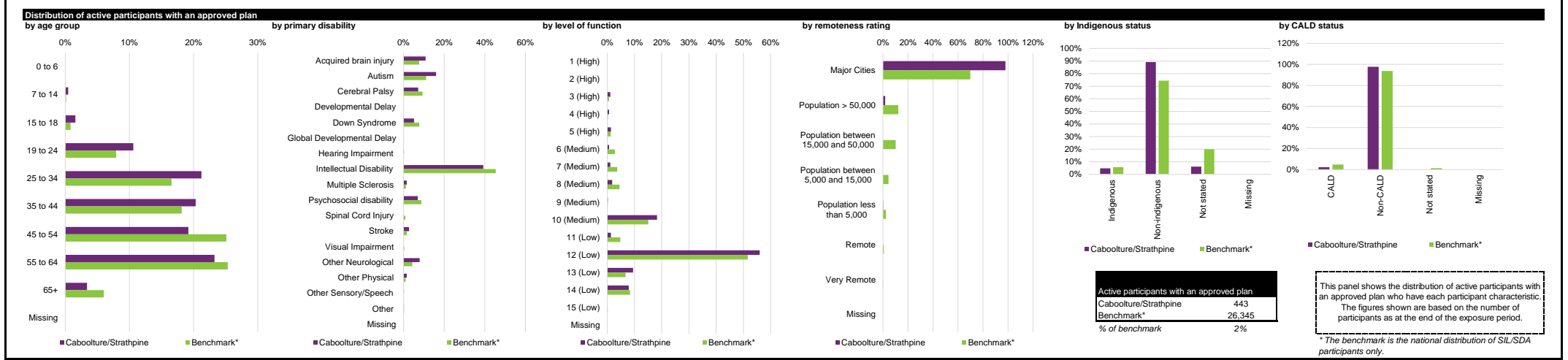
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

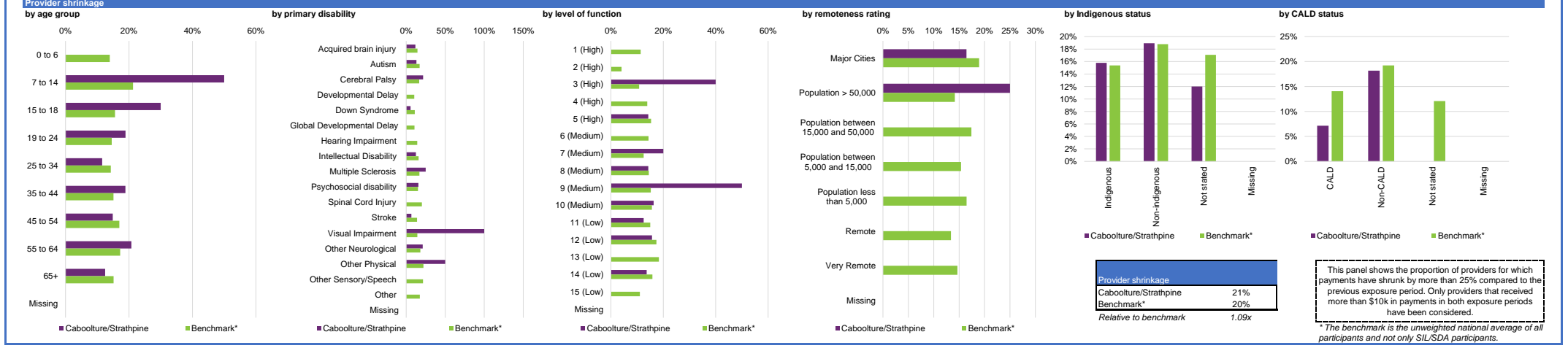
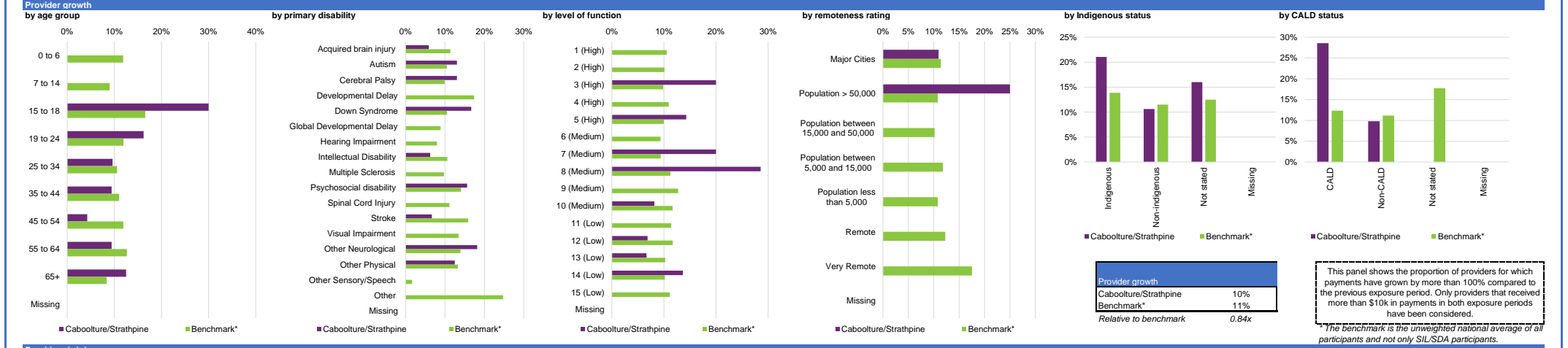
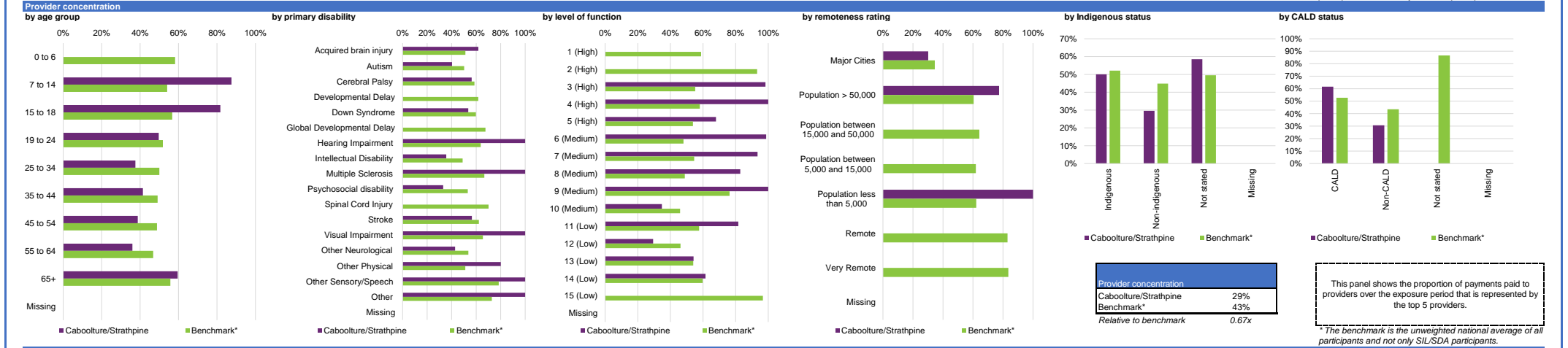
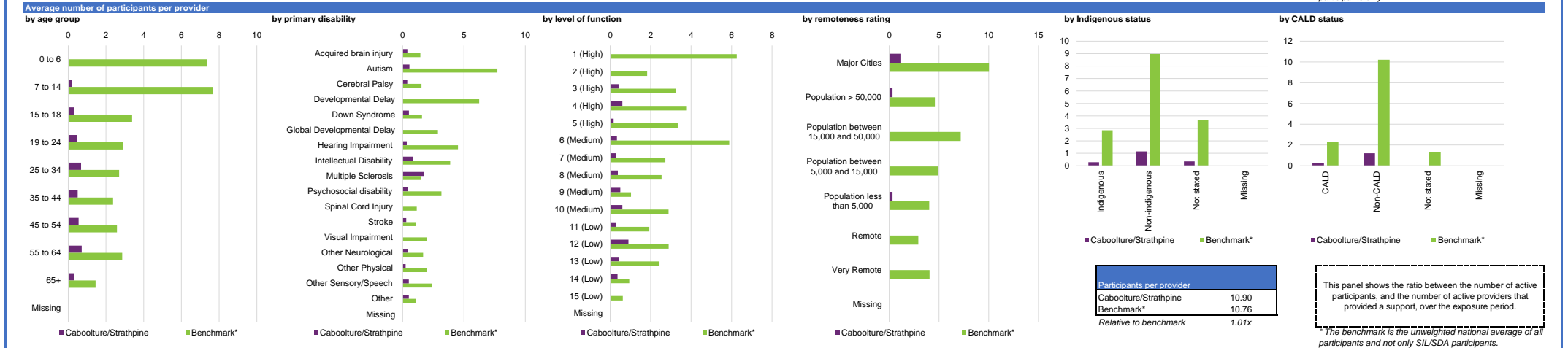
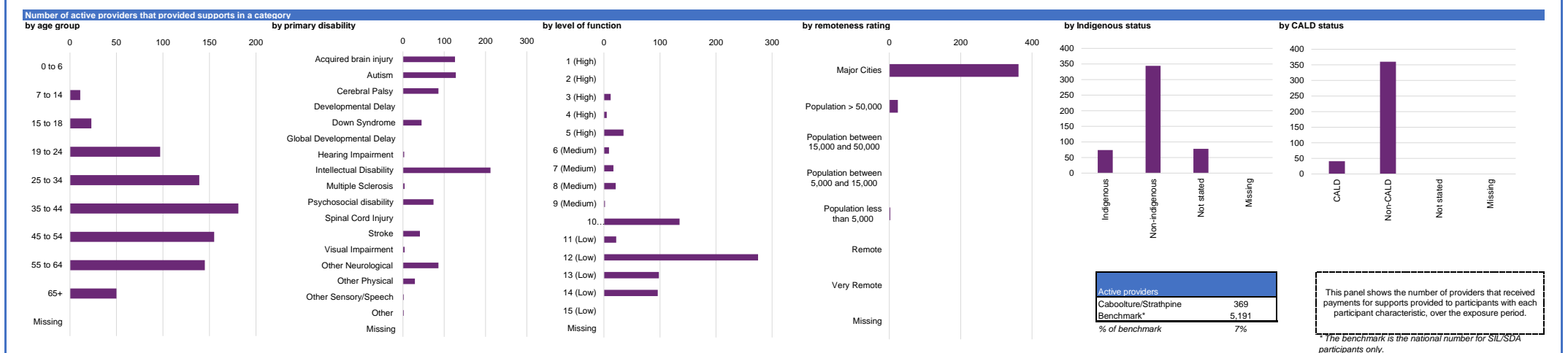
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

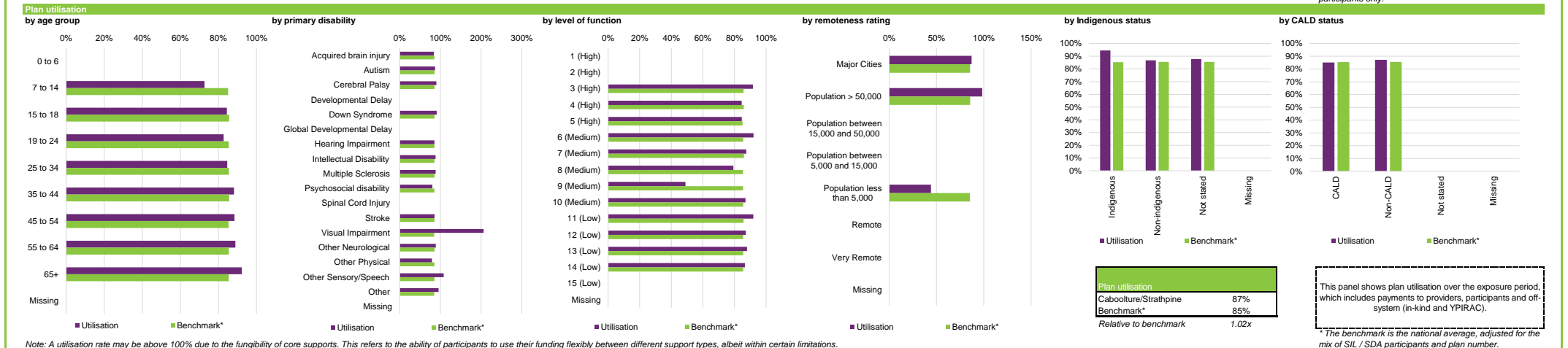
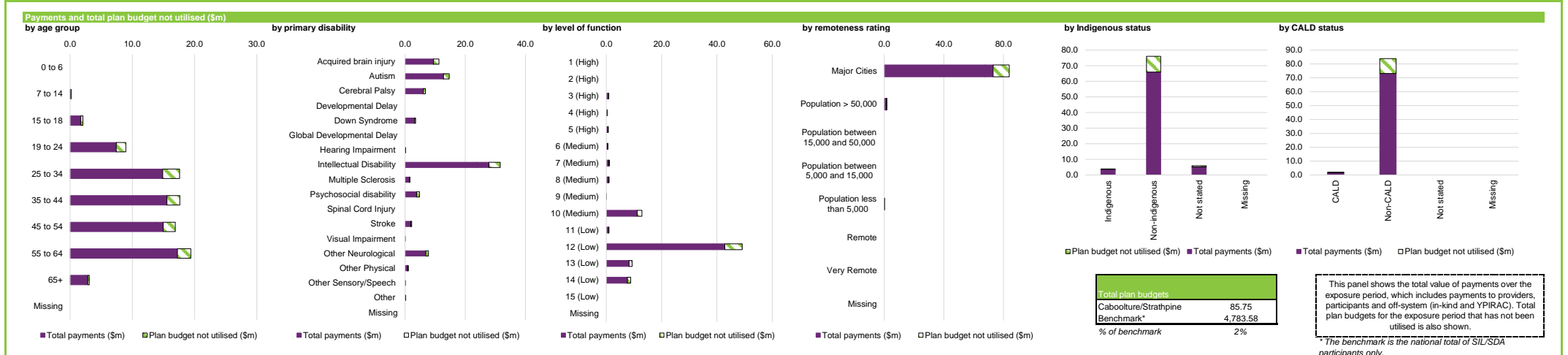
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Service provider indicators

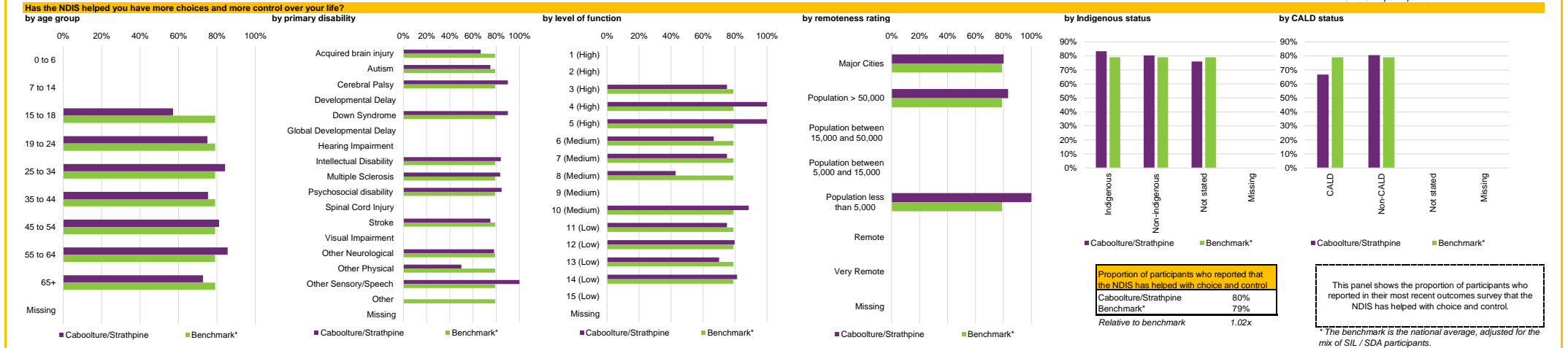
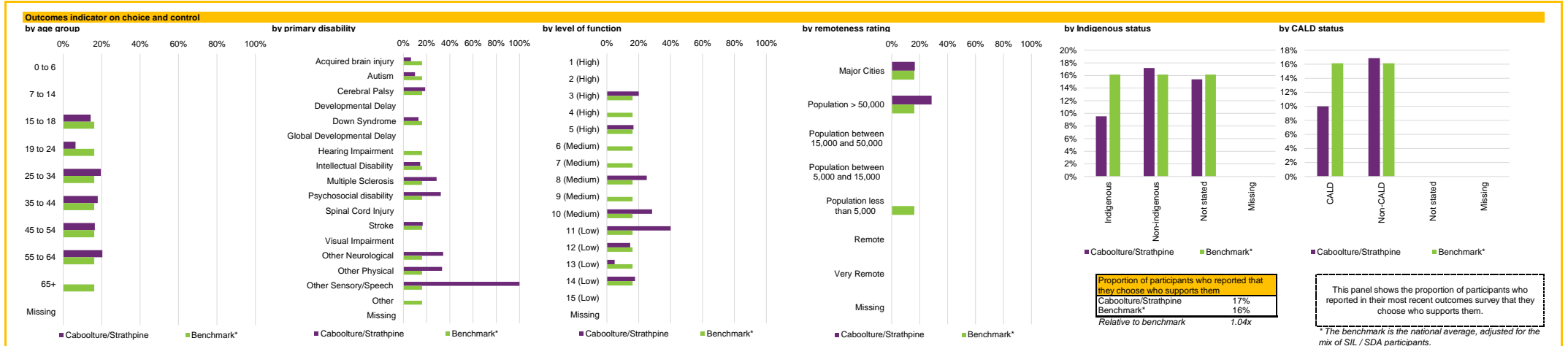


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	422	79	5.3	68%	0%	25%	0.9	0.4	51%	17%	80%
Daily Activities	440	154	2.9	53%	10%	14%	59.7	57.5	96%	17%	80%
Community	438	115	3.8	48%	12%	15%	15.2	10.8	71%	16%	80%
Transport	433	53	8.2	64%	0%	0%	0.6	0.3	57%	16%	80%
Core total	442	217	2.0	48%	9%	14%	76.4	69.1	80%	17%	80%
Capacity Building											
Daily Activities	440	163	2.7	52%	15%	21%	3.5	2.2	64%	17%	80%
Employment	17	4	4.3	100%	0%	0%	0.1	0.1	73%	35%	93%
Relationships	136	41	3.3	64%	8%	17%	1.2	0.5	44%	7%	79%
Social and Civic	8	1	8.0	100%	0%	0%	0.0	0.0	1%	0%	33%
Support Coordination	437	109	4.0	49%	4%	22%	1.5	1.1	73%	16%	80%
Capacity Building total	442	243	1.8	39%	8%	21%	6.7	4.2	63%	17%	80%
Capital											
Assistive Technology	213	49	4.3	58%	13%	47%	1.6	0.7	43%	17%	80%
Home Modifications	134	13	10.3	99%	17%	0%	1.0	0.7	69%	18%	71%
Capital total	263	61	4.3	63%	14%	33%	2.7	1.4	53%	17%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	443	369	1.2	47%	11%	18%	85.8	74.7	87%	17%	80%

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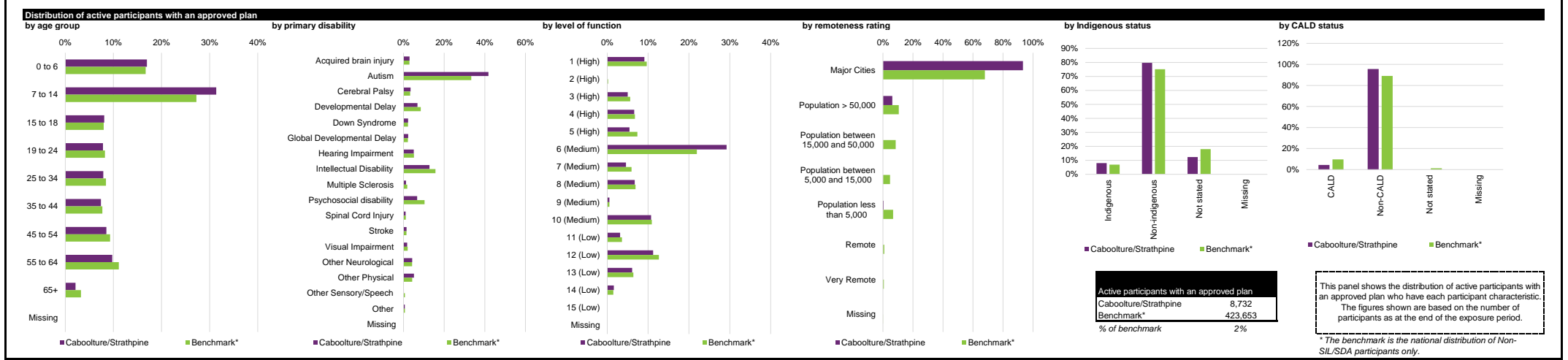
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
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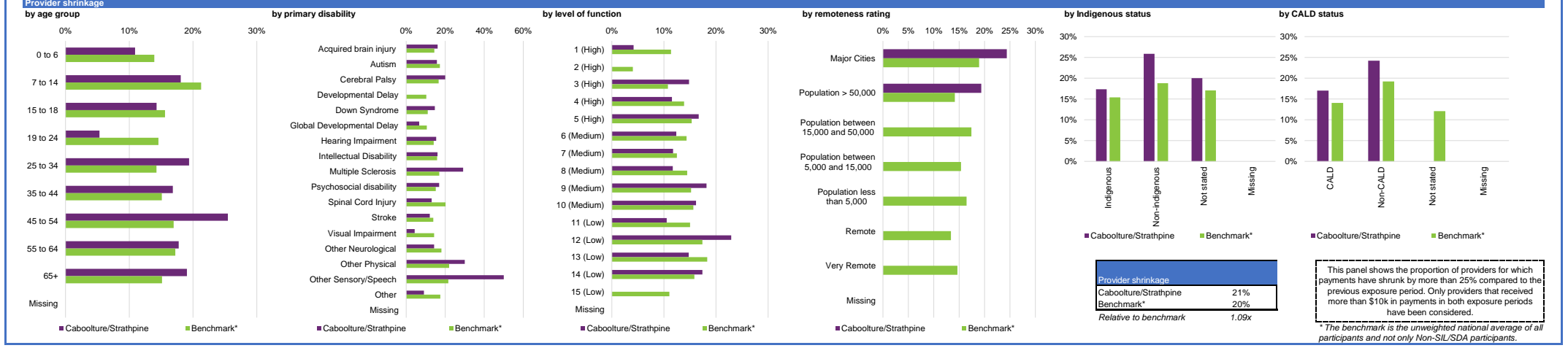
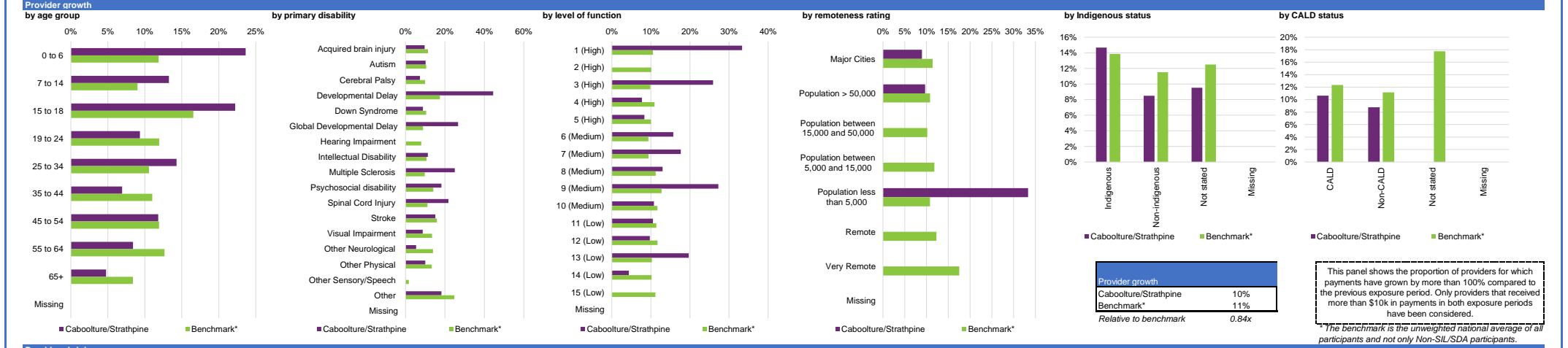
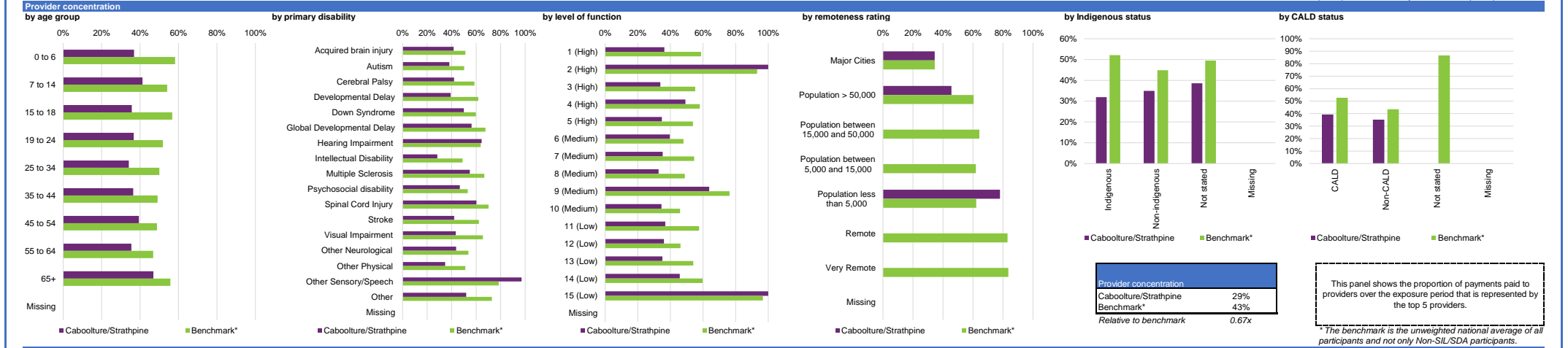
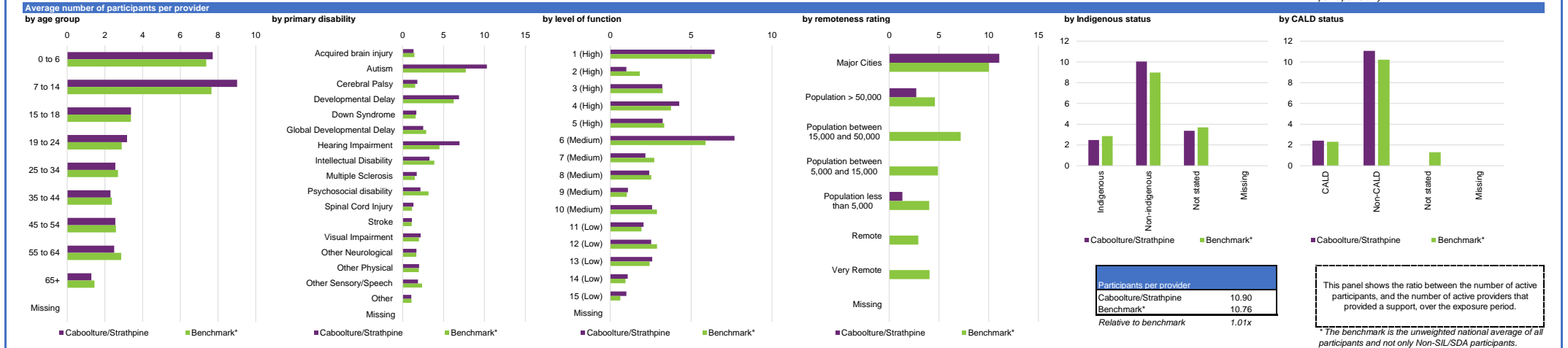
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Participant profile

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Service provider indicators

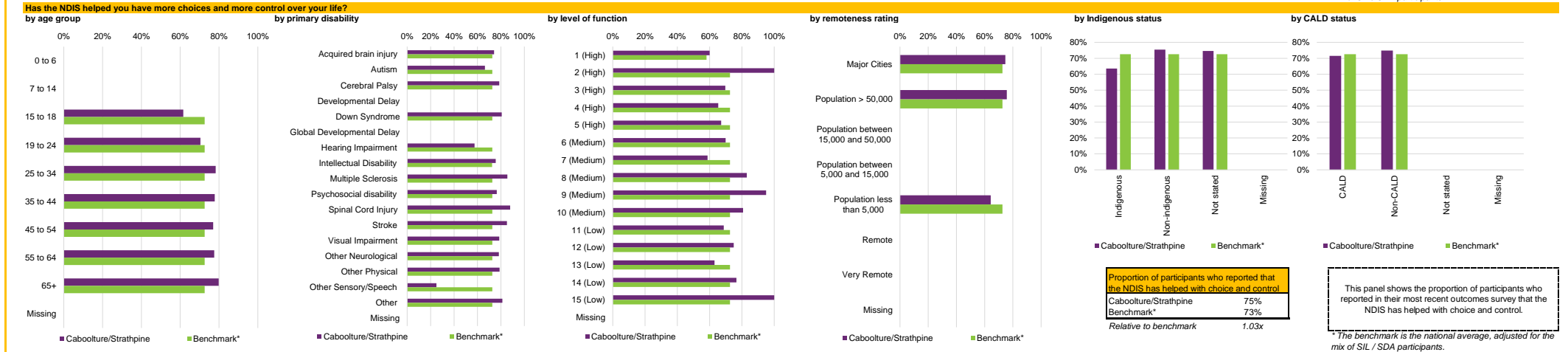
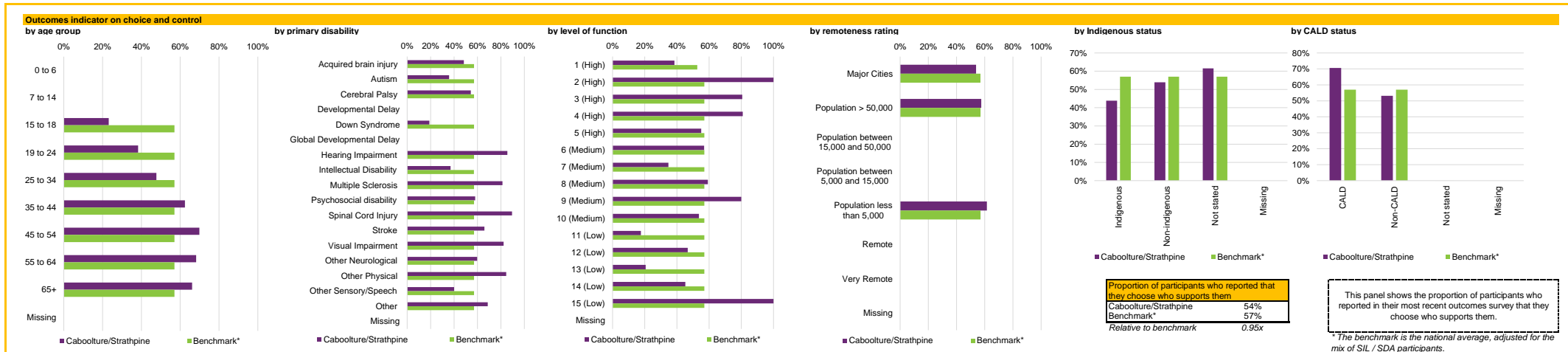


Plan utilisation



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Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,138	222	36.7	57%	7%	11%	9.4	6.0	63%	54%	75%
Daily Activities	5,194	282	18.4	53%	18%	19%	97.4	72.9	75%	54%	76%
Community	5,300	227	23.3	49%	14%	13%	59.1	37.2	63%	53%	76%
Transport	3,182	69	46.1	74%	33%	0%	5.6	5.6	100%	51%	77%
Core total	8,537	415	20.6	50%	12%	13%	171.6	121.7	71%	54%	75%
Capacity Building											
Daily Activities	8,693	364	23.9	52%	8%	19%	58.8	32.2	55%	54%	75%
Employment	381	40	9.5	81%	11%	0%	2.7	1.3	48%	35%	75%
Relationships	215	50	4.3	55%	40%	20%	1.5	0.6	42%	19%	62%
Social and Civic	1,212	70	17.3	61%	20%	0%	2.6	0.8	31%	38%	68%
Support Coordination	2,886	252	11.5	34%	8%	19%	6.9	4.2	62%	49%	72%
Capacity Building total	8,718	531	16.4	46%	9%	19%	77.3	42.9	56%	54%	75%
Capital											
Assistive Technology	2,143	168	12.8	44%	7%	53%	12.9	6.2	48%	65%	78%
Home Modifications	498	44	11.3	62%	21%	50%	2.0	1.5	76%	69%	78%
Capital total	2,210	187	11.8	38%	8%	53%	14.9	7.7	52%	65%	<