



upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped to choice and control
ore											
Consumables	4.087	158	25.9	63%	0%	21%	4.2	2.1	49%	50%	69%
Daily Activities	3,185	189	16.9	66%	10%	14%	109.1	89.2	82%	47%	71%
Community	3,228	135	23.9	58%	10%	12%	42.7	25.1	59%	46%	71%
Transport	2,561	11	232.8	99%	0%	0%	4.4	4.3	100%	45%	71%
Core total	4,912	297	16.5	61%	10%	12%	160.3	120.7	75%	49%	69%
apacity Building											
Daily Activities	5,623	241	23.3	58%	3%	25%	32.3	13.7	42%	49%	69%
Employment	574	41	14.0	77%	0%	50%	4.1	1.6	41%	47%	73%
Relationships	708	47	15.1	87%	0%	8%	4.0	1.8	46%	17%	65%
Social and Civic	1.349	63	21.4	63%	10%	38%	6.1	1.7	28%	46%	67%
Support Coordination	2.691	146	18.4	60%	10%	23%	5.3	3.3	63%	43%	68%
Capacity Building total	5,784	348	16.6	49%	4%	28%	54.9	24.9	45%	49%	69%
apital											
Assistive Technology	1,322	101	13.1	80%	19%	52%	8.4	3.7	44%	61%	71%
Home Modifications	687	42	16.4	75%	16%	32%	3.1	1.8	58%	40%	75%
Capital total	1,604	124	12.9	63%	12%	37%	11.5	5.5	48%	53%	73%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5.844	512	11.4	55%	7%	23%	226.7	151.1	67%	49%	68%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration



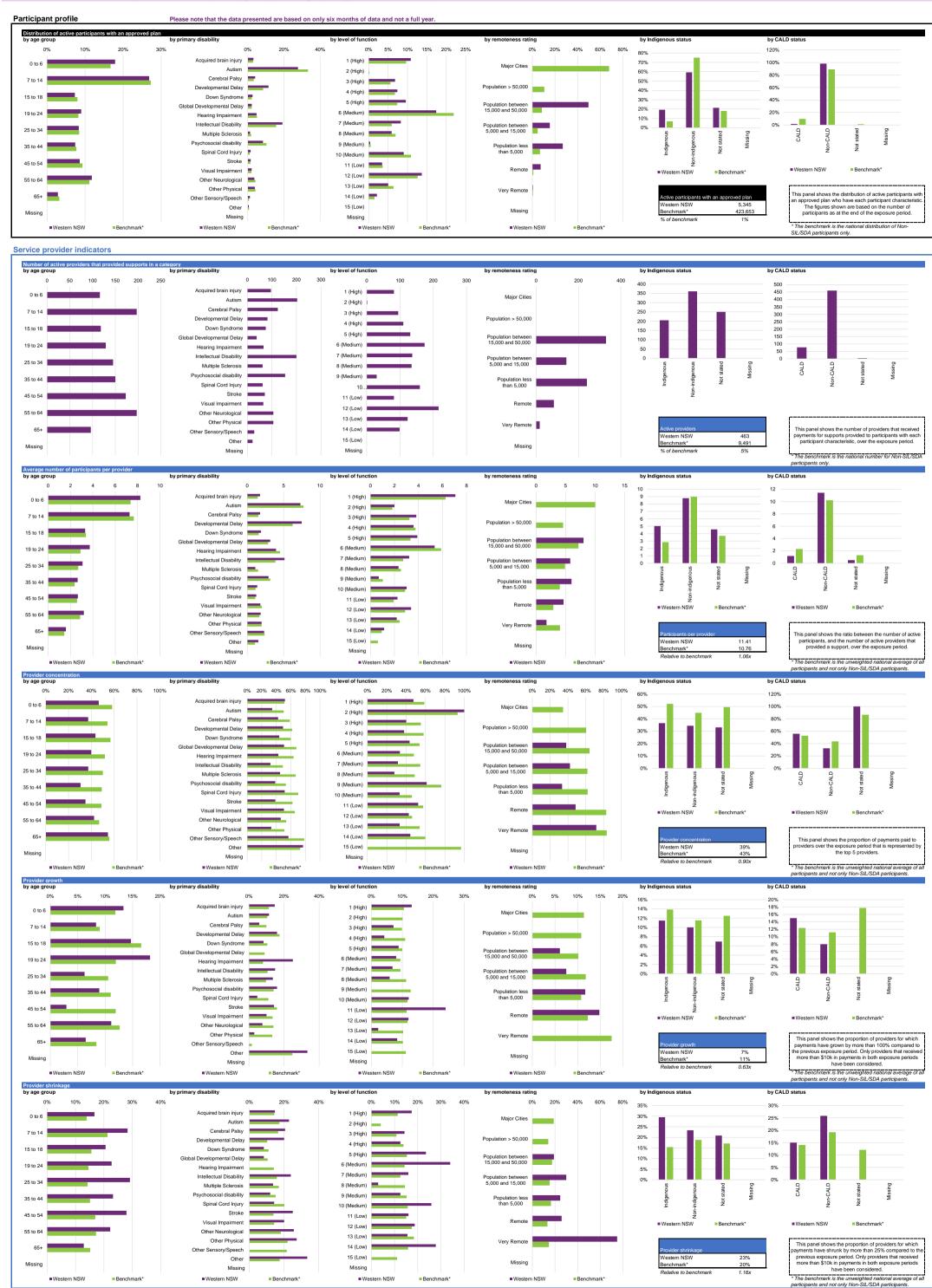


\* The benchmark is the national average, adjusted for the



Support category summary Support category approved plans per provide shrinkage choice and control choice and control? Daily Activities 496 6.6 7.1 83% 66% 10% 11% 15% 59.4 55.3 93% 79% 79% 12.7 73.4 Capacity Building Daily Activities 59% 40% 37% 18% 79% Employment 90 12 99% 0% 29% 0.4 1.0 0.1 53% 28% 87% 36% 0% 33% 34% 9% 0% 275 43 21 12 13.1 3.6 94% 99% 1.9 0.4 54% 27% 13% 19% 77% 77% Social and Civic 1.1 **6.7** 119 93% 73% Home Modifications 20.2 13% 67% Capital total 76% 1.5 59% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 76% 82.7 69.5 84% 499 Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fu	ungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to prarticipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
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Note: For some metrics – 'good' performance is considered	a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.







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Consumables	3.689	144	25.6	65%	0%	26%	3.6	1.7	49%	57%	68%
Daily Activities	2,689	162	16.6	61%	13%	21%	49.7	33.9	68%	54%	69%
Community	2,739	122	22.5	59%	8%	8%	30.0	16.7	56%	52%	69%
Transport	2,072	11	188.4	99%	0%	0%	3.7	3.7	101%	51%	69%
Core total	4,415	257	17.2	57%	12%	15%	86.9	56.1	65%	55%	67%
pacity Building											
Daily Activities	5,151	228	22.6	59%	3%	25%	29.9	12.8	43%	54%	67%
Employment	484	41	11.8	73%	0%	53%	3.3	1.3	38%	51%	70%
Relationships	433	43	10.1	85%	38%	0%	2.1	0.8	39%	22%	50%
Social and Civic	1,306	60	21.8	63%	10%	33%	5.7	1.6	28%	47%	66%
Support Coordination	2,192	136	16.1	57%	10%	23%	4.2	2.6	62%	50%	65%
Capacity Building total	5,285	326	16.2	51%	4%	28%	48.2	21.6	45%	54%	66%
pital											
Assistive Technology	1,178	94	12.5	81%	16%	53%	7.5	3.3	44%	68%	71%
Home Modifications	344	27	12.7	89%	20%	80%	1.5	0.7	48%	68%	71%
Capital total	1,236	107	11.6	74%	15%	48%	8.9	4.0	45%	67%	71%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,345	463	11.5	51%	8%	26%	144.0	81.6	57%	55%	66%

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