

Region: Cairns (phase in date: 1 July 2018) | Support Category: All | All Participants





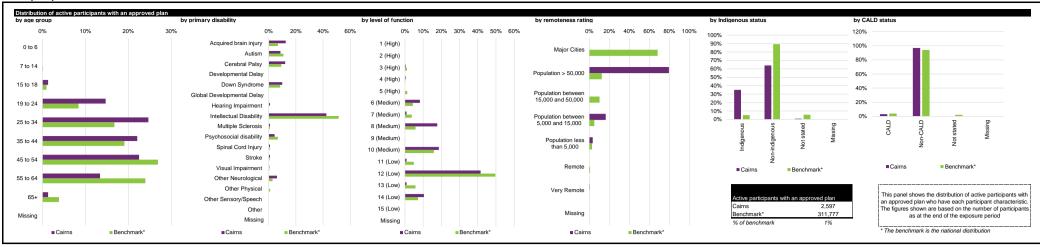


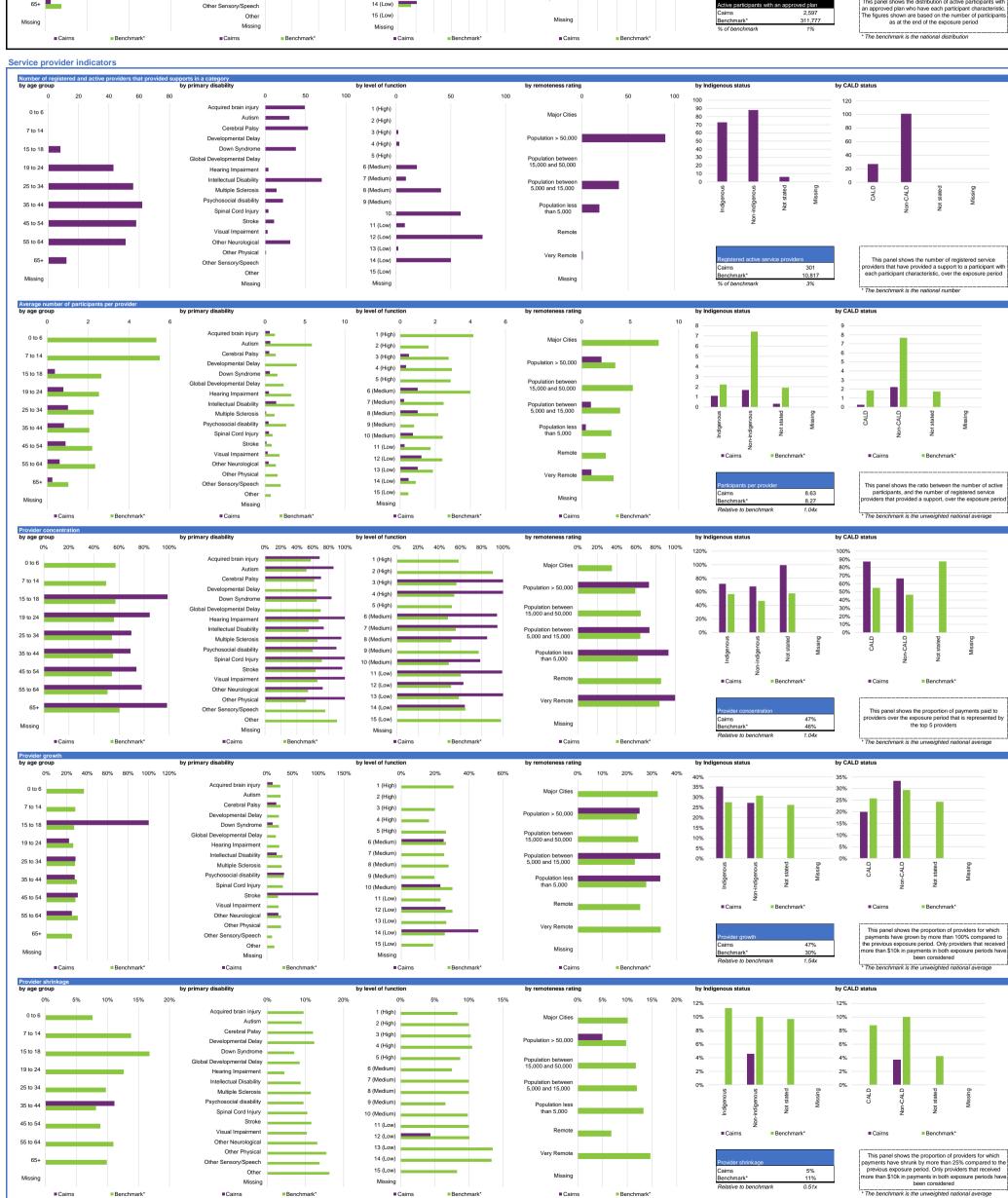
| Support | category | summary |
|---------|----------|---------|
|         |          |         |

| upport category         | Active participants with approved plans | Registered active<br>providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped wi<br>choice and control |
|-------------------------|---|--------------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| ore                     |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Consumables             | 2,263                                   | 90                             | 25.1                         | 64%                    | 56%                | 11%                   | 3.07                        | 1.16           | 38%         | 50%   | 71%                                      |
| Daily Activities        | 2,023                                   | 91                             | 22.2                         | 80%                    | 44%                | 6%                    | 56.51                       | 40.40          | 72%         | 49%   | 70%                                      |
| Community               | 2,013                                   | 71                             | 28.4                         | 66%                    | 48%                | 3%                    | 20.47                       | 13.33          | 65%         | 48%   | 70%                                      |
| Transport               | 1,367                                   | 36                             | 38.0                         | 72%                    | 0%                 | 0%                    | 1.94                        | 1.50           | 78%         | 43%   | 72%                                      |
| Core total              | 2,403                                   | 152                            | 15.8                         | 73%                    | 48%                | 4%                    | 81.99                       | 56.39          | 69%         | 50%   | 70%                                      |
| apacity Building        |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Daily Activities        | 2,548                                   | 160                            | 15.9                         | 50%                    | 65%                | 0%                    | 9.77                        | 3.98           | 41%         | 49%   | 69%                                      |
| Employment              | 192                                     | 15                             | 12.8                         | 97%                    | 0%                 | 0%                    | 1.33                        | 0.75           | 56%         | 33%   | 71%                                      |
| Social and Civic        | 232                                     | 22                             | 10.5                         | 86%                    | 0%                 | 0%                    | 0.52                        | + 0.13         | 25%         | 35%   | 67%                                      |
| Support Coordination    | 1,249                                   | 52                             | 24.0                         | 76%                    | 79%                | 0%                    | 2.99                        | 1.79           | 60%         | 41%   | 67%                                      |
| Capacity Building total | 2,575                                   | 186                            | 13.8                         | 52%                    | 64%                | 0%                    | 16.45                       | 7.80           | 47%         | 49%   | 69%                                      |
| apital                  |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 802                                     | 69                             | 11.6                         | 80%                    | 42%                | 25%                   | 4.07                        | 3.23           | 79%         | 62%   | 70%                                      |
| Home Modifications      | 113                                     | 19                             | 5.9                          | 91%                    | 20%                | 0%                    | 0.63                        | 0.68           | 108%        | 53%   | 71%                                      |
| Capital total           | 835                                     | 79                             | 10.6                         | 72%                    | 39%                | 22%                   | 4.71                        | 3.91           | 83%         | 60%   | 71%                                      |
| Missing                 | 0                                       | 0                              | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%  | 0%                                       |
| All support categories  | 2.597                                   | 301                            | 8.6                          | 66%                    | 47%                | 5%                    | 103.16                      | 68.11          | 66%         | 50%   | 69%                                      |

| dicator definitions  |  |
|--|--|
| ctive participants with approved plans   | Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan  |
| egistered active providers<br>articipants per provider<br>rovider concentration<br>rovider growth<br>rovider shrinkage | Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| otal plan budgets<br>ayments<br>tilisation   | Value of supports committed in participant plans for the exposure period  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))  Ratio between payments and total plan budgets   |
| outcomes indicator on choice and control as NDIS helped with choice and control?                                       | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control  |
|  | The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration  |







Region: Cairns (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)







| Support | category | summary |
|---------|----------|---------|
|         |          |         |

| Support category        | Active participants with approved plans | Registered active<br>providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped wi<br>choice and control |
|-------------------------|---|--------------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| Core                    |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Consumables             | 224                                     | 29                             | 7.7                          | 85%                    | 0%                 | 0%                    | 0.49                        | ÷ 0.15         | 30%         | 24%   | 77%                                      |
| Daily Activities        | 231                                     | 29                             | 8.0                          | 91%                    | 13%                | 0%                    | 28.63                       | 27.20          | 95%         | 23%   | 77%                                      |
| Community               | 230                                     | 30                             | 7.7                          | 82%                    | 61%                | 0%                    | 5.66                        | 3.27           | 58%         | 23%   | 77%                                      |
| Transport               | 227                                     | 20                             | 11.4                         | 88%                    | 0%                 | 0%                    | 0.33                        | + 0.14         | 43%         | 23%   | 77%                                      |
| Core total              | 231                                     | 54                             | 4.3                          | 89%                    | 36%                | 5%                    | 35.11                       | 30.76          | 88%         | 23%   | 77%                                      |
| Capacity Building       |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Daily Activities        | 231                                     | 62                             | 3.7                          | 55%                    | 50%                | 0%                    | 1.00                        | 0.46           | 46%         | 23%   | 77%                                      |
| Employment              | 42                                      | 2                              | 21.0                         | 100%                   | 0%                 | 0%                    | 0.23                        | * 0.17         | 76%         | 21%   | 88%                                      |
| Social and Civic        | 16                                      | 1                              | 16.0                         | 100%                   | 0%                 | 0%                    | 0.03                        | 0.00           | 3%          | 19%   | 100%                                     |
| Support Coordination    | 231                                     | 22                             | 10.5                         | 91%                    | 67%                | 0%                    | 0.73                        | 0.50           | 68%         | 23%   | 77%                                      |
| Capacity Building total | 231                                     | 79                             | 2.9                          | 68%                    | 60%                | 0%                    | 2.49                        | 1.40           | 56%         | 23%   | 77%                                      |
| Capital                 |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 81                                      | 13                             | 6.2                          | 99%                    | 0%                 | 0%                    | 0.34                        | 0.32           | 94%         | 16%   | 56%                                      |
| Home Modifications      | 35                                      | 4                              | 8.8                          | 100%                   | 0%                 | 0%                    | 0.31                        | 0.23           | 74%         | 26%   | 83%                                      |
| Capital total           | 100                                     | 16                             | 6.3                          | 98%                    | 0%                 | 0%                    | 0.65                        | 0.54           | 84%         | 17%   | 67%                                      |
| Missing                 | 0                                       | 0                              | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%  | 0%                                       |
| All support categories  | 231                                     | 105                            | 2.2                          | 86%                    | 33%                | 4%                    | 38.25                       | 32.70          | 85%         | 23%   | 77%                                      |

| dicator definitions  |  |
|--|--|
| ctive participants with approved plans   | Number of active participants who have an approved plan and reside in the region / have supports relating to the support attegory in their plan  |
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| otal plan budgets<br>avments<br>tilisation   | Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period. including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets   |
| utcomes indicator on choice and control<br>as NDIS helped with choice and control?                                     | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control  |
|  | The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.   |



■ Cairns

Benchmark\*

■Cairns

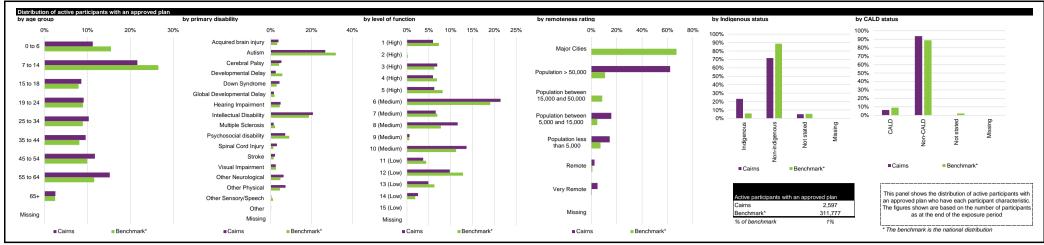
Benchmark\*

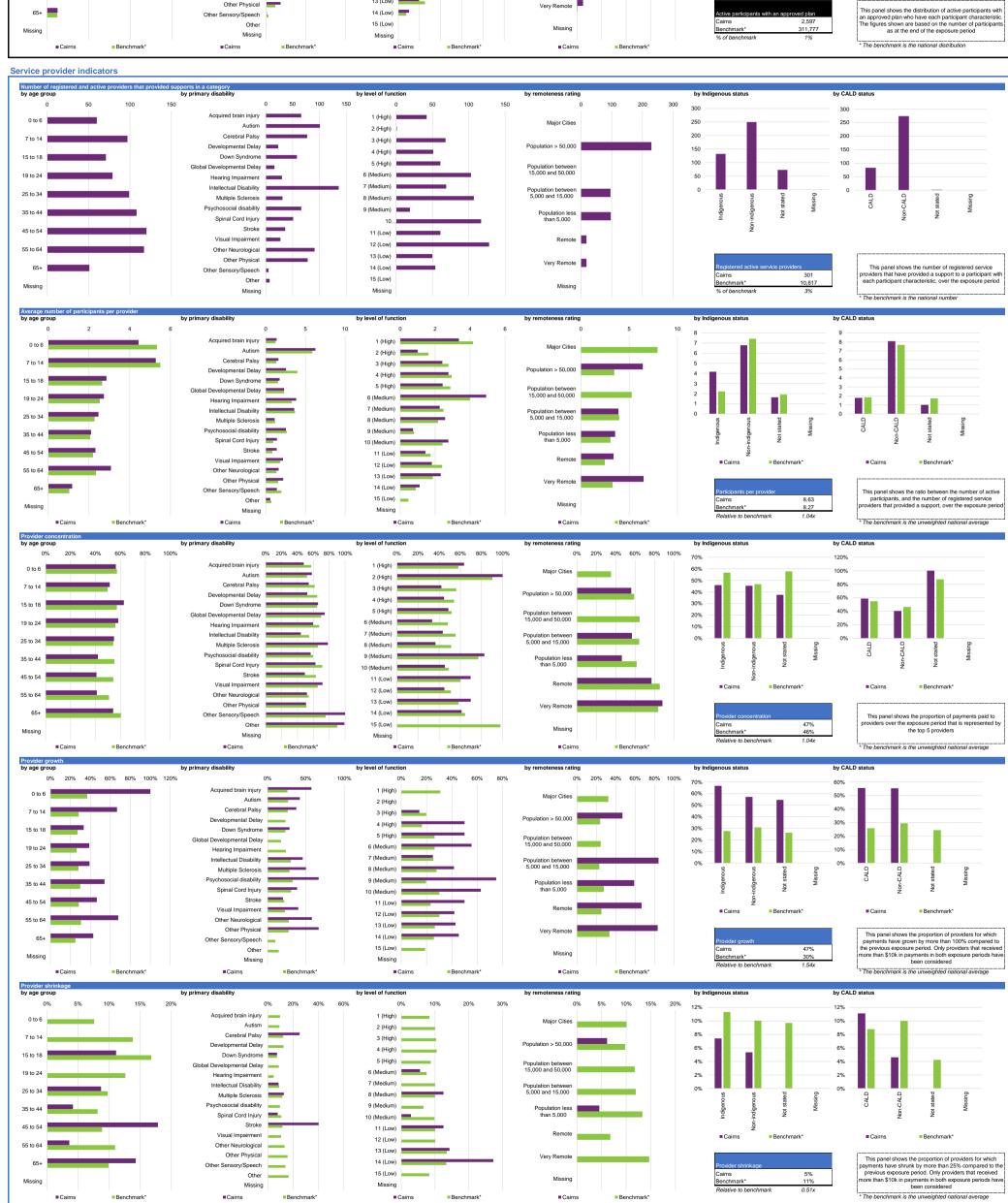
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Benchmark

■ Cairns

Benchmark





Region: Cairns (phase in date: 1 July 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)







| Support | category | summary |
|---------|----------|---------|
|         |          |         |

| Support category        | Active participants with approved plans | Registered active<br>providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped wit<br>choice and control? |
|-------------------------|---|--------------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---|--|
| Core                    |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Consumables             | 2,039                                   | 84                             | 24.3                         | 65%                    | 40%                | 0%                    | 2.59                        | 1.01           | 39%         | 55%   | 70%  |
| Daily Activities        | 1,792                                   | 85                             | 21.1                         | 71%                    | 48%                | 10%                   | 27.88                       | 13.21          | 47%         | 53%   | 69%  |
| Community               | 1,783                                   | 69                             | 25.8                         | 71%                    | 47%                | 3%                    | 14.80                       | 10.06          | 68%         | 52%   | 69%  |
| Transport               | 1,140                                   | 33                             | 34.5                         | 68%                    | 0%                 | 0%                    | 1.61                        | 1.36           | 84%         | 47%   | 71%  |
| Core total              | 2,172                                   | 145                            | 15.0                         | 69%                    | 50%                | 5%                    | 46.88                       | 25.63          | 55%         | 54%   | 69%  |
| Capacity Building       |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Daily Activities        | 2,317                                   | 153                            | 15.1                         | 53%                    | 65%                | 0%                    | 8.77                        | 3.53           | 40%         | 53%   | 68%  |
| Employment              | 150                                     | 14                             | 10.7                         | 97%                    | 0%                 | 0%                    | 1.10                        | 0.57           | 52%         | 36%   | 68%  |
| Social and Civic        | 216                                     | 22                             | 9.8                          | 86%                    | 0%                 | 0%                    | 0.49                        | 0.13           | 27%         | 37%   | 60%  |
| Support Coordination    | 1,018                                   | 51                             | 20.0                         | 74%                    | 80%                | 0%                    | 2.26                        | 1.29           | 57%         | 46%   | 65%  |
| Capacity Building total | 2,344                                   | 176                            | 13.3                         | 53%                    | 68%                | 0%                    | 13.96                       | 6.40           | 46%         | 53%   | 68%  |
| Capital                 |   |                                |                              |                        |                    |                       |                             |                |             |   |  |
| Assistive Technology    | 721                                     | 65                             | 11.1                         | 80%                    | 42%                | 25%                   | 3.74                        | 2.91           | 78%         | 68%   | 71%  |
| Home Modifications      | 78                                      | 15                             | 5.2                          | 95%                    | 33%                | 0%                    | 0.32                        | 0.45           | 141%        | 67%   | 67%  |
| Capital total           | 735                                     | 72                             | 10.2                         | 74%                    | 44%                | 25%                   | 4.06                        | 3.37           | 83%         | 68%   | 72%  |
| Missing                 | 0                                       | 0                              | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%  | 0%   |
| All support categories  | 2.366                                   | 284                            | 8.3                          | 58%                    | 55%                | 5%                    | 64.91                       | 35.42          | 55%         | 54%   | 68%  |

| Registered active providers Number Participants per provider Ratio be | per of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan per of registered service providers that have provided a support to a participant within the region / support category, over the exposure period  |
|---|--|
| Participants per provider Ratio be                                    | er of renistered service providers that have provided a support to a participant within the renion / support category, over the exposure period  |
| Provider growth Proportion  | between the number of active participants and the number of registered service providers<br>rition of provider payments over the exposure period that were paid to the top 10 providers<br>which providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered<br>rition of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Payments Value of   | of supports committed in participant plans for the exposure period of all payments over the exposure period. Including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) between payments and total plan budgets   |
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