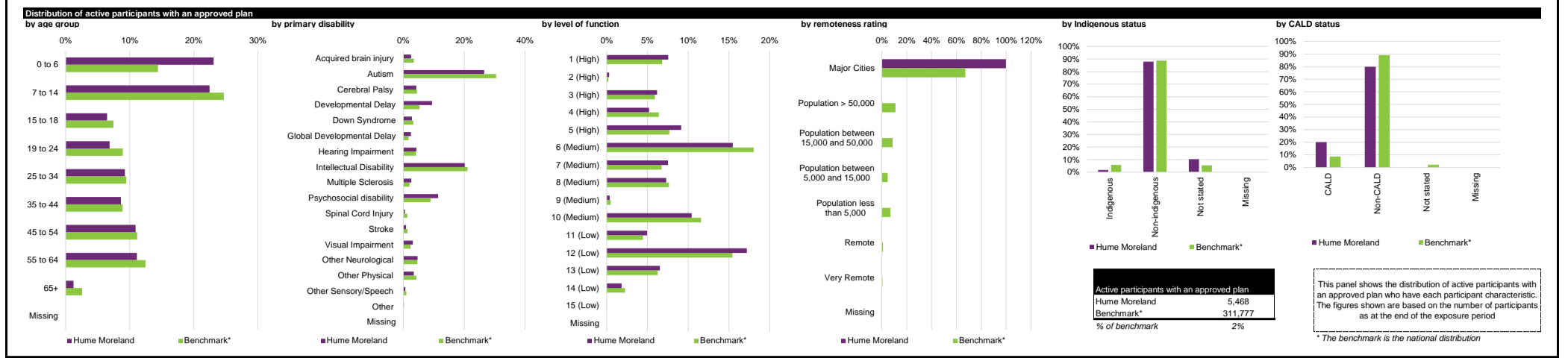
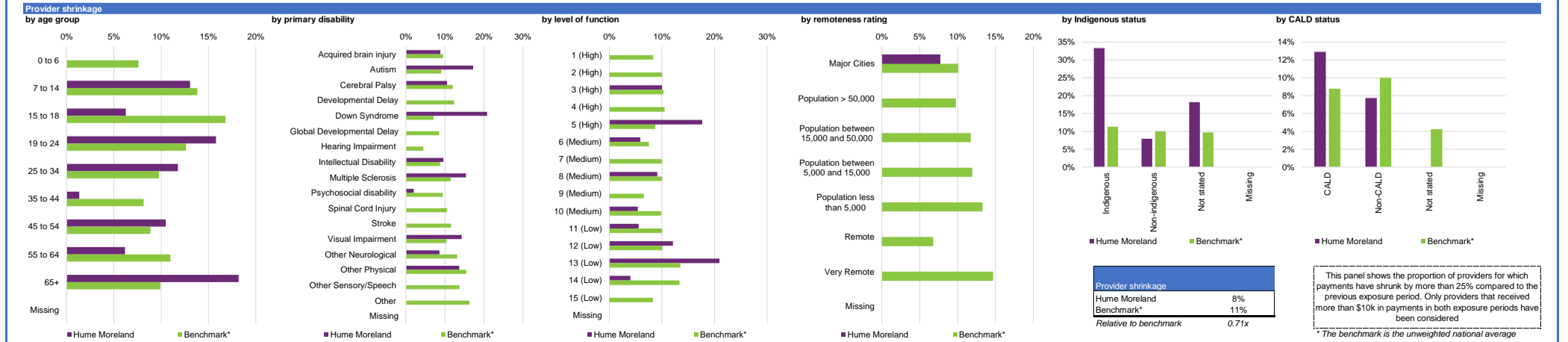
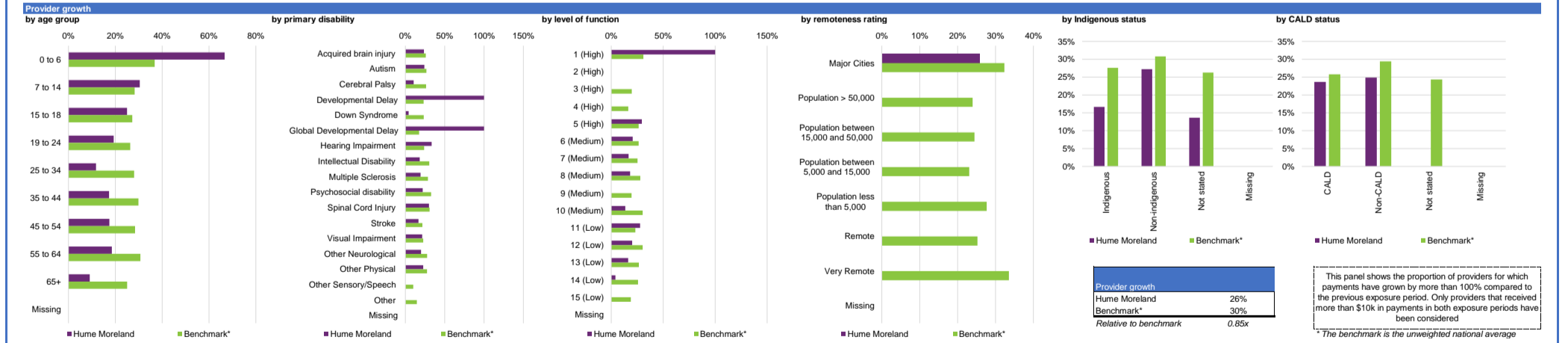
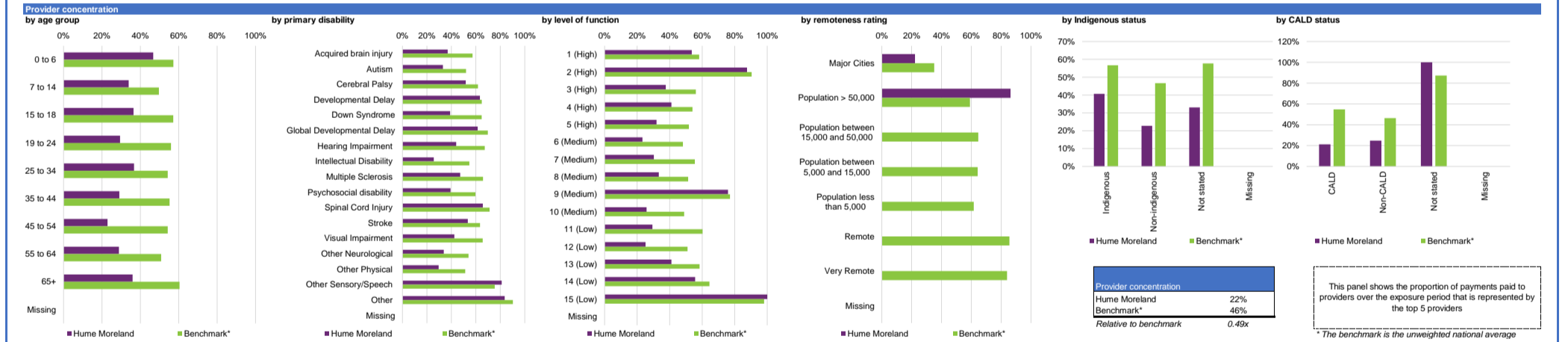
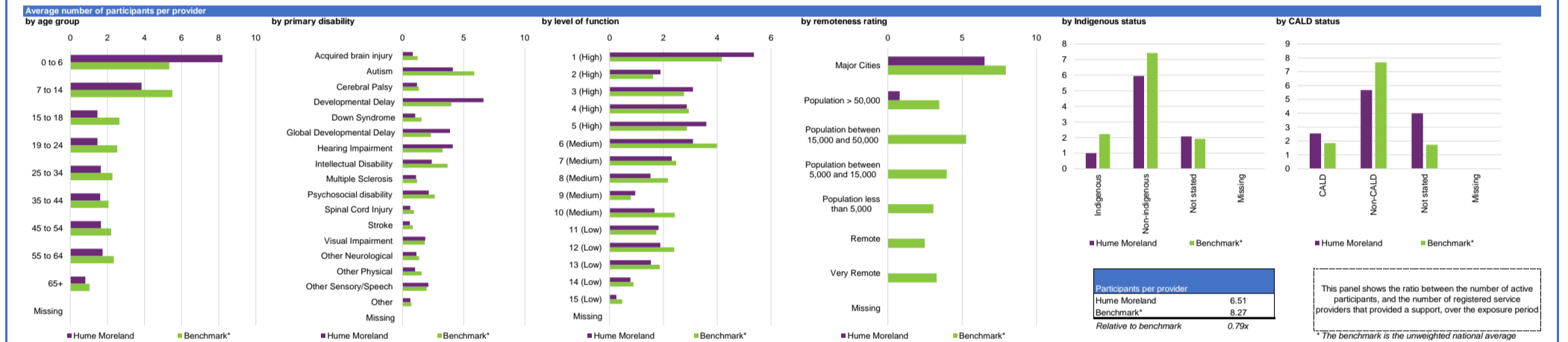


Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,857	167	23.1	67%	11%	0%	3.49	1.69	48%	49%	63%
Daily Activities	2,998	304	9.9	50%	31%	12%	53.47	41.21	77%	48%	63%
Community	3,125	231	13.5	46%	22%	9%	29.18	17.42	60%	47%	64%
Transport	2,164	29	74.6	87%	0%	0%	5.20	5.50	106%	45%	64%
Core total	4,601	468	9.8	41%	24%	8%	91.33	65.81	72%	51%	63%
Capacity Building											
Daily Activities	5,321	418	12.7	46%	25%	8%	21.12	10.37	49%	51%	63%
Employment	272	26	10.5	89%	9%	9%	1.82	1.24	68%	46%	65%
Social and Civic	436	56	7.8	53%	0%	0%	0.96	0.30	31%	59%	62%
Support Coordination	1,862	157	11.9	50%	12%	0%	4.50	3.17	70%	44%	62%
Capacity Building total	5,390	535	10.1	38%	21%	8%	30.58	16.37	54%	51%	63%
Capital											
Assistive Technology	1,024	81	12.6	76%	67%	11%	3.54	2.58	73%	56%	67%
Home Modifications	303	17	17.8	95%	0%	0%	1.05	0.57	54%	27%	65%
Capital total	1,149	92	12.5	73%	67%	11%	4.58	3.15	69%	50%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,468	840	6.5	34%	26%	8%	126.50	85.41	68%	52%	62%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

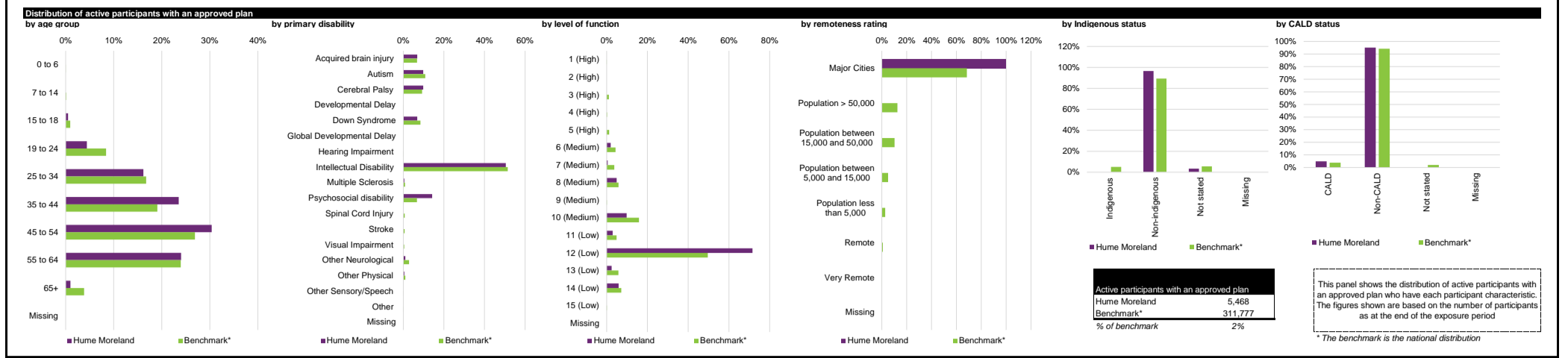
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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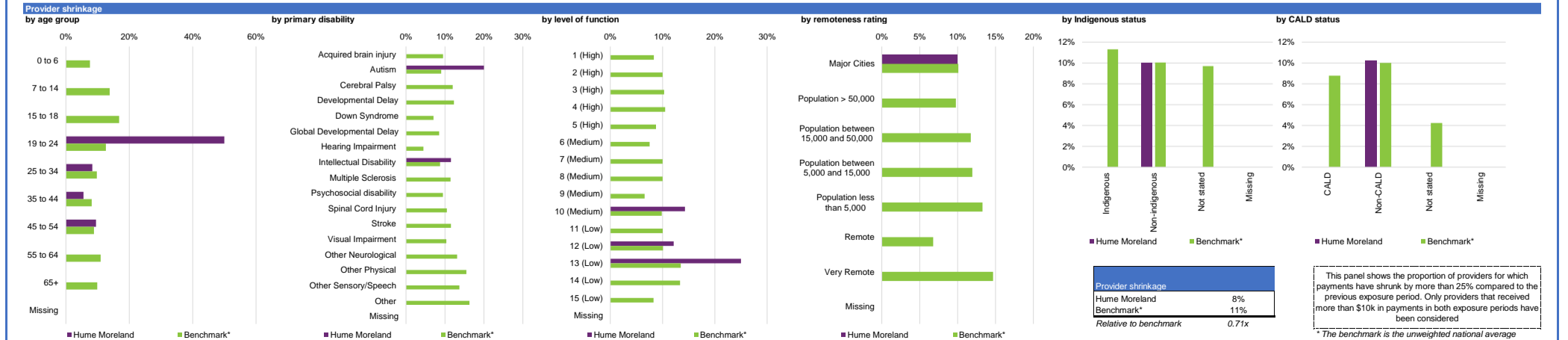
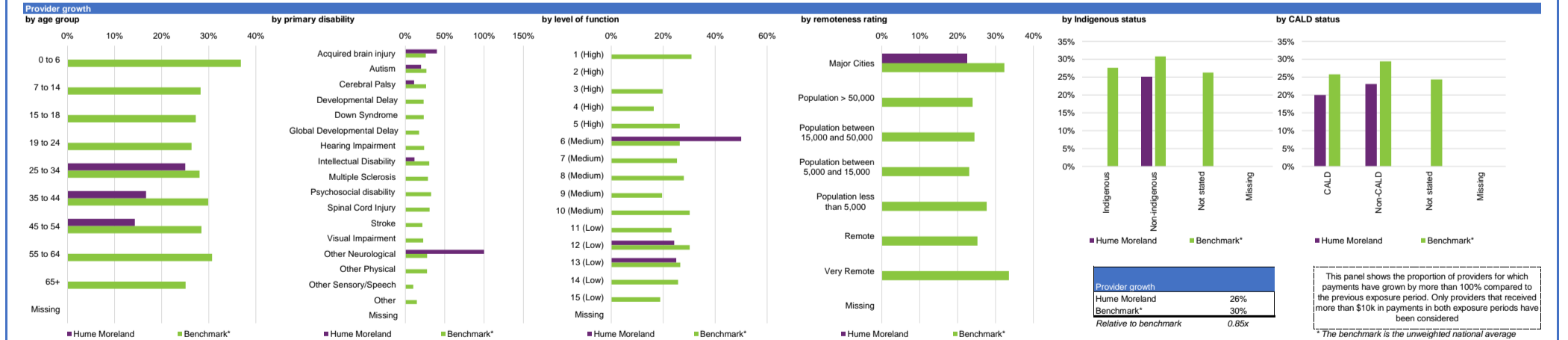
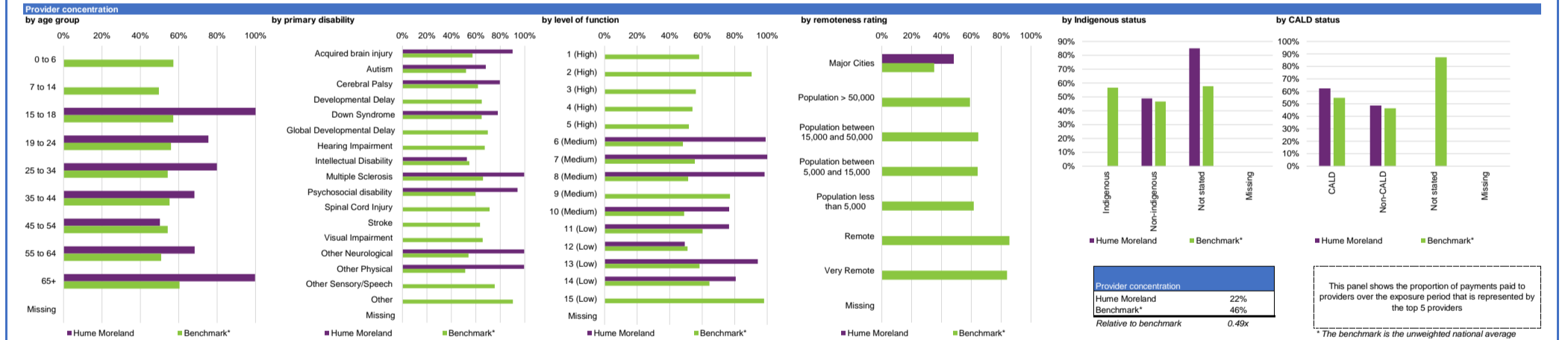
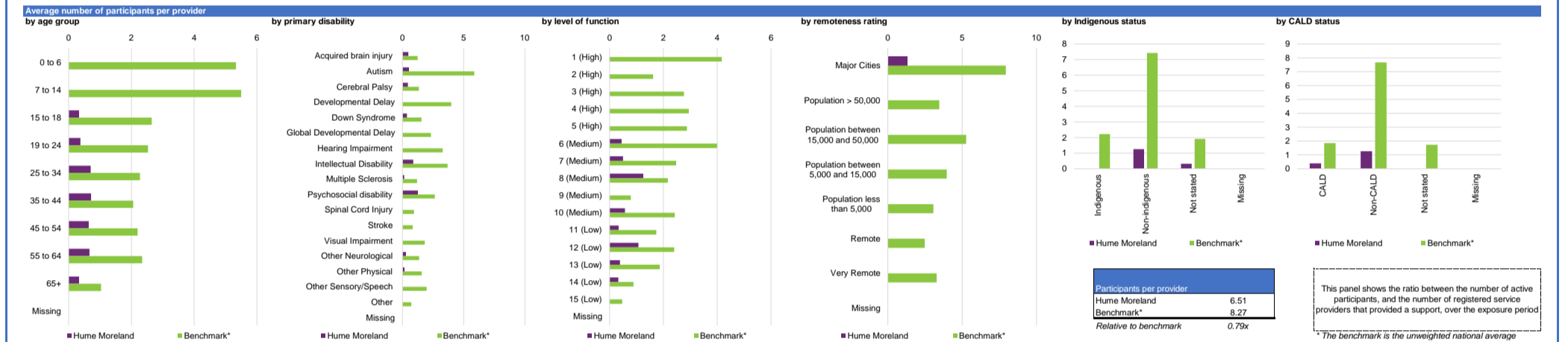
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	204	90	2.3	77%	27%	12%	23.12	20.30	88%	15%	63%
Capacity Building	204	95	2.1	55%	8%	0%	1.39	0.73	52%	15%	63%
Capital	172	13	13.2	99%	0%	0%	1.02	0.55	54%	8%	59%
All support categories	204	157	1.3	72%	23%	10%	25.53	21.58	85%	15%	63%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

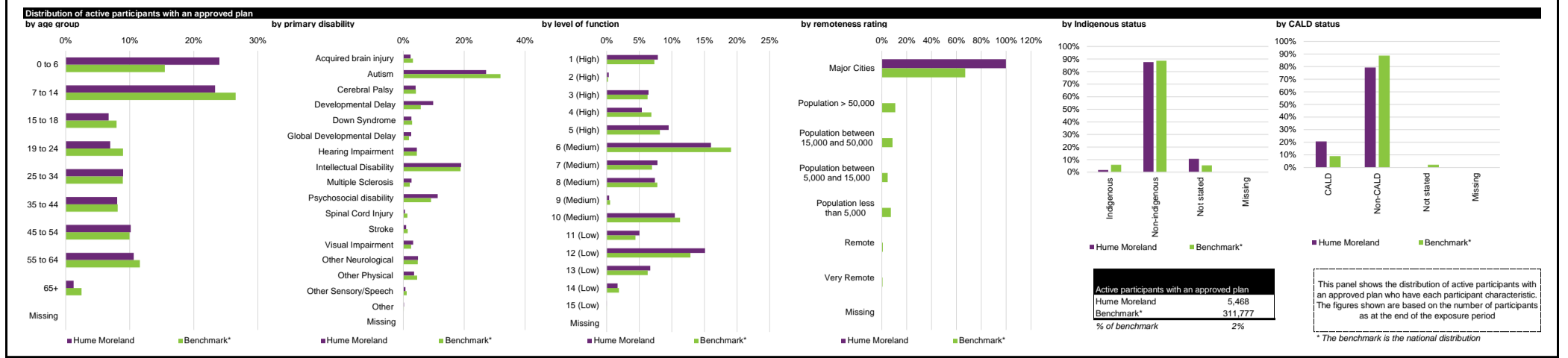
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

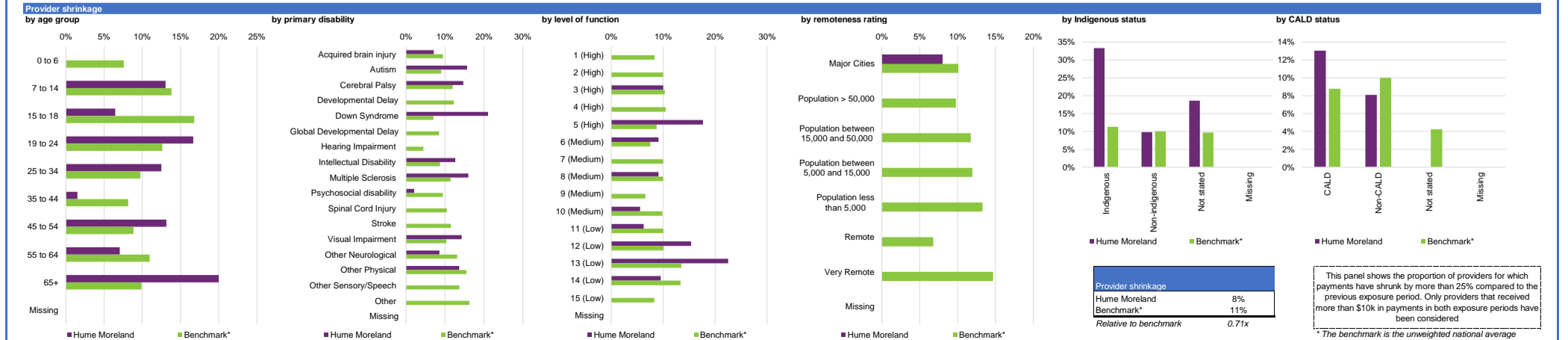
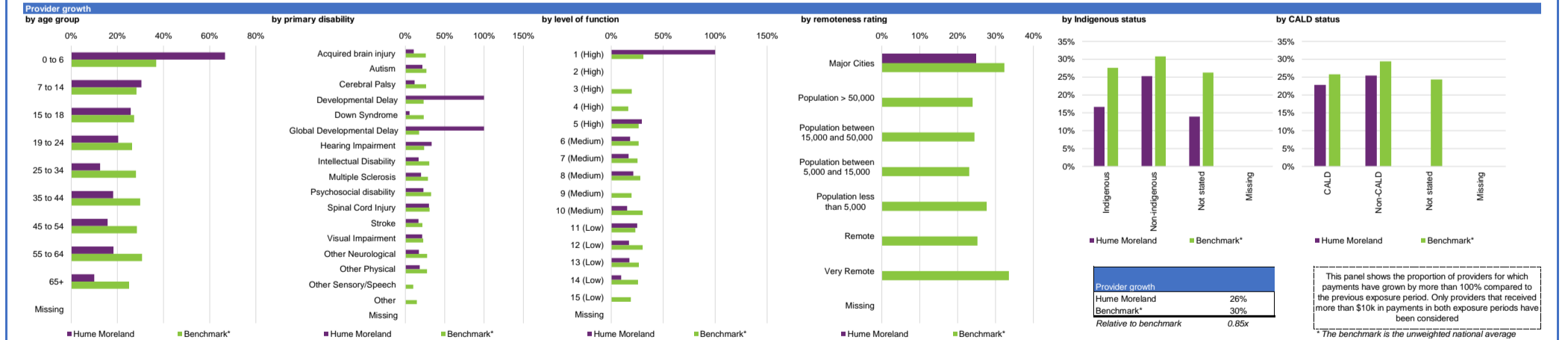
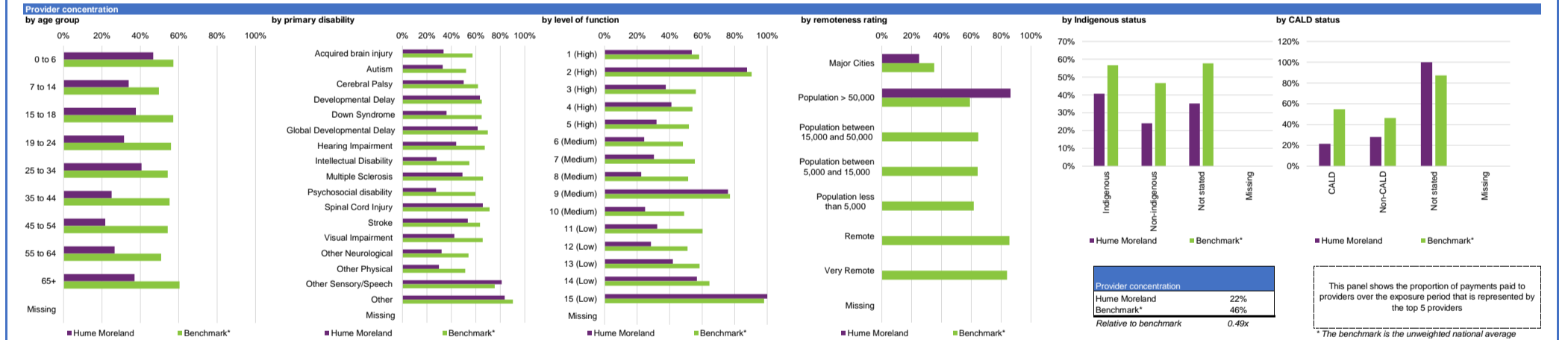
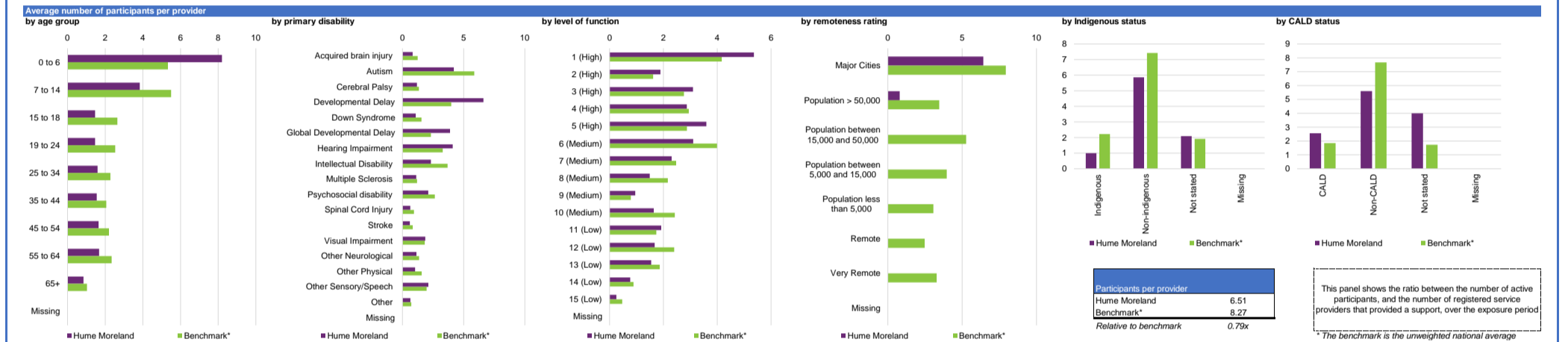
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,682	164	22.5	67%	0%	0%	3.18	1.59	50%	53%	63%
Daily Activities	2,794	301	9.3	49%	29%	15%	35.26	23.89	68%	52%	63%
Community	2,925	220	13.3	45%	22%	8%	24.83	14.72	59%	50%	64%
Transport	1,968	24	82.0	89%	0%	0%	4.95	5.31	107%	49%	65%
Core total	4,397	459	9.6	40%	24%	9%	68.22	45.51	67%	54%	63%
Capacity Building											
Daily Activities	5,121	408	12.6	46%	24%	9%	20.53	10.12	49%	54%	63%
Employment	263	25	10.5	89%	9%	9%	1.76	1.19	68%	46%	65%
Social and Civic	430	56	7.7	53%	0%	0%	0.93	0.29	31%	59%	62%
Support Coordination	1,658	150	11.1	50%	11%	0%	3.99	2.83	71%	48%	62%
Capacity Building total	5,186	519	10.0	37%	20%	8%	29.18	15.64	54%	54%	63%
Capital											
Assistive Technology	952	80	11.9	76%	63%	13%	3.26	2.48	76%	61%	69%
Home Modifications	135	13	10.4	99%	0%	0%	0.30	0.13	42%	54%	74%
Capital total	977	88	11.1	74%	63%	13%	3.56	2.60	73%	61%	70%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,264	819	6.4	34%	25%	8%	100.97	63.84	63%	55%	62%

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