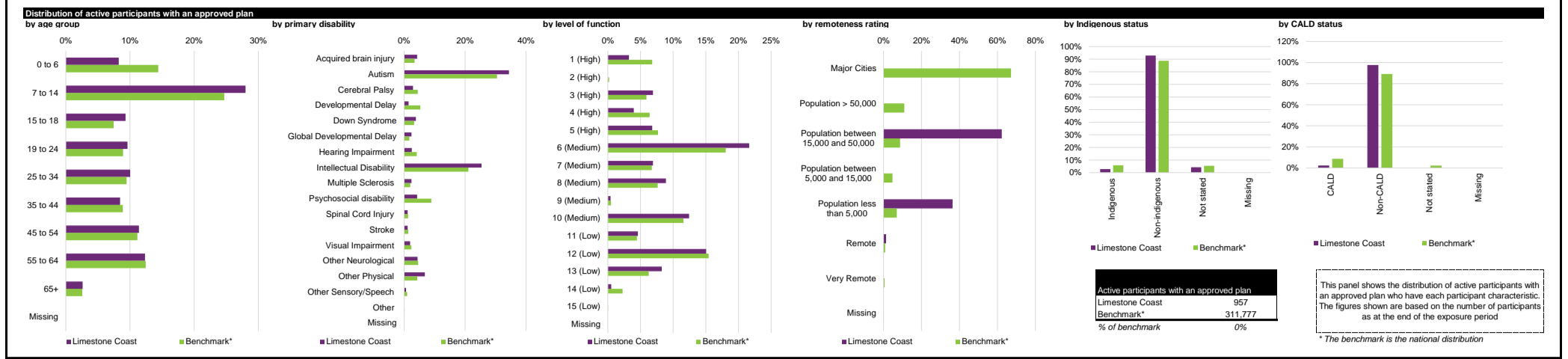
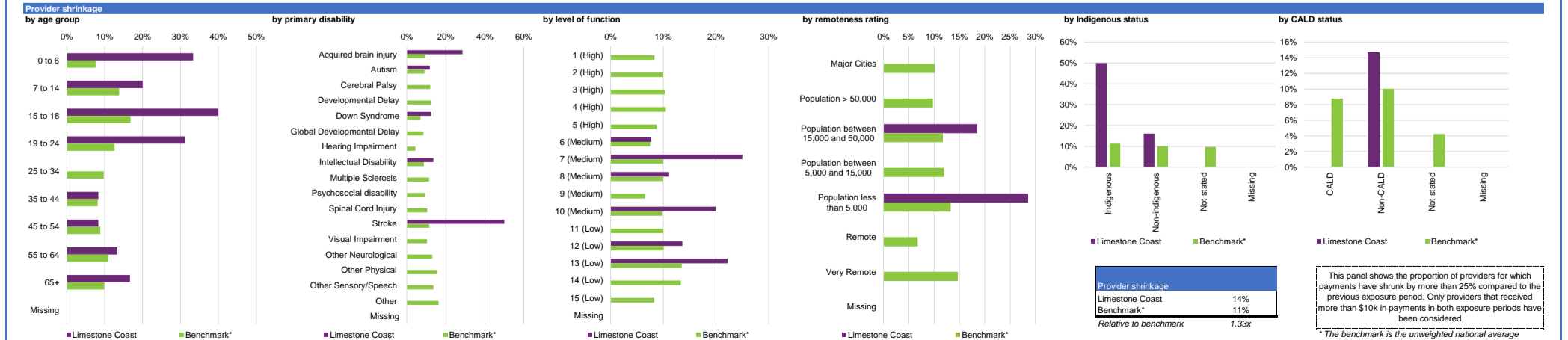
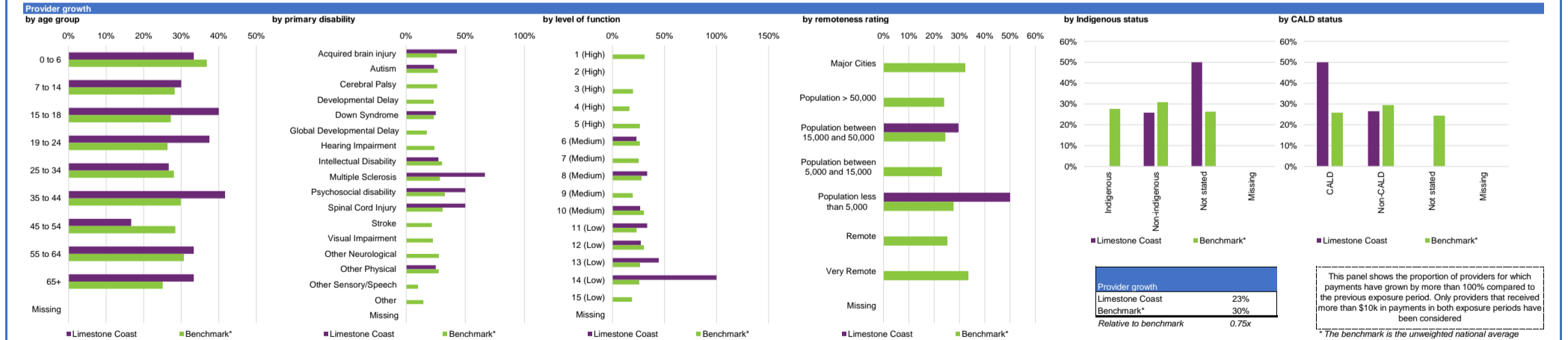
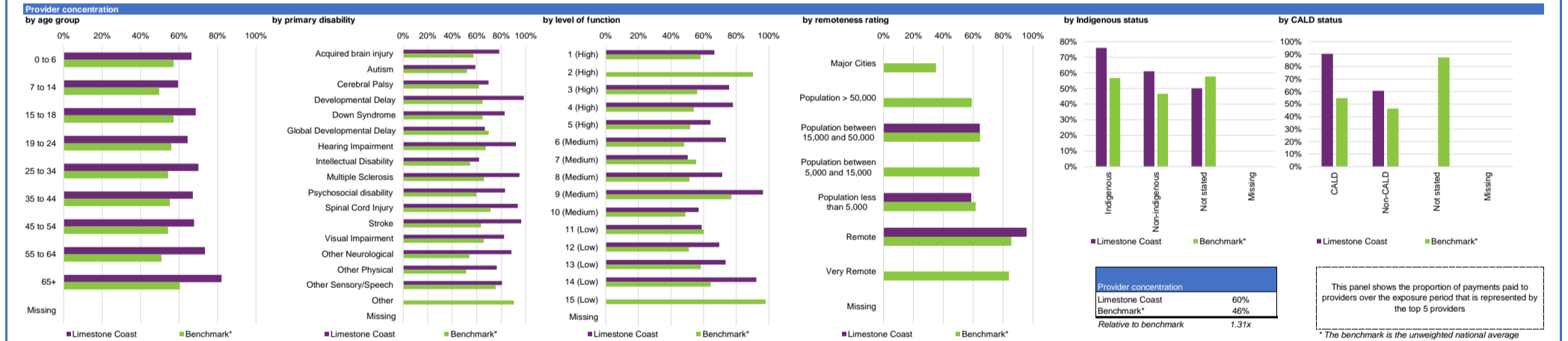
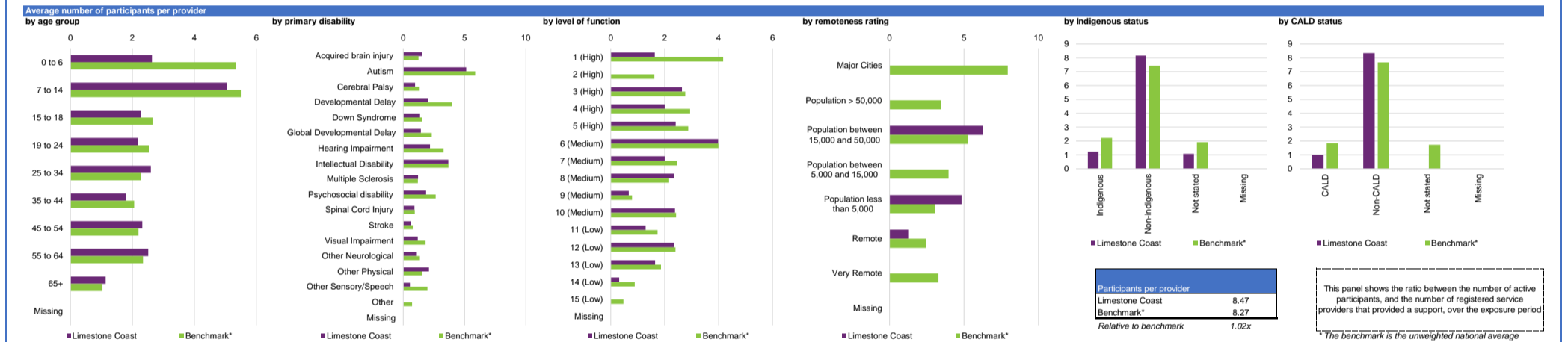


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	800	28	28.6	83%	0%	0%	0.64	0.18	28%	57%	51%
Daily Activities	776	35	22.2	91%	39%	11%	18.33	12.77	70%	58%	51%
Community	773	32	24.2	87%	31%	19%	4.49	2.03	45%	57%	51%
Transport	390	6	65.0	100%	0%	0%	0.55	0.52	95%	49%	55%
Core total	870	63	13.8	87%	32%	14%	24.00	15.51	65%	58%	51%
Capacity Building											
Daily Activities	933	58	16.1	71%	44%	11%	3.56	1.35	38%	58%	51%
Employment	142	10	14.2	100%	25%	0%	0.97	0.74	76%	65%	55%
Social and Civic	41	4	10.3	100%	0%	0%	0.08	0.01	12%	63%	22%
Support Coordination	321	23	14.0	88%	0%	0%	0.66	0.10	15%	41%	57%
Capacity Building total	955	79	12.1	75%	36%	7%	5.73	2.46	43%	59%	50%
Capital											
Assistive Technology	191	21	9.1	90%	25%	25%	0.79	0.62	78%	56%	48%
Home Modifications	80	6	13.3	100%	0%	0%	1.31	0.16	12%	37%	71%
Capital total	231	23	10.0	87%	25%	25%	2.11	0.78	37%	51%	53%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	957	113	8.5	79%	23%	14%	32.63	19.84	61%	59%	50%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

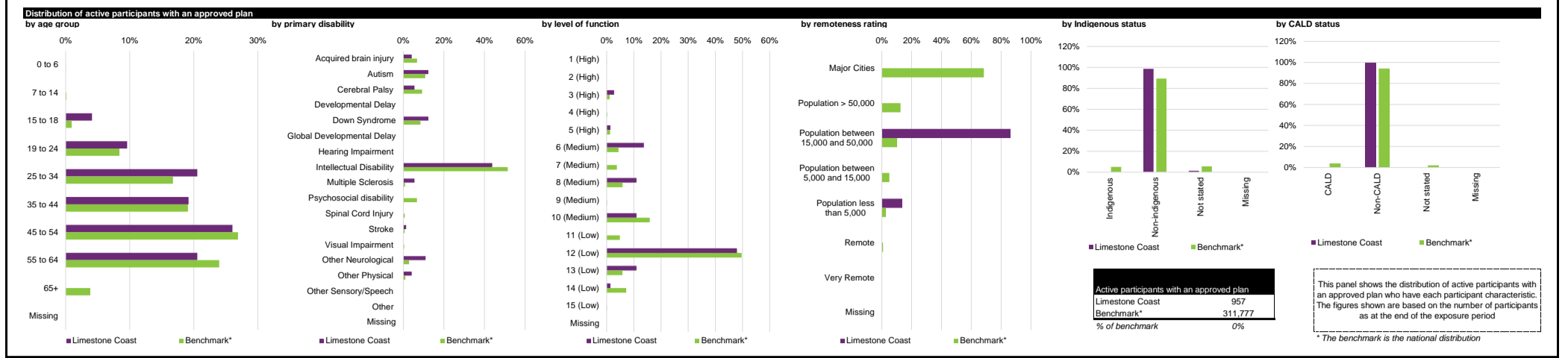
Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

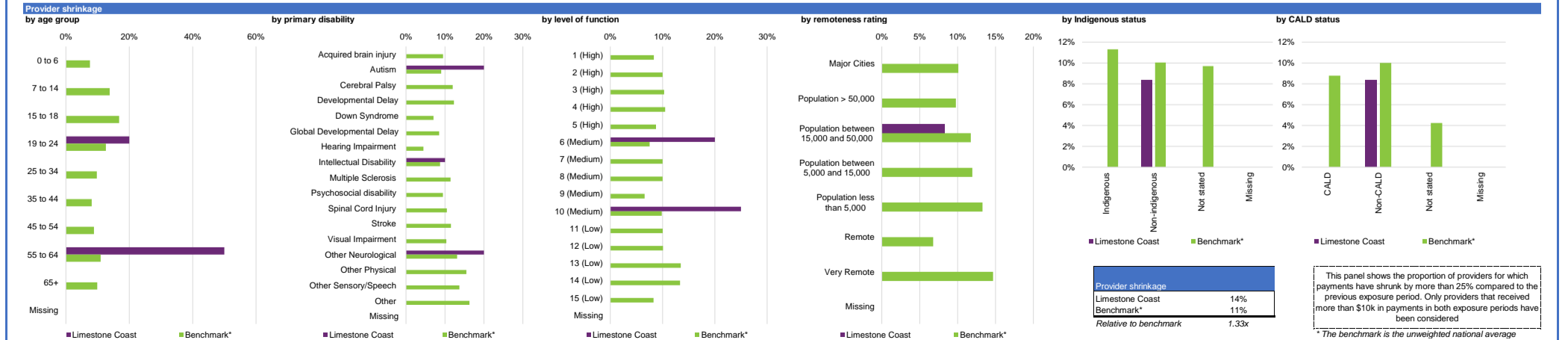
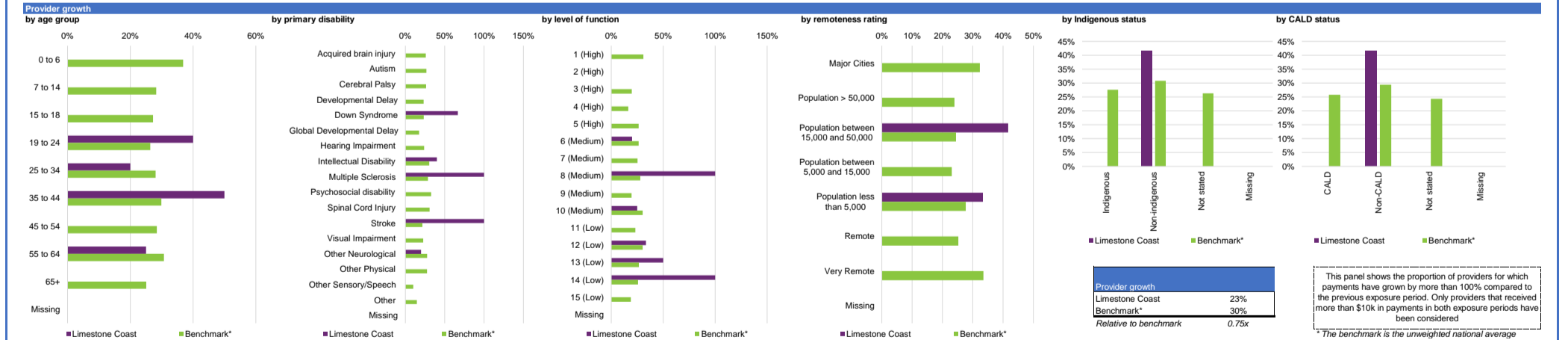
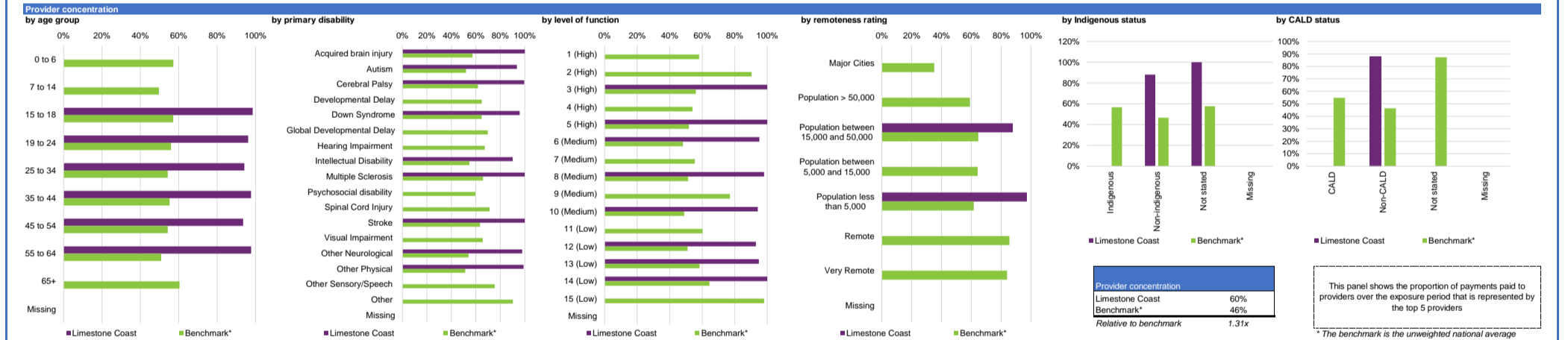
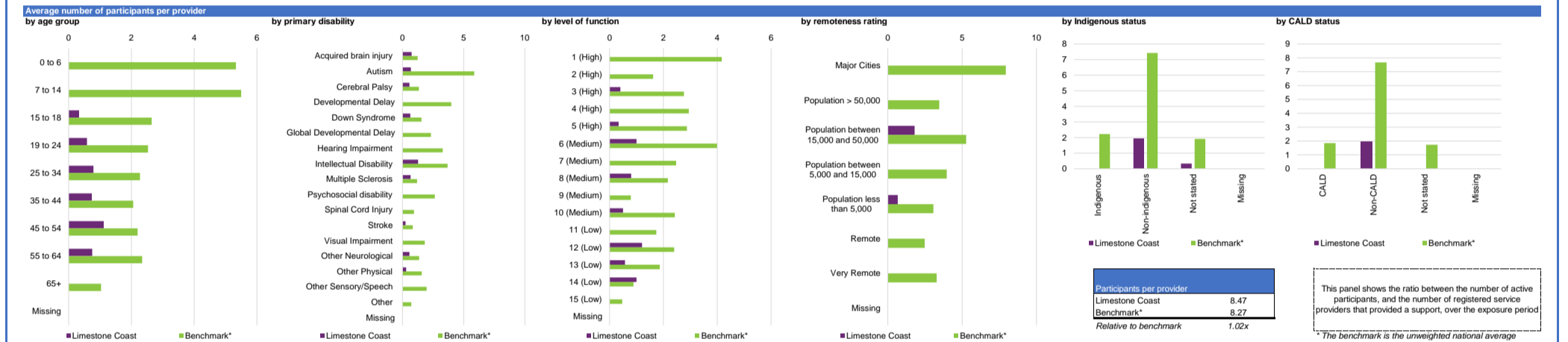
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	71	9	7.9	100%	0%	0%	0.12	0.04	38%	25%	58%
Daily Activities	73	10	7.3	100%	29%	29%	9.70	8.84	91%	25%	60%
Community	69	11	6.3	100%	33%	17%	0.99	0.50	50%	24%	59%
Transport	72	3	24.0	100%	0%	0%	0.09	0.05	54%	26%	60%
Core total	73	19	3.8	100%	22%	11%	10.91	9.43	86%	25%	60%
Capacity Building											
Daily Activities	73	18	4.1	92%	0%	0%	0.33	0.11	33%	25%	60%
Employment	19	5	3.8	100%	0%	0%	0.15	0.12	81%	37%	83%
Social and Civic	2	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Support Coordination	73	2	36.5	100%	0%	0%	0.20	0.00	1%	25%	60%
Capacity Building total	73	22	3.3	91%	50%	0%	0.78	0.25	32%	25%	60%
Capital											
Assistive Technology	27	5	5.4	100%	0%	0%	0.21	0.12	60%	28%	44%
Home Modifications	49	3	16.3	100%	0%	0%	1.19	0.06	5%	21%	78%
Capital total	57	7	8.1	100%	100%	0%	1.39	0.19	13%	24%	62%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	73	37	2.0	96%	42%	8%	13.26	10.11	76%	25%	60%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

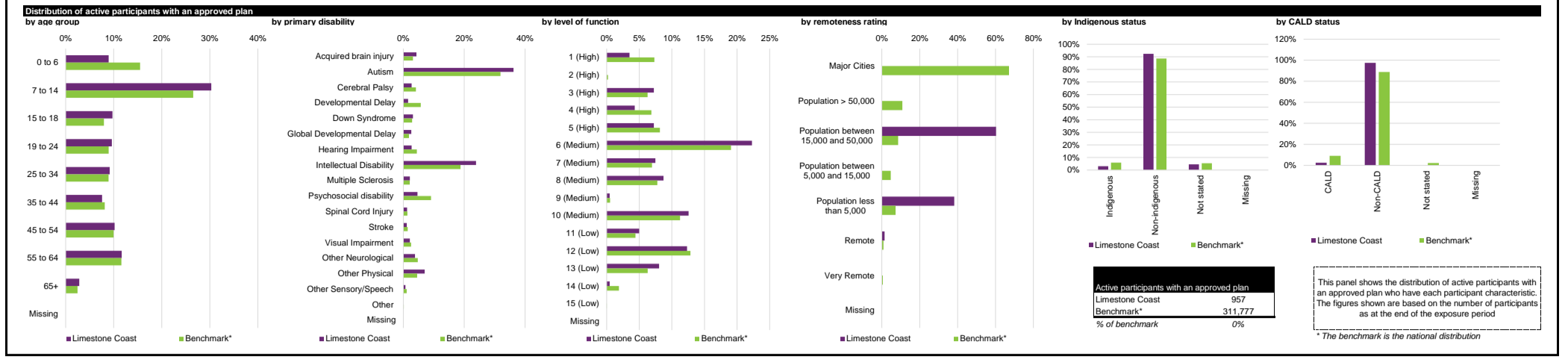
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

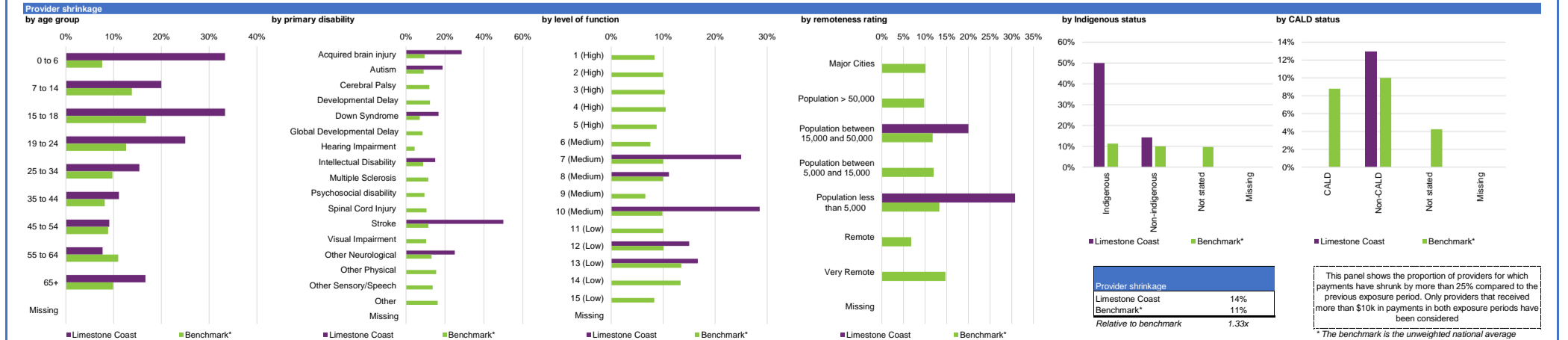
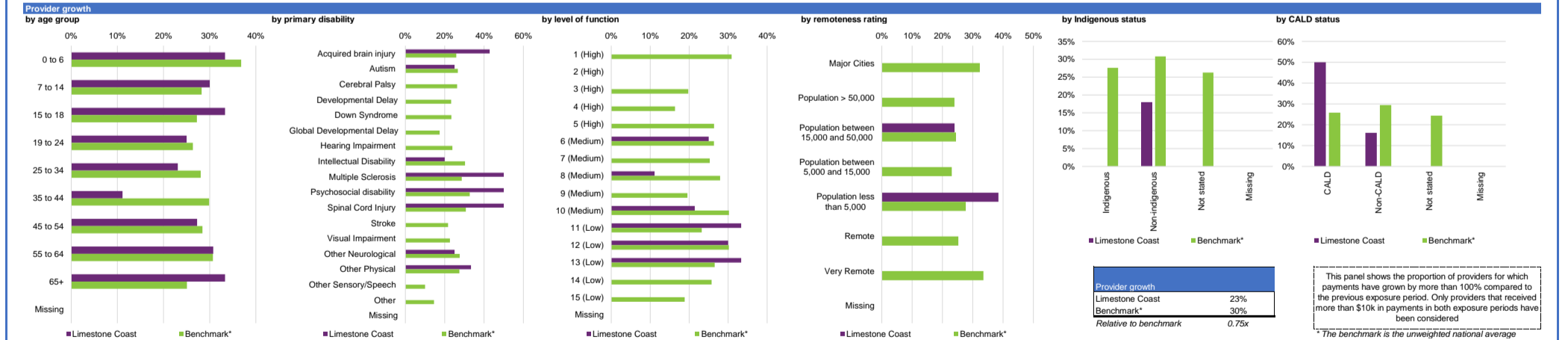
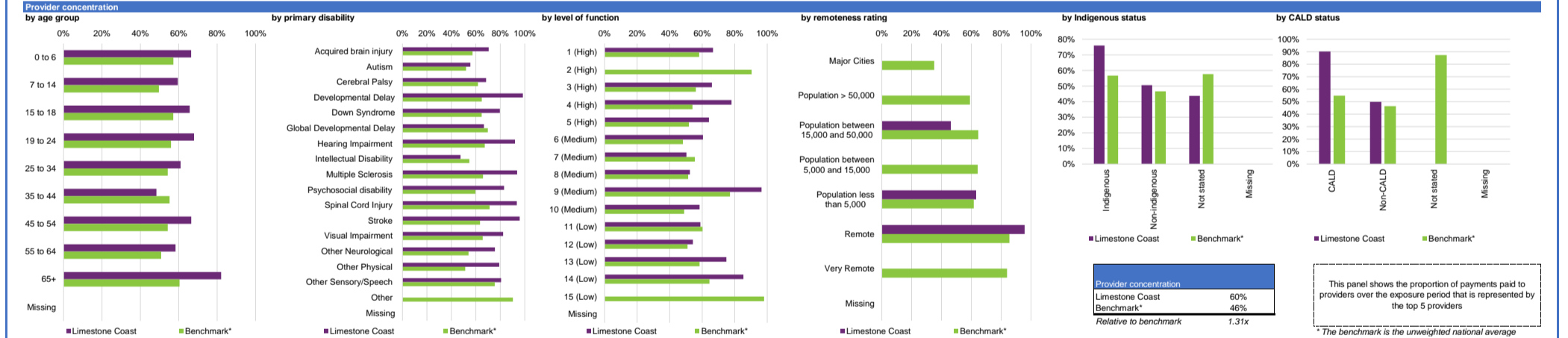
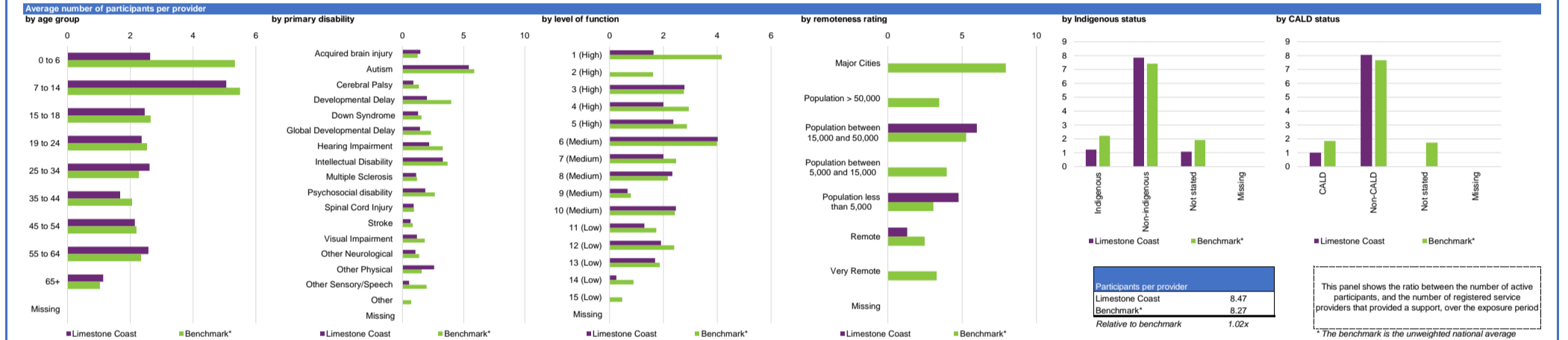
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	729	26	28.0	80%	0%	0%	13.09	6.08	46%	63%	50%
Consumables	703	33	21.3	82%	35%	12%	8.62	3.94	46%	63%	50%
Daily Activities	704	32	22.0	86%	36%	21%	3.49	1.54	44%	62%	51%
Community	318	4	79.5	100%	0%	0%	0.45	0.47	104%	54%	55%
Transport	797	60	13.3	76%	30%	10%	13.09	6.08	46%	63%	50%
Capacity Building	860	56	15.4	72%	33%	11%	4.95	2.20	45%	64%	50%
Daily Activities	123	9	13.7	100%	0%	0%	3.23	1.24	39%	63%	50%
Employment	39	4	9.8	100%	0%	0%	0.83	0.62	75%	69%	53%
Social and Civic	248	23	10.8	88%	0%	0%	0.07	0.01	13%	68%	22%
Support Coordination	882	77	11.5	76%	29%	7%	0.46	0.10	21%	46%	56%
Capital	164	21	7.8	89%	0%	33%	0.71	0.59	83%	63%	51%
Assistive Technology	31	4	7.8	100%	0%	0%	0.58	0.50	85%	62%	49%
Home Modifications	174	21	8.3	88%	0%	33%	0.13	0.10	77%	63%	68%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	884	108	8.2	68%	16%	13%	19.37	9.72	50%	64%	50%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.