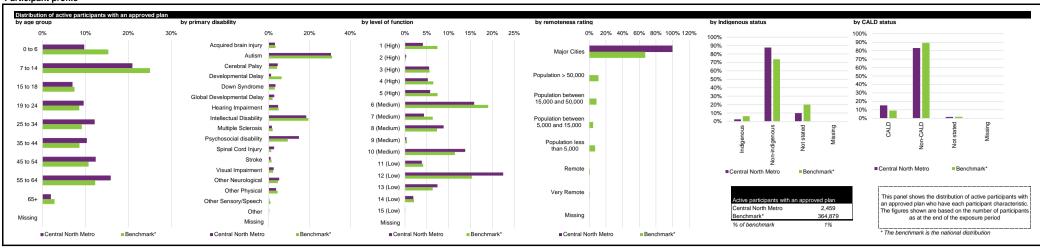
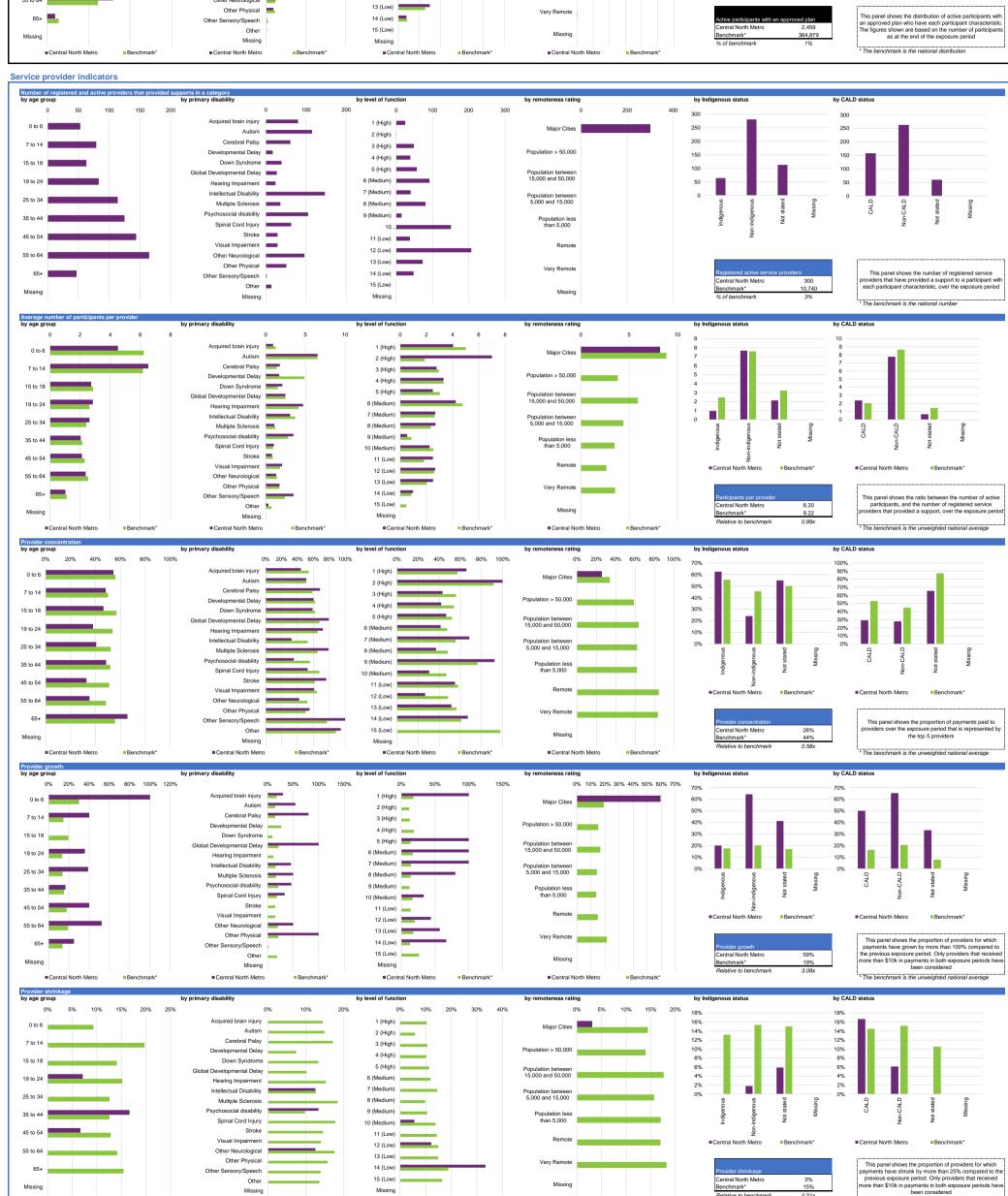
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Relative to benchmark

■ Central North Metro

Benchmark\*

■ Central North Metro

Benchmark

0.21x

\* The benchmark is the unweighted national average







Support	category	summary

support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
ore											
Consumables	2,124	75	28.3	80%	100%	0%	1.46	0.68	46%	46%	73%
Daily Activities	2,119	112	18.9	50%	57%	7%	22.65	14.26	63%	46%	73%
Community	2,124	99	21.5	50%	60%	0%	11.82	5.78	49%	45%	73%
Transport	2,116	36	58.8	73%	0%	0%	1.23	1.02	83%	45%	72%
Core total	2,188	180	12.2	46%	59%	4%	37.17	21.74	58%	46%	73%
apacity Building											
Daily Activities	2,376	135	17.6	64%	71%	0%	9.43	4.43	47%	46%	73%
Employment	353	21	16.8	97%	100%	0%	1.58	0.75	47%	40%	94%
Social and Civic	434	40	10.9	68%	0%	0%	= 1.11	0.37	33%	40%	63%
Support Coordination	1,042	73	14.3	54%	20%	0%	1.64	0.74	45%	38%	72%
Capacity Building total	2,439	190	12.8	48%	65%	0%	15.08	6.99	46%	46%	73%
apital											
Assistive Technology	914	61	15.0	71%	50%	50%	3.76	0.70	19%	56%	80%
Home Modifications	69	3	23.0	100%	0%	0%	0.28	0.01	3%	54%	83%
Capital total	926	62	14.9	70%	50%	50%	4.04	0.71	18%	56%	79%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2.459	300	8.2	43%	59%	3%	56.55	29.71	53%	46%	74%

ndicator definitions	
ctive participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
registered active providers articipants per provider trovider concentration rovider growth rovider shrinkage	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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outcomes indicator on choice and control las NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.  The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.



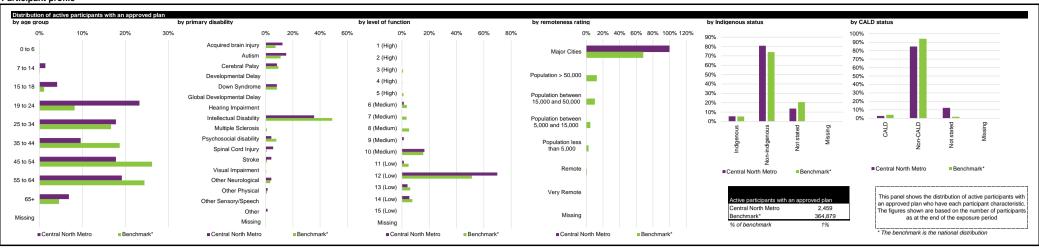
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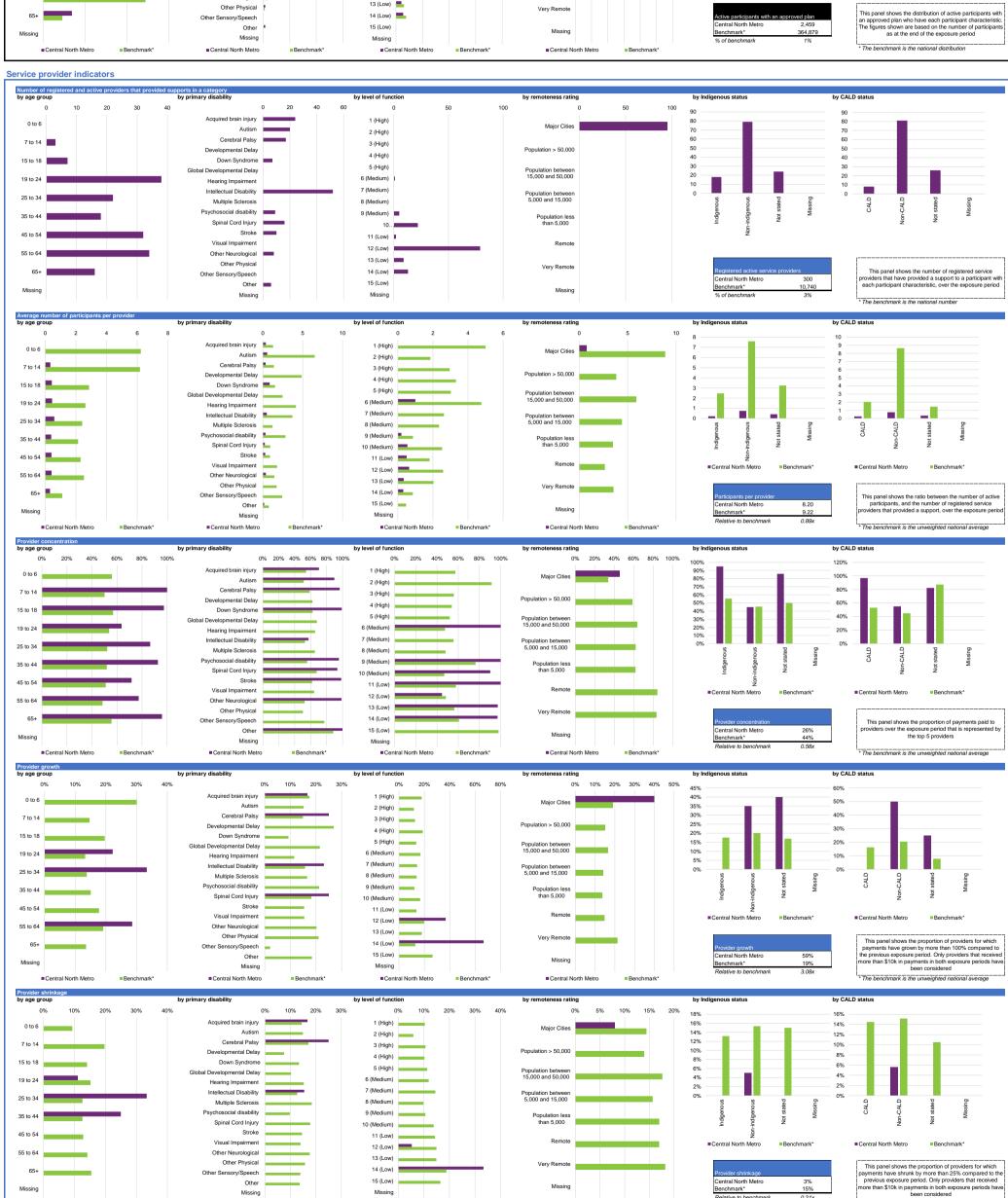
■ Central North Metro

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Benchmark





Relative to benchmark

■ Central North Metro

Benchmark\*

0.21x

\* The benchmark is the unweighted national average

## District: Central North Metro (phase in date: 1 July 2019) | Support Category: All | Participants in Supported Independent Living (SIL)







Support	category	summary

upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and control
ore												
Consumables	73	12	6.1	99%	0%	0%	4	0.07	+ 0.03	38%	18%	74%
Daily Activities	73	31	2.4	77%	56%	6%	•	6.12	5.55	91%	18%	74%
Community	73	31	2.4	73%	18%	18%	•	1.10	0.66	59%	18%	74%
Transport	73	13	5.6	93%	0%	0%	4	0.07	+ 0.03	48%	18%	74%
Core total	73	52	1.4	74%	43%	9%		7.36	6.27	85%	18%	74%
apacity Building												
Daily Activities	72	33	2.2	70%	0%	0%		0.32	0.18	56%	18%	74%
Employment	16	6	2.7	100%	0%	0%	4	0.09	0.06	68%	8%	75%
Social and Civic	4	2	2.0	100%	0%	0%	+	0.02	+ 0.01	57%	25%	50%
Support Coordination	60	32	1.9	69%	0%	0%		0.20	0.12	59%	14%	73%
Capacity Building total	73	65	1.1	53%	17%	0%		0.76	0.43	57%	18%	74%
apital												
Assistive Technology	36	16	2.3	97%	0%	0%		0.19	+ 0.04	22%	19%	100%
Home Modifications	18	1	18.0	100%	0%	0%	1	0.10	0.00	4%	20%	80%
Capital total	44	16	2.8	97%	0%	0%		0.28	0.05	16%	19%	93%
Missing	0	0	0.0	0%	0%	0%		0.00	0.00	0%	0%	0%
All support categories	73	95	0.8	71%	40%	8%		8.40	6.75	80%	18%	74%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have strunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.  The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.
	tered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. onsidered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.



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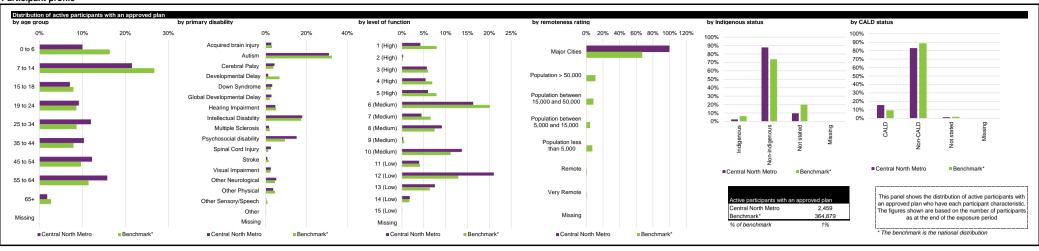
Benchmark\*

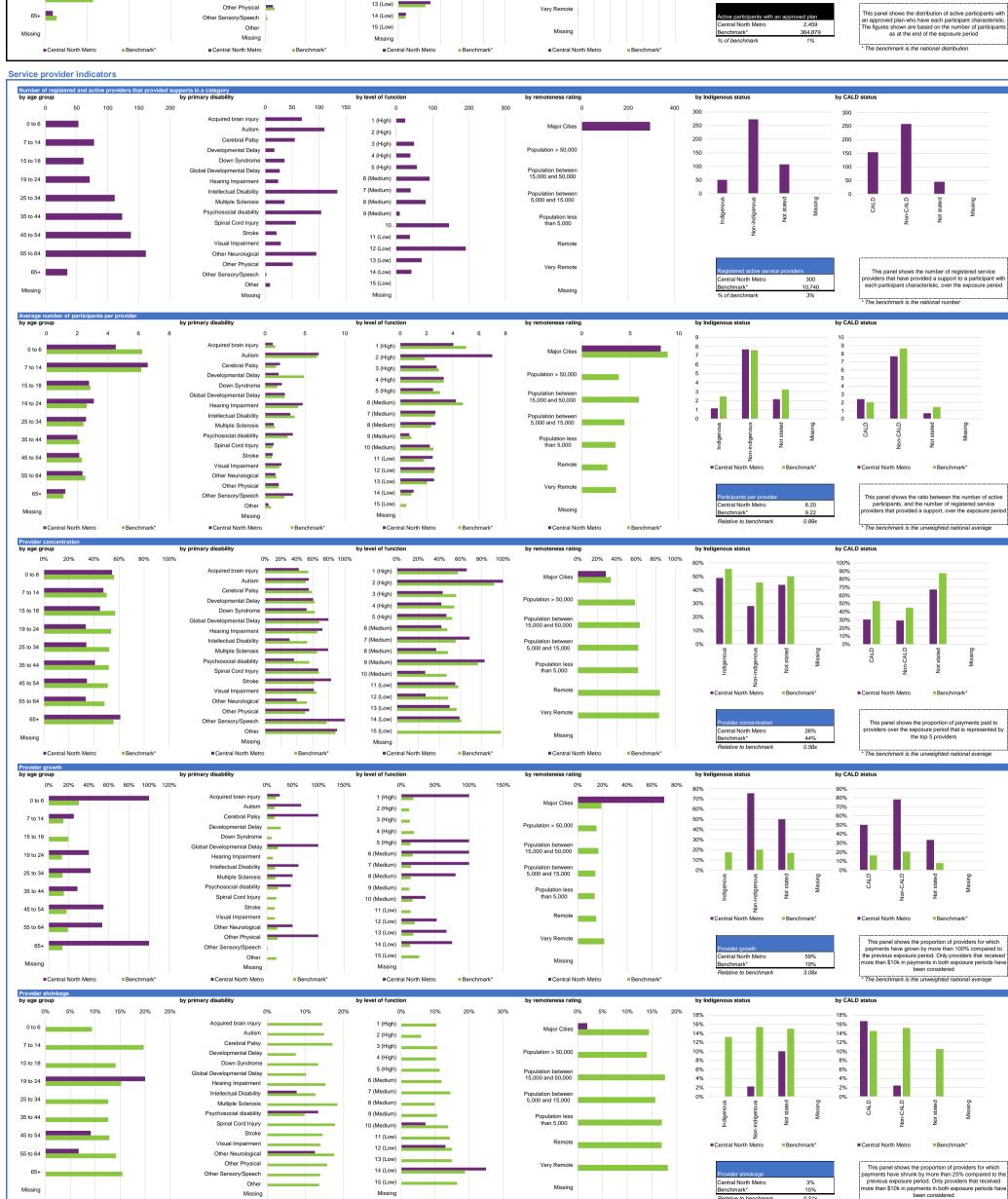
■ Central North Metro

Benchmark

■ Central North Metro

Benchmark





Relative to benchmark

■ Central North Metro

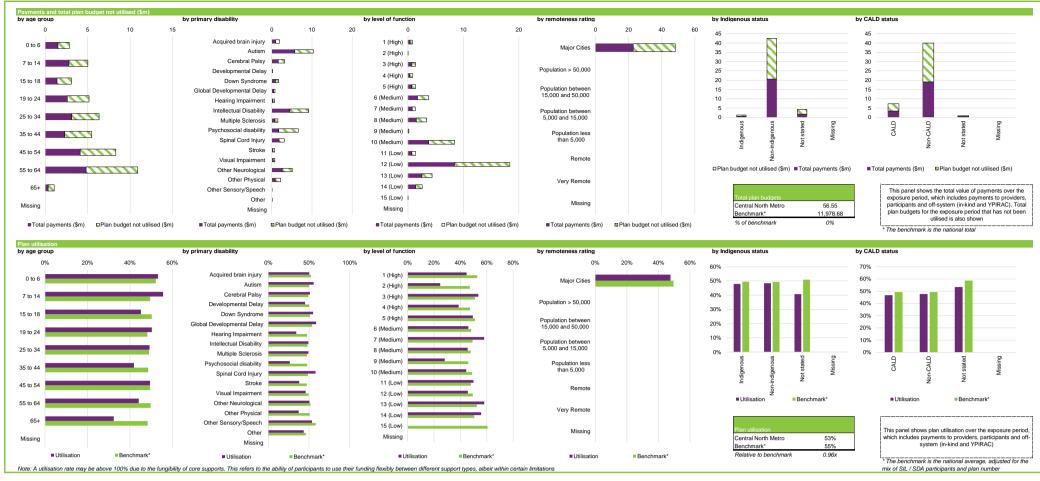
Benchmark\*

0.21x

\* The benchmark is the unweighted national average

## District: Central North Metro (phase in date: 1 July 2019) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)







Support	category	summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wit choice and control?
Core											
Consumables	2,051	72	28.5	80%	100%	0%	1.39	0.65	47%	47%	73%
Daily Activities	2,046	106	19.3	49%	58%	13%	<b>16.53</b>	8.71	53%	47%	73%
Community	2,051	97	21.1	49%	69%	0%	10.72	5.13	48%	46%	73%
Transport	2,043	31	65.9	85%	0%	0%	= 1.17	0.99	85%	47%	72%
Core total	2,115	174	12.2	46%	61%	5%	29.81	15.47	52%	47%	73%
Capacity Building											
Daily Activities	2,304	133	17.3	65%	86%	0%	9.12	4.25	47%	47%	73%
Employment	337	20	16.9	97%	100%	0%	1.49	0.68	46%	41%	100%
Social and Civic	430	40	10.8	70%	0%	0%	1.09	0.36	33%	40%	65%
Support Coordination	982	69	14.2	56%	33%	0%	1.44	0.62	43%	40%	72%
Capacity Building total	2,366	182	13.0	50%	82%	0%	14.32	6.56	46%	47%	73%
Capital											
Assistive Technology	878	60	14.6	71%	50%	0%	3.57	0.66	18%	58%	74%
Home Modifications	51	2	25.5	100%	0%	0%	0.18	0.00	3%	66%	86%
Capital total	882	61	14.5	70%	50%	0%	3.76	0.67	18%	58%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2.386	293	8.1	42%	70%	2%	48.15	22.95	48%	47%	74%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
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