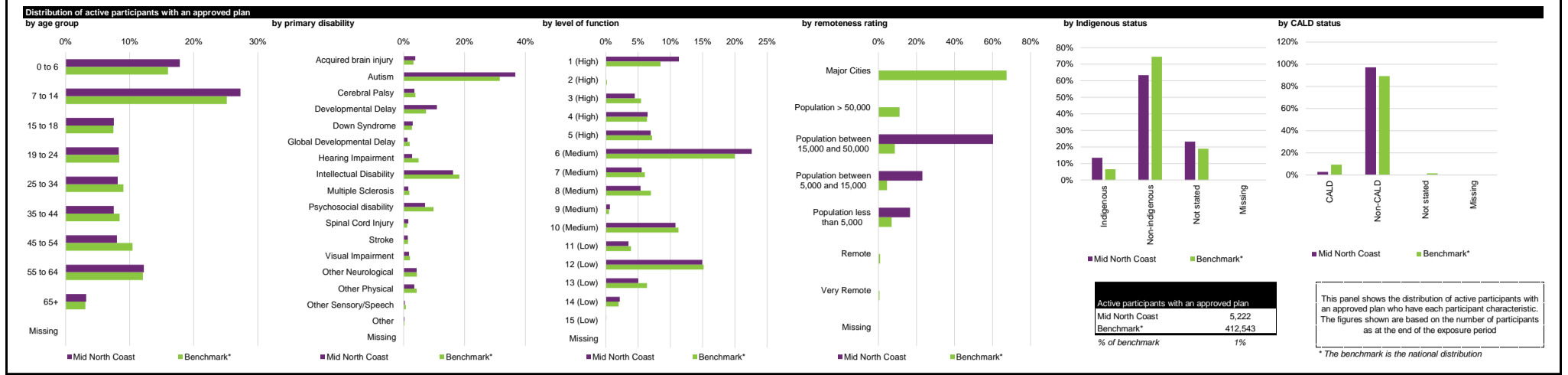
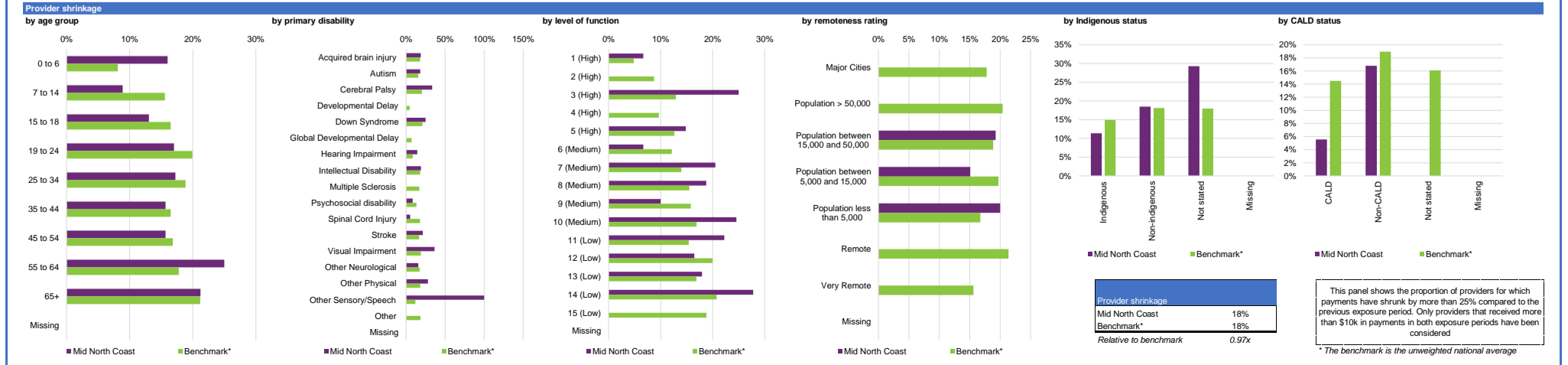
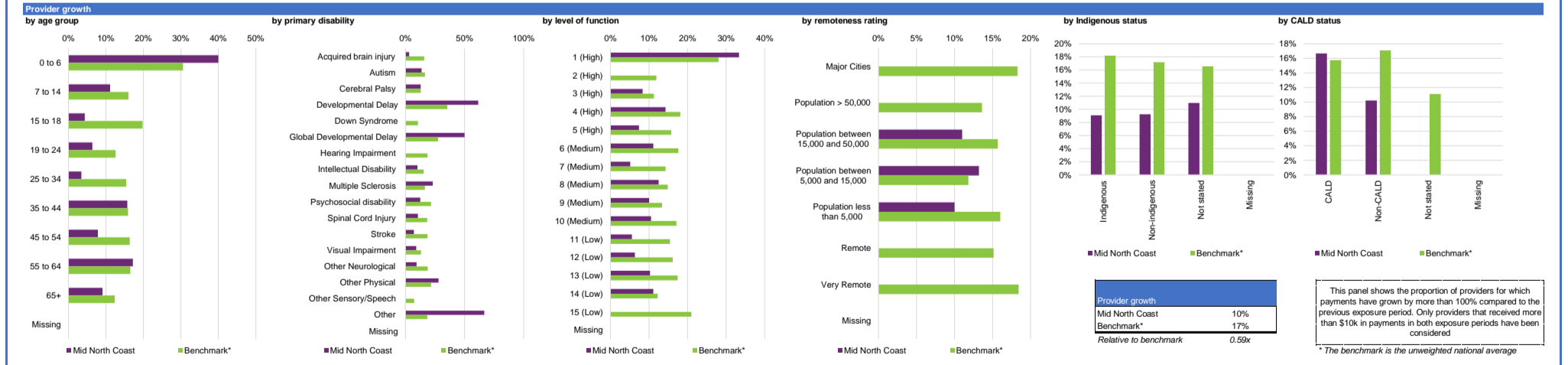
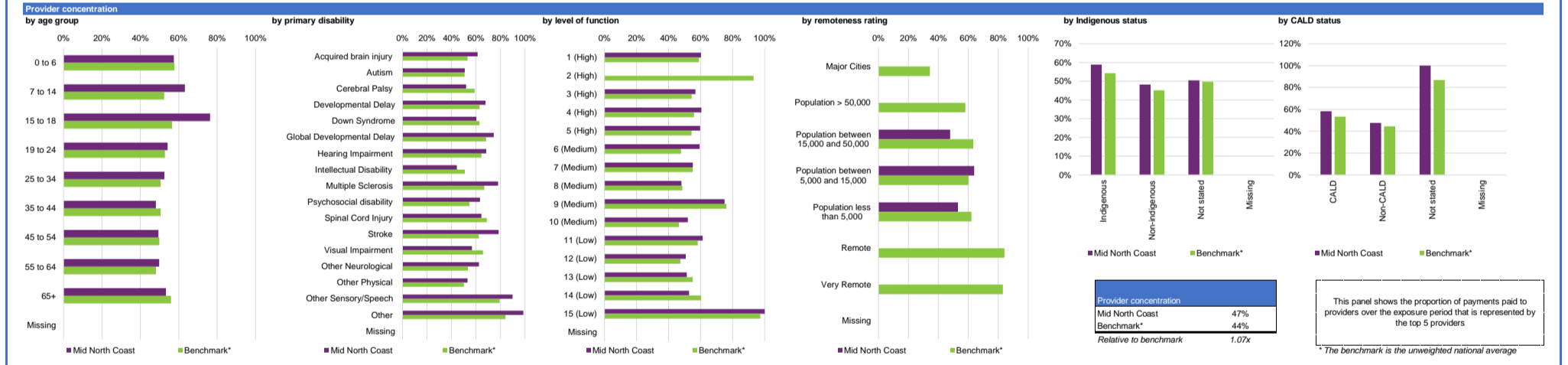
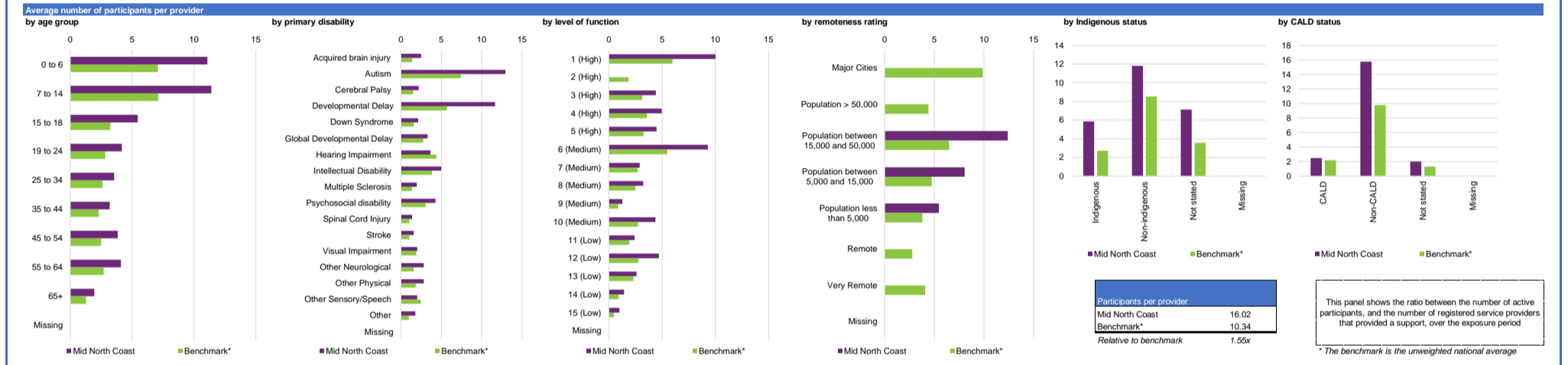
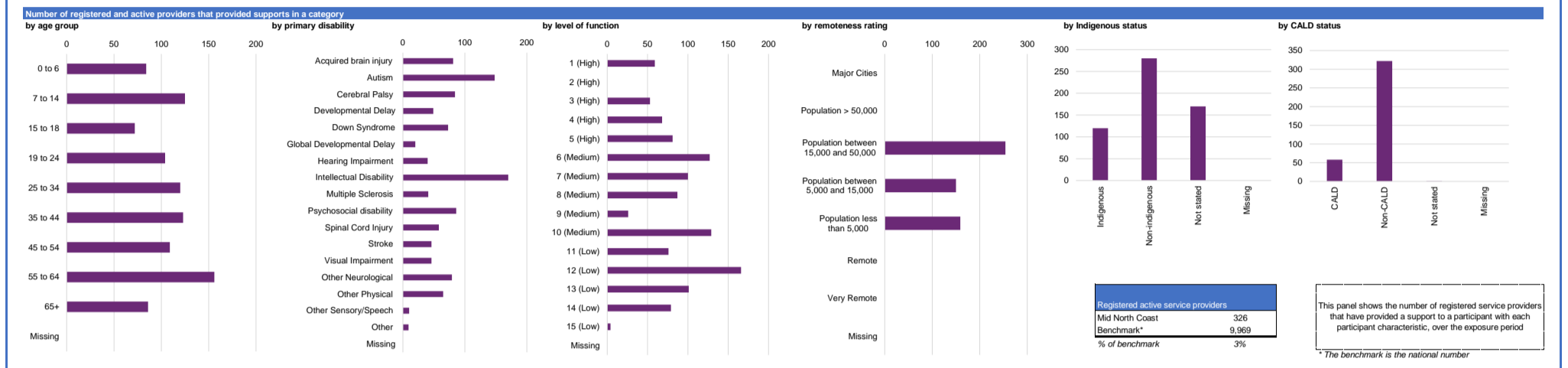


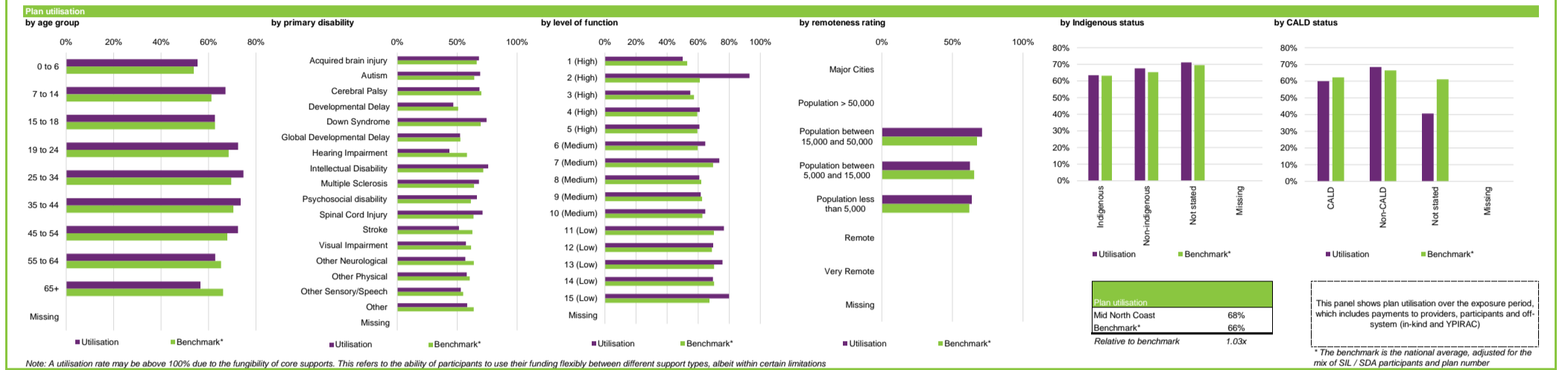
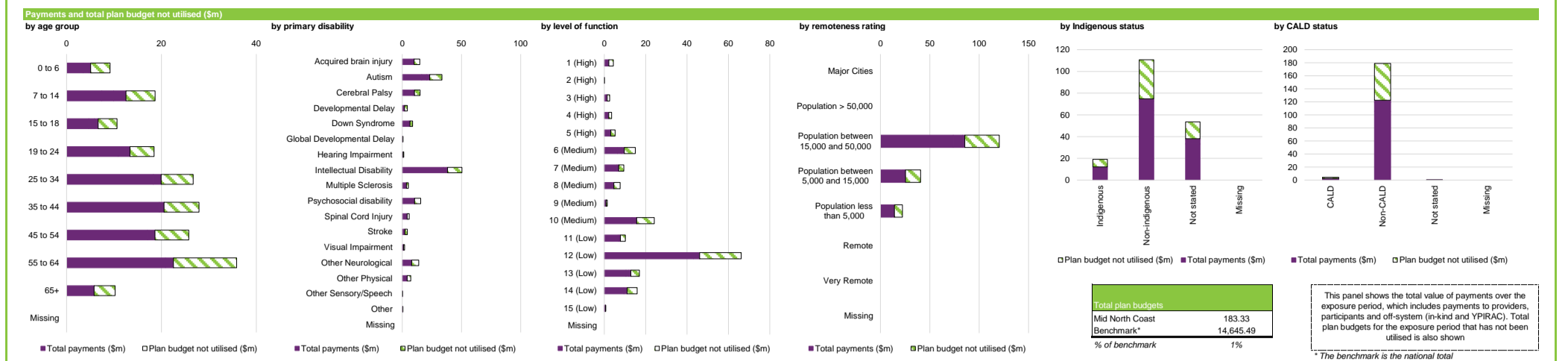
Participant profile



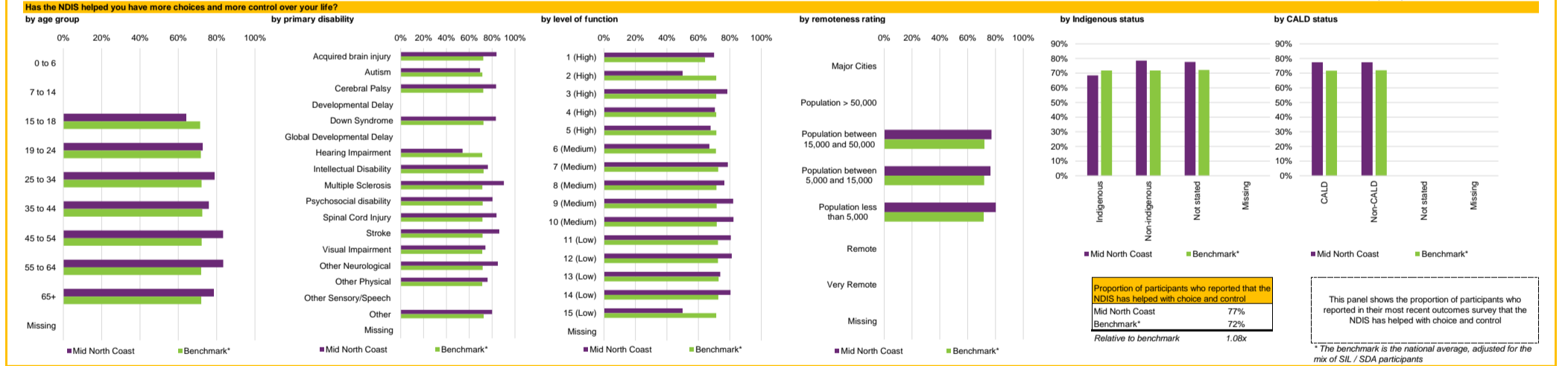
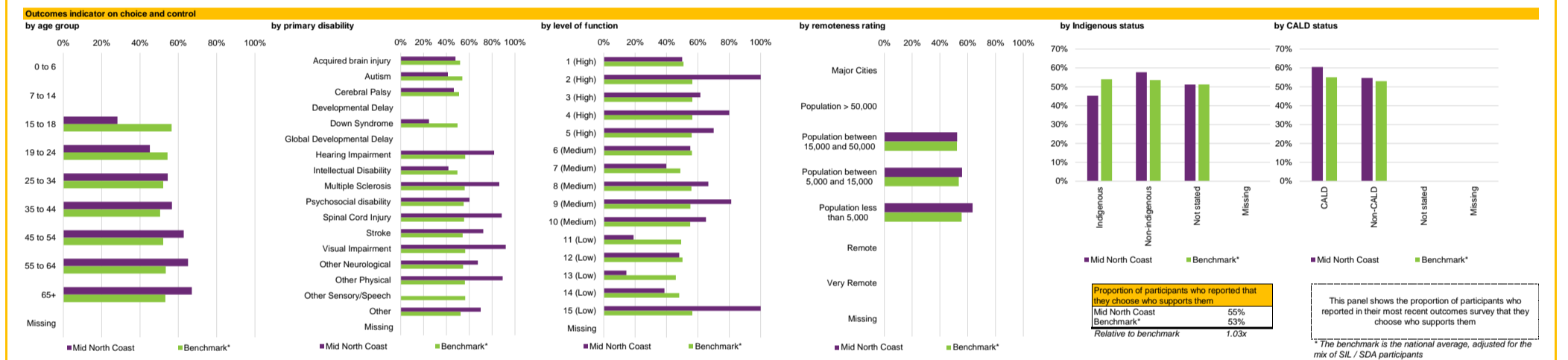
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,472	105	42.6	83%	0%	0%	3.72	2.36	63%	55%	79%
Daily Activities	4,460	126	35.4	65%	9%	11%	82.49	62.64	76%	55%	79%
Community	4,459	112	39.8	77%	4%	28%	43.31	28.58	66%	55%	79%
Transport	4,466	15	297.7	98%	0%	0%	3.74	3.65	98%	55%	78%
<b>Core total</b>	<b>4,500</b>	<b>180</b>	<b>25.0</b>	<b>63%</b>	<b>8%</b>	<b>14%</b>	<b>133.26</b>	<b>97.23</b>	<b>73%</b>	<b>55%</b>	<b>78%</b>
<b>Capacity Building</b>											
Daily Activities	5,128	161	31.9	73%	21%	12%	24.85	12.93	52%	54%	78%
Employment	367	19	19.3	97%	0%	30%	2.33	1.31	56%	52%	74%
Relationships	607	29	20.9	85%	7%	20%	2.29	1.18	52%	22%	69%
Social and Civic	1,489	46	32.4	84%	7%	13%	4.21	1.78	42%	52%	75%
Support Coordination	1,917	101	19.0	55%	14%	5%	4.13	2.91	70%	48%	77%
<b>Capacity Building total</b>	<b>5,191</b>	<b>227</b>	<b>22.9</b>	<b>63%</b>	<b>14%</b>	<b>11%</b>	<b>40.69</b>	<b>22.64</b>	<b>56%</b>	<b>55%</b>	<b>78%</b>
<b>Capital</b>											
Assistive Technology	1,186	88	13.5	61%	15%	27%	7.39	3.86	52%	65%	81%
Home Modifications	359	25	14.4	85%	27%	27%	1.98	1.33	67%	46%	77%
<b>Capital total</b>	<b>1,309</b>	<b>99</b>	<b>13.2</b>	<b>57%</b>	<b>14%</b>	<b>22%</b>	<b>9.37</b>	<b>5.19</b>	<b>55%</b>	<b>60%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>5,222</b>	<b>326</b>	<b>16.0</b>	<b>60%</b>	<b>10%</b>	<b>18%</b>	<b>183.33</b>	<b>125.07</b>	<b>68%</b>	<b>55%</b>	<b>77%</b>

*Note: Only the major support categories are shown.*  
*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

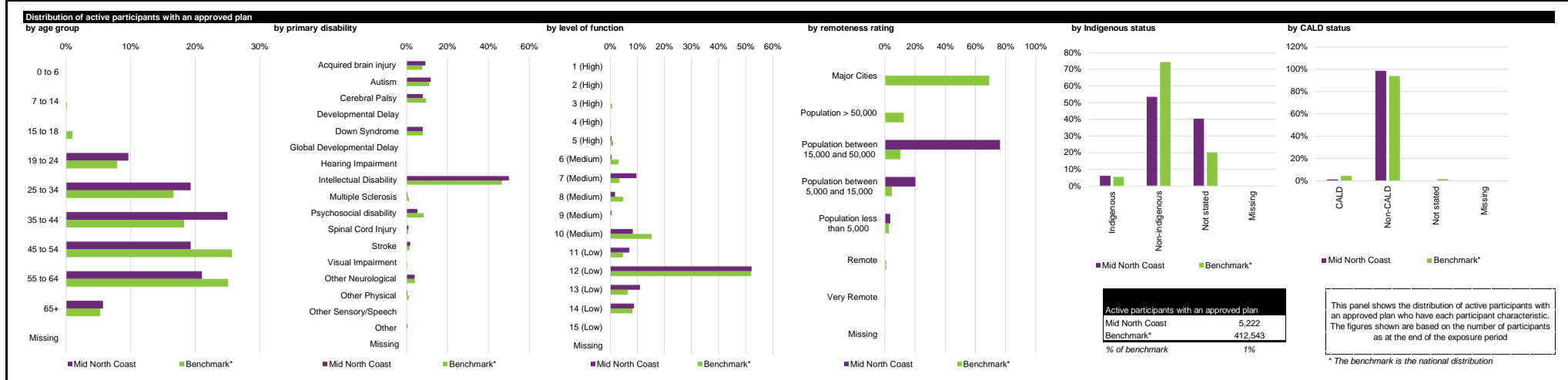
**Indicator definitions**

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

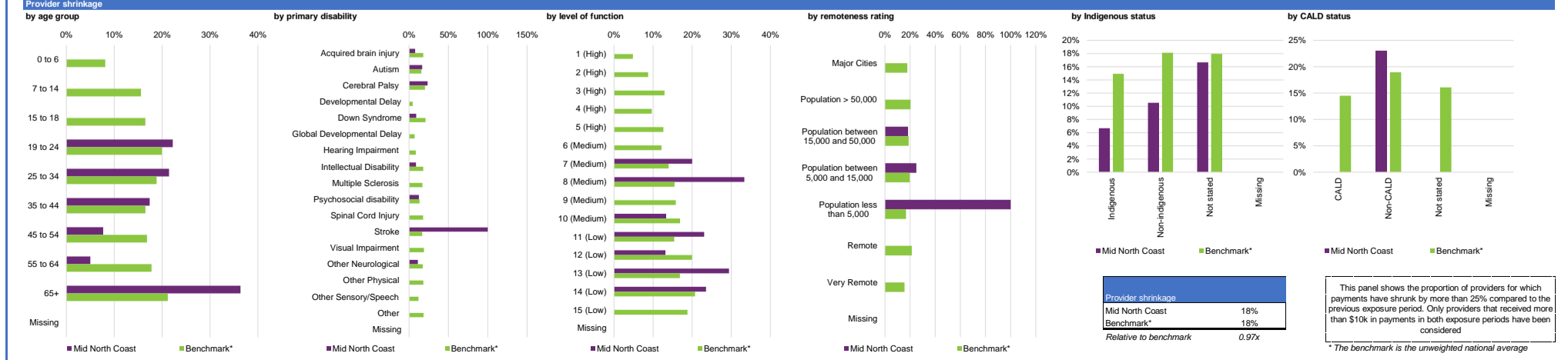
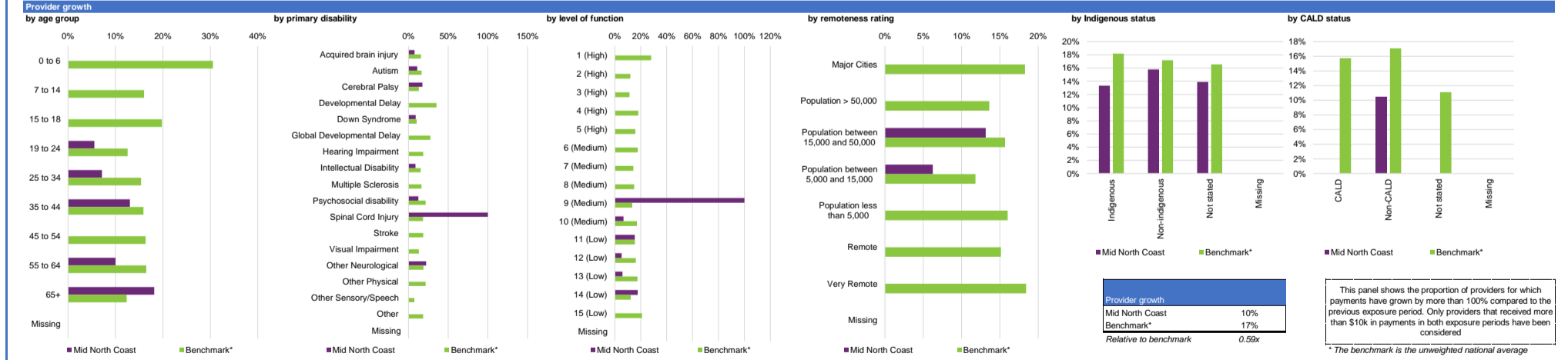
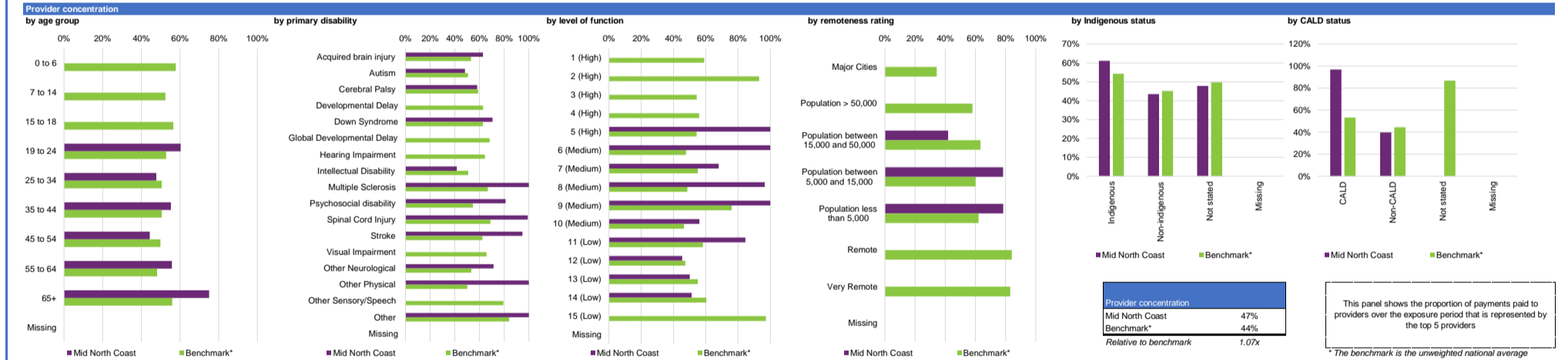
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
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*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
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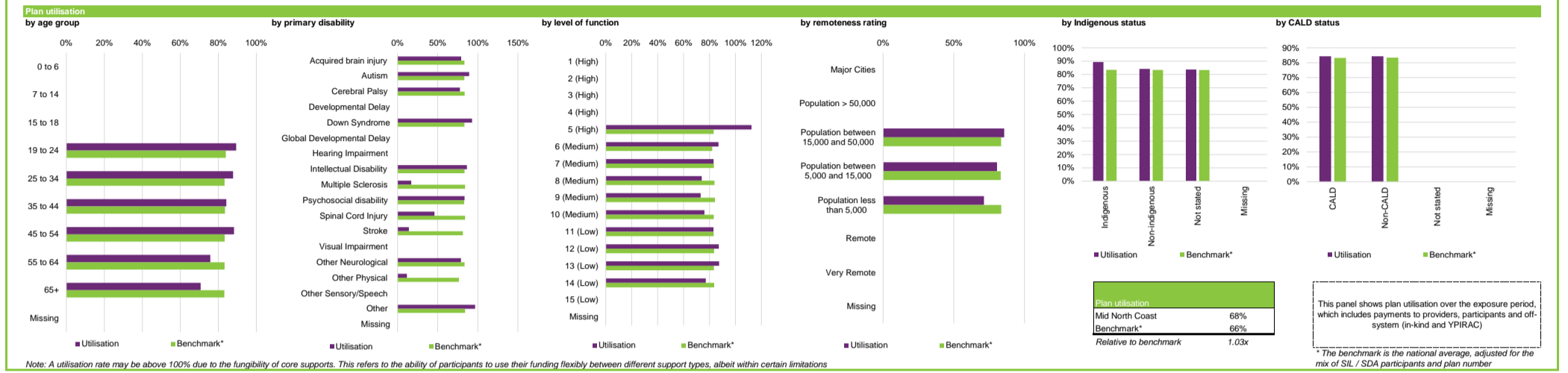
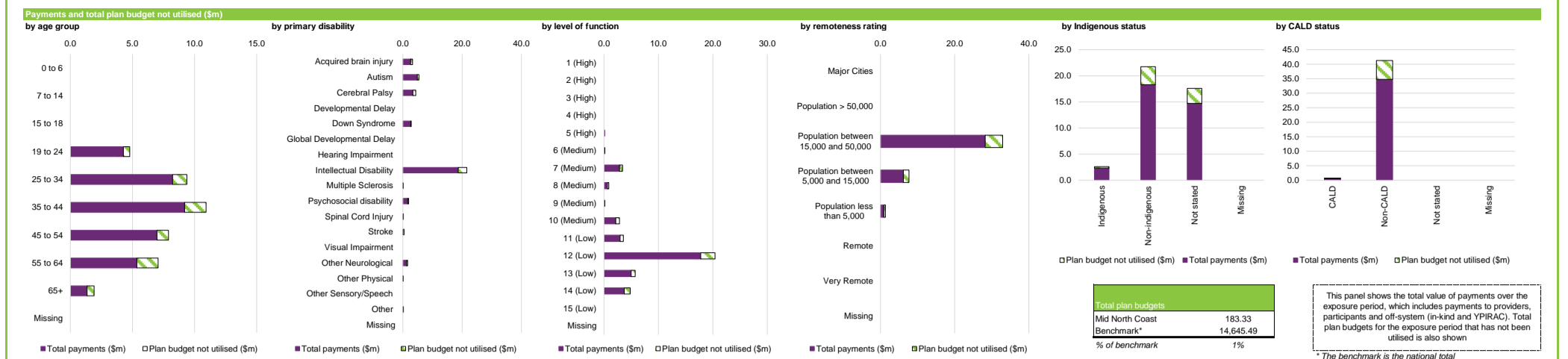
Participant profile



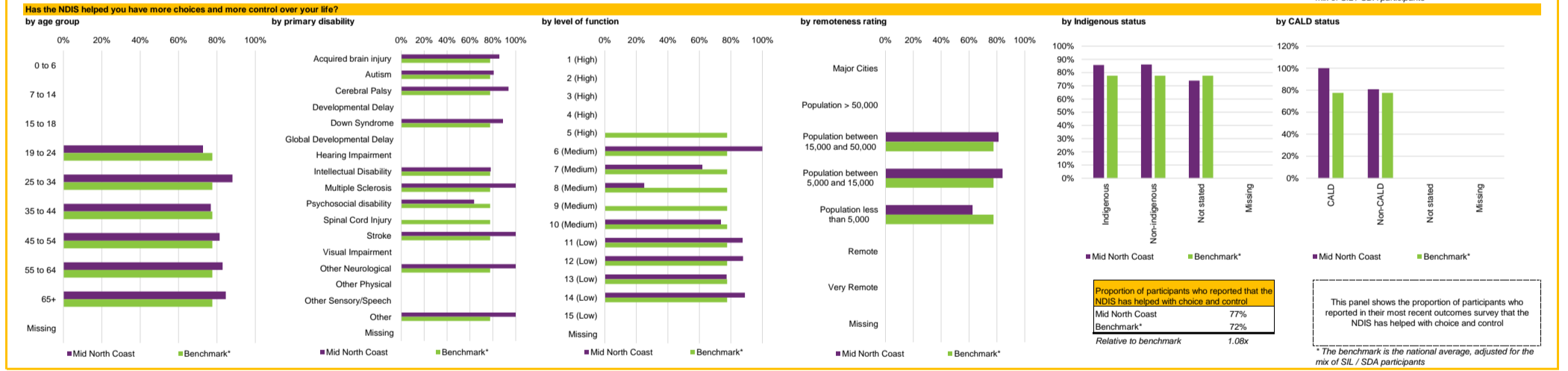
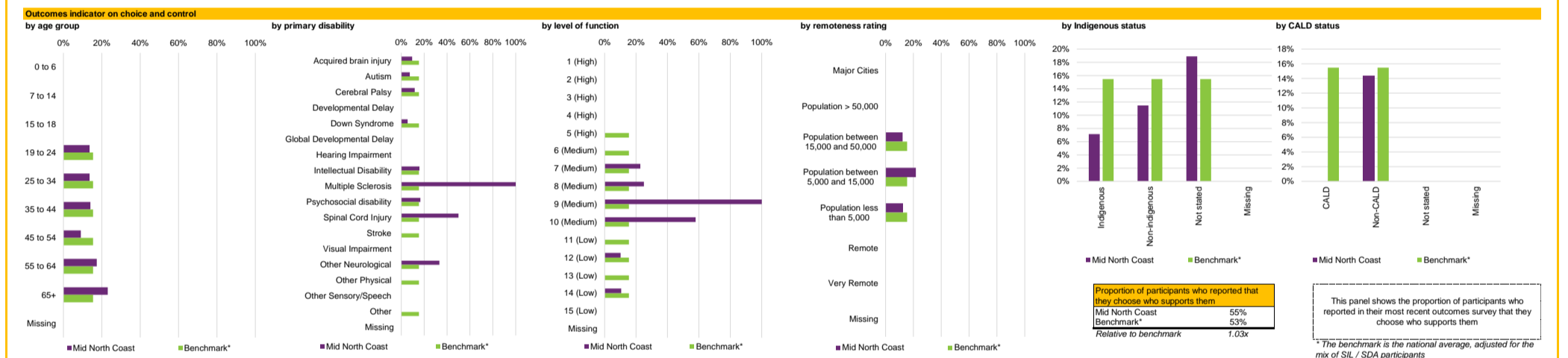
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	228	28	8.1	88%	0%	0%	0.39	0.21	53%	14%	81%
Daily Activities	228	40	5.7	75%	11%	11%	29.19	26.82	92%	14%	81%
Community	228	42	5.4	82%	4%	24%	7.94	5.73	72%	14%	81%
Transport	228	3	76.0	100%	0%	0%	0.32	0.27	82%	14%	81%
<b>Core total</b>	<b>228</b>	<b>64</b>	<b>3.6</b>	<b>70%</b>	<b>12%</b>	<b>12%</b>	<b>37.85</b>	<b>33.02</b>	<b>87%</b>	<b>14%</b>	<b>81%</b>
<b>Capacity Building</b>											
Daily Activities	226	38	5.9	85%	0%	0%	1.03	0.48	47%	14%	81%
Employment	15	3	5.0	100%	0%	0%	0.11	0.09	79%	40%	71%
Relationships	151	21	7.2	82%	0%	45%	0.74	0.45	61%	12%	74%
Social and Civic	24	5	4.8	100%	0%	0%	0.12	0.07	59%	30%	70%
Support Coordination	228	39	5.8	73%	17%	8%	0.67	0.49	74%	14%	81%
<b>Capacity Building total</b>	<b>228</b>	<b>69</b>	<b>3.3</b>	<b>66%</b>	<b>4%</b>	<b>17%</b>	<b>2.84</b>	<b>1.74</b>	<b>61%</b>	<b>14%</b>	<b>81%</b>
<b>Capital</b>											
Assistive Technology	86	19	4.5	94%	50%	25%	0.53	0.30	57%	10%	85%
Home Modifications	162	7	23.1	100%	25%	0%	0.73	0.31	42%	11%	79%
<b>Capital total</b>	<b>181</b>	<b>25</b>	<b>7.2</b>	<b>88%</b>	<b>38%</b>	<b>13%</b>	<b>1.26</b>	<b>0.61</b>	<b>49%</b>	<b>12%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>228</b>	<b>102</b>	<b>2.2</b>	<b>68%</b>	<b>10%</b>	<b>23%</b>	<b>41.95</b>	<b>35.37</b>	<b>84%</b>	<b>14%</b>	<b>81%</b>

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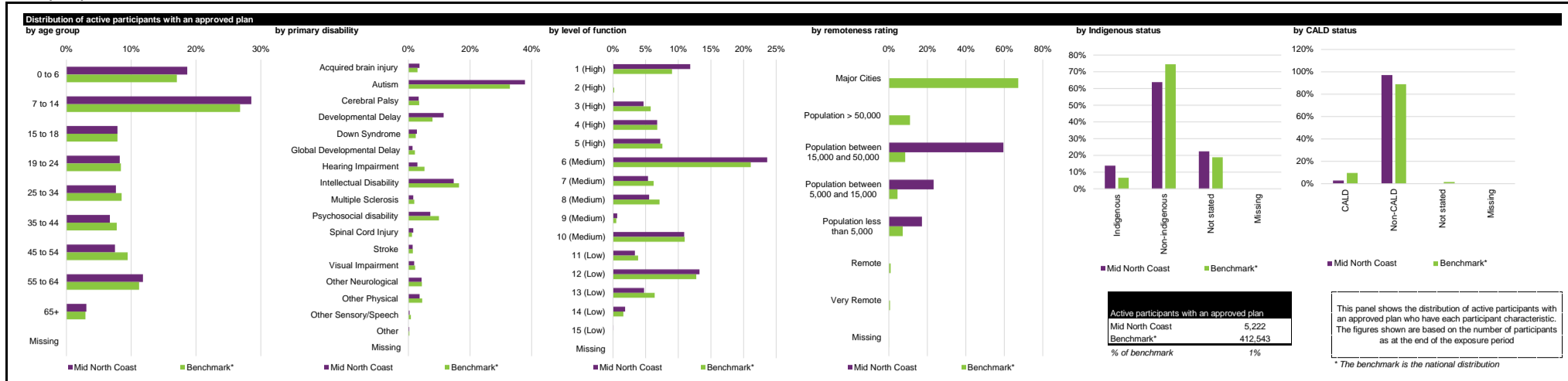
**Indicator definitions**

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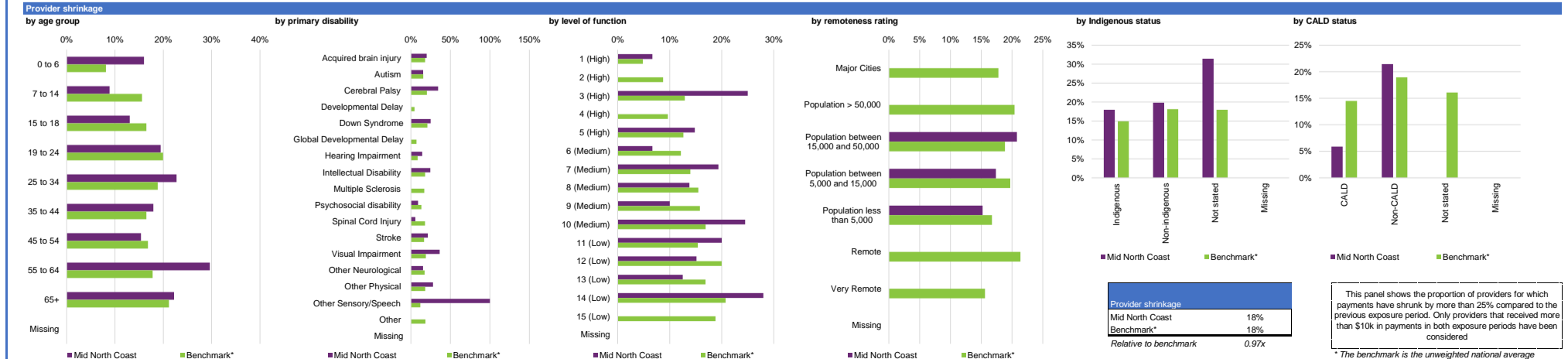
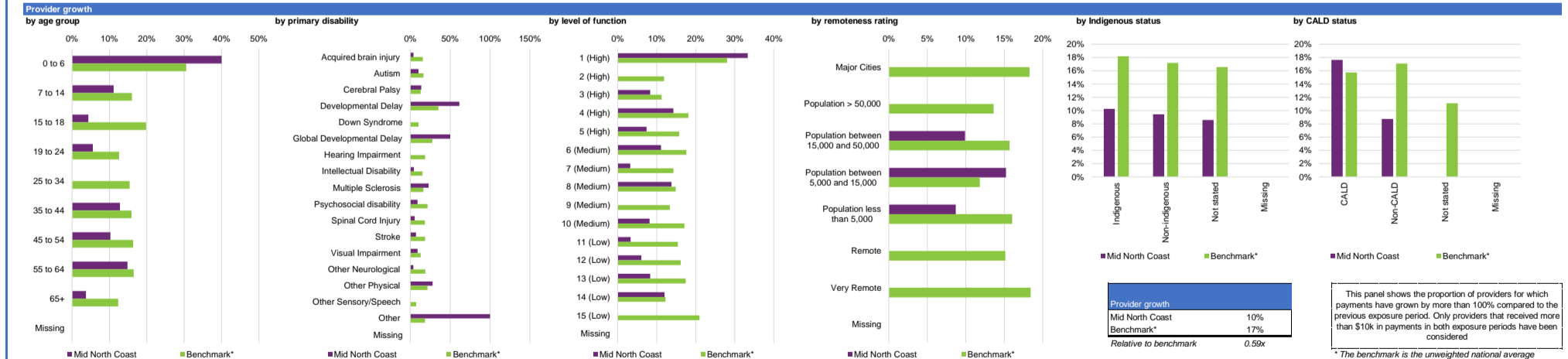
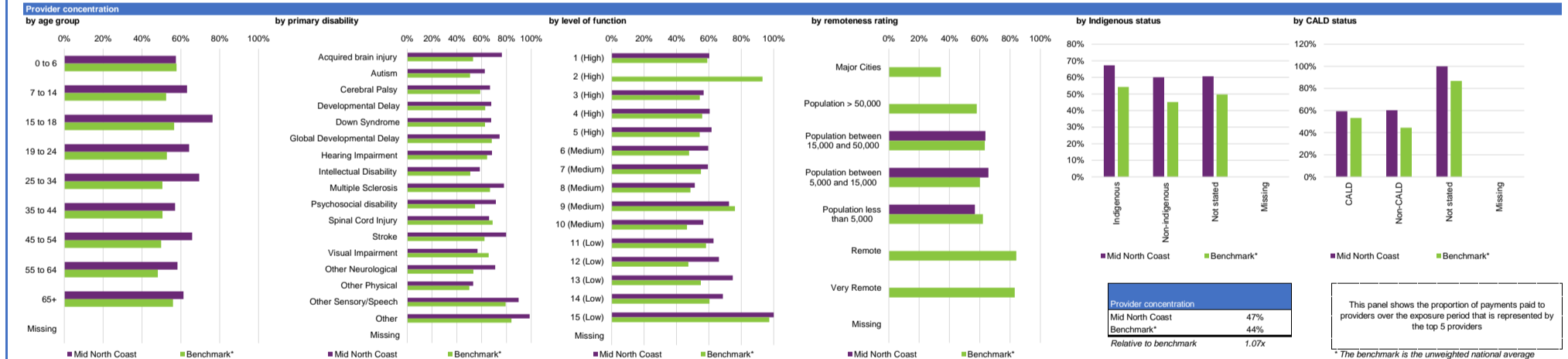
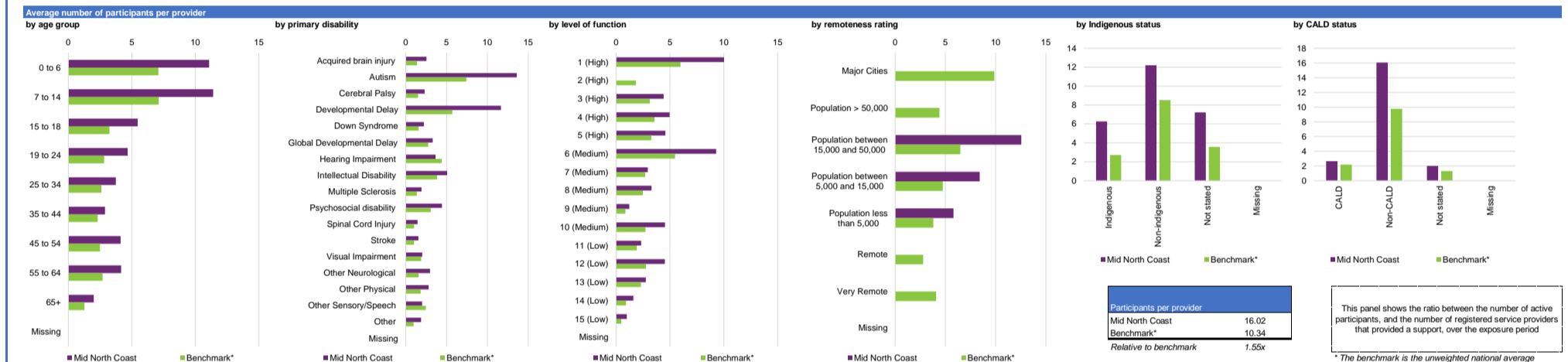
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Participant profile



Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Mid North Coast (phase in date: 1 July 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,244	100	42.4	83%	0%	8%	3.33	2.15	65%	59%	78%
Daily Activities	4,232	115	36.8	81%	9%	9%	53.30	35.83	67%	59%	78%
Community	4,231	105	40.3	79%	4%	31%	35.37	22.86	65%	59%	78%
Transport	4,238	13	326.0	99%	0%	0%	3.41	3.38	99%	58%	78%
<b>Core total</b>	<b>4,272</b>	<b>165</b>	<b>25.9</b>	<b>79%</b>	<b>7%</b>	<b>19%</b>	<b>95.41</b>	<b>64.21</b>	<b>67%</b>	<b>58%</b>	<b>78%</b>
<b>Capacity Building</b>											
Daily Activities	4,902	157	31.2	73%	20%	12%	23.83	12.45	52%	58%	77%
Employment	352	19	18.5	97%	0%	30%	2.22	1.22	55%	52%	74%
Relationships	456	26	17.5	91%	13%	13%	1.55	0.73	47%	30%	65%
Social and Civic	1,465	46	31.8	84%	7%	13%	4.09	1.71	42%	53%	75%
Support Coordination	1,689	92	18.4	56%	12%	6%	3.46	2.41	70%	54%	76%
<b>Capacity Building total</b>	<b>4,963</b>	<b>215</b>	<b>23.1</b>	<b>64%</b>	<b>13%</b>	<b>13%</b>	<b>37.85</b>	<b>20.90</b>	<b>55%</b>	<b>58%</b>	<b>77%</b>
<b>Capital</b>											
Assistive Technology	1,100	85	12.9	61%	16%	36%	6.86	3.56	52%	70%	80%
Home Modifications	197	18	10.9	94%	29%	43%	1.25	1.02	82%	76%	75%
<b>Capital total</b>	<b>1,128</b>	<b>91</b>	<b>12.4</b>	<b>60%</b>	<b>9%</b>	<b>34%</b>	<b>8.11</b>	<b>4.58</b>	<b>56%</b>	<b>70%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>4,994</b>	<b>305</b>	<b>16.4</b>	<b>73%</b>	<b>8%</b>	<b>24%</b>	<b>141.37</b>	<b>89.70</b>	<b>63%</b>	<b>59%</b>	<b>77%</b>

Indicator definitions

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**Payments** - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

**Utilisation** - Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has the NDIS helped with choice and control?** - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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