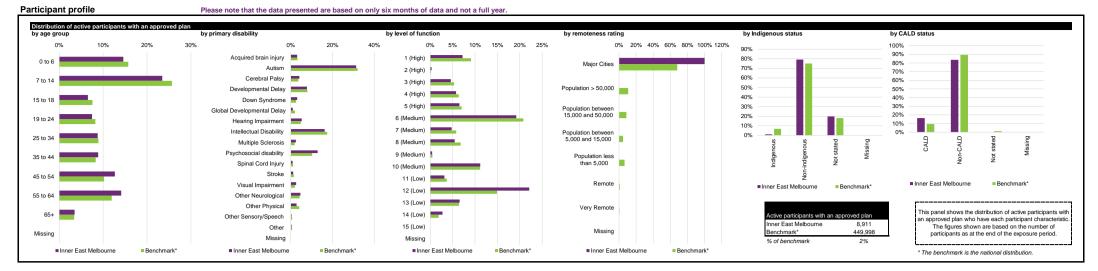
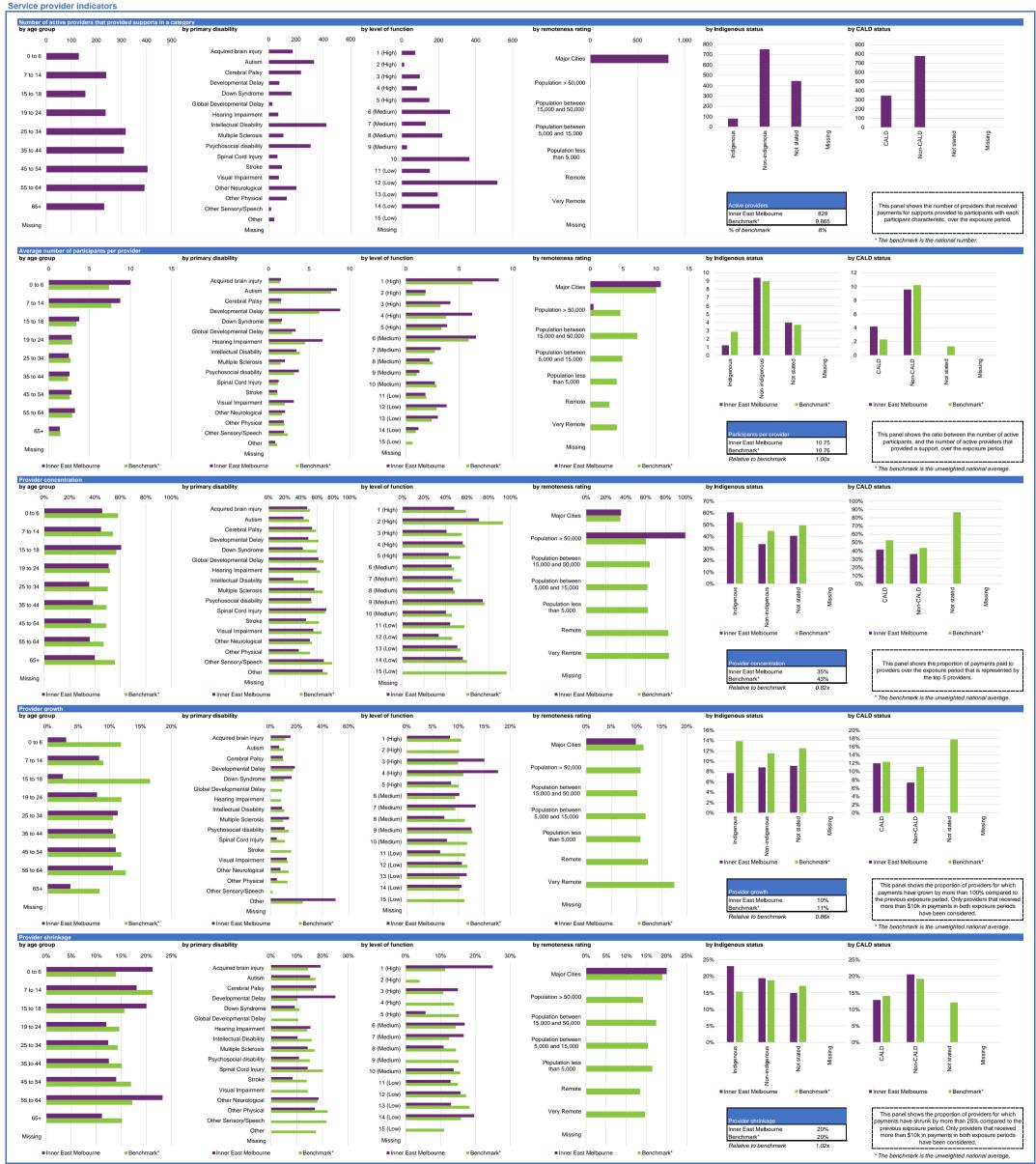
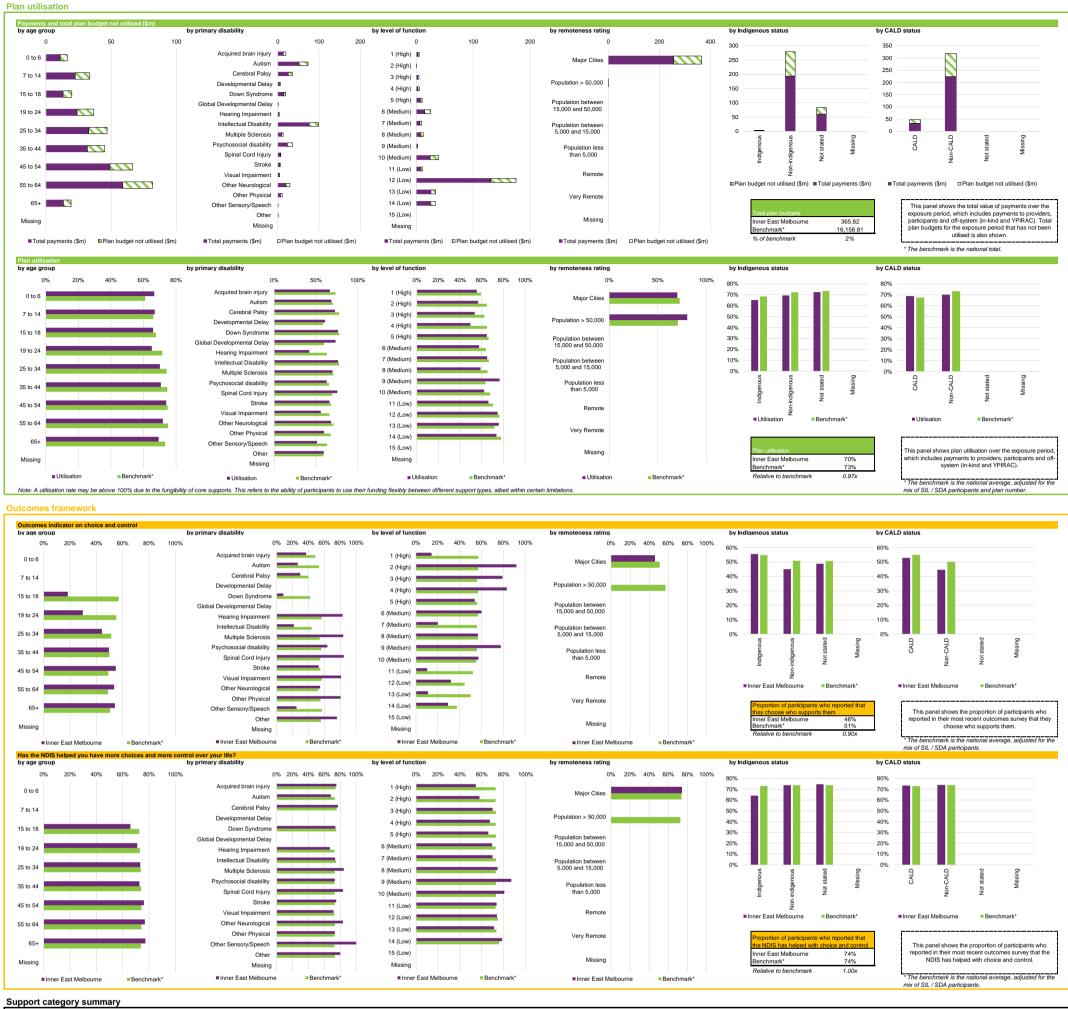
Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | All Participants





Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | All Participants

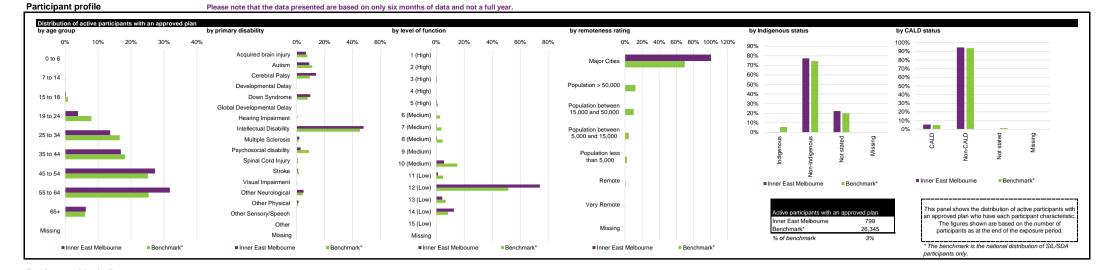


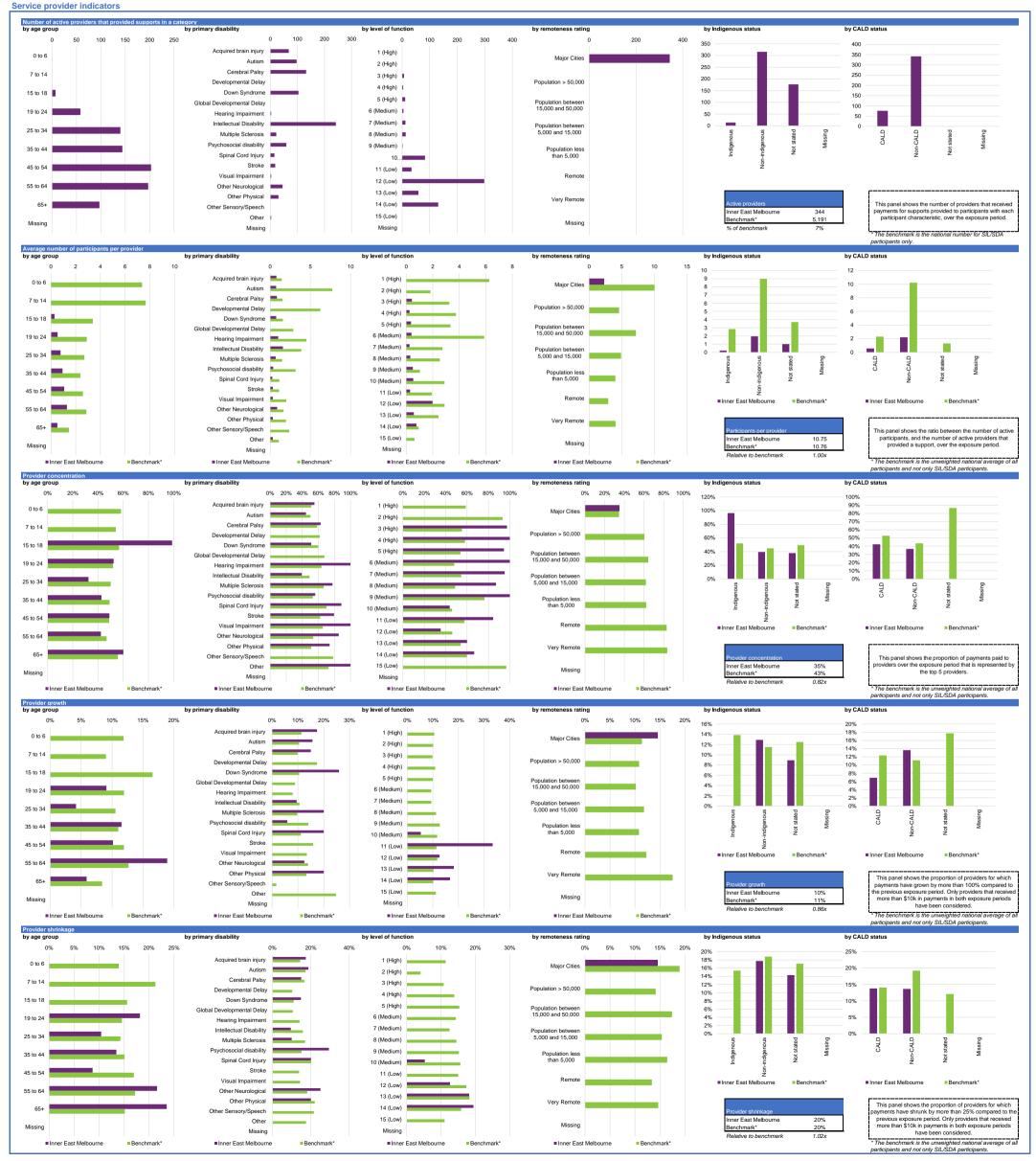
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7.493	187	40.1	67%	3%	25%	7.8	4.6	59%	45%	74%
Daily Activities	5.812	294	19.8	62%	15%	11%	170.1	148.8	87%	43%	75%
Community	6,562	234	28.0	63%	20%	14%	84.3	40.0	47%	44%	75%
Transport	4.291	50	85.8	76%	0%	20%	7.7	6.9	90%	42%	75%
Core total	8,478	455	18.6	70% 59%	13%	20% 10%	269.9	200.2	74%	42%	75%
Core total	8,478	400	18.0	53%	13 %	10 /8	20010	200.2	7470	40 /8	1476
apacity Building											
Daily Activities	8.654	368	23.5	62%	7%	15%	53.2	30.7	58%	46%	74%
Employment	401	46	8.7	74%	5%	32%	2.9	1.5	52%	39%	72%
Relationships	988	92	10.7	53%	9%	18%	5.6	2.8	51%	10% 🔴	73%
Social and Civic	1,045	48	21.8	73%	13%	13%	2.2	+ 0.6	29%	45%	70%
Support Coordination	4,472	255	17.5	38% 🔵	2%	14%	11.4	7.7	67%	42%	74%
Capacity Building total	8,795	569	15.5	43%	6%	13%	79.4	46.9	59%	46%	74%
apital											
Assistive Technology	1,947	136	14.3	48%	6%	46%	11.5	5.2	45%	51%	78%
Home Modifications	1,096	41	26.7	80%	13%	33%	5.0	4.0	79%	24%	79%
Capital total	2,388	163	14.7	42%	4%	46%	16.6	9.2	55%	42%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.911	829	10.7	54%	10%	20%	365.8	256.3	70%	46%	74%

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitati

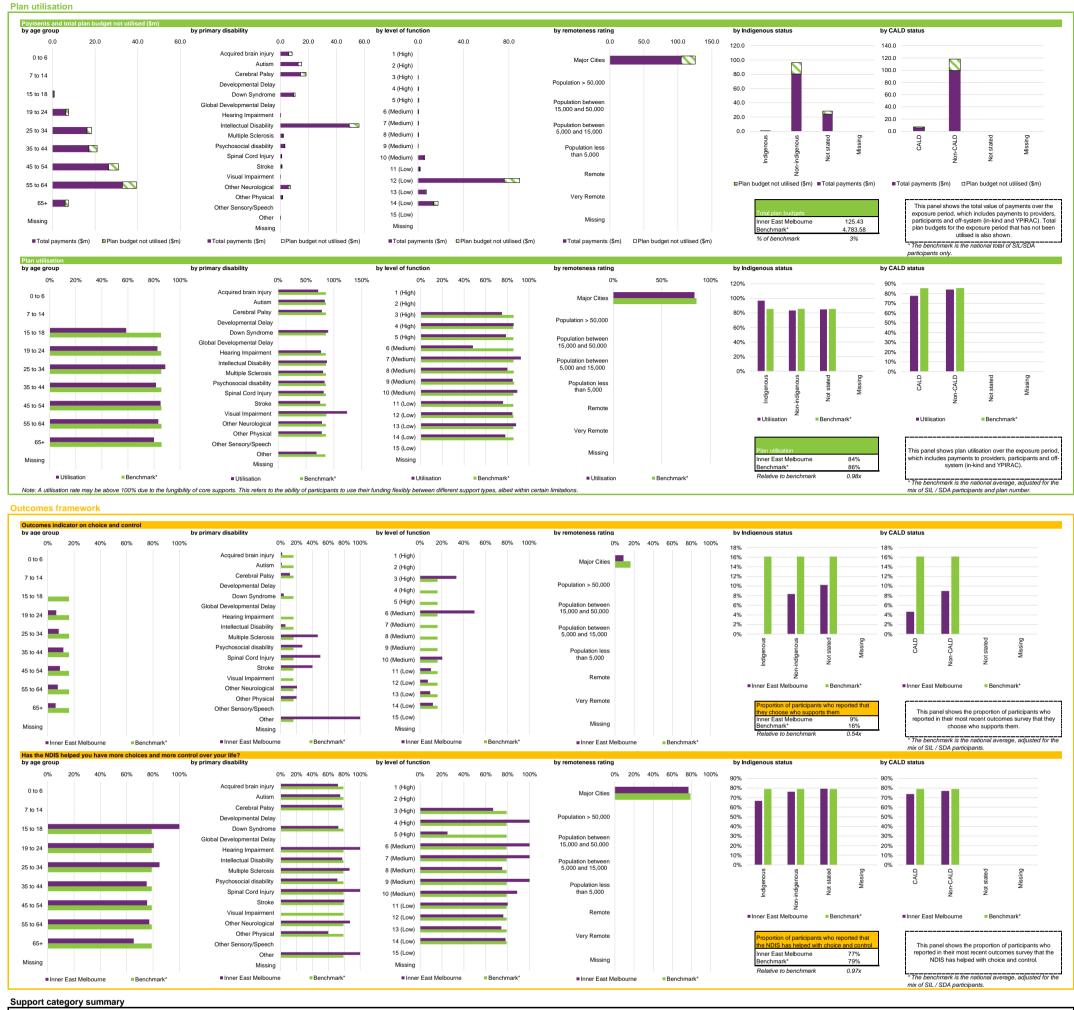
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. red a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | SIL/SDA Participants





Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | SIL/SDA Participants



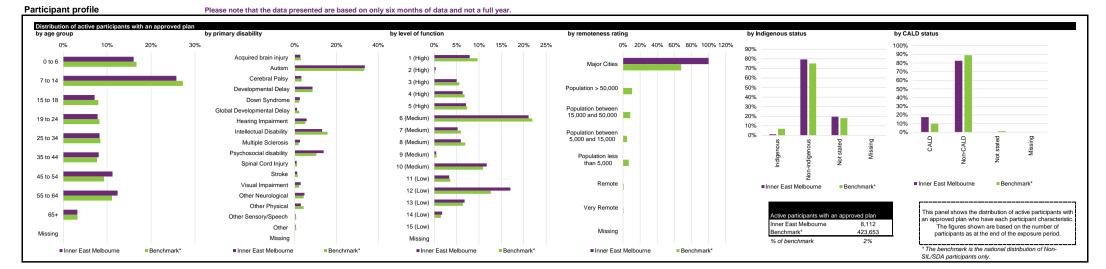
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
Core											
Consumables	757	99	7.6	61%	0%	0%	1.4	* 0.9	61%	9%	76%
Daily Activities	795	99	8.0	67%	24%	11%	82.0	82.7	101% 🔵	9%	77%
Community	788	107	7.4	55%	27%	19%	24.6	10.4	42%	9%	77%
Transport	794	29	27.4 🔴	86%	0%	50%	e 1.3	0.9	69%	8%	77%
Core total	799	209	3.8	59%	21%	10%	109.4	94.9	87%	9%	77%
Capacity Building											
Daily Activities	791	122	6.5	65%	3%	6%	4.4	2.5	57%	8%	77%
Employment	21	12	1.8	98%	0%	50%	• 0.2	0.1	35%	5%	80%
Relationships	382	53	7.2	56%	8%	23%	2.3	1.2	54%	5%	77%
Social and Civic	12	1	12.0	100% 🔴	0%	0%	0.0	0.0	11% 🔴	8%	64%
Support Coordination	794	92	8.6	45%	3%	26%	2.3	1.7	76%	9%	77%
Capacity Building total	797	215	3.7	38%	4%	13%	9.8	6.0	61%	9%	77%
apital											
Assistive Technology	387	59	6.6	64%	6%	39%	2.6	1.1	41%	12%	78%
Home Modifications	771	13	59.3 🔴	99% 🔴	14%	14%	3.6	3.2	88%	9%	77%
Capital total	777	72	10.8	63%	8%	36%	6.2	4.2	68%	9%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	799	344	2.3	55%	14%	14%	125.4	105.2	84%	9%	77%

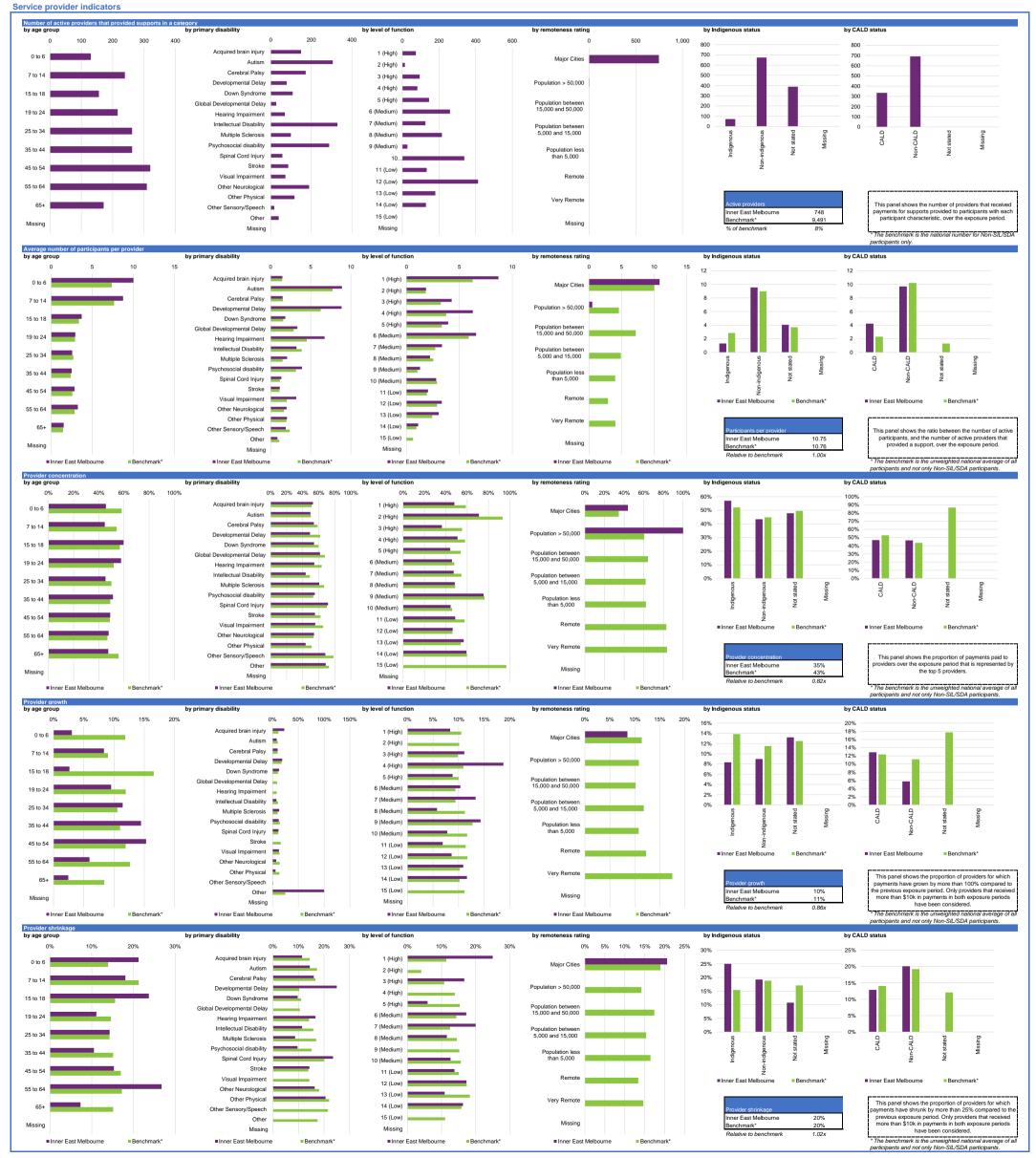
Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

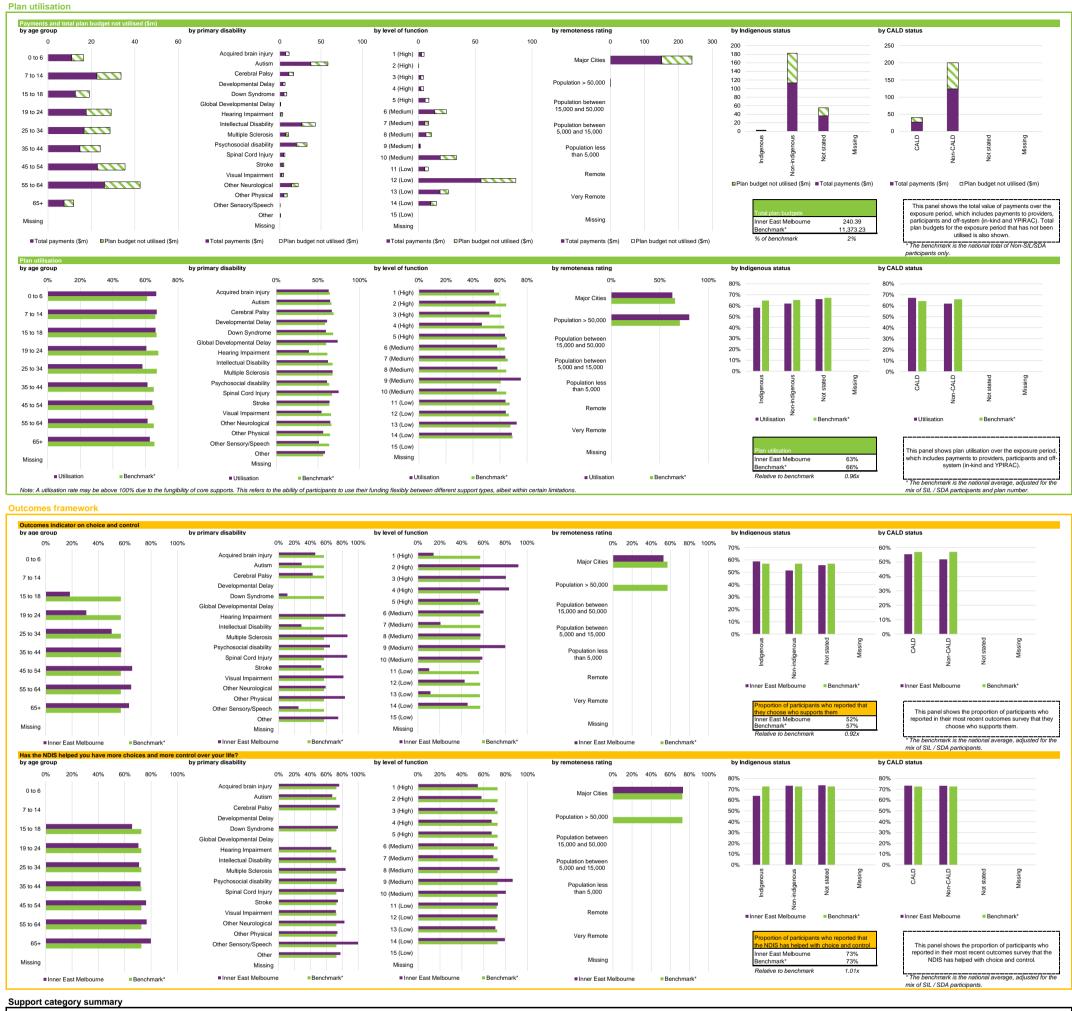
Indicator definitions	
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Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
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Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Non-SIL/SDA Participants





Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Non-SIL/SDA Participants



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
Core											
Consumables	6,736	152	44.3 🔴	73%	0%	22%	6.4	3.7	59%	53%	74%
Daily Activities	5,017	264	19.0	76%	18% 🔵	16%	88.0	66.0	75%	51%	75%
Community	5,774	215	26.9	68%	18% 🔵	11%	59.7	29.6	50%	49%	74%
Transport	3,497	36	97.1 🔴	81%	0%	0%	6.4	6.0	94% 🔵	49%	75%
Core total	7,679	390	19.7	72%	14%	12%	160.5	105.3	66%	52%	74%
Capacity Building											
Daily Activities	7,863	328	24.0	62%	8%	14%	48.7	28.2	58%	52%	73%
Employment	380	45	8.4	75%	5%	32%	2.7	1.4	54%	41%	71%
Relationships	606	83	7.3	56%	4%	17%	3.3	1.6	49%	14% 🔴	70%
Social and Civic	1,033	48	21.5	73%	13%	13%	2.2	• 0.6	29%	46%	70%
Support Coordination	3,678	250	14.7	40%	3%	10%	9.1	6.0	65%	50%	73%
Capacity Building total	7,998	529	15.1	45%	5%	15%	69.6	40.8	59%	52%	74%
Capital											
Assistive Technology	1,560	122	12.8	48%	13%	46%	8.9	4.1	46%	63%	78%
Home Modifications	325	29	11.2	88%	13%	50%	1.5	0.9	58%	65%	82%
Capital total	1,611	138	11.7	45%	7%	50%	10.4	5.0	48%	63%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.112	748	10.8	63%	8%	21%	240.4	151.1	63%	52%	73%

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