### Region / Support Category Summary Dashboard

**as at 30 June 2019 (exposure period: 1 October 2018 to 31 March 2019)**

**Participants not in Supported Independent Living (Non-SIL)**

The table below provides a summary of the regional and support category data as of 30 June 2019.

<table>
<thead>
<tr>
<th>Bilateral region</th>
<th>Phase in active</th>
<th>Region / Support Category Summary Dashboard</th>
</tr>
</thead>
<tbody>
<tr>
<td>New South Wales</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Central Coast</td>
<td>1 Jul 2016</td>
<td>5,222</td>
</tr>
<tr>
<td>Northern NSW</td>
<td></td>
<td>3,180</td>
</tr>
<tr>
<td>South Eastern Sydney</td>
<td></td>
<td>4,615</td>
</tr>
<tr>
<td>South Western Sydney</td>
<td></td>
<td>7,783</td>
</tr>
<tr>
<td>Western Sydney</td>
<td></td>
<td>1,305</td>
</tr>
<tr>
<td>ACT</td>
<td></td>
<td>8,233</td>
</tr>
<tr>
<td>Eastern Australia</td>
<td></td>
<td>1,208</td>
</tr>
<tr>
<td>Western Australia</td>
<td></td>
<td>3,855</td>
</tr>
<tr>
<td>Tasmania</td>
<td></td>
<td>3,139</td>
</tr>
<tr>
<td>National</td>
<td></td>
<td>177,101</td>
</tr>
</tbody>
</table>

*Note: There are 16 regions that have had less than 9 months of Scheme experience (i.e. phased in after 1 July 2018) and their metrics are not shown in the table.*

As a result, the National figure does not equal the sum of all regions for the following metrics: active participants with approved plans, total plan budgets and payments.
## Participants not in Supported Independent Living (Non-SIL)

### Support category summary (National)

<table>
<thead>
<tr>
<th>Support category</th>
<th>Active participants with approved plans</th>
<th>Registered active providers</th>
<th>Participants per provider</th>
<th>Provider concentration</th>
<th>Provider growth</th>
<th>Provider shrinkage</th>
<th>Total plan budgets ($m)</th>
<th>Payments ($m)</th>
<th>Utilisation</th>
<th>Outcomes indicator on choice and control</th>
<th>Has NDIS helped with choice and control?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care</td>
<td>363,951</td>
<td>1,369</td>
<td>119.1</td>
<td>19%</td>
<td>29%</td>
<td>6%</td>
<td>144.12</td>
<td>58.88</td>
<td>39%</td>
<td>54%</td>
<td>66%</td>
</tr>
<tr>
<td>Daily Activities</td>
<td>159,564</td>
<td>3,460</td>
<td>42.9</td>
<td>24%</td>
<td>28%</td>
<td>19%</td>
<td>1,086.35</td>
<td>1,068.30</td>
<td>57%</td>
<td>52%</td>
<td>67%</td>
</tr>
<tr>
<td>Community</td>
<td>161,955</td>
<td>2,245</td>
<td>72.1</td>
<td>16%</td>
<td>27%</td>
<td>10%</td>
<td>1,002.50</td>
<td>660.02</td>
<td>59%</td>
<td>51%</td>
<td>67%</td>
</tr>
<tr>
<td>Transport</td>
<td>101,416</td>
<td>616</td>
<td>116.8</td>
<td>4%</td>
<td>6%</td>
<td>13%</td>
<td>189.52</td>
<td>191.91</td>
<td>101%</td>
<td>46%</td>
<td>68%</td>
</tr>
<tr>
<td>Total</td>
<td>593,922</td>
<td>4,372</td>
<td>42.8</td>
<td>19%</td>
<td>25%</td>
<td>10%</td>
<td>1,304.19</td>
<td>1,092.12</td>
<td>59%</td>
<td>53%</td>
<td>68%</td>
</tr>
</tbody>
</table>

### Capacity Building

#### Choice and Control

- Active participants: 66,574
- Registered providers: 872
- Participants per provider: 81.5
- Provider concentration: 19%
- Provider growth: 39%
- Provider shrinkage: 3%
- Total plan budgets: 39.78
- Payments: 35.81
- Utilisation: 90%

#### Daily Activities

- Active participants: 229,871
- Registered providers: 647
- Participants per provider: 35.1
- Provider concentration: 17%
- Provider growth: 31%
- Provider shrinkage: 15%
- Total plan budgets: 812.71
- Payments: 416.01
- Utilisation: 50%

#### Employment

- Active participants: 21,803
- Registered providers: 551
- Participants per provider: 39.6
- Provider concentration: 33%
- Provider growth: 38%
- Provider shrinkage: 8%
- Total plan budgets: 125.05
- Payments: 84.28
- Utilisation: 67%

#### Housing

- Active participants: 15,343
- Registered providers: 997
- Participants per provider: 19.4
- Provider concentration: 29%
- Provider growth: 38%
- Provider shrinkage: 5%
- Total plan budgets: 107.74
- Payments: 64.2
- Utilisation: 43%

#### Home Living

- Active participants: 11,562
- Registered providers: 123
- Participants per provider: 94.7
- Provider concentration: 52%
- Provider growth: 0%
- Provider shrinkage: 0%
- Total plan budgets: 1.27
- Payments: 0.25
- Utilisation: 20%

#### Relationships

- Active participants: 20,711
- Registered providers: 876
- Participants per provider: 23.6
- Provider concentration: 28%
- Provider growth: 58%
- Provider shrinkage: 0%
- Total plan budgets: 55.16
- Payments: 21.40
- Utilisation: 36%

#### Social and Civic

- Active participants: 31,893
- Registered providers: 1,282
- Participants per provider: 24.9
- Provider concentration: 10%
- Provider growth: 10%
- Provider shrinkage: 15%
- Total plan budgets: 68.19
- Payments: 21.68
- Utilisation: 31%

#### Support Coordination

- Active participants: 85,443
- Registered providers: 1,463
- Participants per provider: 58.4
- Provider concentration: 15%
- Provider growth: 12%
- Provider shrinkage: 15%
- Total plan budgets: 159.88
- Payments: 86.47
- Utilisation: 55%

### Capacity Building total

- Active participants: 233,500
- Registered providers: 7,394
- Participants per provider: 31.5
- Provider concentration: 11%
- Provider growth: 24%
- Provider shrinkage: 13%
- Total plan budgets: 1,207.29
- Payments: 678.19
- Utilisation: 52%

### Capital

#### Assistive Technology

- Active participants: 58,476
- Registered providers: 1,389
- Participants per provider: 42.1
- Provider concentration: 20%
- Provider growth: 13%
- Provider shrinkage: 18%
- Total plan budgets: 215.53
- Payments: 113.13
- Utilisation: 52%

#### Home Modifications

- Active participants: 31,427
- Registered providers: 263
- Participants per provider: 33.3
- Provider concentration: 29%
- Provider growth: 17%
- Provider shrinkage: 17%
- Total plan budgets: 131.81
- Payments: 113.31
- Utilisation: 44%

### Capital total

- Active participants: 229,608
- Registered providers: 9,995
- Participants per provider: 24.0
- Provider concentration: 18%
- Provider growth: 12%
- Provider shrinkage: 0%
- Total plan budgets: 4,980.63
- Payments: 2,794.15
- Utilisation: 57%

### All support categories

- Active participants: 239,608
- Registered providers: 9,995
- Participants per provider: 24.0
- Provider concentration: 18%
- Provider growth: 12%
- Provider shrinkage: 0%
- Total plan budgets: 4,980.63
- Payments: 2,794.15
- Utilisation: 57%

### Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period.

### Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period.

### Proportion of provider payments over the exposure period that were paid to the top 10 providers.

### Ratio between the number of active participants and the number of registered service providers.

### Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

### Value of supports committed in participant plans for the exposure period.

### Ratio between payments and total plan budgets.

### Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

### Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

### Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

### The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.

### Note:

- For some metrics – ‘good’ performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.
- For other metrics, a ‘good’ performance is considered a lower score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

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