Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

All participants

Bilateral region summary

Dilatoral region	Phase-in	Active participants with approved	Registered active	Participants	Provider	Provider	Provider	Total plan budgets	Average plan budget	Total payments	Average	Ittiliantion	Outcomes indicator on choice and	Has NDIS helped with choice and
New Centh Wales	aate	pians	providers	per provider	concentration	growth	Shrinkage	(ŞIII)	(\$)	(şm)	payments (\$)	otilisation	control	control:
Central Coast	1 Jul 16	6,245	758	8.2	44%	12%	12%	176.00	28,182	130.44	20,887	74%	54%	74%
Far West	1 Jul 17	436	92	4.7	81%	22%	15%	14.64	33,588	8.64	19,810	59%	51%	72%
Illawarra Shoalhaven	1 Jul 13	6,179	561	14.1	57%	12%	10%	208.63	33,764	465.17	23,762 24,125	74%	59%	72%
Mid North Coast	1 Jul 17	4,044	385	10.5	57%	15%	22%	131.36	32,482	94.17	23,286	72%	51%	74%
Nepean Blue Mountains	1 Jul 17 1 Jul 15	6,503	841	7.7	39%	16%	19%	147.69	28,933	102.44	22,217 21,435	74%	47% 52%	68% 71%
North Sydney	1 Jul 16	7,786	940	8.3	59%	11%	11%	300.68	38,618	234.19	30,079	78%	43%	73%
Northern NSW South Eastern Sydney	1 Jul 17 1 Jul 17	4,912	926	7.6	59% 51%	13%	32%	232.05	31,113	109.55	22,302	72%	49%	67% 71%
South Western Sydney	1 Jul 16	14,067	1,519	9.3	35%	16%	11%	390.74	27,777	300.61	21,370	77%	42%	61%
Southern NSW	1 Jul 16	3,125	381	8.2	61%	5%	23%	97.17	31,095	67.91	21,732	70%	55%	77% ●
Western NSW	1 Jul 17	4,307	442	9.7	60%	16%	10%	155.39	36,080	103.58	24,048	67%	48%	62%
Western Sydney	1 Jul 16	12,011	1,380	8.7	38%	15%	12%	374.26	31,160	285.92	23,805	76%	43%	70%
New South Wales total		106,812	4,574	23.4	24%	14%	12%	3,399.27	31,825	2,498.68	23,393	74%	49%	69%
Victoria														
Barwon	1 Jul 13	7,855	1,006	7.8	55%	8% 🔴	14%	218.43	27,808 🔴	150.07	19,105 🔴	69%	61%	66%
Bayside Peninsula Brimbank Melton	1 Apr 18	9,523	818	11.6	50%	35%	7% 6%	338.59	35,555	217.01	22,788	64%	50% 47%	67% 58%
Central Highlands	1 Jan 17	3,760	516	7.3	59%	17%	9%	99.29	26,408	69.50	18,483	70%	51%	65%
Goulburn Hume Moreland	1 Jan 19	2,133	250	8.5	62%	67%	7% 8%	46.45	21,778	23.92	11,215	51%	53%	54% •
Inner East Melbourne	1 Nov 17	6,793	873	7.8	52%	23%	13%	266.86	39,284	186.92	27,516	70%	41%	64%
Inner Gippsland	1 Oct 17	3,375	310	10.9	65%	21%	15%	96.94	28,723	57.37	16,999	59%	60%	65%
Mallee	1 Jan 19	1,128	111	10.2	78%	81%	0%	30.32	26,884	17.92	15,891	59%	53%	47%
North East Melbourne	1 Jul 16	9,169	1,078	8.5	36%	16%	13%	265.06	28,908	197.16	21,503	74%	51%	67%
Outer East Melbourne Outer Gippsland	1 Nov 17 1 Jan 19	6,513	681	9.6	60% 78%	20% 73%	14%	36.54	27.270	145.01	12,264	66%	47% 60%	57%
Ovens Murray	1 Oct 17	2,361	287	8.2	61%	9% 🔴	24% 🔴	59.70	25,288	40.35	17,089	68%	50%	60%
Southern Melbourne Western District	1 Sep 18	6,753	659	10.2	52%	49%	7%	88 95	26,171	108.93 61.84	16,130	62%	47%	60% 68%
Western Melbourne	1 Oct 18	6,022	759	7.9	44%	61%	6%	150.56	25,002	84.15	13,974	56%	51%	69%
Victoria average		4,932	571	8.6	57%	35%	11%	143.84	28,133	94.74	18,044	64%	52% 50%	62%
		03,847	3,484	24.1	3376	2370	12 70	2,445.50	29,105	1,010.58	19,209	0078	50%	04 70
Queensland Beenleiah	1 Jul 18	5.091	799	6.4	41%	61%	5%	194.91	38,286	126.39	24.827	65%	47%	79%
Brisbane	1 Jul 18	10,327	1,116	9.3	36% ●	50%	6%	436.07	42,226	288.05	27,893	66%	47%	75%
Bundaberg Caboolture/Strathnine	1 Oct 17	1,937	269	7.2	79%	6%	11%	62.36	32,193	45.94	23,715	74%	50% 47%	78%
Cairns	1 Jul 18	2,597	301	8.6	66%	47%	5%	103.16	39,721	68.11	26,228	66%	50%	69%
Ipswich Mackay	1 Jul 17	5,062	812	6.2	35%	14%	11%	160.62	31,731	108.42	21,419	68%	53%	74%
Maroochydore	1 Jan 19	4,002	537	7.5	45%	83%	4%	148.45	37,094	89.33	22,322	60%	48%	74%
Maryborough	1 Jul 18	2,150	353	6.1	74%	33%	2%	94.27	43,845	60.36	28,073	64%	47%	79%
Rockhampton	1 Jul 18 1 Jan 18	3.165	378	7.3 8.4	66%	54% 13%	10%	99.45	33,795	65.33	23,741	66%	46%	73%
Toowoomba	1 Jan 17	4,446	568	7.8	41%	13%	10%	159.81	35,945	106.87	24,038	67%	55%	77%
Townsville Queensland average	1 Apr 16	4,330	453 551	9.6	<u> </u>	<u> </u>	<u> </u>	136.66 153.56	31,562	94.67	21,864	69% 66%	54% 50%	71% 74%
Queensland total		55,010	3,065	17.9	26%	34%	7%	1,996.27	36,289	1,310.82	23,829	66%	49%	74%
South Australia*														
Adelaide Hills	1 Jul 13	1,077	200	5.4	74%	24%	14%	30.09	27,943	20.34	18,881	68%	53%	59%
Eastern Adelaide	1 Jul 13	2.529	400	6.3	54%	38%	11%	88.25	34.895	60.52	23.931	69%	55%	71%
Eyre and Western	1 Jul 13	906	106	8.5	78%	27%	3%	28.95	31,952	15.39	16,984	53% 🔴	60% 🔵	59%
Far North (SA) Fleurieu and Kanaaroo Island	1 Jul 13	315 802	75	4.2 • 5.3 •	85%	13% 33%	19% 18%	25.72	34,914	4.92	15,606	45% • 68%	43%	49%
Limestone Coast	1 Jul 13	957	113	8.5	79%	23%	14%	32.63	34,094	19.84	20,727	61%	59%	50%
Murray and Mallee	1 Jul 13	1,255	213	5.9	78%	35%	10%	39.35	31,351	25.84	20,591	66%	54%	66% 61%
Southern Adelaide	1 Jul 13	6,439	494	13.0	68%	21%	11%	212.74	33,040	145.22	22,553	68%	50%	63%
Western Adelaide	1 Jul 13	2,624	376	7.0	54%	35%	8%	80.69	30,749	54.14	20,634	67%	54%	65%
South Australia average	1 Jul 13	2,451	265	7.7	<u>69%</u>	<u> </u>	11%	74.18	<u> </u>	49.44	<u>14,900</u> 19,087	63%	59% 54%	<u> </u>
South Australia total		29,414	991	29.7	46%	22%	11%	890.13	30,262	593.27	20,170	67%	53%	62%
Tasmania*														
TAS North	1 Jul 13	1,942	240	8.1	65%	18%	4%	71.10	36,611	49.69	25,588	70%	52%	59%
TAS South East	1 Jul 13	1,374	223	6.0	69%	23%	5% 6%	48.07	34,988	33.58	24,438	70%	41%	56%
TAS South West	1 Jul 13	1,924	254	7.6	69%	21%	6%	81.89	42,562	59.76	31,061	73%	56%	66%
Tasmania average Tasmania total		6,980	237 540	<u> </u>	52%	21%	<u> </u>	265.52	37,802	47.53	27,040	71%	50%	<u> </u>
Australian Capital Territory														
ACT	1 Jul 14	6,966	467	14.9 🔴	54%	10% 🔴	13%	202.75	29,106 🔴	150.50	21,605	74%	65% 🔵	74%
ACT average		6,966	467	14.9	54%	10%	13%	202.75	29,106	150.50	21,605	74%	65%	74%
ACT total		6,966	467	14.9	54%	10%	13%	202.75	29,106	150.50	21,605	/4%	65%	/4%
Northern Territory	1 Jul 14	148	36	41	94%	11%	33%	8 16	55 110	3.08	20.818	38%	65%	67%
Central Australia	1 Jul 17	389	101	3.9	92%	27%	8%	35.63	91,585	24.15	62,079	68%	32%	69%
Darwin Remote	1 Jul 17	250	51	4.9	73%	28%	24%	8.91	35,641	3.06	12,252	34%	45%	27%
East Arnhem	1 Jan 17	163	29	5.6	91%	8%	31%	9.04	55,486	2.44	14,968	27%	42%	28%
Katherine	1 Jul 17	144	59	2.4	92%	10%	15%	10.93	75,925	7.29	50,599	67%	24%	75%
Northern Territory total		2,526	234	10.8	65%	32%	8%	146.05	57,820	87.33	32,292 34,573	60%	38%	57%
Western Australia														
Central South Metro	1 Jul 18	3,131	295	10.6	52%	76% 🔵	1% 🔵	77.12	24,631	51.51	16,453	67% ●	57%	81% 🔵
Goldfields-Esperance Kimberley-Pilbara	1 Oct 18	317	41	7.7	95%	100% •	0%	6.87	21,659	2.86	9,013	42%	46%	20%
North East Metro	1 Jul 14	4,825	409	11.8	51%	14%	11%	151.89	31,479	109.34	22,662	72%	48%	74%
North Metro	1 Oct 18	2,334	266	8.8	46%	79%	2%	49.45	21,186	31.00	13,282	63%	45%	59%
South West	1 Sep 18	2,052	132	12.3	45% 85%	42% 100% ●	4% 0% ●	42.44	20,683	28.39	13,838	67%	58% • 62% •	80% - 68%
Wheat Belt	1 Jan 17	576	131	4.4	74%	20%	10%	10.34	17,951	5.54	9,625	54%	51%	67%
Western Australia average Western Australia total		1,677 20,127	635	<u>8.8</u> 31.7	69% 39%	49%	<u>4%</u> 3%	40.52	24,157	27.00	16,099	56% 67%	52%	<u> </u>
Missing		12	14	0.9	99%	100%	0%	0.67	55 507	0.21	17 090	31%	29%	100%
National account		12	14	0.5	5570	20070	070	0.07	22.021	0.21	20.50	5170	2J70	10070
National average		3,896	443 10.817	28.8	61% 16%	20%	11%	9.835.00	32,031	84.56 6.767.14	20,564	69%	51%	<u> </u>

Note: there are 4 regions that have had less than 12 months of Scheme experience (i.e. phased in after 1 January 2019) and their metrics are not shown in this table. As a result, the National and state figures do not equal the sum of all regions.

* For these states, only certain age groups phased into the Scheme on 1 July 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

All participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core													
Consumables	228,168	1,698	134.4 🔴	36%	27% 🔵	7%	235.83	1,034	97.66	428	41%	50%	69%
Daily Activities	208,887	3,973	52.6	20%	23%	11%	4,905.53	23,484	3,752.58	17,965	76%	48%	70%
Community	212,733	2,561	83.1	15% 🔵	24%	8%	2,027.98	9,533	1,248.98	5,871	62%	48%	70%
Transport	139,399	857	162.7 🔴	30%	14%	6%	266.24	1,910	263.12	1,888	99% 🔵	44%	71%
Core total	264,281	5,059	52.2	18%	22%	9%	7,435.59	28,135	5,362.34	20,290	72%	50%	69%
Capacity Building													
Choice and Control	102,730	865	118.8	40%	17%	5%	65.84	641	59.88	583	91% 🔵	50%	68%
Daily Activities	297,860	6,883	43.3	18%	17%	11%	1,237.96	4,156	685.72	2,302	55%	49%	69%
Employment	26,787	637	42.1	31%	11%	6%	165.44	6,176	118.25	4,415	71%	43%	71%
Health and Wellbeing	20,656	1,122	18.4	28%	18%	4%	29.40	1,423	13.98	677	48%	54%	76% 🔵
Home Living	2,004	155	12.9 🔵	45% 🔴	0% 🔴	0% 🔵	1.84	919	0.35	175	19% 🔴	57%	62% 🔴
Lifelong Learning	128	17	7.5 🔵	88% 🔴	0% 🔴	0% 🔵	0.30	2,338	0.08	588	25% 🔴	36% 🔴	62% 🔴
Relationships	31,476	1,012	31.1	25%	25%	9%	111.79	3,551	46.63	1,481	42%	18% 🔴	68%
Social and Civic	39,943	1,506	26.5	16%	19%	15% 🔴	99.92	2,502	34.73	869	35%	48%	66%
Support Coordination	121,954	1,724	70.7	13% 🔵	20%	8%	260.96	2,140	162.20	1,330	62%	42%	68%
Capacity Building total	306,945	7,838	39.2	15%	18%	10%	1,973.45	6,429	1,121.81	3,655	57%	49%	69%
Capital													
Assistive Technology	75,607	1,606	47.1	39%	38% 🔵	12%	311.42	4,119	208.82	2,762	67%	59% 🔵	71% 🔵
Home Modifications	26,087	629	41.5	24%	24%	26% 🔴	107.90	4,136	58.10	2,227	54%	37% 🔵	74%
Capital total	85,996	1,933	44.5	32%	33%	16%	419.32	4,876	266.93	3,104	64%	53%	72%
Missing	278	0	0.0	0%	0%	0%	6.65	23,907	16.06	57,773	242%	68%	27%
All support categories	311,777	10,817	28.8	16%	20%	10%	9,835.00	31,545	6,767.14	21,705	69%	50%	68%

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan						
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period						
Participants per provider	Ratio between the number of active participants and the number of registered service providers						
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers						
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered						
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered						
Total plan budgets	Value of supports committed in participant plans for the exposure period						
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))						
Utilisation	Ratio between payments and total plan budgets						
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them						
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control						

The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

• The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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