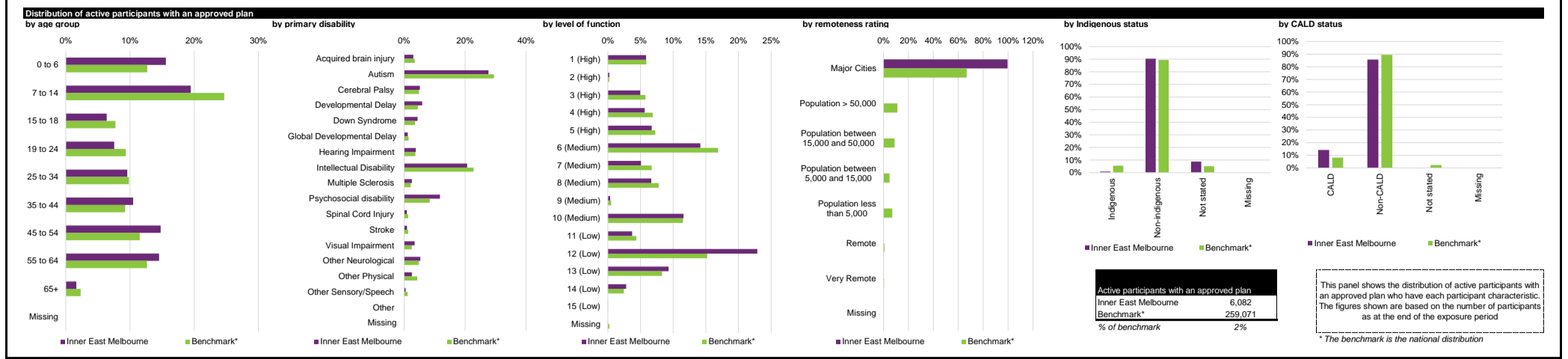
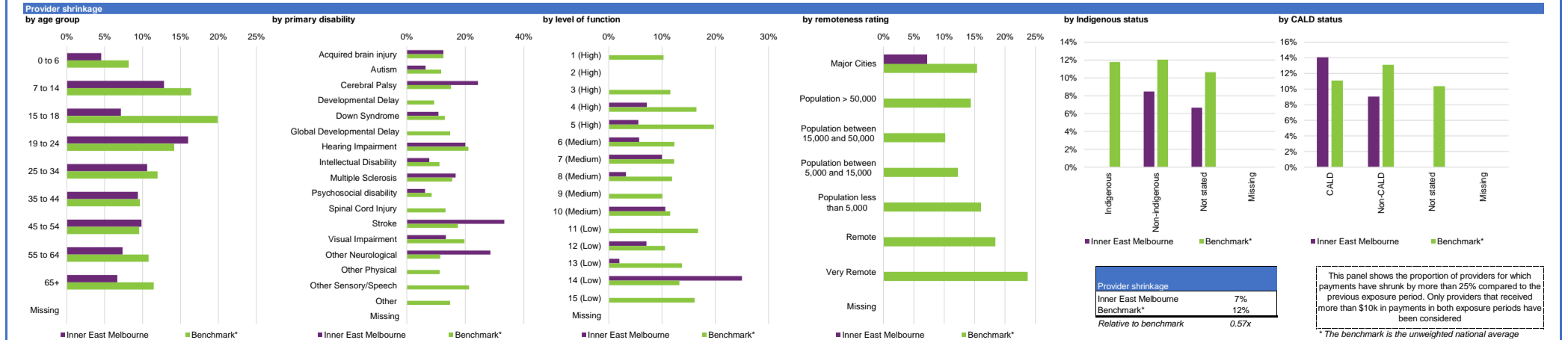
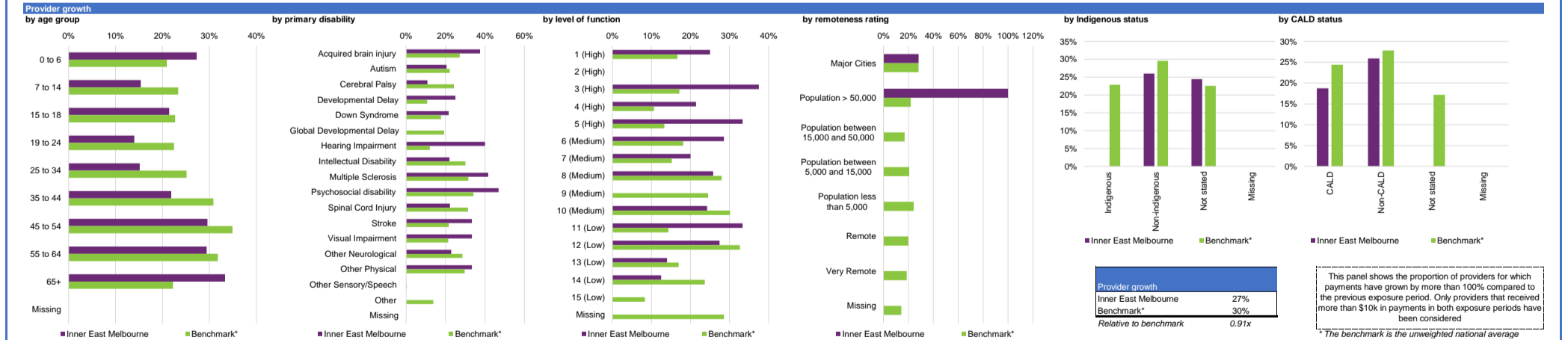
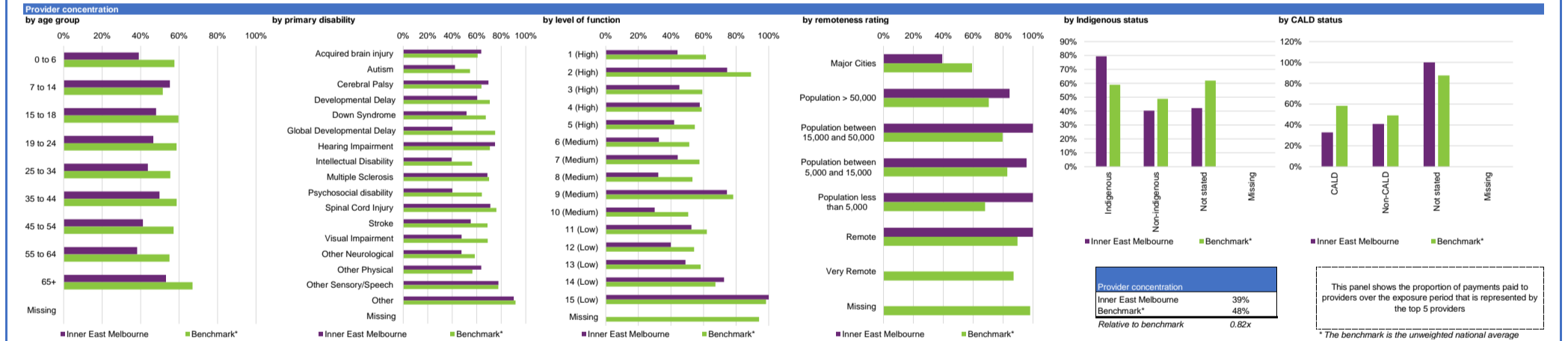
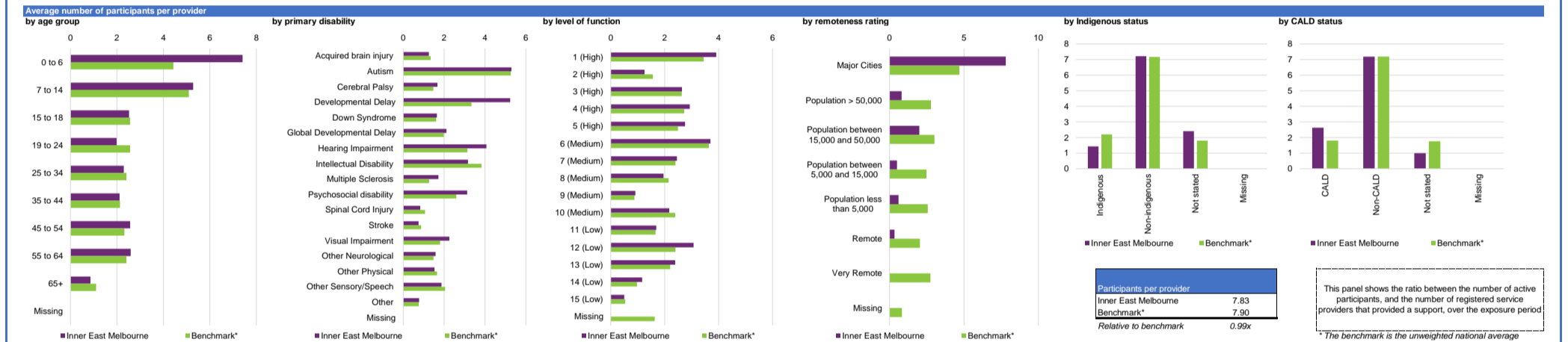


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| Core | | | | | | | | | | | |
| Consumables | 4,786 | 116 | 41.3 | 72% | 45% | 0% | 5.14 | 1.89 | 37% | 38% | 63% |
| Daily Activities | 4,609 | 238 | 19.4 | 72% | 21% | 11% | 112.58 | 87.52 | 78% | 38% | 62% |
| Community | 4,774 | 194 | 24.6 | 55% | 27% | 8% | 51.05 | 27.10 | 53% | 38% | 63% |
| Transport | 3,318 | 60 | 55.3 | 71% | 0% | 0% | 5.13 | 4.65 | 91% | 35% | 64% |
| Core total | 5,372 | 359 | 15.0 | 63% | 26% | 6% | 173.91 | 121.17 | 70% | 39% | 62% |
| Capacity Building | | | | | | | | | | | |
| Daily Activities | 5,725 | 395 | 14.5 | 53% | 29% | 6% | 24.33 | 13.10 | 54% | 38% | 63% |
| Employment | 553 | 41 | 13.5 | 87% | 6% | 0% | 3.23 | 2.28 | 71% | 39% | 60% |
| Social and Civic | 613 | 46 | 13.3 | 76% | 0% | 67% | 1.78 | 0.48 | 27% | 42% | 55% |
| Support Coordination | 3,390 | 143 | 23.7 | 53% | 24% | 12% | 7.37 | 4.06 | 55% | 35% | 61% |
| Capacity Building total | 6,001 | 526 | 11.4 | 42% | 24% | 7% | 42.40 | 22.77 | 54% | 39% | 63% |
| Capital | | | | | | | | | | | |
| Assistive Technology | 1,821 | 81 | 22.5 | 86% | 20% | 20% | 5.97 | 2.04 | 34% | 42% | 65% |
| Home Modifications | 1,050 | 23 | 45.7 | 96% | 50% | 0% | 3.48 | 2.22 | 64% | 24% | 66% |
| Capital total | 2,183 | 96 | 22.7 | 81% | 25% | 25% | 9.45 | 4.26 | 45% | 36% | 65% |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| All support categories | 6,082 | 777 | 7.8 | 57% | 27% | 7% | 225.79 | 148.78 | 66% | 39% | 62% |

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

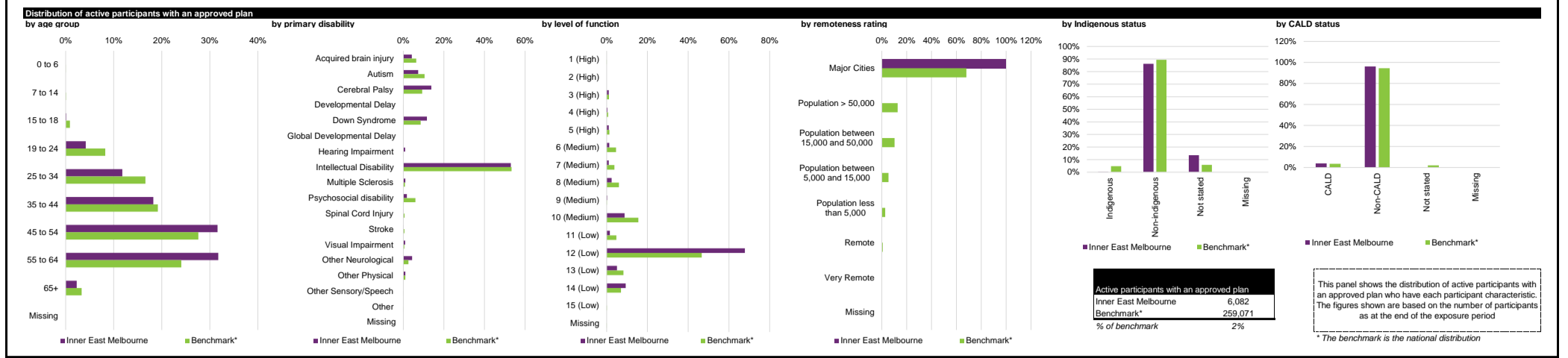
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

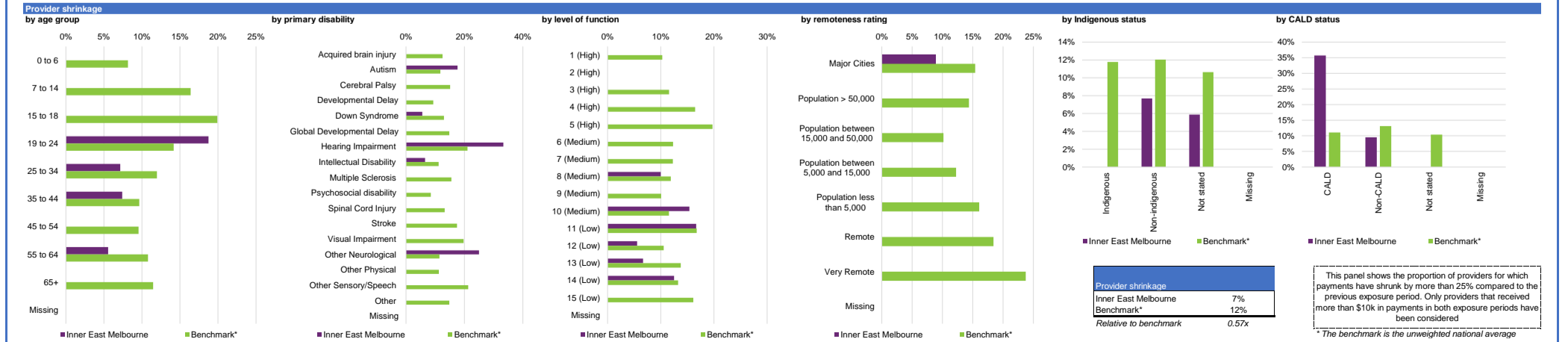
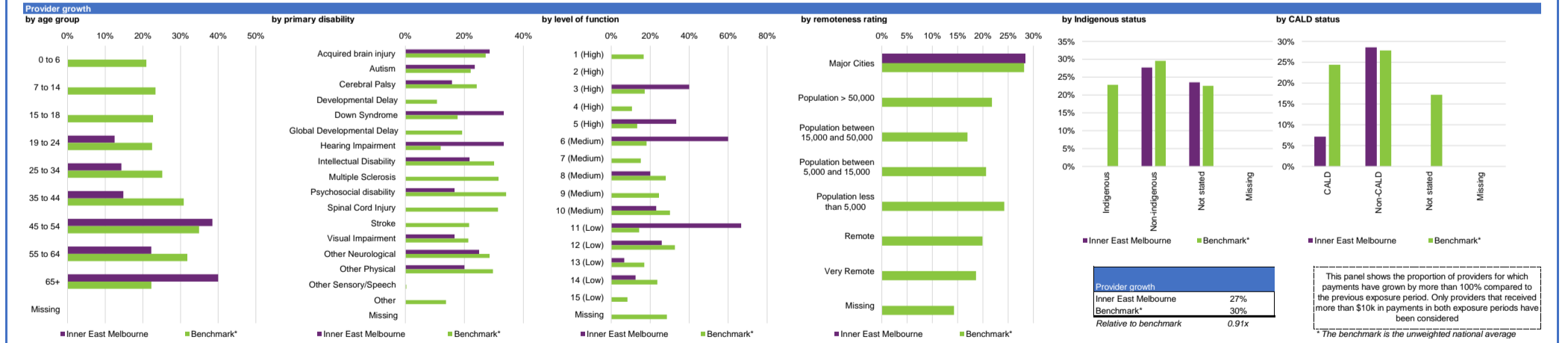
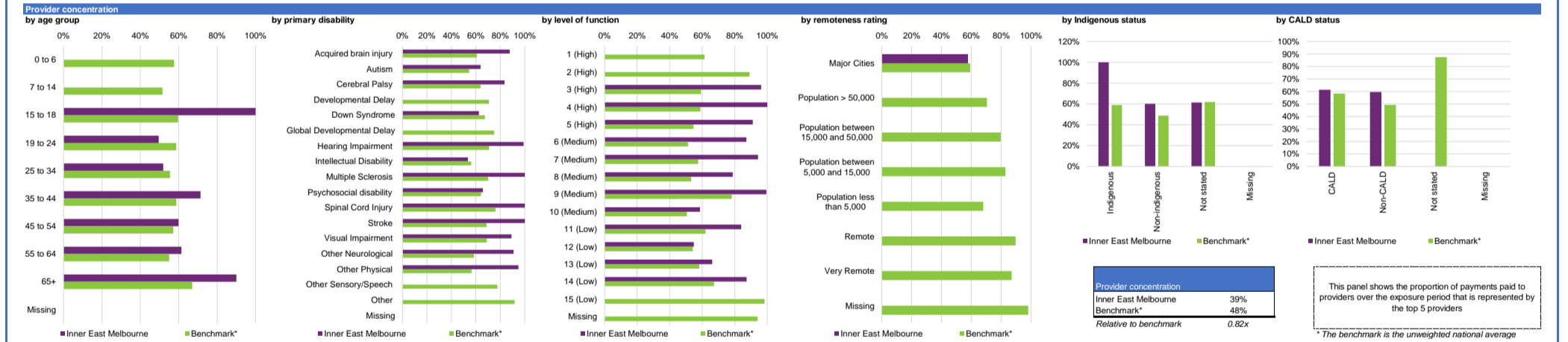
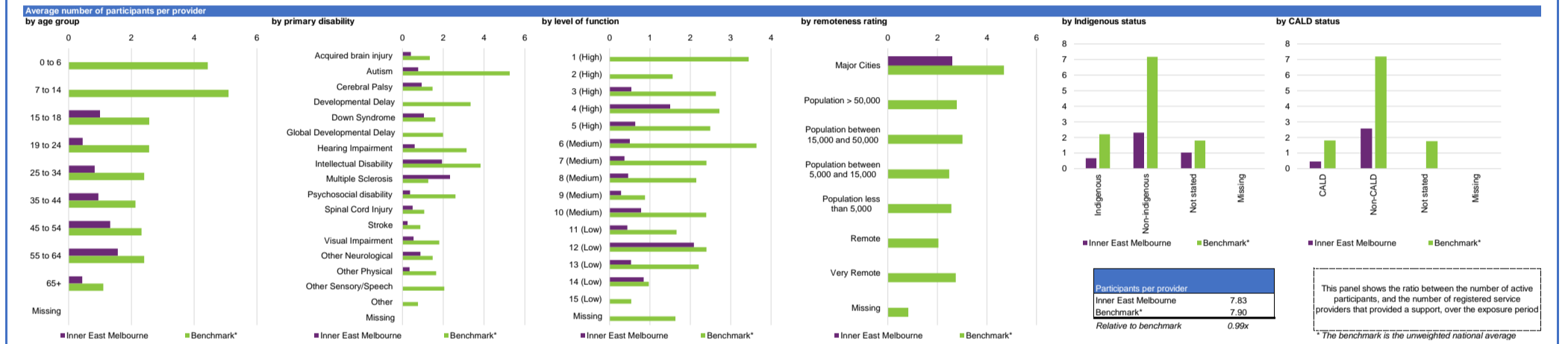
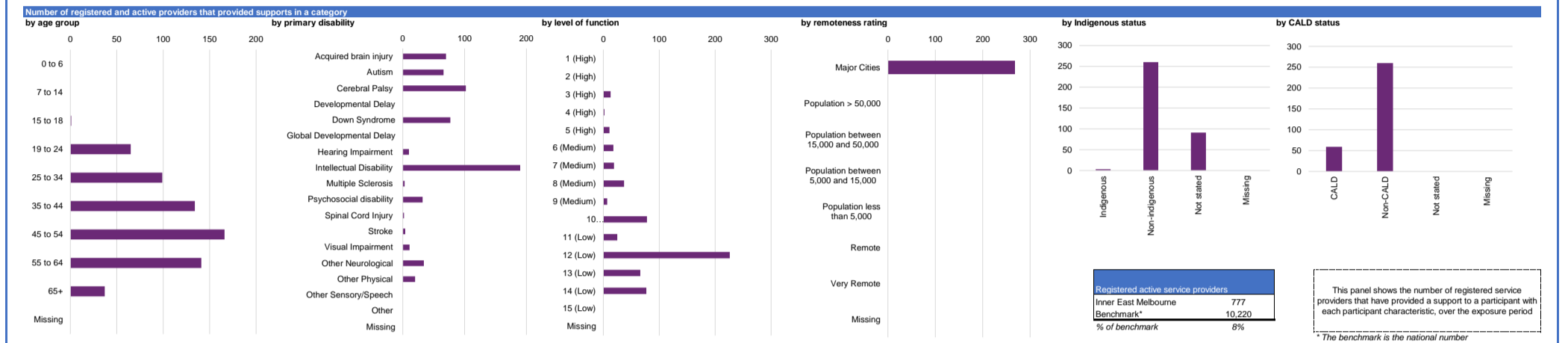
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| Core | | | | | | | | | | | |
| Consumables | 676 | 55 | 12.3 | 77% | 33% | 0% | 1.08 | 0.35 | 33% | 6% | 61% |
| Daily Activities | 696 | 67 | 10.4 | 88% | 17% | 17% | 60.00 | 67.41 | 96% | 6% | 61% |
| Community | 693 | 96 | 7.2 | 60% | 28% | 4% | 15.97 | 8.97 | 56% | 6% | 61% |
| Transport | 690 | 31 | 22.3 | 79% | 0% | 0% | 0.86 | 0.50 | 58% | 6% | 61% |
| Core total | 696 | 149 | 4.7 | 75% | 23% | 8% | 77.91 | 67.24 | 86% | 6% | 61% |
| Capacity Building | | | | | | | | | | | |
| Daily Activities | 658 | 97 | 6.8 | 58% | 57% | 0% | 1.93 | 0.63 | 33% | 6% | 61% |
| Employment | 53 | 12 | 4.4 | 100% | 33% | 0% | 0.34 | 0.30 | 86% | 17% | 100% |
| Social and Civic | 8 | 3 | 2.7 | 100% | 0% | 0% | 0.02 | 0.00 | 19% | 25% | 100% |
| Support Coordination | 693 | 71 | 9.8 | 58% | 33% | 8% | 1.38 | 0.83 | 60% | 6% | 61% |
| Capacity Building total | 696 | 171 | 4.1 | 44% | 43% | 11% | 4.79 | 2.19 | 46% | 6% | 61% |
| Capital | | | | | | | | | | | |
| Assistive Technology | 358 | 24 | 14.9 | 96% | 0% | 50% | 1.04 | 0.16 | 16% | 5% | 57% |
| Home Modifications | 633 | 7 | 90.4 | 100% | 0% | 0% | 2.62 | 1.95 | 74% | 6% | 59% |
| Capital total | 657 | 30 | 21.9 | 94% | 33% | 33% | 3.65 | 2.11 | 58% | 6% | 59% |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| All support categories | 696 | 267 | 2.6 | 72% | 28% | 9% | 86.38 | 71.55 | 83% | 6% | 61% |

Note: Only the major support categories are shown.
 Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

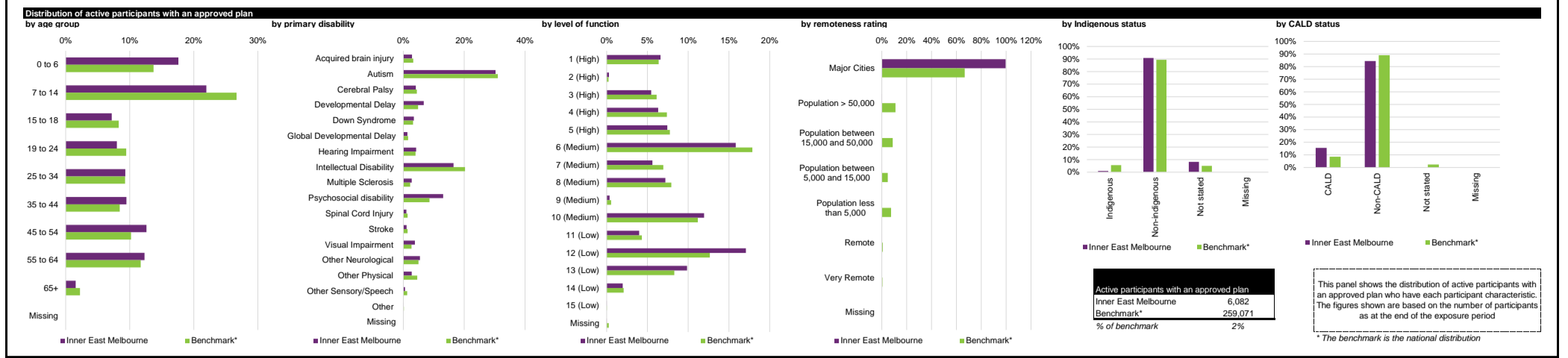
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

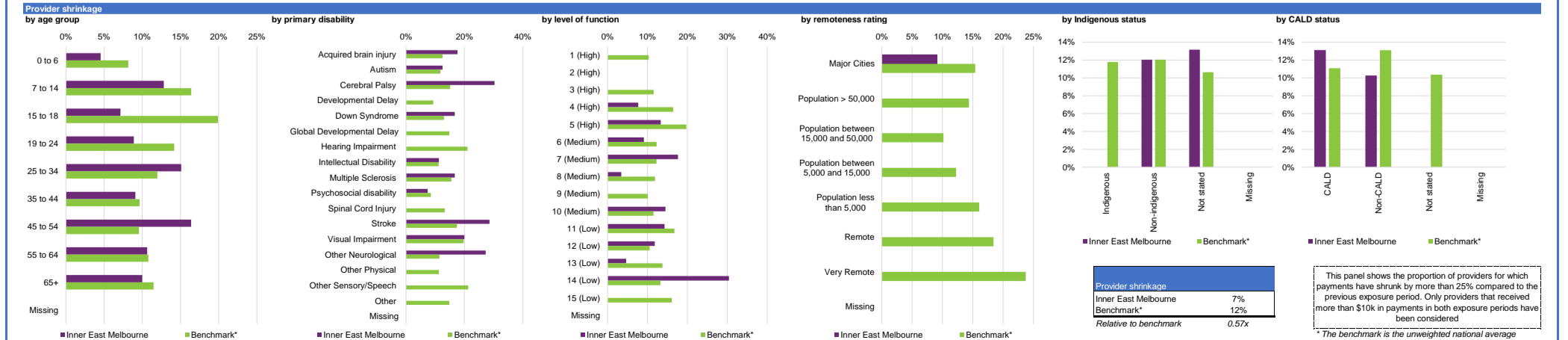
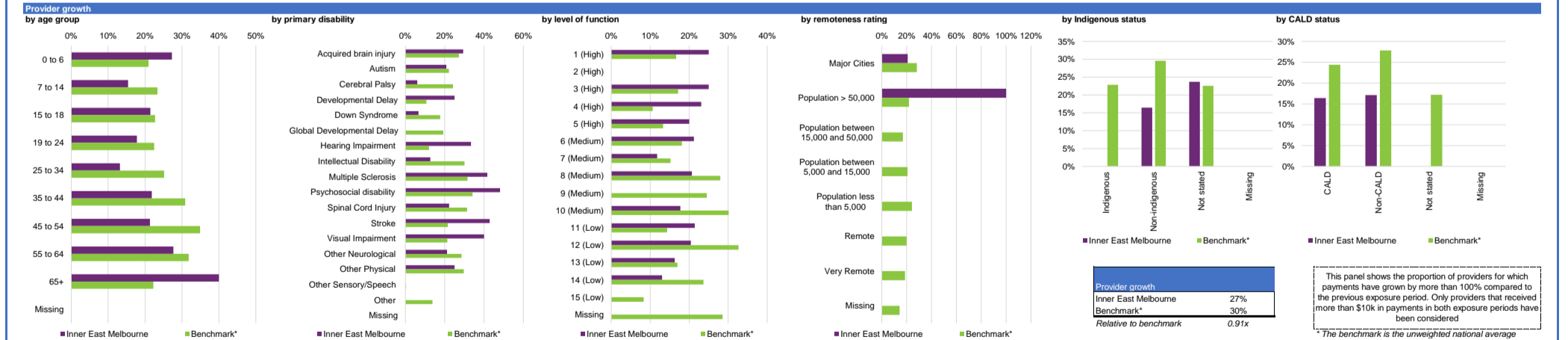
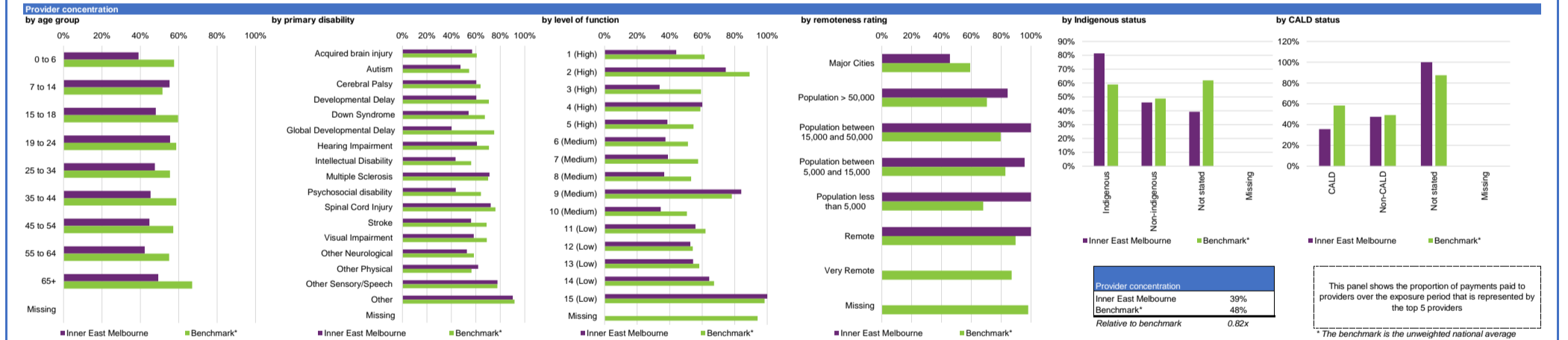
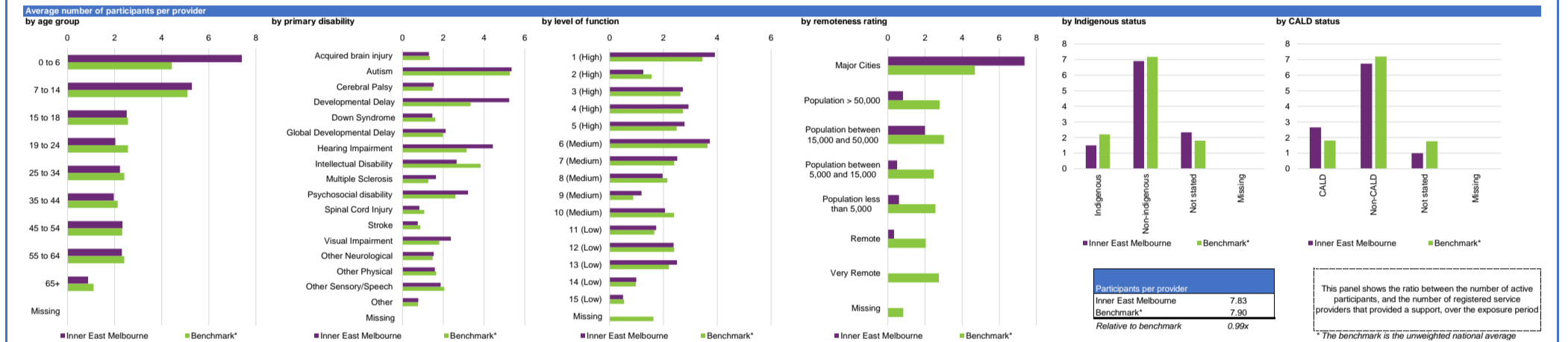
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| Core | | | | | | | | | | | |
| Consumables | 4,110 | 100 | 41.1 | 76% | 33% | 0% | 4.07 | 1.53 | 38% | 45% | 63% |
| Daily Activities | 3,913 | 225 | 17.4 | 73% | 16% | 13% | 52.58 | 30.12 | 57% | 45% | 63% |
| Community | 4,081 | 184 | 22.2 | 59% | 18% | 12% | 35.08 | 18.12 | 52% | 45% | 63% |
| Transport | 2,628 | 50 | 52.6 | 78% | 0% | 0% | 4.28 | 4.16 | 97% | 43% | 64% |
| Core total | 4,676 | 336 | 13.9 | 65% | 16% | 12% | 96.00 | 53.93 | 56% | 46% | 63% |
| Capacity Building | | | | | | | | | | | |
| Daily Activities | 5,067 | 371 | 13.7 | 54% | 27% | 6% | 22.40 | 12.47 | 56% | 46% | 64% |
| Employment | 500 | 40 | 12.5 | 86% | 0% | 0% | 2.89 | 1.99 | 69% | 41% | 58% |
| Social and Civic | 605 | 45 | 13.4 | 76% | 0% | 50% | 1.76 | 0.48 | 27% | 43% | 54% |
| Support Coordination | 2,697 | 137 | 19.7 | 54% | 24% | 12% | 5.99 | 3.23 | 54% | 43% | 61% |
| Capacity Building total | 5,305 | 496 | 10.7 | 44% | 22% | 5% | 37.61 | 20.58 | 55% | 46% | 63% |
| Capital | | | | | | | | | | | |
| Assistive Technology | 1,463 | 76 | 19.3 | 87% | 0% | 25% | 4.93 | 1.87 | 38% | 54% | 67% |
| Home Modifications | 417 | 18 | 23.2 | 98% | 0% | 0% | 0.86 | 0.28 | 32% | 57% | 72% |
| Capital total | 1,526 | 87 | 17.5 | 83% | 0% | 20% | 5.80 | 2.15 | 37% | 54% | 67% |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| All support categories | 5,386 | 730 | 7.4 | 55% | 20% | 9% | 139.42 | 77.22 | 55% | 47% | 62% |

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*