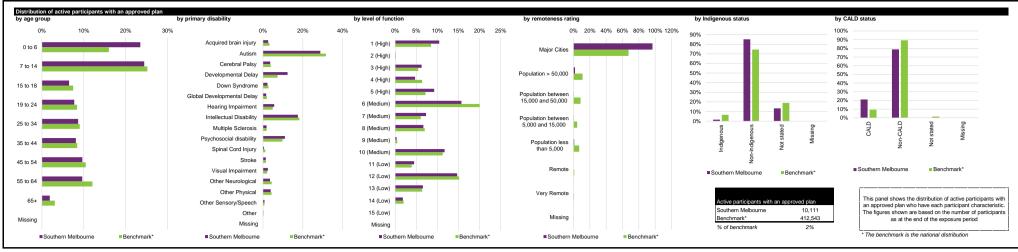
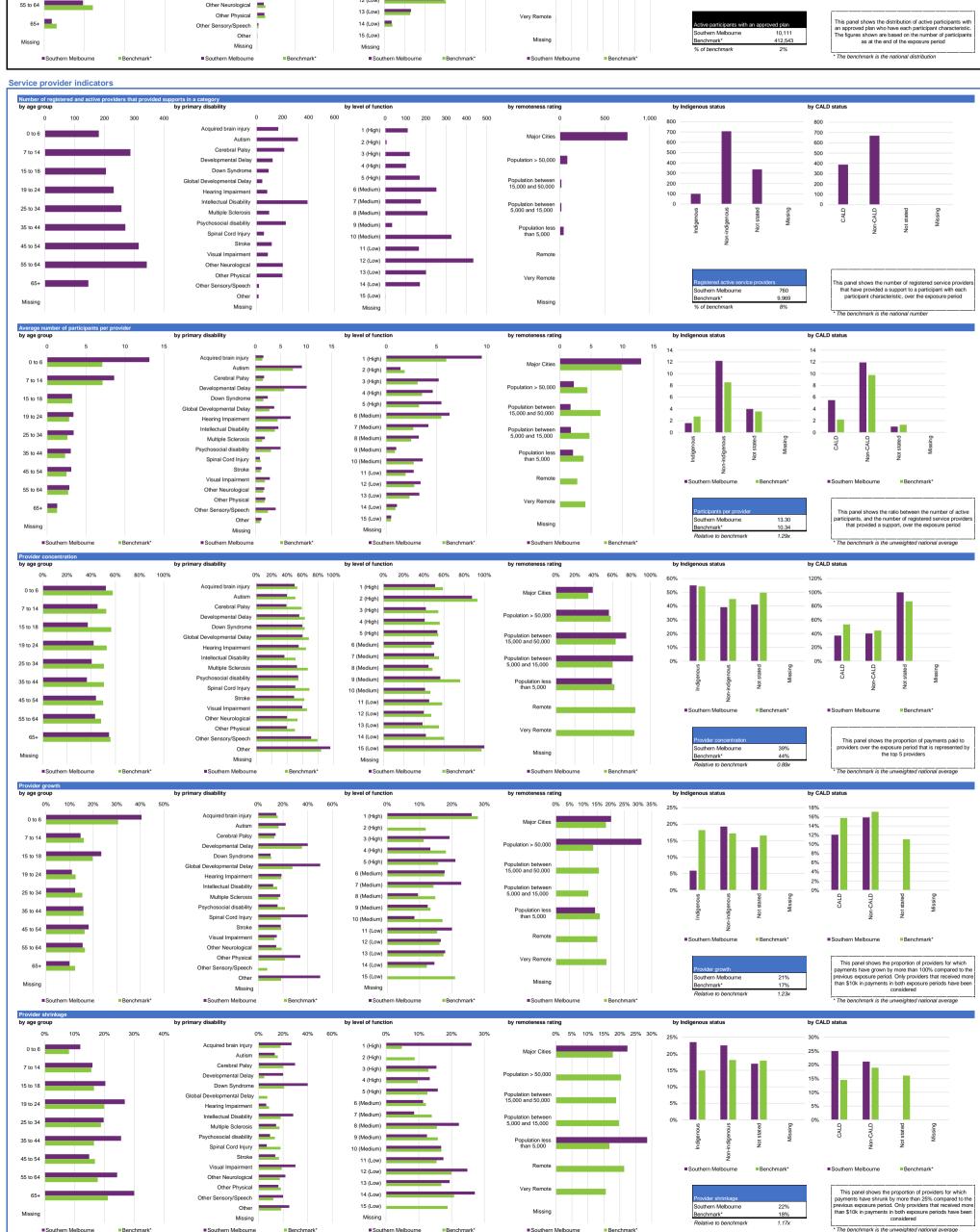
District: Southern Melbourne (phase in date: 1 September 2018) | Support Category: All | All Participants







District: Southern Melbourne (phase in date: 1 September 2018) | Support Category: All | All Participants



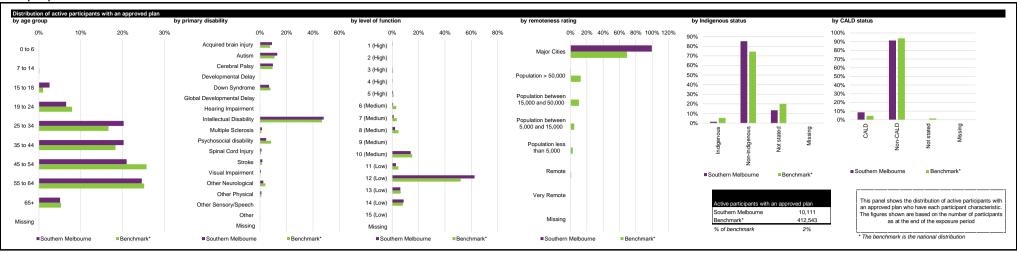


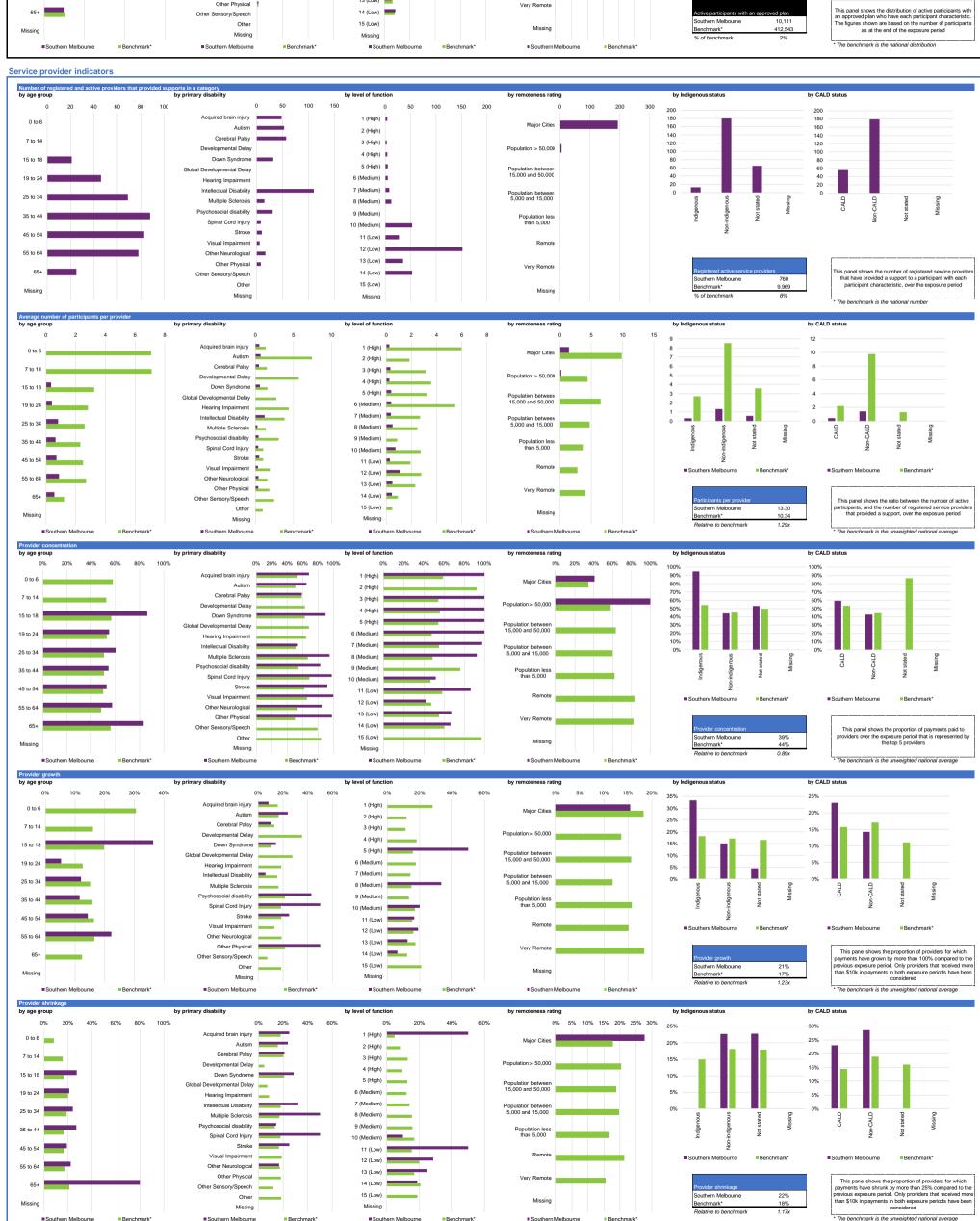
| pport category          | Active participants with approved plans | Registered active providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has the NDIS helped<br>choice and contro |
|-------------------------|---|-----------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| re                      |   |                             |                              |                        |                    |                       |                             |                |             |   |  |
| Consumables             | 9,549                                   | 200                         | 47.7                         | 70%                    | 31%                | 7%                    | 8.58                        | 5.38           | 63%         | 49%   | 67%                                      |
| Daily Activities        | 9,540                                   | 279                         | 34.2                         | 57%                    | 27%                | 15%                   | 119.68                      | 92.21          | 77%         | 49%   | 68%                                      |
| Community               | 9,541                                   | 197                         | 48.4                         | 65%                    | 8%                 | 48%                   | 69.45                       | 26.45          | 38%         | 49%   | 68%                                      |
| Transport               | 9,547                                   | 49                          | 194.8                        | 72%                    | 0%                 | 0%                    | 7.95                        | 7.96           | 100%        | 49%   | 68%                                      |
| Core total              | 9,576                                   | 407                         | 23.5                         | 57%                    | 19%                | 27%                   | 205.66                      | 132.00         | 64%         | 49%   | 68%                                      |
| pacity Building         |   |                             |                              |                        |                    |                       |                             |                |             |   |  |
| Daily Activities        | 9,860                                   | 312                         | 31.6                         | 65%                    | 21%                | 14%                   | 55.85                       | 28.19          | 50%         | 49%   | 67%                                      |
| Employment              | 540                                     | 43                          | 12.6                         | 79%                    | 20%                | 20%                   | 3.99                        | 2.20           | 55%         | 42%   | 72%                                      |
| Relationships           | 687                                     | 87                          | 7.9                          | 44%                    | 24%                | 12%                   | 3.66                        | 1.65           | 45%         | 15%   | 71%                                      |
| Social and Civic        | 915                                     | 38                          | 24.1                         | 85%                    | 25%                | 0%                    | 1.83                        | 0.43           | 24%         | 54%   | 58%                                      |
| Support Coordination    | 4,534                                   | 253                         | 17.9                         | 40%                    | 9%                 | 9%                    | 9.96                        | 7.11           | 71%         | 44%   | 68%                                      |
| Capacity Building total | 10,022                                  | 511                         | 19.6                         | 52%                    | 13%                | 13%                   | 80.43                       | 43.95          | 55%         | 49%   | 67%                                      |
| pital                   |   |                             |                              |                        |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 2,072                                   | 155                         | 13.4                         | 47%                    | 32%                | 18%                   | 13.25                       | 8.52           | 64%         | 58%   | 73%                                      |
| Home Modifications      | 639                                     | 51                          | 12.5                         | 73%                    | 25%                | 13%                   | 2.84                        | 2.18           | 77%         | 42%   | 77%                                      |
| Capital total           | 2,283                                   | 179                         | 12.8                         | 42%                    | 32%                | 18%                   | 16.09                       | 10.69          | 66%         | 54%   | 74%                                      |
| Missing                 | 0                                       | 0                           | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%  | 0%                                       |

| Indicator definitions                        |   |
|--|---|
| Active participants with approved plans      | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan   |
| Registered active providers                  | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period   |
| Participants per provider                    | Ratio between the number of active participants and the number of registered service providers  |
| Provider concentration                       | Proportion of provider payments over the exposure period that were paid to the top 10 providers   |
| Provider growth                              | Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered      |
| Provider shrinkage                           | Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered      |
| Total plan budgets                           | Value of supports committed in participant plans for the exposure period  |
| Payments                                     | Value of all payments over the exposure period, including payments to providers, payments to practicipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI))                           |
| Utilisation                                  | Ratio between payments and total plan budgets   |
| Outcomes indicator on choice and control     | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them   |
| Has the NDIS helped with choice and control? | Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control   |
| •  | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration    |
| •  | The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration |
|  | red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  |

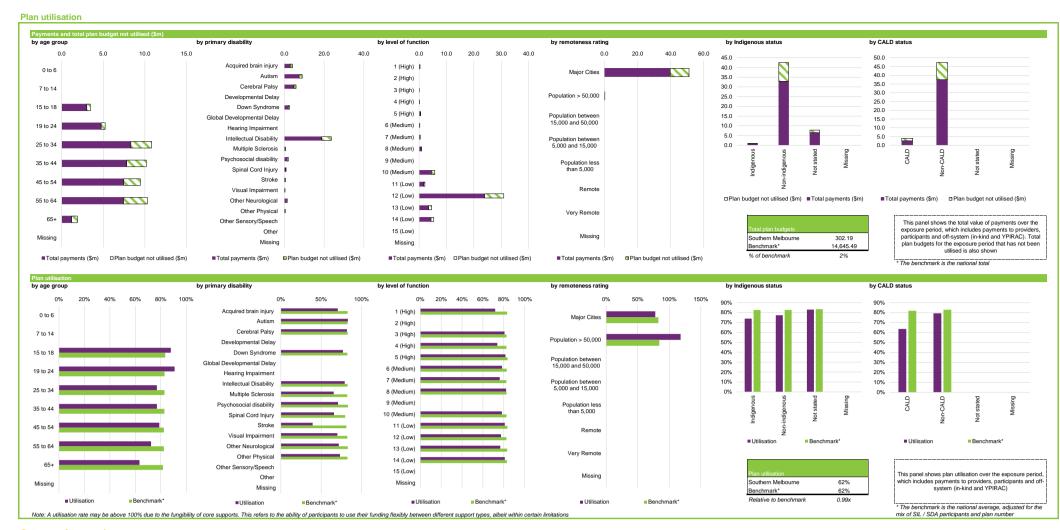
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain







District: Southern Melbourne (phase in date: 1 September 2018) | Support Category: All | Participants in Supported Independent Living (SIL)

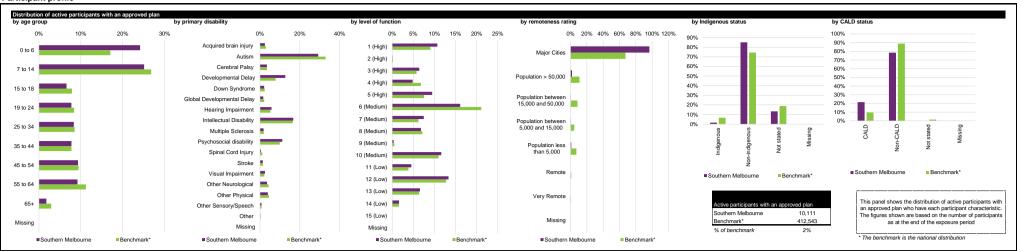


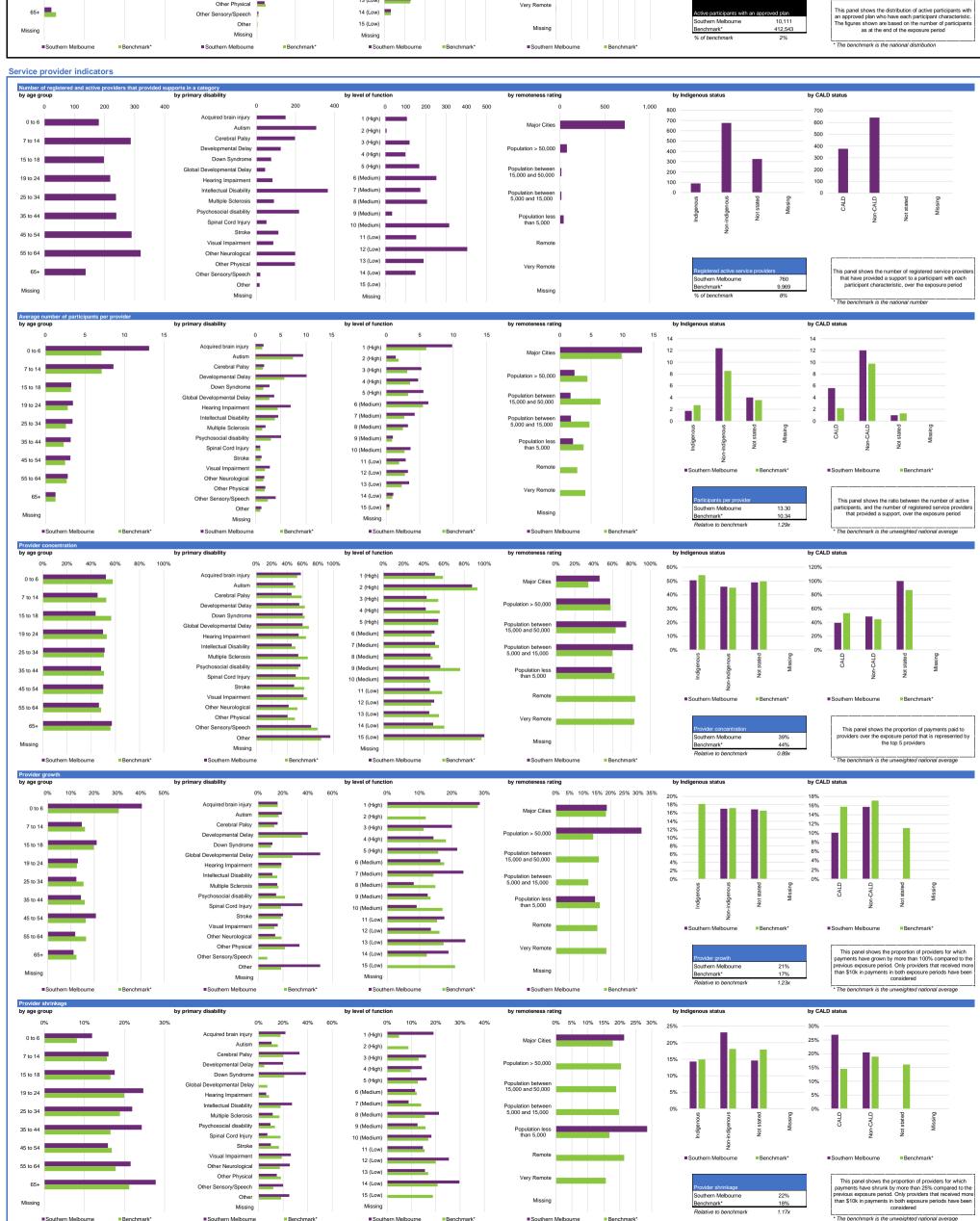


| Support category        | Active participants with approved plans | Registered active providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has the NDIS helped win |  |
|-------------------------|---|-----------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|-------------------------|--|
| Core                    |   |                             |                              |                        |                    |                       |                             |                |             |   |                         |  |
| Consumables             | 277                                     | 41                          | 6.8                          | 80%                    | 0%                 | 33%                   | 0.45                        | 0.28           | 63%         | 16%   | 77%                     |  |
| Daily Activities        | 277                                     | 51                          | 5.4                          | 72%                    | 31%                | 12%                   | 34.53                       | 31.85          | 92%         | 16%   | 77%                     |  |
| Community               | 277                                     | 54                          | 5.1                          | 67%                    | 4%                 | 44%                   | 9.86                        | 3.86           | 39%         | 16%   | 77%                     |  |
| Transport               | 277                                     | 17                          | 16.3                         | 91%                    | 0%                 | 0%                    | 0.47                        | 0.27           | 57%         | 16%   | 77%                     |  |
| Core total              | 277                                     | 90                          | 3.1                          | 64%                    | 18%                | 33%                   | 45.32                       | 36.25          | 80%         | 16%   | 77%                     |  |
| Capacity Building       |   |                             |                              |                        |                    |                       |                             |                |             |   |                         |  |
| Daily Activities        | 271                                     | 64                          | 4.2                          | 73%                    | 22%                | 0%                    | 1.42                        | 0.70           | 49%         | 16%   | 77%                     |  |
| Employment              | 27                                      | 7                           | 3.9                          | 100%                   | 0%                 | 67%                   | 0.23                        | 0.12           | 51%         | 30%   | 84%                     |  |
| Relationships           | 128                                     | 45                          | 2.8                          | 54%                    | 0%                 | 0%                    | 0.90                        | 0.50           | 56%         | 12%   | 78%                     |  |
| Social and Civic        | 8                                       | 2                           | 4.0                          | 100%                   | 0%                 | 0%                    | 0.04                        | 0.02           | 40%         | 38%   | 71%                     |  |
| Support Coordination    | 276                                     | 61                          | 4.5                          | 54%                    | 6%                 | 19%                   | 0.92                        | 0.69           | 75%         | 17%   | 77%                     |  |
| Capacity Building total | 277                                     | 134                         | 2.1                          | 46%                    | 8%                 | 16%                   | 3.72                        | 2.20           | 59%         | 16%   | 77%                     |  |
| Capital                 |   |                             |                              |                        |                    |                       |                             |                |             |   |                         |  |
| Assistive Technology    | 93                                      | 34                          | 2.7                          | 71%                    | 29%                | 43%                   | 0.76                        | 0.54           | 71%         | 19%   | 78%                     |  |
| Home Modifications      | 237                                     | 7                           | 33.9                         | 100%                   | 33%                | 0%                    | 1.52                        | 1.04           | 69%         | 16%   | 78%                     |  |
| Capital total           | 242                                     | 40                          | 6.1                          | 70%                    | 30%                | 30%                   | 2.28                        | 1.58           | 69%         | 16%   | 78%                     |  |
| Missing                 | 0                                       | 0                           | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%  | 0%                      |  |
| All support categories  | 277                                     | 195                         | 1.4                          | 59%                    | 15%                | 28%                   | 51.32                       | 40.04          | 78%         | 16%   | 77%                     |  |

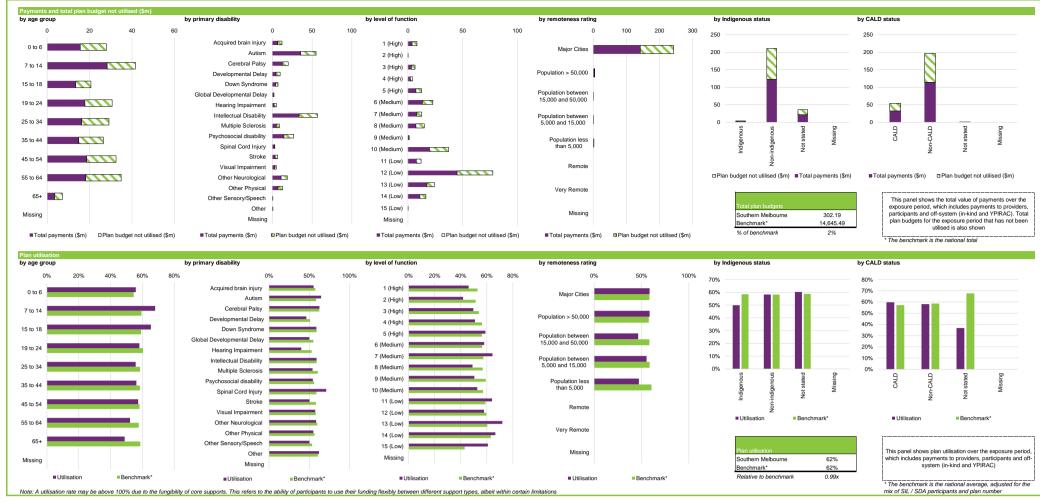
| Indicator definitions   |  |
|---|--|
| Active participants with approved plans   | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan  |
| Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider sover the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered   |
| Total plan budgets Payments Utilisation   | Value of supports committed in participant plans for the exposure period  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))  Ratio between payments and total plan budgets   |
| Outcomes indicator on choice and control Has the NDIS helped with choice and control?                           | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control  |
|   | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration   |
|   | ared a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  In a support of the metric of the metric of the metric of the metric of the support of the metric of th |















## Support category summary

| Support category        | tive participants<br>n approved plans | istered active<br>providers | Participants<br>per provider |     | Provider concentration |   | Provider<br>growth |   | Provider<br>shrinkage |   | Total plan<br>budgets (\$m) | Р | ayments (\$m) | Utilisati | ion | Outcomes indicator on<br>choice and control | Has the NDIS h |   |
|-------------------------|---------------------------------------|-----------------------------|------------------------------|-----|------------------------|---|--------------------|---|-----------------------|---|-----------------------------|---|---------------|-----------|-----|---|----------------|---|
| Core                    |                                       |                             |                              |     |                        |   |                    |   |                       |   |                             |   |               |           |     |   |                |   |
| Consumables             | 9,272                                 | 192                         | 48.3                         |     | 70%                    |   | 33%                | ) | 7%                    |   | 8.13                        |   | 5.10          | 63%       |     | 50%   | 67%            |   |
| Daily Activities        | 9,263                                 | 268                         | 34.6                         |     | 66%                    |   | 22%                |   | 13%                   |   | 85.15                       |   | 60.37         | 71%       |     | 50%   | 67%            |   |
| Community               | 9,264                                 | 183                         | 50.6                         | •   | 68%                    |   | 6%                 |   | 48%                   |   | 59.58                       |   | 22.59         | 38%       |     | 50%   | 67%            |   |
| Transport               | 9,270                                 | 44                          | 210.7                        |     | 77%                    |   | 0%                 |   | 0%                    |   | 7.48                        |   | 7.68          | 103%      |     | 51%   | 67%            |   |
| Core total              | 9,299                                 | 387                         | 24.0                         |     | 66%                    |   | 14%                |   | 25%                   |   | 160.34                      |   | 95.75         | 60%       |     | 51%   | 67%            |   |
| Capacity Building       |                                       |                             |                              |     |                        |   |                    |   |                       |   |                             |   |               |           |     |   |                |   |
| Daily Activities        | 9,589                                 | 302                         | 31.8                         |     | 65%                    |   | 19%                |   | 15%                   |   | 54.43                       |   | 27.49         | 51%       |     | 50%   | 67%            |   |
| Employment              | 513                                   | 42                          | 12.2                         | - 1 | 79%                    |   | 20%                |   | 20%                   |   | 3.75                        |   | 2.08          | 55%       |     | 42%   | 71%            |   |
| Relationships           | 559                                   | 78                          | 7.2                          |     | 48%                    |   | 32%                | ) | 0%                    |   | 2.77                        |   | 1.16          | 42%       |     | 16%   | 67%            |   |
| Social and Civic        | 907                                   | 37                          | 24.5                         |     | 85%                    |   | 25%                |   | 0%                    |   | 1.79                        |   | 0.42          | 23%       |     | 54%   | 58%            |   |
| Support Coordination    | 4,258                                 | 249                         | 17.1                         |     | 41%                    |   | 9%                 |   | 7%                    |   | 9.04                        |   | 6.42          | 71%       |     | 46%   | 67%            |   |
| Capacity Building total | 9,745                                 | <br>496                     | 19.6                         |     | 53%                    |   | 14%                |   | 14%                   |   | 76.71                       |   | 41.74         | 54%       |     | 50%   | 67%            |   |
| Capital                 |                                       |                             |                              |     |                        |   |                    |   |                       |   |                             |   |               |           |     |   |                |   |
| Assistive Technology    | 1,979                                 | 151                         | 13.1                         |     | 47%                    |   | 31%                |   | 16%                   |   | 12.49                       |   | 7.98          | 64%       |     | 60%   | 72%            | - |
| Home Modifications      | 402                                   | 44                          | 9.1                          | ı   | 78%                    |   | 20%                |   | 20%                   | 4 | 1.32                        |   | 1.13          | 86%       |     | 60%   | 77%            |   |
| Capital total           | <br>2,041                             | 169                         | 12.1                         |     | 43%                    |   | 32%                |   | 20%                   |   | 13.81                       |   | 9.11          | 66%       |     | 60%   | 73%            |   |
| Missing                 | 0                                     | 0                           | 0.0                          |     | 0%                     |   | 0%                 |   | 0%                    |   | 0.00                        |   | 0.00          | 0%        |     | 0%  | 0%             |   |
| All support categories  | 9,834                                 | 730                         | 13.5                         |     | 58%                    | _ | 20%                | - | 21%                   |   | 250.87                      |   | 146.60        | 58%       |     | 51%   | 67%            |   |

| Indicator definitions   |   |
|---|---|
| Active participants with approved plans   | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan   |
| Registered active providers<br>Participants per provider<br>Provider concentration<br>Provider growth<br>Provider shrinkage | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Total plan budgets<br>Payments<br>Utilisation   | Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets  |
| Outcomes indicator on choice and control Has the NDIS helped with choice and control?                                       | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control   |
|   | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.  |
|   | ed a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. red a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.   |