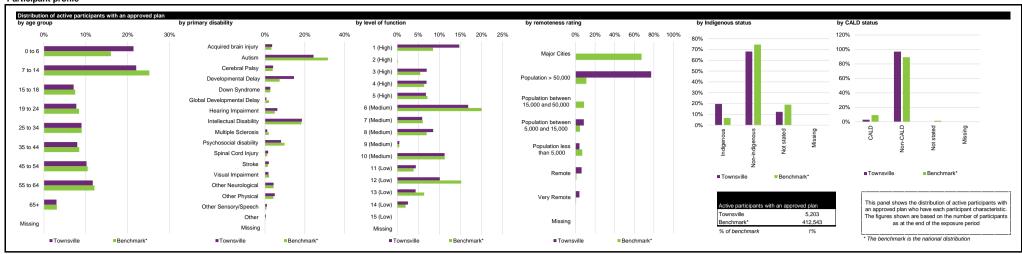
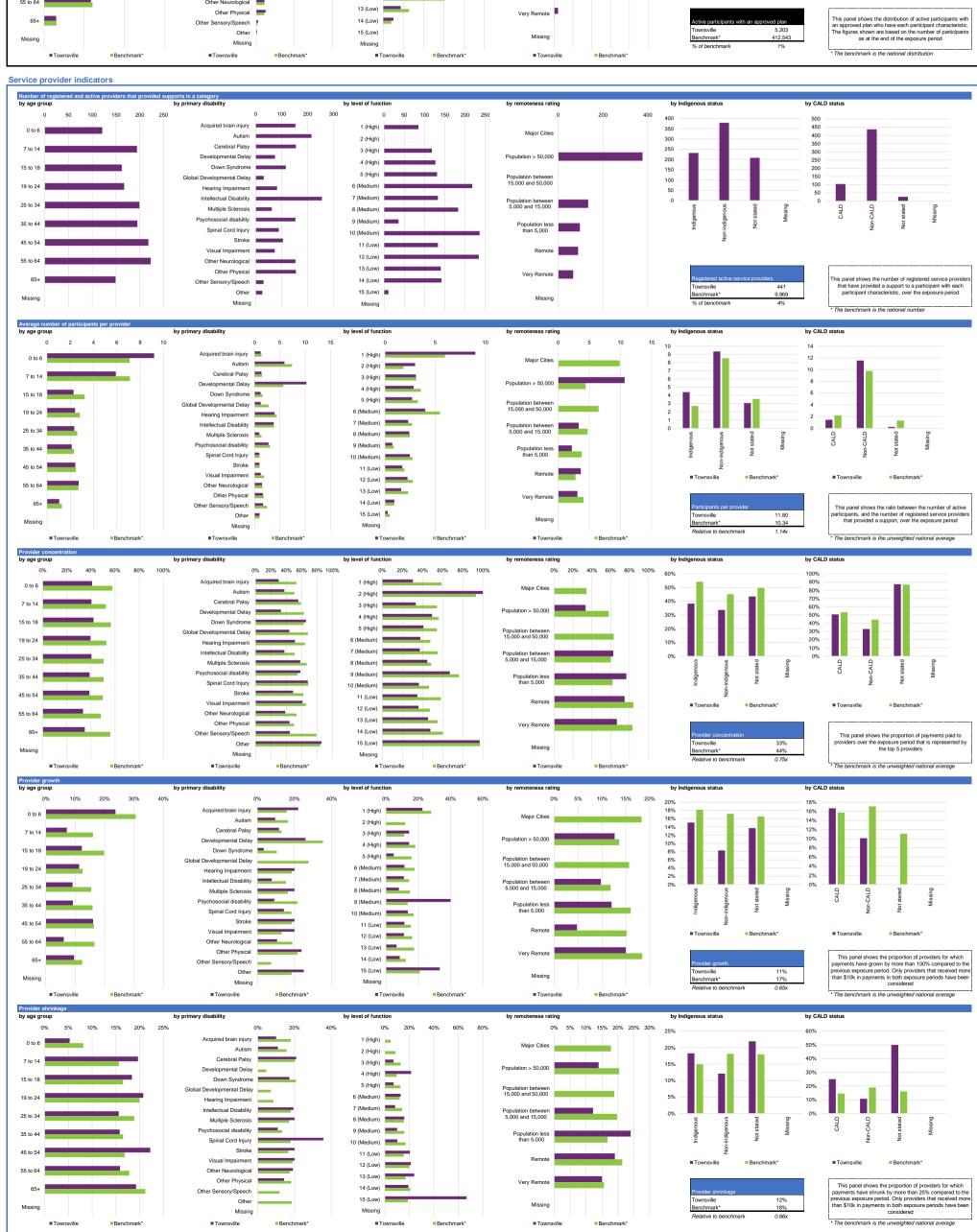
District: Townsville (phase in date: 1 April 2016) | Support Category: All | All Participants







District: Townsville (phase in date: 1 April 2016) | Support Category: All | All Participants

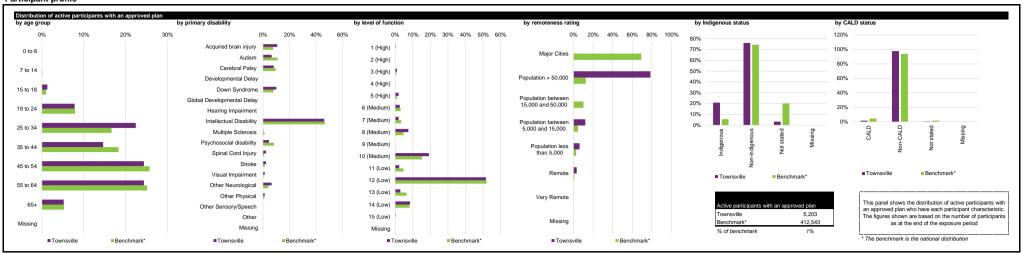


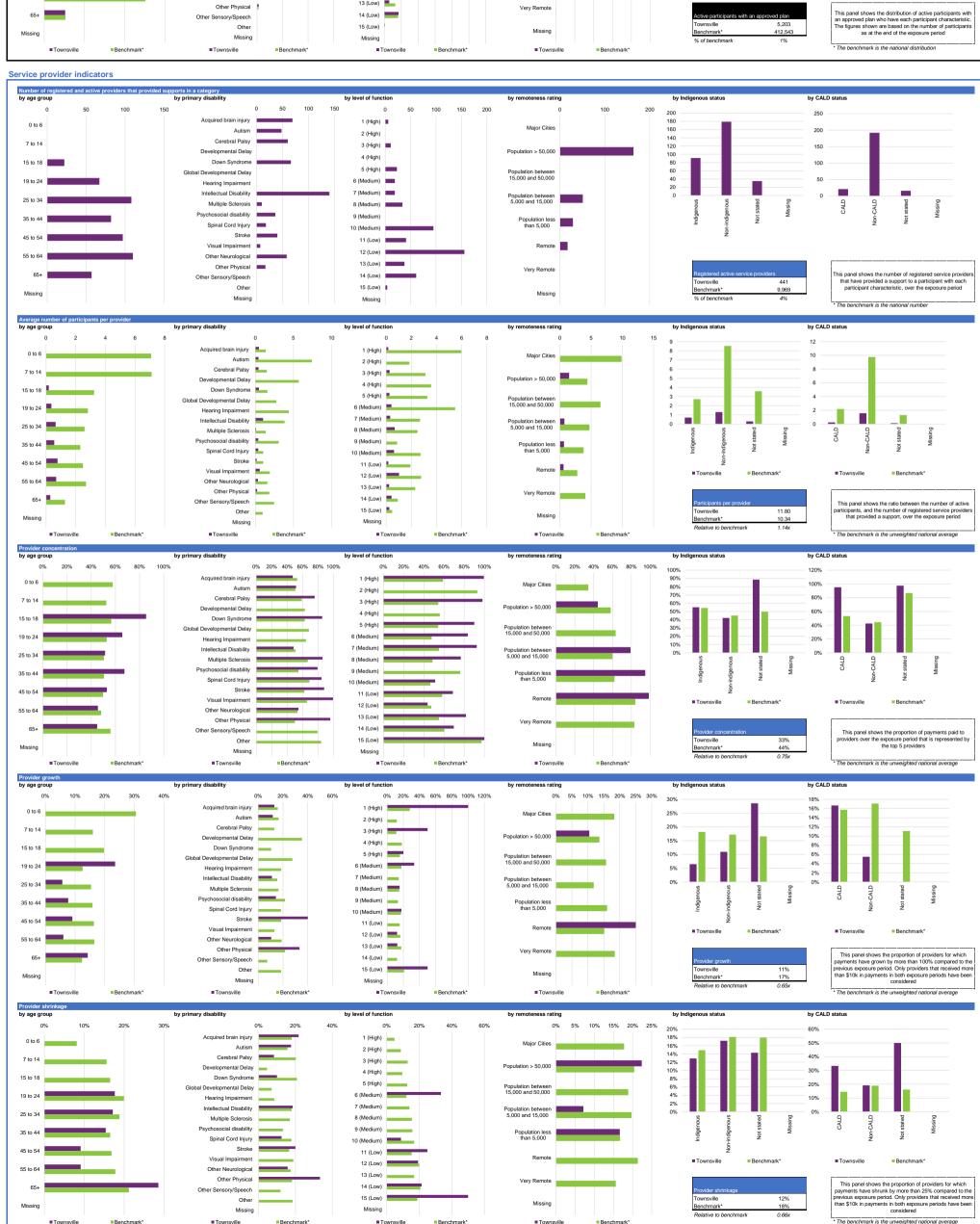


Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped win choice and control?
Core												
Consumables	4,315	140	30.8	72%	17%	22%		5.07	2.53	50%	56%	77%
Daily Activities	4,321	164	26.3	56%	17%	21%		99.42	72.22	73%	56%	77%
Community	4,318	102	42.3	57%	11%	22%		34.76	25.22	73%	56%	77%
Transport	4,304	58	74.2	65%	0%	13%		2.97	2.54	85%	56%	77%
Core total	4,332	282	15.4	53%	13%	16%		142.23	102.51	72%	56%	77%
Capacity Building												
Daily Activities	5,105	218	23.4	44%	10%	10%		27.39	14.45	53%	57%	77%
Employment	169	11	15.4	100%	0%	25%	4	1.19	0.61	51%	34%	78%
Relationships	226	27	8.4	88%	14%	14%		1.54	0.77	50%	14%	73%
Social and Civic	144	18	8.0	94%	0%	50%	•	0.39	0.20	50%	41%	74%
Support Coordination	1,940	69	28.1	82%	12%	20%		5.28	3.66	69%	47%	73%
Capacity Building total	5,161	259	19.9	43%	10%	10%		37.21	20.68	56%	56%	76%
Capital												
Assistive Technology	1,341	96	14.0	73%	30%	17%		7.38	4.69	64%	69%	79%
Home Modifications	199	18	11.1	85%	0%	33%	In	1.32	0.84	64%	61%	80%
Capital total	1,393	104	13.4	67%	23%	23%		8.69	5.53	64%	67%	80%
Missing	0	0	0.0	0%	0%	0%		0.00	0.00	0%	0%	0%
All support categories	5,203	441	11.8	48%	11%	12%		188.13	128.72	68%	56%	76%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	ed a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. ed a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.







District: Townsville (phase in date: 1 April 2016) | Support Category: All | Participants in Supported Independent Living (SIL)

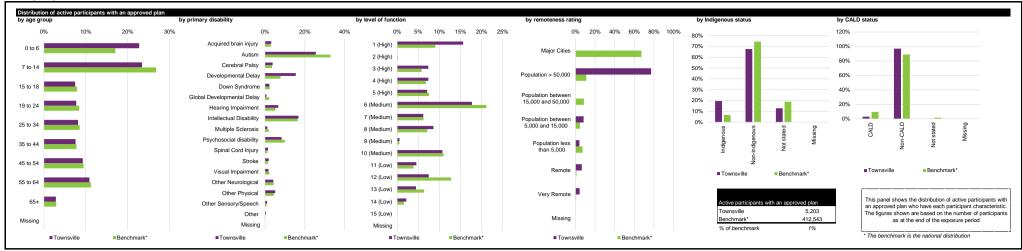


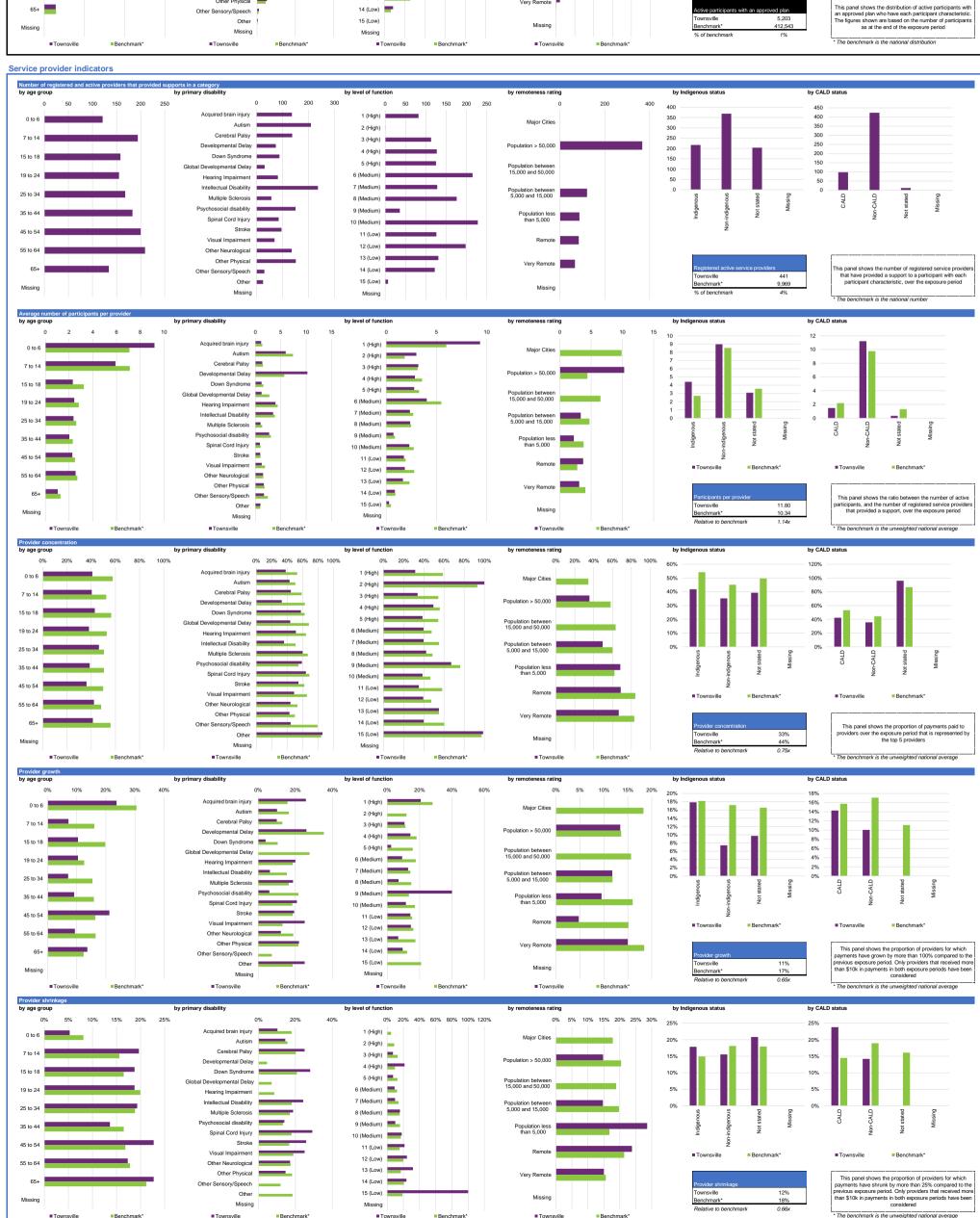


Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped w choice and control?
Core											
Consumables	307	43	7.1	78%	14%	0%	0.71	0.32	46%	20%	84%
Daily Activities	308	71	4.3	65%	13%	16%	40.60	37.54	92%	20%	84%
Community	307	51	6.0	64%	9%	26%	8.25	5.46	66%	20%	84%
Transport	307	36	8.5	66%	0%	0%	0.37	0.21	58%	20%	84%
Core total	308	118	2.6	64%	10%	16%	49.93	43.54	87%	20%	84%
Capacity Building											
Daily Activities	304	92	3.3	55%	0%	27%	1.61	0.79	49%	20%	84%
Employment	25	4	6.3	100%	0%	50%	0.22	+ 0.11	48%	13%	91%
Relationships	95	19	5.0	93%	14%	29%	0.69	0.40	58%	8%	80%
Social and Civic	7	4	1.8	100%	0%	0%	0.03	0.02	60%	29%	100%
Support Coordination	302	28	10.8	84%	8%	33%	0.97	0.76	78%	20%	83%
Capacity Building total	307	114	2.7	55%	3%	31%	3.66	2.14	59%	20%	84%
Capital											
Assistive Technology	140	32	4.4	87%	0%	33%	0.83	0.61	73%	25%	78%
Home Modifications	62	5	12.4	100%	0%	0%	0.37	0.23	63%	20%	80%
Capital total	173	35	4.9	85%	0%	22%	1.20	0.84	70%	22%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	308	194	1.6	61%	5%	19%	54.79	46.52	85%	20%	84%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant and the number of registered service providers Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. sidered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.







District: Townsville (phase in date: 1 April 2016) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)





Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
Core											
Consumables	4.008	133	30.1	72%	19%	19%	4.36	2.21	51%	61%	76%
Daily Activities	4,013	159	25.2		15%	25%	58.82	34.67	59%	61%	76%
Community	4,011	95	42.2	60%	10%	25%	26.51	19.76	75%	61%	76%
Transport	3,997	55	72.7	69%	0%	0%	2.60	2.33	89%	61%	75%
Core total	4,024	272	14.8	55%	13%	21%	92.30	58.97	64%	61%	75%
Capacity Building											
Daily Activities	4.801	211	22.8	44%	9%	11%	25.77	13.66	53%	62%	76%
Employment	144	11	13.1	100%	0%	25%	0.97	0.50	52%	38%	76%
Relationships	131	23	5.7	86%	0%	50%	0.85	0.37	44%	23%	62%
Social and Civic	137	18	7.6	94%	0%	25%	0.37	0.18	49%	43%	71%
Support Coordination	1,638	66	24.8	81%	9%	9%	4.32	2.90	67%	53%	70%
Capacity Building total	4,854	249	19.5	44%	8%	9%	33.55	18.54	55%	61%	75%
Capital											
Assistive Technology	1,201	92	13.1	73%	23%	18%	6.55	4.08	62%	76%	79%
Home Modifications	137	14	9.8	95%	0%	60%	0.95	0.61	64%	82%	81%
Capital total	1,220	97	12.6	68%	15%	26%	7.49	4.69	63%	75%	79%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4.895	426	11.5	47%	11%	14%	133.34	82.19	62%	61%	75%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
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