Region / Support Category Summary Dashboard



as at 30 June 2019 (exposure period: 1 October 2018 to 31 March 2019)

Participants not in Supported Independent Living (Non-SIL)

Bilateral region summary

Bilateral region	Phase in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
New South Wales		•				-			1.			
Central Coast	1 Jul 2016	5,222	690	7.6	39%	11%	14%	101.65	65.85	65%	58%	72%
Far West	1 Jul 2017	375	96	3.9	74%	27%	5%	10.54	5.04	48%	52%	71%
Hunter New England	1 Jul 2013	16,733	1,306	12.8	23%	11%	16%	323.12	209.12	65%	62%	70%
Illawarra Shoalhaven	1 Jul 2017	5,266	537	9.8	49%	18%	16%	132.63	77.44	58%	57%	67%
Mid North Coast	1 Jul 2017	3,431	361	9.5	61%	19%	23%	873.94	54.09	62%	51%	70%
Murrumbidgee	1 Jul 2017	3,827	361	10.6	58%	22%	22%	86.04	46.17	54%	51%	65%
Nepean Blue Mountains North Sydney	1 Jul 2015 1 Jul 2016	5,434 6,277	714 890	7.6 7.1	34% 39%	11% 12%	16% 17%	97.88 149.65	62.50 98.78	64% 66%	58% 49%	68% 67%
Northern NSW	1 Jul 2018	4,265	471	9.1	50%	16%	18%	94.49	58.22	62%	52%	64%
South Eastern Sydney	1 Jul 2017	5,874	879	6.7	38%	13%	19%	142.73	90.31	63%	44%	68%
South Western Sydney	1 Jul 2016	11,763	1,399	8.4	31%	13%	15%	227.63	154.33	68%	44%	57%
Southern NSW	1 Jul 2016	2,753	364	7.6	55%	12%	13%	66.02	38.91	59%	58%	74%
Sydney	1 Jul 2017	4,908	906	5.4	33%	18%	11%	128.11	73.93	58%	44%	61%
Western NSW	1 Jul 2017	3,485	388	9.0	47%	13%	14%	76.61	38.79	51%	53%	56%
Western Sydney	1 Jul 2016	10,038	1,243	8.0	28%	14%	12%	207.40	132.89	64%	48%	65%
NSW total		89,657	4,652	19.3	19%	13%	14%	1,932.31	1,206.49	62%	52%	66%
Victoria	1 1 2012	6.649	604	0.6	F20/	8%	1.00/	122.52	75.01	610/	CEOV .	64.04
Barwon Bayside Peninsula	1 Jul 2013 1 Apr 2018	6,648 6,207	694 548	9.6 11.3	52% 61%	8% • 50%	18% 4%	123.53 144.32	75.01 73.71	61% 51%	65% • 54%	64% 70%
Brimbank Melton	1 Oct 2018	0,207	346	11.5	0170	30%	470	144.52	73.71	5170] 3470 	70%
Central Highlands	1 Jan 2017	3,281	433	7.6	55%	11%	7%	58.48	33.75	58%	53%	61%
Goulburn	1 Jan 2019	3,201	.55	7.0	3370	1170	. ,,	30.10		30,0	3370	0170
Hume Moreland	1 Mar 2018	3,719	644	5.8	37%	40%	8%	70.09	43.16	62%	54%	58%
Inner East Melbourne	1 Nov 2017	5,386	730	7.4	55%	20%	9%	139.42	77.22	55%	47%	62%
Inner Gippsland	1 Oct 2017	2,873	245	11.7	62%	27%	13%	63.17	30.34	48%	62%	67%
Loddon	1 May 2017	3,720	389	9.6	51%	14%	11%	68.58	39.59	58%	57%	58%
Mallee	1 Jan 2019											
North East Melbourne	1 Jul 2016	7,400	889	8.3	33%	13%	16%	136.69	87.26	64%	56%	64%
Outer East Melbourne	1 Nov 2017	5,343	593	9	64%	28%	9%	125.77	65.85	52%	52%	54%
Outer Gippsland	1 Jan 2019	4.000			F46:	4 mc :	4801	20.55	10.00	B651	mac:	
Ovens Murray	1 Oct 2017	1,905	257	7.4	51%	15%	15%	38.39	19.33	50%	53%	61%
Southern Melbourne	1 Sep 2018	2 275	2/2	0.0	600/	Q0/	220/.	/.0 21	26.5	E F 0/-	E /. 0/	660/
Western District Western Melbourne	1 Oct 2017 1 Oct 2018	2,375	242	9.8	68%	8%	32%	48.21	26.5	55%	54%	66%
Victoria total		60,398	2,798	21.6	35%	20%	10%	1207.86	661.34	55%	54%	62%
Queensland												
Beenleigh	1 Jul 2018	3,550	551	6.4	39%	87%	2%	80.49	34.32	43%	48%	58%
Brisbane	1 Jul 2018	7,533	801	9.4	32%	89%	3%	201.02	93.16	46%	51%	76%
Bundaberg	1 Oct 2017	1,617	237	6.8	65%	11%	20%	36.59	21.42	59%	56%	73%
Caboolture/Strathpine	1 Jan 2019	4.754			6504	700/	201	24.72	1000		=20/	770/
Cairns	1 Jul 2018	1,756	204	8.6	65%	72%	0%	34.72	16.09	46%	53%	73%
Ipswich	1 Jul 2017	4,149	696	6.0	35%	13%	18%	97.13	51.94	53%	56%	70%
Mackay Maroochydore	1 Nov 2016 1 Jan 2019	1,889	254	7.4	55%	4%	20%	38.05	22.65	60%	59%	70%
Maryborough	1 Jul 2018	1,615	255	6.3	69%	84%	5%	47.61	21.83	46%	51%	69%
Robina	1 Jul 2018	3,396	487	7.0	46%	85%	4%	70.17	34.59	49%	47%	69%
Rockhampton	1 Jan 2018	2,544	318	8.0	54%	24%	12%	51.56	28.60	55%	54%	67%
Toowoomba	1 Jan 2017	3,666	466	7.9	39%	15%	15%	95.19	51.76	54%	58%	73%
Townsville	1 April 2016		387	9.7	41%	10%	12%	81.24	48.81	60%	58%	68%
Queensland total		40,010	2,420	16.5	21%	36%	9%	879.66	444.58	51%	53%	70%
South Australia*												
Adelaide Hills	1 Jul 2013	901	194	4.6	66%	38%	21%	13.89	7.94	57%	55%	54%
Barossa, Light and Lower North	1 Jul 2013	1,280	254	5.0	57%	8%	22%	19.78	10.66	54%	58%	63%
Eastern Adelaide	1 Jul 2013	1,901	336	5.7	53%	32%	22%	31.96	17.97	56%	63%	66%
Eyre and Western	1 Jul 2013	786	85	9.2	74%	39%	4%	15.42	6.57	43%	62%	60%
Far North (SA)	1 Jul 2013	261	66	4.0	67%	14%	14%	4.56	1.42	31%	52%	57%
Fleurieu and Kangaroo Island	1 Jul 2013	707	139	5.1	75%	41%	33%	13.65	7.09	52%	59%	63%
Limestone Coast	1 Jul 2013	824	106	7.8	72%	14%	7%	17.73	8.45	48%	62%	45%
Murray and Mallee	1 Jul 2013	1,007	174	5.8	64%	17%	22%	18.13	8.94	49%	60%	61%
Northern Adelaide	1 Jul 2013	8,115	596	13.6	38%	13%	14%	127.11	71.93	57%	60%	59%
Southern Adelaide	1 Jul 2013	5,164	458	11.3	56%	22%	18%	91.80	49.93	54%	60%	66%
Western Adelaide	1 Jul 2013	2,081	334	6.2	52%	40%	18%	32.94	17.43	53%	57%	60%
Yorke and Mid North	1 Jul 2013	1,041	169	6.2	56%	27%	27%	17.71	8.23	46%	59%	40%
South Australia total		24,068	966	24.9	40%	19%	20%	404.68	216.58	54%	60%	59%
Tasmania*												
TAS North	1 Jul 2013	1,370	181	7.6	57%	28%	7%	26.22	16.26	62%	56%	48%
TAS North West	1 Jul 2013	1,261	148	8.5	70%	18%	7%	23.37	14.19	61%	57%	69%
TAS South East TAS South West	1 Jul 2013 1 Jul 2013	980 1,319	176 176	5.6 7.5	54% 62%	24% 24%	7% 4%	17.06 23.89	9.09 13.79	53% 58%	42% • 64% •	47% • 59%
Tasmania total	1 Jul 2013	4,930	397	12.4	44%	25%	5%	90.54	53.32	59%	56%	57%
		-,										
Australian Capital Territory ACT		6,207	431	14.4	56%	8%	26%	125.11	80,47	64%	67%	72%
ACT total		6,207	431	14.4	56%	8%	26%	125.11	80.47	64%	67%	72%
Northern Territory		·										
Barkly	1 Jul 2014	121	27	4.5	92%	0%	43%	3.42	0.75	22%	73%	83%
Central Australia	1 Jul 2017	178	51	3.5	77%	69%	8%	6.19	2.57	41%	50%	43%
Darwin Remote	1 Jul 2017	138	38	3.6	80%	45%	9%	3.74	1.25	33%	51%	15%
Darwin Urban	1 Jan 2017	857	103	8.3	63%	70%	15%	19.10	8.31	44%	46%	54%
East Arnhem	1 Jan 2017	186	32	5.8	89%	18%	9%	8.51	2.56	30%	43%	27%
Katherine	1 Jul 2017	153	60	2.6	82%	24%	6%	5.68	2.85	50%	30%	61%
Northern Territory total		1,633	170	9.6	48%	47%	10%	46.64	18.29	39%	45%	39%
Western Australia												
Great Southern	1 Jul 2019											
South Metro	1 Jul 2018	3,112	247	12.6	45%	93%	0%	41.32	23.98	58%	64%	86%
Kimberley-Pilbara	1 Oct 2018											
South West	1 Sep 2018											
North East Metro	1 Jul 2014	4,020	337	11.9	44%	8%	10%	76.07	50.36	66%	57%	75%
South East Metro	1 Jul 2019											
Wheat Belt	1 Jan 2017	343	87	3.9	77%	7%	0%	5.70	3.25	57%	52%	71%
Central North Metro	1 Jul 2019											
Midwest-Gascoyne	1 Jul 2019											
Central South Metro	1 Jul 2018	1,920	191	10.1	48%	71%	0%	19.40	10.70	55%	64%	79%
Central South Metro	1 Oct 2018											
Goldfields-Esperance												
Goldfields-Esperance North Metro	1 Oct 2018											
Goldfields-Esperance North Metro	1 Oct 2018	12,676	487	26.0	41%	34%	4%	172.83	102.92	60%	60%	74%
Goldfields-Esperance North Metro Western Australia total	1 Oct 2018	•										
Western Australia total Missing	1 Oct 2018	12,676 37 239,608	487 26 9,995	26.0 1.4 24.0	41% 92% 16%	34% 100% 19%	4% 0% 12%	172.83 1.44 4860.63	102.92 0.47 2784.35		33% • 54%	74% 50% 65%

Note: there are 16 regions that have had less than 9 months of Scheme experience (i.e. phased in after 1 July 2018) and their metrics are not shown in this table.

As a result, the National figure does not equal to the sum of all regions for the following metrics: active participants with approved plans, total plan budgets and payments.

^{*}For these states, only certain age groups phased into the Scheme on 1 July 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

Region / Support Category Summary Dashboard



as at 30 June 2019 (exposure period: 1 October 2018 to 31 March 2019)

Participants not in Supported Independent Living (Non-SIL)

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	162,991	1,369	119.1	39%	23%	6%	144.12	56.88	39%	54%	66%
Daily Activities	159,164	3,465	45.9	24%	26%	15%	1,864.35	1,068.30	57%	52%	67%
Community	161,955	2,245	72.1	16%	27%	10%	1,102.50	645.02	59%	51%	67%
Transport	101,496	656	154.7	42%	6%	13%	189.52	191.91	101%	48%	68%
Core total	195,849	4,372	44.8	19%	25%	10%	3,300.49	1,962.12	59%	53%	66%
Capacity Building											
Choice and Control	66,534	782	85.1	39%	39%	3%	39.78	35.81	90%	51%	66%
Daily Activities	226,871	6,471	35.1	17%	11%	15%	832.71	416.01	50%	53%	66%
Employment	21,803	551	39.6	31%	11%	8%	125.05	84.28	67%	47%	67%
Health and Wellbeing	15,343	997	15.4	28%	10%	5%	19.74	8.42	43%	60%	73%
Home Living	1,562	123	12.7	52%	0%	0%	1.27	0.25	20%	58%	58%
Lifelong Learning	130	21	6.2	74%	0%	0%	0.24	0.05	22%	38%	63%
Relationships	20,711	876	23.6	28%	18%	13%	59.36	21.40	36%	26%	61%
Social and Civic	31,893	1,282	24.9	15%	16%	20%	69.19	21.48	31%	48%	63%
Support Coordination	85,443	1,463	58.4	15%	19%	12%	159.86	88.47	55%	48%	64%
Capacity Building total	235,500	7,394	31.9	15%	14%	13%	1,307.20	676.19	52%	53%	66%
Capital											
Assistive Technology	58,476	1,389	42.1	45%	28%	13%	215.53	113.13	52%	65%	68%
Home Modifications	11,427	343	33.3	29%	37%	17%	31.81	13.93	44%	66%	70%
Capital total	60,449	1,552	38.9	41%	32%	14%	247.35	127.06	51%	64%	68%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	239,608	9,995	24.0	16%	19%	12%	4,860.63	2,784.35	57%	54%	65%

Note: Core - Transport shows a utilisation rate above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Active participants with approved plans	
Registered active providers	
Participants per provider	
Provider concentration	
Provider growth	
Provider shrinkage	
Total plan budgets	
Payments	
Utilisation	
Outcomes indicator on choice and control	l
Has NDIS helped with choice and control?	,

Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Ratio between the number of active participants and the number of registered service providers

Proportion of provider payments over the exposure period that were paid to the top 10 providers

Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period.

Only providers that received more than \$10k in payments in both exposure periods have been considered

Value of supports committed in participant plans for the exposure period

Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Ratio between payments and total plan budgets

Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration