# Data reporting improvements

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## What’s new

### Changes to reporting on active providers data

Providers are considered active when they have received payment from the Agency for providing services to a participant. Previously, we reported on numbers of providers who were registered even if they have never provided a service. The NDIA is now moving away from reporting on registered providers as an indicator of market maturity. From 1 July 2019, we are only reporting on providers that have been active at some point, and we are separating those using two timeframe filters:

* Using the ‘**Quarter’** filter will provide information on providers who received payments in the most recent reported quarter.
* The ‘**Ever’** filter will provide information on providers who have ever received a payment.

This will provide updated information on active providers by region, support class, and age group of interest.

The latest downloadable data available on the NDIS website includes provider data from previous quarters using the updated definition.

### Change to reporting on active participants

Participants are considered active by the NDIA when they have a current plan at the date of reporting.

Previously we reported the following data cubes based on the number of participants who have ever received an approved plan, which could include participants who exited the Scheme.

The data in the following data cubes are now based on active participants at the date of reporting

* Participants split by Commonwealth Electoral Divisions (CED)
* Participants split by Statistical Area 2 (SA2)
* Participants split by Local Government Areas (LGA)

### Changes to reporting on market concentration

Market concentration data cube is now based on payments made by the NDIA during the reporting quarter instead of supports received during the reporting quarter.

### Participants’ most current addresses now reported, rather than where they entered the scheme

The September 2019 results may not be directly comparable to the previous downloaded data as the State and Territory groupings are now based on the participant's latest residential address, instead of their address at the time they received their first plan.

The latest downloadable data on the website contains data for previous quarters as well, based on participant’s residential address. This change impacts all tables and cubes with geographical information.

## About this document

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