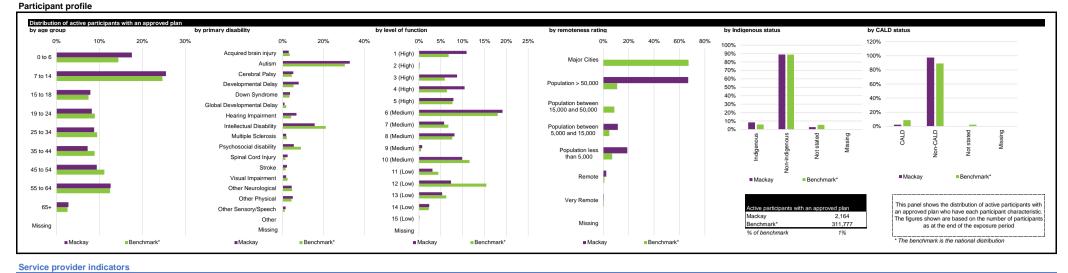
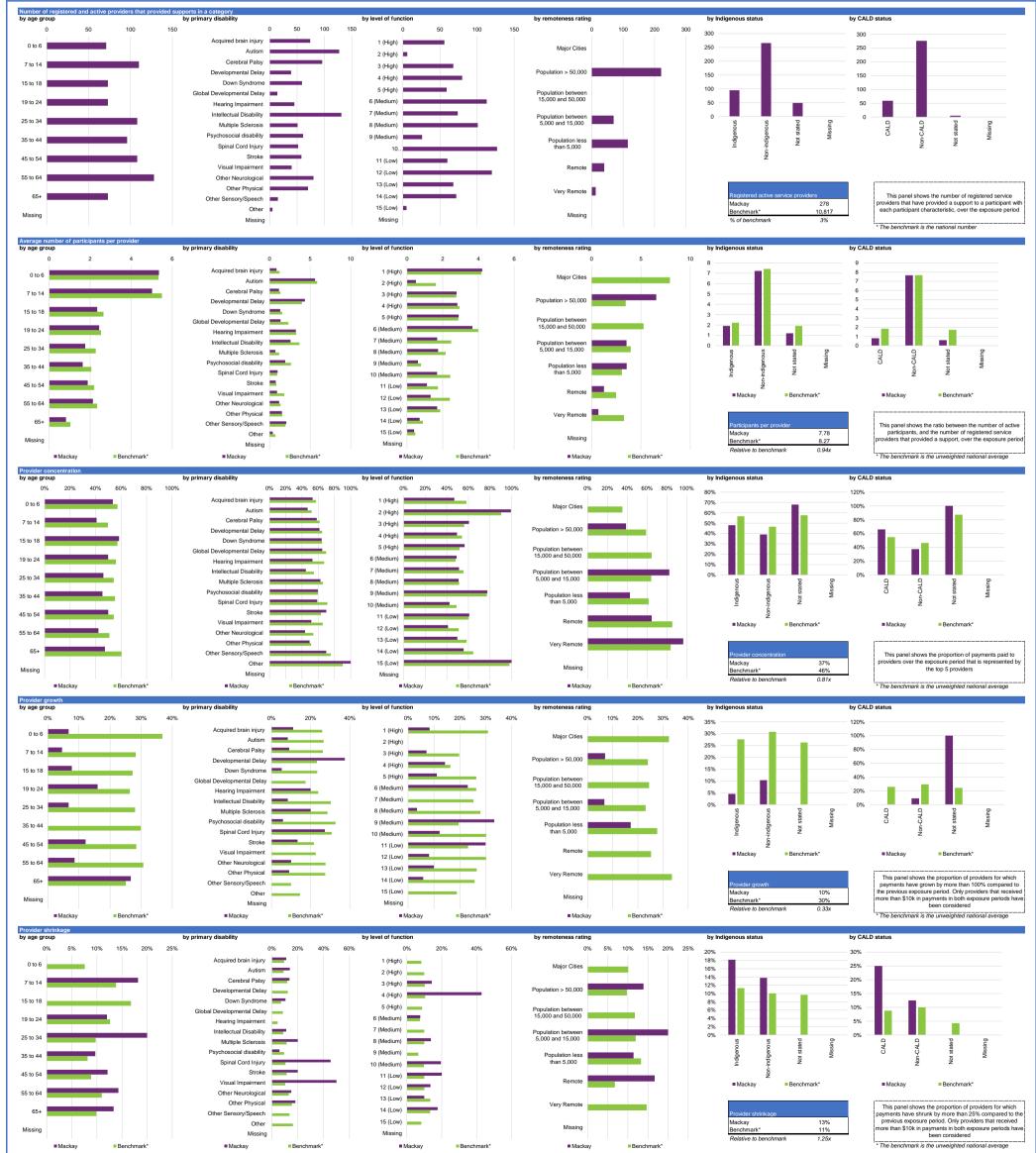
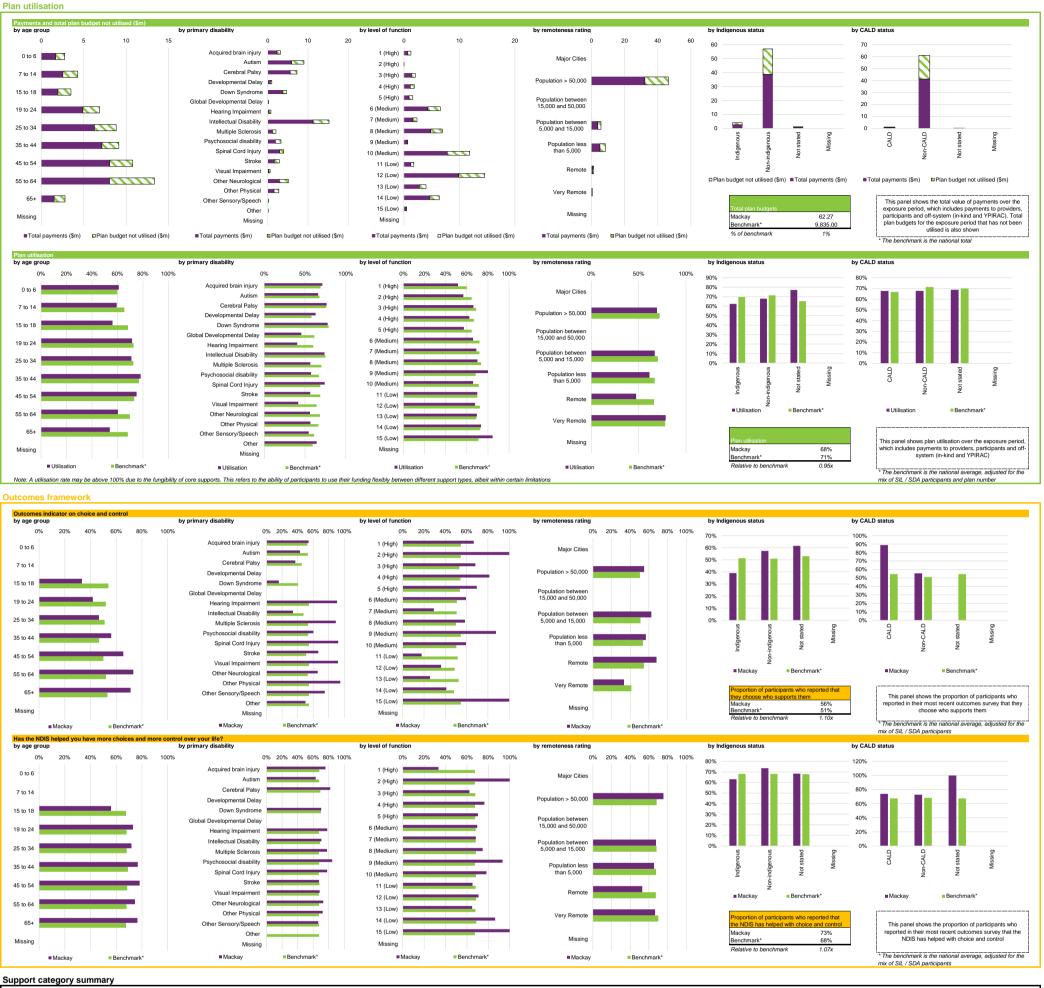
Region: Mackay (phase in date: 1 November 2016) | Support Category: All | All Participants





Region: Mackay (phase in date: 1 November 2016) | Support Category: All | All Participants

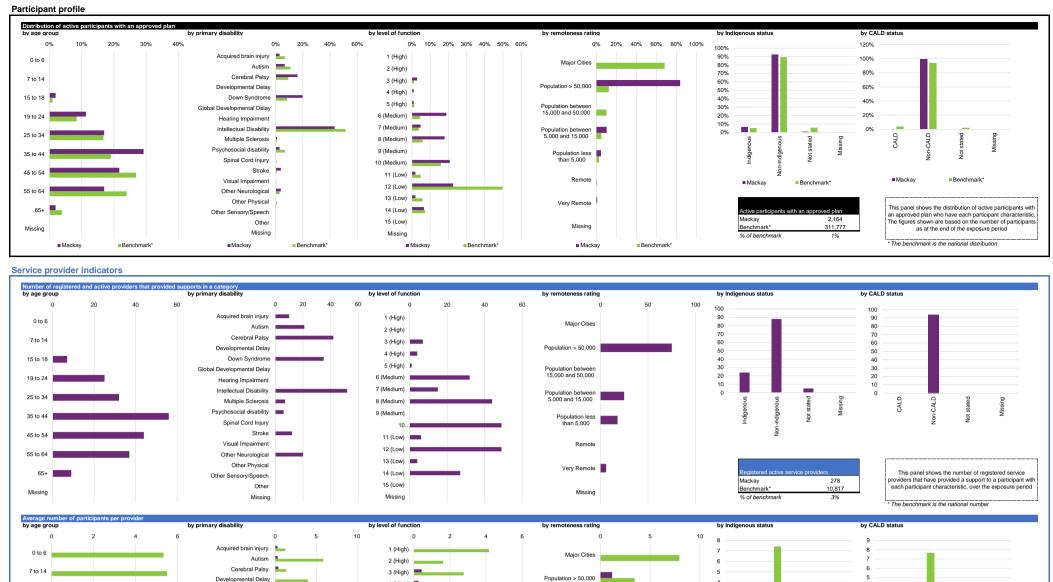


upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
ore											
Consumables	1,538	86	17.9	67%	11%	11%	1.85	0.66	36%	56%	74%
Daily Activities	1,206	78	15.5	67%	11%	25%	31.96	23.00	72%	53%	74%
Community	1,253	64	19.6	63%	13%	13%	11.98	8.51	71%	52%	74%
Transport	751	33	22.8	72%	0%	0%	1.24	1.11	90%	46%	76%
Core total	1,632	146	11.2	62%	12%	14%	47.03	33.28	71%	56%	74%
apacity Building											
Daily Activities	2.105	135	15.6	60%	9%	16%	8.63	4.27	49%	56%	73%
Employment	111	8	13.9	100%		0%	0.84	0.65	78%	30%	72%
Social and Civic	264	35	7.5	69%	0%	0%	0.55	0.21	38%	43%	78%
Support Coordination	666	42	15.9	85%	15%	8%	1.31	0.87	67%	44%	69%
Capacity Building total	2,143	167	12.8	58%	4%	14%	12.24	6.55	53%	56%	73%
apital											
Assistive Technology	613	64	9.6	75%	18%	0%	2.30	1.74	75%	67%	76%
Home Modifications	88	11	8.0	100%		0%	0.70	0.59	85%	52%	72%
Capital total	635	70	9.1	71%	29%	0%	3.00	2.33	78%	66%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,164	278	7.8	56%	10%	13%	62.27	42.16	68%	56%	73%

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of providers for which payments have period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. dered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

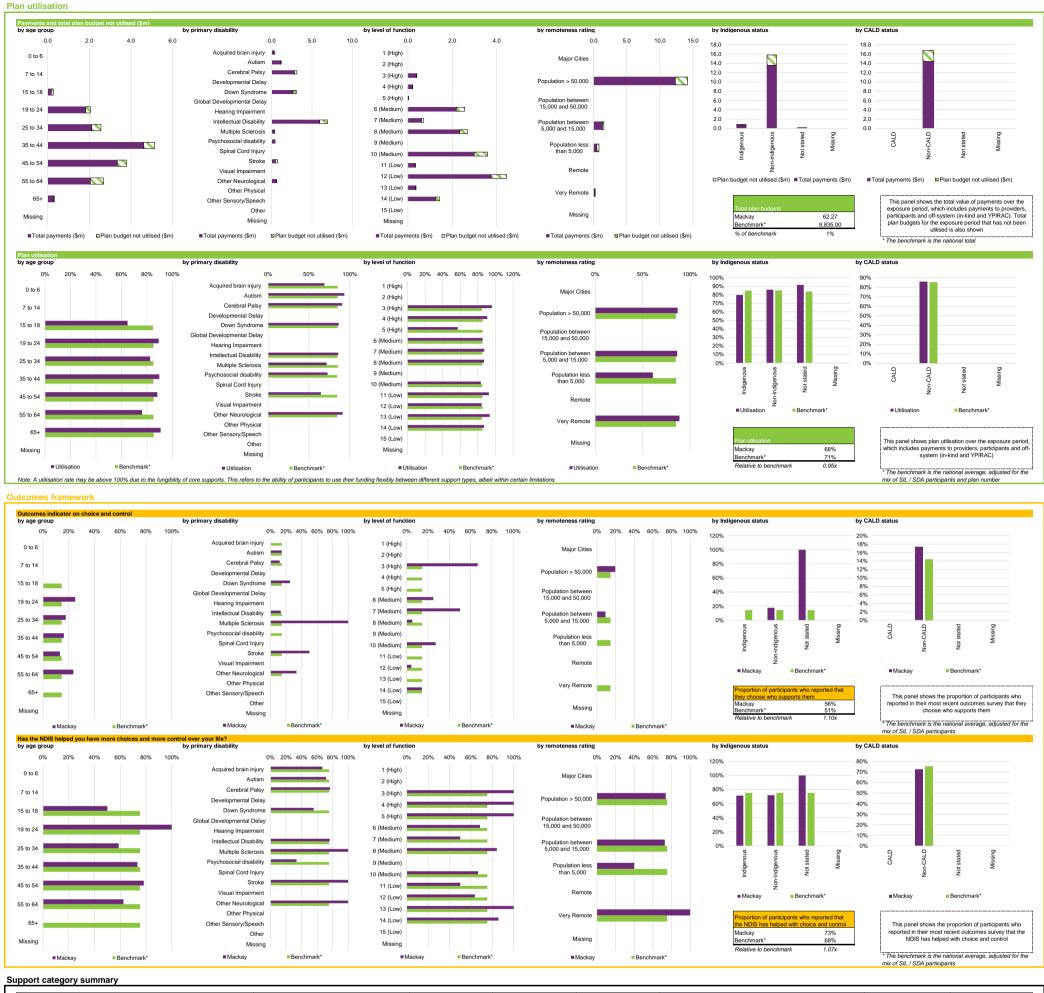
Region: Mackay (phase in date: 1 November 2016) | Support Category: All | Participants in Supported Independent Living (SIL)







Region: Mackay (phase in date: 1 November 2016) | Support Category: All | Participants in Supported Independent Living (SIL)



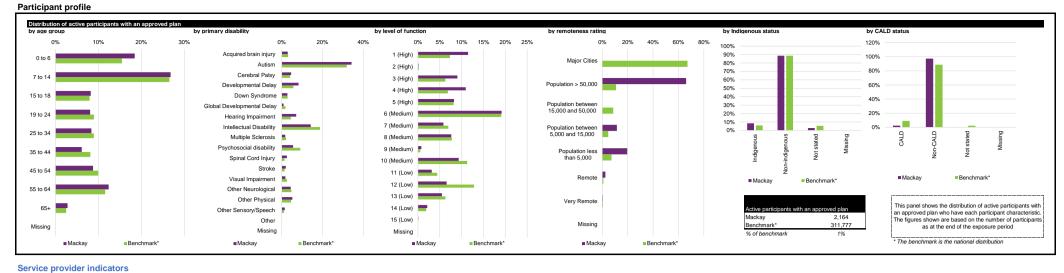
ipport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
pre											
Consumables	105	23	4.6	88%	0%	0%	0.22	+ 0.06	27%	17%	72%
Daily Activities	106	27	3.9	80%	14%	14%	12.18	11.29	93%	17%	72%
Community	106	28	3.8	79%	0%	5%	2.80	2,13	76%	17%	72%
Transport	104	17	6.1	89%	0%	0%	0.16	0.11	67%	17%	73%
Core total	106	49	2.2	78%	12%	19%	15.36	13.58	88%	17%	72%
pacity Building											
Daily Activities	106	38	2.8	68%	0%	0%	0.49	0.17	35%	17%	72%
Employment	26	2	13.0 🔴	100% 🔴	0%	0%	0.21	0.19	91% 🔵	19% 🔵	80%
Social and Civic	9	4	2.3	100%	0%	0%	0.02	0.01	41%	22%	67%
Support Coordination	106	14	7.6	97%	0%	14%	0.31	0.22	70%	17%	72%
Capacity Building total	106	53	2.0	77%	0%	0%	1.20	0.69	57%	17%	72%
pital											
Assistive Technology	47	18	2.6	94%	0%	0%	0.15	+ 0.09	57%	13%	73%
Home Modifications	22	2	11.0 🔴	100% 🔴	0%	0%	0.09	+ 0.05	56%	14%	52%
Capital total	58	20	2.9	94%	0%	0%	0.24	0.14	57%	16%	69%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	106	94	1.1	76%	9%	16%	16.80	14.40	86%	17%	72%

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

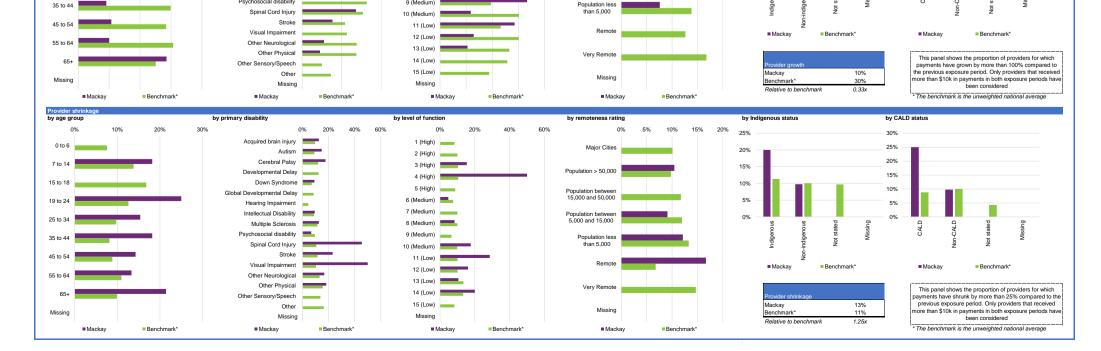
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

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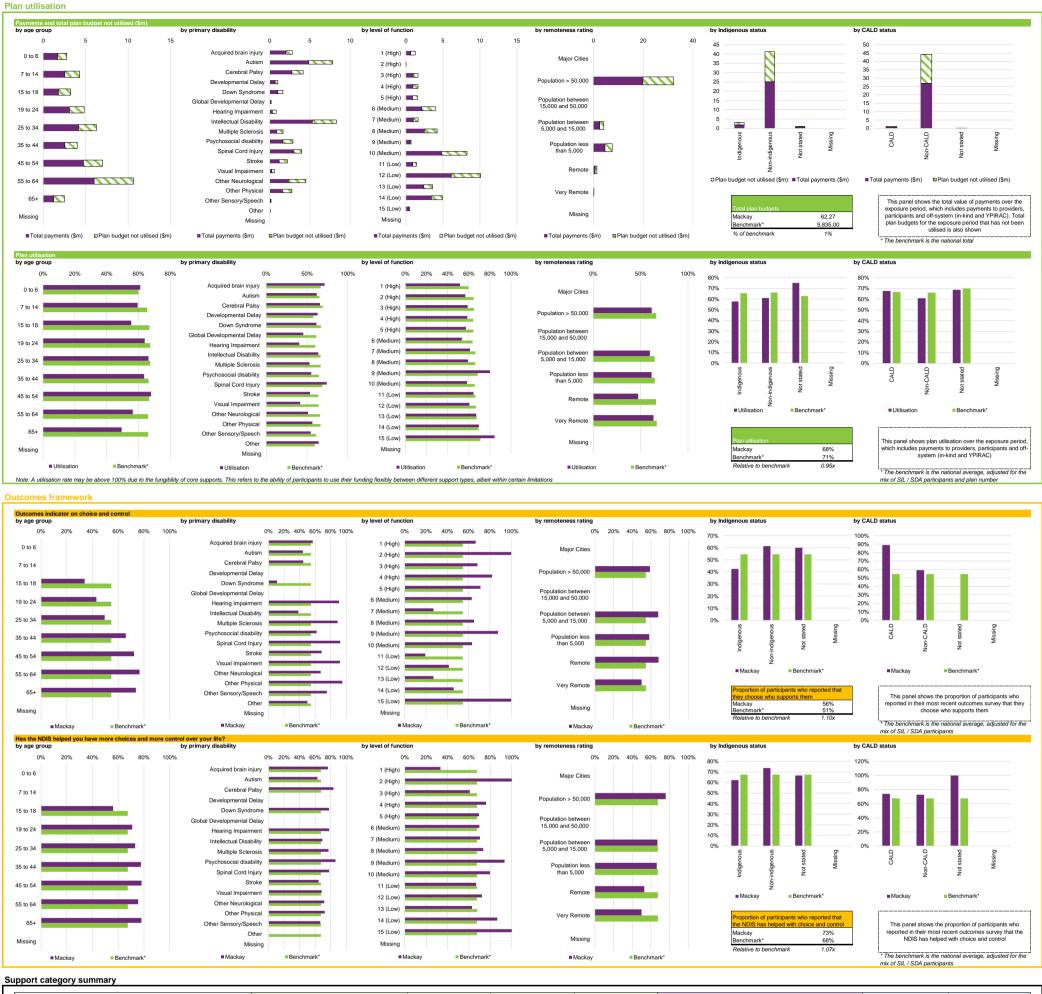
Region: Mackay (phase in date: 1 November 2016) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)







Region: Mackay (phase in date: 1 November 2016) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)



upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wit choice and control?
ore											
Consumables	1.433	77	18.6	66%	13%	13%	1.63	0.60	37%	60%	75%
Daily Activities	1,100	73	15.1	67%	9%	21%	19,79	11.71	59%	57%	75%
Community	1,147	60	19.1	64%	7%	10%	9.17	6.39	70%	56%	75%
Transport	647	25	25.9	85%	0%	0%	1.08	1.00	93%	50%	77%
Core total	1,526	135	11.3	60%	7%	13%	31.67	19.70	62%	59%	74%
apacity Building											
Daily Activities	1,999	130	15.4	61%	7%	10%	8.14	4.10	50%	60%	74%
Employment	85	7	12.1	100%	50%	0%	0.62	0.46	74%	33%	70%
Social and Civic	255	35	7.3	69%	0%	0%	0.53	0.20	37%	44%	78%
Support Coordination	560	40	14.0	86%	8%	0%	1.00	0.66	65%	50%	69%
Capacity Building total	2,037	163	12.5	58%	5%	9%	11.04	5.86	53%	60%	73%
apital											
Assistive Technology	566	59	9.6	76%	18%	0%	2.15	1.65	77%	74%	77%
Home Modifications	66	9	7.3	100%	67%	0%	0.61	0.54	89%	65%	79%
Capital total	577	64	9.0	73%	31%	0%	2.76	2.19	79%	74%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2.058	263	7.8	51%	10%	10%	45.47	27.76	61%	60%	73%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration Provider growth	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth Provider shrinkage	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providences for which payments have shrunk by more than 25% compared to the previous exposure period. New providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have smalled by more main 25% compared to the previous exposure period. Only providers that received more main 510k in payments in outh exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
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ĕ	The end dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
Note: For some metrics - 'good' performance is consid	dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For ourer metrics, a good performance is consi	