

Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | All Participants

For other metrics, a. 1900f, performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	5,825	166	35.1	61%	0%	21%	6.6	3.9	60%	57%	75%
Daily Activities	5,281	227	23.3	63%	18%	20%	147.1	123.6	84%	56%	76%
Community	5,684	161	35.3	59%	20%	15%	68.5	44.0	64%	55%	76%
Transport	3,927	27	145.4	92%	0%	0%	8.7	8.9	102%	52%	77%
Core total	7,305	338	21.6	58%	17%	16%	231.0	180.4	78%	57%	75%
apacity Building											
Daily Activities	7,963	253	31.5	59%	12%	19%	42.6	23.3	55%	57%	75%
Employment	697	45	15.5	91%	5%	40%	5.6	3.8	68%	47%	75%
Relationships	1,101	59	18.7	76%	5%	20%	5.4	2.7	49%	21%	69%
Social and Civic	1,370	59	23.2	67%	8%	0%	2.7	+ 0.9	33%	54%	75%
Support Coordination	3,642	160	22.8	51%	6%	11%	8.1	6.0	73%	52%	74%
Capacity Building total	8,163	358	22.8	51%	7%	18%	69.7	41.1	59%	57%	75%
pital											
Assistive Technology	1,957	137	14.3	60%	11%	44%	11.6	6.4	55%	64%	78%
Home Modifications	695	47	14.8	76%	19%	24%	3.7	2.0	53%	44%	80%
Capital total	2,176	158	13.8	49%	12%	38%	15.3	8.3	55%	60%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.314	570	14.6	53%	13%	22%	316.0	229.8	73%	57%	74%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth Provider shrinkage	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have setun, by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider Similkage	Proportion or providers for which payments have sitrority by more than 25% compared to the previous exposure periods have the many sitter in pour exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the too 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
	The green dots indicate the bottom 10% of service districts / support categories when rained by periorimance against support and the reference of the reference



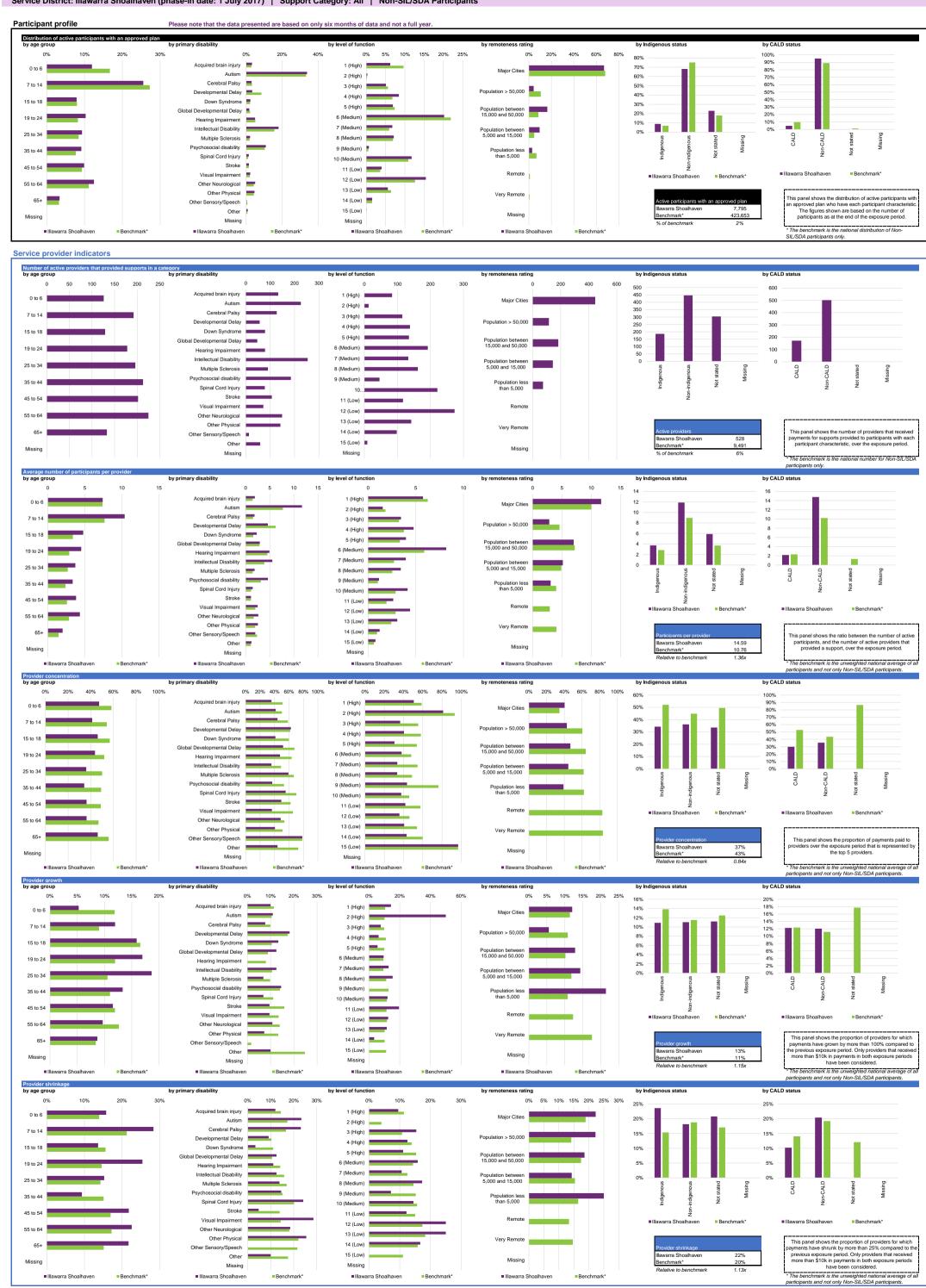


* The benchmark is the national average, adjusted for the



Support category summary Support category approved plans per provide shrinkage choice and control choice and control? Daily Activities 518 22% 14% 95% 512 14.5 79.9 Capacity Building 513 64% 9% 26% 53% 17% 80% Employment 59 29% 0.4 1.1 0.1 74% 27% 74% 15% 0% 337 39 39 12 8.6 3.3 84% 99% 15% 0% 2.0 0.2 54% 40% 12% 31% 77% 92% Social and Civic 7.5 11% 43% 80% Home Modifications 100% 50% Capital total 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 519 72% 90.9 77.0 Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fu

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The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration



Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | Non-SIL/SDA Participants





Support category summary Support category approved plans Active providers per provide choice and control choice and control? Daily Activities 4.763 195 151 24.4 34.3 83.5 76% 64% 5.172 54.0 151.0 Capacity Building 237 31.4 59% 11% 16% 21.7 55% 61% 74% Employment 638 43 14.8 91% 6% 11% 9% 7% 31% 3.4 1.6 0.8 68% 48% 75% 33% 0% 12% 14% 49 59 764 1,331 15.6 22.6 76% 65% 3.3 2.5 47% 32% 28% 55% 63% 74% Social and Civic 62.2 11% 1,723 57% Home Modifications 84% 55% Capital total 1,790 143 12.5 11.9 57% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 14.8 225.1 152.8 68% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fi

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Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.